



THE SENATE

**ECONOMICS REFERENCES COMMITTEE**

**Scrutiny of Financial Advice**

**PUBLIC HEARING  
Tuesday 4 August 2015**

**Room 8  
Jasper Hotel, 489 Elizabeth Street, Melbourne**

<b>Time</b>	<b>Witness</b>
9.00 am	<b>Consumer Action Law Centre and other consumer groups</b> ( <i>Submission 125</i> ) Mr Gerard Brody, Consumer Action Law Centre, Chief Executive Officer Ms Erin Turner, Choice, Campaigns Manager Ms Fiona Guthrie, Financial Counselling Australia, Executive Director
9.50 am	<b>Financial Ombudsman Service</b> ( <i>Submission 14</i> ) Mr Shane Tregillis, Chief Ombudsman Mr Nicolas Crowhurst, Company Secretary Mr Philip Field, Lead Ombudsman, Banking & Finance
10.30 am	<b>Australian Bankers' Association</b> ( <i>Submission 75</i> ) Mr Steven Münchenberg, Chief Executive Officer
<b>11.10 am</b>	<b><i>Adjournment</i></b>

Committee Secretary: Mark Fitt

PO Box 6100, Parliament House Canberra ACT 2600 Tel: +61 2 6277 3540

Email: [economics.sen@aph.gov.au](mailto:economics.sen@aph.gov.au) Internet: [www.aph.gov.au/Parliamentary\\_Business/Committees/Senate/Economics](http://www.aph.gov.au/Parliamentary_Business/Committees/Senate/Economics)