

## Early Childhood and Child Care

**The total number of customers who have now undergone their Child Care Subsidy reconciliation (both as a total number and as a percentage of total number of customers registered for the Child Care Subsidy).**

As at 28 February 2020, 892,890 (70 per cent) families out of an expected 1,280,000 had been through the reconciliation process for the 2018–19 financial year.

**The number of customers who have a debt outcome and received a Child Care Subsidy debt notice (both as a total number and as a percentage of customers reconciled).**

As at 28 February 2020, 117,513 (13 per cent) families had a debt as a result of reconciliation.

**The amount of total debt raised as a result of the Child Care Subsidy balancing and reconciliation process.**

As at 28 February 2020, the total debt amount raised for the 2018-19 financial year was \$109.5 million

**How many Child Care Subsidy debts have been set aside or varied following internal or external review.**

This question should be referred to Services Australia, which is best placed to answer operational matters.

**The average wait time for the Families and Parenting line.**

This question should be referred to Services Australia, which is best placed to answer operational matters.