

**A registered health practitioner's performance, conduct or health that may pose a risk to the public**

**Health complaints entities**

- Non-registered practitioners
- Apology
- Mediation
- Financial compensation

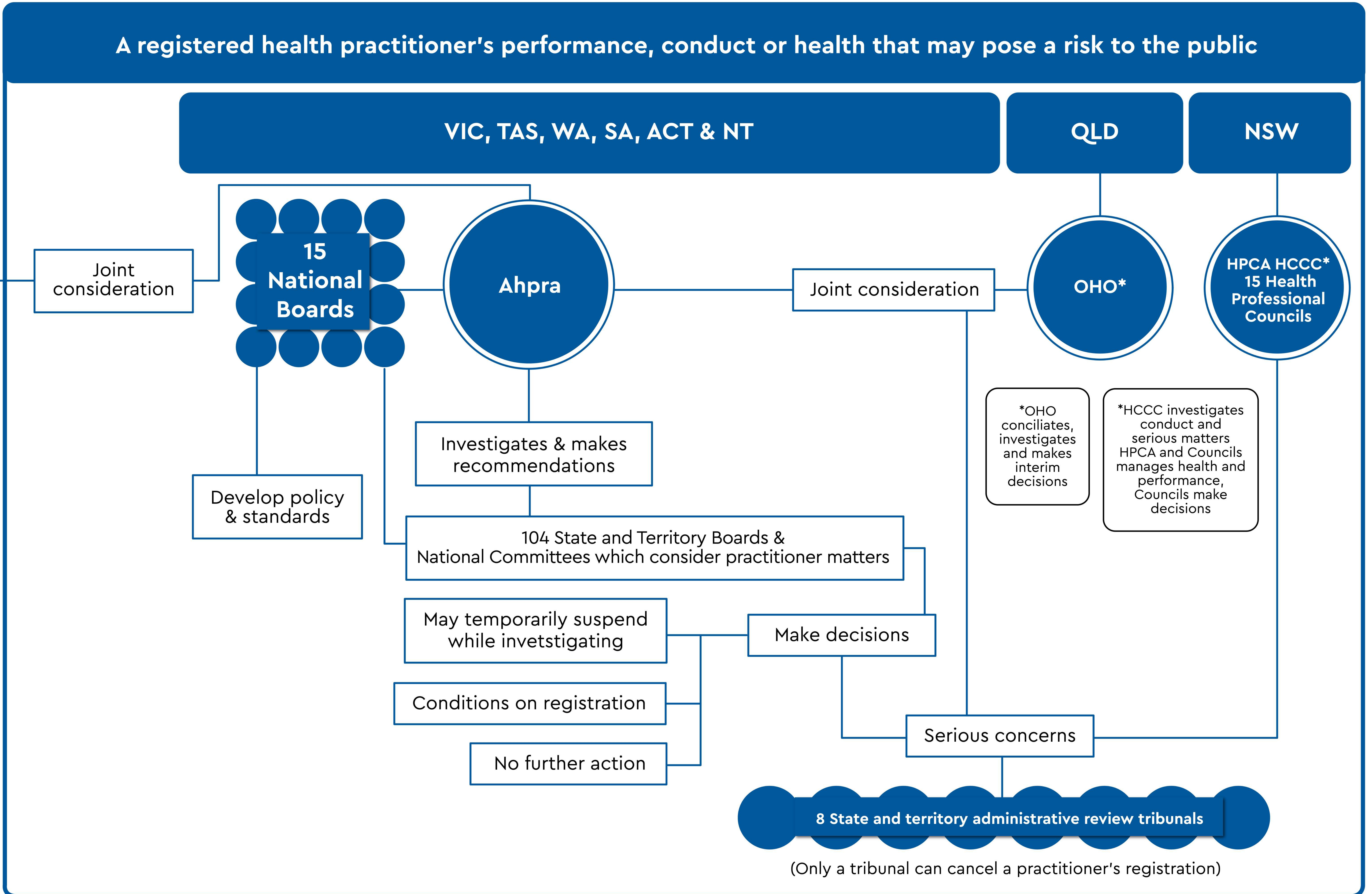
Different in different states and territories

Departments of Health manage concerns about health services, regulate drugs and poisons and licence premises

TGA regulates medicines and medical devices

Civil legal action – Patients may take civil action against a practitioner

Police & criminal action



**National Law**

**National Law WA**

**National Law QLD**  
Read alongside OHO Act

**National Law NSW**  
Not part 8 (notifications)

**Complaints about unlawful use of protected titles, unlawful advertising and protected practices**  
Ahpra investigates and makes decisions and refers to local court (In all jurisdictions including NSW and QLD.)