

TO WHOM IT MAY CONCERN

I am writing to express my concern of the tender process within the Disability Employment Services, my concern is for the clients of these services and their right to privacy and continual retelling of their lives.

As with all of us it takes time to build rapport and trust. Clients can be slow to progress and just the changes within the office environment can be enough to set progress back. In my opinion it is a process that creates disruption for the client and builds distrust as clients are aware of the possibility of the Service being cut by the tender process.

I have been with Break Thru People Solution for the past 6 months and it has come to my attention that the relationship between staff and clients is one of respect, openness and continual progress. It would be a disservice to the clients be continually chopping and changing providers.