



Australian Government
Department of Social Services

Senator Catryna Bilyk
Chair
Joint Standing Committee on the
Implementation of the National Redress Scheme
Senate
Parliament House
CANBERRA ACT 2600

Dear Chair

**Correction to written questions on notice following public hearing held
on 20 October 2023**

I am writing to correct 2 written responses to questions taken on notice during the Committee's examination of the National Redress Scheme on 20 October 2023.

Staffing in applicant facing roles (IQ23-000168)

In relation to staffing in the applicant facing roles, the response provided to the Committee was:

As at 27 October 2023, the average length of time an officer spends in a Service Delivery role is 530 days (1.45 years).

The correct response should have been:

As at 27 October 2023, the average length of time an officer spends in a Service Delivery role is 409 days (1.12 years).

Amounts paid to the Commonwealth (IQ23-000128)

In relation to amounts paid to the Commonwealth from institutions participating in the Scheme, the response provided was:

| 2018-19 (\$m) | 2019-20 (\$m) | 2020-21 (\$m) | 2021-22 (\$m) | 2022-23 (\$m) |
|----------------------|----------------------|----------------------|----------------------|----------------------|
| 1.67 | 121.37 | 343.80 | 251.30 | 323.21 |

The correct response should have been:

| 2018-19 (\$m) | 2019-20 (\$m) | 2020-21 (\$m) | 2021-22 (\$m) | 2022-23 (\$m) |
|----------------------|----------------------|----------------------|----------------------|----------------------|
| 1.75 | 217.56 | 264.31 | 253.97 | 326.79 |

I would appreciate you correcting the records for these responses.

Yours sincerely

Mark Harrigan
Group Manager Redress
Department of Social Services

22 May 2024