



THE HOUSE OF REPRESENTATIVES

STANDING COMMITTEE ON ECONOMICS

Inquiry into insurers' responses to 2022 major floods claims

**PUBLIC HEARING
Friday 23 February 2024**

VIDEOCONFERENCE

Time	Witness
9.15 am	General Insurance Code Governance Committee (<i>Submission 5</i>) Mrs Joanna Ifield, Senior Manager, Code Compliance, Australian Financial Complaints Authority Mrs Prue Monument, General Manager, Code Compliance and Monitoring, and Chief Executive Officer, Banking Code Compliance Committee, Australian Financial Complaints Authority
10.45 am	Break
11.00 am	Munich Holdings of Australasia Pty Ltd Mr Scott Hawkins, Managing Director
12.30 pm	Finish