



THE SENATE

ECONOMICS REFERENCES COMMITTEE

Credit and financial services targeted at Australians at risk of financial hardship

**PUBLIC HEARING
Thursday 24 January 2019**

**Committee Room 2S3
Parliament House, Canberra**

Time	Witness
9.30 am	Australian Financial Complaints Authority (AFCA) (<i>Submission 58</i>) Mr David Locke, Chief Ombudsman and Chief Executive Mr Philip Field, Lead Ombudsman, Banking and Finance Australian Financial Security Authority (<i>Submission 4</i>) Mr Paul Shaw, National Manager, Regulation and Enforcement
10.15 am	Australian Securities and Investments Commission (<i>Submission 21</i>) Ms Greg Kirk, Senior Executive Leader, Strategy Group Mr Michael Saadat, Senior Executive Leader, Deposit Takers, Credit & Insurers
10.45 am	Break
11.00 am	Department of Social Services (<i>Submission 63</i>) Ms Elizabeth Hefren-Webb, Deputy Secretary Ms Lisa Foreman, Group Manager, Families and Communities Group Department of Human Services Mr Gavin Matthews, General Manager, Older Australians Division Ms Leigh Allison, Acting National Manager, Deduction and Confirmation
11.45 am	Treasury Ms Kate Lynch, Principal Adviser, Consumer and Corporations Policy Division, Markets Group Ms Luu Nghi, Acting Principal Adviser Ms Katherine O'Rourke, Principal Adviser
12.30 pm	Adjournment

Committee Secretary: Mark Fitt

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