



Australian Government

Services Australia

Senator Marielle Smith
Chair
Senate Community Affairs Legislation Committee
Parliament House
Canberra ACT 2600

Dear Senator Smith

**2022-23 Supplementary Budget Estimates Hearing,
Wednesday, 15 February 2023 – Clarification of Evidence**

I write to clarify an answer provided to the Committee during its examination of Services Australia at the 2022-23 Supplementary Budget Estimates Hearing on 15 February 2023.

In answering a question from Senator Rice regarding the use of a busy signal (page 9 of the *Hansard* transcript), Mr Howard stated that the busy signal had not been used since July 2020 and was then corrected by myself to advise that the date was October 2020.

I would like to correct the Hansard record and confirm that the busy signal ceased being used from July 2020.

Yours sincerely

Ms Rebecca Skinner
Chief Executive Officer
Services Australia

27 March 2023