

Request from Senator the Hon Anne Ruston of 20 October 2023 – Residential Aged Care Home Closures

KEY POINTS

Questions:

1. Is the Department aware of any aged care home closures between 1 June 2023 and 18 October 2023?
 - a. Where have they been located?
 - b. Do you have this broken down by MMM?
2. Can the Department provide a list of any providers that have closed over the last 6 months?

Response:

1. The most common reasons providers attribute to the decision to close is ageing building stock, financial viability, declining occupancy and provider consolidation.

In the period from 1 June 2023 to 18 October 2023 (inclusive), 16 residential aged care services closed. This includes two services (Canning Lodge – WA, MMM1 and Japara Central Park, VIC, MMM1) notified in the response to SQ23-001647 which included data up to and including 1 June 2023.

- The 16 services were located in:
 - Victoria (six)
 - Queensland (five)
 - New South Wales (four), and
 - Western Australia (one)
- Of the 16 services:
 - nine were located in a Modified Monash Model (MMM) 1 region
 - two were in a MMM2 region
 - one was in a MMM3 region
 - one was in a MMM4 region, and
 - three were in a MMM5 region.

In the period from 1 June 2023 to 18 October 2023 (inclusive), six new residential aged care services opened.

- There was an overall decrease in the number of operational places, with 505 new places opened and 830 places closed in the period.
2. The following two residential aged care providers closed their last remaining services or their only service in the time period between 1 June 2023 and 18 October 2023 (inclusive):
 - Milford Hall Pty Ltd. (38 residents in Prahran, VIC), and
 - City of Canning (42 residents in south Perth).

A provider is defined as an entity which has been approved to provide residential care. Approved providers receive government subsidies for the delivery of care to consumers.

A service is defined as the business run by an approved provider through which Commonwealth funded aged care services and supports are provided. An approved provider may have multiple services.