

Tourism Australia QON Index – Budget Estimates 2020-21

	Senator	Topics	QONs - Due to Committee by 11 December 2020; Senators to submit QONs by 17 November 2020; Due to MO by 25 November 2020.	WrittenH	ProofPage
1	Bridget McKenzie	Public servants	What is the number of public servants working from home for each month from the Department?	Written	
2	Bridget McKenzie	Productivity	How has the Department measured increased, static or declining productivity and what are the conclusions from that measure?	Written	
3	Bridget McKenzie	Sick days	What is the number of sick days from the Department with a work-from-home workforce for each month of the lockdown and the corresponding sick days for the corresponding months in 2019?	Written	
4	Don Farrell	International Media Hosting Program	<p>In the package of support announced following the bushfires \$9.5m was allocated to the International Media Hosting Program. Can Tourism Australia please advise:</p> <ol style="list-style-type: none"> 1. How has COVID impacted this program? 2. How much of the funding has been expended? 3. How much is remaining? 4. Has the remaining funding been set aside for this purpose or has it been reallocated? 5. If it has been reallocated, where is the funding going and how was that decision made? 6. When do you expect this funding to be fully expended? 7. Is the International Media Hosting Program currently active? <p>If yes;</p> <ul style="list-style-type: none"> - How many people have participated in the last 3 months? - How many people have participated in the last six months? - How many in total in 2019? <p>If no;</p> <p>When do you expect it to resume?</p>	Written	
5	Don Farrell	Australian Tourism Exchange	<p>In the package of support announced following the bushfires \$6.5m was allocated to the Australian Tourism Exchange Program. Can Tourism Australia advise:</p> <ol style="list-style-type: none"> 1. How has COVID impacted this program? 2. How much of the funding has been expended? 3. How much is remaining? 4. Has the remaining funding been set aside for this purpose or has it been reallocated? 	Written	

			<p>5. If it has been reallocated, where is the funding going and how was that decision made?</p> <p>6. When do you expect this funding to be fully expended?</p> <p>7. When do you expect the next in person Australian Tourism Exchange event to go ahead?</p>		
6	Don Farrell	Domestic Campaigns	<p>1. Please provide an overview of all domestic campaign elements underway, including those as a part of the Holiday Here This Year Campaign</p> <p>2. Have any elements of the PhilAUSophy Campaign been able to be utilised at a local level?</p> <p>3. What is the value of the contract with Hamish Blake and Zoe Foster?</p> <p>a. How long is the contract for?</p> <p>b. What activities are proposed as a part of the contract?</p> <p>c. Are there any KPI's, if yes, what are they?</p> <p>d. What is the expected Return On Investment</p> <p>e. Please detail the process undertaken to select these ambassadors</p> <p>4. Does Tourism Australia have a formal domestic strategy which includes Holiday Here This Year and all other domestic activity?</p> <p>a. If yes, how long is the strategy for</p> <p>b. Can you provide key goals, timelines and KPI's</p>	Written	
7	Don Farrell	Live from Aus	<p>1. On the 15th of May, Tourism Australia launched Live From Aus, can you advise the total cost of the campaign?</p> <p>2. As a part of this campaign, Tourism Australia ran a weekend of curated content across social channels, how much did this weekend cost to produce and deliver?</p>	Written	TA
8	Don Farrell	Domestic Campaign Strategy	<p>1. Please provide the total number of staff by FTE and headcount who work exclusively on the domestic campaign?</p>	Written	TA
9	Don Farrell	Domestic Campaign Partnerships	<p>1. Can Tourism Australia please provide the following information for each partnership undertaken as a part of the Holiday Here This Year campaign.</p> <p>a. How much funding was provided and was this matched?</p> <p>b. What work was undertaken for this funding?</p> <p>c. What is the length of the contract</p> <p>d. Has the work been completed?</p> <p>e. What were the outcomes?</p> <p>f. What is the Return On Investment?</p>	Written	TA

			<p>g. How was this organisation selected? Did they approach Tourism Australia or did Tourism Australia reach out to the organisation? Please note, we are aware of the following partnerships, please provide the details requested above for each partnership and any others which are underway.</p> <ol style="list-style-type: none"> 1. Top parks 2. Helloworld 3. Virgin Australia 4. Stayz 5. Luxury Escapes 6. Trip Advisor 7. Virtuoso 8. Caravan Industry Association of Australia 9. Australian Motoring Services <p>2. Did Tourism Australia have any communication with Qantas regarding a partnership? If not, why not?</p>		
10	Don Farrell	International Markets Sentiment Tracker	<p>1. Tourism Australia is conducting fortnightly sentiment tracking of our key international markets, can you provide the following information for each of our key markets:</p> <ul style="list-style-type: none"> - What insights have come out of the sentiment tracker? - Have you seen a pent up demand from key markets? If so, how is this demonstrated? - What are the expected obstacles to the resumption of this market for Australian tourism? - What positive sentiments are you seeing out of these markets? 	Written	TA
11	Don Farrell	International Markets Impact of COVID-19	<p>1. China is by far our most important market, are there any factors which you believe are likely to impact the resumption of travel from China to Australia?</p> <p>1. If yes,</p> <ol style="list-style-type: none"> 1. how long do you expect this to impact the market? 2. has any modelling been completed? <p>2. Is Tourism Australia doing any work to build up other markets to combat possible reductions in our top five markets?</p> <p>3. For those long haul markets, such as the US and the UK, are you expecting any additional delays in the resumption of these markets?</p> <p>1. If yes,</p>	Written	TA

			<ol style="list-style-type: none"> 1. How long? 2. What are these reasons? 3. Is there any action Tourism Australia is taking to increase other markets, to combat possible reductions? 4. Pre-COVID, the Indian market was increasingly growing in importance here in Australia. Do you anticipate this market will resume quickly once our borders open or are you expecting it will take some time to resume? 		
12	Don Farrell	Youth and Backpacker Markets	<ol style="list-style-type: none"> 1. What work is Tourism Australia doing with our youth and backpacker markets in response to COVID-19? 1. What is the cost of this work? 2. Is this the usual budgeted amount or has additional funding been provided? 3. If additional, how much extra and where has this come from? 2. Has Tourism Australia completed any modelling on the opening of our international borders? If yes please detail the following <ol style="list-style-type: none"> 1. What were the assumptions around reopening? 2. What were the results of this research? 3. Can you provide a copy of this research? 	Written	TA
13	Don Farrell	Consumer Research	<ol style="list-style-type: none"> 1. Tourism Australia has been undertaking consumer research throughout COVID-19, is this being undertaken in house or has it gone to an external agency? <ol style="list-style-type: none"> 1. In house; <ol style="list-style-type: none"> 1. How many FTE work on this project? 2. Have you required more funding / FTE to undertake this work? <ol style="list-style-type: none"> 1. Yes <ol style="list-style-type: none"> 1. How many? 2. External <ol style="list-style-type: none"> 1. Who is undertaking the work? 2. Do you have a contract in place? <ol style="list-style-type: none"> 1. If yes, <ol style="list-style-type: none"> 1. When did it start? 2. How long is it for? 3. What is the total cost of the contract? 2. Did it go to an open tender? If not, how were they selected <ol style="list-style-type: none"> 2. How often are surveys being completed? 	Written	TA

			<p>3. How often are reports compiled?</p> <p>4. What kind of research is being completed and how?</p> <p>5. Is this research domestic focused or is it international consumer research?</p> <p>6. Does Tourism Australia have contracts for any other market research? If yes, can you provide detail including who is engaged, how long the contract is for, the cost and what research they are undertaking?</p> <p>7. According to the 2019/20 Annual Report, Tourism Australia has established a dedicated engagement and communications framework to understand what was happening on the ground during COVID-19. Can you talk us through this program and what kind of findings you established?</p> <p>1. I understand this information was then provided to Government to inform policy decisions. What decisions were informed by your engagement?</p> <p>2. How was this information relayed to the Government?</p> <p>8. What is the Green Light Project?</p> <p>1. Can you provide a copy of the framework?</p>		
14	Don Farrell	International Marketing	<p>1. What international marketing activity is currently underway?</p> <p>2. How many staff in Tourism Australia are working solely on the international campaigns/marketing efforts?</p> <p>3. At the beginning of the year, the Matesong Campaign was suspended due to the bushfires – are there plans to utilise this material again?</p> <p>a. What was the cost of this campaign?</p> <p>b. Was there a cost associated with suspending the campaign in January?</p> <p>4. How has our international marketing strategy altered in response to COVID-19?</p>	Written	TA
15	Don Farrell	Aviation Strategy	<p>1. Tourism Australia formed an Aviation Strategy Team in April 2020, what work is this team undertaking?</p> <p>2. What markets are being focused on?</p> <p>3. What is the amount of funding Tourism Australia has committed to aviation attraction this financial year?</p> <p>4. Is Tourism Australia anticipating any ongoing issues around aviation in light of COVID-19?</p>	Written	TA
16	Don Farrell	Australia Next	<p>1. Tourism Australia self publishes a magazine called 'Australia Next', how often is the magazine produced?</p> <p>a. Where and how is this magazine distributed?</p>	Written	TA

			<p>b. What is the total cost of the magazine including creating the content and printing costs?</p> <p>c. Who is the target audience for the magazine?</p> <p>d. What is the return on investment for this magazine?</p>		
17	Don Farrell	TA Podcast	<p>1. Tourism Australia launched a podcast this year called 'Only in Australia', is this a permanent podcast or was it a limited run?</p> <p>a. How many episodes are there?</p> <p>b. Who is the target audience for the podcast?</p> <p>c. How many downloads / listens has the podcast had?</p> <p>i. Can you provide a breakdown of downloads / listens per episode?</p> <p>d. What is the cost of creating and editing the podcast?</p> <p>e. Do you have a contract with the host, Georgina Godwin or Monocle 24?</p> <p>i. Yes;</p> <p>a. What is the value of the contract?</p> <p>b. How long is the contract for?</p> <p>c. Do you have any other contracts with Ms Godwin / Monocle 24?</p> <p>d. How was Ms Godwin / Monocle 24 selected?</p> <p>f. What is the return on investment for this program?</p>	Written	TA
18	Don Farrell	Administration	<p>1. Can Tourism Australia please provide the following information in relation to staffing numbers</p> <p>a. How many FTE</p> <p>b. A headcount</p> <p>c. A breakdown of APS salary bands and the number employed under each band</p>	Written	TA
19	Don Farrell	Finance	<p>1. Is Tourism Australia running at a deficit in 19/20 and will it require additional funding from the Department of Finance to cover any shortfall? Was there any shortfall in 2018/19?</p>	Written	TA
20	Don Farrell	Credit Cards	<p>1. How many department issued credit cards does Tourism Australia have?</p> <p>2. How many department issued credit cards are allocated to staff within Tourism Australia?</p> <p>3. As of 12th of March 2020, how many staff within Tourism Australia has been provided with department issued credit cards?</p> <p>a. Please provide a breakdown of the credit limits available on these cards</p>	Written	TA

			4. Of those credit cards issued to staff, have there been any instances of credit card fraud detected in the past financial year? If yes, how many		
21	Don Farrell	Media Account Tender	<p>It has been recently reported that Tourism Australia has put the media account out to tender as a part of a statutory review. Please advise the following:</p> <ol style="list-style-type: none"> 1. Was this scheduled? 2. Did the statutory review find that the tender need to go back to market or is the tender going to market part of the statutory review process? 3. What is the length of the tender? 4. What is the value of the tender? 5. Were there KPI's built into the previous tender and if so, did Mediabrands Australia meet them? (and if they didn't meet them, what was the result and why didn't they meet them) 6. Please provide detail around the media planning, buying and reporting and ancillary services which is reportedly part of the tender 7. Can you detail the work being undertaken by Gridsum Technologies, the total amount paid to them, the return on investment of this contract and whether they had any KPI's and if they did if they were met (and if not, what was the result and why did they not meet them) <p>Please provide the AusTender Contract Notice numbers which form this tender and/or are attached to this tender.</p>	Written	
22	Katy Gallagher	Contractors	<ol style="list-style-type: none"> 1. Please provide the following figures: <ol style="list-style-type: none"> a. Expenditure on all contractors for 2019-20 b. Expenditure on all contracts with labour hire firms for 2019-20 c. Headcount of staff engaged through labour hire arrangements as at 30 June 2020 <ol style="list-style-type: none"> i. In total ii. As a percentage of total staff headcount d. As a percentage mark-up on the cost of the contractor, the maximum and minimum fees paid to labour hire firms in 2019-20 	Written	
23	Katy Gallagher	Contractor Analysis	2. Has the agency performed any analysis on whether it costs more to engage staff as contractors compared with hiring staff as employees? If yes, please provide this analysis.	Written	
24	Katy Gallagher	SES Contractors	3. Has the agency engaged any Senior Executive Service or equivalent positions on a contract/labour hire basis? If yes, please provide details.	Written	

25	Katy Gallagher	Market Research Contractors	<p>4. In relation to contracts for market research:</p> <p>a. How much has been spent to date since 1 January 2020?</p> <p>b. How much has been spent since 24 August 2018?</p> <p>c. Please provide a table with all contracts entered into since 1 January 2020 along with the following information:</p> <p>i. Total contract value</p> <p>ii. Supplier</p> <p>iii. If it was approved by the Service Delivery and Coordination Committee</p>	Written	
26	Kimberley Kitching	Executive Management	<p>1. In relation to executive management for the Department and its agencies, can the following be provided for each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020:</p> <p>a. The total number of executive management positions.</p> <p>b. The aggregate total remuneration payable for all executive management positions.</p> <p>c. The change in the number of executive manager positions.</p> <p>d. The change in aggregate total remuneration payable for all executive management positions.</p>	Written	
27	Kimberley Kitching	Ministerial Functions	<p>1. In relation to any functions or official receptions hosted by Ministers or Assistant Ministers in the portfolio for each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020, can the following be provided:</p> <p>a. List of functions.</p> <p>b. List of all attendees.</p> <p>c. Function venue.</p> <p>d. Itemised list of costs (GST inclusive).</p> <p>e. Details of any food served.</p> <p>f. Details of any wines or champagnes served including brand and vintage.</p> <p>g. Any available photographs of the function.</p> <p>h. Details of any entertainment provided.</p>	Written	
28	Kimberley Kitching	Departmental Functions	<p>1. In relation to expenditure on any functions or official receptions etc hosted by the Department or agencies within the portfolio for each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020, can the following be provided:</p> <p>a. List of functions.</p>	Written	

			<p>b. List of all attendees.</p> <p>c. Function venue.</p> <p>d. Itemised list of costs (GST inclusive).</p> <p>e. Details of any food served.</p> <p>f. Details of any wines or champagnes served including brand and vintage.</p> <p>g. Any available photographs of the function.</p> <p>h. Details of any entertainment provided.</p>		
29	Kimberley Kitching	Executive Office Upgrades	1. Have any furniture, fixtures or fittings of the Secretary's office, or the offices of any Deputy Secretaries, been upgraded for each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020. If so, can an itemised list of costs please be provided (GST inclusive).	Written	
30	Kimberley Kitching	Customised and Special-Order Furniture and Office Supplies	1. For each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020, can the Department/agency advise the quantum spent on customised and special-ordered furniture and office supplies (excluding items such as ergonomic desks and chairs and items required for work, health and safety purposes). Please provide a full breakdown, descriptions and cost.	Written	
31	Kimberley Kitching	Facility Upgrades	<p>1. Were there any upgrades to facility premises at any of the Departments or agencies for each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020. This includes but is not limited to: staff room refurbishments, kitchen refurbishments, bathroom refurbishments, the purchase of any new fridges, coffee machines, or other kitchen equipment.</p> <p>2. If so, can a detailed description of the relevant facilities upgrades be provided together with an itemised list of costs (GST inclusive).</p> <p>3. If so, can any photographs of the upgraded facilities be provided.</p>	Written	
32	Kimberley Kitching	Staff Travel	1. What is the total cost of staff travel for departmental/agency employees for each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020.	Written	
33	Kimberley Kitching	Legal Costs	1. What are the total legal costs for the Department/agency for each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020.	Written	
34	Kimberley Kitching	Secretarial Travel	1. Can an itemised list of the costs of all domestic and international travel undertaken by the Secretary of the Department for each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020 be provided	Written	

			<p>including:</p> <p>a. Flights for the Secretary as well as any accompanying departmental officials, and identify the airline and class of travel.</p> <p>b. Ground transport for the Secretary as well as any accompanying departmental officials.</p> <p>c. Accommodation for the Secretary as well as any accompanying departmental officials, and identify the hotels the party stayed at and the room category in which the party stayed.</p> <p>d. Meals and other incidentals for the Secretary as well as any accompanying departmental officials. Any available menus, receipts for meals at restaurants and the like should also be provided.</p> <p>e. Any available photographs documenting the Secretary's travel should also be provided.</p>		
35	Kimberley Kitching	Departmental Staff Allowances	1. Can a list of Departmental/agency allowances and reimbursements available to employees be provided.	Written	
36	Kimberley Kitching	Market Research	<p>1. Does the Department/agency undertake any polling or market research in relation to government policies or proposed policies.</p> <p>2. If so, can the Department provide an itemised list of:</p> <p>a. Subject matter</p> <p>b. Company</p> <p>c. Costs for each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020</p> <p>d. Contract date period</p> <p>3. Can the Department/agency advise what, if any, research was shared with the Minister or their office and the date and format in which this occurred.</p>	Written	
37	Kimberley Kitching	Advertising and Information Campaigns	<p>1. What was the Department/agency's total expenditure on advertising and information campaigns for each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020.</p> <p>2. What advertising and information campaigns did the Department/agency run in each relevant period. For each campaign, please provide:</p> <p>a. When approval was first sought.</p> <p>b. The date of approval, including whether the advertising went through the Independent Campaign Committee process.</p>	Written	

			<p>c. the timeline for each campaign, including any variation to the original proposed timeline.</p> <p>3. Can an itemised list of all Austender Contract Notice numbers for all advertising and information campaign contracts in each period be provided.</p>		
38	Kimberley Kitching	Promotional Merchandise	<p>1. What was the Department/agency's total expenditure on promotional merchandise for each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020.</p> <p>2. Can an itemised list of all Austender Contract Notice numbers for all promotional merchandise contracts in that period please be provided.</p> <p>3. Can photographs or samples of relevant promotional merchandise please be provided.</p>	Written	
39	Kimberley Kitching	Ministerial Overseas Travel	<p>1. Can an itemised list of the costs met by the department or agency for all international travel undertaken by Ministers or Assistant Ministers in the portfolio for each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020 please be provided including:</p> <p>a. Flights for the Minister and any accompanying members of the Minister's personal staff or family members, as well as any accompanying departmental officials, together with the airline and class of travel.</p> <p>b. Ground transport for the Minister and any accompanying members of the Minister's personal staff or family members, as well as any accompanying departmental officials.</p> <p>c. Accommodation for the Minister and any accompanying members of the Minister's personal staff or family members, as well as any accompanying departmental officials, and identify the hotels the party stayed at and the room category in which the party stayed.</p> <p>d. Meals and other incidentals for the Minister and any accompanying members of the Minister's personal staff or family members, as well as any accompanying departmental officials. Any available menus, receipts for meals at restaurants and the like should also be provided.</p> <p>e. Any available photographs documenting the Minister's travel should also be provided.</p>	Written	
40	Kimberley Kitching	Social Media Influencers	<p>1. What was the Department/agency's total expenditure on social media influencers for each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020.</p>	Written	

			<p>2. What advertising or information campaigns did the Department/agency use social media influencers to promote.</p> <p>3. Can a copy of all relevant social media influencer posts please be provided.</p> <p>4. Can an itemised list of all Austender Contract Notice numbers for all relevant social media influencer contracts please be provided.</p>		
42	Kimberley Kitching	Commissioned Reports and Reviews	<p>1. For each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020, how many Reports or Reviews have been commissioned. Please provide details of each report including:</p> <p>a. Date commissioned.</p> <p>b. Date report handed to Government.</p> <p>c. Date of public release.</p> <p>d. Terms of Reference.</p> <p>e. Committee members and/or Reviewers.</p> <p>2. How much did each report cost/or is estimated to cost.</p> <p>3. The background and credentials of the Review personnel.</p> <p>4. The remuneration arrangements applicable to the Review personnel, including fees, disbursements and travel</p> <p>5. The cost of any travel attached to the conduct of the Review.</p> <p>6. How many departmental staff were involved in each report and at what level.</p> <p>7. What is the current status of each report. When is the Government intending to respond to each report if it has not already done so.</p>	Written	
43	Kimberley Kitching	Board Appointments	<p>1. Provide an update of portfolio boards, including board title, terms of appointment, tenure of appointment and members.</p> <p>2. What is the gender ratio on each board and across the portfolio</p> <p>3. Please detail any board appointments made from 30 June 2020 to date.</p> <p>4. What has been the total value of all Board Director fees and disbursements paid.</p> <p>5. What is the value of all domestic travel by Board Directors.</p> <p>6. What is the value of all international travel by Board Directors.</p>	Written	
44	Kimberley Kitching	Stationery	<p>1. How much has been spent on ministerial stationery requirements in each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020.</p>	Written	
45	Kimberley Kitching	Media Monitoring	<p>1. What is the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the each Minister's office for each of</p>	Written	

			<p>the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020.</p> <p>a. Which agency or agencies provided these services.</p> <p>b. Can an itemised list of Austender Contract notice numbers for any media monitoring contracts in each period please be provided</p> <p>c. What is the estimated budget to provide these services for the FY 2020-21.</p> <p>2. What was the total cost of media monitoring services, including press clippings, electronic media transcripts etcetera, provided to the department/agency for each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020.</p> <p>a. Which agency or agencies provided these services.</p> <p>b. Can an itemised list of Austender Contract Notice numbers for any media monitoring contracts in each period please be provided</p> <p>c. What is the estimated budget to provide these services for the year FY 2020-21.</p>		
46	Kimberley Kitching	Departmental Staff in Minister's Office	<p>1. Can the Department provide an update on the total number of departmental staff seconded to ministerial offices, including:</p> <p>a. Duration of secondment.</p> <p>b. APS level.</p> <p>2. Can the Department provide an update on the total number of DLOs/CLOs for ministerial offices including APS level.</p>	Written	
47	Kimberley Kitching	CCDA Payments	<p>1. How many claims have been received under the Compensation for Detriment caused by Defective Administration scheme (CCDA) by the Department for each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020?</p> <p>2. How many claims were:</p> <p>a. Accepted.</p> <p>b. Rejected.</p> <p>c. Under consideration.</p> <p>3. Of the accepted claims, can the Department provide:</p> <p>a. Details of the claim, subject to relevant privacy considerations</p> <p>b. The date payment was made</p> <p>c. The decision maker.</p>	Written	

48	Kimberley Kitching	Recruitment	<p>1. What amount has been expended by the department/agency on external recruitment or executive search services in each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020.</p> <p>2. Which services were utilised. Can an itemised list be provided.</p>	Written	
49	Kimberley Kitching	Staffing	<p>1. How many full-time equivalent staff were engaged at each of 30 June 2019, 30 June 2020 and at 10 November 2020.</p> <p>2. How many of these positions are (a) ongoing and (b) non-ongoing.</p> <p>3. How many redundancies have occurred in each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020. How many were:</p> <p>a. voluntary</p> <p>b. involuntary.</p> <p>4. How many of those redundancies occurred as a result of departmental restructuring. What is the total cost of those redundancies.</p> <p>5. What was the total value in dollar terms of all termination payments paid to exiting staff.</p> <p>6. How much overtime or equivalent has been paid to staff in each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020.</p> <p>7. How many section 37 notices under the Public Service Act 1999 have been offered in each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020.</p>	Written	
50	Kimberley Kitching	Comcare	<p>1. For each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020, can the Department advise whether it has been the subject of any investigations involving Comcare. If yes, please provide details of the circumstances and the status.</p> <p>2. Can the Department advise the number of sanctions it has received from Comcare in the each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020.</p>	Written	
51	Kimberley Kitching	Fair Work Commission	<p>1. For each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020, how many references have been made to the Fair Work Commission within the Department or agency.</p>	Written	

52	Kimberley Kitching	Fair Work Ombudsman	1. For each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020, how many references have been made to the Fair Work Ombudsman within the Department or agency.	Written	
53	Kimberley Kitching	Office of the Merit Protection Commissioner	1. For each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020, how many references have been made to the Office of the Merit Protection Commissioner within the Department or agency.	Written	
54	Kimberley Kitching	Public Interest Disclosures	1. For each of the periods 1 July 2019-31 December 2019; 1 January 2020-30 June 2020 and 1 July 2020-30 September 2020, how many public interest disclosures have been received.	Written	