From: KNEEBONE, Jonathan
Sent: Thursday, 4 March 2021 6:25 PM
To: Committee, Indigenous Affairs (REPS) <IndigenousAffairs.Reps@aph.gov.au>
Subject: RE: Standing Committee on Indigenous Affairs - PUBLIC HEARING - Thursday 18 February 2021 - Seeking Corrections and QON [SEC=OFFICIAL:Sensitive]

OFFICIAL:Sensitive

Dear Secretariat,

Following is IBA's response to the Question on Notice arising from our appearance before the Committee on 18 February 2021.

CHAIR: *But you are lending money to people for housing and business purposes. Is that right?*
Mr Armistead: *Correct.*
CHAIR: *I was very impressed to hear—I think I heard, because the broadcast quality was not that good—that you've got a 90 per cent loan repayment rate. Is that right?*
Mr Armistead: *Ninety per cent of our current home customers are actually ahead of their payments.*
CHAIR: *And is that also true for the commercial customers?*
Mr Armistead: *I might hand this to Stella de Cos, who might be able to answer that with more information.*
Ms de Cos: *It's slightly different for the commercial customers through business lending. I don't actually have the figure with me at the moment**, but I can take that on notice**. The products and the parameters are different for home lending obviously, so the repayment and the capacity for repayments are different, based on economy and market.*

IBA's Response

The Business Solutions program measures the total accumulated arrears of all loan contracts within the Business Lending portfolio to determine the level of non-performance. Based on the arrears to total portfolio balance, the Business Lending operation has an arrears ratio of 10.18%, as at the end of January 2021 (January 2020: 11.26%).

Kind regards,

Jonathan

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IBA acknowledges the Traditional Owners of Country throughout Australia and their continuing connection to land, sea and community. We pay our respects to them and their cultures, to the Elders past and present, and emerging leaders.