

Data below is as at 31st December 2019

COHORT		Green Zone		Warning Zone							Penalty Zone						All Zones		
		All		By Demerit Count					All		By Penalty Count				All				
		#P	% CL	1	2	3	4	5	#P	% CL	0	Reset to zero - served preclusion	1	2	#P	%	#P	% CL	
STREAM	Stream A	93,164	56.1%	37,835	25,035	5,398	2,159	139	70,566	42.5%	1,313	123	468	335	2,239	1.3%	165,969	43.4%	
	Stream B	75,252	49.5%	36,029	27,104	6,704	2,975	143	72,955	48.0%	1,986	253	841	679	3,759	2.5%	151,966	39.7%	
	Stream C	28,340	44.0%	15,381	13,022	3,647	1,730	86	33,866	52.6%	1,182	136	482	386	2,186	3.4%	64,392	16.8%	
	All Streams	196,756	51.5%	89,245	65,161	15,749	6,864	368	177,387	46.4%	4,481	512	1,791	1,400	8,184	2.1%	382,327	100.0%	
DEMOGRAPHIC	FEMALE	96,917	56.4%	38,933	25,964	5,479	2,191	104	72,671	42.3%	1,390	122	510	373	2,395	1.4%	171,983	45.0%	
	MALE	99,839	47.5%	50,312	39,197	10,270	4,673	264	104,716	49.8%	3,091	390	1,281	1,027	5,789	2.8%	210,344	55.0%	
	INDIGENOUS	19,434	36.1%	13,803	12,884	3,549	1,741	75	32,052	59.5%	1,194	199	535	432	2,360	4.4%	53,846	14.1%	
	SINGLE PARENTS	24,010	55.1%	10,330	6,951	1,308	508	19	19,116	43.9%	275	<10	92	np	441	1.0%	43,567	11.4%	
	DISABILITY	45,691	49.5%	22,107	16,689	3,981	1,870	87	44,734	48.4%	1,121	79	429	321	1,950	2.1%	92,375	24.2%	
	HOMELESSNESS	18,994	40.3%	11,468	10,398	3,047	1,419	98	26,430	56.0%	954	96	387	316	1,753	3.7%	47,177	12.3%	
	CALD	39,547	59.3%	14,639	8,866	1,857	769	43	26,174	39.3%	518	63	206	171	958	1.4%	66,679	17.4%	
	EX-OFFENDERS	20,021	35.0%	14,735	13,785	4,195	1,985	108	34,808	60.8%	1,310	143	537	433	2,423	4.2%	57,252	15.0%	
		Jobactive- Total	196,756	51.5%	89,245	65,161	15,749	6,864	368	177,387	46.4%	4,481	512	1,791	1,400	8,184	2.1%	382,327	100.0%
	PAYMENT	NEWSTART	164,262	51.4%	75,103	54,770	13,080	5,661	294	148,908	46.6%	3,604	374	1,443	1,121	6,542	2.0%	319,712	83.6%
YOUTH ALLOWANCE (O)		21,254	47.7%	10,397	8,112	2,262	1,041	53	21,865	49.1%	785	71	323	262	1,441	3.2%	44,560	11.7%	
OTHER PAYMENT		11,240	62.3%	3,745	2,279	407	162	21	6,614	36.6%	92	67	25	17	201	1.1%	18,055	4.7%	
	All Payments	196,756	51.5%	89,245	65,161	15,749	6,864	368	177,387	46.4%	4,481	512	1,791	1,400	8,184	2.1%	382,327	100.0%	
GEOGRAPHIC	MAJOR CITY	123,166	52.0%	54,276	39,071	10,249	4,434	288	108,318	45.7%	2,942	331	1,142	883	5,298	2.2%	236,782	61.9%	
	REGIONAL	73,590	50.6%	34,969	26,090	5,500	2,430	80	69,069	47.5%	1,539	181	649	517	2,886	2.0%	145,545	38.1%	
		All Regions	196,756	51.5%	89,245	65,161	15,749	6,864	368	177,387	46.4%	4,481	512	1,791	1,400	8,184	2.1%	382,327	100.0%
SERVICE	DES - DMS	44,556	63.7%	15,451	8,500	874	352	10	25,187	36.0%	143	np	43	np	222	0.3%	69,965	50.3%	
	DES - ESS	46,679	67.5%	14,191	7,087	750	261	10	22,299	32.2%	106	<10	38	np	175	0.3%	69,153	49.7%	
		All Services	91,235	65.6%	29,642	15,587	1,624	613	20	47,486	34.1%	249	17	81	50	397	0.3%	139,118	100.0%
DEMOGRAPHIC	FEMALE	44,782	68.7%	13,167	6,320	613	np	<10	20,314	31.1%	79	<10	24	np	126	0.2%	65,222	46.9%	
	MALE	46,453	62.9%	16,475	9,267	1,011	np	np	27,172	36.8%	170	np	57	np	271	0.4%	73,896	53.1%	
	INDIGENOUS	5,653	55.7%	2,469	1,651	221	np	<10	4,434	43.7%	36	<10	np	<10	71	0.7%	10,158	7.3%	
	SINGLE PARENTS	6,962	66.6%	2,172	1,136	131	np	<10	3,479	33.3%	14	<10	<10	<10	19	0.2%	10,460	7.5%	
	DISABILITY	90,329	65.5%	29,413	15,461	1,612	607	20	47,113	34.2%	246	16	81	50	393	0.3%	137,835	99.1%	
	HOMELESSNESS	6,785	55.3%	3,038	1,992	264	np	<10	5,404	44.1%	41	<10	18	np	73	0.6%	12,262	8.8%	
	CALD	17,942	66.0%	5,995	2,896	243	np	<10	9,211	33.9%	35	<10	<10	<10	43	0.2%	27,196	19.5%	
	EX-OFFENDERS	7,097	53.3%	3,328	2,319	318	np	<10	6,115	45.9%	61	<10	21	np	103	0.8%	13,315	9.6%	
		DES - Total	91,235	65.6%	29,642	15,587	1,624	613	20	47,486	34.1%	249	17	81	50	397	0.3%	139,118	100.0%
	PAYMENT	NEWSTART	83,931	65.7%	27,196	14,245	1,440	547	18	43,446	34.0%	217	15	75	40	347	0.3%	127,724	91.8%
YOUTH ALLOWANCE (O)		6,199	63.6%	2,109	1,166	164	np	<10	3,503	35.9%	np	<10	<10	10	np	0.5%	9,749	7.0%	
OTHER PAYMENT		1,105	67.2%	337	176	20	<10	<10	537	32.6%	<10	np	np	0	<10	0.2%	1,645	1.2%	
	All Payment Types	91,235	65.6%	29,642	15,587	1,624	613	20	47,486	34.1%	249	17	81	50	397	0.3%	139,118	100.0%	
GEOGRAPHIC	MAJOR CITY	55,516	64.6%	18,808	9,878	1,100	np	np	30,213	35.1%	np	<10	np	np	np	0.3%	85,980	61.8%	
	REGIONAL	34,710	67.4%	10,466	5,492	506	np	<10	16,669	32.4%	np	<10	np	np	np	0.3%	51,518	37.0%	
		All Regions	91,235	65.6%	29,642	15,587	1,624	613	20	47,486	34.1%	249	17	81	50	397	0.3%	139,118	100.0%
DEMOGRAPHIC	FEMALE	55,468	94.4%	2,702	467	np	np	0	3,249	5.5%	<10	0	<10	<10	12	0.0%	58,729	94.7%	
	MALE	2,986	91.7%	223	40	<10	<10	0	269	8.3%	np	0	np	np	0	0.0%	3,255	5.3%	
	INDIGENOUS	10,905	89.8%	982	204	31	11	0	1,228	10.1%	<10	0	<10	<10	<10	0.0%	12,139	19.6%	
	SINGLE PARENTS	44,224	94.1%	2,273	398	56	12	0	2,739	5.8%	<10	0	<10	<10	10	0.0%	46,973	75.8%	
	DISABILITY	8,611	94.5%	424	60	np	<10	0	497	5.5%	0	0	0	0	0	0.0%	9,108	14.7%	
	HOMELESSNESS	2,474	90.3%	204	51	10	0	0	265	9.7%	0	0	<10	0	<10	0.0%	2,740	4.4%	
	CALD	11,304	97.4%	256	34	<10	<10	0	296	2.6%	<10	0	0	0	<10	0.0%	11,602	18.7%	
	EX-OFFENDERS	4,234	90.5%	360	71	np	<10	0	446	9.5%	0	0	<10	0	<10	0.0%	4,681	7.6%	
		ParentsNext - Total	58,454	94.3%	2,925	507	68	18	0	3,518	5.7%	<10	0	<10	<10	12	0.0%	61,984	100.0%
	GEOGRAPHIC	MAJOR CITY	36,093	94.7%	1,652	299	np	np	0	1,995	5.2%	<10	0	<10	<10	12	0.0%	38,100	61.5%
REGIONAL		22,361	93.6%	1,273	208	np	<10	0	1,523	6.4%	<10	0	<10	<10	0	0.0%	23,884	38.5%	
		All Regions	58,454	94.3%	2,925	507	68	18	0	3,518	5.7%	<10	0	<10	<10	12	0.0%	61,984	100.0%
STREAM	Stream A	4,002	46.0%	1,934	1,511	596	np	np	4,333	49.8%	203	23	78	70	374	4.3%	8,709	33.1%	
	Stream B	6,208	45.0%	3,151	2,484	887	404	37	6,963	50.5%	327	49	123	131	630	4.6%	13,801	52.4%	
	Stream C	1,367	35.8%	825	846	342	np	<10	2,160	56.6%	138	24	67	60	289	7.6%	3,816	14.5%	
		All Streams	11,577	44.0%	5,910	4,841	1,825	803	77	13,456	51.1%	668	96	268	261	1,293	4.9%	26,326	100.0%
DEMOGRAPHIC	FEMALE	4,746	47.7%	2,310	1,755	564	215	18	4,862	48.8%	200	24	67	56	347	3.5%	9,955	37.8%	
	MALE	6,831	41.7%	3,600	3,086	1,261	588	59	8,594	52.5%	468	72	201	205	946	5.8%	16,371	62.2%	
	INDIGENOUS	1,026	28.6%	849	830	381	168	13	2,241	62.4%	141	38	69	76	324	9.0%	3,591	13.6%	
	SINGLE PARENTS	1,317	44.9%	701	592	155	np	<10	1,527	52.1%	52	<10	20	np	88	3.0%	2,932	11.1%	
	DISABILITY	2,782	43.6%	1,428	1,249	431	206	17	3,331	52.3%	141	15	53	53	262	4.1%	6,375	24.2%	
	HOMELESSNESS	959	3																

Data below is for the period 1 July 2018 to 31 December 2019

COHORT	Financial Penalties during period 1 July 2018 - 31 December 2019						Capability Interview and Capability Assessment Events during period 1 July 2018 - 31 December 2019																												CI found capable - continue in warning zone	CI - found not capable reset to green zone	CA - found capable, enter penalty zone	CA - found not capable, reset to green zone		
	#P	#P	#P	#P	# Events	#P	Total no. Completed CIs	Capable - All														Total no. Completed CAs	Not Capable (Reset to Green Zone)																	
								Not Capable - All		Errors in Job/Participation Plan		Job/Participation Plan is Inappropriate		Disclosed new information		Streamline/eligibility change		Capable - All (enter Penalty Zone)		Not Capable - All			Errors in Job/Participation Plan		Job/Participation Plan is Inappropriate		Disclosed new information		Streamline/eligibility change											
								Total	%	#	%	#	%	#	%	#	%	Total	%	#	%		#	%	#	%	#	%	#	%	#	%	#	%						
STREAM	Stream A	3,781	2,140	826	4,538	11,620	473	68,005	42,499	62%	25,506	38%	14,941	59%	2,690	11%	7,693	30%	182	1%	11,542	9,296	81%	2,246	19%	221	10%	440	20%	1,224	54%	361	16%	36,988	22,351	8,914	2,152			
DEMOGRAPHIC ^A	FEMALE	3,804	2,199	909	1,732	9,009	575	70,491	38,343	54%	32,148	46%	21,543	67%	2,792	9%	7,636	24%	177	1%	12,428	8,862	71%	3,566	29%	300	8%	945	27%	2,072	58%	249	7%	32,527	26,291	8,427	3,357			
DEMOGRAPHIC ^A	MALE	10,606	6,450	2,731	4,476	25,412	1,713	133,628	81,462	61%	52,166	39%	32,356	62%	5,165	10%	14,156	27%	489	1%	29,477	23,243	79%	6,234	21%	517	8%	1,564	25%	3,630	58%	523	8%	66,948	42,356	21,622	5,826			
DEMOGRAPHIC ^A	INDIGENOUS	4,379	2,848	1,267	762	9,913	833	50,170	27,535	55%	22,635	45%	14,466	64%	2,027	9%	5,937	26%	205	1%	11,550	8,913	77%	2,637	23%	225	9%	675	26%	1,545	59%	192	7%	22,455	17,435	8,297	2,449			
DEMOGRAPHIC ^A	SINGLE PARENTS	658	344	123	217	1,372	79	17,485	7,734	44%	9,751	56%	7,618	78%	541	6%	1,563	16%	29	0%	2,379	1,631	69%	748	31%	103	14%	176	24%	430	57%	39	5%	6,740	7,814	1,569	718			
DEMOGRAPHIC ^A	DISABILITY	3,046	1,755	706	592	6,287	451	50,003	28,656	57%	21,347	43%	13,349	63%	2,020	9%	5,826	27%	152	1%	10,415	6,882	66%	3,533	34%	212	6%	1,004	28%	2,097	59%	220	6%	23,036	17,043	6,455	3,238			
DEMOGRAPHIC ^A	HOMELESSNESS	2,907	1,749	717	523	6,152	465	40,201	22,838	57%	17,363	43%	10,679	62%	1,608	9%	4,926	28%	150	1%	9,283	6,429	69%	2,854	31%	174	6%	747	26%	1,706	60%	227	8%	18,250	13,386	6,000	2,633			
DEMOGRAPHIC ^A	CALD	1,711	1,082	485	994	4,514	286	22,601	14,600	65%	8,001	35%	5,601	70%	814	10%	1,540	19%	46	1%	4,656	3,901	84%	755	16%	116	15%	184	24%	397	53%	58	8%	12,418	7,038	3,643	720			
DEMOGRAPHIC ^A	EX-OFFENDERS	4,243	2,568	1,092	825	9,179	704	53,405	30,972	58%	22,433	42%	13,586	61%	2,100	9%	6,544	29%	203	1%	12,675	9,156	72%	3,519	28%	207	6%	894	25%	2,084	59%	334	9%	24,890	17,517	8,524	3,246			
DEMOGRAPHIC ^A	jobactive- Total	14,410	8,649	3,640	6,208	34,421	2,288	204,119	119,805	59%	84,314	41%	53,899	64%	7,957	9%	21,792	26%	666	1%	41,905	32,105	77%	9,800	23%	817	8%	2,509	26%	5,702	58%	772	8%	99,475	68,647	30,049	9,183			
PAYMENT	NEWSTART	11,184	6,648	2,806	5,719	27,577	1,822	160,642	96,564	60%	64,078	40%	39,417	62%	6,330	10%	17,803	28%	528	1%	33,888	25,121	75%	8,267	25%	666	8%	2,112	26%	4,825	58%	664	8%	79,430	52,696	23,420	7,748			
PAYMENT	YA (O)	3,060	1,914	810	458	6,531	449	38,332	21,076	55%	17,256	45%	12,036	70%	np	np	3,593	21%	np	np	7,881	6,513	83%	1,368	17%	131	10%	np	26%	775	57%	np	7%	18,090	13,480	6,173	1,275			
PAYMENT	OTHER PAYMENT	166	87	24	31	313	17	5,145	2,165	42%	2,980	58%	2,446	82%	np	4%	396	13%	<10	<10	686	471	74%	165	26%	20	12%	np	21%	102	62%	<10	5%	1,955	2,470	456	160			
PAYMENT	All Payments	14,410	8,649	3,640	6,208	34,421	2,288	204,119	119,805	59%	84,314	41%	53,899	64%	7,957	9%	21,792	26%	666	1%	41,905	32,105	77%	9,800	23%	817	8%	2,509	26%	5,702	58%	772	8%	99,475	68,647	30,049	9,183			
GEOG	MAJOR CITY	9,334	5,565	2,373	4,107	22,376	1,460	130,876	78,682	60%	52,194	40%	33,929	65%	4,961	10%	13,020	25%	284	1%	28,051	21,135	75%	6,916	25%	579	8%	1,793	26%	4,002	58%	542	8%	65,228	42,678	19,780	6,461			
GEOG	REGIONAL	5,076	3,084	1,267	2,101	12,045	828	73,243	41,123	56%	32,120	44%	19,970	62%	2,996	9%	8,772	27%	382	1%	13,854	10,970	79%	2,884	21%	238	8%	716	25%	1,700	59%	230	8%	34,247	25,969	10,629	2,722			
GEOG	All Regions	14,410	8,649	3,640	6,208	34,421	2,288	204,119	119,805	59%	84,314	41%	53,899	64%	7,957	9%	21,792	26%	666	1%	41,905	32,105	77%	9,800	23%	817	8%	2,509	26%	5,702	58%	772	8%	99,475	68,647	30,049	9,183			
SERVICE	DES - DMS	285	138	44	226	700	15	7,416	4,196	57%	3,220	43%	2,124	66%	np	13%	686	21%	<10	<10	1,018	753	74%	265	26%	16	6%	72	27%	177	67%	0	0%	3,772	2,919	732	258			
SERVICE	DES - ESS	186	73	23	146	434	16	6,410	3,343	52%	3,067	48%	2,109	69%	np	12%	596	19%	<10	<10	757	494	65%	263	35%	22	8%	108	41%	133	51%	0	0%	2,996	2,709	481	259			
SERVICE	All Services	471	211	67	372	1,134	31	13,826	7,539	55%	6,287	45%	4,233	67%	756	12%	1,282	20%	16	0%	1,775	1,247	70%	528	30%	38	7%	180	34%	310	59%	0	0%	6,768	5,628	1,213	517			
DEMOGRAPHIC ^A	FEMALE	136	67	21	102	332	<10	4,941	2,553	52%	2,388	48%	1,618	68%	np	12%	479	20%	<10	<10	572	373	65%	199	35%	15	8%	76	38%	108	54%	0	0%	2,323	2,135	368	196			
DEMOGRAPHIC ^A	MALE	335	144	46	270	802	np	8,885	4,986	56%	3,899	44%	2,615	67%	np	12%	803	21%	np	np	1,203	874	73%	329	27%	23	7%	104	32%	202	61%	0	0%	4,445	3,493	845	321			
DEMOGRAPHIC ^A	INDIGENOUS	82	41	14	27	170	<10	1,901	958	50%	943	50%	642	68%	np	13%	179	19%	<10	<10	250	183	73%	67	27%	<10	4%	np	42%	36	54%	0	0%	858	812	177	66			
DEMOGRAPHIC ^A	SINGLE PARENTS	16	10	<10	<10	33	0	991	467	47%	524	53%	378	72%	57	11%	89	17%	0	0%	108	66	61%	42	39%	<10	7%	np	29%	27	64%	0	0%	438	466	65	42			
DEMOGRAPHIC ^A	DISABILITY	452	208	65	365	1,115	31	13,605	7,402	54%	6,203	46%	4,187	67%	744	12%	1,257	20%	15	0%	1,747	1,223	70%	524	30%	38	7%	179	34%	307	59%	0	0%	6,643	5,547	1,190	513			
DEMOGRAPHIC ^A	HOMELESSNESS	83	39	17	39	186	<10	2,296	1,230	54%	1,066	46%	719	67%	np	11%	229	21%	<10	<10	304	212	70%	92	30%	<10	4%	np	35%	56	61%	0	0%	1,091	935	205	88			
DEMOGRAPHIC ^A	CALD	59	29	12	76	183	<10	1,782	1,048	59%	734	41%	531	72%	np	11%	123	17%	<10	<10	222	161	73%	61	27%	<10	8%	np	25%	41	67%	0	0%	965	684	159	61			
DEMOGRAPHIC ^A	EX-OFFENDERS	126	60	22	51	265	13	2,949	1,553	53%	1,396	47%	941	67%	np	12%	286	20%	<10	<10	449	302	67%	147	33%	<10	5%	np	36%	86	59%	0	0%	1,374	1,208	293	143			
DEMOGRAPHIC ^A	DES - Total	471	211	67	372	1,134	31	13,826	7,539	55%	6,287	45%	4,233	67%	756	12%	1,282	20%	16	0%	1,775	1,247	70%	528	30%	38	7%	180	34%	310	59%	0	0%	6,768	5,628	1,213	517			
PAYMENT	NEWSTART	424	186	59	349	1,030	np	12,240	6,722	55%	5,518	45%	3,667	66%	np	12%	np	21%	np	np	1,586	1,116	70%	470	30%	31	7%	160	34%	279	59%	0	0%	6,019	4,943	1,083	463			
PAYMENT	YA (O)	np	25	<10	23	np	<10	1,481	771	52%	710	48%	524	74%	np	9%	np	17%	<10	<10	179	np	70%	np	30%	<10	11%	np	35%	np	54%	0	0%	703	630	np	np			
PAYMENT	OTHER PAYMENT	<10	0	np	0	<10	0	105	46	44%	59	56%	42	71%	<10	15%	<10	14%	0	0%	10	<10	60%	<10	<10	25%	<10	25%	<10	50%	0	0%	46	55	<10	<10				
PAYMENT	All Payment Types	471	211	67	372	1,134	31	13,826	7,539	55%	6,287	45%	4,233																											