



THE HOUSE OF REPRESENTATIVES

**STANDING COMMITTEE ON ECONOMICS**

**Inquiry into insurers' responses to 2022 major floods claims**

**PUBLIC HEARING**  
**Thursday 1 February 2024**

**VIDEOCONFERENCE**

<b>Time</b>	<b>Witness</b>
9.30 am	<b>Financial Counselling Australia</b> ( <i>Submission 6</i> ) Mr Peter Gartlan, National Coordinator Ms Vicki Staff, National Coordinator, Disaster Recovery  <b>Financial Counselling Victoria</b> ( <i>Submission 6</i> ) Ms Tracey Blythe, Disaster Recovery Coordinator Mr Zyl Hovenga-Wauchope, Executive Officer  <b>Anglicare Victoria</b> ( <i>Submission 6</i> ) Ms Laura Powell, Team Leader, Financial Counselling Ms Lylia Martion, Financial Counsellor
<b>10.45 am</b>	<b>Break</b>
11.00 am	<b>Restoration Industry Association Australasia</b> ( <i>Submission 21</i> ) Mr Marcus Taylor, Head, Advocacy and Industry Communication Mr Owen Boak, President
<b>12.00 pm</b>	<b>Lunch</b>
1.00 pm	<b>Australian Consumers Insurance Lobby</b> ( <i>Submission 2</i> ) Mr Tyrone Shandiman, Chairperson
2.00 pm	<b>ARC Justice</b> ( <i>Submission 9</i> ) Dr Prue Bagley, Community Engagement Officer Ms Kate Clohesy, Director, Strategy and Impact Mr Damian Stock, Chief Executive Officer
<b>3.00 pm</b>	<b>Finish</b>