ATTACHMENT D

Emails - September 2019

Welcome to Healthy Business Training Academy ABN 43 602 985 035

Amy Boleszny Pty Ltd T/A: ACN 602 985 035

Good afternoon all,

Andrew Laming has asked that we distribute this. Go to your federal MP and ask them to support an application to the auditor-general to audit ASQA.

Of particular concern are:

- 1. Unqualified and inexperienced auditors (with variances in findings)
- 2. Auditors who contract to ASQA and to VET providers (conflict of interest)
- 3. ASQA not following international audit standards
- 4. ASQA not following legal and litigant process
- Auditors submitting reports and a computer bot makes the decisions on what happens to the RTO (two auditors have told me this).

Kind regards, Amy

From: Bryant, Sonia (A. Laming, MP) < Sonia. Bryant@aph.gov.au>

Sent: Monday, 16 September 2019 5:05 PM To: 'Amy Boleszny' <<u>ceo@hbta.edu.au</u>>

Subject: Sydney

Good afternoon Amy,

My sincere thanks to RTOs who were part of the regulator reform discussions in Sydney last Friday.

We will be summarising those findings when Parliament rises this Thursday.

Many have asked what to do next to maximise scrutiny of regulator conduct.

One option open to you is:

- 1. Contact your federal MP in the location where your organisation is based
- 2. whichever MP represents your place of residence, and
- 3. the MPs representing the location where each of your senior staff members reside

Simply google the relevant suburb and 'federal MP' to identify the correct contact details.

It is important to copy me in, so I can connect with colleagues after the email is received.

sincerely

Andrew [Laming]

Guidance on your correspondence to your local MP (cc me [Andrew Laming] in please)

My suggested format.

Provide introductory paragraph about your organisation, what it delivers, along with the employment and training outcomes achieved.

- Short summary of the challenges presented by the regulator, and the restraint of trade, jobs lost, qualifications not completed in addition to legal and appeal losses.
- Request that the MP submit your circumstances to the Commonwealth Auditor General and that they personally request an audit of ASQA's regulatory conduct, including but not limited to;
- Departure from their published corporate plan; which requires a balance of regulatory and capacity building activity
- The growth in litigation and litigious conduct which departs from model litigant conduct
- Variable quality and consistency of audit practices between states and territories and high staff turnover
- Poor auditor training, including lack of industry-specific experience
- Shifts from focus on critical breaches to administrative issues, and inadequate provision of opportunity to rectify
- Seek clarification of the ASQA risk-based approach, how risk is actually determined, and whether
 it has become a mechanism to eliminate trainers from the sector.

Office of Andrew Laming MP

Member for Bowman

Parliament House Canberra: T: 02 6277 4258 | F: 02 6277 8503

Bowman Office: 10/32 Middle St, Cleveland | T: 07 3821 0155 | F: 07 3821 3799