**Cashless Debit Card (CDC) and Income Management Summary**

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**Notes**

1. Any variance from data reported prior to 28 August 2015 is due to a change in reporting method for the Income Management program to conform to the Australian Statistical Geography Standard (ASGS). The data represents the current residential address of income managed customers within designated statistical area(s). Any inconsistencies from data reported previously can be attributed to the fact that customers may have moved from the location where they were originally triggered onto the program.
2. To prevent customers from being identified, numbers below 5 (<5), or numbers that would identify groups of less than 5, are not provided (n/p).
3. Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long Term Welfare Payment Recipient Measures of Income Management.

**Table 1.1: Total number of people triggered onto the CDC as at 21 August 2018**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Ceduna\* | East Kimberley\* | Goldfields\* | Total |
| Total participants switched on | 872 | 1,348 | 3,020 | 5240 |

**Table 1.2 Total number of Indue cards sent to CDC customers as at 31 August 2018**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Ceduna\* | East Kimberley\* | Goldfields\* | Total |
| Total Indue cards\*\* sent to Cashless Debit Card participants | 4,064 | 7,727 | 4,641 | 16,432 |

**Table 1.3: Total number of people granted exemption from the CDC as at 31 August 2018**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Ceduna\* | East Kimberley\* | Goldfields\* | Total |
| Total participants exempt\*\*\* | 28 | 30 | 55 | 113 |

**Table 1.4: Total number of applications to the Ceduna Community Panel for a reduced CDC restricted portion by outcome status as at 31 August 2018**

|  |  |  |  |
| --- | --- | --- | --- |
|  | **Indigenous** | **Not Identified Indigenous** | **Total** |
| Applications | 110 | 70 | 180 |
| **Breakdown of applications to the Panel** |
| Not approved | n/p | n/p | n/p  |
| Approved | 81 | 59 | 140 |
| Waiting assessment | 0 | 0 | 0 |
| Withdrawn | <5 | <5 | <5 |
| **Breakdown of approved applications** |
| 70% | n/p | n/p | n/p |
| 60% | 40 | 40 | 80 |
| 50% | <5 | <5 | n/p |
| *Numbers less than five have been suppressed to ensure participants cannot be identified. Numbers are not provided (n/p) to ensure numbers less than five than cannot be derived.* |

**Table 1.5: Total number of applications to the Kununurra and Wyndham Community Panels for a reduced CDC restricted portion by outcome status as at 31 August 2018**

|  |  |  |  |
| --- | --- | --- | --- |
|  | **Indigenous** | **Not Identified Indigenous** | **Total** |
| Applications | 32 | 19 | 51 |
| **Breakdown of applications to the Panel** |
| Not approved | 21 | n/p | n/p |
| Approved | n/p | <5 | 14 |
| Waiting assessment | 0 | 0 | 0 |
| Withdrawn | <5 | 0 | <5 |
| **Breakdown of approved applications** |
| 70% | 7 | <5 | n/p |
| 60% | 0 | 0 | 0 |
| 50% | <5 | <5 | <5 |
| *Numbers less than five have been suppressed to ensure participants cannot be identified. Numbers are not provided (n/p) to ensure numbers less than five than cannot be derived.* |

Note: The Wyndham Panel only approves reductions to 70% on the quarantined percentage placed onto participants’ cards.

**\*Geographical boundaries for each ‘trial area’ are specified in section 124PD of the *Social Security (Administration) Act 1999*.**

**\*\*The total number of Indue cards** is defined as both initial and replacement cards. A card is provided to participants upon commencement of the CDC trial. Replacement cards are provided if a card is lost by a participant. The figure does not include temporary cards given to participants as an interim measure while replacement cards are being sent by Indue.

\*\*\***Individuals are exempted from the CDC trial** where the Secretary (or their delegate) is satisfied that being a trial participant “would seriously risk that person’s mental, physical or emotional wellbeing”.

**Table 2.1: Total number of people on Income Management as at 31 August 2018**

| **Number of People on Income Management** | Total | Per cent Indigenous | Voluntary Income Management | Child Protection Measure | Vulnerable (Social Worker Assessed) | Vulnerable (Youth Triggers) | Disengaged Youth Measure | Long Term Welfare Recipient Measure | Supporting People at Risk Measure | Cape York Measure |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Northern Territory** | **21639** | **82%** | **2671** | **n/p** | **135** | **271** | **3889** | **14624** | **<5** | **0** |
|      Alice Springs | **5522** | 89% | 929 | n/p | n/p | 81 | 926 | 3546 | **<5** | 0 |
|      Barkly | **1392** | 90% | 195 | 19 | **<5** | 23 | 248 | 902 | **<5** | 0 |
|      Katherine | **3571** | 89% | 477 | 5 | 24 | 34 | 712 | 2319 | 0 | 0 |
|      Daly-Tiwi-West Arnhem | **4193** | 89% | 539 | **<5** | 31 | n/p | 799 | 2796 | 0 | 0 |
|      East Arnhem | **2760** | 91% | 348 | **<5** | 26 | n/p | 467 | 1912 | 0 | 0 |
|      Rest of Northern Territory | **4201** | 53% | 183 | **<5** | 26 | 101 | 737 | 3149 | **<5** | 0 |
| **Western Australia** | **955** | **64%** | **722** | **121** | **5** | **19** | **19** | **69** | **0** | **0** |
|      Kimberley\* | **434** | 95% | 366 | n/p | 0 | **<5** | 14 | 29 | 0 | 0 |
|      Goldfields (*Ng Lands, Laverton and Kiwirrkurra*) | **87** | 97% | 64 | 0 | **<5** | 6 | **<5** | 13 | 0 | 0 |
|      Greater Perth | **382** | 20% | 269 | 95 | 0 | 5 | 0 | 13 | 0 | 0 |
|      Rest of Western Australia | **52** | 75% | 23 | **<5** | **<5** | n/p | **<5** | 14 | 0 | 0 |
| **South Australia** | **404** | **30%** | **106** | **26** | **6** | **204** | **17** | **45** | **0** | **0** |
|      Greater Adelaide (*Playford*) | **325** | 21% | 80 | n/p | **<5** | 187 | 8 | 22 | 0 | 0 |
|      Western & West Coast (*Ceduna Region\**) | **<5** | 50% | 0 | 0 | 0 | 0 | 0 | **<5** | 0 | 0 |
|      APY Lands | **n/p** | 96% | 16 | 0 | **<5** | 0 | **<5** | n/p | 0 | 0 |
|      Rest of South Australia | **53** | 55% | 10 | **<5** | 0 | 17 | n/p | 16 | 0 | 0 |
| **Victoria** | **186** | **21%** | **82** | **0** | **n/p** | **72** | **<5** | **21** | 0 | 0 |
|      Shepparton | **135** | 22% | n/p | 0 | n/p | 48 | 0 | **<5** | 0 | 0 |
|      Rest of Victoria | **51** | 20% | **<5** | 0 | 0 | 24 | **<5** | n/p | 0 | 0 |
| **New South Wales** | **140** | **19%** | **21** | **0** | **19** | **82** | **<5** | **n/p** | 0 | 0 |
|      Greater Sydney (*Bankstown)* | **100** | 11% | n/p | 0 | n/p | 58 | 0 | n/p | 0 | 0 |
|      Rest of NSW | **40** | 40% | **<5** | 0 | **<5** | 24 | **<5** | 10 | 0 | 0 |

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Queensland** | **1097** | **39%** | **120** | **0** | **12** | **708** | **27** | **94** | **0** | **136** |
|      Greater Brisbane *(Logan)* | **518** | 19% | 70 | 0 | 5 | 436 | **<5** | n/p | 0 | 0 |
|      Rockhampton | **236** | 32% | 39 | 0 | 7 | 190 | 0 | 0 | 0 | 0 |
|      Far North *(Cape York)* | **86** | 88% | 0 | 0 | 0 | 0 | **<5** | **<5** | 0 | 83 |
|      Rest of Queensland | **257** | 70% | 11 | 0 | 0 | 82 | 23 | 88 | 0 | 53 |
| **ACT** | **<5** | **0**% | **0** | **0** | **0** | **<5** | **0** | **0** | **0** | **0** |
| **Tasmania** | **<5** | **25**% | **0** | **0** | **0** | **<5** | **0** | **<5** | **0** | **0** |
| **Unknown\*\*** | **45** | **67**% | **<5** | **<5** | **<5** | **<5** | 9 | 28 | **0** | **0** |
| **Total\*\*\*** | **24471** | **78**% | **3724** | **193** | **n/p** | **1362** | **3967** | **14900** | **<5** | **136** |

**\***There are a small number of people who are captured as Income Management participants in CDC locations. This is because some individuals are in the process of being transitioned from Income Management to the CDC at the point of data extraction.

**\*\***Customers with “Unknown” locations did not have an allocated address at the time of data extraction. This often occurs because a customer is in the process of moving address.

**\*\*\*Numbers <5 have been withheld for privacy reasons**. Numbers have not been provided (n/p) to ensure figures cannot be derived from totals.

**Table 2.2: Granted Exemptions from Income Management as at 31 August 2018**

|  |  |  |
| --- | --- | --- |
| **Exemption type** | **Indigenous indicator** |  |
|  | **Indigenous** | **Non-Indigenous** | **Total** |
| Full Time Apprentices | <5 | n/p | **11** |
| Full Time Students | 25 | 406 | **431** |
| Parenting Requirements | 520 | 888 | **1408** |
| Special Benefit | 0 | <5 | **<5** |
| Regular Paid Employment | 0 | <5 | **<5** |
| < 25% of Max Payment | <5 | n/p | **9** |
| **Total** | **551** | **1312** | **1863** |

**Table 2.3: Current Income Management customers with an active BasicsCard by state/territory as at 31 August 2018**\*\*\*

|  |  |
| --- | --- |
| Total customers with an active Income Management Status & BasicsCard | 23,569 |
| Active Income Management status & BasicsCard - NT | 20,859 |
| Active Income Management status & BasicsCard - WA | 933 |
| Active Income Management status & BasicsCard - QLD | 991 |
| Active Income Management status & BasicsCard - SA | 472 |
| Active Income Management status & BasicsCard - VIC | 169 |
| Active Income Management status & BasicsCard - ACT/NSW/TAS/Unknown | 145 |

\*\*\*The BasicsCard is one voluntary payment option available to customers on Income Management. Most customers choose to use a BasicsCard to access their income-managed funds due to the convenience and ease of use of the BasicsCard. A small number of customers choose to use other available payment options to access their income-managed funds, such as direct deductions or BPay payments.