



THE SENATE

**ECONOMICS LEGISLATION COMMITTEE**

**Treasury Laws Amendment (Putting Consumers First—Establishment of the Australian Financial Complaints Authority) Bill 2017**

**PUBLIC HEARING  
Monday 9 October 2017**

**Committee Room 2S1  
Parliament House, Canberra**

<b>Time</b>	<b>Witness</b>
8.30 am	<b>Credit Corp Group Ltd</b> ( <i>Submission 11</i> )
9.00 am	<b>Credit and Investments Ombudsman</b> ( <i>Submission 15</i> )
9.40 am	<b>Superannuation Complaints Tribunal</b> ( <i>Submission 14</i> )
<b>10.20 am</b>	<b>Morning break</b>
10.30 am	<b>Financial Ombudsman Service Australia</b> ( <i>Submission 7</i> )
11.10 am	<b>Australian Small Business and Family Enterprise Ombudsman</b> ( <i>Submission 26</i> )
11.40 am	<b>Council for Small Business Australia</b> ( <i>Submission 24</i> )
<b>12.10 pm</b>	<b>Lunch break</b>
1.00 pm	<b>Community &amp; Public Sector Union</b> ( <i>Submission 25</i> )
1.30 pm	<b>Australian Securities and Investments Commission</b> ( <i>Submission 2</i> )
<b>2.30 pm</b>	<b>Afternoon break</b>
3.00 pm	<b>The Treasury</b>
<b>3.50 pm</b>	<b>Adjournment</b>

Committee Secretary: Mark Fitt

PO Box 6100, Parliament House Canberra ACT 2600 Tel: +61 2 6277 3540

Email: [economics.sen@aph.gov.au](mailto:economics.sen@aph.gov.au) Internet: [www.aph.gov.au/Parliamentary\\_Business/Committees/Senate/Economics](http://www.aph.gov.au/Parliamentary_Business/Committees/Senate/Economics)