

Joint Committee of Public Accounts and Audit

AUDITOR-GENERAL'S REPORTS Nos 34, 37 and 41 (2014-15) ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Scheduled milestones for the implementation of the Welfare Payment Infrastructure Transformation Programme

Question reference number: QoN 1 – supplementary information

Member: Mr Pat Conroy MP

Type of question: Hansard page 7

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Question:

ACTING CHAIR: When is that new computer platform due?

Mr Tidswell: The first year is only the start-up year in that sense. I do not have that detail in front of me, but it is over a seven-year program of work and activity and tranches of work, and this year is really a start-up and procurement year.

ACTING CHAIR: Could you take on notice those scheduled milestones for the implementation of that platform?

Mr Tidswell: Yes.

Answer:

The WPIT Programme is expected to be completed in 2022. The work will be completed through multiple tranches. This will ensure the department can adapt to emerging technology and shifting government priorities over time. Each tranche will deliver tangible benefits to welfare recipients, taxpayers and government, and ensure costs are managed throughout the project to achieve best value for money.

Tranche One of the programme focuses on the business planning, scoping and design work required to deliver the programme. This includes procuring industry partners and the delivery of digital enhancements by the end of 2016. The department is due to provide advice to government on how the future tranches will be delivered by the end of 2016.