



THE SENATE

**RURAL AND REGIONAL AFFAIRS AND TRANSPORT REFERENCES COMMITTEE**

**Shutdown of the 3G mobile network**

**PUBLIC HEARING  
Wednesday 24 July 2024**

**Committee Room 2S3  
Parliament House, Canberra**

<b>Time</b>	<b>Witness</b>
9.00 am	<p><b>Telstra</b> (<i>Submission 24</i>) Mr John Hewitt, Government Relations Manager Ms Justine Rowe, Executive, Sustainability Policy Engagement Mr Gerard Tracey, Principal Engineer, Network Connectivity Service, Global Networks &amp; Technology</p> <p><b>Optus</b> (<i>Submission 21</i>) Mr Andrew Sheridan, Vice President, Government &amp; Regulatory Affairs Mr Harvey Wright, Head of New Products Mr Michael Reynolds, Head of Network Products, Programs &amp; Services</p> <p><b>TPG Telecom</b> (<i>Submission 7</i>) Mr Ross Mitchell, Head of Government Relations Mr Gary Chant, Head of Wireless Engineering Mr Paul Tierney, General Manager Customer Lifecycle Management &amp; Felix</p>
10.15 am	<p><b>Royal Flying Doctor Service of Australia</b> (<i>Submission 12</i>) Mr Greg Sam, Chief Executive Officer</p>
<b>10.45 am</b>	<b>Morning tea</b>
11.00 am	<p><b>Australian Chamber of Commerce and Industry</b> (<i>Submission 6</i>) Dr Jodie Trembath, Director of Skills, Employment and Small Business</p>
11.30 am	<p><b>Australian Communications and Media Authority</b> (<i>Submission 2</i>) Ms Creina Chapman, Deputy Chair Ms Cathy Rainsford, General Manager, Consumer Division Mr Craig Riviere, Executive Manager, Telecommunication Safeguards and Numbers Branch Mr Paul Nicholas, Manager, National Interests Section Mr Allan Major, Executive Manager, Licensing and Infrastructure Safeguards Branch</p>
12.15 pm	<p><b>Australian Small Business and Family Enterprise Ombudsman</b> (<i>Submission 10</i>) The Hon. Bruce Billson, Australian Small Business and Family Enterprise Ombudsman Ms Donna Boulton, Director, Policy &amp; Advocacy</p>
12.45 pm	<p><b>Australian Competition and Consumer Commission</b> Ms Sarah Proudfoot, Executive General Manager, Infrastructure Division Ms Tara Morice, General Manager, Mobiles, Transmission and Consumer Branch</p>

Committee Chair: Senator the Hon Matthew Canavan

Committee Secretary: Tas Larnach

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<b>1.15 pm</b>	<b>Lunch</b>
2.15 pm	<b>via teleconference:</b> <b>Telecommunication Industry Ombudsman</b> ( <i>Submission 22</i> ) Ms Cynthia Gebert, Telecommunications Industry Ombudsman
2.45 pm	<b>Department of Infrastructure, Transport, Regional Development, Communications and the Arts</b> ( <i>Submission 27</i> ) Mr James Chisholm, Deputy Secretary, Communications and Media Group Ms Lisa La Rance, First Assistant Secretary, Communications Infrastructure Division Dr Jason Ashurst, Assistant Secretary, Digital Inclusion and Deployment Branch Ms Shanyn Sparreboom, Assistant Secretary, Competition and Spectrum Branch Ms Kathleen Silleri, Assistant Secretary, Consumer Safeguards Branch, Communications Services & Consumer Division Ms Dot West OAM, Co-Chair, First Nations Digital Inclusion Advisory Group Associate Professor Lyndon Ormund-Parker, Co-Chair, First Nations Digital Inclusion Advisory Group
<b>4.00 pm</b>	<b>Adjournment</b>