

Foreign Affairs, Defence and Trade Legislation Committee  
 QUESTIONS ON NOTICE – BUDGET ESTIMATES, 5&10 APRIL 2018  
 Defence Portfolio/Department of Veterans' Affairs/Australian War Memorial

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	Department of Veterans' Affairs	5/04/2019	1	<b>Alex Gallacher</b>	<b>Budget Papers - Telephony efficiency</b>	<b>Senator GALLACHER:</b> You could hardly expect me to stop things moving on trucks with my background. The other thing that stood out was the telephone system. Is that a centralised system? ¶ <b>Ms Cosson:</b> It's still quite decentralised. We have a number of offices across our state offices that do pick up our calls. We're reducing the hundreds of phone lines that we had into a single phone line, the 1800VETERAN line, to make it easier. We're also trialling new technology—open speech. Our veterans, when they phone now through 1800, can do voice recognition, but they still have the opportunity to go to a human if they need to. It's diverting the calls to the right operator through open speech. A lot of those efficiencies will improve the back-of-house services that we've been providing. ¶ <b>Senator GALLACHER:</b> I haven't looked at your financial reports, but I suppose you have a telecommunications budget. Are you saying that centralising it to a 1800 number will mean you no longer have to pay multiple line rentals and multiple contracts over multiple offices? ¶ <b>Ms Cosson:</b> That's correct. ¶ <b>Senator GALLACHER:</b> Perhaps on notice, could we see a sample of that sort of efficiency and how much it does save? ¶ <b>Ms Cosson:</b> Certainly. ¶ <b>Senator GALLACHER:</b> I think it's a critical area of infrastructure improvement.	Hansard	62	24/05/2019
	Department of Veterans' Affairs	5/04/2019	2	<b>Claire Moore</b>	<b>Gender Analysis</b>	<b>Senator MOORE:</b> Can I just ask a question about gender analysis. Ms Cosson, I just want to ask one question about the preparation of your budget statement. I was talking with the Office for Women last night, and they were talking about the gender analysis process and how they provided training across the service to all departments so that doing a gender analysis of proposals was now widespread. Is that an element in the development of the budget response and the budget process in DVA? ¶ <b>Ms Cosson:</b> Not that I'm aware of, Senator, but I'll check for you. But it certainly hasn't come to my attention. ¶ <b>Senator MOORE:</b> I'm just following up. That'd be good. Thank you.	Hansard	65	24/05/2019
	Department of Veterans' Affairs	5/04/2019	3	<b>Alex Gallacher</b>	<b>Australian Defence Veterans' Covenant</b>	<b>Senator GALLACHER:</b> Is it correct that there is an \$11 million cost for the refresh of all DVA cards? ¶ <b>Mr McHardie:</b> The total program cost is \$11.1 million for the complete program. We have a regular refresh program, what we call the global refresh of our healthcare cards, which are obviously being replaced by this scheme. Everyone will hold a veterans card rather than a health card. The next global refresh is happening next year. That \$11.1 million is basically staffing and project management, business engagement, posting and printing, lapel pins and ICT development, so it encompasses more than just the cards. ¶ <b>Senator GALLACHER:</b> Are you at the stage of a timetable for the rollout of those items under the \$11 million refresh? ¶ <b>Mr McHardie:</b> Yes, we are, Senator. ¶ <b>Senator GALLACHER:</b> Can we get a copy of that perhaps? ¶ <b>Mr McHardie:</b> Yes, we could. ¶ <b>Senator GALLACHER:</b> On notice would be fine.	Hansard	67	24/05/2019
	Department of Veterans' Affairs	5/04/2019	4	<b>Alex Gallacher</b>	<b>Dental and Allied Health – Concerns raised by providers</b>	<b>Senator GALLACHER:</b> There are a number of organisations which were advised of raised concerns, being the Australian Podiatry Council, the Australian Dental Association, the Australian Psychological Society, the Australian Physiotherapy Association, Occupational Therapy Australia and the Royal College of General Practitioners. Are you able to give us a rundown of what the concerns are that they've raised with the department? ¶ <b>Mr Cormack:</b> I think it's fair to say that this is a change in the way that they manage their business. I think most of them have been very constructive. They're seeking to find out more about how the measure will work. They'll be looking to how it impacts on the way that they operate	Hansard	68	24/05/2019

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						their business. Whenever we introduce any new measure, we consult. We'll be listening very closely to the input from those groups. ¶ <b>Senator GALLACHER:</b> What would the Australian Dental Association have said to you? ¶ <b>Mr Cormack:</b> I don't have that specific information available. I can only comment on the themes that I've just mentioned. ¶ <b>Senator GALLACHER:</b> Perhaps if I could ask on notice if there have been specific concerns raised by podiatry, dental, psychological, physiotherapy, occupational therapy and the Royal College of General Practitioners, to see if we can get a sense of whether there's a general or generic concern or whether they are individual association concerns. ¶ <b>Mr Cormack:</b> We can certainly do that, Senator.			
	Department of Veterans' Affairs	5/04/2019	5	<b>Claire Moore</b>	<b>MyService – Identifying as being in a same- sex marriage</b>	¶ <b>Senator MOORE:</b> Sorry. Ms Cosson, I want to clarify an issue with MyService that has come up. In terms of a veteran who is part of a same-sex partnership and identifies as being same-sex married, are they able to access MyService? ¶ <b>Ms Cosson:</b> Absolutely. MyService doesn't discriminate at all on gender or marital situation. ¶ <b>Senator MOORE:</b> Is there anything when they apply where they have to identify? An issue has been raised about different IT systems, that the DHS system actually does accept the code or statement of being in a marriage but the DVA one doesn't accept 'marriage'; it accepts 'partner'. That's the statement. I'm just wanting to put it up there— ¶ <b>Ms Cosson:</b> I'll have to have a look, Senator. ¶ <b>Senator MOORE:</b> Could that be checked out? It has actually been raised as an issue. It sounds to me like it's about confusion, but it was a particular concern. ¶ <b>Ms Cosson:</b> I'll certainly take that on notice, Senator, and have a look. ¶ <b>Senator MOORE:</b> Thank you very much.	Hansard	69	24/05/2019
	Department of Veterans' Affairs	10/04/2019	6	<b>Alex Gallacher</b>	<b>Budget – staffing levels</b>	¶ <b>Ms Cosson:</b> Average staffing levels. That's an average over the year. The reduction in staff has resulted from a number of efficiencies but also where we have looked at a shared service arrangement with the Department of Human Services and the Department of Social Services. For example, about two years ago we transitioned our information and communication technology branch from the department on a secondment to the Department of Human Services to look at rolling out our Veterans' services system. That accounts for quite a significant proportion of the 108 reductions. We've also had natural attrition. Our workforce is actually an older or a more mature workforce, so there has been quite a bit of natural attrition as well through that period. ¶ <b>Senator GALLACHER:</b> From that I gather there's no contemplation of redundancies? ¶ <b>Ms Cosson:</b> There have been redundancies, absolutely. ¶ <b>Senator GALLACHER:</b> But that's normal— ¶ <b>Ms Cosson:</b> That is normal practice in managing where, for example, we've changed our focus or we've got new technologies. Some staff felt that they didn't have the skills for the new jobs, and they would, in some instances, be offered a voluntary redundancy. But there have been no forced redundancies. ¶ <b>Senator GALLACHER:</b> Redeployment? ¶ <b>Ms Cosson:</b> Redeployment: where we can do that, that's always one of the first options. If the staff don't possess the skills for the new tasks, then we would look to redeploy them, in the first instance, to somewhere else in the department. ¶ <b>Senator GALLACHER:</b> Perhaps you could take on notice how many people have accepted a voluntary package in the last 12 months and what the cost of that was. ¶ <b>Ms Cosson:</b> Yes, I can take that on notice.	Hansard	98	24/05/2019
	Department of Veterans' Affairs	10/04/2019	7	<b>Alex Gallacher</b>	<b>Budget – staffing levels</b>	¶ <b>Senator GALLACHER:</b> Would you know what the amount of saving is in this particular area, this ASL area? Would you qualify that actual discreet level of savings? ¶ <b>Ms Cosson:</b> Yes, we do have that. It's 108 staff over the forward estimates. That's ASL. That's not head count or full-time	Hansard	99	24/05/2019

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						equivalent. ¶ <b>Senator GALLACHER:</b> Does it quantify back to dollars? And is that over the three— ¶ <b>Ms Cosson:</b> It will be over the forward estimates. I believe I have the figure but not to hand. I'll have to take that one on notice to give you the breakdown. In relation to your question on the number of voluntary redundancies from 1 July 2018 to 28 February 2019, there were 37 voluntary redundancies.			
	Department of Veterans' Affairs	10/04/2019	8	<b>Claire Moore</b>	<b>Budget – staffing levels</b>	¶ <b>Senator GALLACHER:</b> Would that be in contrast to the previous financial year? Are there more or fewer? Does this sort of activity occur on a regular basis? ¶ <b>Ms Cosson:</b> It certainly has in my experience. ¶ <b>Senator GALLACHER:</b> That's not a high number? ¶ <b>Ms Cosson:</b> No, Senator. There were 35 from 1 July 2017 to 30 June 2018. On separations, 2016-17, there were 37; in 2015-16, there were 40; in 2015-16, there were 35. ¶ <b>Senator MOORE:</b> Could we find out on notice whether they are central office or regional staff? ¶ <b>Ms Cosson:</b> It will be a mix. ¶ <b>Senator MOORE:</b> That can be on notice.	Hansard	99	24/05/2019
	Department of Veterans' Affairs	10/04/2019	9	<b>Alex Gallacher</b>	<b>Rehabilitation Budget Measure - Modelling</b>	¶ <b>Senator GALLACHER:</b> Has any modelling been done as part of this measure? ¶ <b>Ms Cosson:</b> We certainly have done some analysis, and based on the analysis of the data that we have it that could actually deliver some efficiencies. I think it worked out to be approximately 30 per cent of current costs that we spend on our private hospitals—that we could save 30 per cent, to be then reinvested into our veterans care. ¶ <b>Senator GALLACHER:</b> Was that analysis done internally, or externally? ¶ <b>Ms Cosson:</b> It was done internally, but we partnered with some healthcare providers to get some analysis, and we also worked closely with the Department of Health based on their modelling and their data for Australian citizens and private insurers. ¶ <b>Senator GALLACHER:</b> So, it wasn't an additional cost to work this out? It was done in-house as part of someone's formal job? ¶ <b>Ms Cosson:</b> No. It was part of our transformation a budget ago, where we received some funding to explore opportunities in treatment pathways. ¶ <b>Senator GALLACHER:</b> Do we know how much this analysis cost? ¶ <b>Ms Cosson:</b> Sorry; I don't have that. I'll take that on notice.	Hansard	101	24/05/2019
	Department of Veterans' Affairs	10/04/2019	10	<b>Eric Abetz</b>	<b>Occupational Therapy Services – Payment Comparisons</b>	¶ <b>CHAIR:</b> What about occupational therapists—did they complain about their schedule of fees, which I understand are considerably lower than those paid by Comcare or NDIS? ¶ <b>Ms Cosson:</b> They certainly did. They have met regularly since the 2018-19 budget to discuss this with us, and their major focus in these meetings has been technical adjustments to the OT fee schedule. A number of technical adjustments were implemented with effect from 1 March 2019. They've discussed the impact of the treatment cycle on clients with complex health needs, noting that they would typically see a patient for fewer than 12 sessions. So they've advocated to increase DVA fees for occupational therapy services. ¶ <b>CHAIR:</b> What do you pay them per hour or whatever? ¶ <b>Mr Cormack:</b> We should be able to get some help with that. ¶ <b>Ms Cosson:</b> We'll get that for you. ¶ <b>CHAIR:</b> Have you done a comparison with other Commonwealth agencies like Comcare and NDIS? How do we justify the disparity? ¶ <b>Mr Cormack:</b> I'll get you some more details on the disparities. We do know that we have a very high take-up rate amongst all of the allied health professionals—some more so than others. They accept the fees as full payment. I would also add—	Hansard	106	24/05/2019
	Department of Veterans' Affairs	10/04/2019	11	<b>Eric Abetz</b>	<b>Occupational Therapy Services – Payment</b>	¶ <b>CHAIR:</b> From a sense of community service, I would suggest. If the Commonwealth believes, via NDIS or Comcare, that an occupational therapist's value is X dollars, why is it that when that same occupational therapist provides his or her services to another beneficiary of	Hansard	106	24/05/2019

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						Commonwealth services—namely a veteran—all of a sudden the occupational therapist's value is, at least as I'm informed, considerably less—maybe as little as one quarter of what the others pay? Can you also take this on notice for me: is it correct that they don't get paid for travelling time and report writing? ¶ <b>Mr Cormack:</b> Yes, we'll get all of that stuff for you. ¶ <b>CHAIR:</b> And how do we justify that? ¶ <b>Ms Cosson:</b> We'll certainly take that all on notice. ¶ <b>CHAIR:</b> Thank you.			
	Department of Veterans' Affairs	10/04/2019	12	<b>Alex Gallacher</b>	<b>Dental and Allied Health - Study</b>	¶ <b>Senator GALLACHER:</b> Okay. This is the last question in this area: Secretary, how do you explain that the preliminary costing of excluding TPI and SRDP recipients from this treatment cycle was anticipated to be \$22 million when the measure itself is expected to save \$20 million? Does this mean that allied health treatment cycles are overwhelmingly impacting TPI and SRDP recipients? ¶ <b>Ms Cosson:</b> The measure was to deliver the \$40 million save and to reverse that save for TPI. The estimate was approximately \$22 million, but we would then have to find a different offset to reverse that. The analysis that was completed for the allied health study had a look at predominantly the physiotherapy and exercise physiology for our veteran community. I don't think I have the data in my pack. We did the analysis to see if that was potentially something that we could do to reverse for TPIs. ¶ <b>Senator GALLACHER:</b> I'm not sure I got a clear answer there. Is it overwhelmingly impacting TPI and SRDP recipients? Are they the main cohort— ¶ <b>Senator MOORE:</b> The largest users. ¶ <b>Senator GALLACHER:</b> where this saving is going to come from? ¶ <b>Ms Cosson:</b> I'll need to have a look; I might be able to get you the answer shortly. For exercise physiology and physiotherapy, there was quite a significant lot of data in relation to access to those particular allied health providers, and, yes, in the TPI community. ¶ <b>Senator GALLACHER:</b> If you could provide that on notice, that would be good.	Hansard	106	24/05/2019
	Department of Veterans' Affairs	10/04/2019	13	<b>Alex Gallacher</b>	<b>Putting Veterans and their Families First</b>	¶ <b>Senator GALLACHER:</b> Are there consequences for the department or veterans from the failure to pass the Australian Veterans' Recognition (Putting Veterans and their Families First) Bill? ¶ <b>Ms Cosson:</b> Just disappointment. The bill was important to make sure that we enshrine the beneficial nature of our legislation, but it won't impact on any veterans, no. ¶ <b>Senator GALLACHER:</b> Okay. You may well have had discussions about legislation, but you don't recall any recommendations to the minister about ways to handle the bills to assist them to pass the houses? ¶ <b>Ms Cosson:</b> I don't, no. ¶ <b>Senator GALLACHER:</b> Is it likely that would be delegated to a legal person? ¶ <b>Ms Cosson:</b> I'd have to take that on notice just to check.	Hansard	110	24/05/2019
	Department of Veterans' Affairs	10/04/2019	14	<b>Alex Gallacher</b>	<b>KPMG Report - TPI draft Report</b>	¶ <b>Senator GALLACHER:</b> Okay. What are the next steps with this process? ¶ <b>Ms Cosson:</b> The next steps are that the Prime Minister has written to the secretary of Prime Minister and Cabinet and asked him to undertake an independent review in collaboration with the departments of veterans' affairs, social services and the Treasury. Dr Parkinson raised it with me last week, and we will now get a team together to review material we have so that he can provide advice to the Prime Minister. ¶ <b>Senator GALLACHER:</b> To recap: you've shared the draft report with the TPI Federation. ¶ <b>Ms Cosson:</b> That's correct. ¶ <b>Senator GALLACHER:</b> You may have shared it with an adviser in the minister's office. However, the TPI Federation met with the Prime Minister recently, and now the Prime Minister has advised that he has instructed a comprehensive evaluation of the position of the federation. That's what's happening? ¶ <b>Ms Cosson:</b> That's correct. ¶ <b>Senator GALLACHER:</b> Is there a time line for this work? ¶ <b>Ms Cosson:</b> I don't think there was a date on the letter, but I don't	Hansard	111	24/05/2019

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						have that in front of me. I can take that on notice.			
	Department of Veterans' Affairs	10/04/2019	15	<b>Eric Abetz</b>	<b>Medicare Freeze – Occupational Therapy</b>	<b>CHAIR:</b> And you're scared that occupational therapists, who are providing services at such a very low level of remuneration, might rip off DVA? <b>¶Mr Cormack:</b> As the secretary outlined before, we work very closely with the professional groups and will continue to monitor their concerns about the schedules that we provide of the levels of payment. At the end of the day if there is a view that those fees need to be upwardly adjusted then that becomes a matter for consideration by government. The department does not have the authority to vary the fees. <b>¶CHAIR:</b> Are you able to give us a comparison of the fees that are paid by NDIS and Comcare? <b>¶Mr Cormack:</b> I don't have that. We can certainly take that on notice. <b>¶CHAIR:</b> All right. Thank you.	Hansard	116	24/05/2019
	Department of Veterans' Affairs	10/04/2019	16	<b>Claire Moore</b>	<b>Dental and Allied Health - Gap Payment</b>	<b>Senator MOORE:</b> We've raised that before at this hearing because we're of the belief that people are still having to pay the difference because there are no available services or they don't get any information until after they've already paid. So has DVA now put in place a system so that, if any veteran anywhere is required to have services and they need to pay, or have paid, a gap to get a service, they'll be reimbursed that gap? <b>¶Mr Cormack:</b> We do have arrangements in place to assist with and follow up on any of those matters, and we have offered reimbursements in some cases. We can't, in all honesty, police every single transaction or approach between a veteran and a healthcare provider but, to the extent to which we can, we are able to facilitate what is, by and large, overwhelmingly a gap-free arrangement for almost all of the health services that are provided to veterans. <b>¶Senator MOORE:</b> Do you have any figures for how many payments you've had to make to veterans in terms of them having to pay out of pocket? <b>¶Mr Cormack:</b> I don't have that available. <b>¶Ms Cosson:</b> We can take that on notice. <b>¶Senator MOORE:</b> You can take that on notice? <b>¶Mr Cormack:</b> Yes. ¶	Hansard	117	24/05/2019
	Department of Veterans' Affairs	10/04/2019	17	<b>Claire Moore</b>	<b>Dental and Allied Health – Veteran Complaints</b>	<b>Senator MOORE:</b> Are you aware of these complaints? Taking into account that you've already said the overwhelming number of people are able to get services, often the people who come to us and are upset are the ones who haven't been able to. So do you have any data on complaints that you have received? <b>¶Mr Cormack:</b> I can certainly take that on notice— <b>¶Senator MOORE:</b> That would be good. <b>¶Mr Cormack:</b> but our view is that we get very, very few complaints from DVA clients about access to healthcare services. <b>¶Senator MOORE:</b> But there are some? <b>¶Mr Cormack:</b> I'm sure there would be some. We'll have a look at that for you.	Hansard	117	24/05/2019
	Department of Veterans' Affairs	10/04/2019	18	<b>Claire Moore</b>	<b>24 November Workshop</b>	<b>Senator MOORE:</b> Were you aware of a workshop on 24 November where the establishment of the council was discussed? <b>¶Ms Cosson:</b> Yes, 24 November was a weekend activity up near Bowral—and I participated in that—where we workshopped: what's the problem we're trying to solve? It was some representatives from the Female Veterans' and Families Forum, myself and a couple of departmental officers. We firstly needed to establish if there was a problem, and we all agreed that we should put forward to the minister the proposition that we did need a council. <b>¶Senator MOORE:</b> Were you formally invited to attend that? <b>¶Ms Cosson:</b> Yes, I was. <b>¶Senator MOORE:</b> Was that part of your job, or were you funded in any way to attend that particular forum? <b>¶Ms Cosson:</b> It's just part of my job. <b>¶Senator MOORE:</b> So it wasn't officially a Female Veterans' and Families Forum? <b>¶Ms Cosson:</b> No. <b>¶Senator MOORE:</b> But it was some people from the Female Veterans' and Families Forum who had this— <b>¶Ms Cosson:</b> There were a couple—	Hansard	118	24/05/2019

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						¶ <b>Senator MOORE:</b> Was that departmentally funded? ¶ <b>Ms Cosson:</b> I'm not too sure; I'll need to take that on notice. It was a few representatives from the Female Veterans Policy Forum, but it was also some of the representative who had helped bring together that dinner— ¶ <b>Senator MOORE:</b> The big dinner? ¶ <b>Ms Cosson:</b> Yes, that's right.			
	Department of Veterans' Affairs	10/04/2019	19	<b>Claire Moore</b>	<b>24 November Workshop - Members</b>	¶ <b>Senator MOORE:</b> I'm just interested in how that one formed. There's a very clear process for the Female Veterans' and Families Forum, because that's actually scheduled, put together, departmentally funded and departments work out who's going, but this one was something different to that. ¶ <b>Ms Cosson:</b> It was. ¶ <b>Senator MOORE:</b> It was a different body. Can we find out some details on notice about how that happened? ¶ <b>Ms Cosson:</b> I'm happy to take that on notice, but it was really just some very eager, energised women who wanted to— ¶ <b>Senator MOORE:</b> Who were members of the forum? ¶ <b>Ms Cosson:</b> Both. Some were members of the forum that participated—	Hansard	118	24/05/2019
	Department of Veterans' Affairs	10/04/2019	20	<b>Claire Moore</b>	<b>24 November Workshop - Costing</b>	¶ <b>Senator MOORE:</b> How did they get approval to have the workshop? I would imagine a weekend workshop at Bowral is not a cheap exercise. ¶ <b>Senator GALLACHER:</b> I've been there at Bowral. ¶ <b>Ms Cosson:</b> The facility that we had the workshop— ¶ <b>Senator MOORE:</b> I'm not making a judgement about whether you have a reasonable place to stay, but it would have a cost attached to it. ¶ <b>Ms Cosson:</b> I will need to get the cost for you. ¶ <b>Senator MOORE:</b> Can we get something on that? ¶ <b>Ms Cosson:</b> Yes, absolutely. I'll take that on notice.	Hansard	118	24/05/2019
	Department of Veterans' Affairs	10/04/2019	21	<b>Claire Moore</b>	<b>24 November Workshop – Invitation List</b>	¶ <b>Senator MOORE:</b> How was the invitation list for the 34 determined? I know there's difficulty in how you determine any consultation— ¶ <b>Ms Cosson:</b> Yes. ¶ <b>Senator MOORE:</b> and how long, how often and how many get involved. If I can find out how many people attended on 24 November—you can take that on notice. And 34 attended 13 February. It's actually whether that meets the requirement of people who want to be involved in something like that. It's a relatively small number. I think that at previous estimates we talked about the number of women veterans that we had and also the desire of the department to engage better with the women veterans— ¶ <b>Ms Cosson:</b> Absolutely.	Hansard	119	24/05/2019
	Department of Veterans' Affairs	10/04/2019	22	<b>Claire Moore</b>	<b>Council for Women and Families United by Defence Service</b>	¶ <b>Senator MOORE:</b> What will be the process for the membership of the council? You said 12 to 16 earlier. How are people nominating to be involved in that? ¶ <b>Ms Cosson:</b> A few people have written—for example, if I can use Legacy: they wrote to the minister and recommended a participant on the council. Similarly, others have written to me and offered names. Also, I've had a look at, particularly, parents I know who want to be ambassadors for our veteran community, particularly some parents who have lost their son or daughter in military operations or since they've returned. So it's a mixture of representatives and we've now put a list together for the minister's consideration. ¶ <b>Senator MOORE:</b> It will be the minister's decision? ¶ <b>Ms Cosson:</b> Because it is a minister's council, that's right. ¶ <b>Senator MOORE:</b> Is it envisaged to be a two- or three-year term? ¶ <b>Ms Cosson:</b> I'm sorry, I can't remember the term. ¶ <b>Senator MOORE:</b> Perhaps you can provide that on notice. I would like the expectation for the charter of this council, the term and the ministerial process and all of that. ¶ <b>Ms Cosson:</b> I can do that.	Hansard	120	24/05/2019
	Department of Veterans' Affairs	10/04/2019	23	<b>Claire Moore</b>	<b>National Consultative Frameworks</b>	¶ <b>Senator MOORE:</b> It strikes me that there are a number of fora and consultative groups with which you work in the department. I would like a list. I know one of the things you've stated is that you want to be more consultative and more engaged. ¶ <b>Ms Cosson:</b> Yes. ¶ <b>Senator MOORE:</b> It would be useful to see what the various fora are in the department with	Hansard	120	24/05/2019

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						which you work. ¶ <b>Ms Cosson:</b> We can provide you a copy of our national consultation framework, which lists all of those organisations. ¶ <b>Senator MOORE:</b> That would be great.			
	Australian War Memorial	5/04/2019	24	<b>Rex Patrick</b>	<b>Australian War Memorial - donations</b>	1a) Please describe the process that is used to determine which donors have their names displayed in the AWM;¶b) which donors have their names displayed prominently. near the reception desk in the entry¶¶2) Are there written agreements with defence company donors that bind the AWM to providing particular benefits (e.g. prominent name displays) in exchange for donations? If so, how many?¶3) What is the role of the AWM Council (as distinct from the Director) in determining the terms on which such donations are accepted?	Written		24/05/2019
	Department of Veterans' Affairs	10/04/2019	25	<b>Alex Gallacher</b>	<b>Reviews of the level of TPI payments</b>	¶ <b>Senator GALLACHER:</b> Am I correct to understand that there was a similar undertaking by former Prime Minister the Hon. Malcolm Turnbull in October 2017? Was there a similar undertaking of review? ¶ <b>Ms Cosson:</b> Not that I'm aware of. ¶ <b>Senator GALLACHER:</b> Is that because you weren't the secretary then or— ¶ <b>Ms Cosson:</b> I wasn't the secretary then, no, but I was in the department and I don't recall Prime Minister Turnbull making that commitment. But I can certainly check our records. ¶ <b>Senator GALLACHER:</b> What it looks like is that former Prime Minister Turnbull ordered a review and now, 18 months later, we're doing another review. ¶ <b>Ms Cosson:</b> There have been a lot of reviews into the TPI Federation position on compensation and their pensions. There have been a number of reviews, but I'm not aware of who may have commissioned that review. ¶ <b>Senator GALLACHER:</b> We have a copy of <i>Hansard</i> here which goes at length to the Hon. Malcolm Turnbull's contribution in respect of advocacy provided by the TPI Federation president, Ms McCabe, and goes on to make some favourable comments about the organisation. I'm just trying to see where he orders the review. Anyway, it's clear that Mr Wilkie, the member for Denison, on Tuesday, 7 October 2017 raised it directly as a question on notice to the Prime Minister. There was a response. Our assessment is that there was a review ordered by the Prime Minister in October 2017 and now we have another review. That's the time line we have.¶	Hansard	111	24/05/2019
	Australian War Memorial	5/04/2019	26	<b>Tim Storer</b>	<b>Aboriginal and Torres Strait Islander Veterans and Services Association</b>	en was the Aboriginal and Torres Strait Islander Veterans and Services Association established and by who?¶Who funds the Aboriginal and Torres Strait Islander Veterans and Services Association? ¶What are the aims and objectives of the Aboriginal and Torres Strait Islander Veterans and Services Association?¶	Written		24/05/2019
	Australian War Memorial	5/04/2019	27	<b>Tim Storer</b>	<b>Aboriginal and Torres Strait Islander Veterans and Services Association</b>	¶How is consultation with the Aboriginal and Torres Strait Islander Veterans and Services Association relevant to whether the Frontier Wars should be recognised at the Australian War Memorial?	Written		24/05/2019

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