

CLAIM	AVERAGE PROCESSING TIME		
	Days to process (2018-19 FY)	Days to process (July to September)	% change
Age Pension	75 days	49 days	35% ▼
ABSTUDY Schooling	15 days	6 days	60% ▼
Carer Allowance	59 days	10 days	83% ▼
Carer Payment	64 days	13 days	80% ▼
Crisis Payment	1 days	1 day	-
Commonwealth Seniors Health Card	73 days	18 days	75% ▼
Disability Support Pension	88 days	71 days	19% ▼
Family Tax Benefit New Claim	36 days	7 days	81% ▼
Family Tax Benefit Lump Sum	22 days	2 days	91% ▼
JobSeeker Payment	24 days (Newstart)	6 days	75% ▼
Low Income Card	31 days	12 days	61% ▼
Paid Parental Leave	21 days	3 days	86% ▼
Parenting Payment Single	48 days	14 days	71% ▼
Parenting Payment Partnered	58 days	16 days	72% ▼
Youth Allowance Jobseekers	27 days	10 days	63% ▼