

SERVICES AUSTRALIA

SENATE BUDGET ESTIMATES – SENATORS INFORMATION REQUESTS

TAB No.	Question
Letter from Senators Hughes and Kovacic received 29 April 2024	
1	<p>From the period 1 January 2024 to 29 February 2024, per claim, non-new claim and work, for social security and welfare, health, aged care, child support and emergency claims, respectively, what is:</p> <ul style="list-style-type: none"> - Number of claims received - Number of claims completed - Number of claims on hand - Number of claims on hand that took longer to process than the agreed timeliness standard - Percentage of those claims which took longer to process than the agreed timeliness standard - Average number of days to process
2	<p>From the period 1 January 2024 to 1 May 2024, per claim, non-new claim and work, for social security and welfare, health, aged care, child support and emergency claims, respectively, what is:</p> <ul style="list-style-type: none"> - Number of claims received - Number of claims completed - Number of claims on hand - Number of claims on hand that took longer to process than the agreed timeliness standard - Percentage of those claims which took longer to process than the agreed timeliness standard - Average number of days to process
3	<p>For current (1 May 2024) social security and welfare claims and non-new claims, and health work, respectively:</p> <ul style="list-style-type: none"> - Number of claims on hand - Percentage and number of claims that exceed their timeliness standard - Number of claims on hand greater than 60 days old - Number of claims on hand greater than 90 days old - Number of claims on hand greater than 120 days old
4	Social Security and Welfare by Local Government Area Average Days to Process from 1 January to 1 May 2024.
5	Services Australia Telephony Report from 1 January to 1 May 2024.
6	The volume and percentage of social security and welfare and health calls which were answered after 60 minutes from 1 January 2024 to 1 May 2024.
7	A list of Major Program and Major Projects on hand and their status from January 2024 onwards.
8	The latest customer demand by financial year (weekly) as at week ending 12 May 2024.
9	The latest (as at 1 May 2024) Agency Service Level (daily), and if possible, for each month of this financial year.

TAB No.	Question
Letter from Senator Allman-Payne received 24 May 2024	
10	<p>An update to the following QoNs to the latest available date:</p> <ul style="list-style-type: none"> a. SQ23-000703; b. SQ23-000710; c. SQ23-000711; d. SQ23-000842; e. SQ23-000427; f. SQ23-000690.
11	<p>Number of people who have transitioned or accessed enhanced Income Management since its introduction broken down by:</p> <ul style="list-style-type: none"> a. Area b. Indigenous status c. Payment type d. Cost per person
12	<p>Please provide average processing times for the Disability Support Pension to the latest available date</p> <ul style="list-style-type: none"> a. By primary medical condition b. LGA
13	<p>Please provide the number of participants currently on JobSeeker and Youth Allowance, and other payments who are currently awaiting assessment for the Disability Support Pension.</p>
SA SQ24-000150 — Program Management Framework	
14	Project, Program and Portfolio (P3) Framework

1. From the period 1 January 2024 to 29 February 2024, per claim, non-new claim and work, for social security and welfare, health, aged care, child support and emergency claims, respectively, what is:

- Number of claims received
- Number of claims completed
- Number of claims on hand
- Number of claims on hand that took longer to process than the agreed timeliness standard
- Percentage of those claims which took longer to process than the agreed timeliness standard
- Average number of days to process

Claims / Activities - Social Security & Welfare, Health, Child Support and Emergency

SSW Non Claims				
Program	Service Reason/Claim Type	Received	Completed	On hand
SSW	Overall	1,930,090	1,915,827	1,674,702
SSW	ABSTUDY	15,985	15,885	10,265
SSW	Boutique	71,377	66,745	85,965
SSW	Carers	33,304	26,431	43,084
SSW	Complex Assessment	12,298	10,589	9,925
SSW	Customer Services	90,177	89,799	37,451
SSW	Deduction and Confirmation	6,559	7,201	914
SSW	Disabilities	50,182	47,499	24,711
SSW	Emergency	52	54	6
SSW	Families and Child Care	171,294	199,888	176,895
SSW	General	1,185,536	1,151,681	1,005,229
SSW	Intensive Services	17,690	17,385	6,753
SSW	International	58,143	52,839	78,065
SSW	Job Seekers	120,553	127,341	148,672
SSW	Older Australians	26,055	22,656	5,509
SSW	Other	6,349	6,356	2,399
SSW	Parenting	23,633	22,483	3,515
SSW	Students and Trainees	40,903	50,995	35,344

Excludes disabled work types

Social Security & Welfare							
Program	Service Reason/Claim Type	Received	Completed	On hand	On Hand Over Standard	% Over Standard	Average Days to Process
SSW	Total	647,267	580,480	431,312	192,401	44.6%	39.8
SSW	ABSTUDY - Non-Schooling A	4,758	2,493	3,093	1,428	70.2%	18
SSW	ABSTUDY - PES	184	119	84	34	88.2%	7
SSW	ABSTUDY - Schooling A	2,217	1,469	900	488	80.3%	13
SSW	ACCS CWB Application	12,530	12,439	2,628	7	99.9%	13
SSW	ACCS CWB Certificate - Exc Circ - SA	508	418	135	1	99.5%	13
SSW	ACCS CWB Determination - Exc Circ - SA	666	646	127	0	99.8%	13
SSW	ACCS Grandparent	630	587	446	n/a	n/a	46
SSW	ACCS Temporary Financial Hardship	3,001	2,970	1,547	215	39.3%	40
SSW	ACCS Transition to Work	3,896	3,231	3,492	n/a	n/a	59
SSW	Age Pension	31,825	25,913	40,799	23,434	42.7%	83
SSW	Assistance for Isolated Children	2,349	1,638	947	130	99.6%	0
SSW	Austudy	13,134	5,406	12,609	2,738	25.8%	46
SSW	Carer Allowance	20,414	21,123	7,793	851	60.2%	53
SSW	Carer Payment	13,759	13,129	15,715	6,364	46.7%	78
SSW	Child Care Subsidy	105,032	101,474	32,404	n/a	n/a	21
SSW	Crisis Payment	23,372	23,185	2,011	1,404	62.1%	5
SSW	Dad and Partner Pay	1,170	3,151	146	60	15.2%	60
SSW	Disability Support Pension	18,083	17,484	36,467	18,542	38.7%	101
SSW	Double Orphan Pension	28	21	6	1	100.0%	6
SSW	Essential Medical Equipment	1,619	1,612	1,435	n/a	n/a	45
SSW	Ex-Carer Allowance (Child) Health Care Card	986	897	212	n/a	n/a	4
SSW	Family Tax Benefit Lump Sum	4,539	4,780	977	74	95.5%	13
SSW	Family Tax Benefit New Claim	65,026	54,672	53,466	31,481	51.5%	48
SSW	Fares Allowance	793	660	135	n/a	n/a	0
SSW	Farm Household Allowance	239	189	308	n/a	n/a	48
SSW	Foster Child Health Care Card	289	216	146	n/a	n/a	20
SSW	Home Equity Access Scheme	937	861	1,231	n/a	n/a	0
SSW	JobSeeker Payment	95,039	93,829	41,363	24,863	56.0%	26
SSW	Low Income Card	26,512	35,521	28,453	16,956	29.5%	75
SSW	Mobility Allowance	1,123	1,093	584	7	92.4%	29
SSW	Paid Parental Leave	70,549	63,265	39,367	21,362	75.0%	27
SSW	Parenting Payment Partnered	8,068	7,217	10,862	7,112	22.3%	79
SSW	Parenting Payment Single	17,663	17,150	20,359	14,325	22.9%	67
SSW	Pensioner Education Supplement	6,904	4,646	3,031	442	85.9%	20
SSW	Seniors Health Card	13,720	15,967	9,475	4,205	17.3%	60
SSW	Special Benefit	2,518	2,078	1,318	461	57.6%	23
SSW	Stillborn Baby Payment	273	278	38	10	86.3%	6
SSW	Tertiary Access Payment	3,655	1,133	2,643	311	89.1%	26
SSW	Youth Allowance Apprentice	1,955	1,020	2,006	534	9.5%	51
SSW	Youth Allowance Jobseekers	20,465	18,394	9,900	5,360	58.9%	27
SSW	Youth Allowance Students	46,839	18,106	42,654	9,201	31.8%	41

Child Support							
Program	Activities	Received	Completed	On hand	On Hand Over Standard	% Over Standard	Average Days to Process
	Child Support	603,256	625,339	157,895	n/a	n/a	n/a

Health							
Program	Activities	Received	Completed	On hand	On Hand Over Standard	% Over Standard	Average Days to Process
	Total	2,391,822	2,395,676	780,522	507,506	65.0%	-
Health	Adjustments	969	114	4,928	4,203	24.6%	308.6
Health	Aged Care	14,310	13,315	18,912	8,613	60.4%	67.4
Health	Aged Care Means Test	30,286	28,910	26,572	14,367	59.6%	38.2
Health	Australian Immunisation Register	184,892	200,696	43,653	19,624	73.4%	11.2
Health	Australian Immunisation Register - COVID	3,814	5,604	1,556	1,355	16.2%	17.8
Health	Australian Organ Donor Register	1,829	1,942	264	9	41.9%	12.8
Health	Bulk Bill	593,113	575,610	63,408	47,148	12.3%	4.6
Health	Claims & Adjustments - Patient Claims	644,968	602,901	113,099	36,003	42.1%	8.3
Health	Claims & Adjustments - Payments	1,238	742	3,350	2,838	53.4%	105.6
Health	Claims & Adjustments - Veteran Affairs Practitioner	258,655	241,818	47,225	29,655	28.1%	7.2
Health	Continence Aids Payment	8,476	12,179	3,937	769	16.7%	52.7
Health	Complex Drugs	50,143	50,620	7,446	1,572	34.7%	7.2
Health	Disaster Health Care Assistance Scheme	150	137	41	10	78.8%	13.6
Health	External Breast Prosthesis Reimbursement Program	2,726	2,673	386	0	95.7%	5.1
Health	eBusiness	13,697	10,039	17,370	13,333	76.9%	21.6
Health	Enquiry	12	66	2	0	100.0%	59.3
Health	eServices	13,685	7,184	20,556	19,535	29.8%	30.8
Health	Health Indicator - eHealth	1,571	1,434	142	0	95.3%	9.8
Health	Incentives	5,416	5,906	504	130	86.9%	13.5
Health	Location Specific Practice Number	2,298	1,909	455	126	73.7%	5.8
Health	Medicare Eligibility	207,434	232,544	175,547	138,317	14.0%	65.2
Health	Medicare SafetyNet	6,637	6,338	7,502	6,467	52.1%	17.8
Health	Medicare Entitlement Statement	15,329	54,114	40,713	34,576	3.1%	118.7
Health	National Office	2	8	8	4	25.0%	160.8
Health	Organisation Register	51	72	7	0	100.0%	9.3
Health	Pathology	678	665	35	8	84.5%	3.2
Health	Pharmaceutical Benefit Scheme Patient Refunds	5,918	4,401	19,159	13,481	8.4%	126.4
Health	Pharmaceutical Benefit Scheme Pharmacy Claims	97	69	31	1	46.4%	34.1
Health	Pharmaceutical Benefit Scheme Safety Net	16,009	34,455	78,415	63,397	3.8%	151.9
Health	Pharmaceutical Benefit Scheme Stationery Orders	7,776	6,262	2,057	1,619	49.4%	5.3
Health	Pharmaceutical Benefit Scheme Written Authority Prescriptions	6,449	7,465	188	4	34.6%	5.9
Health	Prescription Shopping	22	52	3	0	100.0%	44.6
Health	Provider Registration	27,165	27,142	8,060	3,907	35.2%	23.8
Health	Programme Support Officer	5,452	4,858	503	351	53.6%	3.3
Health	Remote Area Aboriginal Health Service	1,407	1,279	265	0	92.7%	11
Health	Return to Sender	43,079	57,585	25,068	8,640	1.8%	66.6
Health	Simplified Billing	216,069	194,568	49,155	37,444	48.9%	5.6

Emergency							
Program	Claim Type	Received	Completed	On hand	On Hand Over Standard	% Over Standard	Average Days to Process
	Total	80,709	73,036	3,657	n/a	n/a	-
Emergency	Disaster Recovery Allowance	3,559	3,270	657	n/a	n/a	16
Emergency	Disaster Recovery Payment	75,074	67,991	2,884	n/a	n/a	3
Emergency	NZ Disaster Recovery Allowance	130	87	18	n/a	n/a	1
Emergency	NZ Disaster Recovery Payment	1,946	1,688	98	n/a	n/a	4

Limitations with the underlying data does not allow for an extraction of claims that were overstandard for a previous date.

2. From the period 1 January 2024 to 1 May 2024, per claim, non-new claim and work, for social security and welfare, health, aged care, child support and emergency claims, respectively, what is:

- Number of claims received
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Claims / Activities - Social Security & Welfare, Health, Child Support and Emergency				
SSW Non Claims				
Program	Service Reason/Claim Type	Received	Completed	On hand
SSW	Overall	4,081,485	4,199,357	1,522,706
SSW	ABSTUDY	31,928	30,009	11,988
SSW	Boutique	148,731	154,822	76,458
SSW	Carers	66,724	53,511	48,536
SSW	Complex Assessment	29,090	23,031	14,054
SSW	Customer Services	180,864	186,069	32,367
SSW	Deduction and Confirmation	13,350	14,334	552
SSW	Disabilities	104,977	101,852	25,160
SSW	Emergency	83	80	9
SSW	Families and Child Care	352,828	412,911	140,747
SSW	General	2,554,765	2,593,800	926,292
SSW	Intensive Services	36,090	38,057	5,361
SSW	International	129,536	117,613	82,580
SSW	Job Seekers	245,769	282,671	115,508
SSW	Older Australians	51,400	45,171	5,433
SSW	Other	13,399	15,263	824
SSW	Parenting	44,840	42,700	3,052
SSW	Students and Trainees	77,111	87,463	33,785

Excludes disabled work types

Social Security & Welfare							
Program	Service Reason/Claim Type	Received	Completed	On hand	On Hand Over Standard	% Over Standard	Average Days to Process
SSW	Total	1,220,854	1,280,804	304,415	130,574	42.9%	41
SSW	ABSTUDY - Non-Schooling A	7,843	6,278	2,385	1,447	46.5%	29
SSW	ABSTUDY - PES	399	314	101	64	89.2%	8
SSW	ABSTUDY - Schooling A	3,192	2,524	814	606	69.9%	20
SSW	ACCS CWB Application	26,420	26,528	2,429	6	99.9%	12
SSW	ACCS CWB Certificate - Exc Circ - SA	1,031	943	101	1	99.8%	12
SSW	ACCS CWB Determination - Exc Circ - SA	1,375	1,306	156	0	99.9%	12
SSW	ACCS Grandparent	1,129	1,140	392	n/a	n/a	44
SSW	ACCS Temporary Financial Hardship	5,631	5,637	1,510	328	41.5%	38
SSW	ACCS Transition to Work	6,291	6,478	2,640	n/a	n/a	59
SSW	Age Pension	69,936	63,716	41,107	26,230	42.0%	84
SSW	Assistance for Isolated Children	3,710	3,580	313	156	99.6%	0
SSW	Austudy	19,922	11,873	12,930	8,521	22.8%	56
SSW	Carer Allowance	43,194	45,309	6,387	807	64.8%	47
SSW	Carer Payment	27,772	29,993	12,864	5,684	44.4%	68
SSW	Child Care Subsidy	169,506	169,936	28,416	n/a	n/a	24
SSW	Crisis Payment	47,680	47,967	1,537	926	62.2%	5
SSW	Dad and Partner Pay	1,838	3,840	124	8	28.9%	51
SSW	Disability Support Pension	37,147	39,079	33,936	15,577	41.8%	107
SSW	Double Orphan Pension	63	55	4	0	98.2%	10
SSW	Essential Medical Equipment	3,206	3,302	1,332	n/a	n/a	45
SSW	Ex-Carer Allowance (Child) Health Care Card	1,781	1,833	50	n/a	n/a	7
SSW	Family Tax Benefit Lump Sum	8,399	8,482	1,135	282	88.5%	14
SSW	Family Tax Benefit New Claim	125,801	131,366	37,547	19,544	41.5%	56
SSW	Fares Allowance	1,300	1,300	2	n/a	n/a	0
SSW	Farm Household Allowance	438	374	321	n/a	n/a	55
SSW	Foster Child Health Care Card	535	513	85	n/a	n/a	22
SSW	Home Equity Access Scheme	2,033	2,175	1,013	n/a	n/a	0
SSW	JobSeeker Payment	191,002	216,992	14,163	3,544	59.7%	23
SSW	Low Income Card	53,531	84,620	6,373	885	46.2%	59
SSW	Mobility Allowance	2,397	1,937	1,014	124	78.2%	32
SSW	Paid Parental Leave	139,093	142,987	28,189	9,671	66.8%	29
SSW	Parenting Payment Partnered	16,507	22,144	4,374	1,149	27.8%	63
SSW	Parenting Payment Single	34,015	46,612	7,249	4,153	24.9%	58
SSW	Pensioner Education Supplement	11,230	10,580	1,423	231	70.4%	25
SSW	Seniors Health Card	28,970	37,610	3,082	689	41.1%	43
SSW	Special Benefit	4,956	4,703	1,131	530	59.6%	24
SSW	Stillborn Baby Payment	553	566	28	10	85.2%	6
SSW	Tertiary Access Payment	5,009	3,336	1,794	1,210	68.1%	39
SSW	Youth Allowance Apprentice	3,603	1,959	2,715	1,596	10.4%	59
SSW	Youth Allowance Jobseekers	38,865	43,507	3,187	642	62.0%	25
SSW	Youth Allowance Students	73,551	47,410	40,062	25,953	28.9%	51

Child Support							
Program	Activities	Received	Completed	On hand	On Hand Over Standard	% Over Standard	Average Days to Process
	Child Support	1,235,512	1,263,165	159,412	n/a	n/a	n/a

Health							
Program	Activities	Received	Completed	On hand	On Hand Over Standard	% Over Standard	Average Days to Process
	Total	4,891,320	5,201,279	474,303	265,540	56.0%	-
Health	Adjustments	2,521	510	6,714	5,768	12.0%	410
Health	Aged Care	28,064	29,022	17,407	6,759	51.5%	69
Health	Aged Care Means Test	60,373	64,288	20,858	10,500	59.9%	41
Health	Australian Immunisation Register	382,241	415,640	26,301	9,118	76.4%	11
Health	Australian Immunisation Register - COVID	7,555	10,312	589	353	21.0%	16
Health	Australian Organ Donor Register	3,628	3,598	445	109	37.7%	14
Health	Bulk Bill	1,205,041	1,212,723	38,572	23,419	20.5%	5
Health	Claims & Adjustments - Patient Claims	1,346,579	1,349,474	66,396	24,131	66.5%	8
Health	Claims & Adjustments - Payments	2,469	2,054	3,326	2,781	41.7%	112
Health	Claims & Adjustments - Veteran Affairs Practitioner	548,710	544,812	34,054	17,027	37.0%	6
Health	Continence Aids Payment	17,055	21,237	3,788	662	26.9%	48
Health	Complex Drugs	103,609	107,865	3,709	5	64.3%	5
Health	Data Integrity	1	0	0	0		-
Health	Disaster Health Care Assistance Scheme	312	332	29	15	75.3%	14
Health	External Breast Prosthesis Reimbursement Program	5,203	5,446	214	1	96.0%	6
Health	eBusiness	27,136	27,191	13,688	11,103	60.8%	54
Health	Enquiry	23	123	2	0	100.0%	51
Health	eServices	26,305	32,872	7,379	6,576	13.7%	99
Health	Health Indicator - eHealth	2,843	2,828	22	2	96.0%	10
Health	Incentives	10,425	11,323	206	141	92.1%	8
Health	Location Specific Practice Number	5,085	4,884	269	38	72.4%	6
Health	Medicare Eligibility	400,462	497,714	105,804	75,074	21.5%	60
Health	Medicare SafetyNet	14,799	13,894	8,300	7,080	61.7%	16
Health	Medicare Entitlement Statement	29,235	101,328	4,967	752	4.9%	107
Health	National Office	3	37	1	1	5.4%	256
Health	Organisation Register	80	111	4	0	100.0%	12
Health	Pathology	1,383	1,355	60	42	74.3%	4
Health	Pharmaceutical Benefit Scheme Patient Refunds	11,994	16,255	13,889	8,346	4.4%	142
Health	Pharmaceutical Benefit Scheme Pharmacy Claims	215	138	21	0	65.2%	33
Health	Pharmaceutical Benefit Scheme Safety Net	39,909	88,058	48,728	26,391	10.9%	148
Health	Pharmaceutical Benefit Scheme Stationery Orders	18,304	18,770	144	2	36.1%	9
Health	Pharmaceutical Benefit Scheme Written Authority Prescriptions	12,386	13,200	259	3	60.9%	4
Health	Prescription Shopping	29	79	1	0	100.0%	38
Health	Provider Registration	45,758	51,154	2,830	260	51.3%	20
Health	Programme Support Officer	13,296	13,503	293	161	37.9%	5
Health	Remote Area Aboriginal Health Service	2,549	2,581	97	0	96.0%	10
Health	Return to Sender	80,588	114,510	4,236	1	41.4%	43
Health	Simplified Billing	435,152	422,058	40,701	28,919	42.8%	7

Emergency							
Program	Claim Type	Received	Completed	On hand	On Hand Over Standard	% Over Standard	Average Days to Process
	Total	92,006	84,585	740	n/a	n/a	-
Emergency	Disaster Recovery Allowance	4,060	4,188	110	n/a	n/a	18
Emergency	Disaster Recovery Payment	85,399	78,223	596	n/a	n/a	3
Emergency	NZ Disaster Recovery Allowance	385	240	12	n/a	n/a	1
Emergency	NZ Disaster Recovery Payment	2,162	1,934	22	n/a	n/a	5

Limitations with the underlying data does not allow for an extraction of claims that were overstandard for a previous date.

3. For current (1 May 2024) social security and welfare claims and non-new claims, and health work, respectively:

- Number of claims on hand
- Percentage and number of claims that exceed their timeliness standard
- Number of claims on hand greater than 60 days old
- Number of claims on hand greater than 90 days old
- Number of claims on hand greater than 120 days old

Claims/Activities - Social Security & Welfare & Health

SSW Non Claims As at 1 May 2024					
Program	Service Reason/Claim Type	On hand	On Hand 60 to 89 days old	On Hand 90 to 119 days old	On Hand 120+ days old
SSW	Total	1,522,706	143,641	94,903	741,938
SSW	ABSTUDY	11,988	805	1,690	3,064
SSW	Boutique	76,458	6,076	5,842	44,492
SSW	Carers	48,536	2,985	2,602	31,509
SSW	Complex Assessment	14,054	1,656	1,614	4,819
SSW	Customer Services	32,367	6,009	4,173	4,068
SSW	Deduction and Confirmation	552	23	4	20
SSW	Disabilities	25,160	1,790	2,845	11,393
SSW	Emergency	9	2	0	0
SSW	Families and Child Care	140,747	2,502	1,786	103,860
SSW	General	926,292	91,486	52,204	433,105
SSW	Intensive Services	5,361	417	274	1,695
SSW	International	82,580	8,483	5,189	41,510
SSW	Job Seekers	115,508	19,475	14,909	34,399
SSW	Older Australians	5,433	234	186	780
SSW	Other	824	37	35	457
SSW	Parenting	3,052	251	293	1,843
SSW	Students and Trainees	33,785	1,410	1,257	24,924

Excludes disabled work types

Non Claim work does not have a timeliness standard

Claims On Hand - as at 1 May 2024							
Program	Service Reason/Claim Type	On hand	Over Standard	% Over Standard	On Hand 60 to 89 days old	On Hand 90 to 119 days old	On Hand 120+ days old
SSW	Total	304415	130574	42.9%	58,605	18,301	19,838
SSW	ABSTUDY - Non-Schooling A	2385	1447	60.7%	264	62	7
SSW	ABSTUDY - PES	101	64	63.4%	19	8	0
SSW	ABSTUDY - Schooling A	814	606	74.4%	262	51	1
SSW	ACCS CWB Application	2429	6	0.2%	1	0	4
SSW	ACCS CWB Certificate - Exc Circ - SA	101	1	1.0%	0	0	1
SSW	ACCS CWB Determination - Exc Circ - SA	156	0	0.0%	0	0	0
SSW	ACCS Grandparent	392	n/a	n/a	76	9	7
SSW	ACCS Temporary Financial Hardship	1510	328	21.7%	62	10	3
SSW	ACCS Transition to Work	2640	n/a	n/a	413	22	13
SSW	Age Pension	41107	26230	63.8%	8,458	7,333	7,674
SSW	Assistance for Isolated Children	313	156	49.8%	3	0	1
SSW	Austudy	12930	8521	65.9%	5,607	545	17
SSW	Carer Allowance	6387	807	12.6%	460	30	24
SSW	Carer Payment	12864	5684	44.2%	3,491	332	256
SSW	Child Care Subsidy	28416	n/a	n/a	2,758	542	188
SSW	Crisis Payment	1537	926	60.2%	3	0	0
SSW	Dad and Partner Pay	124	8	6.5%	1	1	1
SSW	Disability Support Pension	33936	15577	45.9%	6,173	4,907	9,664
SSW	Double Orphan Pension	4	0	0.0%	0	0	0
SSW	Essential Medical Equipment	1332	n/a	n/a	161	4	3
SSW	Ex-Carer Allowance (Child) Health Care Card	50	n/a	n/a	1	0	0
SSW	Family Tax Benefit Lump Sum	1135	282	24.8%	51	6	10
SSW	Family Tax Benefit New Claim	37547	19544	52.1%	6,304	1,300	470
SSW	Fares Allowance	2	n/a	n/a	0	0	0
SSW	Farm Household Allowance	321	n/a	n/a	47	79	53
SSW	Foster Child Health Care Card	85	n/a	n/a	3	1	2
SSW	Home Equity Access Scheme	1013	n/a	n/a	171	54	39
SSW	JobSeeker Payment	14163	3544	25.0%	512	328	264
SSW	Low Income Card	6373	885	13.9%	164	103	239
SSW	Mobility Allowance	1014	124	12.2%	1	0	0
SSW	Paid Parental Leave	28189	9671	34.3%	2,913	325	96
SSW	Parenting Payment Partnered	4374	1149	26.3%	209	180	194
SSW	Parenting Payment Single	7249	4153	57.3%	1,008	671	465
SSW	Pensioner Education Supplement	1423	231	16.2%	31	12	3
SSW	Seniors Health Card	3082	689	22.4%	164	66	49
SSW	Special Benefit	1131	530	46.9%	109	6	1
SSW	Stillborn Baby Payment	28	10	35.7%	0	0	1
SSW	Tertiary Access Payment	1794	1210	67.4%	507	568	1
SSW	Youth Allowance Apprentice	2715	1596	58.8%	962	114	1
SSW	Youth Allowance Jobseekers	3187	642	20.1%	62	42	69
SSW	Youth Allowance Students	40062	25953	64.8%	17,174	590	17

Health work On Hand - as at 1 May 2024							
Program	Activities	On hand	Over Standard	% Over Standard	On Hand 60 to 89 days old	On Hand 90 to 119 days old	On Hand 120+ days old
Health	Total	474,303	265,542	56.0%	31,939	25,762	105,216
Health	Adjustments	6,714	5,768	85.9%	791	273	4,051
Health	Aged Care	17,407	6,759	38.8%	1,708	1,527	8,076
Health	Aged Care Means Test	20,858	10,500	50.3%	2,446	1,384	2,724
Health	Australian Immunisation Register	26,301	9,118	34.7%	534	201	1,114
Health	Australian Immunisation Register - COVID	589	353	59.9%	55	16	15
Health	Australian Organ Donor Register	445	109	24.5%	0	0	0
Health	Bulk Bill	38,572	23,420	60.7%	2,073	2,203	13,542
Health	Claims & Adjustments - Patient Claims	66,396	24,131	36.3%	1,311	1,287	20,528
Health	Claims & Adjustments - Payments	3,326	2,781	83.6%	214	226	2,092
Health	Claims & Adjustments - Veteran Affairs Practitioner	34,054	17,027	50.0%	3,119	1,127	450
Health	Continence Aids Payment	3,788	667	17.6%	77	21	51
Health	Complex Drugs	3,709	5	0.1%	0	0	0
Health	Disaster Health Care Assistance Scheme	29	15	51.7%	0	2	0
Health	External Breast Prosthesis Reimbursement Program	214	1	0.5%	0	0	0
Health	eBusiness	13,688	11,103	81.1%	2,278	1,725	3,596
Health	Enquiry	2	0	0.0%	0	0	1
Health	eServices	7,379	6,576	89.1%	67	37	183
Health	Health Indicator - eHealth	22	2	9.1%	0	0	1
Health	Incentives	206	141	68.4%	0	3	13
Health	Location Specific Practice Number	269	38	14.1%	5	0	1
Health	Medicare Eligibility	105,804	75,068	71.0%	12,629	4,831	597
Health	Medicare SafetyNet	8,300	7,080	85.3%	222	322	6,125
Health	Medicare Entitlement Statement	4,967	753	15.2%	40	3	4
Health	National Office	1	1	100.0%	0	0	0
Health	Organisation Register	4	0	0.0%	0	0	1
Health	Pathology	60	42	70.0%	5	0	0
Health	Pharmaceutical Benefit Scheme Patient Refunds	13,889	8,346	60.1%	2,295	3,081	2,754
Health	Pharmaceutical Benefit Scheme Pharmacy Claims	21	0	0.0%	0	0	0
Health	Pharmaceutical Benefit Scheme Safety Net	48,728	26,391	54.2%	4	5,447	19,631
Health	Pharmaceutical Benefit Scheme Stationery Orders	144	2	1.4%	0	0	0
Health	Pharmaceutical Benefit Scheme Written Authority P	259	3	1.2%	0	0	0
Health	Prescription Shopping	1	0	0.0%	0	0	0
Health	Provider Registration	2,830	260	9.2%	4	0	12
Health	Programme Support Officer	293	162	55.3%	0	2	0
Health	Remote Area Aboriginal Health Service	97	0	0.0%	0	0	0
Health	Return to Sender	4,236	1	0.0%	0	1	0
Health	Simplified Billing	40,701	28,919	71.1%	2,062	2,043	19,654

4. Social Security and Welfare by Local Government Area Average Days to Process from 1 January to 1 May 2024.

LGA	SERVICE REASON	Average Days To Process
Adelaide	ABSTUDY - Non-Schooling A	29
Adelaide	ABSTUDY - Schooling A	11
Adelaide	ACCS Grandparent	49
Adelaide	ACCS Temporary Financial Hardship	36
Adelaide	ACCS Transition to Work	65
Adelaide	Age Pension	124
Adelaide	Austudy	53
Adelaide	Carer Allowance	69
Adelaide	Carer Payment	87
Adelaide	Child Care Subsidy	29
Adelaide	Crisis Payment	4
Adelaide	Dad and Partner Pay	35
Adelaide	Disability Support Pension	109
Adelaide	Essential Medical Equipment	83
Adelaide	Ex-Carer Allowance (Child) Health Care Card	0
Adelaide	Family Tax Benefit Lump Sum	14
Adelaide	Family Tax Benefit New Claim	32
Adelaide	Fares Allowance	0
Adelaide	Foster Child Health Care Card	0
Adelaide	Home Equity Access Scheme	0
Adelaide	JobSeeker Payment	19
Adelaide	Low Income Card	54
Adelaide	Mobility Allowance	24
Adelaide	Paid Parental Leave	25
Adelaide	Parenting Payment Partnered	28
Adelaide	Parenting Payment Single	35
Adelaide	Pensioner Education Supplement	21
Adelaide	Seniors Health Card	50
Adelaide	Special Benefit	5
Adelaide	Stillborn Baby Payment	14
Adelaide	Tertiary Access Payment	38
Adelaide	Youth Allowance Apprentice	55
Adelaide	Youth Allowance Jobseekers	25
Adelaide	Youth Allowance Students	49
Adelaide Hills	ABSTUDY - Non-Schooling A	10
Adelaide Hills	ACCS Grandparent	8
Adelaide Hills	ACCS Temporary Financial Hardship	41
Adelaide Hills	ACCS Transition to Work	82
Adelaide Hills	Age Pension	97
Adelaide Hills	Assistance for Isolated Children	0
Adelaide Hills	Austudy	67
Adelaide Hills	Carer Allowance	38
Adelaide Hills	Carer Payment	56
Adelaide Hills	Child Care Subsidy	24

LGA	SERVICE REASON	Average Days To Process
Adelaide Hills	Crisis Payment	3
Adelaide Hills	Dad and Partner Pay	50
Adelaide Hills	Disability Support Pension	127
Adelaide Hills	Essential Medical Equipment	47
Adelaide Hills	Ex-Carer Allowance (Child) Health Care Card	33
Adelaide Hills	Family Tax Benefit Lump Sum	16
Adelaide Hills	Family Tax Benefit New Claim	63
Adelaide Hills	Fares Allowance	0
Adelaide Hills	Foster Child Health Care Card	51
Adelaide Hills	Home Equity Access Scheme	0
Adelaide Hills	JobSeeker Payment	26
Adelaide Hills	Low Income Card	50
Adelaide Hills	Mobility Allowance	37
Adelaide Hills	Paid Parental Leave	30
Adelaide Hills	Parenting Payment Partnered	73
Adelaide Hills	Parenting Payment Single	49
Adelaide Hills	Pensioner Education Supplement	24
Adelaide Hills	Seniors Health Card	44
Adelaide Hills	Special Benefit	16
Adelaide Hills	Youth Allowance Apprentice	65
Adelaide Hills	Youth Allowance Jobseekers	32
Adelaide Hills	Youth Allowance Students	53
Adelaide Plains	ABSTUDY - Non-Schooling A	46
Adelaide Plains	ACCS Grandparent	60
Adelaide Plains	ACCS Temporary Financial Hardship	24
Adelaide Plains	ACCS Transition to Work	82
Adelaide Plains	Age Pension	77
Adelaide Plains	Assistance for Isolated Children	0
Adelaide Plains	Austudy	73
Adelaide Plains	Carer Allowance	51
Adelaide Plains	Carer Payment	64
Adelaide Plains	Child Care Subsidy	24
Adelaide Plains	Crisis Payment	5
Adelaide Plains	Dad and Partner Pay	67
Adelaide Plains	Disability Support Pension	124
Adelaide Plains	Essential Medical Equipment	49
Adelaide Plains	Family Tax Benefit Lump Sum	10
Adelaide Plains	Family Tax Benefit New Claim	64
Adelaide Plains	Farm Household Allowance	102
Adelaide Plains	Home Equity Access Scheme	0
Adelaide Plains	JobSeeker Payment	30
Adelaide Plains	Low Income Card	57
Adelaide Plains	Mobility Allowance	41
Adelaide Plains	Paid Parental Leave	18
Adelaide Plains	Parenting Payment Partnered	38
Adelaide Plains	Parenting Payment Single	51
Adelaide Plains	Pensioner Education Supplement	22

LGA	SERVICE REASON	Average Days To Process
Adelaide Plains	Seniors Health Card	35
Adelaide Plains	Special Benefit	13
Adelaide Plains	Stillborn Baby Payment	1
Adelaide Plains	Youth Allowance Jobseekers	30
Adelaide Plains	Youth Allowance Students	50
Albany	ABSTUDY - Non-Schooling A	26
Albany	ABSTUDY - Schooling A	16
Albany	ACCS Grandparent	79
Albany	ACCS Temporary Financial Hardship	49
Albany	ACCS Transition to Work	56
Albany	Age Pension	93
Albany	Assistance for Isolated Children	0
Albany	Austudy	55
Albany	Carer Allowance	54
Albany	Carer Payment	85
Albany	Child Care Subsidy	27
Albany	Crisis Payment	5
Albany	Dad and Partner Pay	40
Albany	Disability Support Pension	125
Albany	Essential Medical Equipment	37
Albany	Ex-Carer Allowance (Child) Health Care Card	1
Albany	Family Tax Benefit Lump Sum	14
Albany	Family Tax Benefit New Claim	57
Albany	Fares Allowance	0
Albany	Farm Household Allowance	42
Albany	Foster Child Health Care Card	8
Albany	Home Equity Access Scheme	0
Albany	JobSeeker Payment	20
Albany	Low Income Card	60
Albany	Mobility Allowance	44
Albany	Paid Parental Leave	28
Albany	Parenting Payment Partnered	63
Albany	Parenting Payment Single	53
Albany	Pensioner Education Supplement	22
Albany	Seniors Health Card	39
Albany	Special Benefit	8
Albany	Tertiary Access Payment	44
Albany	Youth Allowance Apprentice	82
Albany	Youth Allowance Jobseekers	25
Albany	Youth Allowance Students	60
Albury	ABSTUDY - Non-Schooling A	28
Albury	ABSTUDY - PES	14
Albury	ABSTUDY - Schooling A	17
Albury	ACCS Grandparent	28
Albury	ACCS Temporary Financial Hardship	34
Albury	ACCS Transition to Work	50
Albury	Age Pension	93

LGA	SERVICE REASON	Average Days To Process
Albury	Assistance for Isolated Children	0
Albury	Austudy	58
Albury	Carer Allowance	47
Albury	Carer Payment	67
Albury	Child Care Subsidy	23
Albury	Crisis Payment	4
Albury	Dad and Partner Pay	60
Albury	Disability Support Pension	104
Albury	Essential Medical Equipment	49
Albury	Ex-Carer Allowance (Child) Health Care Card	1
Albury	Family Tax Benefit Lump Sum	14
Albury	Family Tax Benefit New Claim	45
Albury	Fares Allowance	0
Albury	Farm Household Allowance	20
Albury	Foster Child Health Care Card	27
Albury	Home Equity Access Scheme	0
Albury	JobSeeker Payment	20
Albury	Low Income Card	54
Albury	Mobility Allowance	39
Albury	Paid Parental Leave	28
Albury	Parenting Payment Partnered	53
Albury	Parenting Payment Single	61
Albury	Pensioner Education Supplement	22
Albury	Seniors Health Card	45
Albury	Special Benefit	24
Albury	Stillborn Baby Payment	36
Albury	Tertiary Access Payment	37
Albury	Youth Allowance Apprentice	61
Albury	Youth Allowance Jobseekers	26
Albury	Youth Allowance Students	52
Alexandrina	ABSTUDY - Non-Schooling A	21
Alexandrina	ACCS Grandparent	71
Alexandrina	ACCS Temporary Financial Hardship	68
Alexandrina	ACCS Transition to Work	37
Alexandrina	Age Pension	95
Alexandrina	Assistance for Isolated Children	0
Alexandrina	Austudy	48
Alexandrina	Carer Allowance	39
Alexandrina	Carer Payment	91
Alexandrina	Child Care Subsidy	25
Alexandrina	Crisis Payment	5
Alexandrina	Dad and Partner Pay	3
Alexandrina	Disability Support Pension	116
Alexandrina	Essential Medical Equipment	42
Alexandrina	Ex-Carer Allowance (Child) Health Care Card	21
Alexandrina	Family Tax Benefit Lump Sum	17
Alexandrina	Family Tax Benefit New Claim	51

LGA	SERVICE REASON	Average Days To Process
Alexandrina	Farm Household Allowance	32
Alexandrina	Home Equity Access Scheme	0
Alexandrina	JobSeeker Payment	25
Alexandrina	Low Income Card	67
Alexandrina	Mobility Allowance	36
Alexandrina	Paid Parental Leave	29
Alexandrina	Parenting Payment Partnered	57
Alexandrina	Parenting Payment Single	57
Alexandrina	Pensioner Education Supplement	28
Alexandrina	Seniors Health Card	41
Alexandrina	Special Benefit	5
Alexandrina	Stillborn Baby Payment	29
Alexandrina	Tertiary Access Payment	40
Alexandrina	Youth Allowance Apprentice	63
Alexandrina	Youth Allowance Jobseekers	23
Alexandrina	Youth Allowance Students	45
Alice Springs	ABSTUDY - Non-Schooling A	14
Alice Springs	ABSTUDY - PES	3
Alice Springs	ABSTUDY - Schooling A	18
Alice Springs	ACCS Grandparent	55
Alice Springs	ACCS Temporary Financial Hardship	31
Alice Springs	ACCS Transition to Work	77
Alice Springs	Age Pension	81
Alice Springs	Assistance for Isolated Children	0
Alice Springs	Austudy	35
Alice Springs	Carer Allowance	39
Alice Springs	Carer Payment	56
Alice Springs	Child Care Subsidy	24
Alice Springs	Crisis Payment	2
Alice Springs	Dad and Partner Pay	69
Alice Springs	Disability Support Pension	121
Alice Springs	Essential Medical Equipment	79
Alice Springs	Family Tax Benefit Lump Sum	9
Alice Springs	Family Tax Benefit New Claim	45
Alice Springs	Fares Allowance	0
Alice Springs	JobSeeker Payment	11
Alice Springs	Low Income Card	51
Alice Springs	Paid Parental Leave	36
Alice Springs	Parenting Payment Partnered	67
Alice Springs	Parenting Payment Single	38
Alice Springs	Pensioner Education Supplement	21
Alice Springs	Seniors Health Card	35
Alice Springs	Special Benefit	8
Alice Springs	Stillborn Baby Payment	4
Alice Springs	Tertiary Access Payment	54
Alice Springs	Youth Allowance Jobseekers	13
Alice Springs	Youth Allowance Students	55

LGA	SERVICE REASON	Average Days To Process
Alpine	ACCS Grandparent	76
Alpine	ACCS Temporary Financial Hardship	34
Alpine	ACCS Transition to Work	45
Alpine	Age Pension	85
Alpine	Austudy	44
Alpine	Carer Allowance	46
Alpine	Carer Payment	62
Alpine	Child Care Subsidy	28
Alpine	Crisis Payment	8
Alpine	Dad and Partner Pay	78
Alpine	Disability Support Pension	87
Alpine	Essential Medical Equipment	59
Alpine	Family Tax Benefit Lump Sum	16
Alpine	Family Tax Benefit New Claim	64
Alpine	Foster Child Health Care Card	26
Alpine	Home Equity Access Scheme	0
Alpine	JobSeeker Payment	28
Alpine	Low Income Card	60
Alpine	Mobility Allowance	25
Alpine	Paid Parental Leave	28
Alpine	Parenting Payment Partnered	83
Alpine	Parenting Payment Single	66
Alpine	Pensioner Education Supplement	21
Alpine	Seniors Health Card	43
Alpine	Special Benefit	7
Alpine	Tertiary Access Payment	41
Alpine	Youth Allowance Apprentice	48
Alpine	Youth Allowance Jobseekers	41
Alpine	Youth Allowance Students	34
Anangu Pitjantjatja	ABSTUDY - Non-Schooling A	7
Anangu Pitjantjatja	ABSTUDY - Schooling A	0
Anangu Pitjantjatja	Age Pension	0
Anangu Pitjantjatja	Carer Allowance	88
Anangu Pitjantjatja	Carer Payment	54
Anangu Pitjantjatja	Child Care Subsidy	13
Anangu Pitjantjatja	Crisis Payment	1
Anangu Pitjantjatja	Disability Support Pension	72
Anangu Pitjantjatja	Family Tax Benefit Lump Sum	47
Anangu Pitjantjatja	Family Tax Benefit New Claim	41
Anangu Pitjantjatja	JobSeeker Payment	5
Anangu Pitjantjatja	Low Income Card	103
Anangu Pitjantjatja	Parenting Payment Partnered	19
Anangu Pitjantjatja	Parenting Payment Single	37
Anangu Pitjantjatja	Youth Allowance Jobseekers	8
Ararat	ABSTUDY - Non-Schooling A	56
Ararat	ACCS Temporary Financial Hardship	41
Ararat	ACCS Transition to Work	68

LGA	SERVICE REASON	Average Days To Process
Ararat	Age Pension	81
Ararat	Assistance for Isolated Children	3
Ararat	Austudy	88
Ararat	Carer Allowance	28
Ararat	Carer Payment	47
Ararat	Child Care Subsidy	19
Ararat	Crisis Payment	6
Ararat	Dad and Partner Pay	66
Ararat	Disability Support Pension	100
Ararat	Essential Medical Equipment	22
Ararat	Family Tax Benefit Lump Sum	11
Ararat	Family Tax Benefit New Claim	52
Ararat	Home Equity Access Scheme	0
Ararat	JobSeeker Payment	15
Ararat	Low Income Card	44
Ararat	Paid Parental Leave	26
Ararat	Parenting Payment Partnered	70
Ararat	Parenting Payment Single	53
Ararat	Pensioner Education Supplement	21
Ararat	Seniors Health Card	65
Ararat	Special Benefit	4
Ararat	Tertiary Access Payment	40
Ararat	Youth Allowance Apprentice	57
Ararat	Youth Allowance Jobseekers	20
Ararat	Youth Allowance Students	43
Armadale	ABSTUDY - Non-Schooling A	37
Armadale	ABSTUDY - PES	59
Armadale	ABSTUDY - Schooling A	25
Armadale	ACCS Grandparent	46
Armadale	ACCS Temporary Financial Hardship	41
Armadale	ACCS Transition to Work	67
Armadale	Age Pension	80
Armadale	Assistance for Isolated Children	0
Armadale	Austudy	55
Armadale	Carer Allowance	50
Armadale	Carer Payment	72
Armadale	Child Care Subsidy	27
Armadale	Crisis Payment	5
Armadale	Dad and Partner Pay	53
Armadale	Disability Support Pension	97
Armadale	Double Orphan Pension	4
Armadale	Essential Medical Equipment	50
Armadale	Ex-Carer Allowance (Child) Health Care Card	3
Armadale	Family Tax Benefit Lump Sum	14
Armadale	Family Tax Benefit New Claim	56
Armadale	Fares Allowance	0
Armadale	Foster Child Health Care Card	11

LGA	SERVICE REASON	Average Days To Process
Armidale	Home Equity Access Scheme	0
Armidale	JobSeeker Payment	22
Armidale	Low Income Card	60
Armidale	Mobility Allowance	23
Armidale	Paid Parental Leave	27
Armidale	Parenting Payment Partnered	57
Armidale	Parenting Payment Single	58
Armidale	Pensioner Education Supplement	30
Armidale	Seniors Health Card	35
Armidale	Special Benefit	30
Armidale	Stillborn Baby Payment	5
Armidale	Tertiary Access Payment	35
Armidale	Youth Allowance Apprentice	64
Armidale	Youth Allowance Jobseekers	26
Armidale	Youth Allowance Students	54
Armidale	ABSTUDY - Non-Schooling A	35
Armidale	ABSTUDY - PES	11
Armidale	ABSTUDY - Schooling A	18
Armidale	ACCS Temporary Financial Hardship	48
Armidale	ACCS Transition to Work	73
Armidale	Age Pension	99
Armidale	Assistance for Isolated Children	0
Armidale	Austudy	49
Armidale	Carer Allowance	38
Armidale	Carer Payment	56
Armidale	Child Care Subsidy	28
Armidale	Crisis Payment	5
Armidale	Dad and Partner Pay	63
Armidale	Disability Support Pension	102
Armidale	Double Orphan Pension	17
Armidale	Essential Medical Equipment	52
Armidale	Ex-Carer Allowance (Child) Health Care Card	0
Armidale	Family Tax Benefit Lump Sum	18
Armidale	Family Tax Benefit New Claim	51
Armidale	Fares Allowance	0
Armidale	Foster Child Health Care Card	25
Armidale	Home Equity Access Scheme	0
Armidale	JobSeeker Payment	23
Armidale	Low Income Card	60
Armidale	Mobility Allowance	45
Armidale	Paid Parental Leave	30
Armidale	Parenting Payment Partnered	68
Armidale	Parenting Payment Single	61
Armidale	Pensioner Education Supplement	19
Armidale	Seniors Health Card	38
Armidale	Special Benefit	23
Armidale	Tertiary Access Payment	38

LGA	SERVICE REASON	Average Days To Process
Armidale	Youth Allowance Apprentice	69
Armidale	Youth Allowance Jobseekers	22
Armidale	Youth Allowance Students	54
Ashburton	ABSTUDY - Non-Schooling A	4
Ashburton	ACCS Grandparent	1
Ashburton	ACCS Temporary Financial Hardship	26
Ashburton	Age Pension	230
Ashburton	Assistance for Isolated Children	1
Ashburton	Carer Allowance	14
Ashburton	Carer Payment	66
Ashburton	Child Care Subsidy	22
Ashburton	Crisis Payment	3
Ashburton	Dad and Partner Pay	96
Ashburton	Disability Support Pension	127
Ashburton	Double Orphan Pension	1
Ashburton	Family Tax Benefit Lump Sum	0
Ashburton	Family Tax Benefit New Claim	62
Ashburton	Foster Child Health Care Card	44
Ashburton	JobSeeker Payment	17
Ashburton	Low Income Card	24
Ashburton	Paid Parental Leave	38
Ashburton	Parenting Payment Partnered	59
Ashburton	Parenting Payment Single	62
Ashburton	Seniors Health Card	48
Ashburton	Youth Allowance Apprentice	69
Ashburton	Youth Allowance Jobseekers	23
Ashburton	Youth Allowance Students	46
Augusta Margaret R	ABSTUDY - Non-Schooling A	37
Augusta Margaret R	ACCS Temporary Financial Hardship	27
Augusta Margaret R	Age Pension	89
Augusta Margaret R	Assistance for Isolated Children	0
Augusta Margaret R	Austudy	37
Augusta Margaret R	Carer Allowance	52
Augusta Margaret R	Carer Payment	89
Augusta Margaret R	Child Care Subsidy	26
Augusta Margaret R	Crisis Payment	4
Augusta Margaret R	Dad and Partner Pay	56
Augusta Margaret R	Disability Support Pension	115
Augusta Margaret R	Essential Medical Equipment	0
Augusta Margaret R	Family Tax Benefit Lump Sum	10
Augusta Margaret R	Family Tax Benefit New Claim	60
Augusta Margaret R	Farm Household Allowance	17
Augusta Margaret R	Home Equity Access Scheme	0
Augusta Margaret R	JobSeeker Payment	24
Augusta Margaret R	Low Income Card	49
Augusta Margaret R	Mobility Allowance	21
Augusta Margaret R	Paid Parental Leave	30

LGA	SERVICE REASON	Average Days To Process
Augusta Margaret R	Parenting Payment Partnered	82
Augusta Margaret R	Parenting Payment Single	72
Augusta Margaret R	Pensioner Education Supplement	64
Augusta Margaret R	Seniors Health Card	38
Augusta Margaret R	Tertiary Access Payment	43
Augusta Margaret R	Youth Allowance Apprentice	74
Augusta Margaret R	Youth Allowance Jobseekers	24
Augusta Margaret R	Youth Allowance Students	56
Aurukun	ABSTUDY - Non-Schooling A	0
Aurukun	ABSTUDY - Schooling A	21
Aurukun	Age Pension	0
Aurukun	Carer Allowance	68
Aurukun	Carer Payment	88
Aurukun	Child Care Subsidy	35
Aurukun	Crisis Payment	1
Aurukun	Disability Support Pension	111
Aurukun	Family Tax Benefit Lump Sum	1
Aurukun	Family Tax Benefit New Claim	47
Aurukun	JobSeeker Payment	6
Aurukun	Low Income Card	92
Aurukun	Paid Parental Leave	65
Aurukun	Parenting Payment Partnered	25
Aurukun	Parenting Payment Single	21
Aurukun	Stillborn Baby Payment	1
Aurukun	Youth Allowance Jobseekers	32
Ballarat	ABSTUDY - Non-Schooling A	34
Ballarat	ABSTUDY - PES	0
Ballarat	ABSTUDY - Schooling A	43
Ballarat	ACCS Grandparent	90
Ballarat	ACCS Temporary Financial Hardship	34
Ballarat	ACCS Transition to Work	55
Ballarat	Age Pension	82
Ballarat	Assistance for Isolated Children	0
Ballarat	Austudy	58
Ballarat	Carer Allowance	44
Ballarat	Carer Payment	68
Ballarat	Child Care Subsidy	23
Ballarat	Crisis Payment	5
Ballarat	Dad and Partner Pay	40
Ballarat	Disability Support Pension	102
Ballarat	Double Orphan Pension	48
Ballarat	Essential Medical Equipment	45
Ballarat	Ex-Carer Allowance (Child) Health Care Card	6
Ballarat	Family Tax Benefit Lump Sum	21
Ballarat	Family Tax Benefit New Claim	54
Ballarat	Farm Household Allowance	34
Ballarat	Foster Child Health Care Card	20

LGA	SERVICE REASON	Average Days To Process
Ballarat	Home Equity Access Scheme	0
Ballarat	JobSeeker Payment	24
Ballarat	Low Income Card	54
Ballarat	Mobility Allowance	28
Ballarat	Paid Parental Leave	24
Ballarat	Parenting Payment Partnered	62
Ballarat	Parenting Payment Single	59
Ballarat	Pensioner Education Supplement	24
Ballarat	Seniors Health Card	43
Ballarat	Special Benefit	15
Ballarat	Stillborn Baby Payment	10
Ballarat	Tertiary Access Payment	36
Ballarat	Youth Allowance Apprentice	54
Ballarat	Youth Allowance Jobseekers	24
Ballarat	Youth Allowance Students	52
Ballina	ABSTUDY - Non-Schooling A	39
Ballina	ABSTUDY - PES	2
Ballina	ABSTUDY - Schooling A	12
Ballina	ACCS Grandparent	21
Ballina	ACCS Temporary Financial Hardship	37
Ballina	ACCS Transition to Work	62
Ballina	Age Pension	88
Ballina	Assistance for Isolated Children	2
Ballina	Austudy	47
Ballina	Carer Allowance	56
Ballina	Carer Payment	80
Ballina	Child Care Subsidy	26
Ballina	Crisis Payment	6
Ballina	Dad and Partner Pay	49
Ballina	Disability Support Pension	104
Ballina	Essential Medical Equipment	23
Ballina	Ex-Carer Allowance (Child) Health Care Card	0
Ballina	Family Tax Benefit Lump Sum	11
Ballina	Family Tax Benefit New Claim	57
Ballina	Fares Allowance	0
Ballina	Farm Household Allowance	28
Ballina	Home Equity Access Scheme	0
Ballina	JobSeeker Payment	21
Ballina	Low Income Card	66
Ballina	Mobility Allowance	22
Ballina	Paid Parental Leave	27
Ballina	Parenting Payment Partnered	70
Ballina	Parenting Payment Single	59
Ballina	Pensioner Education Supplement	26
Ballina	Seniors Health Card	37
Ballina	Special Benefit	25
Ballina	Tertiary Access Payment	33

LGA	SERVICE REASON	Average Days To Process
Ballina	Youth Allowance Apprentice	84
Ballina	Youth Allowance Jobseekers	19
Ballina	Youth Allowance Students	55
Balonne	ABSTUDY - Non-Schooling A	23
Balonne	ABSTUDY - Schooling A	21
Balonne	ACCS Transition to Work	39
Balonne	Age Pension	67
Balonne	Assistance for Isolated Children	0
Balonne	Carer Allowance	24
Balonne	Carer Payment	49
Balonne	Child Care Subsidy	21
Balonne	Crisis Payment	5
Balonne	Disability Support Pension	73
Balonne	Essential Medical Equipment	57
Balonne	Family Tax Benefit Lump Sum	22
Balonne	Family Tax Benefit New Claim	51
Balonne	Farm Household Allowance	89
Balonne	JobSeeker Payment	19
Balonne	Low Income Card	67
Balonne	Paid Parental Leave	28
Balonne	Parenting Payment Partnered	63
Balonne	Parenting Payment Single	68
Balonne	Pensioner Education Supplement	21
Balonne	Special Benefit	4
Balonne	Tertiary Access Payment	40
Balonne	Youth Allowance Jobseekers	21
Balonne	Youth Allowance Students	58
Balranald	ABSTUDY - Non-Schooling A	23
Balranald	Age Pension	92
Balranald	Assistance for Isolated Children	0
Balranald	Austudy	53
Balranald	Carer Allowance	16
Balranald	Carer Payment	53
Balranald	Child Care Subsidy	17
Balranald	Crisis Payment	9
Balranald	Disability Support Pension	74
Balranald	Family Tax Benefit Lump Sum	1
Balranald	Family Tax Benefit New Claim	42
Balranald	JobSeeker Payment	22
Balranald	Low Income Card	99
Balranald	Paid Parental Leave	19
Balranald	Parenting Payment Partnered	49
Balranald	Parenting Payment Single	51
Balranald	Seniors Health Card	24
Balranald	Special Benefit	10
Balranald	Tertiary Access Payment	42
Balranald	Youth Allowance Jobseekers	28

LGA	SERVICE REASON	Average Days To Process
Balranald	Youth Allowance Students	37
Banana	ABSTUDY - Non-Schooling A	27
Banana	ABSTUDY - Schooling A	41
Banana	ACCS Grandparent	70
Banana	ACCS Transition to Work	74
Banana	Age Pension	105
Banana	Assistance for Isolated Children	0
Banana	Austudy	32
Banana	Carer Allowance	60
Banana	Carer Payment	92
Banana	Child Care Subsidy	23
Banana	Crisis Payment	5
Banana	Dad and Partner Pay	56
Banana	Disability Support Pension	103
Banana	Ex-Carer Allowance (Child) Health Care Card	0
Banana	Family Tax Benefit Lump Sum	14
Banana	Family Tax Benefit New Claim	48
Banana	Fares Allowance	0
Banana	Farm Household Allowance	43
Banana	JobSeeker Payment	17
Banana	Low Income Card	60
Banana	Mobility Allowance	22
Banana	Paid Parental Leave	25
Banana	Parenting Payment Partnered	58
Banana	Parenting Payment Single	48
Banana	Seniors Health Card	54
Banana	Special Benefit	39
Banana	Tertiary Access Payment	30
Banana	Youth Allowance Apprentice	23
Banana	Youth Allowance Jobseekers	27
Banana	Youth Allowance Students	46
Banyule	ABSTUDY - Non-Schooling A	48
Banyule	ABSTUDY - PES	4
Banyule	ACCS Grandparent	56
Banyule	ACCS Temporary Financial Hardship	36
Banyule	ACCS Transition to Work	49
Banyule	Age Pension	87
Banyule	Assistance for Isolated Children	0
Banyule	Austudy	54
Banyule	Carer Allowance	38
Banyule	Carer Payment	66
Banyule	Child Care Subsidy	24
Banyule	Crisis Payment	5
Banyule	Dad and Partner Pay	47
Banyule	Disability Support Pension	105
Banyule	Essential Medical Equipment	57
Banyule	Ex-Carer Allowance (Child) Health Care Card	3

LGA	SERVICE REASON	Average Days To Process
Banyule	Family Tax Benefit Lump Sum	14
Banyule	Family Tax Benefit New Claim	57
Banyule	Fares Allowance	0
Banyule	Foster Child Health Care Card	14
Banyule	Home Equity Access Scheme	0
Banyule	JobSeeker Payment	25
Banyule	Low Income Card	56
Banyule	Mobility Allowance	34
Banyule	Paid Parental Leave	31
Banyule	Parenting Payment Partnered	65
Banyule	Parenting Payment Single	67
Banyule	Pensioner Education Supplement	27
Banyule	Seniors Health Card	39
Banyule	Special Benefit	26
Banyule	Status Resolution Support Services	14
Banyule	Stillborn Baby Payment	1
Banyule	Tertiary Access Payment	16
Banyule	Youth Allowance Apprentice	62
Banyule	Youth Allowance Jobseekers	22
Banyule	Youth Allowance Students	49
Barcaldine	ABSTUDY - Non-Schooling A	7
Barcaldine	ABSTUDY - Schooling A	18
Barcaldine	ACCS Transition to Work	79
Barcaldine	Age Pension	83
Barcaldine	Assistance for Isolated Children	0
Barcaldine	Austudy	51
Barcaldine	Carer Allowance	61
Barcaldine	Carer Payment	91
Barcaldine	Child Care Subsidy	14
Barcaldine	Crisis Payment	7
Barcaldine	Disability Support Pension	47
Barcaldine	Essential Medical Equipment	49
Barcaldine	Family Tax Benefit Lump Sum	19
Barcaldine	Family Tax Benefit New Claim	36
Barcaldine	JobSeeker Payment	18
Barcaldine	Low Income Card	24
Barcaldine	Paid Parental Leave	11
Barcaldine	Parenting Payment Partnered	39
Barcaldine	Parenting Payment Single	40
Barcaldine	Seniors Health Card	29
Barcaldine	Youth Allowance Apprentice	50
Barcaldine	Youth Allowance Jobseekers	25
Barcaldine	Youth Allowance Students	60
Barcoo	Age Pension	151
Barcoo	Assistance for Isolated Children	0
Barcoo	Child Care Subsidy	21
Barcoo	Family Tax Benefit New Claim	68

LGA	SERVICE REASON	Average Days To Process
Barcoo	JobSeeker Payment	42
Barcoo	Paid Parental Leave	57
Barkly	ABSTUDY - Non-Schooling A	8
Barkly	ABSTUDY - PES	16
Barkly	ABSTUDY - Schooling A	7
Barkly	ACCS Grandparent	38
Barkly	Age Pension	22
Barkly	Assistance for Isolated Children	0
Barkly	Carer Allowance	51
Barkly	Carer Payment	64
Barkly	Child Care Subsidy	33
Barkly	Crisis Payment	2
Barkly	Disability Support Pension	106
Barkly	Family Tax Benefit Lump Sum	5
Barkly	Family Tax Benefit New Claim	48
Barkly	JobSeeker Payment	7
Barkly	Low Income Card	25
Barkly	Mobility Allowance	44
Barkly	Paid Parental Leave	16
Barkly	Parenting Payment Partnered	22
Barkly	Parenting Payment Single	33
Barkly	Pensioner Education Supplement	38
Barkly	Stillborn Baby Payment	0
Barkly	Tertiary Access Payment	61
Barkly	Youth Allowance Jobseekers	8
Barkly	Youth Allowance Students	56
Barossa	ABSTUDY - Non-Schooling A	7
Barossa	ACCS Grandparent	71
Barossa	ACCS Temporary Financial Hardship	62
Barossa	ACCS Transition to Work	72
Barossa	Age Pension	85
Barossa	Assistance for Isolated Children	0
Barossa	Austudy	67
Barossa	Carer Allowance	29
Barossa	Carer Payment	49
Barossa	Child Care Subsidy	26
Barossa	Crisis Payment	5
Barossa	Dad and Partner Pay	76
Barossa	Disability Support Pension	79
Barossa	Essential Medical Equipment	42
Barossa	Ex-Carer Allowance (Child) Health Care Card	11
Barossa	Family Tax Benefit Lump Sum	17
Barossa	Family Tax Benefit New Claim	57
Barossa	Farm Household Allowance	38
Barossa	Foster Child Health Care Card	15
Barossa	Home Equity Access Scheme	0
Barossa	JobSeeker Payment	24

LGA	SERVICE REASON	Average Days To Process
Barossa	Low Income Card	61
Barossa	Mobility Allowance	32
Barossa	Paid Parental Leave	21
Barossa	Parenting Payment Partnered	57
Barossa	Parenting Payment Single	62
Barossa	Pensioner Education Supplement	28
Barossa	Seniors Health Card	45
Barossa	Special Benefit	7
Barossa	Tertiary Access Payment	40
Barossa	Youth Allowance Apprentice	60
Barossa	Youth Allowance Jobseekers	27
Barossa	Youth Allowance Students	49
Barunga West	ACCS Transition to Work	81
Barunga West	Age Pension	57
Barunga West	Carer Allowance	80
Barunga West	Carer Payment	107
Barunga West	Child Care Subsidy	28
Barunga West	Crisis Payment	7
Barunga West	Disability Support Pension	71
Barunga West	Essential Medical Equipment	0
Barunga West	Family Tax Benefit New Claim	85
Barunga West	JobSeeker Payment	20
Barunga West	Low Income Card	59
Barunga West	Paid Parental Leave	40
Barunga West	Parenting Payment Partnered	71
Barunga West	Parenting Payment Single	52
Barunga West	Pensioner Education Supplement	21
Barunga West	Tertiary Access Payment	37
Barunga West	Youth Allowance Apprentice	76
Barunga West	Youth Allowance Jobseekers	51
Barunga West	Youth Allowance Students	42
Bass Coast	ABSTUDY - Non-Schooling A	23
Bass Coast	ACCS Grandparent	70
Bass Coast	ACCS Temporary Financial Hardship	25
Bass Coast	ACCS Transition to Work	54
Bass Coast	Age Pension	81
Bass Coast	Assistance for Isolated Children	0
Bass Coast	Austudy	67
Bass Coast	Carer Allowance	36
Bass Coast	Carer Payment	67
Bass Coast	Child Care Subsidy	25
Bass Coast	Crisis Payment	5
Bass Coast	Dad and Partner Pay	54
Bass Coast	Disability Support Pension	117
Bass Coast	Essential Medical Equipment	48
Bass Coast	Ex-Carer Allowance (Child) Health Care Card	17
Bass Coast	Family Tax Benefit Lump Sum	14

LGA	SERVICE REASON	Average Days To Process
Bass Coast	Family Tax Benefit New Claim	54
Bass Coast	Farm Household Allowance	47
Bass Coast	Foster Child Health Care Card	0
Bass Coast	Home Equity Access Scheme	0
Bass Coast	JobSeeker Payment	23
Bass Coast	Low Income Card	54
Bass Coast	Mobility Allowance	25
Bass Coast	Paid Parental Leave	28
Bass Coast	Parenting Payment Partnered	74
Bass Coast	Parenting Payment Single	65
Bass Coast	Pensioner Education Supplement	26
Bass Coast	Seniors Health Card	34
Bass Coast	Special Benefit	22
Bass Coast	Tertiary Access Payment	40
Bass Coast	Youth Allowance Apprentice	67
Bass Coast	Youth Allowance Jobseekers	28
Bass Coast	Youth Allowance Students	52
Bassendean	ABSTUDY - Non-Schooling A	19
Bassendean	ABSTUDY - Schooling A	3
Bassendean	ACCS Grandparent	73
Bassendean	ACCS Temporary Financial Hardship	43
Bassendean	ACCS Transition to Work	60
Bassendean	Age Pension	68
Bassendean	Assistance for Isolated Children	0
Bassendean	Austudy	54
Bassendean	Carer Allowance	49
Bassendean	Carer Payment	81
Bassendean	Child Care Subsidy	28
Bassendean	Crisis Payment	6
Bassendean	Dad and Partner Pay	68
Bassendean	Disability Support Pension	91
Bassendean	Essential Medical Equipment	75
Bassendean	Ex-Carer Allowance (Child) Health Care Card	0
Bassendean	Family Tax Benefit Lump Sum	0
Bassendean	Family Tax Benefit New Claim	51
Bassendean	Home Equity Access Scheme	0
Bassendean	JobSeeker Payment	22
Bassendean	Low Income Card	53
Bassendean	Mobility Allowance	41
Bassendean	Paid Parental Leave	28
Bassendean	Parenting Payment Partnered	43
Bassendean	Parenting Payment Single	49
Bassendean	Pensioner Education Supplement	26
Bassendean	Seniors Health Card	38
Bassendean	Special Benefit	32
Bassendean	Stillborn Baby Payment	19
Bassendean	Youth Allowance Apprentice	69

LGA	SERVICE REASON	Average Days To Process
Bassendean	Youth Allowance Jobseekers	25
Bassendean	Youth Allowance Students	61
Bathurst	ABSTUDY - Non-Schooling A	32
Bathurst	ABSTUDY - Schooling A	7
Bathurst	ACCS Grandparent	69
Bathurst	ACCS Temporary Financial Hardship	42
Bathurst	ACCS Transition to Work	50
Bathurst	Age Pension	83
Bathurst	Assistance for Isolated Children	0
Bathurst	Austudy	61
Bathurst	Carer Allowance	39
Bathurst	Carer Payment	58
Bathurst	Child Care Subsidy	24
Bathurst	Crisis Payment	5
Bathurst	Dad and Partner Pay	32
Bathurst	Disability Support Pension	115
Bathurst	Essential Medical Equipment	44
Bathurst	Ex-Carer Allowance (Child) Health Care Card	19
Bathurst	Family Tax Benefit Lump Sum	15
Bathurst	Family Tax Benefit New Claim	50
Bathurst	Fares Allowance	0
Bathurst	Farm Household Allowance	70
Bathurst	Home Equity Access Scheme	0
Bathurst	JobSeeker Payment	21
Bathurst	Low Income Card	65
Bathurst	Mobility Allowance	48
Bathurst	Paid Parental Leave	28
Bathurst	Parenting Payment Partnered	54
Bathurst	Parenting Payment Single	57
Bathurst	Pensioner Education Supplement	23
Bathurst	Seniors Health Card	41
Bathurst	Special Benefit	16
Bathurst	Stillborn Baby Payment	1
Bathurst	Tertiary Access Payment	40
Bathurst	Youth Allowance Apprentice	62
Bathurst	Youth Allowance Jobseekers	22
Bathurst	Youth Allowance Students	52
Baw Baw	ABSTUDY - Non-Schooling A	40
Baw Baw	ABSTUDY - Schooling A	19
Baw Baw	ACCS Grandparent	30
Baw Baw	ACCS Temporary Financial Hardship	29
Baw Baw	ACCS Transition to Work	59
Baw Baw	Age Pension	89
Baw Baw	Assistance for Isolated Children	0
Baw Baw	Austudy	59
Baw Baw	Carer Allowance	43
Baw Baw	Carer Payment	67

LGA	SERVICE REASON	Average Days To Process
Baw Baw	Child Care Subsidy	21
Baw Baw	Crisis Payment	6
Baw Baw	Dad and Partner Pay	59
Baw Baw	Disability Support Pension	110
Baw Baw	Essential Medical Equipment	58
Baw Baw	Ex-Carer Allowance (Child) Health Care Card	10
Baw Baw	Family Tax Benefit Lump Sum	17
Baw Baw	Family Tax Benefit New Claim	49
Baw Baw	Farm Household Allowance	58
Baw Baw	Foster Child Health Care Card	48
Baw Baw	Home Equity Access Scheme	0
Baw Baw	JobSeeker Payment	24
Baw Baw	Low Income Card	63
Baw Baw	Mobility Allowance	25
Baw Baw	Paid Parental Leave	25
Baw Baw	Parenting Payment Partnered	75
Baw Baw	Parenting Payment Single	61
Baw Baw	Pensioner Education Supplement	26
Baw Baw	Seniors Health Card	43
Baw Baw	Special Benefit	8
Baw Baw	Tertiary Access Payment	38
Baw Baw	Youth Allowance Apprentice	61
Baw Baw	Youth Allowance Jobseekers	25
Baw Baw	Youth Allowance Students	52
Bayside (NSW)	ABSTUDY - Non-Schooling A	34
Bayside (NSW)	ABSTUDY - PES	9
Bayside (NSW)	ABSTUDY - Schooling A	21
Bayside (NSW)	ACCS Grandparent	88
Bayside (NSW)	ACCS Temporary Financial Hardship	34
Bayside (NSW)	ACCS Transition to Work	59
Bayside (NSW)	Age Pension	77
Bayside (NSW)	Assistance for Isolated Children	0
Bayside (NSW)	Austudy	51
Bayside (NSW)	Carer Allowance	47
Bayside (NSW)	Carer Payment	65
Bayside (NSW)	Child Care Subsidy	24
Bayside (NSW)	Crisis Payment	4
Bayside (NSW)	Dad and Partner Pay	44
Bayside (NSW)	Disability Support Pension	103
Bayside (NSW)	Double Orphan Pension	197
Bayside (NSW)	Essential Medical Equipment	42
Bayside (NSW)	Family Tax Benefit Lump Sum	14
Bayside (NSW)	Family Tax Benefit New Claim	59
Bayside (NSW)	Fares Allowance	0
Bayside (NSW)	Home Equity Access Scheme	0
Bayside (NSW)	JobSeeker Payment	26
Bayside (NSW)	Low Income Card	69

LGA	SERVICE REASON	Average Days To Process
Bayside (NSW)	Mobility Allowance	30
Bayside (NSW)	Paid Parental Leave	33
Bayside (NSW)	Parenting Payment Partnered	67
Bayside (NSW)	Parenting Payment Single	62
Bayside (NSW)	Pensioner Education Supplement	27
Bayside (NSW)	Seniors Health Card	47
Bayside (NSW)	Special Benefit	27
Bayside (NSW)	Status Resolution Support Services	6
Bayside (NSW)	Stillborn Baby Payment	6
Bayside (NSW)	Tertiary Access Payment	56
Bayside (NSW)	Youth Allowance Apprentice	60
Bayside (NSW)	Youth Allowance Jobseekers	30
Bayside (NSW)	Youth Allowance Students	53
Bayside (Vic.)	ABSTUDY - Non-Schooling A	40
Bayside (Vic.)	ABSTUDY - Schooling A	52
Bayside (Vic.)	ACCS Grandparent	25
Bayside (Vic.)	ACCS Temporary Financial Hardship	39
Bayside (Vic.)	ACCS Transition to Work	56
Bayside (Vic.)	Age Pension	100
Bayside (Vic.)	Austudy	62
Bayside (Vic.)	Carer Allowance	39
Bayside (Vic.)	Carer Payment	58
Bayside (Vic.)	Child Care Subsidy	23
Bayside (Vic.)	Crisis Payment	6
Bayside (Vic.)	Dad and Partner Pay	39
Bayside (Vic.)	Disability Support Pension	124
Bayside (Vic.)	Essential Medical Equipment	52
Bayside (Vic.)	Ex-Carer Allowance (Child) Health Care Card	7
Bayside (Vic.)	Family Tax Benefit Lump Sum	14
Bayside (Vic.)	Family Tax Benefit New Claim	61
Bayside (Vic.)	Home Equity Access Scheme	0
Bayside (Vic.)	JobSeeker Payment	27
Bayside (Vic.)	Low Income Card	57
Bayside (Vic.)	Mobility Allowance	29
Bayside (Vic.)	Paid Parental Leave	33
Bayside (Vic.)	Parenting Payment Partnered	73
Bayside (Vic.)	Parenting Payment Single	67
Bayside (Vic.)	Pensioner Education Supplement	29
Bayside (Vic.)	Seniors Health Card	42
Bayside (Vic.)	Special Benefit	39
Bayside (Vic.)	Youth Allowance Apprentice	75
Bayside (Vic.)	Youth Allowance Jobseekers	34
Bayside (Vic.)	Youth Allowance Students	47
Bayswater	ABSTUDY - Non-Schooling A	50
Bayswater	ABSTUDY - Schooling A	23
Bayswater	ACCS Grandparent	78
Bayswater	ACCS Temporary Financial Hardship	35

LGA	SERVICE REASON	Average Days To Process
Bayswater	ACCS Transition to Work	60
Bayswater	Age Pension	86
Bayswater	Assistance for Isolated Children	0
Bayswater	Austudy	55
Bayswater	Carer Allowance	50
Bayswater	Carer Payment	84
Bayswater	Child Care Subsidy	26
Bayswater	Crisis Payment	5
Bayswater	Dad and Partner Pay	51
Bayswater	Disability Support Pension	105
Bayswater	Essential Medical Equipment	52
Bayswater	Ex-Carer Allowance (Child) Health Care Card	1
Bayswater	Family Tax Benefit Lump Sum	11
Bayswater	Family Tax Benefit New Claim	57
Bayswater	Fares Allowance	0
Bayswater	Foster Child Health Care Card	48
Bayswater	Home Equity Access Scheme	0
Bayswater	JobSeeker Payment	21
Bayswater	Low Income Card	54
Bayswater	Mobility Allowance	29
Bayswater	Paid Parental Leave	29
Bayswater	Parenting Payment Partnered	65
Bayswater	Parenting Payment Single	54
Bayswater	Pensioner Education Supplement	29
Bayswater	Seniors Health Card	45
Bayswater	Special Benefit	36
Bayswater	Stillborn Baby Payment	2
Bayswater	Tertiary Access Payment	46
Bayswater	Youth Allowance Apprentice	51
Bayswater	Youth Allowance Jobseekers	32
Bayswater	Youth Allowance Students	55
Bega Valley	ABSTUDY - Non-Schooling A	32
Bega Valley	ABSTUDY - Schooling A	12
Bega Valley	ACCS Grandparent	86
Bega Valley	ACCS Temporary Financial Hardship	41
Bega Valley	ACCS Transition to Work	62
Bega Valley	Age Pension	83
Bega Valley	Assistance for Isolated Children	1
Bega Valley	Austudy	49
Bega Valley	Carer Allowance	53
Bega Valley	Carer Payment	76
Bega Valley	Child Care Subsidy	21
Bega Valley	Crisis Payment	8
Bega Valley	Dad and Partner Pay	52
Bega Valley	Disability Support Pension	116
Bega Valley	Essential Medical Equipment	62
Bega Valley	Ex-Carer Allowance (Child) Health Care Card	9

LGA	SERVICE REASON	Average Days To Process
Bega Valley	Family Tax Benefit Lump Sum	14
Bega Valley	Family Tax Benefit New Claim	52
Bega Valley	Farm Household Allowance	35
Bega Valley	Foster Child Health Care Card	33
Bega Valley	Home Equity Access Scheme	0
Bega Valley	JobSeeker Payment	22
Bega Valley	Low Income Card	52
Bega Valley	Mobility Allowance	32
Bega Valley	Paid Parental Leave	27
Bega Valley	Parenting Payment Partnered	63
Bega Valley	Parenting Payment Single	67
Bega Valley	Pensioner Education Supplement	25
Bega Valley	Seniors Health Card	43
Bega Valley	Special Benefit	5
Bega Valley	Tertiary Access Payment	45
Bega Valley	Youth Allowance Jobseekers	25
Bega Valley	Youth Allowance Students	47
Bellingen	ABSTUDY - Non-Schooling A	49
Bellingen	ABSTUDY - Schooling A	21
Bellingen	ACCS Grandparent	53
Bellingen	ACCS Temporary Financial Hardship	33
Bellingen	ACCS Transition to Work	62
Bellingen	Age Pension	68
Bellingen	Assistance for Isolated Children	0
Bellingen	Austudy	52
Bellingen	Carer Allowance	27
Bellingen	Carer Payment	37
Bellingen	Child Care Subsidy	29
Bellingen	Crisis Payment	7
Bellingen	Dad and Partner Pay	23
Bellingen	Disability Support Pension	127
Bellingen	Essential Medical Equipment	69
Bellingen	Ex-Carer Allowance (Child) Health Care Card	13
Bellingen	Family Tax Benefit Lump Sum	14
Bellingen	Family Tax Benefit New Claim	58
Bellingen	Fares Allowance	0
Bellingen	Foster Child Health Care Card	7
Bellingen	Home Equity Access Scheme	0
Bellingen	JobSeeker Payment	28
Bellingen	Low Income Card	58
Bellingen	Mobility Allowance	2
Bellingen	Paid Parental Leave	28
Bellingen	Parenting Payment Partnered	65
Bellingen	Parenting Payment Single	53
Bellingen	Pensioner Education Supplement	21
Bellingen	Seniors Health Card	45
Bellingen	Tertiary Access Payment	36

LGA	SERVICE REASON	Average Days To Process
Bellingen	Youth Allowance Jobseekers	24
Bellingen	Youth Allowance Students	56
Belmont	ABSTUDY - Non-Schooling A	24
Belmont	ABSTUDY - PES	4
Belmont	ABSTUDY - Schooling A	14
Belmont	ACCS Temporary Financial Hardship	54
Belmont	ACCS Transition to Work	59
Belmont	Age Pension	80
Belmont	Assistance for Isolated Children	0
Belmont	Austudy	51
Belmont	Carer Allowance	55
Belmont	Carer Payment	64
Belmont	Child Care Subsidy	26
Belmont	Crisis Payment	5
Belmont	Dad and Partner Pay	50
Belmont	Disability Support Pension	132
Belmont	Essential Medical Equipment	35
Belmont	Family Tax Benefit Lump Sum	18
Belmont	Family Tax Benefit New Claim	55
Belmont	Home Equity Access Scheme	0
Belmont	JobSeeker Payment	21
Belmont	Low Income Card	55
Belmont	Mobility Allowance	40
Belmont	Paid Parental Leave	28
Belmont	Parenting Payment Partnered	60
Belmont	Parenting Payment Single	51
Belmont	Pensioner Education Supplement	24
Belmont	Seniors Health Card	34
Belmont	Special Benefit	29
Belmont	Status Resolution Support Services	10
Belmont	Stillborn Baby Payment	0
Belmont	Tertiary Access Payment	41
Belmont	Youth Allowance Apprentice	76
Belmont	Youth Allowance Jobseekers	26
Belmont	Youth Allowance Students	48
Belyuen	Disability Support Pension	66
Belyuen	Family Tax Benefit New Claim	99
Belyuen	JobSeeker Payment	33
Benalla	ABSTUDY - Non-Schooling A	52
Benalla	ACCS Temporary Financial Hardship	43
Benalla	ACCS Transition to Work	43
Benalla	Age Pension	82
Benalla	Austudy	80
Benalla	Carer Allowance	36
Benalla	Carer Payment	61
Benalla	Child Care Subsidy	24
Benalla	Crisis Payment	6

LGA	SERVICE REASON	Average Days To Process
Benalla	Disability Support Pension	85
Benalla	Essential Medical Equipment	56
Benalla	Ex-Carer Allowance (Child) Health Care Card	8
Benalla	Family Tax Benefit Lump Sum	26
Benalla	Family Tax Benefit New Claim	50
Benalla	Farm Household Allowance	21
Benalla	Home Equity Access Scheme	0
Benalla	JobSeeker Payment	17
Benalla	Low Income Card	60
Benalla	Mobility Allowance	44
Benalla	Paid Parental Leave	21
Benalla	Parenting Payment Partnered	59
Benalla	Parenting Payment Single	46
Benalla	Pensioner Education Supplement	26
Benalla	Seniors Health Card	38
Benalla	Special Benefit	10
Benalla	Stillborn Baby Payment	3
Benalla	Tertiary Access Payment	60
Benalla	Youth Allowance Apprentice	59
Benalla	Youth Allowance Jobseekers	24
Benalla	Youth Allowance Students	47
Berri Barmera	ABSTUDY - Non-Schooling A	26
Berri Barmera	ABSTUDY - Schooling A	35
Berri Barmera	ACCS Transition to Work	51
Berri Barmera	Age Pension	77
Berri Barmera	Assistance for Isolated Children	1
Berri Barmera	Austudy	25
Berri Barmera	Carer Allowance	29
Berri Barmera	Carer Payment	37
Berri Barmera	Child Care Subsidy	27
Berri Barmera	Crisis Payment	5
Berri Barmera	Dad and Partner Pay	42
Berri Barmera	Disability Support Pension	110
Berri Barmera	Essential Medical Equipment	59
Berri Barmera	Family Tax Benefit Lump Sum	6
Berri Barmera	Family Tax Benefit New Claim	59
Berri Barmera	Fares Allowance	0
Berri Barmera	Farm Household Allowance	57
Berri Barmera	JobSeeker Payment	22
Berri Barmera	Low Income Card	57
Berri Barmera	Mobility Allowance	19
Berri Barmera	Paid Parental Leave	24
Berri Barmera	Parenting Payment Partnered	60
Berri Barmera	Parenting Payment Single	50
Berri Barmera	Pensioner Education Supplement	21
Berri Barmera	Seniors Health Card	64
Berri Barmera	Special Benefit	27

LGA	SERVICE REASON	Average Days To Process
Berri Barmera	Stillborn Baby Payment	15
Berri Barmera	Tertiary Access Payment	38
Berri Barmera	Youth Allowance Apprentice	47
Berri Barmera	Youth Allowance Jobseekers	26
Berri Barmera	Youth Allowance Students	57
Berrigan	ABSTUDY - Non-Schooling A	34
Berrigan	ACCS Grandparent	14
Berrigan	ACCS Transition to Work	51
Berrigan	Age Pension	70
Berrigan	Assistance for Isolated Children	0
Berrigan	Austudy	9
Berrigan	Carer Allowance	27
Berrigan	Carer Payment	47
Berrigan	Child Care Subsidy	28
Berrigan	Crisis Payment	6
Berrigan	Disability Support Pension	120
Berrigan	Family Tax Benefit Lump Sum	12
Berrigan	Family Tax Benefit New Claim	57
Berrigan	Home Equity Access Scheme	0
Berrigan	JobSeeker Payment	29
Berrigan	Low Income Card	64
Berrigan	Mobility Allowance	33
Berrigan	Paid Parental Leave	26
Berrigan	Parenting Payment Partnered	69
Berrigan	Parenting Payment Single	71
Berrigan	Pensioner Education Supplement	14
Berrigan	Seniors Health Card	41
Berrigan	Special Benefit	5
Berrigan	Tertiary Access Payment	33
Berrigan	Youth Allowance Apprentice	72
Berrigan	Youth Allowance Jobseekers	22
Berrigan	Youth Allowance Students	65
Beverley	ABSTUDY - Non-Schooling A	0
Beverley	ABSTUDY - Schooling A	0
Beverley	ACCS Temporary Financial Hardship	38
Beverley	ACCS Transition to Work	2
Beverley	Age Pension	130
Beverley	Assistance for Isolated Children	0
Beverley	Carer Allowance	28
Beverley	Carer Payment	67
Beverley	Child Care Subsidy	24
Beverley	Crisis Payment	3
Beverley	Disability Support Pension	165
Beverley	Family Tax Benefit Lump Sum	21
Beverley	Family Tax Benefit New Claim	39
Beverley	JobSeeker Payment	19
Beverley	Low Income Card	64

LGA	SERVICE REASON	Average Days To Process
Beverley	Paid Parental Leave	16
Beverley	Parenting Payment Partnered	117
Beverley	Parenting Payment Single	71
Beverley	Seniors Health Card	19
Beverley	Tertiary Access Payment	45
Beverley	Youth Allowance Jobseekers	28
Beverley	Youth Allowance Students	50
Blackall Tambo	Age Pension	63
Blackall Tambo	Assistance for Isolated Children	0
Blackall Tambo	Carer Allowance	67
Blackall Tambo	Carer Payment	80
Blackall Tambo	Child Care Subsidy	9
Blackall Tambo	Crisis Payment	29
Blackall Tambo	Disability Support Pension	158
Blackall Tambo	Essential Medical Equipment	0
Blackall Tambo	Family Tax Benefit Lump Sum	17
Blackall Tambo	Family Tax Benefit New Claim	60
Blackall Tambo	JobSeeker Payment	14
Blackall Tambo	Low Income Card	77
Blackall Tambo	Paid Parental Leave	46
Blackall Tambo	Parenting Payment Partnered	61
Blackall Tambo	Parenting Payment Single	78
Blackall Tambo	Pensioner Education Supplement	8
Blackall Tambo	Seniors Health Card	23
Blackall Tambo	Tertiary Access Payment	61
Blackall Tambo	Youth Allowance Jobseekers	39
Blackall Tambo	Youth Allowance Students	16
Blacktown	ABSTUDY - Non-Schooling A	39
Blacktown	ABSTUDY - PES	1
Blacktown	ABSTUDY - Schooling A	13
Blacktown	ACCS Grandparent	43
Blacktown	ACCS Temporary Financial Hardship	38
Blacktown	ACCS Transition to Work	54
Blacktown	Age Pension	80
Blacktown	Assistance for Isolated Children	0
Blacktown	Austudy	55
Blacktown	Carer Allowance	57
Blacktown	Carer Payment	72
Blacktown	Child Care Subsidy	25
Blacktown	Crisis Payment	4
Blacktown	Dad and Partner Pay	55
Blacktown	Disability Support Pension	104
Blacktown	Essential Medical Equipment	49
Blacktown	Ex-Carer Allowance (Child) Health Care Card	7
Blacktown	Family Tax Benefit Lump Sum	13
Blacktown	Family Tax Benefit New Claim	60
Blacktown	Fares Allowance	0

LGA	SERVICE REASON	Average Days To Process
Blacktown	Foster Child Health Care Card	24
Blacktown	Home Equity Access Scheme	0
Blacktown	JobSeeker Payment	23
Blacktown	Low Income Card	59
Blacktown	Mobility Allowance	29
Blacktown	Paid Parental Leave	34
Blacktown	Parenting Payment Partnered	65
Blacktown	Parenting Payment Single	57
Blacktown	Pensioner Education Supplement	25
Blacktown	Seniors Health Card	45
Blacktown	Special Benefit	29
Blacktown	Status Resolution Support Services	7
Blacktown	Stillborn Baby Payment	13
Blacktown	Tertiary Access Payment	36
Blacktown	Youth Allowance Apprentice	62
Blacktown	Youth Allowance Jobseekers	24
Blacktown	Youth Allowance Students	55
Blacktown (C)	Child Care Subsidy	17
Bland	ABSTUDY - Non-Schooling A	19
Bland	ACCS Grandparent	137
Bland	ACCS Transition to Work	27
Bland	Age Pension	78
Bland	Assistance for Isolated Children	0
Bland	Carer Allowance	24
Bland	Carer Payment	60
Bland	Child Care Subsidy	23
Bland	Crisis Payment	11
Bland	Disability Support Pension	93
Bland	Family Tax Benefit Lump Sum	8
Bland	Family Tax Benefit New Claim	74
Bland	Fares Allowance	0
Bland	JobSeeker Payment	25
Bland	Low Income Card	86
Bland	Paid Parental Leave	31
Bland	Parenting Payment Partnered	107
Bland	Parenting Payment Single	32
Bland	Pensioner Education Supplement	27
Bland	Seniors Health Card	49
Bland	Stillborn Baby Payment	1
Bland	Youth Allowance Jobseekers	36
Bland	Youth Allowance Students	54
Blayney	ABSTUDY - Non-Schooling A	51
Blayney	ACCS Temporary Financial Hardship	58
Blayney	ACCS Transition to Work	60
Blayney	Age Pension	62
Blayney	Carer Allowance	62
Blayney	Carer Payment	60

LGA	SERVICE REASON	Average Days To Process
Blayney	Child Care Subsidy	27
Blayney	Crisis Payment	9
Blayney	Dad and Partner Pay	61
Blayney	Disability Support Pension	66
Blayney	Essential Medical Equipment	46
Blayney	Ex-Carer Allowance (Child) Health Care Card	8
Blayney	Family Tax Benefit Lump Sum	10
Blayney	Family Tax Benefit New Claim	54
Blayney	JobSeeker Payment	22
Blayney	Low Income Card	78
Blayney	Paid Parental Leave	24
Blayney	Parenting Payment Partnered	72
Blayney	Parenting Payment Single	55
Blayney	Pensioner Education Supplement	19
Blayney	Seniors Health Card	54
Blayney	Special Benefit	7
Blayney	Tertiary Access Payment	49
Blayney	Youth Allowance Apprentice	74
Blayney	Youth Allowance Jobseekers	12
Blayney	Youth Allowance Students	69
Blue Mountains	ABSTUDY - Non-Schooling A	34
Blue Mountains	ABSTUDY - Schooling A	40
Blue Mountains	ACCS Grandparent	53
Blue Mountains	ACCS Temporary Financial Hardship	36
Blue Mountains	ACCS Transition to Work	62
Blue Mountains	Age Pension	98
Blue Mountains	Assistance for Isolated Children	1
Blue Mountains	Austudy	49
Blue Mountains	Carer Allowance	37
Blue Mountains	Carer Payment	72
Blue Mountains	Child Care Subsidy	24
Blue Mountains	Crisis Payment	5
Blue Mountains	Dad and Partner Pay	60
Blue Mountains	Disability Support Pension	120
Blue Mountains	Essential Medical Equipment	42
Blue Mountains	Ex-Carer Allowance (Child) Health Care Card	5
Blue Mountains	Family Tax Benefit Lump Sum	15
Blue Mountains	Family Tax Benefit New Claim	59
Blue Mountains	Foster Child Health Care Card	7
Blue Mountains	Home Equity Access Scheme	0
Blue Mountains	JobSeeker Payment	26
Blue Mountains	Low Income Card	65
Blue Mountains	Mobility Allowance	46
Blue Mountains	Paid Parental Leave	31
Blue Mountains	Parenting Payment Partnered	80
Blue Mountains	Parenting Payment Single	66
Blue Mountains	Pensioner Education Supplement	26

LGA	SERVICE REASON	Average Days To Process
Blue Mountains	Seniors Health Card	42
Blue Mountains	Special Benefit	35
Blue Mountains	Tertiary Access Payment	39
Blue Mountains	Youth Allowance Apprentice	70
Blue Mountains	Youth Allowance Jobseekers	28
Blue Mountains	Youth Allowance Students	50
Boddington	ACCS Transition to Work	36
Boddington	Age Pension	155
Boddington	Assistance for Isolated Children	1
Boddington	Carer Allowance	42
Boddington	Carer Payment	46
Boddington	Child Care Subsidy	13
Boddington	Crisis Payment	0
Boddington	Disability Support Pension	301
Boddington	Essential Medical Equipment	48
Boddington	Family Tax Benefit New Claim	48
Boddington	JobSeeker Payment	22
Boddington	Low Income Card	89
Boddington	Paid Parental Leave	37
Boddington	Parenting Payment Partnered	105
Boddington	Parenting Payment Single	90
Boddington	Seniors Health Card	86
Boddington	Tertiary Access Payment	9
Boddington	Youth Allowance Jobseekers	32
Boddington	Youth Allowance Students	23
Bogan	ABSTUDY - Non-Schooling A	36
Bogan	ABSTUDY - Schooling A	7
Bogan	ACCS Temporary Financial Hardship	70
Bogan	Age Pension	105
Bogan	Assistance for Isolated Children	0
Bogan	Carer Allowance	83
Bogan	Carer Payment	166
Bogan	Child Care Subsidy	12
Bogan	Crisis Payment	6
Bogan	Disability Support Pension	144
Bogan	Family Tax Benefit Lump Sum	30
Bogan	Family Tax Benefit New Claim	67
Bogan	Farm Household Allowance	57
Bogan	JobSeeker Payment	22
Bogan	Low Income Card	40
Bogan	Paid Parental Leave	24
Bogan	Parenting Payment Partnered	68
Bogan	Parenting Payment Single	61
Bogan	Pensioner Education Supplement	24
Bogan	Seniors Health Card	77
Bogan	Stillborn Baby Payment	5
Bogan	Tertiary Access Payment	69

LGA	SERVICE REASON	Average Days To Process
Bogan	Youth Allowance Jobseekers	21
Bogan	Youth Allowance Students	45
Boroondara	ABSTUDY - Non-Schooling A	15
Boroondara	ACCS Grandparent	77
Boroondara	ACCS Temporary Financial Hardship	38
Boroondara	ACCS Transition to Work	60
Boroondara	Age Pension	92
Boroondara	Assistance for Isolated Children	0
Boroondara	Austudy	59
Boroondara	Carer Allowance	44
Boroondara	Carer Payment	69
Boroondara	Child Care Subsidy	26
Boroondara	Crisis Payment	7
Boroondara	Dad and Partner Pay	49
Boroondara	Disability Support Pension	90
Boroondara	Essential Medical Equipment	26
Boroondara	Ex-Carer Allowance (Child) Health Care Card	11
Boroondara	Family Tax Benefit Lump Sum	12
Boroondara	Family Tax Benefit New Claim	70
Boroondara	Fares Allowance	0
Boroondara	Home Equity Access Scheme	0
Boroondara	JobSeeker Payment	28
Boroondara	Low Income Card	55
Boroondara	Mobility Allowance	35
Boroondara	Paid Parental Leave	34
Boroondara	Parenting Payment Partnered	84
Boroondara	Parenting Payment Single	67
Boroondara	Pensioner Education Supplement	30
Boroondara	Seniors Health Card	43
Boroondara	Special Benefit	26
Boroondara	Tertiary Access Payment	52
Boroondara	Youth Allowance Apprentice	54
Boroondara	Youth Allowance Jobseekers	27
Boroondara	Youth Allowance Students	52
Boulia	ABSTUDY - Non-Schooling A	26
Boulia	Assistance for Isolated Children	0
Boulia	Child Care Subsidy	120
Boulia	Family Tax Benefit New Claim	117
Boulia	JobSeeker Payment	4
Boulia	Parenting Payment Partnered	63
Boulia	Parenting Payment Single	72
Boulia	Special Benefit	5
Boulia	Youth Allowance Jobseekers	23
Bourke	ABSTUDY - Non-Schooling A	23
Bourke	ABSTUDY - PES	0
Bourke	ABSTUDY - Schooling A	13
Bourke	ACCS Transition to Work	65

LGA	SERVICE REASON	Average Days To Process
Bourke	Age Pension	37
Bourke	Assistance for Isolated Children	0
Bourke	Carer Allowance	78
Bourke	Carer Payment	73
Bourke	Child Care Subsidy	39
Bourke	Crisis Payment	4
Bourke	Dad and Partner Pay	79
Bourke	Disability Support Pension	123
Bourke	Essential Medical Equipment	5
Bourke	Family Tax Benefit Lump Sum	13
Bourke	Family Tax Benefit New Claim	52
Bourke	JobSeeker Payment	10
Bourke	Low Income Card	32
Bourke	Paid Parental Leave	47
Bourke	Parenting Payment Partnered	22
Bourke	Parenting Payment Single	56
Bourke	Seniors Health Card	75
Bourke	Special Benefit	7
Bourke	Tertiary Access Payment	71
Bourke	Youth Allowance Jobseekers	7
Bourke	Youth Allowance Students	77
Boyup Brook	Age Pension	63
Boyup Brook	Assistance for Isolated Children	0
Boyup Brook	Austudy	102
Boyup Brook	Carer Allowance	36
Boyup Brook	Carer Payment	59
Boyup Brook	Child Care Subsidy	33
Boyup Brook	Crisis Payment	6
Boyup Brook	Disability Support Pension	176
Boyup Brook	Family Tax Benefit Lump Sum	19
Boyup Brook	Family Tax Benefit New Claim	52
Boyup Brook	JobSeeker Payment	17
Boyup Brook	Low Income Card	56
Boyup Brook	Paid Parental Leave	21
Boyup Brook	Parenting Payment Partnered	80
Boyup Brook	Parenting Payment Single	28
Boyup Brook	Seniors Health Card	43
Boyup Brook	Tertiary Access Payment	40
Boyup Brook	Youth Allowance Jobseekers	44
Boyup Brook	Youth Allowance Students	61
Break O'Day	ABSTUDY - Schooling A	0
Break O'Day	ACCS Transition to Work	253
Break O'Day	Age Pension	86
Break O'Day	Assistance for Isolated Children	0
Break O'Day	Austudy	57
Break O'Day	Carer Allowance	33
Break O'Day	Carer Payment	68

LGA	SERVICE REASON	Average Days To Process
Break O'Day	Child Care Subsidy	19
Break O'Day	Crisis Payment	4
Break O'Day	Disability Support Pension	111
Break O'Day	Essential Medical Equipment	33
Break O'Day	Family Tax Benefit Lump Sum	20
Break O'Day	Family Tax Benefit New Claim	40
Break O'Day	Home Equity Access Scheme	0
Break O'Day	JobSeeker Payment	27
Break O'Day	Low Income Card	71
Break O'Day	Mobility Allowance	21
Break O'Day	Paid Parental Leave	28
Break O'Day	Parenting Payment Partnered	47
Break O'Day	Parenting Payment Single	68
Break O'Day	Pensioner Education Supplement	20
Break O'Day	Seniors Health Card	46
Break O'Day	Special Benefit	8
Break O'Day	Tertiary Access Payment	19
Break O'Day	Youth Allowance Jobseekers	33
Break O'Day	Youth Allowance Students	53
Brewarrina	ABSTUDY - Non-Schooling A	42
Brewarrina	ABSTUDY - Schooling A	23
Brewarrina	ACCS Transition to Work	51
Brewarrina	Age Pension	13
Brewarrina	Assistance for Isolated Children	0
Brewarrina	Austudy	44
Brewarrina	Carer Allowance	120
Brewarrina	Carer Payment	94
Brewarrina	Child Care Subsidy	38
Brewarrina	Crisis Payment	3
Brewarrina	Disability Support Pension	101
Brewarrina	Family Tax Benefit New Claim	54
Brewarrina	JobSeeker Payment	12
Brewarrina	Low Income Card	72
Brewarrina	Paid Parental Leave	25
Brewarrina	Parenting Payment Single	38
Brewarrina	Youth Allowance Jobseekers	8
Bridgetown-Greenb	ACCS Transition to Work	24
Bridgetown-Greenb	Age Pension	119
Bridgetown-Greenb	Assistance for Isolated Children	1
Bridgetown-Greenb	Austudy	84
Bridgetown-Greenb	Carer Allowance	33
Bridgetown-Greenb	Carer Payment	51
Bridgetown-Greenb	Child Care Subsidy	25
Bridgetown-Greenb	Crisis Payment	6
Bridgetown-Greenb	Dad and Partner Pay	8
Bridgetown-Greenb	Disability Support Pension	213
Bridgetown-Greenb	Family Tax Benefit New Claim	63

LGA	SERVICE REASON	Average Days To Process
Bridgetown-Greenb	Foster Child Health Care Card	16
Bridgetown-Greenb	Home Equity Access Scheme	0
Bridgetown-Greenb	JobSeeker Payment	23
Bridgetown-Greenb	Low Income Card	42
Bridgetown-Greenb	Paid Parental Leave	36
Bridgetown-Greenb	Parenting Payment Partnered	48
Bridgetown-Greenb	Parenting Payment Single	63
Bridgetown-Greenb	Pensioner Education Supplement	15
Bridgetown-Greenb	Seniors Health Card	31
Bridgetown-Greenb	Tertiary Access Payment	20
Bridgetown-Greenb	Youth Allowance Jobseekers	26
Bridgetown-Greenb	Youth Allowance Students	62
Brighton	ABSTUDY - Non-Schooling A	26
Brighton	ABSTUDY - PES	5
Brighton	ABSTUDY - Schooling A	21
Brighton	ACCS Grandparent	45
Brighton	ACCS Temporary Financial Hardship	47
Brighton	ACCS Transition to Work	67
Brighton	Age Pension	71
Brighton	Assistance for Isolated Children	7
Brighton	Austudy	66
Brighton	Carer Allowance	39
Brighton	Carer Payment	51
Brighton	Child Care Subsidy	22
Brighton	Crisis Payment	4
Brighton	Dad and Partner Pay	60
Brighton	Disability Support Pension	86
Brighton	Essential Medical Equipment	73
Brighton	Family Tax Benefit Lump Sum	18
Brighton	Family Tax Benefit New Claim	39
Brighton	Home Equity Access Scheme	0
Brighton	JobSeeker Payment	21
Brighton	Low Income Card	60
Brighton	Mobility Allowance	40
Brighton	Paid Parental Leave	23
Brighton	Parenting Payment Partnered	53
Brighton	Parenting Payment Single	52
Brighton	Pensioner Education Supplement	15
Brighton	Seniors Health Card	31
Brighton	Special Benefit	4
Brighton	Stillborn Baby Payment	0
Brighton	Youth Allowance Jobseekers	23
Brighton	Youth Allowance Students	43
Brimbank	ABSTUDY - Non-Schooling A	37
Brimbank	ABSTUDY - Schooling A	21
Brimbank	ACCS Grandparent	68
Brimbank	ACCS Temporary Financial Hardship	38

LGA	SERVICE REASON	Average Days To Process
Brimbank	ACCS Transition to Work	60
Brimbank	Age Pension	66
Brimbank	Assistance for Isolated Children	0
Brimbank	Austudy	52
Brimbank	Carer Allowance	55
Brimbank	Carer Payment	74
Brimbank	Child Care Subsidy	26
Brimbank	Crisis Payment	4
Brimbank	Dad and Partner Pay	55
Brimbank	Disability Support Pension	109
Brimbank	Essential Medical Equipment	32
Brimbank	Ex-Carer Allowance (Child) Health Care Card	16
Brimbank	Family Tax Benefit Lump Sum	11
Brimbank	Family Tax Benefit New Claim	60
Brimbank	Fares Allowance	0
Brimbank	Foster Child Health Care Card	39
Brimbank	Home Equity Access Scheme	0
Brimbank	JobSeeker Payment	24
Brimbank	Low Income Card	60
Brimbank	Mobility Allowance	41
Brimbank	Paid Parental Leave	34
Brimbank	Parenting Payment Partnered	64
Brimbank	Parenting Payment Single	56
Brimbank	Pensioner Education Supplement	22
Brimbank	Seniors Health Card	44
Brimbank	Special Benefit	29
Brimbank	Status Resolution Support Services	10
Brimbank	Stillborn Baby Payment	2
Brimbank	Youth Allowance Apprentice	59
Brimbank	Youth Allowance Jobseekers	28
Brimbank	Youth Allowance Students	53
Brisbane	ABSTUDY - Non-Schooling A	33
Brisbane	ABSTUDY - PES	18
Brisbane	ABSTUDY - Schooling A	23
Brisbane	ACCS Grandparent	40
Brisbane	ACCS Temporary Financial Hardship	35
Brisbane	ACCS Transition to Work	61
Brisbane	Age Pension	88
Brisbane	Assistance for Isolated Children	0
Brisbane	Austudy	55
Brisbane	Carer Allowance	46
Brisbane	Carer Payment	71
Brisbane	Child Care Subsidy	26
Brisbane	Crisis Payment	4
Brisbane	Dad and Partner Pay	52
Brisbane	Disability Support Pension	106
Brisbane	Essential Medical Equipment	44

LGA	SERVICE REASON	Average Days To Process
Brisbane	Ex-Carer Allowance (Child) Health Care Card	4
Brisbane	Family Tax Benefit Lump Sum	15
Brisbane	Family Tax Benefit New Claim	57
Brisbane	Fares Allowance	0
Brisbane	Farm Household Allowance	38
Brisbane	Foster Child Health Care Card	18
Brisbane	Home Equity Access Scheme	0
Brisbane	JobSeeker Payment	23
Brisbane	Low Income Card	58
Brisbane	Mobility Allowance	34
Brisbane	Paid Parental Leave	30
Brisbane	Parenting Payment Partnered	66
Brisbane	Parenting Payment Single	58
Brisbane	Pensioner Education Supplement	26
Brisbane	Seniors Health Card	41
Brisbane	Special Benefit	22
Brisbane	Status Resolution Support Services	6
Brisbane	Stillborn Baby Payment	5
Brisbane	Tertiary Access Payment	44
Brisbane	Youth Allowance Apprentice	56
Brisbane	Youth Allowance Jobseekers	25
Brisbane	Youth Allowance Students	53
Brisbane (C)	JobSeeker Payment	4
Brisbane (C)	Youth Allowance Students	44
Broken Hill	ABSTUDY - Non-Schooling A	38
Broken Hill	ABSTUDY - Schooling A	0
Broken Hill	ACCS Temporary Financial Hardship	27
Broken Hill	ACCS Transition to Work	51
Broken Hill	Age Pension	77
Broken Hill	Assistance for Isolated Children	0
Broken Hill	Carer Allowance	37
Broken Hill	Carer Payment	68
Broken Hill	Child Care Subsidy	28
Broken Hill	Crisis Payment	5
Broken Hill	Disability Support Pension	113
Broken Hill	Essential Medical Equipment	49
Broken Hill	Ex-Carer Allowance (Child) Health Care Card	0
Broken Hill	Family Tax Benefit Lump Sum	0
Broken Hill	Family Tax Benefit New Claim	48
Broken Hill	Home Equity Access Scheme	0
Broken Hill	JobSeeker Payment	18
Broken Hill	Low Income Card	59
Broken Hill	Mobility Allowance	28
Broken Hill	Paid Parental Leave	24
Broken Hill	Parenting Payment Partnered	59
Broken Hill	Parenting Payment Single	55
Broken Hill	Pensioner Education Supplement	26

LGA	SERVICE REASON	Average Days To Process
Broken Hill	Seniors Health Card	42
Broken Hill	Special Benefit	54
Broken Hill	Tertiary Access Payment	46
Broken Hill	Youth Allowance Apprentice	40
Broken Hill	Youth Allowance Jobseekers	18
Broken Hill	Youth Allowance Students	43
Brookton	ABSTUDY - Non-Schooling A	0
Brookton	ABSTUDY - Schooling A	7
Brookton	ACCS Temporary Financial Hardship	49
Brookton	Age Pension	55
Brookton	Assistance for Isolated Children	0
Brookton	Carer Allowance	77
Brookton	Carer Payment	77
Brookton	Crisis Payment	8
Brookton	Disability Support Pension	130
Brookton	Essential Medical Equipment	49
Brookton	Family Tax Benefit Lump Sum	15
Brookton	Family Tax Benefit New Claim	63
Brookton	JobSeeker Payment	48
Brookton	Low Income Card	25
Brookton	Paid Parental Leave	77
Brookton	Parenting Payment Single	83
Brookton	Pensioner Education Supplement	31
Brookton	Special Benefit	49
Brookton	Youth Allowance Jobseekers	6
Broome	ABSTUDY - Non-Schooling A	16
Broome	ABSTUDY - PES	0
Broome	ABSTUDY - Schooling A	10
Broome	ACCS Temporary Financial Hardship	31
Broome	ACCS Transition to Work	30
Broome	Age Pension	76
Broome	Assistance for Isolated Children	0
Broome	Austudy	68
Broome	Carer Allowance	33
Broome	Carer Payment	42
Broome	Child Care Subsidy	29
Broome	Crisis Payment	5
Broome	Dad and Partner Pay	38
Broome	Disability Support Pension	137
Broome	Ex-Carer Allowance (Child) Health Care Card	0
Broome	Family Tax Benefit Lump Sum	6
Broome	Family Tax Benefit New Claim	61
Broome	Fares Allowance	0
Broome	Foster Child Health Care Card	0
Broome	JobSeeker Payment	16
Broome	Low Income Card	47
Broome	Mobility Allowance	31

LGA	SERVICE REASON	Average Days To Process
Broome	Paid Parental Leave	34
Broome	Parenting Payment Partnered	33
Broome	Parenting Payment Single	60
Broome	Pensioner Education Supplement	29
Broome	Seniors Health Card	39
Broome	Special Benefit	15
Broome	Status Resolution Support Services	12
Broome	Stillborn Baby Payment	0
Broome	Tertiary Access Payment	39
Broome	Youth Allowance Apprentice	75
Broome	Youth Allowance Jobseekers	27
Broome	Youth Allowance Students	33
Broomehill-Tambel	ABSTUDY - Schooling A	59
Broomehill-Tambel	Age Pension	54
Broomehill-Tambel	Assistance for Isolated Children	0
Broomehill-Tambel	Austudy	30
Broomehill-Tambel	Carer Allowance	100
Broomehill-Tambel	Carer Payment	102
Broomehill-Tambel	Child Care Subsidy	9
Broomehill-Tambel	Crisis Payment	0
Broomehill-Tambel	Disability Support Pension	234
Broomehill-Tambel	Family Tax Benefit New Claim	108
Broomehill-Tambel	JobSeeker Payment	29
Broomehill-Tambel	Low Income Card	68
Broomehill-Tambel	Paid Parental Leave	38
Broomehill-Tambel	Parenting Payment Single	51
Broomehill-Tambel	Seniors Health Card	0
Broomehill-Tambel	Youth Allowance Jobseekers	8
Bruce Rock	Age Pension	79
Bruce Rock	Assistance for Isolated Children	0
Bruce Rock	Carer Allowance	15
Bruce Rock	Child Care Subsidy	8
Bruce Rock	Dad and Partner Pay	1
Bruce Rock	Disability Support Pension	170
Bruce Rock	Family Tax Benefit Lump Sum	0
Bruce Rock	Family Tax Benefit New Claim	68
Bruce Rock	JobSeeker Payment	19
Bruce Rock	Low Income Card	96
Bruce Rock	Paid Parental Leave	9
Bruce Rock	Parenting Payment Partnered	71
Bruce Rock	Parenting Payment Single	37
Bruce Rock	Pensioner Education Supplement	21
Bruce Rock	Youth Allowance Jobseekers	51
Bulloo	Assistance for Isolated Children	10
Bulloo	Carer Allowance	23
Bulloo	Child Care Subsidy	28
Bulloo	Disability Support Pension	117

LGA	SERVICE REASON	Average Days To Process
Bulloo	Essential Medical Equipment	55
Bulloo	Family Tax Benefit New Claim	107
Bulloo	JobSeeker Payment	6
Bulloo	Low Income Card	37
Bulloo	Paid Parental Leave	86
Bulloo	Youth Allowance Apprentice	0
Buloke	ABSTUDY - Schooling A	31
Buloke	ACCS Transition to Work	70
Buloke	Age Pension	86
Buloke	Austudy	83
Buloke	Carer Allowance	31
Buloke	Carer Payment	46
Buloke	Child Care Subsidy	22
Buloke	Crisis Payment	6
Buloke	Dad and Partner Pay	102
Buloke	Disability Support Pension	104
Buloke	Essential Medical Equipment	43
Buloke	Family Tax Benefit Lump Sum	12
Buloke	Family Tax Benefit New Claim	61
Buloke	JobSeeker Payment	23
Buloke	Low Income Card	47
Buloke	Paid Parental Leave	25
Buloke	Parenting Payment Partnered	57
Buloke	Parenting Payment Single	77
Buloke	Pensioner Education Supplement	29
Buloke	Seniors Health Card	37
Buloke	Tertiary Access Payment	43
Buloke	Youth Allowance Jobseekers	23
Buloke	Youth Allowance Students	33
Bunbury	ABSTUDY - Non-Schooling A	22
Bunbury	ABSTUDY - Schooling A	41
Bunbury	ACCS Grandparent	60
Bunbury	ACCS Temporary Financial Hardship	36
Bunbury	ACCS Transition to Work	88
Bunbury	Age Pension	90
Bunbury	Assistance for Isolated Children	0
Bunbury	Austudy	69
Bunbury	Carer Allowance	45
Bunbury	Carer Payment	74
Bunbury	Child Care Subsidy	26
Bunbury	Crisis Payment	7
Bunbury	Dad and Partner Pay	44
Bunbury	Disability Support Pension	118
Bunbury	Essential Medical Equipment	35
Bunbury	Ex-Carer Allowance (Child) Health Care Card	3
Bunbury	Family Tax Benefit Lump Sum	10
Bunbury	Family Tax Benefit New Claim	59

LGA	SERVICE REASON	Average Days To Process
Bunbury	Foster Child Health Care Card	12
Bunbury	Home Equity Access Scheme	0
Bunbury	JobSeeker Payment	20
Bunbury	Low Income Card	59
Bunbury	Mobility Allowance	25
Bunbury	Paid Parental Leave	32
Bunbury	Parenting Payment Partnered	48
Bunbury	Parenting Payment Single	52
Bunbury	Pensioner Education Supplement	27
Bunbury	Seniors Health Card	39
Bunbury	Special Benefit	29
Bunbury	Tertiary Access Payment	28
Bunbury	Youth Allowance Apprentice	79
Bunbury	Youth Allowance Jobseekers	30
Bunbury	Youth Allowance Students	53
Bundaberg	ABSTUDY - Non-Schooling A	32
Bundaberg	ABSTUDY - PES	23
Bundaberg	ABSTUDY - Schooling A	26
Bundaberg	ACCS Grandparent	40
Bundaberg	ACCS Temporary Financial Hardship	36
Bundaberg	ACCS Transition to Work	51
Bundaberg	Age Pension	81
Bundaberg	Assistance for Isolated Children	0
Bundaberg	Austudy	53
Bundaberg	Carer Allowance	43
Bundaberg	Carer Payment	66
Bundaberg	Child Care Subsidy	23
Bundaberg	Crisis Payment	6
Bundaberg	Dad and Partner Pay	26
Bundaberg	Disability Support Pension	104
Bundaberg	Essential Medical Equipment	41
Bundaberg	Ex-Carer Allowance (Child) Health Care Card	3
Bundaberg	Family Tax Benefit Lump Sum	13
Bundaberg	Family Tax Benefit New Claim	52
Bundaberg	Fares Allowance	0
Bundaberg	Farm Household Allowance	23
Bundaberg	Foster Child Health Care Card	25
Bundaberg	Home Equity Access Scheme	0
Bundaberg	JobSeeker Payment	23
Bundaberg	Low Income Card	60
Bundaberg	Mobility Allowance	34
Bundaberg	Paid Parental Leave	29
Bundaberg	Parenting Payment Partnered	60
Bundaberg	Parenting Payment Single	53
Bundaberg	Pensioner Education Supplement	23
Bundaberg	Seniors Health Card	40
Bundaberg	Special Benefit	15

LGA	SERVICE REASON	Average Days To Process
Bundaberg	Stillborn Baby Payment	3
Bundaberg	Tertiary Access Payment	32
Bundaberg	Youth Allowance Apprentice	63
Bundaberg	Youth Allowance Jobseekers	22
Bundaberg	Youth Allowance Students	48
Burdekin	ABSTUDY - Non-Schooling A	44
Burdekin	ABSTUDY - Schooling A	19
Burdekin	ACCS Grandparent	15
Burdekin	ACCS Temporary Financial Hardship	30
Burdekin	ACCS Transition to Work	59
Burdekin	Age Pension	78
Burdekin	Assistance for Isolated Children	0
Burdekin	Austudy	73
Burdekin	Carer Allowance	41
Burdekin	Carer Payment	64
Burdekin	Child Care Subsidy	19
Burdekin	Crisis Payment	5
Burdekin	Dad and Partner Pay	27
Burdekin	Disability Support Pension	107
Burdekin	Essential Medical Equipment	51
Burdekin	Ex-Carer Allowance (Child) Health Care Card	0
Burdekin	Family Tax Benefit Lump Sum	17
Burdekin	Family Tax Benefit New Claim	51
Burdekin	Home Equity Access Scheme	0
Burdekin	JobSeeker Payment	18
Burdekin	Low Income Card	46
Burdekin	Mobility Allowance	22
Burdekin	Paid Parental Leave	22
Burdekin	Parenting Payment Partnered	50
Burdekin	Parenting Payment Single	57
Burdekin	Pensioner Education Supplement	30
Burdekin	Seniors Health Card	41
Burdekin	Special Benefit	16
Burdekin	Tertiary Access Payment	36
Burdekin	Youth Allowance Apprentice	77
Burdekin	Youth Allowance Jobseekers	30
Burdekin	Youth Allowance Students	38
Burke	Assistance for Isolated Children	0
Burke	Carer Allowance	56
Burke	Disability Support Pension	235
Burke	Family Tax Benefit New Claim	104
Burke	JobSeeker Payment	3
Burke	Low Income Card	23
Burke	Parenting Payment Partnered	61
Burke	Youth Allowance Jobseekers	0
Burnie	ABSTUDY - Non-Schooling A	28
Burnie	ABSTUDY - PES	0

LGA	SERVICE REASON	Average Days To Process
Burnie	ABSTUDY - Schooling A	23
Burnie	ACCS Temporary Financial Hardship	35
Burnie	ACCS Transition to Work	36
Burnie	Age Pension	66
Burnie	Assistance for Isolated Children	0
Burnie	Austudy	44
Burnie	Carer Allowance	33
Burnie	Carer Payment	52
Burnie	Child Care Subsidy	27
Burnie	Crisis Payment	4
Burnie	Dad and Partner Pay	67
Burnie	Disability Support Pension	88
Burnie	Essential Medical Equipment	41
Burnie	Ex-Carer Allowance (Child) Health Care Card	4
Burnie	Family Tax Benefit Lump Sum	18
Burnie	Family Tax Benefit New Claim	43
Burnie	Fares Allowance	0
Burnie	Foster Child Health Care Card	43
Burnie	Home Equity Access Scheme	0
Burnie	JobSeeker Payment	17
Burnie	Low Income Card	56
Burnie	Mobility Allowance	27
Burnie	Paid Parental Leave	25
Burnie	Parenting Payment Partnered	57
Burnie	Parenting Payment Single	61
Burnie	Pensioner Education Supplement	20
Burnie	Seniors Health Card	50
Burnie	Special Benefit	39
Burnie	Tertiary Access Payment	38
Burnie	Youth Allowance Apprentice	46
Burnie	Youth Allowance Jobseekers	21
Burnie	Youth Allowance Students	45
Burnside	ABSTUDY - Non-Schooling A	55
Burnside	ACCS Grandparent	84
Burnside	ACCS Temporary Financial Hardship	31
Burnside	ACCS Transition to Work	79
Burnside	Age Pension	85
Burnside	Austudy	56
Burnside	Carer Allowance	54
Burnside	Carer Payment	94
Burnside	Child Care Subsidy	28
Burnside	Crisis Payment	6
Burnside	Dad and Partner Pay	42
Burnside	Disability Support Pension	91
Burnside	Essential Medical Equipment	52
Burnside	Ex-Carer Allowance (Child) Health Care Card	6
Burnside	Family Tax Benefit Lump Sum	16

LGA	SERVICE REASON	Average Days To Process
Burnside	Family Tax Benefit New Claim	63
Burnside	Fares Allowance	0
Burnside	Home Equity Access Scheme	0
Burnside	JobSeeker Payment	27
Burnside	Low Income Card	59
Burnside	Mobility Allowance	22
Burnside	Paid Parental Leave	33
Burnside	Parenting Payment Partnered	63
Burnside	Parenting Payment Single	65
Burnside	Pensioner Education Supplement	15
Burnside	Seniors Health Card	48
Burnside	Special Benefit	17
Burnside	Youth Allowance Apprentice	53
Burnside	Youth Allowance Jobseekers	30
Burnside	Youth Allowance Students	56
Burwood	ACCS Grandparent	43
Burwood	ACCS Temporary Financial Hardship	40
Burwood	ACCS Transition to Work	2
Burwood	Age Pension	81
Burwood	Austudy	60
Burwood	Carer Allowance	57
Burwood	Carer Payment	93
Burwood	Child Care Subsidy	29
Burwood	Crisis Payment	3
Burwood	Dad and Partner Pay	67
Burwood	Disability Support Pension	101
Burwood	Essential Medical Equipment	59
Burwood	Ex-Carer Allowance (Child) Health Care Card	13
Burwood	Family Tax Benefit Lump Sum	21
Burwood	Family Tax Benefit New Claim	67
Burwood	Fares Allowance	0
Burwood	JobSeeker Payment	26
Burwood	Low Income Card	58
Burwood	Mobility Allowance	33
Burwood	Paid Parental Leave	33
Burwood	Parenting Payment Partnered	69
Burwood	Parenting Payment Single	66
Burwood	Pensioner Education Supplement	24
Burwood	Seniors Health Card	49
Burwood	Special Benefit	31
Burwood	Status Resolution Support Services	19
Burwood	Stillborn Baby Payment	0
Burwood	Youth Allowance Apprentice	87
Burwood	Youth Allowance Jobseekers	31
Burwood	Youth Allowance Students	53
Busselton	ABSTUDY - Non-Schooling A	55
Busselton	ABSTUDY - PES	0

LGA	SERVICE REASON	Average Days To Process
Busselton	ABSTUDY - Schooling A	7
Busselton	ACCS Grandparent	58
Busselton	ACCS Temporary Financial Hardship	43
Busselton	ACCS Transition to Work	71
Busselton	Age Pension	98
Busselton	Assistance for Isolated Children	0
Busselton	Austudy	44
Busselton	Carer Allowance	54
Busselton	Carer Payment	80
Busselton	Child Care Subsidy	27
Busselton	Crisis Payment	5
Busselton	Dad and Partner Pay	34
Busselton	Disability Support Pension	121
Busselton	Ex-Carer Allowance (Child) Health Care Card	12
Busselton	Family Tax Benefit Lump Sum	15
Busselton	Family Tax Benefit New Claim	64
Busselton	Fares Allowance	0
Busselton	Home Equity Access Scheme	0
Busselton	JobSeeker Payment	21
Busselton	Low Income Card	52
Busselton	Paid Parental Leave	31
Busselton	Parenting Payment Partnered	60
Busselton	Parenting Payment Single	66
Busselton	Pensioner Education Supplement	29
Busselton	Seniors Health Card	38
Busselton	Special Benefit	10
Busselton	Stillborn Baby Payment	6
Busselton	Tertiary Access Payment	36
Busselton	Youth Allowance Apprentice	52
Busselton	Youth Allowance Jobseekers	22
Busselton	Youth Allowance Students	53
Byron	ABSTUDY - Non-Schooling A	35
Byron	ACCS Grandparent	73
Byron	ACCS Temporary Financial Hardship	27
Byron	ACCS Transition to Work	66
Byron	Age Pension	84
Byron	Assistance for Isolated Children	0
Byron	Austudy	55
Byron	Carer Allowance	43
Byron	Carer Payment	67
Byron	Child Care Subsidy	25
Byron	Crisis Payment	6
Byron	Dad and Partner Pay	37
Byron	Disability Support Pension	118
Byron	Ex-Carer Allowance (Child) Health Care Card	2
Byron	Family Tax Benefit Lump Sum	19
Byron	Family Tax Benefit New Claim	51

LGA	SERVICE REASON	Average Days To Process
Byron	Fares Allowance	0
Byron	Farm Household Allowance	84
Byron	Home Equity Access Scheme	0
Byron	JobSeeker Payment	29
Byron	Low Income Card	61
Byron	Mobility Allowance	39
Byron	Paid Parental Leave	29
Byron	Parenting Payment Partnered	65
Byron	Parenting Payment Single	62
Byron	Pensioner Education Supplement	25
Byron	Seniors Health Card	43
Byron	Special Benefit	30
Byron	Stillborn Baby Payment	1
Byron	Tertiary Access Payment	31
Byron	Youth Allowance Apprentice	70
Byron	Youth Allowance Jobseekers	29
Byron	Youth Allowance Students	51
Cabonne	ABSTUDY - Non-Schooling A	28
Cabonne	ACCS Temporary Financial Hardship	31
Cabonne	ACCS Transition to Work	69
Cabonne	Age Pension	64
Cabonne	Assistance for Isolated Children	0
Cabonne	Austudy	46
Cabonne	Carer Allowance	36
Cabonne	Carer Payment	68
Cabonne	Child Care Subsidy	25
Cabonne	Crisis Payment	5
Cabonne	Dad and Partner Pay	95
Cabonne	Disability Support Pension	108
Cabonne	Essential Medical Equipment	0
Cabonne	Ex-Carer Allowance (Child) Health Care Card	16
Cabonne	Family Tax Benefit Lump Sum	16
Cabonne	Family Tax Benefit New Claim	60
Cabonne	Foster Child Health Care Card	15
Cabonne	Home Equity Access Scheme	0
Cabonne	JobSeeker Payment	19
Cabonne	Low Income Card	77
Cabonne	Paid Parental Leave	29
Cabonne	Parenting Payment Partnered	88
Cabonne	Parenting Payment Single	40
Cabonne	Pensioner Education Supplement	30
Cabonne	Seniors Health Card	38
Cabonne	Tertiary Access Payment	39
Cabonne	Youth Allowance Apprentice	86
Cabonne	Youth Allowance Jobseekers	27
Cabonne	Youth Allowance Students	62
Cairns	ABSTUDY - Non-Schooling A	31

LGA	SERVICE REASON	Average Days To Process
Cairns	ABSTUDY - PES	12
Cairns	ABSTUDY - Schooling A	23
Cairns	ACCS Grandparent	37
Cairns	ACCS Temporary Financial Hardship	37
Cairns	ACCS Transition to Work	69
Cairns	Age Pension	81
Cairns	Assistance for Isolated Children	1
Cairns	Austudy	56
Cairns	Carer Allowance	51
Cairns	Carer Payment	66
Cairns	Child Care Subsidy	23
Cairns	Crisis Payment	5
Cairns	Dad and Partner Pay	52
Cairns	Disability Support Pension	98
Cairns	Essential Medical Equipment	47
Cairns	Ex-Carer Allowance (Child) Health Care Card	10
Cairns	Family Tax Benefit Lump Sum	16
Cairns	Family Tax Benefit New Claim	51
Cairns	Fares Allowance	0
Cairns	Farm Household Allowance	22
Cairns	Foster Child Health Care Card	25
Cairns	Home Equity Access Scheme	0
Cairns	JobSeeker Payment	20
Cairns	Low Income Card	56
Cairns	Mobility Allowance	30
Cairns	Paid Parental Leave	27
Cairns	Parenting Payment Partnered	59
Cairns	Parenting Payment Single	55
Cairns	Pensioner Education Supplement	25
Cairns	Seniors Health Card	41
Cairns	Special Benefit	14
Cairns	Status Resolution Support Services	11
Cairns	Stillborn Baby Payment	1
Cairns	Tertiary Access Payment	38
Cairns	Youth Allowance Apprentice	61
Cairns	Youth Allowance Jobseekers	25
Cairns	Youth Allowance Students	49
Cambridge	ABSTUDY - Non-Schooling A	41
Cambridge	ACCS Temporary Financial Hardship	27
Cambridge	ACCS Transition to Work	38
Cambridge	Age Pension	98
Cambridge	Austudy	59
Cambridge	Carer Allowance	44
Cambridge	Carer Payment	59
Cambridge	Child Care Subsidy	20
Cambridge	Crisis Payment	1
Cambridge	Dad and Partner Pay	79

LGA	SERVICE REASON	Average Days To Process
Cambridge	Disability Support Pension	131
Cambridge	Essential Medical Equipment	43
Cambridge	Family Tax Benefit Lump Sum	15
Cambridge	Family Tax Benefit New Claim	61
Cambridge	Home Equity Access Scheme	0
Cambridge	JobSeeker Payment	28
Cambridge	Low Income Card	72
Cambridge	Paid Parental Leave	33
Cambridge	Parenting Payment Partnered	58
Cambridge	Parenting Payment Single	65
Cambridge	Pensioner Education Supplement	20
Cambridge	Seniors Health Card	42
Cambridge	Youth Allowance Apprentice	48
Cambridge	Youth Allowance Jobseekers	35
Cambridge	Youth Allowance Students	63
Camden	ABSTUDY - Non-Schooling A	42
Camden	ABSTUDY - Schooling A	48
Camden	ACCS Grandparent	72
Camden	ACCS Temporary Financial Hardship	39
Camden	ACCS Transition to Work	49
Camden	Age Pension	87
Camden	Assistance for Isolated Children	0
Camden	Austudy	56
Camden	Carer Allowance	43
Camden	Carer Payment	73
Camden	Child Care Subsidy	22
Camden	Crisis Payment	6
Camden	Dad and Partner Pay	49
Camden	Disability Support Pension	102
Camden	Double Orphan Pension	0
Camden	Essential Medical Equipment	41
Camden	Ex-Carer Allowance (Child) Health Care Card	3
Camden	Family Tax Benefit Lump Sum	14
Camden	Family Tax Benefit New Claim	57
Camden	Fares Allowance	0
Camden	Foster Child Health Care Card	28
Camden	Home Equity Access Scheme	0
Camden	JobSeeker Payment	27
Camden	Low Income Card	62
Camden	Mobility Allowance	23
Camden	Paid Parental Leave	28
Camden	Parenting Payment Partnered	71
Camden	Parenting Payment Single	60
Camden	Pensioner Education Supplement	25
Camden	Seniors Health Card	45
Camden	Special Benefit	15
Camden	Status Resolution Support Services	12

LGA	SERVICE REASON	Average Days To Process
Camden	Stillborn Baby Payment	5
Camden	Youth Allowance Apprentice	68
Camden	Youth Allowance Jobseekers	26
Camden	Youth Allowance Students	52
Campaspe	ABSTUDY - Non-Schooling A	38
Campaspe	ABSTUDY - Schooling A	21
Campaspe	ACCS Grandparent	51
Campaspe	ACCS Temporary Financial Hardship	36
Campaspe	ACCS Transition to Work	58
Campaspe	Age Pension	72
Campaspe	Assistance for Isolated Children	0
Campaspe	Austudy	63
Campaspe	Carer Allowance	35
Campaspe	Carer Payment	58
Campaspe	Child Care Subsidy	21
Campaspe	Crisis Payment	5
Campaspe	Dad and Partner Pay	53
Campaspe	Disability Support Pension	104
Campaspe	Essential Medical Equipment	52
Campaspe	Family Tax Benefit Lump Sum	16
Campaspe	Family Tax Benefit New Claim	57
Campaspe	Farm Household Allowance	91
Campaspe	Home Equity Access Scheme	0
Campaspe	JobSeeker Payment	23
Campaspe	Low Income Card	57
Campaspe	Mobility Allowance	34
Campaspe	Paid Parental Leave	30
Campaspe	Parenting Payment Partnered	60
Campaspe	Parenting Payment Single	58
Campaspe	Pensioner Education Supplement	32
Campaspe	Seniors Health Card	40
Campaspe	Special Benefit	16
Campaspe	Tertiary Access Payment	39
Campaspe	Youth Allowance Apprentice	66
Campaspe	Youth Allowance Jobseekers	26
Campaspe	Youth Allowance Students	47
Campbelltown (NS)	ABSTUDY - Non-Schooling A	36
Campbelltown (NS)	ABSTUDY - PES	6
Campbelltown (NS)	ABSTUDY - Schooling A	18
Campbelltown (NS)	ACCS Grandparent	24
Campbelltown (NS)	ACCS Temporary Financial Hardship	36
Campbelltown (NS)	ACCS Transition to Work	60
Campbelltown (NS)	Age Pension	79
Campbelltown (NS)	Assistance for Isolated Children	0
Campbelltown (NS)	Austudy	51
Campbelltown (NS)	Carer Allowance	48
Campbelltown (NS)	Carer Payment	71

LGA	SERVICE REASON	Average Days To Process
Campbelltown (NS)	Child Care Subsidy	24
Campbelltown (NS)	Crisis Payment	4
Campbelltown (NS)	Dad and Partner Pay	52
Campbelltown (NS)	Disability Support Pension	103
Campbelltown (NS)	Essential Medical Equipment	55
Campbelltown (NS)	Ex-Carer Allowance (Child) Health Care Card	7
Campbelltown (NS)	Family Tax Benefit Lump Sum	11
Campbelltown (NS)	Family Tax Benefit New Claim	56
Campbelltown (NS)	Fares Allowance	0
Campbelltown (NS)	Foster Child Health Care Card	23
Campbelltown (NS)	Home Equity Access Scheme	0
Campbelltown (NS)	JobSeeker Payment	23
Campbelltown (NS)	Low Income Card	59
Campbelltown (NS)	Mobility Allowance	28
Campbelltown (NS)	Paid Parental Leave	29
Campbelltown (NS)	Parenting Payment Partnered	64
Campbelltown (NS)	Parenting Payment Single	56
Campbelltown (NS)	Pensioner Education Supplement	26
Campbelltown (NS)	Seniors Health Card	41
Campbelltown (NS)	Special Benefit	21
Campbelltown (NS)	Stillborn Baby Payment	6
Campbelltown (NS)	Tertiary Access Payment	33
Campbelltown (NS)	Youth Allowance Apprentice	66
Campbelltown (NS)	Youth Allowance Jobseekers	27
Campbelltown (NS)	Youth Allowance Students	52
Campbelltown (SA)	ABSTUDY - Non-Schooling A	53
Campbelltown (SA)	ACCS Grandparent	60
Campbelltown (SA)	ACCS Temporary Financial Hardship	34
Campbelltown (SA)	ACCS Transition to Work	43
Campbelltown (SA)	Age Pension	89
Campbelltown (SA)	Assistance for Isolated Children	0
Campbelltown (SA)	Austudy	60
Campbelltown (SA)	Carer Allowance	51
Campbelltown (SA)	Carer Payment	79
Campbelltown (SA)	Child Care Subsidy	25
Campbelltown (SA)	Crisis Payment	6
Campbelltown (SA)	Dad and Partner Pay	40
Campbelltown (SA)	Disability Support Pension	112
Campbelltown (SA)	Essential Medical Equipment	40
Campbelltown (SA)	Family Tax Benefit Lump Sum	19
Campbelltown (SA)	Family Tax Benefit New Claim	55
Campbelltown (SA)	Fares Allowance	0
Campbelltown (SA)	Home Equity Access Scheme	0
Campbelltown (SA)	JobSeeker Payment	27
Campbelltown (SA)	Low Income Card	68
Campbelltown (SA)	Mobility Allowance	31
Campbelltown (SA)	Paid Parental Leave	31

LGA	SERVICE REASON	Average Days To Process
Campbelltown (SA)	Parenting Payment Partnered	65
Campbelltown (SA)	Parenting Payment Single	74
Campbelltown (SA)	Pensioner Education Supplement	24
Campbelltown (SA)	Seniors Health Card	48
Campbelltown (SA)	Special Benefit	27
Campbelltown (SA)	Stillborn Baby Payment	39
Campbelltown (SA)	Tertiary Access Payment	96
Campbelltown (SA)	Youth Allowance Apprentice	62
Campbelltown (SA)	Youth Allowance Jobseekers	22
Campbelltown (SA)	Youth Allowance Students	49
Canada Bay	ABSTUDY - Non-Schooling A	20
Canada Bay	ACCS Temporary Financial Hardship	29
Canada Bay	ACCS Transition to Work	71
Canada Bay	Age Pension	84
Canada Bay	Assistance for Isolated Children	0
Canada Bay	Austudy	64
Canada Bay	Carer Allowance	46
Canada Bay	Carer Payment	70
Canada Bay	Child Care Subsidy	25
Canada Bay	Crisis Payment	7
Canada Bay	Dad and Partner Pay	40
Canada Bay	Disability Support Pension	125
Canada Bay	Essential Medical Equipment	62
Canada Bay	Ex-Carer Allowance (Child) Health Care Card	10
Canada Bay	Family Tax Benefit Lump Sum	10
Canada Bay	Family Tax Benefit New Claim	65
Canada Bay	Fares Allowance	0
Canada Bay	Home Equity Access Scheme	0
Canada Bay	JobSeeker Payment	30
Canada Bay	Low Income Card	69
Canada Bay	Mobility Allowance	39
Canada Bay	Paid Parental Leave	33
Canada Bay	Parenting Payment Partnered	60
Canada Bay	Parenting Payment Single	68
Canada Bay	Pensioner Education Supplement	22
Canada Bay	Seniors Health Card	45
Canada Bay	Special Benefit	18
Canada Bay	Tertiary Access Payment	33
Canada Bay	Youth Allowance Apprentice	51
Canada Bay	Youth Allowance Jobseekers	28
Canada Bay	Youth Allowance Students	54
Canning	ABSTUDY - Non-Schooling A	32
Canning	ABSTUDY - Schooling A	25
Canning	ACCS Grandparent	72
Canning	ACCS Temporary Financial Hardship	35
Canning	ACCS Transition to Work	83
Canning	Age Pension	87

LGA	SERVICE REASON	Average Days To Process
Canning	Assistance for Isolated Children	0
Canning	Austudy	63
Canning	Carer Allowance	47
Canning	Carer Payment	74
Canning	Child Care Subsidy	29
Canning	Crisis Payment	6
Canning	Dad and Partner Pay	55
Canning	Disability Support Pension	110
Canning	Essential Medical Equipment	66
Canning	Ex-Carer Allowance (Child) Health Care Card	5
Canning	Family Tax Benefit Lump Sum	15
Canning	Family Tax Benefit New Claim	64
Canning	Fares Allowance	0
Canning	Foster Child Health Care Card	27
Canning	Home Equity Access Scheme	0
Canning	JobSeeker Payment	23
Canning	Low Income Card	55
Canning	Mobility Allowance	33
Canning	Paid Parental Leave	36
Canning	Parenting Payment Partnered	66
Canning	Parenting Payment Single	62
Canning	Pensioner Education Supplement	23
Canning	Seniors Health Card	39
Canning	Special Benefit	30
Canning	Tertiary Access Payment	51
Canning	Youth Allowance Apprentice	62
Canning	Youth Allowance Jobseekers	27
Canning	Youth Allowance Students	52
Canterbury-Bankst	ABSTUDY - Non-Schooling A	40
Canterbury-Bankst	ABSTUDY - Schooling A	22
Canterbury-Bankst	ACCS Grandparent	73
Canterbury-Bankst	ACCS Temporary Financial Hardship	33
Canterbury-Bankst	ACCS Transition to Work	55
Canterbury-Bankst	Age Pension	76
Canterbury-Bankst	Assistance for Isolated Children	0
Canterbury-Bankst	Austudy	56
Canterbury-Bankst	Carer Allowance	57
Canterbury-Bankst	Carer Payment	73
Canterbury-Bankst	Child Care Subsidy	24
Canterbury-Bankst	Crisis Payment	5
Canterbury-Bankst	Dad and Partner Pay	53
Canterbury-Bankst	Disability Support Pension	107
Canterbury-Bankst	Essential Medical Equipment	45
Canterbury-Bankst	Ex-Carer Allowance (Child) Health Care Card	7
Canterbury-Bankst	Family Tax Benefit Lump Sum	11
Canterbury-Bankst	Family Tax Benefit New Claim	63
Canterbury-Bankst	Fares Allowance	0

LGA	SERVICE REASON	Average Days To Process
Canterbury-Bankst	Home Equity Access Scheme	0
Canterbury-Bankst	JobSeeker Payment	26
Canterbury-Bankst	Low Income Card	61
Canterbury-Bankst	Mobility Allowance	32
Canterbury-Bankst	Paid Parental Leave	34
Canterbury-Bankst	Parenting Payment Partnered	67
Canterbury-Bankst	Parenting Payment Single	60
Canterbury-Bankst	Pensioner Education Supplement	23
Canterbury-Bankst	Seniors Health Card	45
Canterbury-Bankst	Special Benefit	30
Canterbury-Bankst	Status Resolution Support Services	4
Canterbury-Bankst	Stillborn Baby Payment	3
Canterbury-Bankst	Tertiary Access Payment	47
Canterbury-Bankst	Youth Allowance Apprentice	54
Canterbury-Bankst	Youth Allowance Jobseekers	28
Canterbury-Bankst	Youth Allowance Students	53
Capel	ABSTUDY - Non-Schooling A	37
Capel	ABSTUDY - Schooling A	65
Capel	ACCS Temporary Financial Hardship	35
Capel	ACCS Transition to Work	56
Capel	Age Pension	65
Capel	Assistance for Isolated Children	11
Capel	Austudy	50
Capel	Carer Allowance	40
Capel	Carer Payment	71
Capel	Child Care Subsidy	22
Capel	Crisis Payment	8
Capel	Dad and Partner Pay	24
Capel	Disability Support Pension	125
Capel	Essential Medical Equipment	17
Capel	Ex-Carer Allowance (Child) Health Care Card	5
Capel	Family Tax Benefit Lump Sum	6
Capel	Family Tax Benefit New Claim	58
Capel	Fares Allowance	0
Capel	Home Equity Access Scheme	0
Capel	JobSeeker Payment	20
Capel	Low Income Card	58
Capel	Mobility Allowance	21
Capel	Paid Parental Leave	30
Capel	Parenting Payment Partnered	60
Capel	Parenting Payment Single	60
Capel	Pensioner Education Supplement	26
Capel	Seniors Health Card	33
Capel	Special Benefit	6
Capel	Tertiary Access Payment	36
Capel	Youth Allowance Apprentice	76
Capel	Youth Allowance Jobseekers	23

LGA	SERVICE REASON	Average Days To Process
Capel	Youth Allowance Students	45
Cardinia	ABSTUDY - Non-Schooling A	26
Cardinia	ABSTUDY - Schooling A	0
Cardinia	ACCS Grandparent	44
Cardinia	ACCS Temporary Financial Hardship	36
Cardinia	ACCS Transition to Work	57
Cardinia	Age Pension	87
Cardinia	Assistance for Isolated Children	0
Cardinia	Austudy	55
Cardinia	Carer Allowance	35
Cardinia	Carer Payment	60
Cardinia	Child Care Subsidy	24
Cardinia	Crisis Payment	5
Cardinia	Dad and Partner Pay	43
Cardinia	Disability Support Pension	98
Cardinia	Double Orphan Pension	0
Cardinia	Essential Medical Equipment	56
Cardinia	Ex-Carer Allowance (Child) Health Care Card	5
Cardinia	Family Tax Benefit Lump Sum	12
Cardinia	Family Tax Benefit New Claim	54
Cardinia	Fares Allowance	0
Cardinia	Farm Household Allowance	46
Cardinia	Foster Child Health Care Card	17
Cardinia	Home Equity Access Scheme	0
Cardinia	JobSeeker Payment	24
Cardinia	Low Income Card	59
Cardinia	Mobility Allowance	29
Cardinia	Paid Parental Leave	27
Cardinia	Parenting Payment Partnered	62
Cardinia	Parenting Payment Single	59
Cardinia	Pensioner Education Supplement	20
Cardinia	Seniors Health Card	39
Cardinia	Special Benefit	23
Cardinia	Status Resolution Support Services	13
Cardinia	Stillborn Baby Payment	3
Cardinia	Tertiary Access Payment	49
Cardinia	Youth Allowance Apprentice	63
Cardinia	Youth Allowance Jobseekers	26
Cardinia	Youth Allowance Students	50
Carnamah	ABSTUDY - Non-Schooling A	0
Carnamah	Age Pension	135
Carnamah	Assistance for Isolated Children	0
Carnamah	Crisis Payment	5
Carnamah	Disability Support Pension	7
Carnamah	Family Tax Benefit New Claim	3
Carnamah	JobSeeker Payment	23
Carnamah	Low Income Card	152

LGA	SERVICE REASON	Average Days To Process
Carnamah	Paid Parental Leave	25
Carnamah	Parenting Payment Partnered	96
Carnamah	Parenting Payment Single	11
Carnamah	Youth Allowance Jobseekers	7
Carnamah	Youth Allowance Students	47
Carnarvon	ABSTUDY - Non-Schooling A	5
Carnarvon	ACCS Temporary Financial Hardship	85
Carnarvon	ACCS Transition to Work	83
Carnarvon	Age Pension	86
Carnarvon	Austudy	70
Carnarvon	Carer Allowance	54
Carnarvon	Carer Payment	67
Carnarvon	Child Care Subsidy	17
Carnarvon	Crisis Payment	5
Carnarvon	Dad and Partner Pay	94
Carnarvon	Disability Support Pension	108
Carnarvon	Essential Medical Equipment	99
Carnarvon	Ex-Carer Allowance (Child) Health Care Card	1
Carnarvon	Family Tax Benefit Lump Sum	1
Carnarvon	Family Tax Benefit New Claim	47
Carnarvon	Farm Household Allowance	34
Carnarvon	JobSeeker Payment	13
Carnarvon	Low Income Card	46
Carnarvon	Paid Parental Leave	28
Carnarvon	Parenting Payment Partnered	55
Carnarvon	Parenting Payment Single	50
Carnarvon	Pensioner Education Supplement	21
Carnarvon	Seniors Health Card	27
Carnarvon	Tertiary Access Payment	15
Carnarvon	Youth Allowance Jobseekers	25
Carnarvon	Youth Allowance Students	40
Carpentaria	ABSTUDY - Non-Schooling A	10
Carpentaria	ABSTUDY - Schooling A	56
Carpentaria	ACCS Grandparent	71
Carpentaria	Age Pension	23
Carpentaria	Assistance for Isolated Children	1
Carpentaria	Carer Allowance	79
Carpentaria	Carer Payment	51
Carpentaria	Child Care Subsidy	16
Carpentaria	Crisis Payment	2
Carpentaria	Dad and Partner Pay	65
Carpentaria	Disability Support Pension	191
Carpentaria	Family Tax Benefit Lump Sum	18
Carpentaria	Family Tax Benefit New Claim	54
Carpentaria	JobSeeker Payment	8
Carpentaria	Low Income Card	73
Carpentaria	Paid Parental Leave	48

LGA	SERVICE REASON	Average Days To Process
Carpentaria	Parenting Payment Single	59
Carpentaria	Seniors Health Card	68
Carpentaria	Special Benefit	8
Carpentaria	Tertiary Access Payment	65
Carpentaria	Youth Allowance Jobseekers	12
Carpentaria	Youth Allowance Students	42
Carrathool	ABSTUDY - Non-Schooling A	14
Carrathool	ACCS Transition to Work	48
Carrathool	Age Pension	103
Carrathool	Assistance for Isolated Children	0
Carrathool	Austudy	48
Carrathool	Carer Allowance	56
Carrathool	Child Care Subsidy	27
Carrathool	Crisis Payment	0
Carrathool	Disability Support Pension	168
Carrathool	Family Tax Benefit Lump Sum	26
Carrathool	Family Tax Benefit New Claim	55
Carrathool	JobSeeker Payment	15
Carrathool	Low Income Card	81
Carrathool	Paid Parental Leave	31
Carrathool	Parenting Payment Partnered	97
Carrathool	Parenting Payment Single	56
Carrathool	Pensioner Education Supplement	44
Carrathool	Seniors Health Card	32
Carrathool	Special Benefit	5
Carrathool	Tertiary Access Payment	76
Carrathool	Youth Allowance Jobseekers	58
Carrathool	Youth Allowance Students	60
Casey	ABSTUDY - Non-Schooling A	40
Casey	ABSTUDY - Schooling A	7
Casey	ACCS Grandparent	39
Casey	ACCS Temporary Financial Hardship	40
Casey	ACCS Transition to Work	60
Casey	Age Pension	80
Casey	Assistance for Isolated Children	0
Casey	Austudy	55
Casey	Carer Allowance	46
Casey	Carer Payment	67
Casey	Child Care Subsidy	24
Casey	Crisis Payment	4
Casey	Dad and Partner Pay	51
Casey	Disability Support Pension	99
Casey	Double Orphan Pension	45
Casey	Essential Medical Equipment	47
Casey	Ex-Carer Allowance (Child) Health Care Card	7
Casey	Family Tax Benefit Lump Sum	14
Casey	Family Tax Benefit New Claim	58

LGA	SERVICE REASON	Average Days To Process
Casey	Fares Allowance	0
Casey	Foster Child Health Care Card	11
Casey	Home Equity Access Scheme	0
Casey	JobSeeker Payment	24
Casey	Low Income Card	58
Casey	Mobility Allowance	34
Casey	Paid Parental Leave	31
Casey	Parenting Payment Partnered	65
Casey	Parenting Payment Single	59
Casey	Pensioner Education Supplement	25
Casey	Seniors Health Card	43
Casey	Special Benefit	32
Casey	Status Resolution Support Services	9
Casey	Stillborn Baby Payment	9
Casey	Tertiary Access Payment	36
Casey	Youth Allowance Apprentice	60
Casey	Youth Allowance Jobseekers	25
Casey	Youth Allowance Students	52
Casey (C)	Child Care Subsidy	93
Casey (C)	Family Tax Benefit New Claim	38
Casey (C)	Low Income Card	133
Casey (C)	Paid Parental Leave	10
Cassowary Coast	ABSTUDY - Non-Schooling A	27
Cassowary Coast	ABSTUDY - Schooling A	17
Cassowary Coast	ACCS Grandparent	70
Cassowary Coast	ACCS Temporary Financial Hardship	53
Cassowary Coast	ACCS Transition to Work	75
Cassowary Coast	Age Pension	68
Cassowary Coast	Assistance for Isolated Children	0
Cassowary Coast	Austudy	68
Cassowary Coast	Carer Allowance	49
Cassowary Coast	Carer Payment	66
Cassowary Coast	Child Care Subsidy	22
Cassowary Coast	Crisis Payment	4
Cassowary Coast	Dad and Partner Pay	32
Cassowary Coast	Disability Support Pension	86
Cassowary Coast	Essential Medical Equipment	37
Cassowary Coast	Family Tax Benefit Lump Sum	18
Cassowary Coast	Family Tax Benefit New Claim	58
Cassowary Coast	Fares Allowance	0
Cassowary Coast	Farm Household Allowance	33
Cassowary Coast	Home Equity Access Scheme	0
Cassowary Coast	JobSeeker Payment	18
Cassowary Coast	Low Income Card	48
Cassowary Coast	Mobility Allowance	42
Cassowary Coast	Paid Parental Leave	29
Cassowary Coast	Parenting Payment Partnered	56

LGA	SERVICE REASON	Average Days To Process
Cassowary Coast	Parenting Payment Single	48
Cassowary Coast	Pensioner Education Supplement	27
Cassowary Coast	Seniors Health Card	45
Cassowary Coast	Special Benefit	18
Cassowary Coast	Tertiary Access Payment	40
Cassowary Coast	Youth Allowance Apprentice	69
Cassowary Coast	Youth Allowance Jobseekers	27
Cassowary Coast	Youth Allowance Students	53
Ceduna	ABSTUDY - Non-Schooling A	22
Ceduna	ABSTUDY - Schooling A	16
Ceduna	ACCS Grandparent	41
Ceduna	ACCS Temporary Financial Hardship	47
Ceduna	ACCS Transition to Work	35
Ceduna	Age Pension	108
Ceduna	Assistance for Isolated Children	0
Ceduna	Austudy	88
Ceduna	Carer Allowance	47
Ceduna	Carer Payment	58
Ceduna	Child Care Subsidy	27
Ceduna	Crisis Payment	5
Ceduna	Disability Support Pension	137
Ceduna	Family Tax Benefit Lump Sum	21
Ceduna	Family Tax Benefit New Claim	49
Ceduna	JobSeeker Payment	12
Ceduna	Low Income Card	31
Ceduna	Mobility Allowance	43
Ceduna	Paid Parental Leave	27
Ceduna	Parenting Payment Partnered	61
Ceduna	Parenting Payment Single	44
Ceduna	Seniors Health Card	59
Ceduna	Special Benefit	5
Ceduna	Tertiary Access Payment	63
Ceduna	Youth Allowance Jobseekers	8
Ceduna	Youth Allowance Students	36
Central Coast (NSW)	ABSTUDY - Non-Schooling A	35
Central Coast (NSW)	ABSTUDY - PES	0
Central Coast (NSW)	ABSTUDY - Schooling A	22
Central Coast (NSW)	ACCS Grandparent	42
Central Coast (NSW)	ACCS Temporary Financial Hardship	38
Central Coast (NSW)	ACCS Transition to Work	62
Central Coast (NSW)	Age Pension	90
Central Coast (NSW)	Assistance for Isolated Children	0
Central Coast (NSW)	Austudy	55
Central Coast (NSW)	Carer Allowance	44
Central Coast (NSW)	Carer Payment	70
Central Coast (NSW)	Child Care Subsidy	23
Central Coast (NSW)	Crisis Payment	5

LGA	SERVICE REASON	Average Days To Process
Central Coast (NSW)	Dad and Partner Pay	52
Central Coast (NSW)	Disability Support Pension	110
Central Coast (NSW)	Double Orphan Pension	1
Central Coast (NSW)	Essential Medical Equipment	44
Central Coast (NSW)	Ex-Carer Allowance (Child) Health Care Card	5
Central Coast (NSW)	Family Tax Benefit Lump Sum	14
Central Coast (NSW)	Family Tax Benefit New Claim	54
Central Coast (NSW)	Fares Allowance	0
Central Coast (NSW)	Farm Household Allowance	35
Central Coast (NSW)	Foster Child Health Care Card	30
Central Coast (NSW)	Home Equity Access Scheme	0
Central Coast (NSW)	JobSeeker Payment	23
Central Coast (NSW)	Low Income Card	62
Central Coast (NSW)	Mobility Allowance	34
Central Coast (NSW)	Paid Parental Leave	27
Central Coast (NSW)	Parenting Payment Partnered	67
Central Coast (NSW)	Parenting Payment Single	60
Central Coast (NSW)	Pensioner Education Supplement	26
Central Coast (NSW)	Seniors Health Card	41
Central Coast (NSW)	Special Benefit	14
Central Coast (NSW)	Status Resolution Support Services	7
Central Coast (NSW)	Stillborn Baby Payment	16
Central Coast (NSW)	Tertiary Access Payment	43
Central Coast (NSW)	Youth Allowance Apprentice	60
Central Coast (NSW)	Youth Allowance Jobseekers	27
Central Coast (NSW)	Youth Allowance Students	52
Central Coast (Tas.)	ABSTUDY - Non-Schooling A	39
Central Coast (Tas.)	ABSTUDY - PES	10
Central Coast (Tas.)	ABSTUDY - Schooling A	9
Central Coast (Tas.)	ACCS Temporary Financial Hardship	71
Central Coast (Tas.)	ACCS Transition to Work	60
Central Coast (Tas.)	Age Pension	80
Central Coast (Tas.)	Austudy	59
Central Coast (Tas.)	Carer Allowance	29
Central Coast (Tas.)	Carer Payment	45
Central Coast (Tas.)	Child Care Subsidy	25
Central Coast (Tas.)	Crisis Payment	5
Central Coast (Tas.)	Dad and Partner Pay	60
Central Coast (Tas.)	Disability Support Pension	103
Central Coast (Tas.)	Essential Medical Equipment	37
Central Coast (Tas.)	Family Tax Benefit Lump Sum	5
Central Coast (Tas.)	Family Tax Benefit New Claim	57
Central Coast (Tas.)	Fares Allowance	0
Central Coast (Tas.)	Foster Child Health Care Card	4
Central Coast (Tas.)	Home Equity Access Scheme	0
Central Coast (Tas.)	JobSeeker Payment	23
Central Coast (Tas.)	Low Income Card	50

LGA	SERVICE REASON	Average Days To Process
Central Coast (Tas.	Mobility Allowance	46
Central Coast (Tas.	Paid Parental Leave	24
Central Coast (Tas.	Parenting Payment Partnered	67
Central Coast (Tas.	Parenting Payment Single	56
Central Coast (Tas.	Pensioner Education Supplement	17
Central Coast (Tas.	Seniors Health Card	41
Central Coast (Tas.	Stillborn Baby Payment	50
Central Coast (Tas.	Tertiary Access Payment	43
Central Coast (Tas.	Youth Allowance Jobseekers	19
Central Coast (Tas.	Youth Allowance Students	43
Central Darling	ABSTUDY - Non-Schooling A	40
Central Darling	ABSTUDY - Schooling A	11
Central Darling	Age Pension	0
Central Darling	Assistance for Isolated Children	3
Central Darling	Carer Allowance	43
Central Darling	Carer Payment	42
Central Darling	Child Care Subsidy	46
Central Darling	Crisis Payment	2
Central Darling	Disability Support Pension	118
Central Darling	Family Tax Benefit Lump Sum	24
Central Darling	Family Tax Benefit New Claim	63
Central Darling	JobSeeker Payment	14
Central Darling	Paid Parental Leave	35
Central Darling	Parenting Payment Single	48
Central Darling	Seniors Health Card	27
Central Darling	Youth Allowance Jobseekers	10
Central Desert	ABSTUDY - Non-Schooling A	9
Central Desert	ABSTUDY - Schooling A	7
Central Desert	Age Pension	19
Central Desert	Assistance for Isolated Children	0
Central Desert	Carer Allowance	35
Central Desert	Carer Payment	56
Central Desert	Child Care Subsidy	10
Central Desert	Crisis Payment	1
Central Desert	Disability Support Pension	83
Central Desert	Family Tax Benefit New Claim	26
Central Desert	JobSeeker Payment	8
Central Desert	Low Income Card	125
Central Desert	Paid Parental Leave	20
Central Desert	Parenting Payment Partnered	21
Central Desert	Parenting Payment Single	28
Central Desert	Stillborn Baby Payment	0
Central Desert	Tertiary Access Payment	47
Central Desert	Youth Allowance Jobseekers	8
Central Desert	Youth Allowance Students	37
Central Goldfields	ABSTUDY - Non-Schooling A	45
Central Goldfields	ACCS Grandparent	70

LGA	SERVICE REASON	Average Days To Process
Central Goldfields	ACCS Temporary Financial Hardship	29
Central Goldfields	ACCS Transition to Work	70
Central Goldfields	Age Pension	61
Central Goldfields	Assistance for Isolated Children	0
Central Goldfields	Austudy	47
Central Goldfields	Carer Allowance	37
Central Goldfields	Carer Payment	51
Central Goldfields	Child Care Subsidy	24
Central Goldfields	Crisis Payment	7
Central Goldfields	Dad and Partner Pay	36
Central Goldfields	Disability Support Pension	112
Central Goldfields	Essential Medical Equipment	49
Central Goldfields	Family Tax Benefit Lump Sum	10
Central Goldfields	Family Tax Benefit New Claim	55
Central Goldfields	Farm Household Allowance	42
Central Goldfields	Foster Child Health Care Card	31
Central Goldfields	Home Equity Access Scheme	0
Central Goldfields	JobSeeker Payment	16
Central Goldfields	Low Income Card	38
Central Goldfields	Mobility Allowance	43
Central Goldfields	Paid Parental Leave	24
Central Goldfields	Parenting Payment Partnered	32
Central Goldfields	Parenting Payment Single	35
Central Goldfields	Pensioner Education Supplement	24
Central Goldfields	Seniors Health Card	34
Central Goldfields	Tertiary Access Payment	41
Central Goldfields	Youth Allowance Apprentice	89
Central Goldfields	Youth Allowance Jobseekers	23
Central Goldfields	Youth Allowance Students	49
Central Highlands	ABSTUDY - Non-Schooling A	25
Central Highlands	ABSTUDY - PES	0
Central Highlands	ABSTUDY - Schooling A	17
Central Highlands	ACCS Temporary Financial Hardship	38
Central Highlands	ACCS Transition to Work	53
Central Highlands	Age Pension	82
Central Highlands	Assistance for Isolated Children	0
Central Highlands	Austudy	80
Central Highlands	Carer Allowance	48
Central Highlands	Carer Payment	69
Central Highlands	Child Care Subsidy	28
Central Highlands	Crisis Payment	5
Central Highlands	Dad and Partner Pay	41
Central Highlands	Disability Support Pension	98
Central Highlands	Essential Medical Equipment	47
Central Highlands	Family Tax Benefit Lump Sum	15
Central Highlands	Family Tax Benefit New Claim	52
Central Highlands	Fares Allowance	0

LGA	SERVICE REASON	Average Days To Process
Central Highlands	JobSeeker Payment	19
Central Highlands	Low Income Card	47
Central Highlands	Mobility Allowance	42
Central Highlands	Paid Parental Leave	29
Central Highlands	Parenting Payment Partnered	46
Central Highlands	Parenting Payment Single	56
Central Highlands	Pensioner Education Supplement	17
Central Highlands	Seniors Health Card	34
Central Highlands	Special Benefit	6
Central Highlands	Stillborn Baby Payment	0
Central Highlands	Tertiary Access Payment	43
Central Highlands	Youth Allowance Apprentice	75
Central Highlands	Youth Allowance Jobseekers	26
Central Highlands	Youth Allowance Students	45
Central Highlands	ABSTUDY - Non-Schooling A	1
Central Highlands	Age Pension	84
Central Highlands	Assistance for Isolated Children	0
Central Highlands	Austudy	53
Central Highlands	Carer Allowance	29
Central Highlands	Carer Payment	8
Central Highlands	Child Care Subsidy	15
Central Highlands	Crisis Payment	5
Central Highlands	Disability Support Pension	150
Central Highlands	Essential Medical Equipment	0
Central Highlands	Family Tax Benefit Lump Sum	5
Central Highlands	Family Tax Benefit New Claim	36
Central Highlands	Home Equity Access Scheme	0
Central Highlands	JobSeeker Payment	21
Central Highlands	Low Income Card	69
Central Highlands	Mobility Allowance	41
Central Highlands	Paid Parental Leave	11
Central Highlands	Parenting Payment Partnered	75
Central Highlands	Parenting Payment Single	32
Central Highlands	Pensioner Education Supplement	11
Central Highlands	Seniors Health Card	13
Central Highlands	Tertiary Access Payment	44
Central Highlands	Youth Allowance Apprentice	88
Central Highlands	Youth Allowance Jobseekers	49
Central Highlands	Youth Allowance Students	71
Cessnock	ABSTUDY - Non-Schooling A	37
Cessnock	ABSTUDY - PES	11
Cessnock	ABSTUDY - Schooling A	20
Cessnock	ACCS Grandparent	16
Cessnock	ACCS Temporary Financial Hardship	36
Cessnock	ACCS Transition to Work	55
Cessnock	Age Pension	75
Cessnock	Assistance for Isolated Children	0

LGA	SERVICE REASON	Average Days To Process
Cessnock	Austudy	56
Cessnock	Carer Allowance	44
Cessnock	Carer Payment	60
Cessnock	Child Care Subsidy	22
Cessnock	Crisis Payment	5
Cessnock	Dad and Partner Pay	76
Cessnock	Disability Support Pension	105
Cessnock	Essential Medical Equipment	70
Cessnock	Ex-Carer Allowance (Child) Health Care Card	13
Cessnock	Family Tax Benefit Lump Sum	18
Cessnock	Family Tax Benefit New Claim	50
Cessnock	Foster Child Health Care Card	8
Cessnock	Home Equity Access Scheme	0
Cessnock	JobSeeker Payment	20
Cessnock	Low Income Card	59
Cessnock	Mobility Allowance	20
Cessnock	Paid Parental Leave	21
Cessnock	Parenting Payment Partnered	64
Cessnock	Parenting Payment Single	53
Cessnock	Pensioner Education Supplement	24
Cessnock	Seniors Health Card	43
Cessnock	Special Benefit	12
Cessnock	Stillborn Baby Payment	5
Cessnock	Tertiary Access Payment	49
Cessnock	Youth Allowance Apprentice	51
Cessnock	Youth Allowance Jobseekers	24
Cessnock	Youth Allowance Students	46
Chapman Valley	ABSTUDY - Non-Schooling A	1
Chapman Valley	ABSTUDY - Schooling A	0
Chapman Valley	Age Pension	53
Chapman Valley	Assistance for Isolated Children	0
Chapman Valley	Austudy	60
Chapman Valley	Carer Allowance	8
Chapman Valley	Child Care Subsidy	16
Chapman Valley	Crisis Payment	0
Chapman Valley	Dad and Partner Pay	3
Chapman Valley	Disability Support Pension	97
Chapman Valley	Family Tax Benefit Lump Sum	20
Chapman Valley	Family Tax Benefit New Claim	80
Chapman Valley	JobSeeker Payment	43
Chapman Valley	Low Income Card	107
Chapman Valley	Paid Parental Leave	64
Chapman Valley	Parenting Payment Partnered	98
Chapman Valley	Parenting Payment Single	59
Chapman Valley	Pensioner Education Supplement	105
Chapman Valley	Seniors Health Card	14
Chapman Valley	Tertiary Access Payment	36

LGA	SERVICE REASON	Average Days To Process
Chapman Valley	Youth Allowance Jobseekers	6
Chapman Valley	Youth Allowance Students	57
Charles Sturt	ABSTUDY - Non-Schooling A	29
Charles Sturt	ABSTUDY - Schooling A	9
Charles Sturt	ACCS Grandparent	46
Charles Sturt	ACCS Temporary Financial Hardship	37
Charles Sturt	ACCS Transition to Work	54
Charles Sturt	Age Pension	93
Charles Sturt	Assistance for Isolated Children	0
Charles Sturt	Austudy	57
Charles Sturt	Carer Allowance	39
Charles Sturt	Carer Payment	62
Charles Sturt	Child Care Subsidy	26
Charles Sturt	Crisis Payment	5
Charles Sturt	Dad and Partner Pay	46
Charles Sturt	Disability Support Pension	117
Charles Sturt	Essential Medical Equipment	44
Charles Sturt	Ex-Carer Allowance (Child) Health Care Card	3
Charles Sturt	Family Tax Benefit Lump Sum	13
Charles Sturt	Family Tax Benefit New Claim	57
Charles Sturt	Fares Allowance	0
Charles Sturt	Foster Child Health Care Card	2
Charles Sturt	Home Equity Access Scheme	0
Charles Sturt	JobSeeker Payment	24
Charles Sturt	Low Income Card	64
Charles Sturt	Mobility Allowance	32
Charles Sturt	Paid Parental Leave	30
Charles Sturt	Parenting Payment Partnered	63
Charles Sturt	Parenting Payment Single	60
Charles Sturt	Pensioner Education Supplement	26
Charles Sturt	Seniors Health Card	42
Charles Sturt	Special Benefit	22
Charles Sturt	Stillborn Baby Payment	1
Charles Sturt	Tertiary Access Payment	50
Charles Sturt	Youth Allowance Apprentice	67
Charles Sturt	Youth Allowance Jobseekers	23
Charles Sturt	Youth Allowance Students	55
Charters Towers	ABSTUDY - Non-Schooling A	42
Charters Towers	ABSTUDY - Schooling A	17
Charters Towers	ACCS Temporary Financial Hardship	17
Charters Towers	ACCS Transition to Work	64
Charters Towers	Age Pension	86
Charters Towers	Assistance for Isolated Children	0
Charters Towers	Austudy	78
Charters Towers	Carer Allowance	35
Charters Towers	Carer Payment	62
Charters Towers	Child Care Subsidy	32

LGA	SERVICE REASON	Average Days To Process
Charters Towers	Crisis Payment	5
Charters Towers	Dad and Partner Pay	51
Charters Towers	Disability Support Pension	96
Charters Towers	Essential Medical Equipment	32
Charters Towers	Family Tax Benefit Lump Sum	13
Charters Towers	Family Tax Benefit New Claim	64
Charters Towers	Fares Allowance	0
Charters Towers	JobSeeker Payment	16
Charters Towers	Low Income Card	46
Charters Towers	Mobility Allowance	41
Charters Towers	Paid Parental Leave	24
Charters Towers	Parenting Payment Partnered	55
Charters Towers	Parenting Payment Single	59
Charters Towers	Pensioner Education Supplement	28
Charters Towers	Seniors Health Card	46
Charters Towers	Special Benefit	5
Charters Towers	Stillborn Baby Payment	0
Charters Towers	Tertiary Access Payment	42
Charters Towers	Youth Allowance Jobseekers	21
Charters Towers	Youth Allowance Students	50
Cherbourg	ABSTUDY - Non-Schooling A	33
Cherbourg	ABSTUDY - PES	0
Cherbourg	ABSTUDY - Schooling A	21
Cherbourg	ACCS Grandparent	60
Cherbourg	Age Pension	178
Cherbourg	Carer Allowance	43
Cherbourg	Carer Payment	38
Cherbourg	Child Care Subsidy	16
Cherbourg	Crisis Payment	2
Cherbourg	Disability Support Pension	113
Cherbourg	Family Tax Benefit New Claim	36
Cherbourg	JobSeeker Payment	8
Cherbourg	Paid Parental Leave	14
Cherbourg	Parenting Payment Partnered	33
Cherbourg	Parenting Payment Single	45
Cherbourg	Special Benefit	12
Cherbourg	Tertiary Access Payment	60
Cherbourg	Youth Allowance Jobseekers	21
Chittering	ACCS Temporary Financial Hardship	39
Chittering	ACCS Transition to Work	89
Chittering	Age Pension	92
Chittering	Assistance for Isolated Children	1
Chittering	Austudy	34
Chittering	Carer Allowance	39
Chittering	Carer Payment	55
Chittering	Child Care Subsidy	31
Chittering	Crisis Payment	9

LGA	SERVICE REASON	Average Days To Process
Chittering	Disability Support Pension	74
Chittering	Ex-Carer Allowance (Child) Health Care Card	1
Chittering	Family Tax Benefit Lump Sum	14
Chittering	Family Tax Benefit New Claim	67
Chittering	JobSeeker Payment	28
Chittering	Low Income Card	47
Chittering	Mobility Allowance	41
Chittering	Paid Parental Leave	23
Chittering	Parenting Payment Partnered	62
Chittering	Parenting Payment Single	47
Chittering	Pensioner Education Supplement	16
Chittering	Seniors Health Card	37
Chittering	Special Benefit	7
Chittering	Youth Allowance Apprentice	93
Chittering	Youth Allowance Jobseekers	13
Chittering	Youth Allowance Students	66
Christmas Island	Age Pension	122
Christmas Island	Child Care Subsidy	22
Christmas Island	Disability Support Pension	79
Christmas Island	Family Tax Benefit New Claim	38
Christmas Island	JobSeeker Payment	28
Christmas Island	Low Income Card	8
Christmas Island	Paid Parental Leave	105
Christmas Island	Seniors Health Card	38
Christmas Island	Tertiary Access Payment	40
Christmas Island	Youth Allowance Jobseekers	90
Christmas Island	Youth Allowance Students	43
Circular Head	ABSTUDY - Non-Schooling A	43
Circular Head	ABSTUDY - Schooling A	0
Circular Head	ACCS Temporary Financial Hardship	28
Circular Head	ACCS Transition to Work	39
Circular Head	Age Pension	98
Circular Head	Assistance for Isolated Children	1
Circular Head	Carer Allowance	39
Circular Head	Carer Payment	48
Circular Head	Child Care Subsidy	16
Circular Head	Crisis Payment	4
Circular Head	Dad and Partner Pay	63
Circular Head	Disability Support Pension	111
Circular Head	Essential Medical Equipment	63
Circular Head	Family Tax Benefit Lump Sum	28
Circular Head	Family Tax Benefit New Claim	39
Circular Head	Home Equity Access Scheme	0
Circular Head	JobSeeker Payment	26
Circular Head	Low Income Card	69
Circular Head	Paid Parental Leave	17
Circular Head	Parenting Payment Partnered	41

LGA	SERVICE REASON	Average Days To Process
Circular Head	Parenting Payment Single	60
Circular Head	Pensioner Education Supplement	18
Circular Head	Seniors Health Card	47
Circular Head	Special Benefit	10
Circular Head	Tertiary Access Payment	62
Circular Head	Youth Allowance Jobseekers	34
Circular Head	Youth Allowance Students	54
Clare and Gilbert V4	ABSTUDY - Non-Schooling A	25
Clare and Gilbert V4	ABSTUDY - Schooling A	21
Clare and Gilbert V4	Age Pension	79
Clare and Gilbert V4	Austudy	64
Clare and Gilbert V4	Carer Allowance	32
Clare and Gilbert V4	Carer Payment	67
Clare and Gilbert V4	Child Care Subsidy	28
Clare and Gilbert V4	Crisis Payment	7
Clare and Gilbert V4	Dad and Partner Pay	3
Clare and Gilbert V4	Disability Support Pension	129
Clare and Gilbert V4	Essential Medical Equipment	51
Clare and Gilbert V4	Family Tax Benefit Lump Sum	21
Clare and Gilbert V4	Family Tax Benefit New Claim	54
Clare and Gilbert V4	Fares Allowance	0
Clare and Gilbert V4	Home Equity Access Scheme	0
Clare and Gilbert V4	JobSeeker Payment	22
Clare and Gilbert V4	Low Income Card	50
Clare and Gilbert V4	Paid Parental Leave	39
Clare and Gilbert V4	Parenting Payment Partnered	62
Clare and Gilbert V4	Parenting Payment Single	50
Clare and Gilbert V4	Pensioner Education Supplement	18
Clare and Gilbert V4	Seniors Health Card	48
Clare and Gilbert V4	Tertiary Access Payment	30
Clare and Gilbert V4	Youth Allowance Jobseekers	32
Clare and Gilbert V4	Youth Allowance Students	44
Claremont	ABSTUDY - Non-Schooling A	52
Claremont	ACCS Temporary Financial Hardship	64
Claremont	Age Pension	117
Claremont	Austudy	51
Claremont	Carer Allowance	29
Claremont	Carer Payment	59
Claremont	Child Care Subsidy	20
Claremont	Crisis Payment	6
Claremont	Disability Support Pension	78
Claremont	Essential Medical Equipment	45
Claremont	Family Tax Benefit New Claim	77
Claremont	Home Equity Access Scheme	0
Claremont	JobSeeker Payment	24
Claremont	Low Income Card	52
Claremont	Paid Parental Leave	27

LGA	SERVICE REASON	Average Days To Process
Claremont	Parenting Payment Partnered	68
Claremont	Parenting Payment Single	45
Claremont	Pensioner Education Supplement	21
Claremont	Seniors Health Card	44
Claremont	Youth Allowance Apprentice	53
Claremont	Youth Allowance Jobseekers	30
Claremont	Youth Allowance Students	45
Clarence	ABSTUDY - Non-Schooling A	35
Clarence	ABSTUDY - PES	21
Clarence	ABSTUDY - Schooling A	0
Clarence	ACCS Grandparent	2
Clarence	ACCS Temporary Financial Hardship	37
Clarence	ACCS Transition to Work	38
Clarence	Age Pension	85
Clarence	Assistance for Isolated Children	0
Clarence	Austudy	57
Clarence	Carer Allowance	40
Clarence	Carer Payment	69
Clarence	Child Care Subsidy	23
Clarence	Crisis Payment	4
Clarence	Dad and Partner Pay	35
Clarence	Disability Support Pension	108
Clarence	Essential Medical Equipment	51
Clarence	Ex-Carer Allowance (Child) Health Care Card	2
Clarence	Family Tax Benefit Lump Sum	15
Clarence	Family Tax Benefit New Claim	53
Clarence	Fares Allowance	0
Clarence	Foster Child Health Care Card	91
Clarence	Home Equity Access Scheme	0
Clarence	JobSeeker Payment	21
Clarence	Low Income Card	59
Clarence	Mobility Allowance	26
Clarence	Paid Parental Leave	27
Clarence	Parenting Payment Partnered	53
Clarence	Parenting Payment Single	53
Clarence	Pensioner Education Supplement	20
Clarence	Seniors Health Card	43
Clarence	Special Benefit	10
Clarence	Tertiary Access Payment	52
Clarence	Youth Allowance Apprentice	62
Clarence	Youth Allowance Jobseekers	23
Clarence	Youth Allowance Students	45
Clarence Valley	ABSTUDY - Non-Schooling A	34
Clarence Valley	ABSTUDY - Schooling A	18
Clarence Valley	ACCS Grandparent	47
Clarence Valley	ACCS Temporary Financial Hardship	69
Clarence Valley	ACCS Transition to Work	59

LGA	SERVICE REASON	Average Days To Process
Clarence Valley	Age Pension	62
Clarence Valley	Assistance for Isolated Children	0
Clarence Valley	Austudy	53
Clarence Valley	Carer Allowance	40
Clarence Valley	Carer Payment	56
Clarence Valley	Child Care Subsidy	21
Clarence Valley	Crisis Payment	5
Clarence Valley	Dad and Partner Pay	34
Clarence Valley	Disability Support Pension	115
Clarence Valley	Essential Medical Equipment	36
Clarence Valley	Ex-Carer Allowance (Child) Health Care Card	5
Clarence Valley	Family Tax Benefit Lump Sum	19
Clarence Valley	Family Tax Benefit New Claim	51
Clarence Valley	Fares Allowance	0
Clarence Valley	Farm Household Allowance	47
Clarence Valley	Foster Child Health Care Card	3
Clarence Valley	Home Equity Access Scheme	0
Clarence Valley	JobSeeker Payment	19
Clarence Valley	Low Income Card	57
Clarence Valley	Mobility Allowance	34
Clarence Valley	Paid Parental Leave	25
Clarence Valley	Parenting Payment Partnered	69
Clarence Valley	Parenting Payment Single	53
Clarence Valley	Pensioner Education Supplement	24
Clarence Valley	Seniors Health Card	42
Clarence Valley	Special Benefit	21
Clarence Valley	Stillborn Baby Payment	13
Clarence Valley	Tertiary Access Payment	42
Clarence Valley	Youth Allowance Apprentice	60
Clarence Valley	Youth Allowance Jobseekers	26
Clarence Valley	Youth Allowance Students	48
Cleve	ACCS Transition to Work	71
Cleve	Age Pension	74
Cleve	Austudy	78
Cleve	Carer Allowance	41
Cleve	Carer Payment	80
Cleve	Child Care Subsidy	34
Cleve	Crisis Payment	2
Cleve	Disability Support Pension	133
Cleve	Essential Medical Equipment	45
Cleve	Family Tax Benefit Lump Sum	20
Cleve	Family Tax Benefit New Claim	56
Cleve	JobSeeker Payment	18
Cleve	Low Income Card	76
Cleve	Mobility Allowance	42
Cleve	Paid Parental Leave	72
Cleve	Parenting Payment Partnered	82

LGA	SERVICE REASON	Average Days To Process
Cleve	Parenting Payment Single	18
Cleve	Seniors Health Card	46
Cleve	Tertiary Access Payment	42
Cleve	Youth Allowance Jobseekers	40
Cleve	Youth Allowance Students	41
Cloncurry	ABSTUDY - Non-Schooling A	9
Cloncurry	ABSTUDY - Schooling A	38
Cloncurry	Age Pension	58
Cloncurry	Assistance for Isolated Children	0
Cloncurry	Carer Allowance	34
Cloncurry	Carer Payment	43
Cloncurry	Child Care Subsidy	32
Cloncurry	Crisis Payment	4
Cloncurry	Disability Support Pension	75
Cloncurry	Family Tax Benefit Lump Sum	3
Cloncurry	Family Tax Benefit New Claim	48
Cloncurry	JobSeeker Payment	12
Cloncurry	Low Income Card	73
Cloncurry	Paid Parental Leave	31
Cloncurry	Parenting Payment Partnered	68
Cloncurry	Parenting Payment Single	73
Cloncurry	Seniors Health Card	26
Cloncurry	Youth Allowance Jobseekers	14
Cloncurry	Youth Allowance Students	36
Cobar	ABSTUDY - Non-Schooling A	23
Cobar	ABSTUDY - Schooling A	7
Cobar	ACCS Temporary Financial Hardship	40
Cobar	ACCS Transition to Work	30
Cobar	Age Pension	84
Cobar	Assistance for Isolated Children	0
Cobar	Carer Allowance	39
Cobar	Carer Payment	40
Cobar	Child Care Subsidy	19
Cobar	Crisis Payment	6
Cobar	Disability Support Pension	99
Cobar	Family Tax Benefit Lump Sum	22
Cobar	Family Tax Benefit New Claim	45
Cobar	JobSeeker Payment	21
Cobar	Low Income Card	39
Cobar	Paid Parental Leave	15
Cobar	Parenting Payment Partnered	144
Cobar	Parenting Payment Single	61
Cobar	Seniors Health Card	40
Cobar	Youth Allowance Jobseekers	34
Cobar	Youth Allowance Students	48
Cockburn	ABSTUDY - Non-Schooling A	25
Cockburn	ABSTUDY - Schooling A	48

LGA	SERVICE REASON	Average Days To Process
Cockburn	ACCS Grandparent	84
Cockburn	ACCS Temporary Financial Hardship	35
Cockburn	ACCS Transition to Work	63
Cockburn	Age Pension	91
Cockburn	Assistance for Isolated Children	0
Cockburn	Austudy	62
Cockburn	Carer Allowance	48
Cockburn	Carer Payment	74
Cockburn	Child Care Subsidy	26
Cockburn	Crisis Payment	5
Cockburn	Dad and Partner Pay	53
Cockburn	Disability Support Pension	116
Cockburn	Essential Medical Equipment	53
Cockburn	Ex-Carer Allowance (Child) Health Care Card	4
Cockburn	Family Tax Benefit Lump Sum	12
Cockburn	Family Tax Benefit New Claim	61
Cockburn	Fares Allowance	0
Cockburn	Foster Child Health Care Card	0
Cockburn	Home Equity Access Scheme	0
Cockburn	JobSeeker Payment	22
Cockburn	Low Income Card	57
Cockburn	Mobility Allowance	27
Cockburn	Paid Parental Leave	33
Cockburn	Parenting Payment Partnered	66
Cockburn	Parenting Payment Single	59
Cockburn	Pensioner Education Supplement	28
Cockburn	Seniors Health Card	37
Cockburn	Special Benefit	24
Cockburn	Stillborn Baby Payment	1
Cockburn	Tertiary Access Payment	41
Cockburn	Youth Allowance Apprentice	55
Cockburn	Youth Allowance Jobseekers	26
Cockburn	Youth Allowance Students	53
Cocos Islands	Assistance for Isolated Children	1
Cocos Islands	JobSeeker Payment	33
Cocos Islands	Parenting Payment Partnered	107
Coffs Harbour	ABSTUDY - Non-Schooling A	35
Coffs Harbour	ABSTUDY - PES	6
Coffs Harbour	ABSTUDY - Schooling A	20
Coffs Harbour	ACCS Grandparent	65
Coffs Harbour	ACCS Temporary Financial Hardship	42
Coffs Harbour	ACCS Transition to Work	54
Coffs Harbour	Age Pension	83
Coffs Harbour	Assistance for Isolated Children	0
Coffs Harbour	Austudy	54
Coffs Harbour	Carer Allowance	42
Coffs Harbour	Carer Payment	61

LGA	SERVICE REASON	Average Days To Process
Coffs Harbour	Child Care Subsidy	24
Coffs Harbour	Crisis Payment	4
Coffs Harbour	Dad and Partner Pay	49
Coffs Harbour	Disability Support Pension	107
Coffs Harbour	Essential Medical Equipment	53
Coffs Harbour	Ex-Carer Allowance (Child) Health Care Card	10
Coffs Harbour	Family Tax Benefit Lump Sum	15
Coffs Harbour	Family Tax Benefit New Claim	53
Coffs Harbour	Fares Allowance	0
Coffs Harbour	Farm Household Allowance	91
Coffs Harbour	Foster Child Health Care Card	28
Coffs Harbour	Home Equity Access Scheme	0
Coffs Harbour	JobSeeker Payment	20
Coffs Harbour	Low Income Card	56
Coffs Harbour	Mobility Allowance	28
Coffs Harbour	Paid Parental Leave	25
Coffs Harbour	Parenting Payment Partnered	54
Coffs Harbour	Parenting Payment Single	60
Coffs Harbour	Pensioner Education Supplement	24
Coffs Harbour	Seniors Health Card	40
Coffs Harbour	Special Benefit	21
Coffs Harbour	Stillborn Baby Payment	0
Coffs Harbour	Tertiary Access Payment	40
Coffs Harbour	Youth Allowance Apprentice	42
Coffs Harbour	Youth Allowance Jobseekers	23
Coffs Harbour	Youth Allowance Students	50
Colac Otway	ABSTUDY - Non-Schooling A	10
Colac Otway	ACCS Grandparent	43
Colac Otway	ACCS Temporary Financial Hardship	46
Colac Otway	ACCS Transition to Work	36
Colac Otway	Age Pension	90
Colac Otway	Assistance for Isolated Children	0
Colac Otway	Austudy	53
Colac Otway	Carer Allowance	58
Colac Otway	Carer Payment	75
Colac Otway	Child Care Subsidy	21
Colac Otway	Crisis Payment	5
Colac Otway	Dad and Partner Pay	85
Colac Otway	Disability Support Pension	119
Colac Otway	Essential Medical Equipment	46
Colac Otway	Ex-Carer Allowance (Child) Health Care Card	0
Colac Otway	Family Tax Benefit Lump Sum	10
Colac Otway	Family Tax Benefit New Claim	49
Colac Otway	Home Equity Access Scheme	0
Colac Otway	JobSeeker Payment	24
Colac Otway	Low Income Card	58
Colac Otway	Mobility Allowance	43

LGA	SERVICE REASON	Average Days To Process
Colac Otway	Paid Parental Leave	25
Colac Otway	Parenting Payment Partnered	69
Colac Otway	Parenting Payment Single	70
Colac Otway	Pensioner Education Supplement	32
Colac Otway	Seniors Health Card	39
Colac Otway	Special Benefit	46
Colac Otway	Tertiary Access Payment	39
Colac Otway	Youth Allowance Apprentice	60
Colac Otway	Youth Allowance Jobseekers	31
Colac Otway	Youth Allowance Students	47
Collie	ABSTUDY - Non-Schooling A	20
Collie	ABSTUDY - Schooling A	1
Collie	ACCS Grandparent	41
Collie	ACCS Temporary Financial Hardship	21
Collie	ACCS Transition to Work	62
Collie	Age Pension	89
Collie	Austudy	24
Collie	Carer Allowance	64
Collie	Carer Payment	88
Collie	Child Care Subsidy	19
Collie	Crisis Payment	6
Collie	Dad and Partner Pay	70
Collie	Disability Support Pension	82
Collie	Essential Medical Equipment	66
Collie	Family Tax Benefit Lump Sum	0
Collie	Family Tax Benefit New Claim	54
Collie	Home Equity Access Scheme	0
Collie	JobSeeker Payment	21
Collie	Low Income Card	48
Collie	Paid Parental Leave	22
Collie	Parenting Payment Partnered	56
Collie	Parenting Payment Single	64
Collie	Pensioner Education Supplement	20
Collie	Seniors Health Card	34
Collie	Special Benefit	14
Collie	Tertiary Access Payment	42
Collie	Youth Allowance Jobseekers	21
Collie	Youth Allowance Students	34
Cooper Pedy	ABSTUDY - Non-Schooling A	31
Cooper Pedy	Age Pension	63
Cooper Pedy	Carer Allowance	53
Cooper Pedy	Carer Payment	67
Cooper Pedy	Child Care Subsidy	29
Cooper Pedy	Crisis Payment	1
Cooper Pedy	Disability Support Pension	122
Cooper Pedy	Family Tax Benefit Lump Sum	15
Cooper Pedy	Family Tax Benefit New Claim	44

LGA	SERVICE REASON	Average Days To Process
Coober Pedy	JobSeeker Payment	15
Coober Pedy	Low Income Card	134
Coober Pedy	Paid Parental Leave	116
Coober Pedy	Parenting Payment Partnered	8
Coober Pedy	Parenting Payment Single	27
Coober Pedy	Youth Allowance Jobseekers	9
Coober Pedy	Youth Allowance Students	77
Cook	ABSTUDY - Non-Schooling A	15
Cook	ABSTUDY - Schooling A	26
Cook	Age Pension	38
Cook	Assistance for Isolated Children	0
Cook	Carer Allowance	33
Cook	Carer Payment	59
Cook	Child Care Subsidy	18
Cook	Crisis Payment	6
Cook	Disability Support Pension	63
Cook	Family Tax Benefit Lump Sum	5
Cook	Family Tax Benefit New Claim	41
Cook	Foster Child Health Care Card	11
Cook	JobSeeker Payment	13
Cook	Low Income Card	69
Cook	Paid Parental Leave	46
Cook	Parenting Payment Partnered	48
Cook	Parenting Payment Single	42
Cook	Pensioner Education Supplement	21
Cook	Seniors Health Card	50
Cook	Special Benefit	10
Cook	Stillborn Baby Payment	0
Cook	Youth Allowance Jobseekers	18
Cook	Youth Allowance Students	81
Coolamon	ABSTUDY - Non-Schooling A	43
Coolamon	ACCS Temporary Financial Hardship	34
Coolamon	ACCS Transition to Work	70
Coolamon	Age Pension	85
Coolamon	Carer Allowance	53
Coolamon	Carer Payment	45
Coolamon	Child Care Subsidy	22
Coolamon	Crisis Payment	1
Coolamon	Disability Support Pension	97
Coolamon	Family Tax Benefit Lump Sum	9
Coolamon	Family Tax Benefit New Claim	26
Coolamon	Foster Child Health Care Card	58
Coolamon	JobSeeker Payment	27
Coolamon	Low Income Card	50
Coolamon	Paid Parental Leave	21
Coolamon	Parenting Payment Partnered	71
Coolamon	Parenting Payment Single	65

LGA	SERVICE REASON	Average Days To Process
Coolamon	Pensioner Education Supplement	41
Coolamon	Seniors Health Card	49
Coolamon	Stillborn Baby Payment	0
Coolamon	Tertiary Access Payment	14
Coolamon	Youth Allowance Jobseekers	10
Coolamon	Youth Allowance Students	39
Coolgardie	ABSTUDY - Non-Schooling A	11
Coolgardie	ABSTUDY - Schooling A	0
Coolgardie	ACCS Temporary Financial Hardship	107
Coolgardie	Age Pension	97
Coolgardie	Assistance for Isolated Children	0
Coolgardie	Carer Allowance	123
Coolgardie	Carer Payment	107
Coolgardie	Child Care Subsidy	27
Coolgardie	Crisis Payment	6
Coolgardie	Disability Support Pension	83
Coolgardie	Family Tax Benefit Lump Sum	13
Coolgardie	Family Tax Benefit New Claim	61
Coolgardie	JobSeeker Payment	16
Coolgardie	Low Income Card	38
Coolgardie	Paid Parental Leave	30
Coolgardie	Parenting Payment Partnered	99
Coolgardie	Parenting Payment Single	62
Coolgardie	Pensioner Education Supplement	21
Coolgardie	Seniors Health Card	62
Coolgardie	Youth Allowance Apprentice	85
Coolgardie	Youth Allowance Jobseekers	18
Coolgardie	Youth Allowance Students	42
Coomalie	ABSTUDY - Non-Schooling A	15
Coomalie	ABSTUDY - Schooling A	0
Coomalie	ACCS Temporary Financial Hardship	51
Coomalie	Age Pension	61
Coomalie	Assistance for Isolated Children	0
Coomalie	Austudy	54
Coomalie	Carer Allowance	23
Coomalie	Carer Payment	31
Coomalie	Child Care Subsidy	15
Coomalie	Crisis Payment	8
Coomalie	Disability Support Pension	70
Coomalie	Family Tax Benefit New Claim	53
Coomalie	JobSeeker Payment	22
Coomalie	Low Income Card	82
Coomalie	Paid Parental Leave	63
Coomalie	Parenting Payment Partnered	53
Coomalie	Parenting Payment Single	59
Coomalie	Seniors Health Card	53
Coomalie	Youth Allowance Jobseekers	13

LGA	SERVICE REASON	Average Days To Process
Coomalie	Youth Allowance Students	29
Coonamble	ABSTUDY - Non-Schooling A	29
Coonamble	ABSTUDY - PES	0
Coonamble	ABSTUDY - Schooling A	17
Coonamble	ACCS Grandparent	64
Coonamble	ACCS Temporary Financial Hardship	42
Coonamble	ACCS Transition to Work	206
Coonamble	Age Pension	36
Coonamble	Assistance for Isolated Children	0
Coonamble	Carer Allowance	28
Coonamble	Carer Payment	41
Coonamble	Child Care Subsidy	26
Coonamble	Crisis Payment	3
Coonamble	Dad and Partner Pay	94
Coonamble	Disability Support Pension	91
Coonamble	Family Tax Benefit Lump Sum	15
Coonamble	Family Tax Benefit New Claim	49
Coonamble	Farm Household Allowance	21
Coonamble	JobSeeker Payment	21
Coonamble	Low Income Card	38
Coonamble	Paid Parental Leave	27
Coonamble	Parenting Payment Partnered	28
Coonamble	Parenting Payment Single	58
Coonamble	Seniors Health Card	29
Coonamble	Tertiary Access Payment	77
Coonamble	Youth Allowance Apprentice	47
Coonamble	Youth Allowance Jobseekers	19
Coonamble	Youth Allowance Students	69
Coorong	ABSTUDY - Non-Schooling A	48
Coorong	ABSTUDY - PES	0
Coorong	ABSTUDY - Schooling A	21
Coorong	ACCS Grandparent	14
Coorong	ACCS Transition to Work	84
Coorong	Age Pension	67
Coorong	Assistance for Isolated Children	0
Coorong	Austudy	66
Coorong	Carer Allowance	36
Coorong	Carer Payment	29
Coorong	Child Care Subsidy	33
Coorong	Crisis Payment	4
Coorong	Dad and Partner Pay	62
Coorong	Disability Support Pension	135
Coorong	Family Tax Benefit Lump Sum	17
Coorong	Family Tax Benefit New Claim	57
Coorong	Home Equity Access Scheme	0
Coorong	JobSeeker Payment	19
Coorong	Low Income Card	72

LGA	SERVICE REASON	Average Days To Process
Coorong	Paid Parental Leave	33
Coorong	Parenting Payment Partnered	49
Coorong	Parenting Payment Single	52
Coorong	Pensioner Education Supplement	28
Coorong	Seniors Health Card	31
Coorong	Tertiary Access Payment	56
Coorong	Youth Allowance Apprentice	39
Coorong	Youth Allowance Jobseekers	28
Coorong	Youth Allowance Students	53
Coorow	ABSTUDY - Non-Schooling A	2
Coorow	Age Pension	45
Coorow	Assistance for Isolated Children	7
Coorow	Carer Allowance	58
Coorow	Carer Payment	108
Coorow	Child Care Subsidy	13
Coorow	Crisis Payment	0
Coorow	Disability Support Pension	18
Coorow	Family Tax Benefit New Claim	104
Coorow	JobSeeker Payment	25
Coorow	Low Income Card	103
Coorow	Paid Parental Leave	20
Coorow	Parenting Payment Single	27
Coorow	Seniors Health Card	22
Coorow	Youth Allowance Students	75
Cootamundra-Gun	ABSTUDY - Non-Schooling A	34
Cootamundra-Gun	ACCS Temporary Financial Hardship	27
Cootamundra-Gun	ACCS Transition to Work	28
Cootamundra-Gun	Age Pension	89
Cootamundra-Gun	Assistance for Isolated Children	1
Cootamundra-Gun	Austudy	51
Cootamundra-Gun	Carer Allowance	49
Cootamundra-Gun	Carer Payment	83
Cootamundra-Gun	Child Care Subsidy	25
Cootamundra-Gun	Crisis Payment	4
Cootamundra-Gun	Dad and Partner Pay	0
Cootamundra-Gun	Disability Support Pension	105
Cootamundra-Gun	Ex-Carer Allowance (Child) Health Care Card	17
Cootamundra-Gun	Family Tax Benefit Lump Sum	13
Cootamundra-Gun	Family Tax Benefit New Claim	54
Cootamundra-Gun	Farm Household Allowance	22
Cootamundra-Gun	JobSeeker Payment	21
Cootamundra-Gun	Low Income Card	61
Cootamundra-Gun	Paid Parental Leave	22
Cootamundra-Gun	Parenting Payment Partnered	49
Cootamundra-Gun	Parenting Payment Single	52
Cootamundra-Gun	Pensioner Education Supplement	24
Cootamundra-Gun	Seniors Health Card	37

LGA	SERVICE REASON	Average Days To Process
Cootamundra-Gundagai	Special Benefit	12
Cootamundra-Gundagai	Tertiary Access Payment	25
Cootamundra-Gundagai	Youth Allowance Apprentice	56
Cootamundra-Gundagai	Youth Allowance Jobseekers	21
Cootamundra-Gundagai	Youth Allowance Students	56
Copper Coast	ABSTUDY - Non-Schooling A	26
Copper Coast	ABSTUDY - Schooling A	7
Copper Coast	ACCS Grandparent	31
Copper Coast	ACCS Temporary Financial Hardship	32
Copper Coast	ACCS Transition to Work	60
Copper Coast	Age Pension	61
Copper Coast	Austudy	42
Copper Coast	Carer Allowance	40
Copper Coast	Carer Payment	67
Copper Coast	Child Care Subsidy	22
Copper Coast	Crisis Payment	7
Copper Coast	Dad and Partner Pay	32
Copper Coast	Disability Support Pension	134
Copper Coast	Double Orphan Pension	5
Copper Coast	Essential Medical Equipment	38
Copper Coast	Ex-Carer Allowance (Child) Health Care Card	8
Copper Coast	Family Tax Benefit Lump Sum	17
Copper Coast	Family Tax Benefit New Claim	48
Copper Coast	Foster Child Health Care Card	1
Copper Coast	JobSeeker Payment	25
Copper Coast	Low Income Card	62
Copper Coast	Mobility Allowance	34
Copper Coast	Paid Parental Leave	27
Copper Coast	Parenting Payment Partnered	77
Copper Coast	Parenting Payment Single	47
Copper Coast	Pensioner Education Supplement	22
Copper Coast	Seniors Health Card	47
Copper Coast	Special Benefit	17
Copper Coast	Tertiary Access Payment	33
Copper Coast	Youth Allowance Apprentice	64
Copper Coast	Youth Allowance Jobseekers	23
Copper Coast	Youth Allowance Students	41
Corangamite	ACCS Grandparent	70
Corangamite	ACCS Temporary Financial Hardship	35
Corangamite	ACCS Transition to Work	83
Corangamite	Age Pension	69
Corangamite	Austudy	27
Corangamite	Carer Allowance	39
Corangamite	Carer Payment	55
Corangamite	Child Care Subsidy	29
Corangamite	Crisis Payment	5
Corangamite	Dad and Partner Pay	62

LGA	SERVICE REASON	Average Days To Process
Corangamite	Disability Support Pension	118
Corangamite	Family Tax Benefit Lump Sum	19
Corangamite	Family Tax Benefit New Claim	48
Corangamite	Foster Child Health Care Card	20
Corangamite	Home Equity Access Scheme	0
Corangamite	JobSeeker Payment	23
Corangamite	Low Income Card	47
Corangamite	Mobility Allowance	22
Corangamite	Paid Parental Leave	32
Corangamite	Parenting Payment Partnered	51
Corangamite	Parenting Payment Single	66
Corangamite	Pensioner Education Supplement	25
Corangamite	Seniors Health Card	47
Corangamite	Special Benefit	14
Corangamite	Tertiary Access Payment	29
Corangamite	Youth Allowance Apprentice	71
Corangamite	Youth Allowance Jobseekers	33
Corangamite	Youth Allowance Students	54
Corrigin	Age Pension	0
Corrigin	Assistance for Isolated Children	0
Corrigin	Carer Allowance	147
Corrigin	Carer Payment	147
Corrigin	Child Care Subsidy	30
Corrigin	Crisis Payment	12
Corrigin	Family Tax Benefit New Claim	47
Corrigin	Home Equity Access Scheme	0
Corrigin	JobSeeker Payment	26
Corrigin	Low Income Card	27
Corrigin	Paid Parental Leave	45
Corrigin	Seniors Health Card	51
Corrigin	Youth Allowance Jobseekers	4
Cottesloe	ABSTUDY - Non-Schooling A	27
Cottesloe	Age Pension	159
Cottesloe	Assistance for Isolated Children	0
Cottesloe	Austudy	47
Cottesloe	Carer Allowance	23
Cottesloe	Carer Payment	0
Cottesloe	Child Care Subsidy	17
Cottesloe	Crisis Payment	0
Cottesloe	Dad and Partner Pay	95
Cottesloe	Disability Support Pension	15
Cottesloe	Family Tax Benefit Lump Sum	11
Cottesloe	Family Tax Benefit New Claim	6
Cottesloe	JobSeeker Payment	31
Cottesloe	Low Income Card	24
Cottesloe	Paid Parental Leave	25
Cottesloe	Parenting Payment Single	75

LGA	SERVICE REASON	Average Days To Process
Cottesloe	Seniors Health Card	55
Cottesloe	Youth Allowance Jobseekers	42
Cottesloe	Youth Allowance Students	43
Cowra	ABSTUDY - Non-Schooling A	41
Cowra	ABSTUDY - PES	0
Cowra	ABSTUDY - Schooling A	54
Cowra	ACCS Temporary Financial Hardship	25
Cowra	ACCS Transition to Work	60
Cowra	Age Pension	71
Cowra	Austudy	84
Cowra	Carer Allowance	46
Cowra	Carer Payment	60
Cowra	Child Care Subsidy	19
Cowra	Crisis Payment	8
Cowra	Dad and Partner Pay	69
Cowra	Disability Support Pension	71
Cowra	Essential Medical Equipment	26
Cowra	Family Tax Benefit Lump Sum	15
Cowra	Family Tax Benefit New Claim	45
Cowra	Home Equity Access Scheme	0
Cowra	JobSeeker Payment	17
Cowra	Low Income Card	65
Cowra	Mobility Allowance	33
Cowra	Paid Parental Leave	29
Cowra	Parenting Payment Partnered	56
Cowra	Parenting Payment Single	38
Cowra	Pensioner Education Supplement	21
Cowra	Seniors Health Card	33
Cowra	Special Benefit	14
Cowra	Tertiary Access Payment	29
Cowra	Youth Allowance Jobseekers	22
Cowra	Youth Allowance Students	55
Cranbrook	Age Pension	30
Cranbrook	Assistance for Isolated Children	0
Cranbrook	Austudy	47
Cranbrook	Carer Allowance	0
Cranbrook	Carer Payment	66
Cranbrook	Child Care Subsidy	30
Cranbrook	Family Tax Benefit Lump Sum	18
Cranbrook	Family Tax Benefit New Claim	36
Cranbrook	JobSeeker Payment	18
Cranbrook	Low Income Card	60
Cranbrook	Parenting Payment Partnered	60
Cranbrook	Parenting Payment Single	16
Croydon	ABSTUDY - Non-Schooling A	0
Croydon	Age Pension	15
Croydon	Assistance for Isolated Children	1

LGA	SERVICE REASON	Average Days To Process
Croydon	Carer Allowance	14
Croydon	Child Care Subsidy	16
Croydon	Crisis Payment	0
Croydon	Family Tax Benefit New Claim	5
Croydon	JobSeeker Payment	15
Croydon	Parenting Payment Single	20
Croydon	Youth Allowance Jobseekers	0
Croydon	Youth Allowance Students	76
Cuballing	Age Pension	215
Cuballing	Assistance for Isolated Children	0
Cuballing	Austudy	35
Cuballing	Carer Allowance	33
Cuballing	Carer Payment	15
Cuballing	Child Care Subsidy	40
Cuballing	Crisis Payment	10
Cuballing	Disability Support Pension	65
Cuballing	Family Tax Benefit Lump Sum	5
Cuballing	Family Tax Benefit New Claim	76
Cuballing	Home Equity Access Scheme	0
Cuballing	JobSeeker Payment	26
Cuballing	Low Income Card	31
Cuballing	Paid Parental Leave	80
Cuballing	Parenting Payment Single	47
Cuballing	Tertiary Access Payment	35
Cuballing	Youth Allowance Jobseekers	9
Cuballing	Youth Allowance Students	49
Cue	ABSTUDY - Non-Schooling A	24
Cue	Age Pension	1
Cue	Crisis Payment	10
Cue	Disability Support Pension	183
Cue	Family Tax Benefit New Claim	49
Cue	JobSeeker Payment	13
Cue	Parenting Payment Partnered	110
Cue	Parenting Payment Single	81
Cumberland	ABSTUDY - Non-Schooling A	37
Cumberland	ABSTUDY - Schooling A	0
Cumberland	ACCS Grandparent	36
Cumberland	ACCS Temporary Financial Hardship	40
Cumberland	ACCS Transition to Work	54
Cumberland	Age Pension	75
Cumberland	Assistance for Isolated Children	0
Cumberland	Austudy	57
Cumberland	Carer Allowance	57
Cumberland	Carer Payment	72
Cumberland	Child Care Subsidy	26
Cumberland	Crisis Payment	4
Cumberland	Dad and Partner Pay	51

LGA	SERVICE REASON	Average Days To Process
Cumberland	Disability Support Pension	111
Cumberland	Essential Medical Equipment	52
Cumberland	Ex-Carer Allowance (Child) Health Care Card	2
Cumberland	Family Tax Benefit Lump Sum	15
Cumberland	Family Tax Benefit New Claim	63
Cumberland	Fares Allowance	0
Cumberland	Foster Child Health Care Card	31
Cumberland	Home Equity Access Scheme	0
Cumberland	JobSeeker Payment	24
Cumberland	Low Income Card	61
Cumberland	Mobility Allowance	43
Cumberland	Paid Parental Leave	38
Cumberland	Parenting Payment Partnered	67
Cumberland	Parenting Payment Single	55
Cumberland	Pensioner Education Supplement	26
Cumberland	Seniors Health Card	49
Cumberland	Special Benefit	30
Cumberland	Status Resolution Support Services	23
Cumberland	Stillborn Baby Payment	12
Cumberland	Tertiary Access Payment	30
Cumberland	Youth Allowance Apprentice	69
Cumberland	Youth Allowance Jobseekers	28
Cumberland	Youth Allowance Students	53
Cunderdin	Age Pension	163
Cunderdin	Assistance for Isolated Children	0
Cunderdin	Carer Allowance	12
Cunderdin	Carer Payment	34
Cunderdin	Child Care Subsidy	45
Cunderdin	Crisis Payment	5
Cunderdin	Dad and Partner Pay	30
Cunderdin	Family Tax Benefit Lump Sum	20
Cunderdin	Family Tax Benefit New Claim	75
Cunderdin	JobSeeker Payment	26
Cunderdin	Low Income Card	73
Cunderdin	Paid Parental Leave	47
Cunderdin	Parenting Payment Partnered	103
Cunderdin	Parenting Payment Single	91
Cunderdin	Seniors Health Card	54
Cunderdin	Tertiary Access Payment	42
Cunderdin	Youth Allowance Jobseekers	49
Cunderdin	Youth Allowance Students	72
Dalwallinu	Age Pension	181
Dalwallinu	Assistance for Isolated Children	0
Dalwallinu	Child Care Subsidy	13
Dalwallinu	Disability Support Pension	301
Dalwallinu	Family Tax Benefit Lump Sum	15
Dalwallinu	Family Tax Benefit New Claim	82

LGA	SERVICE REASON	Average Days To Process
Dalwallinu	JobSeeker Payment	25
Dalwallinu	Paid Parental Leave	72
Dalwallinu	Parenting Payment Partnered	71
Dalwallinu	Parenting Payment Single	78
Dalwallinu	Seniors Health Card	38
Dalwallinu	Tertiary Access Payment	55
Dalwallinu	Youth Allowance Jobseekers	47
Dandaragan	ABSTUDY - Non-Schooling A	7
Dandaragan	ACCS Temporary Financial Hardship	78
Dandaragan	Age Pension	75
Dandaragan	Assistance for Isolated Children	0
Dandaragan	Carer Allowance	26
Dandaragan	Carer Payment	21
Dandaragan	Child Care Subsidy	39
Dandaragan	Crisis Payment	9
Dandaragan	Disability Support Pension	86
Dandaragan	Essential Medical Equipment	50
Dandaragan	Family Tax Benefit Lump Sum	9
Dandaragan	Family Tax Benefit New Claim	64
Dandaragan	JobSeeker Payment	24
Dandaragan	Low Income Card	67
Dandaragan	Mobility Allowance	3
Dandaragan	Paid Parental Leave	19
Dandaragan	Parenting Payment Partnered	110
Dandaragan	Parenting Payment Single	48
Dandaragan	Seniors Health Card	46
Dandaragan	Youth Allowance Apprentice	48
Dandaragan	Youth Allowance Students	65
Dardanup	ABSTUDY - Non-Schooling A	26
Dardanup	ABSTUDY - Schooling A	75
Dardanup	ACCS Temporary Financial Hardship	55
Dardanup	ACCS Transition to Work	60
Dardanup	Age Pension	99
Dardanup	Assistance for Isolated Children	0
Dardanup	Austudy	58
Dardanup	Carer Allowance	52
Dardanup	Carer Payment	86
Dardanup	Child Care Subsidy	27
Dardanup	Crisis Payment	8
Dardanup	Dad and Partner Pay	98
Dardanup	Disability Support Pension	132
Dardanup	Essential Medical Equipment	44
Dardanup	Ex-Carer Allowance (Child) Health Care Card	0
Dardanup	Family Tax Benefit Lump Sum	18
Dardanup	Family Tax Benefit New Claim	57
Dardanup	Home Equity Access Scheme	0
Dardanup	JobSeeker Payment	20

LGA	SERVICE REASON	Average Days To Process
Dardanup	Low Income Card	58
Dardanup	Paid Parental Leave	28
Dardanup	Parenting Payment Partnered	71
Dardanup	Parenting Payment Single	50
Dardanup	Pensioner Education Supplement	27
Dardanup	Seniors Health Card	39
Dardanup	Special Benefit	29
Dardanup	Status Resolution Support Services	1
Dardanup	Tertiary Access Payment	39
Dardanup	Youth Allowance Apprentice	42
Dardanup	Youth Allowance Jobseekers	26
Dardanup	Youth Allowance Students	53
Darebin	ABSTUDY - Non-Schooling A	35
Darebin	ABSTUDY - Schooling A	6
Darebin	ACCS Grandparent	53
Darebin	ACCS Temporary Financial Hardship	34
Darebin	ACCS Transition to Work	54
Darebin	Age Pension	74
Darebin	Assistance for Isolated Children	0
Darebin	Austudy	58
Darebin	Carer Allowance	50
Darebin	Carer Payment	63
Darebin	Child Care Subsidy	24
Darebin	Crisis Payment	4
Darebin	Dad and Partner Pay	46
Darebin	Disability Support Pension	119
Darebin	Essential Medical Equipment	59
Darebin	Ex-Carer Allowance (Child) Health Care Card	3
Darebin	Family Tax Benefit Lump Sum	12
Darebin	Family Tax Benefit New Claim	53
Darebin	Foster Child Health Care Card	0
Darebin	Home Equity Access Scheme	0
Darebin	JobSeeker Payment	26
Darebin	Low Income Card	61
Darebin	Mobility Allowance	28
Darebin	Paid Parental Leave	31
Darebin	Parenting Payment Partnered	55
Darebin	Parenting Payment Single	58
Darebin	Pensioner Education Supplement	25
Darebin	Seniors Health Card	43
Darebin	Special Benefit	21
Darebin	Tertiary Access Payment	44
Darebin	Youth Allowance Apprentice	60
Darebin	Youth Allowance Jobseekers	23
Darebin	Youth Allowance Students	53
Darwin	ABSTUDY - Non-Schooling A	22
Darwin	ABSTUDY - PES	0

LGA	SERVICE REASON	Average Days To Process
Darwin	ABSTUDY - Schooling A	13
Darwin	ACCS Grandparent	43
Darwin	ACCS Temporary Financial Hardship	52
Darwin	ACCS Transition to Work	60
Darwin	Age Pension	69
Darwin	Assistance for Isolated Children	0
Darwin	Austudy	53
Darwin	Carer Allowance	46
Darwin	Carer Payment	61
Darwin	Child Care Subsidy	25
Darwin	Crisis Payment	2
Darwin	Dad and Partner Pay	51
Darwin	Disability Support Pension	107
Darwin	Double Orphan Pension	2
Darwin	Essential Medical Equipment	53
Darwin	Ex-Carer Allowance (Child) Health Care Card	1
Darwin	Family Tax Benefit Lump Sum	15
Darwin	Family Tax Benefit New Claim	50
Darwin	Fares Allowance	0
Darwin	Foster Child Health Care Card	6
Darwin	Home Equity Access Scheme	0
Darwin	JobSeeker Payment	16
Darwin	Low Income Card	56
Darwin	Mobility Allowance	28
Darwin	Paid Parental Leave	33
Darwin	Parenting Payment Partnered	56
Darwin	Parenting Payment Single	50
Darwin	Pensioner Education Supplement	21
Darwin	Seniors Health Card	47
Darwin	Special Benefit	19
Darwin	Status Resolution Support Services	2
Darwin	Stillborn Baby Payment	1
Darwin	Tertiary Access Payment	36
Darwin	Youth Allowance Apprentice	64
Darwin	Youth Allowance Jobseekers	15
Darwin	Youth Allowance Students	44
Darwin Waterfront	Child Care Subsidy	8
Darwin Waterfront	Seniors Health Card	23
Denmark	Age Pension	108
Denmark	Assistance for Isolated Children	0
Denmark	Austudy	57
Denmark	Carer Allowance	43
Denmark	Carer Payment	107
Denmark	Child Care Subsidy	22
Denmark	Crisis Payment	13
Denmark	Dad and Partner Pay	35
Denmark	Disability Support Pension	109

LGA	SERVICE REASON	Average Days To Process
Denmark	Family Tax Benefit Lump Sum	18
Denmark	Family Tax Benefit New Claim	63
Denmark	Fares Allowance	0
Denmark	Home Equity Access Scheme	0
Denmark	JobSeeker Payment	27
Denmark	Low Income Card	53
Denmark	Paid Parental Leave	24
Denmark	Parenting Payment Partnered	53
Denmark	Parenting Payment Single	79
Denmark	Seniors Health Card	37
Denmark	Special Benefit	8
Denmark	Tertiary Access Payment	43
Denmark	Youth Allowance Jobseekers	39
Denmark	Youth Allowance Students	47
Derby-West Kimber	ABSTUDY - Non-Schooling A	12
Derby-West Kimber	ABSTUDY - Schooling A	10
Derby-West Kimber	ACCS Transition to Work	42
Derby-West Kimber	Age Pension	62
Derby-West Kimber	Assistance for Isolated Children	0
Derby-West Kimber	Carer Allowance	46
Derby-West Kimber	Carer Payment	43
Derby-West Kimber	Child Care Subsidy	29
Derby-West Kimber	Crisis Payment	3
Derby-West Kimber	Dad and Partner Pay	91
Derby-West Kimber	Disability Support Pension	113
Derby-West Kimber	Family Tax Benefit New Claim	49
Derby-West Kimber	JobSeeker Payment	9
Derby-West Kimber	Low Income Card	69
Derby-West Kimber	Paid Parental Leave	31
Derby-West Kimber	Parenting Payment Partnered	51
Derby-West Kimber	Parenting Payment Single	30
Derby-West Kimber	Pensioner Education Supplement	10
Derby-West Kimber	Seniors Health Card	37
Derby-West Kimber	Special Benefit	3
Derby-West Kimber	Stillborn Baby Payment	1
Derby-West Kimber	Tertiary Access Payment	38
Derby-West Kimber	Youth Allowance Jobseekers	11
Derby-West Kimber	Youth Allowance Students	53
Derwent Valley	ABSTUDY - Non-Schooling A	35
Derwent Valley	ABSTUDY - Schooling A	0
Derwent Valley	ACCS Temporary Financial Hardship	51
Derwent Valley	Age Pension	75
Derwent Valley	Assistance for Isolated Children	0
Derwent Valley	Austudy	74
Derwent Valley	Carer Allowance	59
Derwent Valley	Carer Payment	72
Derwent Valley	Child Care Subsidy	30

LGA	SERVICE REASON	Average Days To Process
Derwent Valley	Crisis Payment	8
Derwent Valley	Dad and Partner Pay	66
Derwent Valley	Disability Support Pension	109
Derwent Valley	Essential Medical Equipment	39
Derwent Valley	Ex-Carer Allowance (Child) Health Care Card	6
Derwent Valley	Family Tax Benefit Lump Sum	1
Derwent Valley	Family Tax Benefit New Claim	50
Derwent Valley	Home Equity Access Scheme	0
Derwent Valley	JobSeeker Payment	22
Derwent Valley	Low Income Card	66
Derwent Valley	Paid Parental Leave	23
Derwent Valley	Parenting Payment Partnered	48
Derwent Valley	Parenting Payment Single	56
Derwent Valley	Pensioner Education Supplement	18
Derwent Valley	Seniors Health Card	40
Derwent Valley	Youth Allowance Apprentice	51
Derwent Valley	Youth Allowance Jobseekers	20
Derwent Valley	Youth Allowance Students	55
Devonport	ABSTUDY - Non-Schooling A	37
Devonport	ABSTUDY - Schooling A	28
Devonport	ACCS Grandparent	8
Devonport	ACCS Temporary Financial Hardship	60
Devonport	ACCS Transition to Work	48
Devonport	Age Pension	69
Devonport	Assistance for Isolated Children	0
Devonport	Austudy	55
Devonport	Carer Allowance	47
Devonport	Carer Payment	70
Devonport	Child Care Subsidy	23
Devonport	Crisis Payment	5
Devonport	Dad and Partner Pay	39
Devonport	Disability Support Pension	117
Devonport	Essential Medical Equipment	23
Devonport	Ex-Carer Allowance (Child) Health Care Card	4
Devonport	Family Tax Benefit Lump Sum	13
Devonport	Family Tax Benefit New Claim	54
Devonport	Fares Allowance	0
Devonport	Home Equity Access Scheme	0
Devonport	JobSeeker Payment	22
Devonport	Low Income Card	48
Devonport	Mobility Allowance	21
Devonport	Paid Parental Leave	27
Devonport	Parenting Payment Partnered	70
Devonport	Parenting Payment Single	46
Devonport	Pensioner Education Supplement	24
Devonport	Seniors Health Card	30
Devonport	Special Benefit	22

LGA	SERVICE REASON	Average Days To Process
Devonport	Stillborn Baby Payment	0
Devonport	Tertiary Access Payment	45
Devonport	Youth Allowance Apprentice	66
Devonport	Youth Allowance Jobseekers	26
Devonport	Youth Allowance Students	47
Diamantina	Assistance for Isolated Children	0
Diamantina	Family Tax Benefit Lump Sum	1
Diamantina	Family Tax Benefit New Claim	34
Diamantina	Fares Allowance	0
Diamantina	JobSeeker Payment	17
Diamantina	Paid Parental Leave	25
Diamantina	Youth Allowance Jobseekers	30
Donnybrook-Baling	ABSTUDY - Non-Schooling A	10
Donnybrook-Baling	ACCS Temporary Financial Hardship	34
Donnybrook-Baling	ACCS Transition to Work	90
Donnybrook-Baling	Age Pension	84
Donnybrook-Baling	Assistance for Isolated Children	0
Donnybrook-Baling	Austudy	75
Donnybrook-Baling	Carer Allowance	40
Donnybrook-Baling	Carer Payment	42
Donnybrook-Baling	Child Care Subsidy	35
Donnybrook-Baling	Crisis Payment	7
Donnybrook-Baling	Disability Support Pension	122
Donnybrook-Baling	Ex-Carer Allowance (Child) Health Care Card	16
Donnybrook-Baling	Family Tax Benefit Lump Sum	20
Donnybrook-Baling	Family Tax Benefit New Claim	64
Donnybrook-Baling	JobSeeker Payment	29
Donnybrook-Baling	Low Income Card	73
Donnybrook-Baling	Mobility Allowance	40
Donnybrook-Baling	Paid Parental Leave	29
Donnybrook-Baling	Parenting Payment Partnered	69
Donnybrook-Baling	Parenting Payment Single	66
Donnybrook-Baling	Seniors Health Card	33
Donnybrook-Baling	Tertiary Access Payment	41
Donnybrook-Baling	Youth Allowance Apprentice	51
Donnybrook-Baling	Youth Allowance Jobseekers	21
Donnybrook-Baling	Youth Allowance Students	55
Doomadgee	ABSTUDY - Non-Schooling A	11
Doomadgee	ABSTUDY - Schooling A	7
Doomadgee	Age Pension	12
Doomadgee	Carer Allowance	0
Doomadgee	Carer Payment	0
Doomadgee	Child Care Subsidy	16
Doomadgee	Crisis Payment	1
Doomadgee	Disability Support Pension	54
Doomadgee	Family Tax Benefit New Claim	25
Doomadgee	JobSeeker Payment	7

LGA	SERVICE REASON	Average Days To Process
Doomadgee	Low Income Card	130
Doomadgee	Parenting Payment Partnered	26
Doomadgee	Parenting Payment Single	35
Doomadgee	Youth Allowance Jobseekers	22
Dorset	Age Pension	88
Dorset	Assistance for Isolated Children	0
Dorset	Austudy	32
Dorset	Carer Allowance	58
Dorset	Carer Payment	67
Dorset	Child Care Subsidy	26
Dorset	Crisis Payment	4
Dorset	Disability Support Pension	102
Dorset	Essential Medical Equipment	39
Dorset	Family Tax Benefit Lump Sum	8
Dorset	Family Tax Benefit New Claim	58
Dorset	Fares Allowance	0
Dorset	Home Equity Access Scheme	0
Dorset	JobSeeker Payment	21
Dorset	Low Income Card	55
Dorset	Paid Parental Leave	25
Dorset	Parenting Payment Partnered	48
Dorset	Parenting Payment Single	55
Dorset	Pensioner Education Supplement	22
Dorset	Seniors Health Card	62
Dorset	Tertiary Access Payment	86
Dorset	Youth Allowance Jobseekers	34
Dorset	Youth Allowance Students	50
Douglas	ABSTUDY - Non-Schooling A	23
Douglas	ABSTUDY - Schooling A	6
Douglas	ACCS Grandparent	75
Douglas	ACCS Temporary Financial Hardship	42
Douglas	Age Pension	77
Douglas	Assistance for Isolated Children	5
Douglas	Austudy	45
Douglas	Carer Allowance	34
Douglas	Carer Payment	48
Douglas	Child Care Subsidy	26
Douglas	Crisis Payment	3
Douglas	Dad and Partner Pay	33
Douglas	Disability Support Pension	114
Douglas	Essential Medical Equipment	65
Douglas	Family Tax Benefit Lump Sum	18
Douglas	Family Tax Benefit New Claim	42
Douglas	Fares Allowance	0
Douglas	Home Equity Access Scheme	0
Douglas	JobSeeker Payment	16
Douglas	Low Income Card	69

LGA	SERVICE REASON	Average Days To Process
Douglas	Mobility Allowance	22
Douglas	Paid Parental Leave	22
Douglas	Parenting Payment Partnered	54
Douglas	Parenting Payment Single	51
Douglas	Pensioner Education Supplement	25
Douglas	Seniors Health Card	39
Douglas	Special Benefit	14
Douglas	Tertiary Access Payment	42
Douglas	Youth Allowance Jobseekers	21
Douglas	Youth Allowance Students	52
Dowerin	Age Pension	68
Dowerin	Assistance for Isolated Children	0
Dowerin	Carer Payment	0
Dowerin	Crisis Payment	14
Dowerin	Disability Support Pension	87
Dowerin	Family Tax Benefit Lump Sum	10
Dowerin	Family Tax Benefit New Claim	53
Dowerin	Parenting Payment Single	79
Dowerin	Pensioner Education Supplement	17
Dowerin	Seniors Health Card	64
Dowerin	Special Benefit	5
Dowerin	Youth Allowance Students	78
Dubbo	ABSTUDY - Non-Schooling A	35
Dubbo	ABSTUDY - PES	15
Dubbo	ABSTUDY - Schooling A	14
Dubbo	ACCS Grandparent	57
Dubbo	ACCS Temporary Financial Hardship	34
Dubbo	ACCS Transition to Work	50
Dubbo	Age Pension	67
Dubbo	Assistance for Isolated Children	1
Dubbo	Austudy	62
Dubbo	Carer Allowance	39
Dubbo	Carer Payment	56
Dubbo	Child Care Subsidy	24
Dubbo	Crisis Payment	5
Dubbo	Dad and Partner Pay	34
Dubbo	Disability Support Pension	96
Dubbo	Essential Medical Equipment	45
Dubbo	Family Tax Benefit Lump Sum	14
Dubbo	Family Tax Benefit New Claim	48
Dubbo	Farm Household Allowance	58
Dubbo	Foster Child Health Care Card	79
Dubbo	JobSeeker Payment	16
Dubbo	Low Income Card	53
Dubbo	Mobility Allowance	32
Dubbo	Paid Parental Leave	27
Dubbo	Parenting Payment Partnered	51

LGA	SERVICE REASON	Average Days To Process
Dubbo	Parenting Payment Single	52
Dubbo	Pensioner Education Supplement	25
Dubbo	Seniors Health Card	48
Dubbo	Special Benefit	23
Dubbo	Stillborn Baby Payment	5
Dubbo	Tertiary Access Payment	35
Dubbo	Youth Allowance Apprentice	53
Dubbo	Youth Allowance Jobseekers	25
Dubbo	Youth Allowance Students	50
Dumbleyung	ABSTUDY - Schooling A	70
Dumbleyung	Age Pension	89
Dumbleyung	Assistance for Isolated Children	0
Dumbleyung	Child Care Subsidy	33
Dumbleyung	Disability Support Pension	2
Dumbleyung	Family Tax Benefit New Claim	55
Dumbleyung	JobSeeker Payment	38
Dumbleyung	Paid Parental Leave	14
Dumbleyung	Parenting Payment Single	68
Dumbleyung	Seniors Health Card	81
Dumbleyung	Youth Allowance Jobseekers	3
Dundas	ACCS Temporary Financial Hardship	71
Dundas	Age Pension	96
Dundas	Assistance for Isolated Children	1
Dundas	Carer Payment	7
Dundas	Crisis Payment	10
Dundas	Disability Support Pension	0
Dundas	Family Tax Benefit New Claim	85
Dundas	JobSeeker Payment	17
Dundas	Low Income Card	4
Dundas	Paid Parental Leave	46
Dundas	Parenting Payment Single	58
Dundas	Youth Allowance Jobseekers	13
Dungog	ABSTUDY - Non-Schooling A	13
Dungog	ABSTUDY - Schooling A	0
Dungog	ACCS Temporary Financial Hardship	26
Dungog	ACCS Transition to Work	72
Dungog	Age Pension	96
Dungog	Assistance for Isolated Children	0
Dungog	Carer Allowance	30
Dungog	Carer Payment	82
Dungog	Child Care Subsidy	21
Dungog	Crisis Payment	5
Dungog	Dad and Partner Pay	5
Dungog	Disability Support Pension	87
Dungog	Essential Medical Equipment	70
Dungog	Family Tax Benefit Lump Sum	13
Dungog	Family Tax Benefit New Claim	49

LGA	SERVICE REASON	Average Days To Process
Dungog	Home Equity Access Scheme	0
Dungog	JobSeeker Payment	23
Dungog	Low Income Card	73
Dungog	Paid Parental Leave	30
Dungog	Parenting Payment Partnered	61
Dungog	Parenting Payment Single	72
Dungog	Pensioner Education Supplement	21
Dungog	Seniors Health Card	47
Dungog	Special Benefit	15
Dungog	Tertiary Access Payment	50
Dungog	Youth Allowance Apprentice	76
Dungog	Youth Allowance Jobseekers	27
Dungog	Youth Allowance Students	41
East Arnhem	ABSTUDY - Non-Schooling A	7
East Arnhem	ABSTUDY - PES	0
East Arnhem	ABSTUDY - Schooling A	3
East Arnhem	ACCS Transition to Work	69
East Arnhem	Age Pension	0
East Arnhem	Assistance for Isolated Children	1
East Arnhem	Carer Allowance	47
East Arnhem	Carer Payment	65
East Arnhem	Child Care Subsidy	31
East Arnhem	Crisis Payment	1
East Arnhem	Disability Support Pension	96
East Arnhem	Family Tax Benefit Lump Sum	31
East Arnhem	Family Tax Benefit New Claim	41
East Arnhem	JobSeeker Payment	6
East Arnhem	Low Income Card	10
East Arnhem	Paid Parental Leave	11
East Arnhem	Parenting Payment Partnered	46
East Arnhem	Parenting Payment Single	25
East Arnhem	Pensioner Education Supplement	22
East Arnhem	Stillborn Baby Payment	0
East Arnhem	Youth Allowance Jobseekers	7
East Fremantle	Age Pension	136
East Fremantle	Austudy	66
East Fremantle	Carer Allowance	58
East Fremantle	Carer Payment	66
East Fremantle	Child Care Subsidy	27
East Fremantle	Crisis Payment	0
East Fremantle	Disability Support Pension	64
East Fremantle	Family Tax Benefit New Claim	92
East Fremantle	Home Equity Access Scheme	0
East Fremantle	JobSeeker Payment	21
East Fremantle	Low Income Card	44
East Fremantle	Paid Parental Leave	46
East Fremantle	Parenting Payment Single	82

LGA	SERVICE REASON	Average Days To Process
East Fremantle	Pensioner Education Supplement	13
East Fremantle	Seniors Health Card	62
East Fremantle	Stillborn Baby Payment	2
East Fremantle	Youth Allowance Jobseekers	17
East Fremantle	Youth Allowance Students	51
East Gippsland	ABSTUDY - Non-Schooling A	36
East Gippsland	ABSTUDY - Schooling A	11
East Gippsland	ACCS Grandparent	21
East Gippsland	ACCS Temporary Financial Hardship	34
East Gippsland	ACCS Transition to Work	47
East Gippsland	Age Pension	70
East Gippsland	Assistance for Isolated Children	0
East Gippsland	Austudy	44
East Gippsland	Carer Allowance	36
East Gippsland	Carer Payment	64
East Gippsland	Child Care Subsidy	23
East Gippsland	Crisis Payment	7
East Gippsland	Dad and Partner Pay	29
East Gippsland	Disability Support Pension	117
East Gippsland	Essential Medical Equipment	53
East Gippsland	Ex-Carer Allowance (Child) Health Care Card	16
East Gippsland	Family Tax Benefit Lump Sum	16
East Gippsland	Family Tax Benefit New Claim	46
East Gippsland	Fares Allowance	0
East Gippsland	Farm Household Allowance	69
East Gippsland	Foster Child Health Care Card	44
East Gippsland	Home Equity Access Scheme	0
East Gippsland	JobSeeker Payment	19
East Gippsland	Low Income Card	53
East Gippsland	Mobility Allowance	3
East Gippsland	Paid Parental Leave	23
East Gippsland	Parenting Payment Partnered	48
East Gippsland	Parenting Payment Single	56
East Gippsland	Pensioner Education Supplement	25
East Gippsland	Seniors Health Card	38
East Gippsland	Special Benefit	31
East Gippsland	Stillborn Baby Payment	3
East Gippsland	Tertiary Access Payment	35
East Gippsland	Youth Allowance Apprentice	53
East Gippsland	Youth Allowance Jobseekers	25
East Gippsland	Youth Allowance Students	39
East Pilbara	ABSTUDY - Non-Schooling A	14
East Pilbara	ACCS Temporary Financial Hardship	62
East Pilbara	ACCS Transition to Work	70
East Pilbara	Age Pension	37
East Pilbara	Carer Allowance	31
East Pilbara	Carer Payment	1

LGA	SERVICE REASON	Average Days To Process
East Pilbara	Child Care Subsidy	24
East Pilbara	Crisis Payment	2
East Pilbara	Dad and Partner Pay	101
East Pilbara	Disability Support Pension	204
East Pilbara	Family Tax Benefit Lump Sum	61
East Pilbara	Family Tax Benefit New Claim	47
East Pilbara	JobSeeker Payment	9
East Pilbara	Low Income Card	51
East Pilbara	Paid Parental Leave	38
East Pilbara	Parenting Payment Partnered	82
East Pilbara	Parenting Payment Single	38
East Pilbara	Youth Allowance Jobseekers	11
East Pilbara	Youth Allowance Students	70
Edward River	ABSTUDY - Non-Schooling A	28
Edward River	ABSTUDY - Schooling A	0
Edward River	ACCS Temporary Financial Hardship	42
Edward River	ACCS Transition to Work	57
Edward River	Age Pension	76
Edward River	Assistance for Isolated Children	0
Edward River	Austudy	42
Edward River	Carer Allowance	57
Edward River	Carer Payment	60
Edward River	Child Care Subsidy	22
Edward River	Crisis Payment	6
Edward River	Dad and Partner Pay	4
Edward River	Disability Support Pension	122
Edward River	Ex-Carer Allowance (Child) Health Care Card	0
Edward River	Family Tax Benefit Lump Sum	13
Edward River	Family Tax Benefit New Claim	55
Edward River	Home Equity Access Scheme	0
Edward River	JobSeeker Payment	19
Edward River	Low Income Card	52
Edward River	Mobility Allowance	0
Edward River	Paid Parental Leave	30
Edward River	Parenting Payment Partnered	65
Edward River	Parenting Payment Single	43
Edward River	Pensioner Education Supplement	25
Edward River	Seniors Health Card	40
Edward River	Special Benefit	43
Edward River	Stillborn Baby Payment	7
Edward River	Tertiary Access Payment	42
Edward River	Youth Allowance Apprentice	70
Edward River	Youth Allowance Jobseekers	28
Edward River	Youth Allowance Students	63
Elliston	Age Pension	52
Elliston	Assistance for Isolated Children	0
Elliston	Carer Allowance	0

LGA	SERVICE REASON	Average Days To Process
Elliston	Carer Payment	0
Elliston	Child Care Subsidy	14
Elliston	Disability Support Pension	200
Elliston	Family Tax Benefit Lump Sum	16
Elliston	Family Tax Benefit New Claim	94
Elliston	JobSeeker Payment	21
Elliston	Low Income Card	99
Elliston	Paid Parental Leave	37
Elliston	Youth Allowance Jobseekers	9
Elliston	Youth Allowance Students	44
Esperance	ABSTUDY - Non-Schooling A	8
Esperance	ABSTUDY - Schooling A	54
Esperance	ACCS Grandparent	86
Esperance	ACCS Temporary Financial Hardship	44
Esperance	ACCS Transition to Work	67
Esperance	Age Pension	85
Esperance	Assistance for Isolated Children	0
Esperance	Austudy	63
Esperance	Carer Allowance	40
Esperance	Carer Payment	57
Esperance	Child Care Subsidy	19
Esperance	Crisis Payment	5
Esperance	Disability Support Pension	115
Esperance	Essential Medical Equipment	75
Esperance	Family Tax Benefit Lump Sum	14
Esperance	Family Tax Benefit New Claim	50
Esperance	Foster Child Health Care Card	42
Esperance	JobSeeker Payment	19
Esperance	Low Income Card	38
Esperance	Mobility Allowance	28
Esperance	Paid Parental Leave	25
Esperance	Parenting Payment Partnered	73
Esperance	Parenting Payment Single	76
Esperance	Pensioner Education Supplement	34
Esperance	Seniors Health Card	32
Esperance	Tertiary Access Payment	38
Esperance	Youth Allowance Apprentice	51
Esperance	Youth Allowance Jobseekers	25
Esperance	Youth Allowance Students	53
Etheridge	ABSTUDY - Schooling A	7
Etheridge	Age Pension	46
Etheridge	Assistance for Isolated Children	0
Etheridge	Carer Allowance	48
Etheridge	Carer Payment	42
Etheridge	Child Care Subsidy	27
Etheridge	Crisis Payment	1
Etheridge	Disability Support Pension	49

LGA	SERVICE REASON	Average Days To Process
Etheridge	Family Tax Benefit Lump Sum	1
Etheridge	Family Tax Benefit New Claim	88
Etheridge	JobSeeker Payment	19
Etheridge	Paid Parental Leave	41
Etheridge	Parenting Payment Single	75
Eurobodalla	ABSTUDY - Non-Schooling A	33
Eurobodalla	ABSTUDY - Schooling A	29
Eurobodalla	ACCS Grandparent	42
Eurobodalla	ACCS Temporary Financial Hardship	44
Eurobodalla	ACCS Transition to Work	61
Eurobodalla	Age Pension	67
Eurobodalla	Austudy	54
Eurobodalla	Carer Allowance	38
Eurobodalla	Carer Payment	65
Eurobodalla	Child Care Subsidy	24
Eurobodalla	Crisis Payment	5
Eurobodalla	Dad and Partner Pay	33
Eurobodalla	Disability Support Pension	113
Eurobodalla	Essential Medical Equipment	68
Eurobodalla	Ex-Carer Allowance (Child) Health Care Card	2
Eurobodalla	Family Tax Benefit Lump Sum	17
Eurobodalla	Family Tax Benefit New Claim	54
Eurobodalla	Farm Household Allowance	41
Eurobodalla	Home Equity Access Scheme	0
Eurobodalla	JobSeeker Payment	16
Eurobodalla	Low Income Card	56
Eurobodalla	Mobility Allowance	22
Eurobodalla	Paid Parental Leave	29
Eurobodalla	Parenting Payment Partnered	50
Eurobodalla	Parenting Payment Single	53
Eurobodalla	Pensioner Education Supplement	27
Eurobodalla	Seniors Health Card	34
Eurobodalla	Special Benefit	19
Eurobodalla	Stillborn Baby Payment	1
Eurobodalla	Tertiary Access Payment	36
Eurobodalla	Youth Allowance Apprentice	38
Eurobodalla	Youth Allowance Jobseekers	22
Eurobodalla	Youth Allowance Students	48
Exmouth	ABSTUDY - Non-Schooling A	8
Exmouth	ABSTUDY - Schooling A	19
Exmouth	Age Pension	57
Exmouth	Assistance for Isolated Children	0
Exmouth	Carer Payment	154
Exmouth	Child Care Subsidy	46
Exmouth	Crisis Payment	2
Exmouth	Family Tax Benefit Lump Sum	13
Exmouth	Family Tax Benefit New Claim	47

LGA	SERVICE REASON	Average Days To Process
Exmouth	JobSeeker Payment	20
Exmouth	Low Income Card	75
Exmouth	Paid Parental Leave	51
Exmouth	Parenting Payment Partnered	85
Exmouth	Parenting Payment Single	56
Exmouth	Tertiary Access Payment	70
Exmouth	Youth Allowance Jobseekers	32
Exmouth	Youth Allowance Students	25
Fairfield	ABSTUDY - Non-Schooling A	39
Fairfield	ABSTUDY - PES	13
Fairfield	ABSTUDY - Schooling A	12
Fairfield	ACCS Grandparent	68
Fairfield	ACCS Temporary Financial Hardship	36
Fairfield	ACCS Transition to Work	59
Fairfield	Age Pension	59
Fairfield	Assistance for Isolated Children	0
Fairfield	Austudy	53
Fairfield	Carer Allowance	63
Fairfield	Carer Payment	74
Fairfield	Child Care Subsidy	21
Fairfield	Crisis Payment	3
Fairfield	Dad and Partner Pay	36
Fairfield	Disability Support Pension	117
Fairfield	Essential Medical Equipment	38
Fairfield	Ex-Carer Allowance (Child) Health Care Card	6
Fairfield	Family Tax Benefit Lump Sum	12
Fairfield	Family Tax Benefit New Claim	58
Fairfield	Fares Allowance	0
Fairfield	Foster Child Health Care Card	51
Fairfield	Home Equity Access Scheme	0
Fairfield	JobSeeker Payment	23
Fairfield	Low Income Card	64
Fairfield	Mobility Allowance	33
Fairfield	Paid Parental Leave	31
Fairfield	Parenting Payment Partnered	65
Fairfield	Parenting Payment Single	54
Fairfield	Pensioner Education Supplement	23
Fairfield	Seniors Health Card	40
Fairfield	Special Benefit	28
Fairfield	Status Resolution Support Services	4
Fairfield	Stillborn Baby Payment	11
Fairfield	Tertiary Access Payment	38
Fairfield	Youth Allowance Apprentice	64
Fairfield	Youth Allowance Jobseekers	27
Fairfield	Youth Allowance Students	54
Federation	ABSTUDY - Non-Schooling A	65
Federation	ACCS Temporary Financial Hardship	55

LGA	SERVICE REASON	Average Days To Process
Federation	ACCS Transition to Work	57
Federation	Age Pension	70
Federation	Austudy	78
Federation	Carer Allowance	42
Federation	Carer Payment	56
Federation	Child Care Subsidy	26
Federation	Crisis Payment	8
Federation	Dad and Partner Pay	70
Federation	Disability Support Pension	126
Federation	Essential Medical Equipment	50
Federation	Ex-Carer Allowance (Child) Health Care Card	1
Federation	Family Tax Benefit Lump Sum	16
Federation	Family Tax Benefit New Claim	55
Federation	Foster Child Health Care Card	28
Federation	Home Equity Access Scheme	0
Federation	JobSeeker Payment	21
Federation	Low Income Card	57
Federation	Mobility Allowance	23
Federation	Paid Parental Leave	18
Federation	Parenting Payment Partnered	59
Federation	Parenting Payment Single	67
Federation	Pensioner Education Supplement	21
Federation	Seniors Health Card	46
Federation	Special Benefit	11
Federation	Tertiary Access Payment	40
Federation	Youth Allowance Jobseekers	44
Federation	Youth Allowance Students	51
Flinders (Qld)	ABSTUDY - Non-Schooling A	18
Flinders (Qld)	ABSTUDY - Schooling A	70
Flinders (Qld)	Age Pension	178
Flinders (Qld)	Assistance for Isolated Children	1
Flinders (Qld)	Child Care Subsidy	36
Flinders (Qld)	Crisis Payment	3
Flinders (Qld)	Disability Support Pension	43
Flinders (Qld)	Family Tax Benefit New Claim	55
Flinders (Qld)	JobSeeker Payment	22
Flinders (Qld)	Low Income Card	77
Flinders (Qld)	Paid Parental Leave	11
Flinders (Qld)	Parenting Payment Partnered	37
Flinders (Qld)	Parenting Payment Single	27
Flinders (Qld)	Tertiary Access Payment	42
Flinders (Qld)	Youth Allowance Apprentice	48
Flinders (Qld)	Youth Allowance Jobseekers	3
Flinders (Qld)	Youth Allowance Students	56
Flinders (Tas.)	Age Pension	22
Flinders (Tas.)	Assistance for Isolated Children	0
Flinders (Tas.)	Carer Allowance	60

LGA	SERVICE REASON	Average Days To Process
Flinders (Tas.)	Carer Payment	81
Flinders (Tas.)	Child Care Subsidy	17
Flinders (Tas.)	Crisis Payment	13
Flinders (Tas.)	Disability Support Pension	56
Flinders (Tas.)	Family Tax Benefit New Claim	59
Flinders (Tas.)	JobSeeker Payment	16
Flinders (Tas.)	Low Income Card	13
Flinders (Tas.)	Paid Parental Leave	11
Flinders (Tas.)	Parenting Payment Partnered	29
Flinders (Tas.)	Parenting Payment Single	58
Flinders (Tas.)	Pensioner Education Supplement	21
Flinders (Tas.)	Youth Allowance Jobseekers	1
Flinders Ranges	ABSTUDY - Non-Schooling A	22
Flinders Ranges	Age Pension	164
Flinders Ranges	Assistance for Isolated Children	0
Flinders Ranges	Austudy	62
Flinders Ranges	Carer Allowance	47
Flinders Ranges	Carer Payment	14
Flinders Ranges	Child Care Subsidy	23
Flinders Ranges	Crisis Payment	11
Flinders Ranges	Disability Support Pension	135
Flinders Ranges	Essential Medical Equipment	69
Flinders Ranges	Family Tax Benefit New Claim	67
Flinders Ranges	Farm Household Allowance	73
Flinders Ranges	JobSeeker Payment	25
Flinders Ranges	Low Income Card	88
Flinders Ranges	Paid Parental Leave	13
Flinders Ranges	Parenting Payment Partnered	47
Flinders Ranges	Parenting Payment Single	44
Flinders Ranges	Seniors Health Card	41
Flinders Ranges	Youth Allowance Jobseekers	23
Forbes	ABSTUDY - Non-Schooling A	35
Forbes	ABSTUDY - Schooling A	23
Forbes	ACCS Grandparent	84
Forbes	ACCS Transition to Work	1
Forbes	Age Pension	111
Forbes	Assistance for Isolated Children	0
Forbes	Austudy	7
Forbes	Carer Allowance	40
Forbes	Carer Payment	53
Forbes	Child Care Subsidy	24
Forbes	Crisis Payment	4
Forbes	Dad and Partner Pay	0
Forbes	Disability Support Pension	96
Forbes	Ex-Carer Allowance (Child) Health Care Card	0
Forbes	Family Tax Benefit Lump Sum	15
Forbes	Family Tax Benefit New Claim	53

LGA	SERVICE REASON	Average Days To Process
Forbes	Foster Child Health Care Card	78
Forbes	JobSeeker Payment	22
Forbes	Low Income Card	71
Forbes	Mobility Allowance	43
Forbes	Paid Parental Leave	24
Forbes	Parenting Payment Partnered	42
Forbes	Parenting Payment Single	60
Forbes	Pensioner Education Supplement	21
Forbes	Seniors Health Card	38
Forbes	Special Benefit	49
Forbes	Tertiary Access Payment	30
Forbes	Youth Allowance Jobseekers	31
Forbes	Youth Allowance Students	54
Franklin Harbour	Age Pension	89
Franklin Harbour	Child Care Subsidy	10
Franklin Harbour	Disability Support Pension	167
Franklin Harbour	Family Tax Benefit Lump Sum	0
Franklin Harbour	Family Tax Benefit New Claim	79
Franklin Harbour	JobSeeker Payment	10
Franklin Harbour	Low Income Card	96
Franklin Harbour	Paid Parental Leave	32
Franklin Harbour	Parenting Payment Single	59
Franklin Harbour	Pensioner Education Supplement	21
Franklin Harbour	Seniors Health Card	29
Franklin Harbour	Tertiary Access Payment	37
Franklin Harbour	Youth Allowance Jobseekers	0
Franklin Harbour	Youth Allowance Students	42
Frankston	ABSTUDY - Non-Schooling A	22
Frankston	ABSTUDY - Schooling A	82
Frankston	ACCS Grandparent	31
Frankston	ACCS Temporary Financial Hardship	41
Frankston	ACCS Transition to Work	54
Frankston	Age Pension	91
Frankston	Assistance for Isolated Children	0
Frankston	Austudy	52
Frankston	Carer Allowance	45
Frankston	Carer Payment	70
Frankston	Child Care Subsidy	24
Frankston	Crisis Payment	7
Frankston	Dad and Partner Pay	56
Frankston	Disability Support Pension	107
Frankston	Essential Medical Equipment	37
Frankston	Ex-Carer Allowance (Child) Health Care Card	6
Frankston	Family Tax Benefit Lump Sum	12
Frankston	Family Tax Benefit New Claim	54
Frankston	Foster Child Health Care Card	13
Frankston	Home Equity Access Scheme	0

LGA	SERVICE REASON	Average Days To Process
Frankston	JobSeeker Payment	23
Frankston	Low Income Card	62
Frankston	Mobility Allowance	34
Frankston	Paid Parental Leave	25
Frankston	Parenting Payment Partnered	75
Frankston	Parenting Payment Single	62
Frankston	Pensioner Education Supplement	27
Frankston	Seniors Health Card	44
Frankston	Special Benefit	16
Frankston	Stillborn Baby Payment	8
Frankston	Tertiary Access Payment	46
Frankston	Youth Allowance Apprentice	66
Frankston	Youth Allowance Jobseekers	24
Frankston	Youth Allowance Students	52
Fraser Coast	ABSTUDY - Non-Schooling A	31
Fraser Coast	ABSTUDY - PES	9
Fraser Coast	ABSTUDY - Schooling A	22
Fraser Coast	ACCS Grandparent	54
Fraser Coast	ACCS Temporary Financial Hardship	41
Fraser Coast	ACCS Transition to Work	57
Fraser Coast	Age Pension	80
Fraser Coast	Assistance for Isolated Children	0
Fraser Coast	Austudy	62
Fraser Coast	Carer Allowance	40
Fraser Coast	Carer Payment	66
Fraser Coast	Child Care Subsidy	25
Fraser Coast	Crisis Payment	5
Fraser Coast	Dad and Partner Pay	81
Fraser Coast	Disability Support Pension	109
Fraser Coast	Essential Medical Equipment	42
Fraser Coast	Ex-Carer Allowance (Child) Health Care Card	6
Fraser Coast	Family Tax Benefit Lump Sum	16
Fraser Coast	Family Tax Benefit New Claim	51
Fraser Coast	Fares Allowance	0
Fraser Coast	Farm Household Allowance	82
Fraser Coast	Foster Child Health Care Card	10
Fraser Coast	Home Equity Access Scheme	0
Fraser Coast	JobSeeker Payment	21
Fraser Coast	Low Income Card	56
Fraser Coast	Mobility Allowance	35
Fraser Coast	Paid Parental Leave	25
Fraser Coast	Parenting Payment Partnered	69
Fraser Coast	Parenting Payment Single	62
Fraser Coast	Pensioner Education Supplement	25
Fraser Coast	Seniors Health Card	39
Fraser Coast	Special Benefit	11
Fraser Coast	Tertiary Access Payment	38

LGA	SERVICE REASON	Average Days To Process
Fraser Coast	Youth Allowance Apprentice	65
Fraser Coast	Youth Allowance Jobseekers	25
Fraser Coast	Youth Allowance Students	48
Fremantle	ABSTUDY - Non-Schooling A	6
Fremantle	ABSTUDY - Schooling A	47
Fremantle	ACCS Temporary Financial Hardship	27
Fremantle	ACCS Transition to Work	61
Fremantle	Age Pension	94
Fremantle	Assistance for Isolated Children	0
Fremantle	Austudy	49
Fremantle	Carer Allowance	50
Fremantle	Carer Payment	79
Fremantle	Child Care Subsidy	25
Fremantle	Crisis Payment	5
Fremantle	Dad and Partner Pay	91
Fremantle	Disability Support Pension	107
Fremantle	Essential Medical Equipment	25
Fremantle	Ex-Carer Allowance (Child) Health Care Card	1
Fremantle	Family Tax Benefit Lump Sum	8
Fremantle	Family Tax Benefit New Claim	56
Fremantle	Foster Child Health Care Card	14
Fremantle	Home Equity Access Scheme	0
Fremantle	JobSeeker Payment	20
Fremantle	Low Income Card	52
Fremantle	Mobility Allowance	37
Fremantle	Paid Parental Leave	32
Fremantle	Parenting Payment Partnered	65
Fremantle	Parenting Payment Single	58
Fremantle	Pensioner Education Supplement	27
Fremantle	Seniors Health Card	33
Fremantle	Special Benefit	16
Fremantle	Tertiary Access Payment	26
Fremantle	Youth Allowance Jobseekers	26
Fremantle	Youth Allowance Students	51
Gannawarra	ABSTUDY - Non-Schooling A	21
Gannawarra	ACCS Grandparent	25
Gannawarra	ACCS Temporary Financial Hardship	32
Gannawarra	ACCS Transition to Work	73
Gannawarra	Age Pension	87
Gannawarra	Carer Allowance	59
Gannawarra	Carer Payment	70
Gannawarra	Child Care Subsidy	26
Gannawarra	Crisis Payment	5
Gannawarra	Disability Support Pension	93
Gannawarra	Essential Medical Equipment	35
Gannawarra	Family Tax Benefit Lump Sum	14
Gannawarra	Family Tax Benefit New Claim	48

LGA	SERVICE REASON	Average Days To Process
Gannawarra	Farm Household Allowance	57
Gannawarra	JobSeeker Payment	22
Gannawarra	Low Income Card	68
Gannawarra	Mobility Allowance	40
Gannawarra	Paid Parental Leave	34
Gannawarra	Parenting Payment Partnered	51
Gannawarra	Parenting Payment Single	59
Gannawarra	Pensioner Education Supplement	17
Gannawarra	Seniors Health Card	47
Gannawarra	Special Benefit	24
Gannawarra	Stillborn Baby Payment	1
Gannawarra	Tertiary Access Payment	33
Gannawarra	Youth Allowance Apprentice	58
Gannawarra	Youth Allowance Jobseekers	26
Gannawarra	Youth Allowance Students	52
Gawler	ABSTUDY - Non-Schooling A	36
Gawler	ABSTUDY - PES	0
Gawler	ABSTUDY - Schooling A	52
Gawler	ACCS Grandparent	55
Gawler	ACCS Temporary Financial Hardship	33
Gawler	ACCS Transition to Work	52
Gawler	Age Pension	72
Gawler	Assistance for Isolated Children	0
Gawler	Austudy	53
Gawler	Carer Allowance	46
Gawler	Carer Payment	62
Gawler	Child Care Subsidy	22
Gawler	Crisis Payment	6
Gawler	Dad and Partner Pay	2
Gawler	Disability Support Pension	109
Gawler	Essential Medical Equipment	46
Gawler	Ex-Carer Allowance (Child) Health Care Card	1
Gawler	Family Tax Benefit Lump Sum	11
Gawler	Family Tax Benefit New Claim	49
Gawler	Fares Allowance	0
Gawler	Foster Child Health Care Card	0
Gawler	Home Equity Access Scheme	0
Gawler	JobSeeker Payment	25
Gawler	Low Income Card	58
Gawler	Mobility Allowance	35
Gawler	Paid Parental Leave	22
Gawler	Parenting Payment Partnered	60
Gawler	Parenting Payment Single	50
Gawler	Pensioner Education Supplement	17
Gawler	Seniors Health Card	45
Gawler	Special Benefit	11
Gawler	Stillborn Baby Payment	32

LGA	SERVICE REASON	Average Days To Process
Gawler	Tertiary Access Payment	37
Gawler	Youth Allowance Apprentice	47
Gawler	Youth Allowance Jobseekers	26
Gawler	Youth Allowance Students	49
George Town	ABSTUDY - Non-Schooling A	78
George Town	ABSTUDY - Schooling A	21
George Town	ACCS Grandparent	0
George Town	ACCS Temporary Financial Hardship	48
George Town	ACCS Transition to Work	70
George Town	Age Pension	72
George Town	Assistance for Isolated Children	0
George Town	Carer Allowance	41
George Town	Carer Payment	74
George Town	Child Care Subsidy	31
George Town	Crisis Payment	6
George Town	Disability Support Pension	118
George Town	Essential Medical Equipment	18
George Town	Ex-Carer Allowance (Child) Health Care Card	10
George Town	Family Tax Benefit Lump Sum	14
George Town	Family Tax Benefit New Claim	53
George Town	Fares Allowance	0
George Town	Farm Household Allowance	71
George Town	Home Equity Access Scheme	0
George Town	JobSeeker Payment	21
George Town	Low Income Card	50
George Town	Mobility Allowance	20
George Town	Paid Parental Leave	24
George Town	Parenting Payment Partnered	56
George Town	Parenting Payment Single	57
George Town	Pensioner Education Supplement	24
George Town	Seniors Health Card	27
George Town	Youth Allowance Jobseekers	31
George Town	Youth Allowance Students	44
Georges River	ABSTUDY - Non-Schooling A	36
Georges River	ABSTUDY - Schooling A	1
Georges River	ACCS Grandparent	35
Georges River	ACCS Temporary Financial Hardship	34
Georges River	ACCS Transition to Work	57
Georges River	Age Pension	88
Georges River	Assistance for Isolated Children	0
Georges River	Austudy	52
Georges River	Carer Allowance	48
Georges River	Carer Payment	70
Georges River	Child Care Subsidy	26
Georges River	Crisis Payment	5
Georges River	Dad and Partner Pay	44
Georges River	Disability Support Pension	106

LGA	SERVICE REASON	Average Days To Process
Georges River	Essential Medical Equipment	33
Georges River	Ex-Carer Allowance (Child) Health Care Card	4
Georges River	Family Tax Benefit Lump Sum	15
Georges River	Family Tax Benefit New Claim	63
Georges River	Fares Allowance	0
Georges River	Home Equity Access Scheme	0
Georges River	JobSeeker Payment	29
Georges River	Low Income Card	63
Georges River	Mobility Allowance	26
Georges River	Paid Parental Leave	34
Georges River	Parenting Payment Partnered	66
Georges River	Parenting Payment Single	63
Georges River	Pensioner Education Supplement	30
Georges River	Seniors Health Card	44
Georges River	Special Benefit	30
Georges River	Stillborn Baby Payment	2
Georges River	Youth Allowance Apprentice	68
Georges River	Youth Allowance Jobseekers	27
Georges River	Youth Allowance Students	53
Gilgandra	ABSTUDY - Non-Schooling A	28
Gilgandra	ABSTUDY - Schooling A	20
Gilgandra	ACCS Transition to Work	71
Gilgandra	Age Pension	38
Gilgandra	Assistance for Isolated Children	0
Gilgandra	Austudy	72
Gilgandra	Carer Allowance	55
Gilgandra	Carer Payment	97
Gilgandra	Child Care Subsidy	21
Gilgandra	Crisis Payment	5
Gilgandra	Disability Support Pension	67
Gilgandra	Essential Medical Equipment	21
Gilgandra	Family Tax Benefit Lump Sum	12
Gilgandra	Family Tax Benefit New Claim	53
Gilgandra	Farm Household Allowance	162
Gilgandra	JobSeeker Payment	11
Gilgandra	Low Income Card	90
Gilgandra	Paid Parental Leave	40
Gilgandra	Parenting Payment Partnered	59
Gilgandra	Parenting Payment Single	61
Gilgandra	Pensioner Education Supplement	17
Gilgandra	Seniors Health Card	31
Gilgandra	Special Benefit	8
Gilgandra	Tertiary Access Payment	51
Gilgandra	Youth Allowance Apprentice	47
Gilgandra	Youth Allowance Jobseekers	11
Gilgandra	Youth Allowance Students	52
Gingin	ABSTUDY - Non-Schooling A	8

LGA	SERVICE REASON	Average Days To Process
Gingin	ACCS Temporary Financial Hardship	26
Gingin	Age Pension	94
Gingin	Assistance for Isolated Children	0
Gingin	Austudy	149
Gingin	Carer Allowance	58
Gingin	Carer Payment	60
Gingin	Child Care Subsidy	17
Gingin	Crisis Payment	3
Gingin	Disability Support Pension	95
Gingin	Family Tax Benefit Lump Sum	11
Gingin	Family Tax Benefit New Claim	52
Gingin	JobSeeker Payment	20
Gingin	Low Income Card	50
Gingin	Paid Parental Leave	31
Gingin	Parenting Payment Partnered	59
Gingin	Parenting Payment Single	65
Gingin	Pensioner Education Supplement	44
Gingin	Seniors Health Card	47
Gingin	Special Benefit	17
Gingin	Stillborn Baby Payment	29
Gingin	Tertiary Access Payment	31
Gingin	Youth Allowance Jobseekers	56
Gingin	Youth Allowance Students	36
Gladstone	ABSTUDY - Non-Schooling A	36
Gladstone	ABSTUDY - PES	2
Gladstone	ABSTUDY - Schooling A	11
Gladstone	ACCS Grandparent	47
Gladstone	ACCS Temporary Financial Hardship	34
Gladstone	ACCS Transition to Work	49
Gladstone	Age Pension	81
Gladstone	Assistance for Isolated Children	0
Gladstone	Austudy	55
Gladstone	Carer Allowance	48
Gladstone	Carer Payment	58
Gladstone	Child Care Subsidy	22
Gladstone	Crisis Payment	6
Gladstone	Dad and Partner Pay	44
Gladstone	Disability Support Pension	99
Gladstone	Essential Medical Equipment	32
Gladstone	Ex-Carer Allowance (Child) Health Care Card	0
Gladstone	Family Tax Benefit Lump Sum	20
Gladstone	Family Tax Benefit New Claim	49
Gladstone	Fares Allowance	0
Gladstone	Farm Household Allowance	34
Gladstone	Foster Child Health Care Card	50
Gladstone	Home Equity Access Scheme	0
Gladstone	JobSeeker Payment	20

LGA	SERVICE REASON	Average Days To Process
Gladstone	Low Income Card	64
Gladstone	Mobility Allowance	35
Gladstone	Paid Parental Leave	28
Gladstone	Parenting Payment Partnered	72
Gladstone	Parenting Payment Single	57
Gladstone	Pensioner Education Supplement	24
Gladstone	Seniors Health Card	47
Gladstone	Special Benefit	18
Gladstone	Stillborn Baby Payment	2
Gladstone	Tertiary Access Payment	43
Gladstone	Youth Allowance Apprentice	76
Gladstone	Youth Allowance Jobseekers	23
Gladstone	Youth Allowance Students	48
Glamorgan-Spring	ABSTUDY - Non-Schooling A	47
Glamorgan-Spring	ACCS Transition to Work	70
Glamorgan-Spring	Age Pension	82
Glamorgan-Spring	Assistance for Isolated Children	0
Glamorgan-Spring	Austudy	49
Glamorgan-Spring	Carer Allowance	35
Glamorgan-Spring	Carer Payment	51
Glamorgan-Spring	Child Care Subsidy	23
Glamorgan-Spring	Crisis Payment	9
Glamorgan-Spring	Disability Support Pension	124
Glamorgan-Spring	Essential Medical Equipment	21
Glamorgan-Spring	Family Tax Benefit Lump Sum	17
Glamorgan-Spring	Family Tax Benefit New Claim	64
Glamorgan-Spring	Fares Allowance	0
Glamorgan-Spring	Farm Household Allowance	29
Glamorgan-Spring	Home Equity Access Scheme	0
Glamorgan-Spring	JobSeeker Payment	22
Glamorgan-Spring	Low Income Card	54
Glamorgan-Spring	Mobility Allowance	44
Glamorgan-Spring	Paid Parental Leave	30
Glamorgan-Spring	Parenting Payment Partnered	75
Glamorgan-Spring	Parenting Payment Single	61
Glamorgan-Spring	Seniors Health Card	35
Glamorgan-Spring	Tertiary Access Payment	48
Glamorgan-Spring	Youth Allowance Apprentice	60
Glamorgan-Spring	Youth Allowance Jobseekers	3
Glamorgan-Spring	Youth Allowance Students	19
Glen Eira	ABSTUDY - Non-Schooling A	30
Glen Eira	ACCS Grandparent	13
Glen Eira	ACCS Temporary Financial Hardship	37
Glen Eira	ACCS Transition to Work	63
Glen Eira	Age Pension	94
Glen Eira	Assistance for Isolated Children	0
Glen Eira	Austudy	59

LGA	SERVICE REASON	Average Days To Process
Glen Eira	Carer Allowance	46
Glen Eira	Carer Payment	78
Glen Eira	Child Care Subsidy	24
Glen Eira	Crisis Payment	8
Glen Eira	Dad and Partner Pay	63
Glen Eira	Disability Support Pension	121
Glen Eira	Essential Medical Equipment	21
Glen Eira	Ex-Carer Allowance (Child) Health Care Card	10
Glen Eira	Family Tax Benefit Lump Sum	14
Glen Eira	Family Tax Benefit New Claim	64
Glen Eira	Fares Allowance	0
Glen Eira	Foster Child Health Care Card	17
Glen Eira	Home Equity Access Scheme	0
Glen Eira	JobSeeker Payment	27
Glen Eira	Low Income Card	55
Glen Eira	Mobility Allowance	35
Glen Eira	Paid Parental Leave	33
Glen Eira	Parenting Payment Partnered	71
Glen Eira	Parenting Payment Single	67
Glen Eira	Pensioner Education Supplement	22
Glen Eira	Seniors Health Card	50
Glen Eira	Special Benefit	35
Glen Eira	Stillborn Baby Payment	8
Glen Eira	Tertiary Access Payment	24
Glen Eira	Youth Allowance Apprentice	42
Glen Eira	Youth Allowance Jobseekers	32
Glen Eira	Youth Allowance Students	52
Glen Innes Severn	ABSTUDY - Non-Schooling A	41
Glen Innes Severn	ABSTUDY - Schooling A	29
Glen Innes Severn	ACCS Temporary Financial Hardship	39
Glen Innes Severn	ACCS Transition to Work	53
Glen Innes Severn	Age Pension	95
Glen Innes Severn	Assistance for Isolated Children	0
Glen Innes Severn	Austudy	59
Glen Innes Severn	Carer Allowance	47
Glen Innes Severn	Carer Payment	85
Glen Innes Severn	Child Care Subsidy	26
Glen Innes Severn	Crisis Payment	5
Glen Innes Severn	Dad and Partner Pay	10
Glen Innes Severn	Disability Support Pension	125
Glen Innes Severn	Family Tax Benefit Lump Sum	14
Glen Innes Severn	Family Tax Benefit New Claim	58
Glen Innes Severn	Fares Allowance	0
Glen Innes Severn	Farm Household Allowance	98
Glen Innes Severn	Home Equity Access Scheme	0
Glen Innes Severn	JobSeeker Payment	19
Glen Innes Severn	Low Income Card	48

LGA	SERVICE REASON	Average Days To Process
Glen Innes Severn	Mobility Allowance	20
Glen Innes Severn	Paid Parental Leave	28
Glen Innes Severn	Parenting Payment Partnered	56
Glen Innes Severn	Parenting Payment Single	39
Glen Innes Severn	Pensioner Education Supplement	19
Glen Innes Severn	Seniors Health Card	33
Glen Innes Severn	Tertiary Access Payment	26
Glen Innes Severn	Youth Allowance Apprentice	51
Glen Innes Severn	Youth Allowance Jobseekers	14
Glen Innes Severn	Youth Allowance Students	48
Glenelg	ABSTUDY - Non-Schooling A	47
Glenelg	ABSTUDY - PES	41
Glenelg	ABSTUDY - Schooling A	14
Glenelg	ACCS Grandparent	0
Glenelg	ACCS Temporary Financial Hardship	29
Glenelg	ACCS Transition to Work	69
Glenelg	Age Pension	69
Glenelg	Assistance for Isolated Children	0
Glenelg	Austudy	50
Glenelg	Carer Allowance	45
Glenelg	Carer Payment	71
Glenelg	Child Care Subsidy	30
Glenelg	Crisis Payment	8
Glenelg	Disability Support Pension	109
Glenelg	Essential Medical Equipment	53
Glenelg	Ex-Carer Allowance (Child) Health Care Card	11
Glenelg	Family Tax Benefit Lump Sum	16
Glenelg	Family Tax Benefit New Claim	59
Glenelg	Fares Allowance	0
Glenelg	Home Equity Access Scheme	0
Glenelg	JobSeeker Payment	23
Glenelg	Low Income Card	39
Glenelg	Mobility Allowance	11
Glenelg	Paid Parental Leave	26
Glenelg	Parenting Payment Partnered	71
Glenelg	Parenting Payment Single	58
Glenelg	Pensioner Education Supplement	35
Glenelg	Seniors Health Card	48
Glenelg	Special Benefit	6
Glenelg	Tertiary Access Payment	40
Glenelg	Youth Allowance Apprentice	48
Glenelg	Youth Allowance Jobseekers	17
Glenelg	Youth Allowance Students	41
Glenorchy	ABSTUDY - Non-Schooling A	40
Glenorchy	ABSTUDY - Schooling A	85
Glenorchy	ACCS Grandparent	9
Glenorchy	ACCS Temporary Financial Hardship	43

LGA	SERVICE REASON	Average Days To Process
Glenorchy	ACCS Transition to Work	48
Glenorchy	Age Pension	80
Glenorchy	Assistance for Isolated Children	0
Glenorchy	Austudy	55
Glenorchy	Carer Allowance	48
Glenorchy	Carer Payment	77
Glenorchy	Child Care Subsidy	27
Glenorchy	Crisis Payment	4
Glenorchy	Dad and Partner Pay	21
Glenorchy	Disability Support Pension	114
Glenorchy	Essential Medical Equipment	59
Glenorchy	Ex-Carer Allowance (Child) Health Care Card	20
Glenorchy	Family Tax Benefit Lump Sum	15
Glenorchy	Family Tax Benefit New Claim	42
Glenorchy	Fares Allowance	0
Glenorchy	Foster Child Health Care Card	6
Glenorchy	Home Equity Access Scheme	0
Glenorchy	JobSeeker Payment	20
Glenorchy	Low Income Card	57
Glenorchy	Mobility Allowance	26
Glenorchy	Paid Parental Leave	27
Glenorchy	Parenting Payment Partnered	55
Glenorchy	Parenting Payment Single	49
Glenorchy	Pensioner Education Supplement	21
Glenorchy	Seniors Health Card	37
Glenorchy	Special Benefit	15
Glenorchy	Stillborn Baby Payment	4
Glenorchy	Tertiary Access Payment	29
Glenorchy	Youth Allowance Apprentice	39
Glenorchy	Youth Allowance Jobseekers	25
Glenorchy	Youth Allowance Students	46
Gnowangerup	ABSTUDY - Non-Schooling A	26
Gnowangerup	ACCS Temporary Financial Hardship	28
Gnowangerup	Age Pension	15
Gnowangerup	Assistance for Isolated Children	0
Gnowangerup	Austudy	87
Gnowangerup	Carer Allowance	107
Gnowangerup	Child Care Subsidy	44
Gnowangerup	Crisis Payment	7
Gnowangerup	Dad and Partner Pay	98
Gnowangerup	Family Tax Benefit New Claim	67
Gnowangerup	JobSeeker Payment	19
Gnowangerup	Low Income Card	55
Gnowangerup	Paid Parental Leave	20
Gnowangerup	Parenting Payment Partnered	93
Gnowangerup	Parenting Payment Single	11
Gnowangerup	Pensioner Education Supplement	21

LGA	SERVICE REASON	Average Days To Process
Gnowangerup	Seniors Health Card	67
Gnowangerup	Tertiary Access Payment	33
Gnowangerup	Youth Allowance Jobseekers	31
Gnowangerup	Youth Allowance Students	45
Gold Coast	ABSTUDY - Non-Schooling A	34
Gold Coast	ABSTUDY - PES	9
Gold Coast	ABSTUDY - Schooling A	21
Gold Coast	ACCS Grandparent	46
Gold Coast	ACCS Temporary Financial Hardship	37
Gold Coast	ACCS Transition to Work	58
Gold Coast	Age Pension	91
Gold Coast	Assistance for Isolated Children	0
Gold Coast	Austudy	57
Gold Coast	Carer Allowance	44
Gold Coast	Carer Payment	69
Gold Coast	Child Care Subsidy	26
Gold Coast	Crisis Payment	6
Gold Coast	Dad and Partner Pay	52
Gold Coast	Disability Support Pension	105
Gold Coast	Double Orphan Pension	17
Gold Coast	Essential Medical Equipment	37
Gold Coast	Ex-Carer Allowance (Child) Health Care Card	8
Gold Coast	Family Tax Benefit Lump Sum	14
Gold Coast	Family Tax Benefit New Claim	55
Gold Coast	Fares Allowance	0
Gold Coast	Foster Child Health Care Card	19
Gold Coast	Home Equity Access Scheme	0
Gold Coast	JobSeeker Payment	24
Gold Coast	Low Income Card	60
Gold Coast	Mobility Allowance	29
Gold Coast	Paid Parental Leave	27
Gold Coast	Parenting Payment Partnered	66
Gold Coast	Parenting Payment Single	60
Gold Coast	Pensioner Education Supplement	26
Gold Coast	Seniors Health Card	39
Gold Coast	Special Benefit	22
Gold Coast	Stillborn Baby Payment	8
Gold Coast	Tertiary Access Payment	36
Gold Coast	Youth Allowance Apprentice	62
Gold Coast	Youth Allowance Jobseekers	25
Gold Coast	Youth Allowance Students	53
Gold Coast (C)	Child Care Subsidy	24
Gold Coast (C)	Family Tax Benefit New Claim	7
Gold Coast (C)	Low Income Card	29
Golden Plains	ACCS Grandparent	3
Golden Plains	ACCS Temporary Financial Hardship	27
Golden Plains	ACCS Transition to Work	65

LGA	SERVICE REASON	Average Days To Process
Golden Plains	Age Pension	89
Golden Plains	Assistance for Isolated Children	0
Golden Plains	Austudy	62
Golden Plains	Carer Allowance	45
Golden Plains	Carer Payment	102
Golden Plains	Child Care Subsidy	22
Golden Plains	Crisis Payment	8
Golden Plains	Dad and Partner Pay	76
Golden Plains	Disability Support Pension	89
Golden Plains	Double Orphan Pension	0
Golden Plains	Essential Medical Equipment	48
Golden Plains	Ex-Carer Allowance (Child) Health Care Card	4
Golden Plains	Family Tax Benefit Lump Sum	21
Golden Plains	Family Tax Benefit New Claim	50
Golden Plains	Foster Child Health Care Card	14
Golden Plains	Home Equity Access Scheme	0
Golden Plains	JobSeeker Payment	21
Golden Plains	Low Income Card	59
Golden Plains	Paid Parental Leave	27
Golden Plains	Parenting Payment Partnered	78
Golden Plains	Parenting Payment Single	55
Golden Plains	Pensioner Education Supplement	24
Golden Plains	Seniors Health Card	45
Golden Plains	Special Benefit	8
Golden Plains	Tertiary Access Payment	55
Golden Plains	Youth Allowance Apprentice	61
Golden Plains	Youth Allowance Jobseekers	31
Golden Plains	Youth Allowance Students	49
Goomalling	ABSTUDY - Schooling A	0
Goomalling	ACCS Temporary Financial Hardship	26
Goomalling	ACCS Transition to Work	74
Goomalling	Age Pension	75
Goomalling	Assistance for Isolated Children	2
Goomalling	Carer Allowance	59
Goomalling	Carer Payment	117
Goomalling	Child Care Subsidy	37
Goomalling	Crisis Payment	9
Goomalling	Disability Support Pension	11
Goomalling	Ex-Carer Allowance (Child) Health Care Card	0
Goomalling	Family Tax Benefit Lump Sum	22
Goomalling	Family Tax Benefit New Claim	63
Goomalling	JobSeeker Payment	18
Goomalling	Low Income Card	40
Goomalling	Mobility Allowance	46
Goomalling	Paid Parental Leave	21
Goomalling	Parenting Payment Single	26
Goomalling	Seniors Health Card	6

LGA	SERVICE REASON	Average Days To Process
Goomalling	Special Benefit	15
Goomalling	Youth Allowance Jobseekers	78
Goomalling	Youth Allowance Students	64
Goondiwindi	ABSTUDY - Non-Schooling A	26
Goondiwindi	ABSTUDY - Schooling A	10
Goondiwindi	ACCS Grandparent	0
Goondiwindi	ACCS Temporary Financial Hardship	59
Goondiwindi	ACCS Transition to Work	53
Goondiwindi	Age Pension	105
Goondiwindi	Assistance for Isolated Children	0
Goondiwindi	Austudy	37
Goondiwindi	Carer Allowance	38
Goondiwindi	Carer Payment	52
Goondiwindi	Child Care Subsidy	22
Goondiwindi	Crisis Payment	6
Goondiwindi	Dad and Partner Pay	118
Goondiwindi	Disability Support Pension	75
Goondiwindi	Ex-Carer Allowance (Child) Health Care Card	0
Goondiwindi	Family Tax Benefit Lump Sum	11
Goondiwindi	Family Tax Benefit New Claim	56
Goondiwindi	Fares Allowance	0
Goondiwindi	Farm Household Allowance	58
Goondiwindi	Foster Child Health Care Card	56
Goondiwindi	JobSeeker Payment	23
Goondiwindi	Low Income Card	59
Goondiwindi	Paid Parental Leave	19
Goondiwindi	Parenting Payment Partnered	57
Goondiwindi	Parenting Payment Single	55
Goondiwindi	Pensioner Education Supplement	40
Goondiwindi	Seniors Health Card	37
Goondiwindi	Tertiary Access Payment	40
Goondiwindi	Youth Allowance Apprentice	89
Goondiwindi	Youth Allowance Jobseekers	30
Goondiwindi	Youth Allowance Students	50
Gosnells	ABSTUDY - Non-Schooling A	33
Gosnells	ABSTUDY - PES	31
Gosnells	ABSTUDY - Schooling A	23
Gosnells	ACCS Grandparent	36
Gosnells	ACCS Temporary Financial Hardship	36
Gosnells	ACCS Transition to Work	61
Gosnells	Age Pension	77
Gosnells	Assistance for Isolated Children	0
Gosnells	Austudy	57
Gosnells	Carer Allowance	47
Gosnells	Carer Payment	69
Gosnells	Child Care Subsidy	28
Gosnells	Crisis Payment	5

LGA	SERVICE REASON	Average Days To Process
Gosnells	Dad and Partner Pay	49
Gosnells	Disability Support Pension	100
Gosnells	Essential Medical Equipment	39
Gosnells	Ex-Carer Allowance (Child) Health Care Card	8
Gosnells	Family Tax Benefit Lump Sum	16
Gosnells	Family Tax Benefit New Claim	61
Gosnells	Fares Allowance	0
Gosnells	Home Equity Access Scheme	0
Gosnells	JobSeeker Payment	22
Gosnells	Low Income Card	58
Gosnells	Mobility Allowance	26
Gosnells	Paid Parental Leave	32
Gosnells	Parenting Payment Partnered	63
Gosnells	Parenting Payment Single	54
Gosnells	Pensioner Education Supplement	23
Gosnells	Seniors Health Card	40
Gosnells	Special Benefit	24
Gosnells	Stillborn Baby Payment	2
Gosnells	Tertiary Access Payment	51
Gosnells	Youth Allowance Apprentice	58
Gosnells	Youth Allowance Jobseekers	24
Gosnells	Youth Allowance Students	54
Goulburn Mulwaree	ABSTUDY - Non-Schooling A	32
Goulburn Mulwaree	ABSTUDY - Schooling A	40
Goulburn Mulwaree	ACCS Grandparent	22
Goulburn Mulwaree	ACCS Temporary Financial Hardship	39
Goulburn Mulwaree	ACCS Transition to Work	50
Goulburn Mulwaree	Age Pension	82
Goulburn Mulwaree	Assistance for Isolated Children	0
Goulburn Mulwaree	Austudy	59
Goulburn Mulwaree	Carer Allowance	33
Goulburn Mulwaree	Carer Payment	57
Goulburn Mulwaree	Child Care Subsidy	26
Goulburn Mulwaree	Crisis Payment	5
Goulburn Mulwaree	Dad and Partner Pay	14
Goulburn Mulwaree	Disability Support Pension	94
Goulburn Mulwaree	Essential Medical Equipment	33
Goulburn Mulwaree	Ex-Carer Allowance (Child) Health Care Card	31
Goulburn Mulwaree	Family Tax Benefit Lump Sum	19
Goulburn Mulwaree	Family Tax Benefit New Claim	54
Goulburn Mulwaree	Foster Child Health Care Card	17
Goulburn Mulwaree	Home Equity Access Scheme	0
Goulburn Mulwaree	JobSeeker Payment	19
Goulburn Mulwaree	Low Income Card	59
Goulburn Mulwaree	Mobility Allowance	32
Goulburn Mulwaree	Paid Parental Leave	25
Goulburn Mulwaree	Parenting Payment Partnered	59

LGA	SERVICE REASON	Average Days To Process
Goulburn Mulwaree	Parenting Payment Single	52
Goulburn Mulwaree	Pensioner Education Supplement	20
Goulburn Mulwaree	Seniors Health Card	47
Goulburn Mulwaree	Special Benefit	15
Goulburn Mulwaree	Tertiary Access Payment	49
Goulburn Mulwaree	Youth Allowance Apprentice	71
Goulburn Mulwaree	Youth Allowance Jobseekers	28
Goulburn Mulwaree	Youth Allowance Students	51
Goyder	ABSTUDY - Non-Schooling A	55
Goyder	ACCS Temporary Financial Hardship	27
Goyder	Age Pension	95
Goyder	Assistance for Isolated Children	0
Goyder	Austudy	57
Goyder	Carer Allowance	58
Goyder	Carer Payment	112
Goyder	Child Care Subsidy	26
Goyder	Crisis Payment	3
Goyder	Disability Support Pension	144
Goyder	Essential Medical Equipment	49
Goyder	Family Tax Benefit Lump Sum	5
Goyder	Family Tax Benefit New Claim	61
Goyder	Farm Household Allowance	19
Goyder	Home Equity Access Scheme	0
Goyder	JobSeeker Payment	18
Goyder	Low Income Card	67
Goyder	Paid Parental Leave	24
Goyder	Parenting Payment Partnered	28
Goyder	Parenting Payment Single	68
Goyder	Pensioner Education Supplement	21
Goyder	Seniors Health Card	32
Goyder	Stillborn Baby Payment	0
Goyder	Youth Allowance Jobseekers	43
Goyder	Youth Allowance Students	34
Grant	ACCS Grandparent	23
Grant	ACCS Temporary Financial Hardship	38
Grant	ACCS Transition to Work	79
Grant	Age Pension	73
Grant	Austudy	59
Grant	Carer Allowance	45
Grant	Carer Payment	57
Grant	Child Care Subsidy	20
Grant	Crisis Payment	4
Grant	Dad and Partner Pay	66
Grant	Disability Support Pension	123
Grant	Essential Medical Equipment	48
Grant	Ex-Carer Allowance (Child) Health Care Card	4
Grant	Family Tax Benefit Lump Sum	11

LGA	SERVICE REASON	Average Days To Process
Grant	Family Tax Benefit New Claim	34
Grant	Farm Household Allowance	94
Grant	JobSeeker Payment	18
Grant	Low Income Card	84
Grant	Paid Parental Leave	19
Grant	Parenting Payment Partnered	70
Grant	Parenting Payment Single	36
Grant	Pensioner Education Supplement	33
Grant	Seniors Health Card	28
Grant	Tertiary Access Payment	45
Grant	Youth Allowance Jobseekers	38
Grant	Youth Allowance Students	52
Greater Bendigo	ABSTUDY - Non-Schooling A	37
Greater Bendigo	ABSTUDY - PES	0
Greater Bendigo	ABSTUDY - Schooling A	19
Greater Bendigo	ACCS Grandparent	32
Greater Bendigo	ACCS Temporary Financial Hardship	42
Greater Bendigo	ACCS Transition to Work	51
Greater Bendigo	Age Pension	89
Greater Bendigo	Assistance for Isolated Children	1
Greater Bendigo	Austudy	56
Greater Bendigo	Carer Allowance	40
Greater Bendigo	Carer Payment	63
Greater Bendigo	Child Care Subsidy	25
Greater Bendigo	Crisis Payment	6
Greater Bendigo	Dad and Partner Pay	42
Greater Bendigo	Disability Support Pension	102
Greater Bendigo	Essential Medical Equipment	46
Greater Bendigo	Ex-Carer Allowance (Child) Health Care Card	14
Greater Bendigo	Family Tax Benefit Lump Sum	16
Greater Bendigo	Family Tax Benefit New Claim	54
Greater Bendigo	Farm Household Allowance	17
Greater Bendigo	Foster Child Health Care Card	19
Greater Bendigo	Home Equity Access Scheme	0
Greater Bendigo	JobSeeker Payment	25
Greater Bendigo	Low Income Card	59
Greater Bendigo	Mobility Allowance	31
Greater Bendigo	Paid Parental Leave	24
Greater Bendigo	Parenting Payment Partnered	71
Greater Bendigo	Parenting Payment Single	63
Greater Bendigo	Pensioner Education Supplement	26
Greater Bendigo	Seniors Health Card	37
Greater Bendigo	Special Benefit	29
Greater Bendigo	Stillborn Baby Payment	9
Greater Bendigo	Tertiary Access Payment	40
Greater Bendigo	Youth Allowance Apprentice	59
Greater Bendigo	Youth Allowance Jobseekers	29

LGA	SERVICE REASON	Average Days To Process
Greater Bendigo	Youth Allowance Students	50
Greater Dandenong	ABSTUDY - Non-Schooling A	46
Greater Dandenong	ABSTUDY - Schooling A	20
Greater Dandenong	ACCS Grandparent	33
Greater Dandenong	ACCS Temporary Financial Hardship	36
Greater Dandenong	ACCS Transition to Work	54
Greater Dandenong	Age Pension	70
Greater Dandenong	Assistance for Isolated Children	0
Greater Dandenong	Austudy	55
Greater Dandenong	Carer Allowance	48
Greater Dandenong	Carer Payment	70
Greater Dandenong	Child Care Subsidy	26
Greater Dandenong	Crisis Payment	3
Greater Dandenong	Dad and Partner Pay	63
Greater Dandenong	Disability Support Pension	99
Greater Dandenong	Essential Medical Equipment	54
Greater Dandenong	Ex-Carer Allowance (Child) Health Care Card	7
Greater Dandenong	Family Tax Benefit Lump Sum	13
Greater Dandenong	Family Tax Benefit New Claim	57
Greater Dandenong	Fares Allowance	0
Greater Dandenong	Farm Household Allowance	0
Greater Dandenong	Home Equity Access Scheme	0
Greater Dandenong	JobSeeker Payment	21
Greater Dandenong	Low Income Card	57
Greater Dandenong	Mobility Allowance	30
Greater Dandenong	Paid Parental Leave	33
Greater Dandenong	Parenting Payment Partnered	55
Greater Dandenong	Parenting Payment Single	51
Greater Dandenong	Pensioner Education Supplement	26
Greater Dandenong	Seniors Health Card	38
Greater Dandenong	Special Benefit	28
Greater Dandenong	Status Resolution Support Services	6
Greater Dandenong	Stillborn Baby Payment	11
Greater Dandenong	Tertiary Access Payment	67
Greater Dandenong	Youth Allowance Apprentice	59
Greater Dandenong	Youth Allowance Jobseekers	24
Greater Dandenong	Youth Allowance Students	53
Greater Geelong	ABSTUDY - Non-Schooling A	35
Greater Geelong	ABSTUDY - Schooling A	78
Greater Geelong	ACCS Grandparent	44
Greater Geelong	ACCS Temporary Financial Hardship	39
Greater Geelong	ACCS Transition to Work	52
Greater Geelong	Age Pension	90
Greater Geelong	Assistance for Isolated Children	0
Greater Geelong	Austudy	60
Greater Geelong	Carer Allowance	42
Greater Geelong	Carer Payment	70

LGA	SERVICE REASON	Average Days To Process
Greater Geelong	Child Care Subsidy	24
Greater Geelong	Crisis Payment	6
Greater Geelong	Dad and Partner Pay	43
Greater Geelong	Disability Support Pension	108
Greater Geelong	Essential Medical Equipment	44
Greater Geelong	Ex-Carer Allowance (Child) Health Care Card	5
Greater Geelong	Family Tax Benefit Lump Sum	14
Greater Geelong	Family Tax Benefit New Claim	55
Greater Geelong	Fares Allowance	0
Greater Geelong	Foster Child Health Care Card	10
Greater Geelong	Home Equity Access Scheme	0
Greater Geelong	JobSeeker Payment	25
Greater Geelong	Low Income Card	57
Greater Geelong	Mobility Allowance	30
Greater Geelong	Paid Parental Leave	28
Greater Geelong	Parenting Payment Partnered	65
Greater Geelong	Parenting Payment Single	60
Greater Geelong	Pensioner Education Supplement	26
Greater Geelong	Seniors Health Card	43
Greater Geelong	Special Benefit	25
Greater Geelong	Stillborn Baby Payment	3
Greater Geelong	Tertiary Access Payment	36
Greater Geelong	Youth Allowance Apprentice	66
Greater Geelong	Youth Allowance Jobseekers	27
Greater Geelong	Youth Allowance Students	52
Greater Geraldton	ABSTUDY - Non-Schooling A	24
Greater Geraldton	ABSTUDY - Schooling A	17
Greater Geraldton	ACCS Grandparent	73
Greater Geraldton	ACCS Temporary Financial Hardship	38
Greater Geraldton	ACCS Transition to Work	67
Greater Geraldton	Age Pension	93
Greater Geraldton	Austudy	51
Greater Geraldton	Carer Allowance	47
Greater Geraldton	Carer Payment	61
Greater Geraldton	Child Care Subsidy	25
Greater Geraldton	Crisis Payment	5
Greater Geraldton	Dad and Partner Pay	34
Greater Geraldton	Disability Support Pension	136
Greater Geraldton	Essential Medical Equipment	62
Greater Geraldton	Ex-Carer Allowance (Child) Health Care Card	5
Greater Geraldton	Family Tax Benefit Lump Sum	12
Greater Geraldton	Family Tax Benefit New Claim	53
Greater Geraldton	Fares Allowance	0
Greater Geraldton	Home Equity Access Scheme	0
Greater Geraldton	JobSeeker Payment	17
Greater Geraldton	Low Income Card	60
Greater Geraldton	Mobility Allowance	26

LGA	SERVICE REASON	Average Days To Process
Greater Geraldton	Paid Parental Leave	28
Greater Geraldton	Parenting Payment Partnered	48
Greater Geraldton	Parenting Payment Single	57
Greater Geraldton	Pensioner Education Supplement	27
Greater Geraldton	Seniors Health Card	35
Greater Geraldton	Special Benefit	10
Greater Geraldton	Stillborn Baby Payment	5
Greater Geraldton	Tertiary Access Payment	34
Greater Geraldton	Youth Allowance Apprentice	34
Greater Geraldton	Youth Allowance Jobseekers	23
Greater Geraldton	Youth Allowance Students	43
Greater Hume	ABSTUDY - Non-Schooling A	47
Greater Hume	ACCS Grandparent	70
Greater Hume	ACCS Temporary Financial Hardship	40
Greater Hume	ACCS Transition to Work	58
Greater Hume	Age Pension	70
Greater Hume	Assistance for Isolated Children	0
Greater Hume	Austudy	52
Greater Hume	Carer Allowance	63
Greater Hume	Carer Payment	93
Greater Hume	Child Care Subsidy	24
Greater Hume	Crisis Payment	3
Greater Hume	Dad and Partner Pay	31
Greater Hume	Disability Support Pension	105
Greater Hume	Essential Medical Equipment	74
Greater Hume	Family Tax Benefit Lump Sum	11
Greater Hume	Family Tax Benefit New Claim	48
Greater Hume	Farm Household Allowance	125
Greater Hume	Home Equity Access Scheme	0
Greater Hume	JobSeeker Payment	16
Greater Hume	Low Income Card	44
Greater Hume	Paid Parental Leave	19
Greater Hume	Parenting Payment Partnered	74
Greater Hume	Parenting Payment Single	57
Greater Hume	Pensioner Education Supplement	35
Greater Hume	Seniors Health Card	28
Greater Hume	Special Benefit	8
Greater Hume	Tertiary Access Payment	36
Greater Hume	Youth Allowance Apprentice	73
Greater Hume	Youth Allowance Jobseekers	24
Greater Hume	Youth Allowance Students	44
Greater Shepparton	ABSTUDY - Non-Schooling A	36
Greater Shepparton	ABSTUDY - Schooling A	56
Greater Shepparton	ACCS Grandparent	58
Greater Shepparton	ACCS Temporary Financial Hardship	34
Greater Shepparton	ACCS Transition to Work	56
Greater Shepparton	Age Pension	81

LGA	SERVICE REASON	Average Days To Process
Greater Shepparton	Assistance for Isolated Children	0
Greater Shepparton	Austudy	62
Greater Shepparton	Carer Allowance	45
Greater Shepparton	Carer Payment	60
Greater Shepparton	Child Care Subsidy	22
Greater Shepparton	Crisis Payment	4
Greater Shepparton	Dad and Partner Pay	31
Greater Shepparton	Disability Support Pension	114
Greater Shepparton	Essential Medical Equipment	58
Greater Shepparton	Ex-Carer Allowance (Child) Health Care Card	3
Greater Shepparton	Family Tax Benefit Lump Sum	15
Greater Shepparton	Family Tax Benefit New Claim	45
Greater Shepparton	Fares Allowance	0
Greater Shepparton	Farm Household Allowance	59
Greater Shepparton	Foster Child Health Care Card	8
Greater Shepparton	Home Equity Access Scheme	0
Greater Shepparton	JobSeeker Payment	20
Greater Shepparton	Low Income Card	52
Greater Shepparton	Mobility Allowance	32
Greater Shepparton	Paid Parental Leave	22
Greater Shepparton	Parenting Payment Partnered	49
Greater Shepparton	Parenting Payment Single	52
Greater Shepparton	Pensioner Education Supplement	25
Greater Shepparton	Seniors Health Card	50
Greater Shepparton	Special Benefit	20
Greater Shepparton	Stillborn Baby Payment	0
Greater Shepparton	Tertiary Access Payment	39
Greater Shepparton	Youth Allowance Apprentice	61
Greater Shepparton	Youth Allowance Jobseekers	26
Greater Shepparton	Youth Allowance Students	44
Griffith	ABSTUDY - Non-Schooling A	28
Griffith	ABSTUDY - PES	6
Griffith	ABSTUDY - Schooling A	41
Griffith	ACCS Grandparent	52
Griffith	ACCS Temporary Financial Hardship	33
Griffith	ACCS Transition to Work	61
Griffith	Age Pension	78
Griffith	Assistance for Isolated Children	0
Griffith	Austudy	55
Griffith	Carer Allowance	40
Griffith	Carer Payment	67
Griffith	Child Care Subsidy	30
Griffith	Crisis Payment	7
Griffith	Dad and Partner Pay	36
Griffith	Disability Support Pension	92
Griffith	Essential Medical Equipment	34
Griffith	Ex-Carer Allowance (Child) Health Care Card	0

LGA	SERVICE REASON	Average Days To Process
Griffith	Family Tax Benefit Lump Sum	16
Griffith	Family Tax Benefit New Claim	55
Griffith	Fares Allowance	0
Griffith	Farm Household Allowance	93
Griffith	Home Equity Access Scheme	0
Griffith	JobSeeker Payment	21
Griffith	Low Income Card	51
Griffith	Paid Parental Leave	27
Griffith	Parenting Payment Partnered	66
Griffith	Parenting Payment Single	51
Griffith	Pensioner Education Supplement	24
Griffith	Seniors Health Card	53
Griffith	Special Benefit	17
Griffith	Stillborn Baby Payment	0
Griffith	Tertiary Access Payment	38
Griffith	Youth Allowance Apprentice	69
Griffith	Youth Allowance Jobseekers	22
Griffith	Youth Allowance Students	51
Gunnedah	ABSTUDY - Non-Schooling A	39
Gunnedah	ABSTUDY - PES	0
Gunnedah	ABSTUDY - Schooling A	8
Gunnedah	ACCS Temporary Financial Hardship	28
Gunnedah	ACCS Transition to Work	65
Gunnedah	Age Pension	78
Gunnedah	Assistance for Isolated Children	0
Gunnedah	Austudy	62
Gunnedah	Carer Allowance	40
Gunnedah	Carer Payment	46
Gunnedah	Child Care Subsidy	22
Gunnedah	Crisis Payment	6
Gunnedah	Dad and Partner Pay	75
Gunnedah	Disability Support Pension	141
Gunnedah	Essential Medical Equipment	49
Gunnedah	Ex-Carer Allowance (Child) Health Care Card	0
Gunnedah	Family Tax Benefit Lump Sum	14
Gunnedah	Family Tax Benefit New Claim	49
Gunnedah	Farm Household Allowance	50
Gunnedah	JobSeeker Payment	17
Gunnedah	Low Income Card	62
Gunnedah	Paid Parental Leave	26
Gunnedah	Parenting Payment Partnered	62
Gunnedah	Parenting Payment Single	56
Gunnedah	Pensioner Education Supplement	25
Gunnedah	Seniors Health Card	50
Gunnedah	Special Benefit	3
Gunnedah	Tertiary Access Payment	46
Gunnedah	Youth Allowance Apprentice	63

LGA	SERVICE REASON	Average Days To Process
Gunnedah	Youth Allowance Jobseekers	22
Gunnedah	Youth Allowance Students	57
Gwydir	ABSTUDY - Non-Schooling A	25
Gwydir	ACCS Transition to Work	26
Gwydir	Age Pension	53
Gwydir	Assistance for Isolated Children	0
Gwydir	Austudy	43
Gwydir	Carer Allowance	57
Gwydir	Carer Payment	61
Gwydir	Child Care Subsidy	22
Gwydir	Crisis Payment	6
Gwydir	Disability Support Pension	116
Gwydir	Family Tax Benefit Lump Sum	20
Gwydir	Family Tax Benefit New Claim	67
Gwydir	Fares Allowance	0
Gwydir	Foster Child Health Care Card	19
Gwydir	Home Equity Access Scheme	0
Gwydir	JobSeeker Payment	20
Gwydir	Low Income Card	76
Gwydir	Paid Parental Leave	21
Gwydir	Parenting Payment Partnered	52
Gwydir	Parenting Payment Single	74
Gwydir	Pensioner Education Supplement	21
Gwydir	Seniors Health Card	67
Gwydir	Tertiary Access Payment	31
Gwydir	Youth Allowance Jobseekers	31
Gwydir	Youth Allowance Students	50
Gympie	ABSTUDY - Non-Schooling A	21
Gympie	ABSTUDY - PES	0
Gympie	ABSTUDY - Schooling A	17
Gympie	ACCS Grandparent	111
Gympie	ACCS Temporary Financial Hardship	30
Gympie	ACCS Transition to Work	57
Gympie	Age Pension	80
Gympie	Assistance for Isolated Children	0
Gympie	Austudy	54
Gympie	Carer Allowance	38
Gympie	Carer Payment	63
Gympie	Child Care Subsidy	22
Gympie	Crisis Payment	6
Gympie	Dad and Partner Pay	59
Gympie	Disability Support Pension	111
Gympie	Essential Medical Equipment	40
Gympie	Ex-Carer Allowance (Child) Health Care Card	33
Gympie	Family Tax Benefit Lump Sum	17
Gympie	Family Tax Benefit New Claim	51
Gympie	Fares Allowance	0

LGA	SERVICE REASON	Average Days To Process
Gympie	Farm Household Allowance	89
Gympie	Foster Child Health Care Card	1
Gympie	Home Equity Access Scheme	0
Gympie	JobSeeker Payment	23
Gympie	Low Income Card	62
Gympie	Mobility Allowance	31
Gympie	Paid Parental Leave	25
Gympie	Parenting Payment Partnered	54
Gympie	Parenting Payment Single	64
Gympie	Pensioner Education Supplement	25
Gympie	Seniors Health Card	46
Gympie	Special Benefit	12
Gympie	Stillborn Baby Payment	1
Gympie	Tertiary Access Payment	39
Gympie	Youth Allowance Jobseekers	28
Gympie	Youth Allowance Students	49
Halls Creek	ABSTUDY - Non-Schooling A	11
Halls Creek	ABSTUDY - Schooling A	5
Halls Creek	ACCS Transition to Work	41
Halls Creek	Carer Allowance	71
Halls Creek	Carer Payment	91
Halls Creek	Child Care Subsidy	16
Halls Creek	Crisis Payment	2
Halls Creek	Disability Support Pension	122
Halls Creek	Family Tax Benefit Lump Sum	0
Halls Creek	Family Tax Benefit New Claim	45
Halls Creek	JobSeeker Payment	9
Halls Creek	Low Income Card	88
Halls Creek	Mobility Allowance	41
Halls Creek	Paid Parental Leave	15
Halls Creek	Parenting Payment Partnered	51
Halls Creek	Parenting Payment Single	26
Halls Creek	Pensioner Education Supplement	1
Halls Creek	Youth Allowance Jobseekers	17
Harvey	ABSTUDY - Non-Schooling A	39
Harvey	ABSTUDY - Schooling A	36
Harvey	ACCS Grandparent	43
Harvey	ACCS Temporary Financial Hardship	43
Harvey	ACCS Transition to Work	72
Harvey	Age Pension	101
Harvey	Assistance for Isolated Children	0
Harvey	Austudy	59
Harvey	Carer Allowance	42
Harvey	Carer Payment	67
Harvey	Child Care Subsidy	26
Harvey	Crisis Payment	7
Harvey	Dad and Partner Pay	47

LGA	SERVICE REASON	Average Days To Process
Harvey	Disability Support Pension	104
Harvey	Essential Medical Equipment	41
Harvey	Ex-Carer Allowance (Child) Health Care Card	0
Harvey	Family Tax Benefit Lump Sum	22
Harvey	Family Tax Benefit New Claim	56
Harvey	Foster Child Health Care Card	16
Harvey	Home Equity Access Scheme	0
Harvey	JobSeeker Payment	20
Harvey	Low Income Card	59
Harvey	Mobility Allowance	35
Harvey	Paid Parental Leave	28
Harvey	Parenting Payment Partnered	59
Harvey	Parenting Payment Single	52
Harvey	Pensioner Education Supplement	30
Harvey	Seniors Health Card	46
Harvey	Special Benefit	48
Harvey	Tertiary Access Payment	44
Harvey	Youth Allowance Jobseekers	25
Harvey	Youth Allowance Students	51
Hawkesbury	ABSTUDY - Non-Schooling A	26
Hawkesbury	ABSTUDY - Schooling A	47
Hawkesbury	ACCS Grandparent	1
Hawkesbury	ACCS Temporary Financial Hardship	35
Hawkesbury	ACCS Transition to Work	46
Hawkesbury	Age Pension	84
Hawkesbury	Assistance for Isolated Children	0
Hawkesbury	Austudy	57
Hawkesbury	Carer Allowance	36
Hawkesbury	Carer Payment	61
Hawkesbury	Child Care Subsidy	22
Hawkesbury	Crisis Payment	4
Hawkesbury	Dad and Partner Pay	45
Hawkesbury	Disability Support Pension	101
Hawkesbury	Essential Medical Equipment	42
Hawkesbury	Ex-Carer Allowance (Child) Health Care Card	6
Hawkesbury	Family Tax Benefit Lump Sum	17
Hawkesbury	Family Tax Benefit New Claim	57
Hawkesbury	Farm Household Allowance	73
Hawkesbury	Foster Child Health Care Card	5
Hawkesbury	Home Equity Access Scheme	0
Hawkesbury	JobSeeker Payment	21
Hawkesbury	Low Income Card	48
Hawkesbury	Mobility Allowance	41
Hawkesbury	Paid Parental Leave	26
Hawkesbury	Parenting Payment Partnered	61
Hawkesbury	Parenting Payment Single	56
Hawkesbury	Pensioner Education Supplement	23

LGA	SERVICE REASON	Average Days To Process
Hawkesbury	Seniors Health Card	38
Hawkesbury	Special Benefit	13
Hawkesbury	Stillborn Baby Payment	0
Hawkesbury	Tertiary Access Payment	44
Hawkesbury	Youth Allowance Apprentice	63
Hawkesbury	Youth Allowance Jobseekers	26
Hawkesbury	Youth Allowance Students	56
Hay	ABSTUDY - Non-Schooling A	33
Hay	Age Pension	116
Hay	Assistance for Isolated Children	0
Hay	Carer Allowance	56
Hay	Carer Payment	62
Hay	Child Care Subsidy	24
Hay	Crisis Payment	8
Hay	Disability Support Pension	142
Hay	Ex-Carer Allowance (Child) Health Care Card	1
Hay	Family Tax Benefit Lump Sum	18
Hay	Family Tax Benefit New Claim	39
Hay	Foster Child Health Care Card	34
Hay	JobSeeker Payment	29
Hay	Low Income Card	34
Hay	Paid Parental Leave	20
Hay	Parenting Payment Partnered	107
Hay	Parenting Payment Single	32
Hay	Seniors Health Card	48
Hay	Special Benefit	5
Hay	Tertiary Access Payment	16
Hay	Youth Allowance Jobseekers	20
Hay	Youth Allowance Students	64
Hepburn	ABSTUDY - Non-Schooling A	22
Hepburn	ACCS Grandparent	46
Hepburn	ACCS Temporary Financial Hardship	12
Hepburn	ACCS Transition to Work	69
Hepburn	Age Pension	86
Hepburn	Austudy	60
Hepburn	Carer Allowance	44
Hepburn	Carer Payment	59
Hepburn	Child Care Subsidy	23
Hepburn	Crisis Payment	8
Hepburn	Dad and Partner Pay	18
Hepburn	Disability Support Pension	122
Hepburn	Essential Medical Equipment	44
Hepburn	Ex-Carer Allowance (Child) Health Care Card	8
Hepburn	Family Tax Benefit Lump Sum	31
Hepburn	Family Tax Benefit New Claim	55
Hepburn	Home Equity Access Scheme	0
Hepburn	JobSeeker Payment	23

LGA	SERVICE REASON	Average Days To Process
Hepburn	Low Income Card	47
Hepburn	Mobility Allowance	41
Hepburn	Paid Parental Leave	21
Hepburn	Parenting Payment Partnered	65
Hepburn	Parenting Payment Single	63
Hepburn	Pensioner Education Supplement	17
Hepburn	Seniors Health Card	46
Hepburn	Special Benefit	67
Hepburn	Tertiary Access Payment	49
Hepburn	Youth Allowance Apprentice	58
Hepburn	Youth Allowance Jobseekers	35
Hepburn	Youth Allowance Students	45
Hilltops	ABSTUDY - Non-Schooling A	39
Hilltops	ABSTUDY - Schooling A	7
Hilltops	ACCS Grandparent	64
Hilltops	ACCS Temporary Financial Hardship	31
Hilltops	ACCS Transition to Work	69
Hilltops	Age Pension	63
Hilltops	Assistance for Isolated Children	0
Hilltops	Carer Allowance	54
Hilltops	Carer Payment	54
Hilltops	Child Care Subsidy	27
Hilltops	Crisis Payment	4
Hilltops	Dad and Partner Pay	102
Hilltops	Disability Support Pension	98
Hilltops	Essential Medical Equipment	41
Hilltops	Ex-Carer Allowance (Child) Health Care Card	1
Hilltops	Family Tax Benefit Lump Sum	20
Hilltops	Family Tax Benefit New Claim	55
Hilltops	Fares Allowance	0
Hilltops	Farm Household Allowance	140
Hilltops	Foster Child Health Care Card	7
Hilltops	Home Equity Access Scheme	0
Hilltops	JobSeeker Payment	21
Hilltops	Low Income Card	52
Hilltops	Paid Parental Leave	29
Hilltops	Parenting Payment Partnered	71
Hilltops	Parenting Payment Single	54
Hilltops	Pensioner Education Supplement	25
Hilltops	Seniors Health Card	42
Hilltops	Special Benefit	14
Hilltops	Stillborn Baby Payment	18
Hilltops	Tertiary Access Payment	28
Hilltops	Youth Allowance Apprentice	58
Hilltops	Youth Allowance Jobseekers	31
Hilltops	Youth Allowance Students	42
Hinchinbrook	ABSTUDY - Non-Schooling A	18

LGA	SERVICE REASON	Average Days To Process
Hinchinbrook	ABSTUDY - Schooling A	28
Hinchinbrook	ACCS Temporary Financial Hardship	78
Hinchinbrook	ACCS Transition to Work	59
Hinchinbrook	Age Pension	73
Hinchinbrook	Assistance for Isolated Children	0
Hinchinbrook	Austudy	66
Hinchinbrook	Carer Allowance	54
Hinchinbrook	Carer Payment	72
Hinchinbrook	Child Care Subsidy	25
Hinchinbrook	Crisis Payment	4
Hinchinbrook	Dad and Partner Pay	127
Hinchinbrook	Disability Support Pension	105
Hinchinbrook	Essential Medical Equipment	34
Hinchinbrook	Ex-Carer Allowance (Child) Health Care Card	5
Hinchinbrook	Family Tax Benefit Lump Sum	16
Hinchinbrook	Family Tax Benefit New Claim	53
Hinchinbrook	Fares Allowance	0
Hinchinbrook	Farm Household Allowance	21
Hinchinbrook	Home Equity Access Scheme	0
Hinchinbrook	JobSeeker Payment	21
Hinchinbrook	Low Income Card	39
Hinchinbrook	Mobility Allowance	42
Hinchinbrook	Paid Parental Leave	27
Hinchinbrook	Parenting Payment Partnered	48
Hinchinbrook	Parenting Payment Single	51
Hinchinbrook	Pensioner Education Supplement	25
Hinchinbrook	Seniors Health Card	40
Hinchinbrook	Special Benefit	9
Hinchinbrook	Tertiary Access Payment	24
Hinchinbrook	Youth Allowance Jobseekers	20
Hinchinbrook	Youth Allowance Students	52
Hindmarsh	ACCS Temporary Financial Hardship	0
Hindmarsh	Age Pension	47
Hindmarsh	Austudy	31
Hindmarsh	Carer Allowance	51
Hindmarsh	Carer Payment	81
Hindmarsh	Child Care Subsidy	25
Hindmarsh	Crisis Payment	2
Hindmarsh	Dad and Partner Pay	89
Hindmarsh	Disability Support Pension	178
Hindmarsh	Essential Medical Equipment	65
Hindmarsh	Family Tax Benefit Lump Sum	15
Hindmarsh	Family Tax Benefit New Claim	38
Hindmarsh	JobSeeker Payment	16
Hindmarsh	Low Income Card	47
Hindmarsh	Mobility Allowance	18
Hindmarsh	Paid Parental Leave	22

LGA	SERVICE REASON	Average Days To Process
Hindmarsh	Parenting Payment Partnered	80
Hindmarsh	Parenting Payment Single	32
Hindmarsh	Pensioner Education Supplement	16
Hindmarsh	Seniors Health Card	66
Hindmarsh	Youth Allowance Jobseekers	14
Hindmarsh	Youth Allowance Students	43
Hobart	ABSTUDY - Non-Schooling A	26
Hobart	ABSTUDY - PES	5
Hobart	ABSTUDY - Schooling A	7
Hobart	ACCS Temporary Financial Hardship	32
Hobart	ACCS Transition to Work	44
Hobart	Age Pension	107
Hobart	Assistance for Isolated Children	0
Hobart	Austudy	55
Hobart	Carer Allowance	45
Hobart	Carer Payment	65
Hobart	Child Care Subsidy	29
Hobart	Crisis Payment	4
Hobart	Dad and Partner Pay	71
Hobart	Disability Support Pension	106
Hobart	Essential Medical Equipment	47
Hobart	Ex-Carer Allowance (Child) Health Care Card	2
Hobart	Family Tax Benefit Lump Sum	24
Hobart	Family Tax Benefit New Claim	58
Hobart	Fares Allowance	0
Hobart	Foster Child Health Care Card	111
Hobart	Home Equity Access Scheme	0
Hobart	JobSeeker Payment	24
Hobart	Low Income Card	62
Hobart	Mobility Allowance	32
Hobart	Paid Parental Leave	33
Hobart	Parenting Payment Partnered	57
Hobart	Parenting Payment Single	48
Hobart	Pensioner Education Supplement	18
Hobart	Seniors Health Card	42
Hobart	Special Benefit	10
Hobart	Tertiary Access Payment	36
Hobart	Youth Allowance Apprentice	40
Hobart	Youth Allowance Jobseekers	30
Hobart	Youth Allowance Students	48
Hobsons Bay	ABSTUDY - Non-Schooling A	57
Hobsons Bay	ACCS Grandparent	54
Hobsons Bay	ACCS Temporary Financial Hardship	32
Hobsons Bay	ACCS Transition to Work	54
Hobsons Bay	Age Pension	88
Hobsons Bay	Assistance for Isolated Children	0
Hobsons Bay	Austudy	50

LGA	SERVICE REASON	Average Days To Process
Hobsons Bay	Carer Allowance	48
Hobsons Bay	Carer Payment	69
Hobsons Bay	Child Care Subsidy	24
Hobsons Bay	Crisis Payment	4
Hobsons Bay	Dad and Partner Pay	52
Hobsons Bay	Disability Support Pension	92
Hobsons Bay	Essential Medical Equipment	55
Hobsons Bay	Ex-Carer Allowance (Child) Health Care Card	2
Hobsons Bay	Family Tax Benefit Lump Sum	13
Hobsons Bay	Family Tax Benefit New Claim	56
Hobsons Bay	Foster Child Health Care Card	3
Hobsons Bay	Home Equity Access Scheme	0
Hobsons Bay	JobSeeker Payment	27
Hobsons Bay	Low Income Card	57
Hobsons Bay	Mobility Allowance	7
Hobsons Bay	Paid Parental Leave	30
Hobsons Bay	Parenting Payment Partnered	71
Hobsons Bay	Parenting Payment Single	64
Hobsons Bay	Pensioner Education Supplement	28
Hobsons Bay	Seniors Health Card	44
Hobsons Bay	Special Benefit	22
Hobsons Bay	Stillborn Baby Payment	0
Hobsons Bay	Tertiary Access Payment	42
Hobsons Bay	Youth Allowance Apprentice	59
Hobsons Bay	Youth Allowance Jobseekers	31
Hobsons Bay	Youth Allowance Students	52
Holdfast Bay	ABSTUDY - Non-Schooling A	29
Holdfast Bay	ACCS Temporary Financial Hardship	27
Holdfast Bay	ACCS Transition to Work	133
Holdfast Bay	Age Pension	106
Holdfast Bay	Assistance for Isolated Children	0
Holdfast Bay	Austudy	51
Holdfast Bay	Carer Allowance	29
Holdfast Bay	Carer Payment	65
Holdfast Bay	Child Care Subsidy	25
Holdfast Bay	Crisis Payment	3
Holdfast Bay	Dad and Partner Pay	50
Holdfast Bay	Disability Support Pension	112
Holdfast Bay	Essential Medical Equipment	47
Holdfast Bay	Ex-Carer Allowance (Child) Health Care Card	9
Holdfast Bay	Family Tax Benefit Lump Sum	15
Holdfast Bay	Family Tax Benefit New Claim	52
Holdfast Bay	Home Equity Access Scheme	0
Holdfast Bay	JobSeeker Payment	22
Holdfast Bay	Low Income Card	57
Holdfast Bay	Mobility Allowance	29
Holdfast Bay	Paid Parental Leave	30

LGA	SERVICE REASON	Average Days To Process
Holdfast Bay	Parenting Payment Partnered	55
Holdfast Bay	Parenting Payment Single	51
Holdfast Bay	Pensioner Education Supplement	28
Holdfast Bay	Seniors Health Card	35
Holdfast Bay	Special Benefit	25
Holdfast Bay	Youth Allowance Apprentice	70
Holdfast Bay	Youth Allowance Jobseekers	20
Holdfast Bay	Youth Allowance Students	45
Hope Vale	ABSTUDY - Non-Schooling A	10
Hope Vale	ABSTUDY - PES	1
Hope Vale	ABSTUDY - Schooling A	17
Hope Vale	Age Pension	18
Hope Vale	Carer Allowance	77
Hope Vale	Carer Payment	111
Hope Vale	Child Care Subsidy	11
Hope Vale	Crisis Payment	5
Hope Vale	Dad and Partner Pay	0
Hope Vale	Disability Support Pension	134
Hope Vale	Essential Medical Equipment	77
Hope Vale	Family Tax Benefit Lump Sum	20
Hope Vale	Family Tax Benefit New Claim	33
Hope Vale	JobSeeker Payment	12
Hope Vale	Low Income Card	62
Hope Vale	Paid Parental Leave	6
Hope Vale	Parenting Payment Single	18
Hope Vale	Special Benefit	6
Hope Vale	Tertiary Access Payment	39
Hope Vale	Youth Allowance Jobseekers	20
Hope Vale	Youth Allowance Students	39
Hornsby	ABSTUDY - Non-Schooling A	40
Hornsby	ACCS Temporary Financial Hardship	39
Hornsby	ACCS Transition to Work	78
Hornsby	Age Pension	106
Hornsby	Assistance for Isolated Children	1
Hornsby	Austudy	54
Hornsby	Carer Allowance	49
Hornsby	Carer Payment	76
Hornsby	Child Care Subsidy	25
Hornsby	Crisis Payment	4
Hornsby	Dad and Partner Pay	62
Hornsby	Disability Support Pension	103
Hornsby	Double Orphan Pension	3
Hornsby	Essential Medical Equipment	48
Hornsby	Ex-Carer Allowance (Child) Health Care Card	6
Hornsby	Family Tax Benefit Lump Sum	14
Hornsby	Family Tax Benefit New Claim	65
Hornsby	Fares Allowance	0

LGA	SERVICE REASON	Average Days To Process
Hornsby	Home Equity Access Scheme	0
Hornsby	JobSeeker Payment	28
Hornsby	Low Income Card	63
Hornsby	Mobility Allowance	39
Hornsby	Paid Parental Leave	34
Hornsby	Parenting Payment Partnered	69
Hornsby	Parenting Payment Single	72
Hornsby	Pensioner Education Supplement	22
Hornsby	Seniors Health Card	49
Hornsby	Special Benefit	42
Hornsby	Youth Allowance Apprentice	59
Hornsby	Youth Allowance Jobseekers	30
Hornsby	Youth Allowance Students	52
Horsham	ABSTUDY - Non-Schooling A	36
Horsham	ABSTUDY - Schooling A	0
Horsham	ACCS Grandparent	3
Horsham	ACCS Temporary Financial Hardship	46
Horsham	ACCS Transition to Work	74
Horsham	Age Pension	97
Horsham	Austudy	46
Horsham	Carer Allowance	45
Horsham	Carer Payment	66
Horsham	Child Care Subsidy	20
Horsham	Crisis Payment	6
Horsham	Dad and Partner Pay	50
Horsham	Disability Support Pension	82
Horsham	Essential Medical Equipment	58
Horsham	Ex-Carer Allowance (Child) Health Care Card	1
Horsham	Family Tax Benefit Lump Sum	21
Horsham	Family Tax Benefit New Claim	55
Horsham	Fares Allowance	0
Horsham	Farm Household Allowance	18
Horsham	Foster Child Health Care Card	17
Horsham	Home Equity Access Scheme	0
Horsham	JobSeeker Payment	23
Horsham	Low Income Card	56
Horsham	Mobility Allowance	43
Horsham	Paid Parental Leave	23
Horsham	Parenting Payment Partnered	62
Horsham	Parenting Payment Single	61
Horsham	Pensioner Education Supplement	24
Horsham	Seniors Health Card	51
Horsham	Special Benefit	7
Horsham	Tertiary Access Payment	38
Horsham	Youth Allowance Apprentice	63
Horsham	Youth Allowance Jobseekers	29
Horsham	Youth Allowance Students	24

LGA	SERVICE REASON	Average Days To Process
Hume	ABSTUDY - Non-Schooling A	36
Hume	ABSTUDY - PES	0
Hume	ABSTUDY - Schooling A	8
Hume	ACCS Grandparent	50
Hume	ACCS Temporary Financial Hardship	41
Hume	ACCS Transition to Work	58
Hume	Age Pension	74
Hume	Assistance for Isolated Children	0
Hume	Austudy	58
Hume	Carer Allowance	56
Hume	Carer Payment	73
Hume	Child Care Subsidy	23
Hume	Crisis Payment	5
Hume	Dad and Partner Pay	49
Hume	Disability Support Pension	114
Hume	Double Orphan Pension	3
Hume	Essential Medical Equipment	44
Hume	Ex-Carer Allowance (Child) Health Care Card	4
Hume	Family Tax Benefit Lump Sum	14
Hume	Family Tax Benefit New Claim	56
Hume	Fares Allowance	0
Hume	Foster Child Health Care Card	26
Hume	Home Equity Access Scheme	0
Hume	JobSeeker Payment	25
Hume	Low Income Card	58
Hume	Mobility Allowance	35
Hume	Paid Parental Leave	31
Hume	Parenting Payment Partnered	63
Hume	Parenting Payment Single	60
Hume	Pensioner Education Supplement	20
Hume	Seniors Health Card	43
Hume	Special Benefit	25
Hume	Status Resolution Support Services	17
Hume	Stillborn Baby Payment	2
Hume	Tertiary Access Payment	42
Hume	Youth Allowance Apprentice	62
Hume	Youth Allowance Jobseekers	28
Hume	Youth Allowance Students	53
Hunters Hill	ABSTUDY - Non-Schooling A	14
Hunters Hill	ACCS Temporary Financial Hardship	27
Hunters Hill	ACCS Transition to Work	70
Hunters Hill	Age Pension	90
Hunters Hill	Austudy	53
Hunters Hill	Carer Allowance	51
Hunters Hill	Carer Payment	44
Hunters Hill	Child Care Subsidy	28
Hunters Hill	Crisis Payment	6

LGA	SERVICE REASON	Average Days To Process
Hunters Hill	Dad and Partner Pay	50
Hunters Hill	Disability Support Pension	119
Hunters Hill	Ex-Carer Allowance (Child) Health Care Card	95
Hunters Hill	Family Tax Benefit Lump Sum	32
Hunters Hill	Family Tax Benefit New Claim	75
Hunters Hill	JobSeeker Payment	35
Hunters Hill	Low Income Card	63
Hunters Hill	Mobility Allowance	40
Hunters Hill	Paid Parental Leave	42
Hunters Hill	Parenting Payment Partnered	103
Hunters Hill	Parenting Payment Single	59
Hunters Hill	Pensioner Education Supplement	21
Hunters Hill	Seniors Health Card	45
Hunters Hill	Special Benefit	49
Hunters Hill	Youth Allowance Jobseekers	38
Hunters Hill	Youth Allowance Students	49
Huon Valley	ABSTUDY - Non-Schooling A	37
Huon Valley	ABSTUDY - Schooling A	0
Huon Valley	ACCS Grandparent	65
Huon Valley	ACCS Temporary Financial Hardship	36
Huon Valley	ACCS Transition to Work	72
Huon Valley	Age Pension	70
Huon Valley	Assistance for Isolated Children	0
Huon Valley	Austudy	45
Huon Valley	Carer Allowance	51
Huon Valley	Carer Payment	67
Huon Valley	Child Care Subsidy	25
Huon Valley	Crisis Payment	4
Huon Valley	Dad and Partner Pay	65
Huon Valley	Disability Support Pension	99
Huon Valley	Essential Medical Equipment	38
Huon Valley	Ex-Carer Allowance (Child) Health Care Card	7
Huon Valley	Family Tax Benefit Lump Sum	12
Huon Valley	Family Tax Benefit New Claim	61
Huon Valley	Fares Allowance	0
Huon Valley	Farm Household Allowance	73
Huon Valley	Home Equity Access Scheme	0
Huon Valley	JobSeeker Payment	25
Huon Valley	Low Income Card	56
Huon Valley	Mobility Allowance	31
Huon Valley	Paid Parental Leave	27
Huon Valley	Parenting Payment Partnered	69
Huon Valley	Parenting Payment Single	42
Huon Valley	Pensioner Education Supplement	18
Huon Valley	Seniors Health Card	70
Huon Valley	Special Benefit	7
Huon Valley	Tertiary Access Payment	34

LGA	SERVICE REASON	Average Days To Process
Huon Valley	Youth Allowance Apprentice	53
Huon Valley	Youth Allowance Jobseekers	26
Huon Valley	Youth Allowance Students	53
Indigo	ACCS Temporary Financial Hardship	39
Indigo	ACCS Transition to Work	73
Indigo	Age Pension	86
Indigo	Austudy	57
Indigo	Carer Allowance	29
Indigo	Carer Payment	47
Indigo	Child Care Subsidy	24
Indigo	Crisis Payment	9
Indigo	Dad and Partner Pay	49
Indigo	Disability Support Pension	116
Indigo	Essential Medical Equipment	36
Indigo	Ex-Carer Allowance (Child) Health Care Card	2
Indigo	Family Tax Benefit Lump Sum	14
Indigo	Family Tax Benefit New Claim	56
Indigo	Farm Household Allowance	51
Indigo	Home Equity Access Scheme	0
Indigo	JobSeeker Payment	25
Indigo	Low Income Card	58
Indigo	Mobility Allowance	41
Indigo	Paid Parental Leave	31
Indigo	Parenting Payment Partnered	82
Indigo	Parenting Payment Single	66
Indigo	Pensioner Education Supplement	14
Indigo	Seniors Health Card	46
Indigo	Tertiary Access Payment	36
Indigo	Youth Allowance Apprentice	65
Indigo	Youth Allowance Jobseekers	23
Indigo	Youth Allowance Students	44
Inner West	ABSTUDY - Non-Schooling A	38
Inner West	ABSTUDY - PES	0
Inner West	ABSTUDY - Schooling A	22
Inner West	ACCS Grandparent	37
Inner West	ACCS Temporary Financial Hardship	36
Inner West	ACCS Transition to Work	57
Inner West	Age Pension	80
Inner West	Assistance for Isolated Children	0
Inner West	Austudy	53
Inner West	Carer Allowance	50
Inner West	Carer Payment	72
Inner West	Child Care Subsidy	25
Inner West	Crisis Payment	4
Inner West	Dad and Partner Pay	53
Inner West	Disability Support Pension	105
Inner West	Essential Medical Equipment	62

LGA	SERVICE REASON	Average Days To Process
Inner West	Ex-Carer Allowance (Child) Health Care Card	1
Inner West	Family Tax Benefit Lump Sum	18
Inner West	Family Tax Benefit New Claim	56
Inner West	Fares Allowance	0
Inner West	Foster Child Health Care Card	23
Inner West	Home Equity Access Scheme	0
Inner West	JobSeeker Payment	25
Inner West	Low Income Card	54
Inner West	Mobility Allowance	36
Inner West	Paid Parental Leave	34
Inner West	Parenting Payment Partnered	69
Inner West	Parenting Payment Single	61
Inner West	Pensioner Education Supplement	23
Inner West	Seniors Health Card	39
Inner West	Special Benefit	24
Inner West	Status Resolution Support Services	4
Inner West	Stillborn Baby Payment	5
Inner West	Tertiary Access Payment	40
Inner West	Youth Allowance Apprentice	64
Inner West	Youth Allowance Jobseekers	28
Inner West	Youth Allowance Students	51
Inner West (A)	JobSeeker Payment	38
Inverell	ABSTUDY - Non-Schooling A	26
Inverell	ABSTUDY - PES	16
Inverell	ABSTUDY - Schooling A	31
Inverell	ACCS Grandparent	61
Inverell	ACCS Temporary Financial Hardship	59
Inverell	ACCS Transition to Work	65
Inverell	Age Pension	78
Inverell	Assistance for Isolated Children	7
Inverell	Austudy	64
Inverell	Carer Allowance	36
Inverell	Carer Payment	61
Inverell	Child Care Subsidy	24
Inverell	Crisis Payment	6
Inverell	Dad and Partner Pay	51
Inverell	Disability Support Pension	93
Inverell	Essential Medical Equipment	70
Inverell	Ex-Carer Allowance (Child) Health Care Card	0
Inverell	Family Tax Benefit Lump Sum	16
Inverell	Family Tax Benefit New Claim	49
Inverell	Fares Allowance	0
Inverell	JobSeeker Payment	17
Inverell	Low Income Card	43
Inverell	Mobility Allowance	42
Inverell	Paid Parental Leave	23
Inverell	Parenting Payment Partnered	60

LGA	SERVICE REASON	Average Days To Process
Inverell	Parenting Payment Single	62
Inverell	Pensioner Education Supplement	22
Inverell	Seniors Health Card	38
Inverell	Special Benefit	6
Inverell	Stillborn Baby Payment	1
Inverell	Tertiary Access Payment	30
Inverell	Youth Allowance Jobseekers	20
Inverell	Youth Allowance Students	49
Ipswich	ABSTUDY - Non-Schooling A	37
Ipswich	ABSTUDY - PES	12
Ipswich	ABSTUDY - Schooling A	27
Ipswich	ACCS Grandparent	52
Ipswich	ACCS Temporary Financial Hardship	39
Ipswich	ACCS Transition to Work	56
Ipswich	Age Pension	76
Ipswich	Assistance for Isolated Children	1
Ipswich	Austudy	58
Ipswich	Carer Allowance	44
Ipswich	Carer Payment	62
Ipswich	Child Care Subsidy	23
Ipswich	Crisis Payment	5
Ipswich	Dad and Partner Pay	51
Ipswich	Disability Support Pension	102
Ipswich	Double Orphan Pension	0
Ipswich	Essential Medical Equipment	47
Ipswich	Ex-Carer Allowance (Child) Health Care Card	5
Ipswich	Family Tax Benefit Lump Sum	14
Ipswich	Family Tax Benefit New Claim	50
Ipswich	Fares Allowance	0
Ipswich	Foster Child Health Care Card	18
Ipswich	Home Equity Access Scheme	0
Ipswich	JobSeeker Payment	20
Ipswich	Low Income Card	62
Ipswich	Mobility Allowance	26
Ipswich	Paid Parental Leave	25
Ipswich	Parenting Payment Partnered	60
Ipswich	Parenting Payment Single	57
Ipswich	Pensioner Education Supplement	25
Ipswich	Seniors Health Card	39
Ipswich	Special Benefit	21
Ipswich	Status Resolution Support Services	21
Ipswich	Stillborn Baby Payment	1
Ipswich	Tertiary Access Payment	41
Ipswich	Youth Allowance Apprentice	52
Ipswich	Youth Allowance Jobseekers	25
Ipswich	Youth Allowance Students	52
Irwin	ABSTUDY - Non-Schooling A	55

LGA	SERVICE REASON	Average Days To Process
Irwin	ACCS Temporary Financial Hardship	7
Irwin	ACCS Transition to Work	76
Irwin	Age Pension	76
Irwin	Assistance for Isolated Children	0
Irwin	Carer Allowance	46
Irwin	Carer Payment	74
Irwin	Child Care Subsidy	49
Irwin	Crisis Payment	10
Irwin	Disability Support Pension	195
Irwin	Essential Medical Equipment	57
Irwin	Family Tax Benefit Lump Sum	8
Irwin	Family Tax Benefit New Claim	69
Irwin	JobSeeker Payment	24
Irwin	Low Income Card	70
Irwin	Paid Parental Leave	38
Irwin	Parenting Payment Partnered	66
Irwin	Parenting Payment Single	63
Irwin	Seniors Health Card	52
Irwin	Tertiary Access Payment	34
Irwin	Youth Allowance Jobseekers	21
Irwin	Youth Allowance Students	37
Isaac	ABSTUDY - Non-Schooling A	21
Isaac	ABSTUDY - Schooling A	16
Isaac	ACCS Grandparent	85
Isaac	ACCS Temporary Financial Hardship	46
Isaac	ACCS Transition to Work	50
Isaac	Age Pension	83
Isaac	Assistance for Isolated Children	0
Isaac	Austudy	74
Isaac	Carer Allowance	68
Isaac	Carer Payment	87
Isaac	Child Care Subsidy	24
Isaac	Crisis Payment	8
Isaac	Dad and Partner Pay	83
Isaac	Disability Support Pension	118
Isaac	Essential Medical Equipment	72
Isaac	Family Tax Benefit Lump Sum	16
Isaac	Family Tax Benefit New Claim	68
Isaac	Farm Household Allowance	62
Isaac	JobSeeker Payment	20
Isaac	Low Income Card	70
Isaac	Paid Parental Leave	30
Isaac	Parenting Payment Partnered	58
Isaac	Parenting Payment Single	61
Isaac	Pensioner Education Supplement	33
Isaac	Seniors Health Card	40
Isaac	Special Benefit	31

LGA	SERVICE REASON	Average Days To Process
Isaac	Tertiary Access Payment	44
Isaac	Youth Allowance Apprentice	71
Isaac	Youth Allowance Jobseekers	31
Isaac	Youth Allowance Students	39
Jerramungup	ABSTUDY - Non-Schooling A	9
Jerramungup	Age Pension	56
Jerramungup	Assistance for Isolated Children	0
Jerramungup	Child Care Subsidy	98
Jerramungup	Crisis Payment	0
Jerramungup	Disability Support Pension	256
Jerramungup	Family Tax Benefit Lump Sum	10
Jerramungup	Family Tax Benefit New Claim	72
Jerramungup	JobSeeker Payment	13
Jerramungup	Low Income Card	29
Jerramungup	Paid Parental Leave	14
Jerramungup	Parenting Payment Partnered	29
Jerramungup	Seniors Health Card	14
Jerramungup	Tertiary Access Payment	40
Jerramungup	Youth Allowance Apprentice	92
Jerramungup	Youth Allowance Students	45
Joondalup	ABSTUDY - Non-Schooling A	30
Joondalup	ABSTUDY - Schooling A	31
Joondalup	ACCS Grandparent	44
Joondalup	ACCS Temporary Financial Hardship	44
Joondalup	ACCS Transition to Work	62
Joondalup	Age Pension	97
Joondalup	Assistance for Isolated Children	0
Joondalup	Austudy	59
Joondalup	Carer Allowance	40
Joondalup	Carer Payment	84
Joondalup	Child Care Subsidy	23
Joondalup	Crisis Payment	7
Joondalup	Dad and Partner Pay	47
Joondalup	Disability Support Pension	126
Joondalup	Essential Medical Equipment	39
Joondalup	Ex-Carer Allowance (Child) Health Care Card	3
Joondalup	Family Tax Benefit Lump Sum	16
Joondalup	Family Tax Benefit New Claim	60
Joondalup	Fares Allowance	0
Joondalup	Foster Child Health Care Card	22
Joondalup	Home Equity Access Scheme	0
Joondalup	JobSeeker Payment	23
Joondalup	Low Income Card	59
Joondalup	Mobility Allowance	29
Joondalup	Paid Parental Leave	29
Joondalup	Parenting Payment Partnered	64
Joondalup	Parenting Payment Single	64

LGA	SERVICE REASON	Average Days To Process
Joondalup	Pensioner Education Supplement	24
Joondalup	Seniors Health Card	39
Joondalup	Special Benefit	22
Joondalup	Stillborn Baby Payment	1
Joondalup	Youth Allowance Apprentice	46
Joondalup	Youth Allowance Jobseekers	30
Joondalup	Youth Allowance Students	57
Junee	ABSTUDY - Non-Schooling A	50
Junee	Age Pension	68
Junee	Assistance for Isolated Children	1
Junee	Austudy	61
Junee	Carer Allowance	50
Junee	Carer Payment	87
Junee	Child Care Subsidy	25
Junee	Crisis Payment	5
Junee	Dad and Partner Pay	18
Junee	Disability Support Pension	86
Junee	Essential Medical Equipment	42
Junee	Family Tax Benefit Lump Sum	17
Junee	Family Tax Benefit New Claim	65
Junee	JobSeeker Payment	19
Junee	Low Income Card	72
Junee	Paid Parental Leave	35
Junee	Parenting Payment Partnered	64
Junee	Parenting Payment Single	82
Junee	Pensioner Education Supplement	24
Junee	Seniors Health Card	41
Junee	Special Benefit	59
Junee	Tertiary Access Payment	14
Junee	Youth Allowance Apprentice	66
Junee	Youth Allowance Jobseekers	19
Junee	Youth Allowance Students	43
Kalamunda	ABSTUDY - Non-Schooling A	38
Kalamunda	ABSTUDY - PES	13
Kalamunda	ABSTUDY - Schooling A	13
Kalamunda	ACCS Grandparent	21
Kalamunda	ACCS Temporary Financial Hardship	43
Kalamunda	ACCS Transition to Work	53
Kalamunda	Age Pension	102
Kalamunda	Assistance for Isolated Children	0
Kalamunda	Austudy	66
Kalamunda	Carer Allowance	43
Kalamunda	Carer Payment	65
Kalamunda	Child Care Subsidy	25
Kalamunda	Crisis Payment	6
Kalamunda	Dad and Partner Pay	58
Kalamunda	Disability Support Pension	88

LGA	SERVICE REASON	Average Days To Process
Kalamunda	Ex-Carer Allowance (Child) Health Care Card	2
Kalamunda	Family Tax Benefit Lump Sum	22
Kalamunda	Family Tax Benefit New Claim	59
Kalamunda	Fares Allowance	0
Kalamunda	Foster Child Health Care Card	1
Kalamunda	Home Equity Access Scheme	0
Kalamunda	JobSeeker Payment	24
Kalamunda	Low Income Card	60
Kalamunda	Paid Parental Leave	29
Kalamunda	Parenting Payment Partnered	60
Kalamunda	Parenting Payment Single	54
Kalamunda	Pensioner Education Supplement	21
Kalamunda	Seniors Health Card	40
Kalamunda	Special Benefit	22
Kalamunda	Stillborn Baby Payment	1
Kalamunda	Tertiary Access Payment	42
Kalamunda	Youth Allowance Apprentice	64
Kalamunda	Youth Allowance Jobseekers	19
Kalamunda	Youth Allowance Students	51
Kalgoorlie-Boulder	ABSTUDY - Non-Schooling A	24
Kalgoorlie-Boulder	ABSTUDY - Schooling A	20
Kalgoorlie-Boulder	ACCS Grandparent	75
Kalgoorlie-Boulder	ACCS Temporary Financial Hardship	26
Kalgoorlie-Boulder	ACCS Transition to Work	61
Kalgoorlie-Boulder	Age Pension	81
Kalgoorlie-Boulder	Assistance for Isolated Children	0
Kalgoorlie-Boulder	Austudy	57
Kalgoorlie-Boulder	Carer Allowance	44
Kalgoorlie-Boulder	Carer Payment	46
Kalgoorlie-Boulder	Child Care Subsidy	24
Kalgoorlie-Boulder	Crisis Payment	5
Kalgoorlie-Boulder	Dad and Partner Pay	99
Kalgoorlie-Boulder	Disability Support Pension	101
Kalgoorlie-Boulder	Essential Medical Equipment	72
Kalgoorlie-Boulder	Ex-Carer Allowance (Child) Health Care Card	4
Kalgoorlie-Boulder	Family Tax Benefit Lump Sum	8
Kalgoorlie-Boulder	Family Tax Benefit New Claim	54
Kalgoorlie-Boulder	Fares Allowance	0
Kalgoorlie-Boulder	Foster Child Health Care Card	48
Kalgoorlie-Boulder	JobSeeker Payment	18
Kalgoorlie-Boulder	Low Income Card	65
Kalgoorlie-Boulder	Mobility Allowance	21
Kalgoorlie-Boulder	Paid Parental Leave	28
Kalgoorlie-Boulder	Parenting Payment Partnered	50
Kalgoorlie-Boulder	Parenting Payment Single	55
Kalgoorlie-Boulder	Pensioner Education Supplement	40
Kalgoorlie-Boulder	Seniors Health Card	28

LGA	SERVICE REASON	Average Days To Process
Kalgoorlie-Boulder	Special Benefit	12
Kalgoorlie-Boulder	Stillborn Baby Payment	3
Kalgoorlie-Boulder	Tertiary Access Payment	33
Kalgoorlie-Boulder	Youth Allowance Apprentice	78
Kalgoorlie-Boulder	Youth Allowance Jobseekers	23
Kalgoorlie-Boulder	Youth Allowance Students	51
Kangaroo Island	ABSTUDY - Non-Schooling A	31
Kangaroo Island	Age Pension	78
Kangaroo Island	Assistance for Isolated Children	1
Kangaroo Island	Austudy	71
Kangaroo Island	Carer Allowance	83
Kangaroo Island	Carer Payment	95
Kangaroo Island	Child Care Subsidy	34
Kangaroo Island	Crisis Payment	2
Kangaroo Island	Dad and Partner Pay	1
Kangaroo Island	Disability Support Pension	81
Kangaroo Island	Essential Medical Equipment	74
Kangaroo Island	Family Tax Benefit Lump Sum	27
Kangaroo Island	Family Tax Benefit New Claim	74
Kangaroo Island	Home Equity Access Scheme	0
Kangaroo Island	JobSeeker Payment	30
Kangaroo Island	Low Income Card	45
Kangaroo Island	Paid Parental Leave	58
Kangaroo Island	Parenting Payment Partnered	70
Kangaroo Island	Parenting Payment Single	29
Kangaroo Island	Pensioner Education Supplement	21
Kangaroo Island	Seniors Health Card	45
Kangaroo Island	Tertiary Access Payment	39
Kangaroo Island	Youth Allowance Jobseekers	31
Kangaroo Island	Youth Allowance Students	41
Karoonda East Murrumbidgee	Age Pension	50
Karoonda East Murrumbidgee	Carer Allowance	65
Karoonda East Murrumbidgee	Carer Payment	48
Karoonda East Murrumbidgee	Child Care Subsidy	41
Karoonda East Murrumbidgee	Disability Support Pension	123
Karoonda East Murrumbidgee	Family Tax Benefit Lump Sum	20
Karoonda East Murrumbidgee	Family Tax Benefit New Claim	86
Karoonda East Murrumbidgee	Farm Household Allowance	50
Karoonda East Murrumbidgee	JobSeeker Payment	23
Karoonda East Murrumbidgee	Low Income Card	26
Karoonda East Murrumbidgee	Mobility Allowance	43
Karoonda East Murrumbidgee	Paid Parental Leave	11
Karoonda East Murrumbidgee	Parenting Payment Partnered	46
Karoonda East Murrumbidgee	Parenting Payment Single	45
Karoonda East Murrumbidgee	Seniors Health Card	59
Karoonda East Murrumbidgee	Youth Allowance Jobseekers	56
Karoonda East Murrumbidgee	Youth Allowance Students	75

LGA	SERVICE REASON	Average Days To Process
Karratha	ABSTUDY - Non-Schooling A	16
Karratha	ABSTUDY - Schooling A	2
Karratha	ACCS Temporary Financial Hardship	39
Karratha	ACCS Transition to Work	73
Karratha	Age Pension	117
Karratha	Assistance for Isolated Children	0
Karratha	Austudy	65
Karratha	Carer Allowance	77
Karratha	Carer Payment	76
Karratha	Child Care Subsidy	24
Karratha	Crisis Payment	4
Karratha	Dad and Partner Pay	36
Karratha	Disability Support Pension	131
Karratha	Essential Medical Equipment	65
Karratha	Family Tax Benefit Lump Sum	1
Karratha	Family Tax Benefit New Claim	56
Karratha	JobSeeker Payment	15
Karratha	Low Income Card	64
Karratha	Paid Parental Leave	27
Karratha	Parenting Payment Partnered	62
Karratha	Parenting Payment Single	52
Karratha	Pensioner Education Supplement	27
Karratha	Seniors Health Card	70
Karratha	Special Benefit	34
Karratha	Stillborn Baby Payment	0
Karratha	Tertiary Access Payment	46
Karratha	Youth Allowance Apprentice	69
Karratha	Youth Allowance Jobseekers	26
Katanning	ABSTUDY - Non-Schooling A	32
Katanning	ABSTUDY - Schooling A	36
Katanning	ACCS Transition to Work	29
Katanning	Age Pension	80
Katanning	Assistance for Isolated Children	0
Katanning	Austudy	70
Katanning	Carer Allowance	99
Katanning	Carer Payment	136
Katanning	Child Care Subsidy	31
Katanning	Crisis Payment	5
Katanning	Disability Support Pension	155
Katanning	Family Tax Benefit Lump Sum	20
Katanning	Family Tax Benefit New Claim	45
Katanning	JobSeeker Payment	23
Katanning	Low Income Card	70
Katanning	Paid Parental Leave	29
Katanning	Parenting Payment Partnered	84
Katanning	Parenting Payment Single	71
Katanning	Pensioner Education Supplement	12

LGA	SERVICE REASON	Average Days To Process
Katanning	Seniors Health Card	17
Katanning	Tertiary Access Payment	6
Katanning	Youth Allowance Jobseekers	24
Katanning	Youth Allowance Students	69
Katherine	ABSTUDY - Non-Schooling A	20
Katherine	ABSTUDY - PES	0
Katherine	ABSTUDY - Schooling A	22
Katherine	ACCS Grandparent	78
Katherine	ACCS Temporary Financial Hardship	48
Katherine	Age Pension	71
Katherine	Assistance for Isolated Children	0
Katherine	Carer Allowance	61
Katherine	Carer Payment	65
Katherine	Child Care Subsidy	23
Katherine	Crisis Payment	2
Katherine	Dad and Partner Pay	71
Katherine	Disability Support Pension	106
Katherine	Family Tax Benefit Lump Sum	18
Katherine	Family Tax Benefit New Claim	44
Katherine	JobSeeker Payment	9
Katherine	Low Income Card	61
Katherine	Paid Parental Leave	38
Katherine	Parenting Payment Partnered	25
Katherine	Parenting Payment Single	36
Katherine	Pensioner Education Supplement	31
Katherine	Seniors Health Card	20
Katherine	Tertiary Access Payment	31
Katherine	Youth Allowance Jobseekers	10
Katherine	Youth Allowance Students	45
Kellerberrin	Age Pension	43
Kellerberrin	Assistance for Isolated Children	0
Kellerberrin	Carer Allowance	40
Kellerberrin	Carer Payment	58
Kellerberrin	Child Care Subsidy	19
Kellerberrin	Crisis Payment	9
Kellerberrin	Dad and Partner Pay	73
Kellerberrin	Disability Support Pension	104
Kellerberrin	Family Tax Benefit New Claim	35
Kellerberrin	JobSeeker Payment	24
Kellerberrin	Low Income Card	25
Kellerberrin	Mobility Allowance	40
Kellerberrin	Paid Parental Leave	0
Kellerberrin	Parenting Payment Partnered	21
Kellerberrin	Parenting Payment Single	49
Kellerberrin	Seniors Health Card	33
Kellerberrin	Tertiary Access Payment	25
Kellerberrin	Youth Allowance Jobseekers	31

LGA	SERVICE REASON	Average Days To Process
Kellerberrin	Youth Allowance Students	44
Kempsey	ABSTUDY - Non-Schooling A	37
Kempsey	ABSTUDY - PES	0
Kempsey	ABSTUDY - Schooling A	14
Kempsey	ACCS Grandparent	55
Kempsey	ACCS Temporary Financial Hardship	47
Kempsey	ACCS Transition to Work	54
Kempsey	Age Pension	61
Kempsey	Assistance for Isolated Children	0
Kempsey	Austudy	52
Kempsey	Carer Allowance	46
Kempsey	Carer Payment	73
Kempsey	Child Care Subsidy	22
Kempsey	Crisis Payment	6
Kempsey	Dad and Partner Pay	39
Kempsey	Disability Support Pension	119
Kempsey	Double Orphan Pension	1
Kempsey	Essential Medical Equipment	43
Kempsey	Family Tax Benefit Lump Sum	11
Kempsey	Family Tax Benefit New Claim	50
Kempsey	Farm Household Allowance	42
Kempsey	Home Equity Access Scheme	0
Kempsey	JobSeeker Payment	18
Kempsey	Low Income Card	63
Kempsey	Mobility Allowance	27
Kempsey	Paid Parental Leave	26
Kempsey	Parenting Payment Partnered	71
Kempsey	Parenting Payment Single	51
Kempsey	Pensioner Education Supplement	26
Kempsey	Seniors Health Card	44
Kempsey	Special Benefit	12
Kempsey	Stillborn Baby Payment	3
Kempsey	Tertiary Access Payment	40
Kempsey	Youth Allowance Apprentice	81
Kempsey	Youth Allowance Jobseekers	23
Kempsey	Youth Allowance Students	40
Kent	Assistance for Isolated Children	0
Kent	Child Care Subsidy	16
Kent	Disability Support Pension	175
Kent	Family Tax Benefit New Claim	44
Kent	JobSeeker Payment	60
Kent	Low Income Card	23
Kent	Paid Parental Leave	14
Kentish	ABSTUDY - Non-Schooling A	57
Kentish	ACCS Grandparent	69
Kentish	ACCS Transition to Work	70
Kentish	Age Pension	84

LGA	SERVICE REASON	Average Days To Process
Kentish	Assistance for Isolated Children	0
Kentish	Austudy	61
Kentish	Carer Allowance	37
Kentish	Carer Payment	53
Kentish	Child Care Subsidy	25
Kentish	Crisis Payment	0
Kentish	Disability Support Pension	130
Kentish	Family Tax Benefit Lump Sum	14
Kentish	Family Tax Benefit New Claim	66
Kentish	Fares Allowance	0
Kentish	JobSeeker Payment	23
Kentish	Low Income Card	56
Kentish	Mobility Allowance	18
Kentish	Paid Parental Leave	34
Kentish	Parenting Payment Partnered	56
Kentish	Parenting Payment Single	66
Kentish	Pensioner Education Supplement	36
Kentish	Seniors Health Card	23
Kentish	Special Benefit	38
Kentish	Tertiary Access Payment	37
Kentish	Youth Allowance Apprentice	62
Kentish	Youth Allowance Jobseekers	28
Kentish	Youth Allowance Students	57
Kiama	ABSTUDY - Non-Schooling A	39
Kiama	ABSTUDY - Schooling A	39
Kiama	ACCS Temporary Financial Hardship	36
Kiama	ACCS Transition to Work	82
Kiama	Age Pension	103
Kiama	Assistance for Isolated Children	0
Kiama	Austudy	59
Kiama	Carer Allowance	34
Kiama	Carer Payment	69
Kiama	Child Care Subsidy	24
Kiama	Crisis Payment	9
Kiama	Dad and Partner Pay	60
Kiama	Disability Support Pension	79
Kiama	Essential Medical Equipment	40
Kiama	Ex-Carer Allowance (Child) Health Care Card	0
Kiama	Family Tax Benefit Lump Sum	22
Kiama	Family Tax Benefit New Claim	63
Kiama	Foster Child Health Care Card	1
Kiama	Home Equity Access Scheme	0
Kiama	JobSeeker Payment	28
Kiama	Low Income Card	77
Kiama	Paid Parental Leave	26
Kiama	Parenting Payment Partnered	57
Kiama	Parenting Payment Single	60

LGA	SERVICE REASON	Average Days To Process
Kiama	Pensioner Education Supplement	22
Kiama	Seniors Health Card	48
Kiama	Special Benefit	14
Kiama	Stillborn Baby Payment	1
Kiama	Tertiary Access Payment	34
Kiama	Youth Allowance Jobseekers	19
Kiama	Youth Allowance Students	48
Kimba	Age Pension	88
Kimba	Assistance for Isolated Children	0
Kimba	Carer Allowance	111
Kimba	Carer Payment	128
Kimba	Disability Support Pension	107
Kimba	Family Tax Benefit Lump Sum	2
Kimba	Family Tax Benefit New Claim	77
Kimba	JobSeeker Payment	29
Kimba	Paid Parental Leave	78
Kimba	Parenting Payment Single	51
Kimba	Tertiary Access Payment	29
Kimba	Youth Allowance Jobseekers	60
Kimba	Youth Allowance Students	35
King Island	Age Pension	118
King Island	Assistance for Isolated Children	0
King Island	Carer Allowance	109
King Island	Carer Payment	109
King Island	Child Care Subsidy	34
King Island	Family Tax Benefit Lump Sum	6
King Island	Family Tax Benefit New Claim	77
King Island	JobSeeker Payment	11
King Island	Low Income Card	25
King Island	Paid Parental Leave	19
King Island	Parenting Payment Partnered	103
Kingborough	ABSTUDY - Non-Schooling A	49
Kingborough	ABSTUDY - PES	0
Kingborough	ABSTUDY - Schooling A	21
Kingborough	ACCS Temporary Financial Hardship	45
Kingborough	ACCS Transition to Work	58
Kingborough	Age Pension	89
Kingborough	Assistance for Isolated Children	0
Kingborough	Austudy	58
Kingborough	Carer Allowance	44
Kingborough	Carer Payment	60
Kingborough	Child Care Subsidy	25
Kingborough	Crisis Payment	6
Kingborough	Dad and Partner Pay	62
Kingborough	Disability Support Pension	114
Kingborough	Essential Medical Equipment	34
Kingborough	Family Tax Benefit Lump Sum	18

LGA	SERVICE REASON	Average Days To Process
Kingborough	Family Tax Benefit New Claim	64
Kingborough	Fares Allowance	0
Kingborough	Farm Household Allowance	66
Kingborough	Foster Child Health Care Card	52
Kingborough	Home Equity Access Scheme	0
Kingborough	JobSeeker Payment	24
Kingborough	Low Income Card	52
Kingborough	Mobility Allowance	25
Kingborough	Paid Parental Leave	33
Kingborough	Parenting Payment Partnered	64
Kingborough	Parenting Payment Single	59
Kingborough	Pensioner Education Supplement	19
Kingborough	Seniors Health Card	40
Kingborough	Special Benefit	17
Kingborough	Tertiary Access Payment	36
Kingborough	Youth Allowance Apprentice	58
Kingborough	Youth Allowance Jobseekers	27
Kingborough	Youth Allowance Students	48
Kingston (SA)	Age Pension	25
Kingston (SA)	Assistance for Isolated Children	0
Kingston (SA)	Austudy	37
Kingston (SA)	Carer Allowance	50
Kingston (SA)	Carer Payment	51
Kingston (SA)	Child Care Subsidy	24
Kingston (SA)	Crisis Payment	1
Kingston (SA)	Dad and Partner Pay	102
Kingston (SA)	Disability Support Pension	98
Kingston (SA)	Family Tax Benefit Lump Sum	23
Kingston (SA)	Family Tax Benefit New Claim	66
Kingston (SA)	JobSeeker Payment	19
Kingston (SA)	Low Income Card	57
Kingston (SA)	Paid Parental Leave	20
Kingston (SA)	Parenting Payment Partnered	59
Kingston (SA)	Parenting Payment Single	90
Kingston (SA)	Pensioner Education Supplement	21
Kingston (SA)	Seniors Health Card	45
Kingston (SA)	Tertiary Access Payment	34
Kingston (SA)	Youth Allowance Jobseekers	10
Kingston (SA)	Youth Allowance Students	31
Kingston (Vic.)	ABSTUDY - Non-Schooling A	14
Kingston (Vic.)	ACCS Grandparent	25
Kingston (Vic.)	ACCS Temporary Financial Hardship	37
Kingston (Vic.)	ACCS Transition to Work	62
Kingston (Vic.)	Age Pension	86
Kingston (Vic.)	Assistance for Isolated Children	1
Kingston (Vic.)	Austudy	60
Kingston (Vic.)	Carer Allowance	44

LGA	SERVICE REASON	Average Days To Process
Kingston (Vic.)	Carer Payment	62
Kingston (Vic.)	Child Care Subsidy	25
Kingston (Vic.)	Crisis Payment	6
Kingston (Vic.)	Dad and Partner Pay	61
Kingston (Vic.)	Disability Support Pension	117
Kingston (Vic.)	Essential Medical Equipment	51
Kingston (Vic.)	Ex-Carer Allowance (Child) Health Care Card	3
Kingston (Vic.)	Family Tax Benefit Lump Sum	18
Kingston (Vic.)	Family Tax Benefit New Claim	63
Kingston (Vic.)	Home Equity Access Scheme	0
Kingston (Vic.)	JobSeeker Payment	26
Kingston (Vic.)	Low Income Card	57
Kingston (Vic.)	Mobility Allowance	28
Kingston (Vic.)	Paid Parental Leave	32
Kingston (Vic.)	Parenting Payment Partnered	63
Kingston (Vic.)	Parenting Payment Single	61
Kingston (Vic.)	Pensioner Education Supplement	24
Kingston (Vic.)	Seniors Health Card	43
Kingston (Vic.)	Special Benefit	28
Kingston (Vic.)	Tertiary Access Payment	26
Kingston (Vic.)	Youth Allowance Apprentice	58
Kingston (Vic.)	Youth Allowance Jobseekers	25
Kingston (Vic.)	Youth Allowance Students	54
Knox	ABSTUDY - Non-Schooling A	52
Knox	ACCS Grandparent	12
Knox	ACCS Temporary Financial Hardship	37
Knox	ACCS Transition to Work	63
Knox	Age Pension	89
Knox	Assistance for Isolated Children	0
Knox	Austudy	52
Knox	Carer Allowance	39
Knox	Carer Payment	68
Knox	Child Care Subsidy	25
Knox	Crisis Payment	8
Knox	Dad and Partner Pay	47
Knox	Disability Support Pension	106
Knox	Essential Medical Equipment	40
Knox	Ex-Carer Allowance (Child) Health Care Card	4
Knox	Family Tax Benefit Lump Sum	15
Knox	Family Tax Benefit New Claim	59
Knox	Fares Allowance	0
Knox	Farm Household Allowance	17
Knox	Foster Child Health Care Card	42
Knox	Home Equity Access Scheme	0
Knox	JobSeeker Payment	27
Knox	Low Income Card	60
Knox	Mobility Allowance	35

LGA	SERVICE REASON	Average Days To Process
Knox	Paid Parental Leave	32
Knox	Parenting Payment Partnered	71
Knox	Parenting Payment Single	61
Knox	Pensioner Education Supplement	32
Knox	Seniors Health Card	44
Knox	Special Benefit	21
Knox	Stillborn Baby Payment	1
Knox	Tertiary Access Payment	39
Knox	Youth Allowance Apprentice	57
Knox	Youth Allowance Jobseekers	26
Knox	Youth Allowance Students	53
Kojonup	ABSTUDY - Non-Schooling A	25
Kojonup	Age Pension	86
Kojonup	Assistance for Isolated Children	1
Kojonup	Carer Allowance	44
Kojonup	Child Care Subsidy	34
Kojonup	Crisis Payment	13
Kojonup	Disability Support Pension	261
Kojonup	Ex-Carer Allowance (Child) Health Care Card	5
Kojonup	Family Tax Benefit Lump Sum	5
Kojonup	Family Tax Benefit New Claim	59
Kojonup	JobSeeker Payment	30
Kojonup	Low Income Card	34
Kojonup	Mobility Allowance	42
Kojonup	Paid Parental Leave	58
Kojonup	Parenting Payment Single	40
Kojonup	Seniors Health Card	6
Kojonup	Youth Allowance Jobseekers	25
Kojonup	Youth Allowance Students	71
Kondinin	Age Pension	126
Kondinin	Assistance for Isolated Children	0
Kondinin	Crisis Payment	0
Kondinin	Disability Support Pension	147
Kondinin	Essential Medical Equipment	0
Kondinin	Family Tax Benefit New Claim	55
Kondinin	JobSeeker Payment	19
Kondinin	Low Income Card	68
Kondinin	Paid Parental Leave	24
Kondinin	Seniors Health Card	0
Kondinin	Special Benefit	66
Kondinin	Tertiary Access Payment	39
Kondinin	Youth Allowance Jobseekers	25
Kondinin	Youth Allowance Students	77
Koorda	Age Pension	113
Koorda	Assistance for Isolated Children	0
Koorda	Disability Support Pension	133
Koorda	JobSeeker Payment	2

LGA	SERVICE REASON	Average Days To Process
Koorda	Low Income Card	13
Kowanyama	ABSTUDY - Non-Schooling A	10
Kowanyama	ABSTUDY - Schooling A	21
Kowanyama	Age Pension	0
Kowanyama	Carer Allowance	26
Kowanyama	Carer Payment	41
Kowanyama	Crisis Payment	1
Kowanyama	Disability Support Pension	0
Kowanyama	Family Tax Benefit New Claim	40
Kowanyama	JobSeeker Payment	8
Kowanyama	Low Income Card	23
Kowanyama	Paid Parental Leave	29
Kowanyama	Parenting Payment Partnered	56
Kowanyama	Parenting Payment Single	34
Kowanyama	Seniors Health Card	20
Kowanyama	Youth Allowance Jobseekers	10
Ku-ring-gai	ABSTUDY - Non-Schooling A	31
Ku-ring-gai	ABSTUDY - PES	0
Ku-ring-gai	ACCS Temporary Financial Hardship	36
Ku-ring-gai	ACCS Transition to Work	56
Ku-ring-gai	Age Pension	101
Ku-ring-gai	Assistance for Isolated Children	0
Ku-ring-gai	Austudy	58
Ku-ring-gai	Carer Allowance	49
Ku-ring-gai	Carer Payment	83
Ku-ring-gai	Child Care Subsidy	25
Ku-ring-gai	Crisis Payment	7
Ku-ring-gai	Dad and Partner Pay	46
Ku-ring-gai	Disability Support Pension	96
Ku-ring-gai	Essential Medical Equipment	48
Ku-ring-gai	Ex-Carer Allowance (Child) Health Care Card	5
Ku-ring-gai	Family Tax Benefit Lump Sum	13
Ku-ring-gai	Family Tax Benefit New Claim	76
Ku-ring-gai	Fares Allowance	1
Ku-ring-gai	Home Equity Access Scheme	0
Ku-ring-gai	JobSeeker Payment	28
Ku-ring-gai	Low Income Card	68
Ku-ring-gai	Mobility Allowance	0
Ku-ring-gai	Paid Parental Leave	39
Ku-ring-gai	Parenting Payment Partnered	66
Ku-ring-gai	Parenting Payment Single	72
Ku-ring-gai	Pensioner Education Supplement	24
Ku-ring-gai	Seniors Health Card	47
Ku-ring-gai	Special Benefit	12
Ku-ring-gai	Tertiary Access Payment	54
Ku-ring-gai	Youth Allowance Apprentice	68
Ku-ring-gai	Youth Allowance Jobseekers	28

LGA	SERVICE REASON	Average Days To Process
Ku-ring-gai	Youth Allowance Students	53
Kulin	Assistance for Isolated Children	2
Kulin	Child Care Subsidy	37
Kulin	Family Tax Benefit Lump Sum	34
Kulin	Family Tax Benefit New Claim	55
Kulin	JobSeeker Payment	21
Kulin	Low Income Card	114
Kulin	Paid Parental Leave	14
Kulin	Parenting Payment Single	46
Kulin	Pensioner Education Supplement	21
Kulin	Seniors Health Card	16
Kwinana	ABSTUDY - Non-Schooling A	46
Kwinana	ABSTUDY - Schooling A	14
Kwinana	ACCS Grandparent	40
Kwinana	ACCS Temporary Financial Hardship	35
Kwinana	ACCS Transition to Work	63
Kwinana	Age Pension	62
Kwinana	Assistance for Isolated Children	0
Kwinana	Austudy	49
Kwinana	Carer Allowance	47
Kwinana	Carer Payment	65
Kwinana	Child Care Subsidy	24
Kwinana	Crisis Payment	5
Kwinana	Dad and Partner Pay	54
Kwinana	Disability Support Pension	96
Kwinana	Essential Medical Equipment	47
Kwinana	Ex-Carer Allowance (Child) Health Care Card	9
Kwinana	Family Tax Benefit Lump Sum	6
Kwinana	Family Tax Benefit New Claim	56
Kwinana	Foster Child Health Care Card	0
Kwinana	JobSeeker Payment	21
Kwinana	Low Income Card	56
Kwinana	Mobility Allowance	34
Kwinana	Paid Parental Leave	26
Kwinana	Parenting Payment Partnered	72
Kwinana	Parenting Payment Single	59
Kwinana	Pensioner Education Supplement	27
Kwinana	Seniors Health Card	34
Kwinana	Special Benefit	19
Kwinana	Stillborn Baby Payment	3
Kwinana	Tertiary Access Payment	40
Kwinana	Youth Allowance Apprentice	66
Kwinana	Youth Allowance Jobseekers	22
Kwinana	Youth Allowance Students	56
Kwinana (C)	Carer Allowance	15
Kyogle	ABSTUDY - Non-Schooling A	48
Kyogle	ABSTUDY - Schooling A	31

LGA	SERVICE REASON	Average Days To Process
Kyogle	ACCS Grandparent	39
Kyogle	ACCS Transition to Work	66
Kyogle	Age Pension	91
Kyogle	Assistance for Isolated Children	0
Kyogle	Austudy	32
Kyogle	Carer Allowance	80
Kyogle	Carer Payment	92
Kyogle	Child Care Subsidy	26
Kyogle	Crisis Payment	7
Kyogle	Disability Support Pension	118
Kyogle	Ex-Carer Allowance (Child) Health Care Card	0
Kyogle	Family Tax Benefit Lump Sum	15
Kyogle	Family Tax Benefit New Claim	50
Kyogle	Fares Allowance	0
Kyogle	Farm Household Allowance	53
Kyogle	Home Equity Access Scheme	0
Kyogle	JobSeeker Payment	23
Kyogle	Low Income Card	71
Kyogle	Paid Parental Leave	24
Kyogle	Parenting Payment Partnered	58
Kyogle	Parenting Payment Single	57
Kyogle	Pensioner Education Supplement	43
Kyogle	Seniors Health Card	24
Kyogle	Special Benefit	7
Kyogle	Stillborn Baby Payment	4
Kyogle	Tertiary Access Payment	45
Kyogle	Youth Allowance Jobseekers	25
Kyogle	Youth Allowance Students	59
Lachlan	ABSTUDY - Non-Schooling A	19
Lachlan	ABSTUDY - Schooling A	25
Lachlan	ACCS Transition to Work	84
Lachlan	Age Pension	77
Lachlan	Assistance for Isolated Children	0
Lachlan	Carer Allowance	39
Lachlan	Carer Payment	33
Lachlan	Child Care Subsidy	23
Lachlan	Crisis Payment	5
Lachlan	Dad and Partner Pay	43
Lachlan	Disability Support Pension	99
Lachlan	Family Tax Benefit Lump Sum	8
Lachlan	Family Tax Benefit New Claim	58
Lachlan	Foster Child Health Care Card	1
Lachlan	JobSeeker Payment	17
Lachlan	Low Income Card	43
Lachlan	Mobility Allowance	21
Lachlan	Paid Parental Leave	24
Lachlan	Parenting Payment Partnered	37

LGA	SERVICE REASON	Average Days To Process
Lachlan	Parenting Payment Single	38
Lachlan	Pensioner Education Supplement	30
Lachlan	Seniors Health Card	59
Lachlan	Tertiary Access Payment	31
Lachlan	Youth Allowance Jobseekers	30
Lachlan	Youth Allowance Students	47
Lake Grace	ACCS Transition to Work	71
Lake Grace	Assistance for Isolated Children	1
Lake Grace	Child Care Subsidy	36
Lake Grace	Crisis Payment	0
Lake Grace	Essential Medical Equipment	44
Lake Grace	Family Tax Benefit Lump Sum	10
Lake Grace	Family Tax Benefit New Claim	58
Lake Grace	JobSeeker Payment	32
Lake Grace	Low Income Card	53
Lake Grace	Paid Parental Leave	52
Lake Grace	Parenting Payment Single	69
Lake Grace	Youth Allowance Jobseekers	6
Lake Macquarie	ABSTUDY - Non-Schooling A	37
Lake Macquarie	ABSTUDY - PES	1
Lake Macquarie	ABSTUDY - Schooling A	30
Lake Macquarie	ACCS Grandparent	50
Lake Macquarie	ACCS Temporary Financial Hardship	43
Lake Macquarie	ACCS Transition to Work	56
Lake Macquarie	Age Pension	89
Lake Macquarie	Assistance for Isolated Children	0
Lake Macquarie	Austudy	55
Lake Macquarie	Carer Allowance	43
Lake Macquarie	Carer Payment	69
Lake Macquarie	Child Care Subsidy	24
Lake Macquarie	Crisis Payment	6
Lake Macquarie	Dad and Partner Pay	48
Lake Macquarie	Disability Support Pension	108
Lake Macquarie	Double Orphan Pension	1
Lake Macquarie	Essential Medical Equipment	48
Lake Macquarie	Ex-Carer Allowance (Child) Health Care Card	3
Lake Macquarie	Family Tax Benefit Lump Sum	14
Lake Macquarie	Family Tax Benefit New Claim	52
Lake Macquarie	Foster Child Health Care Card	8
Lake Macquarie	Home Equity Access Scheme	0
Lake Macquarie	JobSeeker Payment	23
Lake Macquarie	Low Income Card	63
Lake Macquarie	Mobility Allowance	39
Lake Macquarie	Paid Parental Leave	25
Lake Macquarie	Parenting Payment Partnered	64
Lake Macquarie	Parenting Payment Single	62
Lake Macquarie	Pensioner Education Supplement	24

LGA	SERVICE REASON	Average Days To Process
Lake Macquarie	Seniors Health Card	45
Lake Macquarie	Special Benefit	13
Lake Macquarie	Stillborn Baby Payment	1
Lake Macquarie	Tertiary Access Payment	39
Lake Macquarie	Youth Allowance Apprentice	60
Lake Macquarie	Youth Allowance Jobseekers	24
Lake Macquarie	Youth Allowance Students	50
Lane Cove	ABSTUDY - Non-Schooling A	34
Lane Cove	ACCS Temporary Financial Hardship	38
Lane Cove	ACCS Transition to Work	68
Lane Cove	Age Pension	84
Lane Cove	Assistance for Isolated Children	0
Lane Cove	Austudy	53
Lane Cove	Carer Allowance	39
Lane Cove	Carer Payment	73
Lane Cove	Child Care Subsidy	25
Lane Cove	Crisis Payment	1
Lane Cove	Dad and Partner Pay	47
Lane Cove	Disability Support Pension	109
Lane Cove	Family Tax Benefit Lump Sum	14
Lane Cove	Family Tax Benefit New Claim	70
Lane Cove	Home Equity Access Scheme	0
Lane Cove	JobSeeker Payment	31
Lane Cove	Low Income Card	73
Lane Cove	Mobility Allowance	21
Lane Cove	Paid Parental Leave	33
Lane Cove	Parenting Payment Partnered	60
Lane Cove	Parenting Payment Single	57
Lane Cove	Pensioner Education Supplement	23
Lane Cove	Seniors Health Card	48
Lane Cove	Special Benefit	39
Lane Cove	Stillborn Baby Payment	0
Lane Cove	Youth Allowance Jobseekers	27
Lane Cove	Youth Allowance Students	57
Latrobe (C) (Vic.)	Child Care Subsidy	0
Latrobe (Tas.)	ABSTUDY - Non-Schooling A	26
Latrobe (Tas.)	ABSTUDY - Schooling A	21
Latrobe (Tas.)	ACCS Temporary Financial Hardship	26
Latrobe (Tas.)	ACCS Transition to Work	88
Latrobe (Tas.)	Age Pension	87
Latrobe (Tas.)	Austudy	58
Latrobe (Tas.)	Carer Allowance	46
Latrobe (Tas.)	Carer Payment	61
Latrobe (Tas.)	Child Care Subsidy	29
Latrobe (Tas.)	Crisis Payment	3
Latrobe (Tas.)	Disability Support Pension	131
Latrobe (Tas.)	Ex-Carer Allowance (Child) Health Care Card	21

LGA	SERVICE REASON	Average Days To Process
Latrobe (Tas.)	Family Tax Benefit Lump Sum	16
Latrobe (Tas.)	Family Tax Benefit New Claim	55
Latrobe (Tas.)	Fares Allowance	0
Latrobe (Tas.)	JobSeeker Payment	20
Latrobe (Tas.)	Low Income Card	61
Latrobe (Tas.)	Mobility Allowance	40
Latrobe (Tas.)	Paid Parental Leave	21
Latrobe (Tas.)	Parenting Payment Partnered	119
Latrobe (Tas.)	Parenting Payment Single	67
Latrobe (Tas.)	Pensioner Education Supplement	29
Latrobe (Tas.)	Seniors Health Card	55
Latrobe (Tas.)	Special Benefit	51
Latrobe (Tas.)	Stillborn Baby Payment	1
Latrobe (Tas.)	Tertiary Access Payment	37
Latrobe (Tas.)	Youth Allowance Apprentice	0
Latrobe (Tas.)	Youth Allowance Jobseekers	25
Latrobe (Tas.)	Youth Allowance Students	46
Latrobe (Vic.)	ABSTUDY - Non-Schooling A	38
Latrobe (Vic.)	ABSTUDY - PES	0
Latrobe (Vic.)	ABSTUDY - Schooling A	4
Latrobe (Vic.)	ACCS Grandparent	57
Latrobe (Vic.)	ACCS Temporary Financial Hardship	39
Latrobe (Vic.)	ACCS Transition to Work	58
Latrobe (Vic.)	Age Pension	75
Latrobe (Vic.)	Assistance for Isolated Children	0
Latrobe (Vic.)	Austudy	49
Latrobe (Vic.)	Carer Allowance	44
Latrobe (Vic.)	Carer Payment	64
Latrobe (Vic.)	Child Care Subsidy	21
Latrobe (Vic.)	Crisis Payment	5
Latrobe (Vic.)	Dad and Partner Pay	44
Latrobe (Vic.)	Disability Support Pension	100
Latrobe (Vic.)	Double Orphan Pension	0
Latrobe (Vic.)	Essential Medical Equipment	35
Latrobe (Vic.)	Ex-Carer Allowance (Child) Health Care Card	5
Latrobe (Vic.)	Family Tax Benefit Lump Sum	12
Latrobe (Vic.)	Family Tax Benefit New Claim	48
Latrobe (Vic.)	Fares Allowance	0
Latrobe (Vic.)	Foster Child Health Care Card	35
Latrobe (Vic.)	Home Equity Access Scheme	0
Latrobe (Vic.)	JobSeeker Payment	22
Latrobe (Vic.)	Low Income Card	52
Latrobe (Vic.)	Mobility Allowance	29
Latrobe (Vic.)	Paid Parental Leave	25
Latrobe (Vic.)	Parenting Payment Partnered	63
Latrobe (Vic.)	Parenting Payment Single	53
Latrobe (Vic.)	Pensioner Education Supplement	26

LGA	SERVICE REASON	Average Days To Process
Latrobe (Vic.)	Seniors Health Card	47
Latrobe (Vic.)	Special Benefit	22
Latrobe (Vic.)	Stillborn Baby Payment	6
Latrobe (Vic.)	Tertiary Access Payment	38
Latrobe (Vic.)	Youth Allowance Apprentice	50
Latrobe (Vic.)	Youth Allowance Jobseekers	23
Latrobe (Vic.)	Youth Allowance Students	46
Launceston	ABSTUDY - Non-Schooling A	23
Launceston	ABSTUDY - PES	0
Launceston	ABSTUDY - Schooling A	0
Launceston	ACCS Grandparent	71
Launceston	ACCS Temporary Financial Hardship	38
Launceston	ACCS Transition to Work	53
Launceston	Age Pension	79
Launceston	Assistance for Isolated Children	0
Launceston	Austudy	54
Launceston	Carer Allowance	47
Launceston	Carer Payment	65
Launceston	Child Care Subsidy	22
Launceston	Crisis Payment	4
Launceston	Dad and Partner Pay	34
Launceston	Disability Support Pension	99
Launceston	Essential Medical Equipment	42
Launceston	Ex-Carer Allowance (Child) Health Care Card	4
Launceston	Family Tax Benefit Lump Sum	16
Launceston	Family Tax Benefit New Claim	49
Launceston	Fares Allowance	0
Launceston	Farm Household Allowance	61
Launceston	Foster Child Health Care Card	0
Launceston	Home Equity Access Scheme	0
Launceston	JobSeeker Payment	22
Launceston	Low Income Card	59
Launceston	Mobility Allowance	37
Launceston	Paid Parental Leave	25
Launceston	Parenting Payment Partnered	48
Launceston	Parenting Payment Single	57
Launceston	Pensioner Education Supplement	23
Launceston	Seniors Health Card	40
Launceston	Special Benefit	27
Launceston	Status Resolution Support Services	3
Launceston	Stillborn Baby Payment	25
Launceston	Tertiary Access Payment	34
Launceston	Youth Allowance Apprentice	61
Launceston	Youth Allowance Jobseekers	25
Launceston	Youth Allowance Students	47
Laverton	ABSTUDY - Non-Schooling A	10
Laverton	Assistance for Isolated Children	0

LGA	SERVICE REASON	Average Days To Process
Laverton	Carer Allowance	75
Laverton	Carer Payment	75
Laverton	Crisis Payment	2
Laverton	Disability Support Pension	198
Laverton	Family Tax Benefit New Claim	20
Laverton	JobSeeker Payment	2
Laverton	Paid Parental Leave	5
Laverton	Parenting Payment Single	28
Laverton	Youth Allowance Jobseekers	0
Leeton	ABSTUDY - Non-Schooling A	26
Leeton	ABSTUDY - Schooling A	38
Leeton	ACCS Grandparent	29
Leeton	ACCS Temporary Financial Hardship	46
Leeton	ACCS Transition to Work	37
Leeton	Age Pension	57
Leeton	Assistance for Isolated Children	0
Leeton	Austudy	53
Leeton	Carer Allowance	28
Leeton	Carer Payment	42
Leeton	Child Care Subsidy	23
Leeton	Crisis Payment	7
Leeton	Dad and Partner Pay	0
Leeton	Disability Support Pension	164
Leeton	Essential Medical Equipment	42
Leeton	Family Tax Benefit Lump Sum	18
Leeton	Family Tax Benefit New Claim	55
Leeton	Fares Allowance	0
Leeton	Home Equity Access Scheme	0
Leeton	JobSeeker Payment	18
Leeton	Low Income Card	63
Leeton	Mobility Allowance	44
Leeton	Paid Parental Leave	33
Leeton	Parenting Payment Partnered	60
Leeton	Parenting Payment Single	48
Leeton	Pensioner Education Supplement	26
Leeton	Seniors Health Card	43
Leeton	Special Benefit	7
Leeton	Stillborn Baby Payment	17
Leeton	Tertiary Access Payment	40
Leeton	Youth Allowance Apprentice	63
Leeton	Youth Allowance Jobseekers	28
Leeton	Youth Allowance Students	47
Leonora	ABSTUDY - Non-Schooling A	38
Leonora	ABSTUDY - Schooling A	22
Leonora	Assistance for Isolated Children	0
Leonora	Carer Allowance	51
Leonora	Carer Payment	103

LGA	SERVICE REASON	Average Days To Process
Leonora	Child Care Subsidy	18
Leonora	Crisis Payment	2
Leonora	Disability Support Pension	188
Leonora	Family Tax Benefit New Claim	65
Leonora	JobSeeker Payment	6
Leonora	Paid Parental Leave	47
Leonora	Parenting Payment Single	42
Leonora	Youth Allowance Jobseekers	7
Light	ABSTUDY - Non-Schooling A	58
Light	ABSTUDY - Schooling A	64
Light	ACCS Grandparent	43
Light	ACCS Temporary Financial Hardship	29
Light	ACCS Transition to Work	55
Light	Age Pension	77
Light	Assistance for Isolated Children	0
Light	Austudy	66
Light	Carer Allowance	41
Light	Carer Payment	68
Light	Child Care Subsidy	19
Light	Crisis Payment	3
Light	Dad and Partner Pay	60
Light	Disability Support Pension	100
Light	Essential Medical Equipment	37
Light	Ex-Carer Allowance (Child) Health Care Card	4
Light	Family Tax Benefit Lump Sum	1
Light	Family Tax Benefit New Claim	46
Light	JobSeeker Payment	24
Light	Low Income Card	65
Light	Mobility Allowance	42
Light	Paid Parental Leave	20
Light	Parenting Payment Partnered	50
Light	Parenting Payment Single	52
Light	Pensioner Education Supplement	22
Light	Seniors Health Card	48
Light	Special Benefit	8
Light	Youth Allowance Apprentice	64
Light	Youth Allowance Jobseekers	24
Light	Youth Allowance Students	44
Lismore	ABSTUDY - Non-Schooling A	42
Lismore	ABSTUDY - PES	21
Lismore	ABSTUDY - Schooling A	30
Lismore	ACCS Grandparent	18
Lismore	ACCS Temporary Financial Hardship	44
Lismore	ACCS Transition to Work	57
Lismore	Age Pension	88
Lismore	Assistance for Isolated Children	0
Lismore	Austudy	52

LGA	SERVICE REASON	Average Days To Process
Lismore	Carer Allowance	38
Lismore	Carer Payment	53
Lismore	Child Care Subsidy	25
Lismore	Crisis Payment	6
Lismore	Dad and Partner Pay	59
Lismore	Disability Support Pension	124
Lismore	Essential Medical Equipment	38
Lismore	Ex-Carer Allowance (Child) Health Care Card	8
Lismore	Family Tax Benefit Lump Sum	20
Lismore	Family Tax Benefit New Claim	50
Lismore	Fares Allowance	0
Lismore	Farm Household Allowance	55
Lismore	Foster Child Health Care Card	13
Lismore	Home Equity Access Scheme	0
Lismore	JobSeeker Payment	22
Lismore	Low Income Card	61
Lismore	Mobility Allowance	11
Lismore	Paid Parental Leave	24
Lismore	Parenting Payment Partnered	57
Lismore	Parenting Payment Single	61
Lismore	Pensioner Education Supplement	25
Lismore	Seniors Health Card	45
Lismore	Special Benefit	38
Lismore	Stillborn Baby Payment	0
Lismore	Tertiary Access Payment	41
Lismore	Youth Allowance Jobseekers	27
Lismore	Youth Allowance Students	49
Litchfield	ABSTUDY - Non-Schooling A	18
Litchfield	ABSTUDY - Schooling A	14
Litchfield	ACCS Grandparent	73
Litchfield	ACCS Temporary Financial Hardship	32
Litchfield	ACCS Transition to Work	53
Litchfield	Age Pension	91
Litchfield	Assistance for Isolated Children	0
Litchfield	Austudy	36
Litchfield	Carer Allowance	24
Litchfield	Carer Payment	54
Litchfield	Child Care Subsidy	25
Litchfield	Crisis Payment	7
Litchfield	Dad and Partner Pay	59
Litchfield	Disability Support Pension	89
Litchfield	Essential Medical Equipment	51
Litchfield	Ex-Carer Allowance (Child) Health Care Card	1
Litchfield	Family Tax Benefit Lump Sum	16
Litchfield	Family Tax Benefit New Claim	48
Litchfield	Fares Allowance	0
Litchfield	Home Equity Access Scheme	0

LGA	SERVICE REASON	Average Days To Process
Litchfield	JobSeeker Payment	17
Litchfield	Low Income Card	67
Litchfield	Paid Parental Leave	28
Litchfield	Parenting Payment Partnered	60
Litchfield	Parenting Payment Single	46
Litchfield	Pensioner Education Supplement	19
Litchfield	Seniors Health Card	50
Litchfield	Tertiary Access Payment	36
Litchfield	Youth Allowance Apprentice	23
Litchfield	Youth Allowance Jobseekers	21
Litchfield	Youth Allowance Students	47
Lithgow	ABSTUDY - Non-Schooling A	39
Lithgow	ABSTUDY - PES	9
Lithgow	ABSTUDY - Schooling A	14
Lithgow	ACCS Grandparent	28
Lithgow	ACCS Temporary Financial Hardship	26
Lithgow	ACCS Transition to Work	54
Lithgow	Age Pension	69
Lithgow	Assistance for Isolated Children	0
Lithgow	Austudy	70
Lithgow	Carer Allowance	65
Lithgow	Carer Payment	76
Lithgow	Child Care Subsidy	26
Lithgow	Crisis Payment	7
Lithgow	Dad and Partner Pay	7
Lithgow	Disability Support Pension	112
Lithgow	Essential Medical Equipment	44
Lithgow	Family Tax Benefit Lump Sum	10
Lithgow	Family Tax Benefit New Claim	55
Lithgow	Home Equity Access Scheme	0
Lithgow	JobSeeker Payment	25
Lithgow	Low Income Card	78
Lithgow	Mobility Allowance	40
Lithgow	Paid Parental Leave	26
Lithgow	Parenting Payment Partnered	90
Lithgow	Parenting Payment Single	64
Lithgow	Pensioner Education Supplement	24
Lithgow	Seniors Health Card	47
Lithgow	Special Benefit	9
Lithgow	Tertiary Access Payment	45
Lithgow	Youth Allowance Apprentice	84
Lithgow	Youth Allowance Jobseekers	28
Lithgow	Youth Allowance Students	50
Liverpool	ABSTUDY - Non-Schooling A	38
Liverpool	ABSTUDY - PES	8
Liverpool	ABSTUDY - Schooling A	4
Liverpool	ACCS Grandparent	47

LGA	SERVICE REASON	Average Days To Process
Liverpool	ACCS Temporary Financial Hardship	39
Liverpool	ACCS Transition to Work	61
Liverpool	Age Pension	70
Liverpool	Assistance for Isolated Children	0
Liverpool	Austudy	58
Liverpool	Carer Allowance	57
Liverpool	Carer Payment	68
Liverpool	Child Care Subsidy	22
Liverpool	Crisis Payment	4
Liverpool	Dad and Partner Pay	41
Liverpool	Disability Support Pension	108
Liverpool	Double Orphan Pension	11
Liverpool	Essential Medical Equipment	51
Liverpool	Ex-Carer Allowance (Child) Health Care Card	6
Liverpool	Family Tax Benefit Lump Sum	15
Liverpool	Family Tax Benefit New Claim	55
Liverpool	Fares Allowance	0
Liverpool	Farm Household Allowance	24
Liverpool	Foster Child Health Care Card	11
Liverpool	Home Equity Access Scheme	0
Liverpool	JobSeeker Payment	24
Liverpool	Low Income Card	62
Liverpool	Mobility Allowance	35
Liverpool	Paid Parental Leave	31
Liverpool	Parenting Payment Partnered	65
Liverpool	Parenting Payment Single	57
Liverpool	Pensioner Education Supplement	25
Liverpool	Seniors Health Card	43
Liverpool	Special Benefit	27
Liverpool	Status Resolution Support Services	37
Liverpool	Stillborn Baby Payment	0
Liverpool	Tertiary Access Payment	42
Liverpool	Youth Allowance Apprentice	58
Liverpool	Youth Allowance Jobseekers	27
Liverpool	Youth Allowance Students	53
Liverpool Plains	ABSTUDY - Non-Schooling A	17
Liverpool Plains	ABSTUDY - Schooling A	0
Liverpool Plains	ACCS Grandparent	84
Liverpool Plains	ACCS Transition to Work	74
Liverpool Plains	Age Pension	103
Liverpool Plains	Assistance for Isolated Children	0
Liverpool Plains	Austudy	79
Liverpool Plains	Carer Allowance	37
Liverpool Plains	Carer Payment	60
Liverpool Plains	Child Care Subsidy	22
Liverpool Plains	Crisis Payment	5
Liverpool Plains	Disability Support Pension	119

LGA	SERVICE REASON	Average Days To Process
Liverpool Plains	Ex-Carer Allowance (Child) Health Care Card	15
Liverpool Plains	Family Tax Benefit Lump Sum	50
Liverpool Plains	Family Tax Benefit New Claim	56
Liverpool Plains	JobSeeker Payment	20
Liverpool Plains	Low Income Card	59
Liverpool Plains	Paid Parental Leave	34
Liverpool Plains	Parenting Payment Partnered	35
Liverpool Plains	Parenting Payment Single	62
Liverpool Plains	Pensioner Education Supplement	12
Liverpool Plains	Seniors Health Card	32
Liverpool Plains	Special Benefit	5
Liverpool Plains	Stillborn Baby Payment	0
Liverpool Plains	Tertiary Access Payment	46
Liverpool Plains	Youth Allowance Jobseekers	20
Liverpool Plains	Youth Allowance Students	50
Livingstone	ABSTUDY - Non-Schooling A	26
Livingstone	ABSTUDY - Schooling A	5
Livingstone	ACCS Grandparent	79
Livingstone	ACCS Temporary Financial Hardship	41
Livingstone	ACCS Transition to Work	69
Livingstone	Age Pension	88
Livingstone	Assistance for Isolated Children	0
Livingstone	Austudy	63
Livingstone	Carer Allowance	45
Livingstone	Carer Payment	69
Livingstone	Child Care Subsidy	24
Livingstone	Crisis Payment	6
Livingstone	Dad and Partner Pay	58
Livingstone	Disability Support Pension	90
Livingstone	Essential Medical Equipment	61
Livingstone	Ex-Carer Allowance (Child) Health Care Card	8
Livingstone	Family Tax Benefit Lump Sum	26
Livingstone	Family Tax Benefit New Claim	57
Livingstone	Foster Child Health Care Card	9
Livingstone	Home Equity Access Scheme	0
Livingstone	JobSeeker Payment	26
Livingstone	Low Income Card	51
Livingstone	Mobility Allowance	24
Livingstone	Paid Parental Leave	25
Livingstone	Parenting Payment Partnered	60
Livingstone	Parenting Payment Single	54
Livingstone	Pensioner Education Supplement	26
Livingstone	Seniors Health Card	42
Livingstone	Special Benefit	8
Livingstone	Tertiary Access Payment	47
Livingstone	Youth Allowance Apprentice	58
Livingstone	Youth Allowance Jobseekers	22

LGA	SERVICE REASON	Average Days To Process
Livingstone	Youth Allowance Students	46
Lockhart	ACCS Transition to Work	41
Lockhart	Age Pension	102
Lockhart	Assistance for Isolated Children	0
Lockhart	Carer Allowance	72
Lockhart	Carer Payment	115
Lockhart	Child Care Subsidy	31
Lockhart	Crisis Payment	8
Lockhart	Disability Support Pension	125
Lockhart	Essential Medical Equipment	54
Lockhart	Family Tax Benefit Lump Sum	26
Lockhart	Family Tax Benefit New Claim	54
Lockhart	Foster Child Health Care Card	0
Lockhart	JobSeeker Payment	21
Lockhart	Low Income Card	56
Lockhart	Paid Parental Leave	37
Lockhart	Parenting Payment Partnered	76
Lockhart	Parenting Payment Single	64
Lockhart	Pensioner Education Supplement	21
Lockhart	Seniors Health Card	64
Lockhart	Tertiary Access Payment	21
Lockhart	Youth Allowance Jobseekers	38
Lockhart River	ABSTUDY - Non-Schooling A	8
Lockhart River	Carer Payment	17
Lockhart River	Crisis Payment	0
Lockhart River	Disability Support Pension	6
Lockhart River	Family Tax Benefit Lump Sum	5
Lockhart River	Family Tax Benefit New Claim	26
Lockhart River	JobSeeker Payment	6
Lockhart River	Parenting Payment Single	34
Lockhart River	Youth Allowance Jobseekers	18
Lockyer Valley	ABSTUDY - Non-Schooling A	41
Lockyer Valley	ABSTUDY - Schooling A	9
Lockyer Valley	ACCS Grandparent	47
Lockyer Valley	ACCS Temporary Financial Hardship	39
Lockyer Valley	ACCS Transition to Work	57
Lockyer Valley	Age Pension	69
Lockyer Valley	Assistance for Isolated Children	0
Lockyer Valley	Austudy	57
Lockyer Valley	Carer Allowance	45
Lockyer Valley	Carer Payment	66
Lockyer Valley	Child Care Subsidy	24
Lockyer Valley	Crisis Payment	6
Lockyer Valley	Dad and Partner Pay	74
Lockyer Valley	Disability Support Pension	123
Lockyer Valley	Essential Medical Equipment	46
Lockyer Valley	Ex-Carer Allowance (Child) Health Care Card	15

LGA	SERVICE REASON	Average Days To Process
Lockyer Valley	Family Tax Benefit Lump Sum	17
Lockyer Valley	Family Tax Benefit New Claim	54
Lockyer Valley	Foster Child Health Care Card	4
Lockyer Valley	Home Equity Access Scheme	0
Lockyer Valley	JobSeeker Payment	23
Lockyer Valley	Low Income Card	68
Lockyer Valley	Mobility Allowance	36
Lockyer Valley	Paid Parental Leave	26
Lockyer Valley	Parenting Payment Partnered	60
Lockyer Valley	Parenting Payment Single	56
Lockyer Valley	Pensioner Education Supplement	22
Lockyer Valley	Seniors Health Card	32
Lockyer Valley	Special Benefit	18
Lockyer Valley	Status Resolution Support Services	6
Lockyer Valley	Tertiary Access Payment	45
Lockyer Valley	Youth Allowance Apprentice	67
Lockyer Valley	Youth Allowance Jobseekers	27
Lockyer Valley	Youth Allowance Students	50
Loddon	ABSTUDY - Non-Schooling A	54
Loddon	ACCS Grandparent	42
Loddon	Age Pension	75
Loddon	Assistance for Isolated Children	0
Loddon	Austudy	42
Loddon	Carer Allowance	51
Loddon	Carer Payment	55
Loddon	Child Care Subsidy	14
Loddon	Crisis Payment	6
Loddon	Dad and Partner Pay	2
Loddon	Disability Support Pension	165
Loddon	Essential Medical Equipment	0
Loddon	Ex-Carer Allowance (Child) Health Care Card	0
Loddon	Family Tax Benefit Lump Sum	2
Loddon	Family Tax Benefit New Claim	52
Loddon	Farm Household Allowance	14
Loddon	Home Equity Access Scheme	0
Loddon	JobSeeker Payment	21
Loddon	Low Income Card	64
Loddon	Paid Parental Leave	24
Loddon	Parenting Payment Partnered	83
Loddon	Parenting Payment Single	40
Loddon	Pensioner Education Supplement	31
Loddon	Seniors Health Card	66
Loddon	Tertiary Access Payment	52
Loddon	Youth Allowance Apprentice	51
Loddon	Youth Allowance Jobseekers	24
Loddon	Youth Allowance Students	52
Logan	ABSTUDY - Non-Schooling A	37

LGA	SERVICE REASON	Average Days To Process
Logan	ABSTUDY - PES	4
Logan	ABSTUDY - Schooling A	19
Logan	ACCS Grandparent	54
Logan	ACCS Temporary Financial Hardship	39
Logan	ACCS Transition to Work	62
Logan	Age Pension	87
Logan	Assistance for Isolated Children	0
Logan	Austudy	55
Logan	Carer Allowance	48
Logan	Carer Payment	65
Logan	Child Care Subsidy	24
Logan	Crisis Payment	5
Logan	Dad and Partner Pay	49
Logan	Disability Support Pension	97
Logan	Double Orphan Pension	2
Logan	Essential Medical Equipment	48
Logan	Ex-Carer Allowance (Child) Health Care Card	3
Logan	Family Tax Benefit Lump Sum	15
Logan	Family Tax Benefit New Claim	51
Logan	Fares Allowance	0
Logan	Farm Household Allowance	8
Logan	Foster Child Health Care Card	26
Logan	Home Equity Access Scheme	0
Logan	JobSeeker Payment	21
Logan	Low Income Card	57
Logan	Mobility Allowance	33
Logan	Paid Parental Leave	25
Logan	Parenting Payment Partnered	60
Logan	Parenting Payment Single	57
Logan	Pensioner Education Supplement	27
Logan	Seniors Health Card	44
Logan	Special Benefit	28
Logan	Status Resolution Support Services	4
Logan	Stillborn Baby Payment	4
Logan	Tertiary Access Payment	43
Logan	Youth Allowance Apprentice	52
Logan	Youth Allowance Jobseekers	25
Logan	Youth Allowance Students	51
Longreach	ABSTUDY - Non-Schooling A	19
Longreach	ABSTUDY - PES	0
Longreach	ABSTUDY - Schooling A	32
Longreach	Age Pension	65
Longreach	Assistance for Isolated Children	0
Longreach	Austudy	73
Longreach	Carer Allowance	37
Longreach	Carer Payment	145
Longreach	Child Care Subsidy	29

LGA	SERVICE REASON	Average Days To Process
Longreach	Crisis Payment	1
Longreach	Disability Support Pension	75
Longreach	Family Tax Benefit Lump Sum	5
Longreach	Family Tax Benefit New Claim	62
Longreach	Fares Allowance	0
Longreach	Farm Household Allowance	91
Longreach	Home Equity Access Scheme	0
Longreach	JobSeeker Payment	25
Longreach	Low Income Card	40
Longreach	Paid Parental Leave	22
Longreach	Parenting Payment Partnered	38
Longreach	Parenting Payment Single	52
Longreach	Seniors Health Card	33
Longreach	Special Benefit	25
Longreach	Youth Allowance Jobseekers	47
Longreach	Youth Allowance Students	44
Lower Eyre Peninsu	ABSTUDY - Non-Schooling A	12
Lower Eyre Peninsu	ACCS Transition to Work	30
Lower Eyre Peninsu	Age Pension	90
Lower Eyre Peninsu	Austudy	14
Lower Eyre Peninsu	Carer Allowance	47
Lower Eyre Peninsu	Carer Payment	75
Lower Eyre Peninsu	Child Care Subsidy	29
Lower Eyre Peninsu	Crisis Payment	15
Lower Eyre Peninsu	Disability Support Pension	82
Lower Eyre Peninsu	Essential Medical Equipment	22
Lower Eyre Peninsu	Family Tax Benefit Lump Sum	9
Lower Eyre Peninsu	Family Tax Benefit New Claim	44
Lower Eyre Peninsu	Fares Allowance	0
Lower Eyre Peninsu	JobSeeker Payment	14
Lower Eyre Peninsu	Low Income Card	72
Lower Eyre Peninsu	Paid Parental Leave	33
Lower Eyre Peninsu	Parenting Payment Partnered	41
Lower Eyre Peninsu	Parenting Payment Single	79
Lower Eyre Peninsu	Pensioner Education Supplement	21
Lower Eyre Peninsu	Seniors Health Card	51
Lower Eyre Peninsu	Tertiary Access Payment	36
Lower Eyre Peninsu	Youth Allowance Apprentice	48
Lower Eyre Peninsu	Youth Allowance Jobseekers	25
Lower Eyre Peninsu	Youth Allowance Students	47
Loxton Waikerie	ABSTUDY - Non-Schooling A	29
Loxton Waikerie	ACCS Temporary Financial Hardship	78
Loxton Waikerie	ACCS Transition to Work	43
Loxton Waikerie	Age Pension	76
Loxton Waikerie	Assistance for Isolated Children	1
Loxton Waikerie	Austudy	62
Loxton Waikerie	Carer Allowance	36

LGA	SERVICE REASON	Average Days To Process
Loxton Waikerie	Carer Payment	58
Loxton Waikerie	Child Care Subsidy	24
Loxton Waikerie	Crisis Payment	6
Loxton Waikerie	Dad and Partner Pay	68
Loxton Waikerie	Disability Support Pension	82
Loxton Waikerie	Essential Medical Equipment	66
Loxton Waikerie	Family Tax Benefit Lump Sum	15
Loxton Waikerie	Family Tax Benefit New Claim	51
Loxton Waikerie	Farm Household Allowance	36
Loxton Waikerie	Foster Child Health Care Card	4
Loxton Waikerie	Home Equity Access Scheme	0
Loxton Waikerie	JobSeeker Payment	24
Loxton Waikerie	Low Income Card	65
Loxton Waikerie	Mobility Allowance	41
Loxton Waikerie	Paid Parental Leave	25
Loxton Waikerie	Parenting Payment Partnered	60
Loxton Waikerie	Parenting Payment Single	50
Loxton Waikerie	Pensioner Education Supplement	23
Loxton Waikerie	Seniors Health Card	52
Loxton Waikerie	Tertiary Access Payment	57
Loxton Waikerie	Youth Allowance Jobseekers	21
Loxton Waikerie	Youth Allowance Students	46
MacDonnell	ABSTUDY - Non-Schooling A	8
MacDonnell	ABSTUDY - Schooling A	20
MacDonnell	Age Pension	7
MacDonnell	Assistance for Isolated Children	0
MacDonnell	Carer Allowance	50
MacDonnell	Carer Payment	52
MacDonnell	Child Care Subsidy	19
MacDonnell	Crisis Payment	1
MacDonnell	Disability Support Pension	114
MacDonnell	Family Tax Benefit Lump Sum	0
MacDonnell	Family Tax Benefit New Claim	27
MacDonnell	JobSeeker Payment	4
MacDonnell	Low Income Card	42
MacDonnell	Paid Parental Leave	40
MacDonnell	Parenting Payment Partnered	10
MacDonnell	Parenting Payment Single	42
MacDonnell	Pensioner Education Supplement	27
MacDonnell	Special Benefit	6
MacDonnell	Stillborn Baby Payment	0
MacDonnell	Tertiary Access Payment	47
MacDonnell	Youth Allowance Jobseekers	8
Macedon Ranges	ABSTUDY - Non-Schooling A	15
Macedon Ranges	ABSTUDY - Schooling A	21
Macedon Ranges	ACCS Grandparent	47
Macedon Ranges	ACCS Temporary Financial Hardship	38

LGA	SERVICE REASON	Average Days To Process
Macedon Ranges	ACCS Transition to Work	28
Macedon Ranges	Age Pension	97
Macedon Ranges	Assistance for Isolated Children	0
Macedon Ranges	Austudy	59
Macedon Ranges	Carer Allowance	46
Macedon Ranges	Carer Payment	82
Macedon Ranges	Child Care Subsidy	22
Macedon Ranges	Crisis Payment	6
Macedon Ranges	Dad and Partner Pay	84
Macedon Ranges	Disability Support Pension	119
Macedon Ranges	Essential Medical Equipment	35
Macedon Ranges	Ex-Carer Allowance (Child) Health Care Card	3
Macedon Ranges	Family Tax Benefit Lump Sum	15
Macedon Ranges	Family Tax Benefit New Claim	64
Macedon Ranges	Farm Household Allowance	28
Macedon Ranges	Foster Child Health Care Card	19
Macedon Ranges	Home Equity Access Scheme	0
Macedon Ranges	JobSeeker Payment	25
Macedon Ranges	Low Income Card	55
Macedon Ranges	Mobility Allowance	23
Macedon Ranges	Paid Parental Leave	33
Macedon Ranges	Parenting Payment Partnered	53
Macedon Ranges	Parenting Payment Single	64
Macedon Ranges	Pensioner Education Supplement	31
Macedon Ranges	Seniors Health Card	49
Macedon Ranges	Special Benefit	13
Macedon Ranges	Tertiary Access Payment	40
Macedon Ranges	Youth Allowance Apprentice	55
Macedon Ranges	Youth Allowance Jobseekers	27
Macedon Ranges	Youth Allowance Students	48
Mackay	ABSTUDY - Non-Schooling A	31
Mackay	ABSTUDY - Schooling A	23
Mackay	ACCS Grandparent	69
Mackay	ACCS Temporary Financial Hardship	36
Mackay	ACCS Transition to Work	64
Mackay	Age Pension	83
Mackay	Assistance for Isolated Children	1
Mackay	Austudy	61
Mackay	Carer Allowance	45
Mackay	Carer Payment	63
Mackay	Child Care Benefit Lump Sum	0
Mackay	Child Care Subsidy	23
Mackay	Crisis Payment	5
Mackay	Dad and Partner Pay	54
Mackay	Disability Support Pension	102
Mackay	Double Orphan Pension	0
Mackay	Essential Medical Equipment	47

LGA	SERVICE REASON	Average Days To Process
Mackay	Ex-Carer Allowance (Child) Health Care Card	7
Mackay	Family Tax Benefit Lump Sum	15
Mackay	Family Tax Benefit New Claim	53
Mackay	Fares Allowance	0
Mackay	Farm Household Allowance	1
Mackay	Foster Child Health Care Card	53
Mackay	Home Equity Access Scheme	0
Mackay	JobSeeker Payment	20
Mackay	Low Income Card	61
Mackay	Mobility Allowance	32
Mackay	Paid Parental Leave	27
Mackay	Parenting Payment Partnered	62
Mackay	Parenting Payment Single	58
Mackay	Pensioner Education Supplement	24
Mackay	Seniors Health Card	40
Mackay	Special Benefit	13
Mackay	Stillborn Baby Payment	2
Mackay	Tertiary Access Payment	34
Mackay	Youth Allowance Apprentice	58
Mackay	Youth Allowance Jobseekers	26
Mackay	Youth Allowance Students	49
Maitland	ABSTUDY - Non-Schooling A	36
Maitland	ABSTUDY - Schooling A	17
Maitland	ACCS Grandparent	42
Maitland	ACCS Temporary Financial Hardship	35
Maitland	ACCS Transition to Work	64
Maitland	Age Pension	72
Maitland	Assistance for Isolated Children	0
Maitland	Austudy	56
Maitland	Carer Allowance	43
Maitland	Carer Payment	62
Maitland	Child Care Subsidy	21
Maitland	Crisis Payment	8
Maitland	Dad and Partner Pay	72
Maitland	Disability Support Pension	96
Maitland	Essential Medical Equipment	42
Maitland	Ex-Carer Allowance (Child) Health Care Card	7
Maitland	Family Tax Benefit Lump Sum	16
Maitland	Family Tax Benefit New Claim	51
Maitland	Fares Allowance	0
Maitland	Farm Household Allowance	39
Maitland	Foster Child Health Care Card	58
Maitland	Home Equity Access Scheme	0
Maitland	JobSeeker Payment	22
Maitland	Low Income Card	65
Maitland	Mobility Allowance	30
Maitland	Paid Parental Leave	23

LGA	SERVICE REASON	Average Days To Process
Maitland	Parenting Payment Partnered	57
Maitland	Parenting Payment Single	59
Maitland	Pensioner Education Supplement	25
Maitland	Seniors Health Card	41
Maitland	Special Benefit	13
Maitland	Stillborn Baby Payment	1
Maitland	Tertiary Access Payment	47
Maitland	Youth Allowance Apprentice	61
Maitland	Youth Allowance Jobseekers	24
Maitland	Youth Allowance Students	51
Mandurah	ABSTUDY - Non-Schooling A	34
Mandurah	ABSTUDY - PES	0
Mandurah	ABSTUDY - Schooling A	20
Mandurah	ACCS Grandparent	42
Mandurah	ACCS Temporary Financial Hardship	41
Mandurah	ACCS Transition to Work	55
Mandurah	Age Pension	96
Mandurah	Assistance for Isolated Children	0
Mandurah	Austudy	62
Mandurah	Carer Allowance	46
Mandurah	Carer Payment	71
Mandurah	Child Care Subsidy	22
Mandurah	Crisis Payment	7
Mandurah	Dad and Partner Pay	64
Mandurah	Disability Support Pension	121
Mandurah	Double Orphan Pension	0
Mandurah	Essential Medical Equipment	51
Mandurah	Ex-Carer Allowance (Child) Health Care Card	8
Mandurah	Family Tax Benefit Lump Sum	11
Mandurah	Family Tax Benefit New Claim	52
Mandurah	Fares Allowance	0
Mandurah	Foster Child Health Care Card	23
Mandurah	Home Equity Access Scheme	0
Mandurah	JobSeeker Payment	24
Mandurah	Low Income Card	63
Mandurah	Mobility Allowance	35
Mandurah	Paid Parental Leave	27
Mandurah	Parenting Payment Partnered	65
Mandurah	Parenting Payment Single	59
Mandurah	Pensioner Education Supplement	26
Mandurah	Seniors Health Card	39
Mandurah	Special Benefit	12
Mandurah	Stillborn Baby Payment	1
Mandurah	Youth Allowance Apprentice	57
Mandurah	Youth Allowance Jobseekers	26
Mandurah	Youth Allowance Students	50
Manjimup	ABSTUDY - Non-Schooling A	19

LGA	SERVICE REASON	Average Days To Process
Manjimup	ACCS Temporary Financial Hardship	60
Manjimup	ACCS Transition to Work	54
Manjimup	Age Pension	105
Manjimup	Austudy	14
Manjimup	Carer Allowance	48
Manjimup	Carer Payment	96
Manjimup	Child Care Subsidy	21
Manjimup	Crisis Payment	9
Manjimup	Disability Support Pension	128
Manjimup	Essential Medical Equipment	67
Manjimup	Family Tax Benefit Lump Sum	17
Manjimup	Family Tax Benefit New Claim	52
Manjimup	JobSeeker Payment	31
Manjimup	Low Income Card	54
Manjimup	Paid Parental Leave	20
Manjimup	Parenting Payment Partnered	49
Manjimup	Parenting Payment Single	57
Manjimup	Seniors Health Card	38
Manjimup	Special Benefit	40
Manjimup	Tertiary Access Payment	45
Manjimup	Youth Allowance Jobseekers	27
Manjimup	Youth Allowance Students	51
Manningham	ABSTUDY - Non-Schooling A	22
Manningham	ACCS Grandparent	11
Manningham	ACCS Temporary Financial Hardship	41
Manningham	ACCS Transition to Work	43
Manningham	Age Pension	97
Manningham	Assistance for Isolated Children	0
Manningham	Austudy	59
Manningham	Carer Allowance	42
Manningham	Carer Payment	63
Manningham	Child Care Subsidy	26
Manningham	Crisis Payment	6
Manningham	Dad and Partner Pay	53
Manningham	Disability Support Pension	107
Manningham	Essential Medical Equipment	57
Manningham	Ex-Carer Allowance (Child) Health Care Card	5
Manningham	Family Tax Benefit Lump Sum	14
Manningham	Family Tax Benefit New Claim	67
Manningham	Fares Allowance	0
Manningham	Foster Child Health Care Card	0
Manningham	Home Equity Access Scheme	0
Manningham	JobSeeker Payment	26
Manningham	Low Income Card	59
Manningham	Mobility Allowance	41
Manningham	Paid Parental Leave	35
Manningham	Parenting Payment Partnered	75

LGA	SERVICE REASON	Average Days To Process
Manningham	Parenting Payment Single	66
Manningham	Pensioner Education Supplement	23
Manningham	Seniors Health Card	46
Manningham	Special Benefit	33
Manningham	Status Resolution Support Services	6
Manningham	Stillborn Baby Payment	6
Manningham	Tertiary Access Payment	19
Manningham	Youth Allowance Apprentice	68
Manningham	Youth Allowance Jobseekers	25
Manningham	Youth Allowance Students	55
Mansfield	ABSTUDY - Non-Schooling A	20
Mansfield	ACCS Temporary Financial Hardship	18
Mansfield	ACCS Transition to Work	72
Mansfield	Age Pension	108
Mansfield	Assistance for Isolated Children	0
Mansfield	Austudy	32
Mansfield	Carer Allowance	38
Mansfield	Carer Payment	63
Mansfield	Child Care Subsidy	19
Mansfield	Crisis Payment	1
Mansfield	Dad and Partner Pay	74
Mansfield	Disability Support Pension	131
Mansfield	Family Tax Benefit Lump Sum	19
Mansfield	Family Tax Benefit New Claim	56
Mansfield	Farm Household Allowance	71
Mansfield	Home Equity Access Scheme	0
Mansfield	JobSeeker Payment	29
Mansfield	Low Income Card	67
Mansfield	Paid Parental Leave	23
Mansfield	Parenting Payment Partnered	75
Mansfield	Parenting Payment Single	53
Mansfield	Pensioner Education Supplement	21
Mansfield	Seniors Health Card	55
Mansfield	Special Benefit	8
Mansfield	Tertiary Access Payment	51
Mansfield	Youth Allowance Jobseekers	50
Mansfield	Youth Allowance Students	43
Mapoon	ABSTUDY - Non-Schooling A	13
Mapoon	ABSTUDY - Schooling A	0
Mapoon	ACCS Grandparent	78
Mapoon	Carer Payment	15
Mapoon	Crisis Payment	4
Mapoon	Family Tax Benefit New Claim	45
Mapoon	JobSeeker Payment	15
Mapoon	Parenting Payment Single	12
Mapoon	Youth Allowance Jobseekers	7
Maralinga Tjarutja	ABSTUDY - Non-Schooling A	0

LGA	SERVICE REASON	Average Days To Process
Maralinga Tjarutja	Age Pension	0
Maralinga Tjarutja	Crisis Payment	0
Maralinga Tjarutja	Family Tax Benefit New Claim	0
Maralinga Tjarutja	Youth Allowance Jobseekers	0
Maranoa	ABSTUDY - Non-Schooling A	32
Maranoa	ABSTUDY - Schooling A	59
Maranoa	ACCS Temporary Financial Hardship	19
Maranoa	ACCS Transition to Work	30
Maranoa	Age Pension	71
Maranoa	Assistance for Isolated Children	0
Maranoa	Austudy	44
Maranoa	Carer Allowance	36
Maranoa	Carer Payment	43
Maranoa	Child Care Subsidy	23
Maranoa	Crisis Payment	4
Maranoa	Dad and Partner Pay	26
Maranoa	Disability Support Pension	131
Maranoa	Essential Medical Equipment	46
Maranoa	Family Tax Benefit Lump Sum	12
Maranoa	Family Tax Benefit New Claim	51
Maranoa	Foster Child Health Care Card	9
Maranoa	Home Equity Access Scheme	0
Maranoa	JobSeeker Payment	21
Maranoa	Low Income Card	67
Maranoa	Mobility Allowance	34
Maranoa	Paid Parental Leave	34
Maranoa	Parenting Payment Partnered	64
Maranoa	Parenting Payment Single	61
Maranoa	Pensioner Education Supplement	24
Maranoa	Seniors Health Card	35
Maranoa	Special Benefit	6
Maranoa	Tertiary Access Payment	53
Maranoa	Youth Allowance Apprentice	53
Maranoa	Youth Allowance Jobseekers	22
Maranoa	Youth Allowance Students	42
Mareeba	ABSTUDY - Non-Schooling A	28
Mareeba	ABSTUDY - PES	0
Mareeba	ABSTUDY - Schooling A	30
Mareeba	ACCS Temporary Financial Hardship	46
Mareeba	ACCS Transition to Work	42
Mareeba	Age Pension	95
Mareeba	Assistance for Isolated Children	0
Mareeba	Austudy	51
Mareeba	Carer Allowance	40
Mareeba	Carer Payment	63
Mareeba	Child Care Subsidy	24
Mareeba	Crisis Payment	4

LGA	SERVICE REASON	Average Days To Process
Mareeba	Dad and Partner Pay	68
Mareeba	Disability Support Pension	121
Mareeba	Essential Medical Equipment	30
Mareeba	Ex-Carer Allowance (Child) Health Care Card	2
Mareeba	Family Tax Benefit Lump Sum	19
Mareeba	Family Tax Benefit New Claim	51
Mareeba	Fares Allowance	0
Mareeba	Farm Household Allowance	60
Mareeba	Foster Child Health Care Card	22
Mareeba	Home Equity Access Scheme	0
Mareeba	JobSeeker Payment	15
Mareeba	Low Income Card	56
Mareeba	Mobility Allowance	22
Mareeba	Paid Parental Leave	27
Mareeba	Parenting Payment Partnered	53
Mareeba	Parenting Payment Single	48
Mareeba	Pensioner Education Supplement	24
Mareeba	Seniors Health Card	38
Mareeba	Special Benefit	25
Mareeba	Stillborn Baby Payment	3
Mareeba	Tertiary Access Payment	29
Mareeba	Youth Allowance Apprentice	71
Mareeba	Youth Allowance Jobseekers	18
Mareeba	Youth Allowance Students	50
Maribyrnong	ABSTUDY - Non-Schooling A	33
Maribyrnong	ACCS Temporary Financial Hardship	39
Maribyrnong	ACCS Transition to Work	62
Maribyrnong	Age Pension	72
Maribyrnong	Assistance for Isolated Children	0
Maribyrnong	Austudy	57
Maribyrnong	Carer Allowance	49
Maribyrnong	Carer Payment	68
Maribyrnong	Child Care Subsidy	25
Maribyrnong	Crisis Payment	5
Maribyrnong	Dad and Partner Pay	49
Maribyrnong	Disability Support Pension	100
Maribyrnong	Essential Medical Equipment	55
Maribyrnong	Ex-Carer Allowance (Child) Health Care Card	0
Maribyrnong	Family Tax Benefit Lump Sum	14
Maribyrnong	Family Tax Benefit New Claim	60
Maribyrnong	Fares Allowance	0
Maribyrnong	Foster Child Health Care Card	28
Maribyrnong	Home Equity Access Scheme	0
Maribyrnong	JobSeeker Payment	24
Maribyrnong	Low Income Card	59
Maribyrnong	Mobility Allowance	33
Maribyrnong	Paid Parental Leave	34

LGA	SERVICE REASON	Average Days To Process
Maribyrnong	Parenting Payment Partnered	60
Maribyrnong	Parenting Payment Single	57
Maribyrnong	Pensioner Education Supplement	25
Maribyrnong	Seniors Health Card	39
Maribyrnong	Special Benefit	17
Maribyrnong	Status Resolution Support Services	8
Maribyrnong	Tertiary Access Payment	34
Maribyrnong	Youth Allowance Apprentice	34
Maribyrnong	Youth Allowance Jobseekers	25
Maribyrnong	Youth Allowance Students	56
Marion	ABSTUDY - Non-Schooling A	44
Marion	ABSTUDY - PES	14
Marion	ABSTUDY - Schooling A	16
Marion	ACCS Grandparent	57
Marion	ACCS Temporary Financial Hardship	43
Marion	ACCS Transition to Work	70
Marion	Age Pension	80
Marion	Assistance for Isolated Children	1
Marion	Austudy	55
Marion	Carer Allowance	46
Marion	Carer Payment	69
Marion	Child Care Subsidy	26
Marion	Crisis Payment	4
Marion	Dad and Partner Pay	47
Marion	Disability Support Pension	118
Marion	Double Orphan Pension	29
Marion	Essential Medical Equipment	47
Marion	Ex-Carer Allowance (Child) Health Care Card	2
Marion	Family Tax Benefit Lump Sum	15
Marion	Family Tax Benefit New Claim	56
Marion	Fares Allowance	0
Marion	Home Equity Access Scheme	0
Marion	JobSeeker Payment	24
Marion	Low Income Card	63
Marion	Mobility Allowance	29
Marion	Paid Parental Leave	27
Marion	Parenting Payment Partnered	58
Marion	Parenting Payment Single	57
Marion	Pensioner Education Supplement	21
Marion	Seniors Health Card	42
Marion	Special Benefit	23
Marion	Stillborn Baby Payment	2
Marion	Tertiary Access Payment	43
Marion	Youth Allowance Apprentice	49
Marion	Youth Allowance Jobseekers	22
Marion	Youth Allowance Students	47
Maroondah	ABSTUDY - Non-Schooling A	33

LGA	SERVICE REASON	Average Days To Process
Maroondah	ABSTUDY - PES	0
Maroondah	ACCS Grandparent	29
Maroondah	ACCS Temporary Financial Hardship	34
Maroondah	ACCS Transition to Work	67
Maroondah	Age Pension	95
Maroondah	Assistance for Isolated Children	0
Maroondah	Austudy	52
Maroondah	Carer Allowance	46
Maroondah	Carer Payment	76
Maroondah	Child Care Subsidy	23
Maroondah	Crisis Payment	6
Maroondah	Dad and Partner Pay	62
Maroondah	Disability Support Pension	108
Maroondah	Essential Medical Equipment	57
Maroondah	Ex-Carer Allowance (Child) Health Care Card	5
Maroondah	Family Tax Benefit Lump Sum	15
Maroondah	Family Tax Benefit New Claim	60
Maroondah	Fares Allowance	0
Maroondah	Foster Child Health Care Card	43
Maroondah	Home Equity Access Scheme	0
Maroondah	JobSeeker Payment	25
Maroondah	Low Income Card	59
Maroondah	Mobility Allowance	27
Maroondah	Paid Parental Leave	30
Maroondah	Parenting Payment Partnered	65
Maroondah	Parenting Payment Single	69
Maroondah	Pensioner Education Supplement	27
Maroondah	Seniors Health Card	47
Maroondah	Special Benefit	29
Maroondah	Tertiary Access Payment	42
Maroondah	Youth Allowance Apprentice	60
Maroondah	Youth Allowance Jobseekers	23
Maroondah	Youth Allowance Students	53
McKinlay	Age Pension	89
McKinlay	Assistance for Isolated Children	0
McKinlay	Carer Allowance	49
McKinlay	Child Care Subsidy	22
McKinlay	Dad and Partner Pay	28
McKinlay	Disability Support Pension	130
McKinlay	Family Tax Benefit Lump Sum	16
McKinlay	Family Tax Benefit New Claim	48
McKinlay	JobSeeker Payment	65
McKinlay	Low Income Card	58
McKinlay	Paid Parental Leave	21
McKinlay	Parenting Payment Single	24
McKinlay	Seniors Health Card	28
McKinlay	Special Benefit	7

LGA	SERVICE REASON	Average Days To Process
McKinlay	Youth Allowance Students	73
Meander Valley	ABSTUDY - Non-Schooling A	50
Meander Valley	ABSTUDY - Schooling A	33
Meander Valley	ACCS Temporary Financial Hardship	52
Meander Valley	ACCS Transition to Work	36
Meander Valley	Age Pension	77
Meander Valley	Assistance for Isolated Children	0
Meander Valley	Austudy	51
Meander Valley	Carer Allowance	35
Meander Valley	Carer Payment	61
Meander Valley	Child Care Subsidy	26
Meander Valley	Crisis Payment	5
Meander Valley	Dad and Partner Pay	64
Meander Valley	Disability Support Pension	115
Meander Valley	Essential Medical Equipment	42
Meander Valley	Ex-Carer Allowance (Child) Health Care Card	5
Meander Valley	Family Tax Benefit Lump Sum	16
Meander Valley	Family Tax Benefit New Claim	49
Meander Valley	Fares Allowance	0
Meander Valley	Home Equity Access Scheme	0
Meander Valley	JobSeeker Payment	26
Meander Valley	Low Income Card	48
Meander Valley	Mobility Allowance	13
Meander Valley	Paid Parental Leave	27
Meander Valley	Parenting Payment Partnered	70
Meander Valley	Parenting Payment Single	53
Meander Valley	Pensioner Education Supplement	33
Meander Valley	Seniors Health Card	57
Meander Valley	Special Benefit	11
Meander Valley	Tertiary Access Payment	58
Meander Valley	Youth Allowance Apprentice	82
Meander Valley	Youth Allowance Jobseekers	28
Meander Valley	Youth Allowance Students	43
Meekatharra	ABSTUDY - Non-Schooling A	11
Meekatharra	ABSTUDY - Schooling A	21
Meekatharra	Carer Allowance	14
Meekatharra	Crisis Payment	6
Meekatharra	Disability Support Pension	187
Meekatharra	Family Tax Benefit New Claim	31
Meekatharra	JobSeeker Payment	13
Meekatharra	Paid Parental Leave	0
Meekatharra	Parenting Payment Partnered	48
Meekatharra	Parenting Payment Single	37
Meekatharra	Youth Allowance Jobseekers	20
Melbourne	ABSTUDY - Non-Schooling A	28
Melbourne	ACCS Temporary Financial Hardship	30
Melbourne	ACCS Transition to Work	88

LGA	SERVICE REASON	Average Days To Process
Melbourne	Age Pension	78
Melbourne	Austudy	52
Melbourne	Carer Allowance	54
Melbourne	Carer Payment	61
Melbourne	Child Care Subsidy	28
Melbourne	Crisis Payment	4
Melbourne	Dad and Partner Pay	39
Melbourne	Disability Support Pension	107
Melbourne	Essential Medical Equipment	39
Melbourne	Ex-Carer Allowance (Child) Health Care Card	6
Melbourne	Family Tax Benefit Lump Sum	14
Melbourne	Family Tax Benefit New Claim	53
Melbourne	Fares Allowance	0
Melbourne	Farm Household Allowance	16
Melbourne	Home Equity Access Scheme	0
Melbourne	JobSeeker Payment	25
Melbourne	Low Income Card	54
Melbourne	Mobility Allowance	34
Melbourne	Paid Parental Leave	34
Melbourne	Parenting Payment Partnered	70
Melbourne	Parenting Payment Single	57
Melbourne	Pensioner Education Supplement	24
Melbourne	Seniors Health Card	44
Melbourne	Special Benefit	28
Melbourne	Status Resolution Support Services	6
Melbourne	Stillborn Baby Payment	1
Melbourne	Tertiary Access Payment	43
Melbourne	Youth Allowance Apprentice	64
Melbourne	Youth Allowance Jobseekers	31
Melbourne	Youth Allowance Students	51
Melbourne (C)	Low Income Card	45
Melton	ABSTUDY - Non-Schooling A	45
Melton	ACCS Grandparent	49
Melton	ACCS Temporary Financial Hardship	40
Melton	ACCS Transition to Work	59
Melton	Age Pension	71
Melton	Assistance for Isolated Children	0
Melton	Austudy	56
Melton	Carer Allowance	53
Melton	Carer Payment	75
Melton	Child Care Subsidy	25
Melton	Crisis Payment	6
Melton	Dad and Partner Pay	48
Melton	Disability Support Pension	107
Melton	Essential Medical Equipment	39
Melton	Ex-Carer Allowance (Child) Health Care Card	4
Melton	Family Tax Benefit Lump Sum	16

LGA	SERVICE REASON	Average Days To Process
Melton	Family Tax Benefit New Claim	57
Melton	Fares Allowance	0
Melton	Foster Child Health Care Card	43
Melton	Home Equity Access Scheme	0
Melton	JobSeeker Payment	26
Melton	Low Income Card	61
Melton	Mobility Allowance	36
Melton	Paid Parental Leave	32
Melton	Parenting Payment Partnered	66
Melton	Parenting Payment Single	59
Melton	Pensioner Education Supplement	25
Melton	Seniors Health Card	43
Melton	Special Benefit	28
Melton	Stillborn Baby Payment	0
Melton	Tertiary Access Payment	41
Melton	Youth Allowance Apprentice	66
Melton	Youth Allowance Jobseekers	26
Melton	Youth Allowance Students	52
Melville	ABSTUDY - Non-Schooling A	34
Melville	ABSTUDY - PES	12
Melville	ABSTUDY - Schooling A	11
Melville	ACCS Grandparent	4
Melville	ACCS Temporary Financial Hardship	46
Melville	ACCS Transition to Work	49
Melville	Age Pension	109
Melville	Assistance for Isolated Children	0
Melville	Austudy	59
Melville	Carer Allowance	36
Melville	Carer Payment	77
Melville	Child Care Subsidy	25
Melville	Crisis Payment	5
Melville	Dad and Partner Pay	55
Melville	Disability Support Pension	119
Melville	Essential Medical Equipment	32
Melville	Ex-Carer Allowance (Child) Health Care Card	5
Melville	Family Tax Benefit Lump Sum	14
Melville	Family Tax Benefit New Claim	61
Melville	Fares Allowance	0
Melville	Foster Child Health Care Card	14
Melville	Home Equity Access Scheme	0
Melville	JobSeeker Payment	27
Melville	Low Income Card	61
Melville	Mobility Allowance	32
Melville	Paid Parental Leave	31
Melville	Parenting Payment Partnered	59
Melville	Parenting Payment Single	65
Melville	Pensioner Education Supplement	23

LGA	SERVICE REASON	Average Days To Process
Melville	Seniors Health Card	35
Melville	Special Benefit	24
Melville	Tertiary Access Payment	44
Melville	Youth Allowance Apprentice	41
Melville	Youth Allowance Jobseekers	21
Melville	Youth Allowance Students	51
Menzies	ABSTUDY - Non-Schooling A	1
Menzies	ABSTUDY - Schooling A	14
Menzies	Age Pension	0
Menzies	Assistance for Isolated Children	0
Menzies	Crisis Payment	5
Menzies	Family Tax Benefit New Claim	0
Menzies	JobSeeker Payment	8
Menzies	Paid Parental Leave	2
Menzies	Parenting Payment Single	85
Menzies	Youth Allowance Jobseekers	4
Merredin	ABSTUDY - Non-Schooling A	11
Merredin	ABSTUDY - Schooling A	23
Merredin	ACCS Temporary Financial Hardship	28
Merredin	ACCS Transition to Work	70
Merredin	Age Pension	54
Merredin	Assistance for Isolated Children	0
Merredin	Carer Allowance	53
Merredin	Carer Payment	68
Merredin	Child Care Subsidy	21
Merredin	Crisis Payment	4
Merredin	Disability Support Pension	108
Merredin	Essential Medical Equipment	58
Merredin	Family Tax Benefit Lump Sum	2
Merredin	Family Tax Benefit New Claim	62
Merredin	Fares Allowance	0
Merredin	JobSeeker Payment	22
Merredin	Low Income Card	68
Merredin	Paid Parental Leave	25
Merredin	Parenting Payment Partnered	86
Merredin	Parenting Payment Single	21
Merredin	Seniors Health Card	25
Merredin	Tertiary Access Payment	37
Merredin	Youth Allowance Apprentice	61
Merredin	Youth Allowance Jobseekers	24
Merredin	Youth Allowance Students	65
Mid Murray	ABSTUDY - Non-Schooling A	56
Mid Murray	ACCS Transition to Work	52
Mid Murray	Age Pension	65
Mid Murray	Austudy	51
Mid Murray	Carer Allowance	34
Mid Murray	Carer Payment	56

LGA	SERVICE REASON	Average Days To Process
Mid Murray	Child Care Subsidy	21
Mid Murray	Crisis Payment	8
Mid Murray	Dad and Partner Pay	15
Mid Murray	Disability Support Pension	134
Mid Murray	Ex-Carer Allowance (Child) Health Care Card	0
Mid Murray	Family Tax Benefit Lump Sum	23
Mid Murray	Family Tax Benefit New Claim	39
Mid Murray	Farm Household Allowance	64
Mid Murray	Foster Child Health Care Card	0
Mid Murray	Home Equity Access Scheme	0
Mid Murray	JobSeeker Payment	21
Mid Murray	Low Income Card	73
Mid Murray	Mobility Allowance	46
Mid Murray	Paid Parental Leave	29
Mid Murray	Parenting Payment Partnered	79
Mid Murray	Parenting Payment Single	59
Mid Murray	Pensioner Education Supplement	20
Mid Murray	Seniors Health Card	32
Mid Murray	Special Benefit	14
Mid Murray	Stillborn Baby Payment	28
Mid Murray	Tertiary Access Payment	42
Mid Murray	Youth Allowance Apprentice	60
Mid Murray	Youth Allowance Jobseekers	28
Mid Murray	Youth Allowance Students	55
Mid-Coast	ABSTUDY - Non-Schooling A	31
Mid-Coast	ABSTUDY - PES	7
Mid-Coast	ABSTUDY - Schooling A	22
Mid-Coast	ACCS Grandparent	42
Mid-Coast	ACCS Temporary Financial Hardship	38
Mid-Coast	ACCS Transition to Work	70
Mid-Coast	Age Pension	85
Mid-Coast	Assistance for Isolated Children	0
Mid-Coast	Austudy	54
Mid-Coast	Carer Allowance	43
Mid-Coast	Carer Payment	60
Mid-Coast	Child Care Subsidy	22
Mid-Coast	Crisis Payment	5
Mid-Coast	Dad and Partner Pay	66
Mid-Coast	Disability Support Pension	99
Mid-Coast	Essential Medical Equipment	40
Mid-Coast	Ex-Carer Allowance (Child) Health Care Card	24
Mid-Coast	Family Tax Benefit Lump Sum	11
Mid-Coast	Family Tax Benefit New Claim	51
Mid-Coast	Fares Allowance	0
Mid-Coast	Farm Household Allowance	25
Mid-Coast	Foster Child Health Care Card	58
Mid-Coast	Home Equity Access Scheme	0

LGA	SERVICE REASON	Average Days To Process
Mid-Coast	JobSeeker Payment	23
Mid-Coast	Low Income Card	62
Mid-Coast	Mobility Allowance	35
Mid-Coast	Paid Parental Leave	25
Mid-Coast	Parenting Payment Partnered	63
Mid-Coast	Parenting Payment Single	57
Mid-Coast	Pensioner Education Supplement	23
Mid-Coast	Seniors Health Card	45
Mid-Coast	Special Benefit	17
Mid-Coast	Tertiary Access Payment	39
Mid-Coast	Youth Allowance Apprentice	72
Mid-Coast	Youth Allowance Jobseekers	24
Mid-Coast	Youth Allowance Students	47
Mid-Western	ABSTUDY - Non-Schooling A	47
Mid-Western	ABSTUDY - Schooling A	0
Mid-Western	ACCS Grandparent	65
Mid-Western	ACCS Temporary Financial Hardship	19
Mid-Western	ACCS Transition to Work	42
Mid-Western	Age Pension	82
Mid-Western	Assistance for Isolated Children	0
Mid-Western	Austudy	59
Mid-Western	Carer Allowance	49
Mid-Western	Carer Payment	73
Mid-Western	Child Care Subsidy	28
Mid-Western	Crisis Payment	6
Mid-Western	Dad and Partner Pay	79
Mid-Western	Disability Support Pension	129
Mid-Western	Essential Medical Equipment	38
Mid-Western	Ex-Carer Allowance (Child) Health Care Card	0
Mid-Western	Family Tax Benefit Lump Sum	14
Mid-Western	Family Tax Benefit New Claim	58
Mid-Western	Farm Household Allowance	54
Mid-Western	Foster Child Health Care Card	78
Mid-Western	Home Equity Access Scheme	0
Mid-Western	JobSeeker Payment	16
Mid-Western	Low Income Card	49
Mid-Western	Mobility Allowance	29
Mid-Western	Paid Parental Leave	27
Mid-Western	Parenting Payment Partnered	69
Mid-Western	Parenting Payment Single	67
Mid-Western	Pensioner Education Supplement	23
Mid-Western	Seniors Health Card	41
Mid-Western	Special Benefit	17
Mid-Western	Stillborn Baby Payment	0
Mid-Western	Tertiary Access Payment	39
Mid-Western	Youth Allowance Apprentice	65
Mid-Western	Youth Allowance Jobseekers	20

LGA	SERVICE REASON	Average Days To Process
Mid-Western	Youth Allowance Students	42
Mildura	ABSTUDY - Non-Schooling A	26
Mildura	ABSTUDY - Schooling A	25
Mildura	ACCS Grandparent	37
Mildura	ACCS Temporary Financial Hardship	30
Mildura	ACCS Transition to Work	58
Mildura	Age Pension	72
Mildura	Assistance for Isolated Children	3
Mildura	Austudy	55
Mildura	Carer Allowance	54
Mildura	Carer Payment	78
Mildura	Child Care Subsidy	23
Mildura	Crisis Payment	7
Mildura	Dad and Partner Pay	46
Mildura	Disability Support Pension	94
Mildura	Essential Medical Equipment	46
Mildura	Ex-Carer Allowance (Child) Health Care Card	8
Mildura	Family Tax Benefit Lump Sum	16
Mildura	Family Tax Benefit New Claim	50
Mildura	Fares Allowance	0
Mildura	Farm Household Allowance	64
Mildura	Home Equity Access Scheme	0
Mildura	JobSeeker Payment	20
Mildura	Low Income Card	63
Mildura	Mobility Allowance	23
Mildura	Paid Parental Leave	26
Mildura	Parenting Payment Partnered	65
Mildura	Parenting Payment Single	57
Mildura	Pensioner Education Supplement	24
Mildura	Seniors Health Card	51
Mildura	Special Benefit	27
Mildura	Stillborn Baby Payment	0
Mildura	Tertiary Access Payment	39
Mildura	Youth Allowance Apprentice	63
Mildura	Youth Allowance Jobseekers	25
Mildura	Youth Allowance Students	46
Mingenew	Age Pension	172
Mingenew	Child Care Subsidy	33
Mingenew	Crisis Payment	0
Mingenew	Family Tax Benefit New Claim	91
Mingenew	JobSeeker Payment	8
Mingenew	Low Income Card	36
Mingenew	Paid Parental Leave	91
Mingenew	Tertiary Access Payment	42
Mitcham	ABSTUDY - Non-Schooling A	25
Mitcham	ABSTUDY - Schooling A	9
Mitcham	ACCS Temporary Financial Hardship	41

LGA	SERVICE REASON	Average Days To Process
Mitcham	ACCS Transition to Work	67
Mitcham	Age Pension	91
Mitcham	Assistance for Isolated Children	0
Mitcham	Austudy	48
Mitcham	Carer Allowance	48
Mitcham	Carer Payment	74
Mitcham	Child Care Subsidy	25
Mitcham	Crisis Payment	2
Mitcham	Dad and Partner Pay	59
Mitcham	Disability Support Pension	122
Mitcham	Essential Medical Equipment	49
Mitcham	Ex-Carer Allowance (Child) Health Care Card	2
Mitcham	Family Tax Benefit Lump Sum	10
Mitcham	Family Tax Benefit New Claim	62
Mitcham	Fares Allowance	0
Mitcham	Farm Household Allowance	20
Mitcham	Foster Child Health Care Card	0
Mitcham	Home Equity Access Scheme	0
Mitcham	JobSeeker Payment	27
Mitcham	Low Income Card	70
Mitcham	Mobility Allowance	28
Mitcham	Paid Parental Leave	30
Mitcham	Parenting Payment Partnered	58
Mitcham	Parenting Payment Single	64
Mitcham	Pensioner Education Supplement	24
Mitcham	Seniors Health Card	42
Mitcham	Special Benefit	15
Mitcham	Stillborn Baby Payment	0
Mitcham	Youth Allowance Jobseekers	31
Mitcham	Youth Allowance Students	48
Mitchell	ABSTUDY - Non-Schooling A	26
Mitchell	ABSTUDY - Schooling A	0
Mitchell	ACCS Grandparent	36
Mitchell	ACCS Temporary Financial Hardship	36
Mitchell	ACCS Transition to Work	59
Mitchell	Age Pension	75
Mitchell	Assistance for Isolated Children	0
Mitchell	Austudy	53
Mitchell	Carer Allowance	43
Mitchell	Carer Payment	70
Mitchell	Child Care Subsidy	26
Mitchell	Crisis Payment	7
Mitchell	Dad and Partner Pay	51
Mitchell	Disability Support Pension	110
Mitchell	Double Orphan Pension	1
Mitchell	Essential Medical Equipment	45
Mitchell	Ex-Carer Allowance (Child) Health Care Card	3

LGA	SERVICE REASON	Average Days To Process
Mitchell	Family Tax Benefit Lump Sum	12
Mitchell	Family Tax Benefit New Claim	55
Mitchell	Home Equity Access Scheme	0
Mitchell	JobSeeker Payment	22
Mitchell	Low Income Card	57
Mitchell	Mobility Allowance	37
Mitchell	Paid Parental Leave	27
Mitchell	Parenting Payment Partnered	69
Mitchell	Parenting Payment Single	61
Mitchell	Pensioner Education Supplement	25
Mitchell	Seniors Health Card	45
Mitchell	Special Benefit	16
Mitchell	Stillborn Baby Payment	1
Mitchell	Tertiary Access Payment	38
Mitchell	Youth Allowance Apprentice	52
Mitchell	Youth Allowance Jobseekers	26
Mitchell	Youth Allowance Students	52
Moira	ABSTUDY - Non-Schooling A	30
Moira	ABSTUDY - Schooling A	0
Moira	ACCS Grandparent	62
Moira	ACCS Temporary Financial Hardship	42
Moira	ACCS Transition to Work	60
Moira	Age Pension	80
Moira	Austudy	63
Moira	Carer Allowance	42
Moira	Carer Payment	82
Moira	Child Care Subsidy	24
Moira	Crisis Payment	6
Moira	Dad and Partner Pay	46
Moira	Disability Support Pension	128
Moira	Essential Medical Equipment	46
Moira	Ex-Carer Allowance (Child) Health Care Card	6
Moira	Family Tax Benefit Lump Sum	17
Moira	Family Tax Benefit New Claim	54
Moira	Farm Household Allowance	103
Moira	Foster Child Health Care Card	3
Moira	Home Equity Access Scheme	0
Moira	JobSeeker Payment	21
Moira	Low Income Card	65
Moira	Mobility Allowance	45
Moira	Paid Parental Leave	27
Moira	Parenting Payment Partnered	59
Moira	Parenting Payment Single	64
Moira	Pensioner Education Supplement	23
Moira	Seniors Health Card	49
Moira	Special Benefit	16
Moira	Tertiary Access Payment	37

LGA	SERVICE REASON	Average Days To Process
Moira	Youth Allowance Apprentice	68
Moira	Youth Allowance Jobseekers	27
Moira	Youth Allowance Students	45
Monash	ABSTUDY - Non-Schooling A	35
Monash	ACCS Grandparent	145
Monash	ACCS Temporary Financial Hardship	34
Monash	ACCS Transition to Work	66
Monash	Age Pension	85
Monash	Assistance for Isolated Children	0
Monash	Austudy	55
Monash	Carer Allowance	42
Monash	Carer Payment	74
Monash	Child Care Subsidy	26
Monash	Crisis Payment	7
Monash	Dad and Partner Pay	54
Monash	Disability Support Pension	104
Monash	Essential Medical Equipment	33
Monash	Ex-Carer Allowance (Child) Health Care Card	10
Monash	Family Tax Benefit Lump Sum	19
Monash	Family Tax Benefit New Claim	67
Monash	Fares Allowance	0
Monash	Foster Child Health Care Card	27
Monash	Home Equity Access Scheme	0
Monash	JobSeeker Payment	29
Monash	Low Income Card	56
Monash	Mobility Allowance	27
Monash	Paid Parental Leave	33
Monash	Parenting Payment Partnered	65
Monash	Parenting Payment Single	59
Monash	Pensioner Education Supplement	26
Monash	Seniors Health Card	45
Monash	Special Benefit	35
Monash	Status Resolution Support Services	13
Monash	Stillborn Baby Payment	1
Monash	Tertiary Access Payment	47
Monash	Youth Allowance Apprentice	63
Monash	Youth Allowance Jobseekers	33
Monash	Youth Allowance Students	54
Moonee Valley	ABSTUDY - Non-Schooling A	45
Moonee Valley	ACCS Grandparent	80
Moonee Valley	ACCS Temporary Financial Hardship	41
Moonee Valley	ACCS Transition to Work	57
Moonee Valley	Age Pension	78
Moonee Valley	Assistance for Isolated Children	0
Moonee Valley	Austudy	58
Moonee Valley	Carer Allowance	48
Moonee Valley	Carer Payment	78

LGA	SERVICE REASON	Average Days To Process
Moonee Valley	Child Care Subsidy	23
Moonee Valley	Crisis Payment	6
Moonee Valley	Dad and Partner Pay	43
Moonee Valley	Disability Support Pension	114
Moonee Valley	Essential Medical Equipment	42
Moonee Valley	Ex-Carer Allowance (Child) Health Care Card	2
Moonee Valley	Family Tax Benefit Lump Sum	10
Moonee Valley	Family Tax Benefit New Claim	56
Moonee Valley	Fares Allowance	0
Moonee Valley	Foster Child Health Care Card	14
Moonee Valley	Home Equity Access Scheme	0
Moonee Valley	JobSeeker Payment	25
Moonee Valley	Low Income Card	59
Moonee Valley	Mobility Allowance	38
Moonee Valley	Paid Parental Leave	32
Moonee Valley	Parenting Payment Partnered	81
Moonee Valley	Parenting Payment Single	63
Moonee Valley	Pensioner Education Supplement	24
Moonee Valley	Seniors Health Card	42
Moonee Valley	Special Benefit	33
Moonee Valley	Stillborn Baby Payment	0
Moonee Valley	Tertiary Access Payment	50
Moonee Valley	Youth Allowance Apprentice	59
Moonee Valley	Youth Allowance Jobseekers	26
Moonee Valley	Youth Allowance Students	50
Moora	ABSTUDY - Non-Schooling A	38
Moora	ABSTUDY - Schooling A	7
Moora	Age Pension	70
Moora	Assistance for Isolated Children	0
Moora	Austudy	74
Moora	Carer Allowance	43
Moora	Carer Payment	86
Moora	Child Care Subsidy	36
Moora	Crisis Payment	6
Moora	Disability Support Pension	67
Moora	Family Tax Benefit Lump Sum	20
Moora	Family Tax Benefit New Claim	55
Moora	JobSeeker Payment	32
Moora	Low Income Card	46
Moora	Mobility Allowance	43
Moora	Paid Parental Leave	38
Moora	Parenting Payment Partnered	58
Moora	Parenting Payment Single	93
Moora	Seniors Health Card	58
Moora	Tertiary Access Payment	59
Moora	Youth Allowance Jobseekers	42
Moora	Youth Allowance Students	58

LGA	SERVICE REASON	Average Days To Process
Moorabool	ABSTUDY - Non-Schooling A	40
Moorabool	ABSTUDY - PES	0
Moorabool	ABSTUDY - Schooling A	0
Moorabool	ACCS Grandparent	15
Moorabool	ACCS Temporary Financial Hardship	42
Moorabool	ACCS Transition to Work	53
Moorabool	Age Pension	91
Moorabool	Assistance for Isolated Children	0
Moorabool	Austudy	69
Moorabool	Carer Allowance	42
Moorabool	Carer Payment	63
Moorabool	Child Care Subsidy	23
Moorabool	Crisis Payment	7
Moorabool	Dad and Partner Pay	55
Moorabool	Disability Support Pension	110
Moorabool	Essential Medical Equipment	17
Moorabool	Ex-Carer Allowance (Child) Health Care Card	13
Moorabool	Family Tax Benefit Lump Sum	16
Moorabool	Family Tax Benefit New Claim	54
Moorabool	Foster Child Health Care Card	0
Moorabool	Home Equity Access Scheme	0
Moorabool	JobSeeker Payment	24
Moorabool	Low Income Card	60
Moorabool	Mobility Allowance	43
Moorabool	Paid Parental Leave	28
Moorabool	Parenting Payment Partnered	75
Moorabool	Parenting Payment Single	58
Moorabool	Pensioner Education Supplement	29
Moorabool	Seniors Health Card	44
Moorabool	Special Benefit	24
Moorabool	Tertiary Access Payment	49
Moorabool	Youth Allowance Apprentice	51
Moorabool	Youth Allowance Jobseekers	28
Moorabool	Youth Allowance Students	55
Moorabool (S)	Family Tax Benefit New Claim	57
Morawa	ACCS Transition to Work	74
Morawa	Age Pension	61
Morawa	Assistance for Isolated Children	0
Morawa	Carer Allowance	97
Morawa	Child Care Subsidy	17
Morawa	Crisis Payment	6
Morawa	Disability Support Pension	184
Morawa	Family Tax Benefit Lump Sum	28
Morawa	Family Tax Benefit New Claim	55
Morawa	Farm Household Allowance	74
Morawa	JobSeeker Payment	13
Morawa	Low Income Card	119

LGA	SERVICE REASON	Average Days To Process
Morawa	Paid Parental Leave	87
Morawa	Parenting Payment Partnered	49
Morawa	Parenting Payment Single	71
Morawa	Youth Allowance Students	14
Moree Plains	ABSTUDY - Non-Schooling A	26
Moree Plains	ABSTUDY - PES	1
Moree Plains	ABSTUDY - Schooling A	20
Moree Plains	ACCS Grandparent	71
Moree Plains	ACCS Temporary Financial Hardship	40
Moree Plains	ACCS Transition to Work	65
Moree Plains	Age Pension	67
Moree Plains	Assistance for Isolated Children	4
Moree Plains	Austudy	60
Moree Plains	Carer Allowance	57
Moree Plains	Carer Payment	69
Moree Plains	Child Care Subsidy	21
Moree Plains	Crisis Payment	5
Moree Plains	Disability Support Pension	72
Moree Plains	Essential Medical Equipment	0
Moree Plains	Family Tax Benefit Lump Sum	16
Moree Plains	Family Tax Benefit New Claim	55
Moree Plains	Fares Allowance	0
Moree Plains	Farm Household Allowance	136
Moree Plains	JobSeeker Payment	13
Moree Plains	Low Income Card	69
Moree Plains	Paid Parental Leave	24
Moree Plains	Parenting Payment Partnered	54
Moree Plains	Parenting Payment Single	44
Moree Plains	Pensioner Education Supplement	38
Moree Plains	Seniors Health Card	47
Moree Plains	Special Benefit	17
Moree Plains	Stillborn Baby Payment	10
Moree Plains	Tertiary Access Payment	55
Moree Plains	Youth Allowance Apprentice	47
Moree Plains	Youth Allowance Jobseekers	22
Moree Plains	Youth Allowance Students	51
Moreland	ABSTUDY - Non-Schooling A	39
Moreland	ABSTUDY - PES	98
Moreland	ACCS Grandparent	14
Moreland	ACCS Temporary Financial Hardship	33
Moreland	ACCS Transition to Work	59
Moreland	Age Pension	75
Moreland	Assistance for Isolated Children	0
Moreland	Austudy	54
Moreland	Carer Allowance	52
Moreland	Carer Payment	76
Moreland	Child Care Subsidy	25

LGA	SERVICE REASON	Average Days To Process
Moreland	Crisis Payment	3
Moreland	Dad and Partner Pay	58
Moreland	Disability Support Pension	105
Moreland	Essential Medical Equipment	41
Moreland	Ex-Carer Allowance (Child) Health Care Card	6
Moreland	Family Tax Benefit Lump Sum	13
Moreland	Family Tax Benefit New Claim	57
Moreland	Fares Allowance	0
Moreland	Home Equity Access Scheme	0
Moreland	JobSeeker Payment	26
Moreland	Low Income Card	59
Moreland	Mobility Allowance	31
Moreland	Paid Parental Leave	33
Moreland	Parenting Payment Partnered	59
Moreland	Parenting Payment Single	56
Moreland	Pensioner Education Supplement	23
Moreland	Seniors Health Card	46
Moreland	Special Benefit	31
Moreland	Status Resolution Support Services	10
Moreland	Stillborn Baby Payment	14
Moreland	Tertiary Access Payment	38
Moreland	Youth Allowance Apprentice	66
Moreland	Youth Allowance Jobseekers	27
Moreland	Youth Allowance Students	52
Moreton Bay	ABSTUDY - Non-Schooling A	44
Moreton Bay	ABSTUDY - PES	13
Moreton Bay	ABSTUDY - Schooling A	14
Moreton Bay	ACCS Grandparent	29
Moreton Bay	ACCS Temporary Financial Hardship	39
Moreton Bay	ACCS Transition to Work	55
Moreton Bay	Age Pension	87
Moreton Bay	Assistance for Isolated Children	0
Moreton Bay	Austudy	57
Moreton Bay	Carer Allowance	44
Moreton Bay	Carer Payment	67
Moreton Bay	Child Care Subsidy	24
Moreton Bay	Crisis Payment	6
Moreton Bay	Dad and Partner Pay	55
Moreton Bay	Disability Support Pension	107
Moreton Bay	Double Orphan Pension	0
Moreton Bay	Essential Medical Equipment	45
Moreton Bay	Ex-Carer Allowance (Child) Health Care Card	7
Moreton Bay	Family Tax Benefit Lump Sum	16
Moreton Bay	Family Tax Benefit New Claim	51
Moreton Bay	Fares Allowance	0
Moreton Bay	Farm Household Allowance	20
Moreton Bay	Foster Child Health Care Card	23

LGA	SERVICE REASON	Average Days To Process
Moreton Bay	Home Equity Access Scheme	0
Moreton Bay	JobSeeker Payment	22
Moreton Bay	Low Income Card	61
Moreton Bay	Mobility Allowance	31
Moreton Bay	Paid Parental Leave	25
Moreton Bay	Parenting Payment Partnered	63
Moreton Bay	Parenting Payment Single	57
Moreton Bay	Pensioner Education Supplement	25
Moreton Bay	Seniors Health Card	40
Moreton Bay	Special Benefit	21
Moreton Bay	Stillborn Baby Payment	7
Moreton Bay	Tertiary Access Payment	35
Moreton Bay	Youth Allowance Apprentice	60
Moreton Bay	Youth Allowance Jobseekers	24
Moreton Bay	Youth Allowance Students	52
Mornington	ABSTUDY - Non-Schooling A	6
Mornington	ACCS Transition to Work	49
Mornington	Age Pension	0
Mornington	Carer Allowance	148
Mornington	Carer Payment	148
Mornington	Child Care Subsidy	30
Mornington	Crisis Payment	0
Mornington	Disability Support Pension	4
Mornington	Family Tax Benefit Lump Sum	0
Mornington	Family Tax Benefit New Claim	38
Mornington	JobSeeker Payment	14
Mornington	Low Income Card	29
Mornington	Paid Parental Leave	106
Mornington	Parenting Payment Partnered	90
Mornington	Parenting Payment Single	35
Mornington	Youth Allowance Jobseekers	10
Mornington Penins	ABSTUDY - Non-Schooling A	32
Mornington Penins	ABSTUDY - Schooling A	59
Mornington Penins	ACCS Grandparent	37
Mornington Penins	ACCS Temporary Financial Hardship	39
Mornington Penins	ACCS Transition to Work	51
Mornington Penins	Age Pension	91
Mornington Penins	Assistance for Isolated Children	0
Mornington Penins	Austudy	59
Mornington Penins	Carer Allowance	45
Mornington Penins	Carer Payment	71
Mornington Penins	Child Care Subsidy	22
Mornington Penins	Crisis Payment	6
Mornington Penins	Dad and Partner Pay	47
Mornington Penins	Disability Support Pension	115
Mornington Penins	Essential Medical Equipment	48
Mornington Penins	Ex-Carer Allowance (Child) Health Care Card	5

LGA	SERVICE REASON	Average Days To Process
Mornington Penins	Family Tax Benefit Lump Sum	14
Mornington Penins	Family Tax Benefit New Claim	58
Mornington Penins	Foster Child Health Care Card	11
Mornington Penins	Home Equity Access Scheme	0
Mornington Penins	JobSeeker Payment	24
Mornington Penins	Low Income Card	57
Mornington Penins	Mobility Allowance	35
Mornington Penins	Paid Parental Leave	30
Mornington Penins	Parenting Payment Partnered	70
Mornington Penins	Parenting Payment Single	61
Mornington Penins	Pensioner Education Supplement	24
Mornington Penins	Seniors Health Card	45
Mornington Penins	Special Benefit	18
Mornington Penins	Status Resolution Support Services	7
Mornington Penins	Tertiary Access Payment	40
Mornington Penins	Youth Allowance Apprentice	62
Mornington Penins	Youth Allowance Jobseekers	25
Mornington Penins	Youth Allowance Students	49
Mosman	ACCS Temporary Financial Hardship	33
Mosman	Age Pension	101
Mosman	Austudy	48
Mosman	Carer Allowance	39
Mosman	Carer Payment	67
Mosman	Child Care Subsidy	23
Mosman	Crisis Payment	9
Mosman	Dad and Partner Pay	38
Mosman	Disability Support Pension	88
Mosman	Essential Medical Equipment	39
Mosman	Ex-Carer Allowance (Child) Health Care Card	5
Mosman	Family Tax Benefit Lump Sum	29
Mosman	Family Tax Benefit New Claim	71
Mosman	JobSeeker Payment	33
Mosman	Low Income Card	87
Mosman	Mobility Allowance	6
Mosman	Paid Parental Leave	34
Mosman	Parenting Payment Partnered	108
Mosman	Parenting Payment Single	83
Mosman	Pensioner Education Supplement	35
Mosman	Seniors Health Card	40
Mosman	Special Benefit	61
Mosman	Tertiary Access Payment	46
Mosman	Youth Allowance Jobseekers	14
Mosman	Youth Allowance Students	54
Mosman Park	ABSTUDY - Non-Schooling A	10
Mosman Park	ACCS Temporary Financial Hardship	38
Mosman Park	Age Pension	83
Mosman Park	Assistance for Isolated Children	2

LGA	SERVICE REASON	Average Days To Process
Mosman Park	Austudy	43
Mosman Park	Carer Allowance	50
Mosman Park	Carer Payment	65
Mosman Park	Child Care Subsidy	21
Mosman Park	Crisis Payment	2
Mosman Park	Disability Support Pension	172
Mosman Park	Essential Medical Equipment	43
Mosman Park	Ex-Carer Allowance (Child) Health Care Card	7
Mosman Park	Family Tax Benefit Lump Sum	23
Mosman Park	Family Tax Benefit New Claim	49
Mosman Park	Fares Allowance	0
Mosman Park	JobSeeker Payment	22
Mosman Park	Low Income Card	57
Mosman Park	Paid Parental Leave	38
Mosman Park	Parenting Payment Partnered	63
Mosman Park	Parenting Payment Single	60
Mosman Park	Pensioner Education Supplement	21
Mosman Park	Seniors Health Card	26
Mosman Park	Special Benefit	41
Mosman Park	Youth Allowance Jobseekers	68
Mosman Park	Youth Allowance Students	53
Mount Alexander	ABSTUDY - Non-Schooling A	26
Mount Alexander	ACCS Temporary Financial Hardship	33
Mount Alexander	ACCS Transition to Work	15
Mount Alexander	Age Pension	85
Mount Alexander	Assistance for Isolated Children	0
Mount Alexander	Austudy	54
Mount Alexander	Carer Allowance	55
Mount Alexander	Carer Payment	85
Mount Alexander	Child Care Subsidy	28
Mount Alexander	Crisis Payment	6
Mount Alexander	Dad and Partner Pay	50
Mount Alexander	Disability Support Pension	137
Mount Alexander	Essential Medical Equipment	54
Mount Alexander	Family Tax Benefit Lump Sum	12
Mount Alexander	Family Tax Benefit New Claim	59
Mount Alexander	Home Equity Access Scheme	0
Mount Alexander	JobSeeker Payment	25
Mount Alexander	Low Income Card	56
Mount Alexander	Mobility Allowance	21
Mount Alexander	Paid Parental Leave	30
Mount Alexander	Parenting Payment Partnered	79
Mount Alexander	Parenting Payment Single	72
Mount Alexander	Pensioner Education Supplement	24
Mount Alexander	Seniors Health Card	46
Mount Alexander	Special Benefit	8
Mount Alexander	Tertiary Access Payment	45

LGA	SERVICE REASON	Average Days To Process
Mount Alexander	Youth Allowance Apprentice	0
Mount Alexander	Youth Allowance Jobseekers	31
Mount Alexander	Youth Allowance Students	57
Mount Barker	ABSTUDY - Non-Schooling A	20
Mount Barker	ABSTUDY - Schooling A	6
Mount Barker	ACCS Temporary Financial Hardship	27
Mount Barker	ACCS Transition to Work	65
Mount Barker	Age Pension	102
Mount Barker	Assistance for Isolated Children	53
Mount Barker	Austudy	45
Mount Barker	Carer Allowance	48
Mount Barker	Carer Payment	75
Mount Barker	Child Care Subsidy	23
Mount Barker	Crisis Payment	5
Mount Barker	Dad and Partner Pay	63
Mount Barker	Disability Support Pension	110
Mount Barker	Essential Medical Equipment	40
Mount Barker	Ex-Carer Allowance (Child) Health Care Card	10
Mount Barker	Family Tax Benefit Lump Sum	12
Mount Barker	Family Tax Benefit New Claim	61
Mount Barker	Fares Allowance	0
Mount Barker	Home Equity Access Scheme	0
Mount Barker	JobSeeker Payment	27
Mount Barker	Low Income Card	72
Mount Barker	Mobility Allowance	25
Mount Barker	Paid Parental Leave	29
Mount Barker	Parenting Payment Partnered	52
Mount Barker	Parenting Payment Single	75
Mount Barker	Pensioner Education Supplement	25
Mount Barker	Seniors Health Card	40
Mount Barker	Special Benefit	18
Mount Barker	Youth Allowance Apprentice	85
Mount Barker	Youth Allowance Jobseekers	24
Mount Barker	Youth Allowance Students	55
Mount Gambier	ABSTUDY - Non-Schooling A	45
Mount Gambier	ABSTUDY - Schooling A	7
Mount Gambier	ACCS Grandparent	35
Mount Gambier	ACCS Temporary Financial Hardship	0
Mount Gambier	ACCS Transition to Work	73
Mount Gambier	Age Pension	70
Mount Gambier	Assistance for Isolated Children	0
Mount Gambier	Austudy	59
Mount Gambier	Carer Allowance	50
Mount Gambier	Carer Payment	66
Mount Gambier	Child Care Subsidy	26
Mount Gambier	Crisis Payment	4
Mount Gambier	Dad and Partner Pay	40

LGA	SERVICE REASON	Average Days To Process
Mount Gambier	Disability Support Pension	129
Mount Gambier	Essential Medical Equipment	54
Mount Gambier	Ex-Carer Allowance (Child) Health Care Card	2
Mount Gambier	Family Tax Benefit Lump Sum	10
Mount Gambier	Family Tax Benefit New Claim	58
Mount Gambier	JobSeeker Payment	20
Mount Gambier	Low Income Card	54
Mount Gambier	Mobility Allowance	36
Mount Gambier	Paid Parental Leave	33
Mount Gambier	Parenting Payment Partnered	44
Mount Gambier	Parenting Payment Single	51
Mount Gambier	Pensioner Education Supplement	24
Mount Gambier	Seniors Health Card	42
Mount Gambier	Special Benefit	29
Mount Gambier	Tertiary Access Payment	40
Mount Gambier	Youth Allowance Apprentice	68
Mount Gambier	Youth Allowance Jobseekers	25
Mount Gambier	Youth Allowance Students	53
Mount Isa	ABSTUDY - Non-Schooling A	25
Mount Isa	ABSTUDY - PES	0
Mount Isa	ABSTUDY - Schooling A	23
Mount Isa	ACCS Temporary Financial Hardship	78
Mount Isa	ACCS Transition to Work	60
Mount Isa	Age Pension	88
Mount Isa	Assistance for Isolated Children	0
Mount Isa	Austudy	44
Mount Isa	Carer Allowance	25
Mount Isa	Carer Payment	62
Mount Isa	Child Care Subsidy	24
Mount Isa	Crisis Payment	2
Mount Isa	Dad and Partner Pay	97
Mount Isa	Disability Support Pension	100
Mount Isa	Essential Medical Equipment	42
Mount Isa	Ex-Carer Allowance (Child) Health Care Card	1
Mount Isa	Family Tax Benefit Lump Sum	17
Mount Isa	Family Tax Benefit New Claim	46
Mount Isa	Fares Allowance	0
Mount Isa	Foster Child Health Care Card	18
Mount Isa	JobSeeker Payment	15
Mount Isa	Low Income Card	59
Mount Isa	Mobility Allowance	22
Mount Isa	Paid Parental Leave	29
Mount Isa	Parenting Payment Partnered	42
Mount Isa	Parenting Payment Single	55
Mount Isa	Pensioner Education Supplement	19
Mount Isa	Seniors Health Card	34
Mount Isa	Special Benefit	15

LGA	SERVICE REASON	Average Days To Process
Mount Isa	Stillborn Baby Payment	0
Mount Isa	Tertiary Access Payment	21
Mount Isa	Youth Allowance Apprentice	69
Mount Isa	Youth Allowance Jobseekers	17
Mount Isa	Youth Allowance Students	51
Mount Magnet	ABSTUDY - Non-Schooling A	14
Mount Magnet	ABSTUDY - Schooling A	0
Mount Magnet	Age Pension	6
Mount Magnet	Assistance for Isolated Children	0
Mount Magnet	Crisis Payment	2
Mount Magnet	Family Tax Benefit New Claim	34
Mount Magnet	JobSeeker Payment	14
Mount Magnet	Low Income Card	28
Mount Magnet	Paid Parental Leave	7
Mount Magnet	Parenting Payment Single	53
Mount Magnet	Youth Allowance Jobseekers	34
Mount Marshall	Assistance for Isolated Children	0
Mount Marshall	Child Care Subsidy	9
Mount Marshall	Crisis Payment	0
Mount Marshall	Family Tax Benefit Lump Sum	17
Mount Marshall	Family Tax Benefit New Claim	91
Mount Marshall	Farm Household Allowance	98
Mount Marshall	JobSeeker Payment	23
Mount Marshall	Low Income Card	94
Mount Marshall	Paid Parental Leave	17
Mount Marshall	Youth Allowance Jobseekers	65
Mount Remarkable	Age Pension	76
Mount Remarkable	Carer Allowance	47
Mount Remarkable	Carer Payment	57
Mount Remarkable	Child Care Subsidy	16
Mount Remarkable	Crisis Payment	4
Mount Remarkable	Disability Support Pension	140
Mount Remarkable	Essential Medical Equipment	41
Mount Remarkable	Family Tax Benefit Lump Sum	10
Mount Remarkable	Family Tax Benefit New Claim	33
Mount Remarkable	JobSeeker Payment	18
Mount Remarkable	Low Income Card	25
Mount Remarkable	Paid Parental Leave	32
Mount Remarkable	Parenting Payment Partnered	36
Mount Remarkable	Parenting Payment Single	47
Mount Remarkable	Pensioner Education Supplement	8
Mount Remarkable	Seniors Health Card	19
Mount Remarkable	Tertiary Access Payment	34
Mount Remarkable	Youth Allowance Jobseekers	32
Mount Remarkable	Youth Allowance Students	43
Moyne	ABSTUDY - Schooling A	15
Moyne	ACCS Grandparent	85

LGA	SERVICE REASON	Average Days To Process
Moyne	ACCS Transition to Work	63
Moyne	Age Pension	74
Moyne	Austudy	67
Moyne	Carer Allowance	41
Moyne	Carer Payment	75
Moyne	Child Care Subsidy	24
Moyne	Crisis Payment	7
Moyne	Dad and Partner Pay	87
Moyne	Disability Support Pension	141
Moyne	Family Tax Benefit Lump Sum	17
Moyne	Family Tax Benefit New Claim	63
Moyne	Farm Household Allowance	50
Moyne	Home Equity Access Scheme	0
Moyne	JobSeeker Payment	21
Moyne	Low Income Card	49
Moyne	Paid Parental Leave	33
Moyne	Parenting Payment Partnered	65
Moyne	Parenting Payment Single	67
Moyne	Pensioner Education Supplement	19
Moyne	Seniors Health Card	39
Moyne	Special Benefit	5
Moyne	Tertiary Access Payment	40
Moyne	Youth Allowance Apprentice	84
Moyne	Youth Allowance Jobseekers	30
Moyne	Youth Allowance Students	47
Mukinbudin	ABSTUDY - Non-Schooling A	6
Mukinbudin	Age Pension	122
Mukinbudin	Assistance for Isolated Children	1
Mukinbudin	Austudy	90
Mukinbudin	Child Care Subsidy	11
Mukinbudin	Disability Support Pension	88
Mukinbudin	Family Tax Benefit New Claim	56
Mukinbudin	JobSeeker Payment	54
Mukinbudin	Paid Parental Leave	30
Mukinbudin	Parenting Payment Partnered	33
Mukinbudin	Parenting Payment Single	6
Mukinbudin	Tertiary Access Payment	26
Mukinbudin	Youth Allowance Jobseekers	5
Mukinbudin	Youth Allowance Students	41
Mundaring	ABSTUDY - Non-Schooling A	23
Mundaring	ABSTUDY - PES	11
Mundaring	ABSTUDY - Schooling A	24
Mundaring	ACCS Temporary Financial Hardship	45
Mundaring	ACCS Transition to Work	25
Mundaring	Age Pension	103
Mundaring	Assistance for Isolated Children	0
Mundaring	Austudy	59

LGA	SERVICE REASON	Average Days To Process
Mundaring	Carer Allowance	50
Mundaring	Carer Payment	82
Mundaring	Child Care Subsidy	26
Mundaring	Crisis Payment	7
Mundaring	Dad and Partner Pay	41
Mundaring	Disability Support Pension	132
Mundaring	Double Orphan Pension	8
Mundaring	Essential Medical Equipment	21
Mundaring	Ex-Carer Allowance (Child) Health Care Card	1
Mundaring	Family Tax Benefit Lump Sum	12
Mundaring	Family Tax Benefit New Claim	61
Mundaring	Foster Child Health Care Card	14
Mundaring	Home Equity Access Scheme	0
Mundaring	JobSeeker Payment	23
Mundaring	Low Income Card	55
Mundaring	Mobility Allowance	21
Mundaring	Paid Parental Leave	28
Mundaring	Parenting Payment Partnered	62
Mundaring	Parenting Payment Single	71
Mundaring	Pensioner Education Supplement	28
Mundaring	Seniors Health Card	46
Mundaring	Special Benefit	21
Mundaring	Stillborn Baby Payment	28
Mundaring	Tertiary Access Payment	20
Mundaring	Youth Allowance Apprentice	69
Mundaring	Youth Allowance Jobseekers	27
Mundaring	Youth Allowance Students	54
Murray	ABSTUDY - Non-Schooling A	47
Murray	ABSTUDY - Schooling A	21
Murray	ACCS Grandparent	73
Murray	ACCS Temporary Financial Hardship	75
Murray	ACCS Transition to Work	77
Murray	Age Pension	91
Murray	Assistance for Isolated Children	0
Murray	Austudy	55
Murray	Carer Allowance	45
Murray	Carer Payment	66
Murray	Child Care Subsidy	21
Murray	Crisis Payment	6
Murray	Disability Support Pension	115
Murray	Essential Medical Equipment	62
Murray	Ex-Carer Allowance (Child) Health Care Card	12
Murray	Family Tax Benefit Lump Sum	19
Murray	Family Tax Benefit New Claim	56
Murray	Foster Child Health Care Card	15
Murray	Home Equity Access Scheme	0
Murray	JobSeeker Payment	21

LGA	SERVICE REASON	Average Days To Process
Murray	Low Income Card	68
Murray	Paid Parental Leave	24
Murray	Parenting Payment Partnered	57
Murray	Parenting Payment Single	65
Murray	Pensioner Education Supplement	27
Murray	Seniors Health Card	30
Murray	Special Benefit	8
Murray	Stillborn Baby Payment	29
Murray	Youth Allowance Jobseekers	32
Murray	Youth Allowance Students	53
Murray Bridge	ABSTUDY - Non-Schooling A	21
Murray Bridge	ABSTUDY - Schooling A	16
Murray Bridge	ACCS Grandparent	28
Murray Bridge	ACCS Temporary Financial Hardship	52
Murray Bridge	ACCS Transition to Work	53
Murray Bridge	Age Pension	89
Murray Bridge	Assistance for Isolated Children	1
Murray Bridge	Austudy	78
Murray Bridge	Carer Allowance	45
Murray Bridge	Carer Payment	71
Murray Bridge	Child Care Subsidy	21
Murray Bridge	Crisis Payment	7
Murray Bridge	Dad and Partner Pay	54
Murray Bridge	Disability Support Pension	120
Murray Bridge	Essential Medical Equipment	45
Murray Bridge	Family Tax Benefit Lump Sum	11
Murray Bridge	Family Tax Benefit New Claim	51
Murray Bridge	Foster Child Health Care Card	15
Murray Bridge	Home Equity Access Scheme	0
Murray Bridge	JobSeeker Payment	20
Murray Bridge	Low Income Card	54
Murray Bridge	Mobility Allowance	26
Murray Bridge	Paid Parental Leave	29
Murray Bridge	Parenting Payment Partnered	63
Murray Bridge	Parenting Payment Single	46
Murray Bridge	Pensioner Education Supplement	21
Murray Bridge	Seniors Health Card	41
Murray Bridge	Special Benefit	10
Murray Bridge	Tertiary Access Payment	46
Murray Bridge	Youth Allowance Apprentice	64
Murray Bridge	Youth Allowance Jobseekers	22
Murray Bridge	Youth Allowance Students	50
Murray River	ABSTUDY - Non-Schooling A	66
Murray River	ABSTUDY - Schooling A	69
Murray River	ACCS Grandparent	71
Murray River	ACCS Temporary Financial Hardship	42
Murray River	Age Pension	84

LGA	SERVICE REASON	Average Days To Process
Murray River	Assistance for Isolated Children	0
Murray River	Austudy	36
Murray River	Carer Allowance	36
Murray River	Carer Payment	59
Murray River	Child Care Subsidy	25
Murray River	Crisis Payment	6
Murray River	Disability Support Pension	128
Murray River	Ex-Carer Allowance (Child) Health Care Card	9
Murray River	Family Tax Benefit Lump Sum	12
Murray River	Family Tax Benefit New Claim	52
Murray River	Fares Allowance	0
Murray River	Foster Child Health Care Card	65
Murray River	Home Equity Access Scheme	0
Murray River	JobSeeker Payment	28
Murray River	Low Income Card	56
Murray River	Paid Parental Leave	28
Murray River	Parenting Payment Partnered	35
Murray River	Parenting Payment Single	46
Murray River	Pensioner Education Supplement	25
Murray River	Seniors Health Card	39
Murray River	Special Benefit	10
Murray River	Tertiary Access Payment	45
Murray River	Youth Allowance Jobseekers	24
Murray River	Youth Allowance Students	40
Murrindindi	ABSTUDY - Non-Schooling A	30
Murrindindi	ACCS Grandparent	59
Murrindindi	ACCS Temporary Financial Hardship	29
Murrindindi	ACCS Transition to Work	69
Murrindindi	Age Pension	81
Murrindindi	Assistance for Isolated Children	0
Murrindindi	Austudy	49
Murrindindi	Carer Allowance	50
Murrindindi	Carer Payment	70
Murrindindi	Child Care Subsidy	28
Murrindindi	Crisis Payment	8
Murrindindi	Dad and Partner Pay	7
Murrindindi	Disability Support Pension	110
Murrindindi	Essential Medical Equipment	63
Murrindindi	Family Tax Benefit Lump Sum	14
Murrindindi	Family Tax Benefit New Claim	54
Murrindindi	Farm Household Allowance	45
Murrindindi	Home Equity Access Scheme	0
Murrindindi	JobSeeker Payment	21
Murrindindi	Low Income Card	47
Murrindindi	Mobility Allowance	22
Murrindindi	Paid Parental Leave	27
Murrindindi	Parenting Payment Partnered	46

LGA	SERVICE REASON	Average Days To Process
Murrindindi	Parenting Payment Single	75
Murrindindi	Pensioner Education Supplement	21
Murrindindi	Seniors Health Card	36
Murrindindi	Special Benefit	24
Murrindindi	Tertiary Access Payment	34
Murrindindi	Youth Allowance Apprentice	51
Murrindindi	Youth Allowance Jobseekers	30
Murrindindi	Youth Allowance Students	49
Murrumbidgee	ABSTUDY - Non-Schooling A	53
Murrumbidgee	ABSTUDY - PES	3
Murrumbidgee	Age Pension	43
Murrumbidgee	Assistance for Isolated Children	0
Murrumbidgee	Austudy	74
Murrumbidgee	Carer Allowance	53
Murrumbidgee	Carer Payment	92
Murrumbidgee	Child Care Subsidy	22
Murrumbidgee	Crisis Payment	10
Murrumbidgee	Dad and Partner Pay	101
Murrumbidgee	Disability Support Pension	54
Murrumbidgee	Ex-Carer Allowance (Child) Health Care Card	6
Murrumbidgee	Family Tax Benefit Lump Sum	17
Murrumbidgee	Family Tax Benefit New Claim	50
Murrumbidgee	Farm Household Allowance	145
Murrumbidgee	Foster Child Health Care Card	23
Murrumbidgee	JobSeeker Payment	21
Murrumbidgee	Low Income Card	47
Murrumbidgee	Paid Parental Leave	29
Murrumbidgee	Parenting Payment Partnered	58
Murrumbidgee	Parenting Payment Single	58
Murrumbidgee	Pensioner Education Supplement	21
Murrumbidgee	Seniors Health Card	70
Murrumbidgee	Tertiary Access Payment	34
Murrumbidgee	Youth Allowance Apprentice	79
Murrumbidgee	Youth Allowance Jobseekers	41
Murrumbidgee	Youth Allowance Students	56
Murweh	ABSTUDY - Schooling A	29
Murweh	Age Pension	68
Murweh	Assistance for Isolated Children	0
Murweh	Carer Allowance	18
Murweh	Carer Payment	14
Murweh	Child Care Subsidy	25
Murweh	Crisis Payment	8
Murweh	Disability Support Pension	65
Murweh	Essential Medical Equipment	60
Murweh	Family Tax Benefit Lump Sum	14
Murweh	Family Tax Benefit New Claim	33
Murweh	JobSeeker Payment	18

LGA	SERVICE REASON	Average Days To Process
Murweh	Low Income Card	41
Murweh	Mobility Allowance	43
Murweh	Paid Parental Leave	29
Murweh	Parenting Payment Partnered	52
Murweh	Parenting Payment Single	46
Murweh	Pensioner Education Supplement	21
Murweh	Seniors Health Card	53
Murweh	Special Benefit	6
Murweh	Youth Allowance Jobseekers	23
Muswellbrook	ABSTUDY - Non-Schooling A	37
Muswellbrook	ABSTUDY - Schooling A	33
Muswellbrook	ACCS Grandparent	38
Muswellbrook	ACCS Temporary Financial Hardship	24
Muswellbrook	ACCS Transition to Work	60
Muswellbrook	Age Pension	83
Muswellbrook	Assistance for Isolated Children	0
Muswellbrook	Austudy	61
Muswellbrook	Carer Allowance	37
Muswellbrook	Carer Payment	51
Muswellbrook	Child Care Subsidy	26
Muswellbrook	Crisis Payment	6
Muswellbrook	Dad and Partner Pay	6
Muswellbrook	Disability Support Pension	95
Muswellbrook	Ex-Carer Allowance (Child) Health Care Card	1
Muswellbrook	Family Tax Benefit Lump Sum	20
Muswellbrook	Family Tax Benefit New Claim	52
Muswellbrook	Foster Child Health Care Card	45
Muswellbrook	JobSeeker Payment	22
Muswellbrook	Low Income Card	68
Muswellbrook	Mobility Allowance	40
Muswellbrook	Paid Parental Leave	21
Muswellbrook	Parenting Payment Partnered	60
Muswellbrook	Parenting Payment Single	59
Muswellbrook	Pensioner Education Supplement	28
Muswellbrook	Seniors Health Card	54
Muswellbrook	Special Benefit	18
Muswellbrook	Tertiary Access Payment	35
Muswellbrook	Youth Allowance Apprentice	49
Muswellbrook	Youth Allowance Jobseekers	26
Muswellbrook	Youth Allowance Students	50
Nambucca Valley	ABSTUDY - Non-Schooling A	31
Nambucca Valley	ABSTUDY - Schooling A	33
Nambucca Valley	ACCS Grandparent	70
Nambucca Valley	ACCS Temporary Financial Hardship	26
Nambucca Valley	ACCS Transition to Work	68
Nambucca Valley	Age Pension	79
Nambucca Valley	Assistance for Isolated Children	2

LGA	SERVICE REASON	Average Days To Process
Nambucca Valley	Austudy	52
Nambucca Valley	Carer Allowance	43
Nambucca Valley	Carer Payment	65
Nambucca Valley	Child Care Subsidy	21
Nambucca Valley	Crisis Payment	5
Nambucca Valley	Dad and Partner Pay	49
Nambucca Valley	Disability Support Pension	107
Nambucca Valley	Essential Medical Equipment	33
Nambucca Valley	Family Tax Benefit Lump Sum	19
Nambucca Valley	Family Tax Benefit New Claim	47
Nambucca Valley	Fares Allowance	0
Nambucca Valley	Farm Household Allowance	24
Nambucca Valley	Foster Child Health Care Card	19
Nambucca Valley	Home Equity Access Scheme	0
Nambucca Valley	JobSeeker Payment	24
Nambucca Valley	Low Income Card	59
Nambucca Valley	Mobility Allowance	39
Nambucca Valley	Paid Parental Leave	25
Nambucca Valley	Parenting Payment Partnered	82
Nambucca Valley	Parenting Payment Single	66
Nambucca Valley	Pensioner Education Supplement	28
Nambucca Valley	Seniors Health Card	39
Nambucca Valley	Special Benefit	5
Nambucca Valley	Tertiary Access Payment	40
Nambucca Valley	Youth Allowance Apprentice	42
Nambucca Valley	Youth Allowance Jobseekers	23
Nambucca Valley	Youth Allowance Students	49
Nannup	Age Pension	81
Nannup	Assistance for Isolated Children	0
Nannup	Carer Allowance	49
Nannup	Carer Payment	80
Nannup	Crisis Payment	7
Nannup	Disability Support Pension	1
Nannup	Family Tax Benefit New Claim	55
Nannup	Farm Household Allowance	44
Nannup	JobSeeker Payment	32
Nannup	Low Income Card	54
Nannup	Paid Parental Leave	24
Nannup	Parenting Payment Single	95
Nannup	Seniors Health Card	60
Nannup	Youth Allowance Apprentice	48
Nannup	Youth Allowance Jobseekers	26
Nannup	Youth Allowance Students	62
Napranum	ABSTUDY - Non-Schooling A	19
Napranum	ACCS Grandparent	63
Napranum	Age Pension	0
Napranum	Carer Allowance	39

LGA	SERVICE REASON	Average Days To Process
Napranum	Carer Payment	31
Napranum	Child Care Subsidy	28
Napranum	Crisis Payment	5
Napranum	Disability Support Pension	117
Napranum	Family Tax Benefit New Claim	53
Napranum	JobSeeker Payment	11
Napranum	Low Income Card	22
Napranum	Paid Parental Leave	1
Napranum	Parenting Payment Partnered	90
Napranum	Parenting Payment Single	39
Napranum	Youth Allowance Jobseekers	6
Naracoorte Lucinda	ACCS Transition to Work	47
Naracoorte Lucinda	Age Pension	89
Naracoorte Lucinda	Austudy	104
Naracoorte Lucinda	Carer Allowance	68
Naracoorte Lucinda	Carer Payment	86
Naracoorte Lucinda	Child Care Subsidy	27
Naracoorte Lucinda	Crisis Payment	3
Naracoorte Lucinda	Dad and Partner Pay	2
Naracoorte Lucinda	Disability Support Pension	219
Naracoorte Lucinda	Essential Medical Equipment	34
Naracoorte Lucinda	Family Tax Benefit Lump Sum	14
Naracoorte Lucinda	Family Tax Benefit New Claim	60
Naracoorte Lucinda	Fares Allowance	0
Naracoorte Lucinda	Farm Household Allowance	117
Naracoorte Lucinda	Home Equity Access Scheme	0
Naracoorte Lucinda	JobSeeker Payment	22
Naracoorte Lucinda	Low Income Card	42
Naracoorte Lucinda	Mobility Allowance	22
Naracoorte Lucinda	Paid Parental Leave	27
Naracoorte Lucinda	Parenting Payment Partnered	69
Naracoorte Lucinda	Parenting Payment Single	80
Naracoorte Lucinda	Pensioner Education Supplement	38
Naracoorte Lucinda	Seniors Health Card	50
Naracoorte Lucinda	Special Benefit	22
Naracoorte Lucinda	Tertiary Access Payment	43
Naracoorte Lucinda	Youth Allowance Jobseekers	25
Naracoorte Lucinda	Youth Allowance Students	34
Narembeen	ABSTUDY - Non-Schooling A	7
Narembeen	Age Pension	1
Narembeen	Assistance for Isolated Children	0
Narembeen	Child Care Subsidy	16
Narembeen	Family Tax Benefit Lump Sum	1
Narembeen	Family Tax Benefit New Claim	118
Narembeen	JobSeeker Payment	27
Narembeen	Low Income Card	26
Narembeen	Paid Parental Leave	17

LGA	SERVICE REASON	Average Days To Process
Narembeen	Parenting Payment Single	36
Narembeen	Seniors Health Card	26
Narembeen	Youth Allowance Jobseekers	47
Narrabri	ABSTUDY - Non-Schooling A	27
Narrabri	ABSTUDY - Schooling A	13
Narrabri	ACCS Temporary Financial Hardship	61
Narrabri	ACCS Transition to Work	69
Narrabri	Age Pension	102
Narrabri	Assistance for Isolated Children	3
Narrabri	Austudy	54
Narrabri	Carer Allowance	38
Narrabri	Carer Payment	64
Narrabri	Child Care Subsidy	25
Narrabri	Crisis Payment	5
Narrabri	Disability Support Pension	117
Narrabri	Essential Medical Equipment	61
Narrabri	Family Tax Benefit Lump Sum	14
Narrabri	Family Tax Benefit New Claim	61
Narrabri	Farm Household Allowance	83
Narrabri	JobSeeker Payment	19
Narrabri	Low Income Card	42
Narrabri	Mobility Allowance	21
Narrabri	Paid Parental Leave	33
Narrabri	Parenting Payment Partnered	66
Narrabri	Parenting Payment Single	54
Narrabri	Pensioner Education Supplement	21
Narrabri	Seniors Health Card	54
Narrabri	Special Benefit	9
Narrabri	Stillborn Baby Payment	27
Narrabri	Tertiary Access Payment	54
Narrabri	Youth Allowance Jobseekers	23
Narrabri	Youth Allowance Students	52
Narrandera	ABSTUDY - Non-Schooling A	29
Narrandera	ABSTUDY - PES	0
Narrandera	ABSTUDY - Schooling A	7
Narrandera	ACCS Transition to Work	33
Narrandera	Age Pension	36
Narrandera	Assistance for Isolated Children	0
Narrandera	Carer Allowance	40
Narrandera	Carer Payment	51
Narrandera	Child Care Subsidy	20
Narrandera	Crisis Payment	3
Narrandera	Disability Support Pension	102
Narrandera	Family Tax Benefit Lump Sum	13
Narrandera	Family Tax Benefit New Claim	52
Narrandera	JobSeeker Payment	15
Narrandera	Low Income Card	48

LGA	SERVICE REASON	Average Days To Process
Narrandera	Mobility Allowance	27
Narrandera	Paid Parental Leave	20
Narrandera	Parenting Payment Partnered	79
Narrandera	Parenting Payment Single	59
Narrandera	Pensioner Education Supplement	32
Narrandera	Seniors Health Card	56
Narrandera	Tertiary Access Payment	29
Narrandera	Youth Allowance Jobseekers	19
Narrandera	Youth Allowance Students	50
Narrogin	ABSTUDY - Non-Schooling A	21
Narrogin	ABSTUDY - Schooling A	34
Narrogin	ACCS Temporary Financial Hardship	31
Narrogin	ACCS Transition to Work	70
Narrogin	Age Pension	118
Narrogin	Assistance for Isolated Children	0
Narrogin	Carer Allowance	57
Narrogin	Carer Payment	76
Narrogin	Child Care Subsidy	16
Narrogin	Crisis Payment	5
Narrogin	Dad and Partner Pay	93
Narrogin	Disability Support Pension	71
Narrogin	Essential Medical Equipment	48
Narrogin	Family Tax Benefit Lump Sum	15
Narrogin	Family Tax Benefit New Claim	52
Narrogin	JobSeeker Payment	16
Narrogin	Low Income Card	67
Narrogin	Paid Parental Leave	26
Narrogin	Parenting Payment Partnered	65
Narrogin	Parenting Payment Single	53
Narrogin	Pensioner Education Supplement	76
Narrogin	Seniors Health Card	64
Narrogin	Stillborn Baby Payment	31
Narrogin	Tertiary Access Payment	39
Narrogin	Youth Allowance Apprentice	49
Narrogin	Youth Allowance Jobseekers	44
Narrogin	Youth Allowance Students	39
Narromine	ABSTUDY - Non-Schooling A	30
Narromine	ABSTUDY - PES	0
Narromine	ABSTUDY - Schooling A	17
Narromine	ACCS Temporary Financial Hardship	36
Narromine	Age Pension	63
Narromine	Assistance for Isolated Children	1
Narromine	Carer Allowance	45
Narromine	Carer Payment	54
Narromine	Child Care Subsidy	24
Narromine	Crisis Payment	5
Narromine	Dad and Partner Pay	75

LGA	SERVICE REASON	Average Days To Process
Narrromine	Disability Support Pension	82
Narrromine	Essential Medical Equipment	49
Narrromine	Family Tax Benefit Lump Sum	19
Narrromine	Family Tax Benefit New Claim	53
Narrromine	Fares Allowance	0
Narrromine	Farm Household Allowance	40
Narrromine	JobSeeker Payment	15
Narrromine	Low Income Card	70
Narrromine	Paid Parental Leave	32
Narrromine	Parenting Payment Partnered	50
Narrromine	Parenting Payment Single	45
Narrromine	Pensioner Education Supplement	22
Narrromine	Seniors Health Card	63
Narrromine	Tertiary Access Payment	44
Narrromine	Youth Allowance Jobseekers	28
Narrromine	Youth Allowance Students	50
Nedlands	ACCS Transition to Work	72
Nedlands	Age Pension	88
Nedlands	Assistance for Isolated Children	0
Nedlands	Austudy	54
Nedlands	Carer Allowance	27
Nedlands	Carer Payment	82
Nedlands	Child Care Subsidy	30
Nedlands	Crisis Payment	17
Nedlands	Dad and Partner Pay	62
Nedlands	Disability Support Pension	73
Nedlands	Essential Medical Equipment	42
Nedlands	Ex-Carer Allowance (Child) Health Care Card	0
Nedlands	Family Tax Benefit Lump Sum	2
Nedlands	Family Tax Benefit New Claim	75
Nedlands	Home Equity Access Scheme	0
Nedlands	JobSeeker Payment	20
Nedlands	Low Income Card	63
Nedlands	Mobility Allowance	35
Nedlands	Paid Parental Leave	41
Nedlands	Parenting Payment Partnered	88
Nedlands	Parenting Payment Single	70
Nedlands	Pensioner Education Supplement	34
Nedlands	Seniors Health Card	44
Nedlands	Special Benefit	5
Nedlands	Youth Allowance Jobseekers	71
Nedlands	Youth Allowance Students	46
Newcastle	ABSTUDY - Non-Schooling A	36
Newcastle	ABSTUDY - PES	0
Newcastle	ABSTUDY - Schooling A	20
Newcastle	ACCS Grandparent	31
Newcastle	ACCS Temporary Financial Hardship	40

LGA	SERVICE REASON	Average Days To Process
Newcastle	ACCS Transition to Work	58
Newcastle	Age Pension	80
Newcastle	Assistance for Isolated Children	0
Newcastle	Austudy	56
Newcastle	Carer Allowance	41
Newcastle	Carer Payment	61
Newcastle	Child Care Subsidy	23
Newcastle	Crisis Payment	5
Newcastle	Dad and Partner Pay	58
Newcastle	Disability Support Pension	119
Newcastle	Essential Medical Equipment	51
Newcastle	Ex-Carer Allowance (Child) Health Care Card	5
Newcastle	Family Tax Benefit Lump Sum	14
Newcastle	Family Tax Benefit New Claim	55
Newcastle	Fares Allowance	0
Newcastle	Farm Household Allowance	16
Newcastle	Foster Child Health Care Card	6
Newcastle	Home Equity Access Scheme	0
Newcastle	JobSeeker Payment	23
Newcastle	Low Income Card	65
Newcastle	Mobility Allowance	27
Newcastle	Paid Parental Leave	30
Newcastle	Parenting Payment Partnered	52
Newcastle	Parenting Payment Single	60
Newcastle	Pensioner Education Supplement	23
Newcastle	Seniors Health Card	44
Newcastle	Special Benefit	12
Newcastle	Stillborn Baby Payment	37
Newcastle	Tertiary Access Payment	40
Newcastle	Youth Allowance Apprentice	53
Newcastle	Youth Allowance Jobseekers	28
Newcastle	Youth Allowance Students	50
Ngaanyatjarraku	ABSTUDY - Non-Schooling A	15
Ngaanyatjarraku	Age Pension	8
Ngaanyatjarraku	Assistance for Isolated Children	0
Ngaanyatjarraku	Carer Allowance	59
Ngaanyatjarraku	Carer Payment	75
Ngaanyatjarraku	Child Care Subsidy	19
Ngaanyatjarraku	Crisis Payment	2
Ngaanyatjarraku	Disability Support Pension	90
Ngaanyatjarraku	Family Tax Benefit Lump Sum	41
Ngaanyatjarraku	Family Tax Benefit New Claim	33
Ngaanyatjarraku	JobSeeker Payment	3
Ngaanyatjarraku	Low Income Card	51
Ngaanyatjarraku	Parenting Payment Partnered	16
Ngaanyatjarraku	Parenting Payment Single	41
Ngaanyatjarraku	Youth Allowance Jobseekers	5

LGA	SERVICE REASON	Average Days To Process
Nillumbik	ABSTUDY - Non-Schooling A	35
Nillumbik	ACCS Temporary Financial Hardship	41
Nillumbik	ACCS Transition to Work	57
Nillumbik	Age Pension	91
Nillumbik	Assistance for Isolated Children	3
Nillumbik	Austudy	56
Nillumbik	Carer Allowance	42
Nillumbik	Carer Payment	48
Nillumbik	Child Care Subsidy	22
Nillumbik	Crisis Payment	4
Nillumbik	Dad and Partner Pay	51
Nillumbik	Disability Support Pension	95
Nillumbik	Essential Medical Equipment	49
Nillumbik	Ex-Carer Allowance (Child) Health Care Card	2
Nillumbik	Family Tax Benefit Lump Sum	13
Nillumbik	Family Tax Benefit New Claim	56
Nillumbik	Fares Allowance	0
Nillumbik	Foster Child Health Care Card	41
Nillumbik	Home Equity Access Scheme	0
Nillumbik	JobSeeker Payment	26
Nillumbik	Low Income Card	53
Nillumbik	Mobility Allowance	14
Nillumbik	Paid Parental Leave	28
Nillumbik	Parenting Payment Partnered	82
Nillumbik	Parenting Payment Single	63
Nillumbik	Pensioner Education Supplement	28
Nillumbik	Seniors Health Card	41
Nillumbik	Special Benefit	29
Nillumbik	Tertiary Access Payment	56
Nillumbik	Youth Allowance Apprentice	63
Nillumbik	Youth Allowance Jobseekers	28
Nillumbik	Youth Allowance Students	55
Noosa	ABSTUDY - Non-Schooling A	31
Noosa	ABSTUDY - PES	0
Noosa	ACCS Grandparent	70
Noosa	ACCS Temporary Financial Hardship	40
Noosa	ACCS Transition to Work	68
Noosa	Age Pension	95
Noosa	Assistance for Isolated Children	1
Noosa	Austudy	55
Noosa	Carer Allowance	52
Noosa	Carer Payment	62
Noosa	Child Care Subsidy	26
Noosa	Crisis Payment	4
Noosa	Dad and Partner Pay	42
Noosa	Disability Support Pension	122
Noosa	Double Orphan Pension	1

LGA	SERVICE REASON	Average Days To Process
Noosa	Essential Medical Equipment	44
Noosa	Ex-Carer Allowance (Child) Health Care Card	1
Noosa	Family Tax Benefit Lump Sum	15
Noosa	Family Tax Benefit New Claim	58
Noosa	Fares Allowance	0
Noosa	Foster Child Health Care Card	0
Noosa	Home Equity Access Scheme	0
Noosa	JobSeeker Payment	24
Noosa	Low Income Card	57
Noosa	Mobility Allowance	21
Noosa	Paid Parental Leave	28
Noosa	Parenting Payment Partnered	62
Noosa	Parenting Payment Single	56
Noosa	Pensioner Education Supplement	19
Noosa	Seniors Health Card	41
Noosa	Special Benefit	10
Noosa	Tertiary Access Payment	40
Noosa	Youth Allowance Apprentice	54
Noosa	Youth Allowance Jobseekers	25
Noosa	Youth Allowance Students	55
North Burnett	ABSTUDY - Non-Schooling A	10
North Burnett	ABSTUDY - Schooling A	35
North Burnett	ACCS Transition to Work	83
North Burnett	Age Pension	82
North Burnett	Assistance for Isolated Children	1
North Burnett	Austudy	42
North Burnett	Carer Allowance	44
North Burnett	Carer Payment	67
North Burnett	Child Care Subsidy	19
North Burnett	Crisis Payment	6
North Burnett	Dad and Partner Pay	47
North Burnett	Disability Support Pension	113
North Burnett	Essential Medical Equipment	22
North Burnett	Ex-Carer Allowance (Child) Health Care Card	0
North Burnett	Family Tax Benefit Lump Sum	18
North Burnett	Family Tax Benefit New Claim	53
North Burnett	Farm Household Allowance	99
North Burnett	Home Equity Access Scheme	0
North Burnett	JobSeeker Payment	26
North Burnett	Low Income Card	59
North Burnett	Mobility Allowance	20
North Burnett	Paid Parental Leave	31
North Burnett	Parenting Payment Partnered	61
North Burnett	Parenting Payment Single	53
North Burnett	Pensioner Education Supplement	15
North Burnett	Seniors Health Card	70
North Burnett	Special Benefit	9

LGA	SERVICE REASON	Average Days To Process
North Burnett	Stillborn Baby Payment	30
North Burnett	Tertiary Access Payment	21
North Burnett	Youth Allowance Jobseekers	28
North Burnett	Youth Allowance Students	48
North Sydney	ABSTUDY - Non-Schooling A	50
North Sydney	ACCS Temporary Financial Hardship	21
North Sydney	ACCS Transition to Work	73
North Sydney	Age Pension	99
North Sydney	Austudy	55
North Sydney	Carer Allowance	50
North Sydney	Carer Payment	66
North Sydney	Child Care Subsidy	29
North Sydney	Crisis Payment	6
North Sydney	Dad and Partner Pay	47
North Sydney	Disability Support Pension	112
North Sydney	Essential Medical Equipment	50
North Sydney	Ex-Carer Allowance (Child) Health Care Card	6
North Sydney	Family Tax Benefit Lump Sum	13
North Sydney	Family Tax Benefit New Claim	69
North Sydney	Home Equity Access Scheme	0
North Sydney	JobSeeker Payment	30
North Sydney	Low Income Card	55
North Sydney	Mobility Allowance	30
North Sydney	Paid Parental Leave	36
North Sydney	Parenting Payment Partnered	100
North Sydney	Parenting Payment Single	64
North Sydney	Pensioner Education Supplement	31
North Sydney	Seniors Health Card	44
North Sydney	Special Benefit	19
North Sydney	Tertiary Access Payment	42
North Sydney	Youth Allowance Jobseekers	30
North Sydney	Youth Allowance Students	53
Northam	ABSTUDY - Non-Schooling A	38
Northam	ABSTUDY - PES	0
Northam	ABSTUDY - Schooling A	32
Northam	ACCS Grandparent	0
Northam	ACCS Temporary Financial Hardship	41
Northam	ACCS Transition to Work	74
Northam	Age Pension	89
Northam	Assistance for Isolated Children	0
Northam	Austudy	59
Northam	Carer Allowance	48
Northam	Carer Payment	72
Northam	Child Care Subsidy	21
Northam	Crisis Payment	5
Northam	Dad and Partner Pay	0
Northam	Disability Support Pension	136

LGA	SERVICE REASON	Average Days To Process
Northam	Family Tax Benefit Lump Sum	17
Northam	Family Tax Benefit New Claim	50
Northam	Home Equity Access Scheme	0
Northam	JobSeeker Payment	14
Northam	Low Income Card	65
Northam	Mobility Allowance	40
Northam	Paid Parental Leave	28
Northam	Parenting Payment Partnered	57
Northam	Parenting Payment Single	49
Northam	Pensioner Education Supplement	16
Northam	Seniors Health Card	64
Northam	Special Benefit	5
Northam	Tertiary Access Payment	43
Northam	Youth Allowance Apprentice	50
Northam	Youth Allowance Jobseekers	23
Northam	Youth Allowance Students	40
Northampton	ABSTUDY - Non-Schooling A	41
Northampton	Age Pension	58
Northampton	Assistance for Isolated Children	0
Northampton	Austudy	11
Northampton	Carer Allowance	39
Northampton	Carer Payment	78
Northampton	Child Care Subsidy	27
Northampton	Crisis Payment	0
Northampton	Dad and Partner Pay	59
Northampton	Disability Support Pension	45
Northampton	Essential Medical Equipment	39
Northampton	Family Tax Benefit Lump Sum	9
Northampton	Family Tax Benefit New Claim	54
Northampton	JobSeeker Payment	28
Northampton	Low Income Card	71
Northampton	Paid Parental Leave	31
Northampton	Parenting Payment Partnered	62
Northampton	Parenting Payment Single	52
Northampton	Seniors Health Card	25
Northampton	Youth Allowance Jobseekers	28
Northampton	Youth Allowance Students	83
Northern Areas	ABSTUDY - Schooling A	0
Northern Areas	Age Pension	67
Northern Areas	Assistance for Isolated Children	0
Northern Areas	Austudy	59
Northern Areas	Carer Allowance	38
Northern Areas	Carer Payment	46
Northern Areas	Child Care Subsidy	25
Northern Areas	Crisis Payment	4
Northern Areas	Disability Support Pension	99
Northern Areas	Essential Medical Equipment	0

LGA	SERVICE REASON	Average Days To Process
Northern Areas	Family Tax Benefit New Claim	66
Northern Areas	Fares Allowance	0
Northern Areas	Home Equity Access Scheme	0
Northern Areas	JobSeeker Payment	26
Northern Areas	Low Income Card	44
Northern Areas	Mobility Allowance	40
Northern Areas	Paid Parental Leave	33
Northern Areas	Parenting Payment Partnered	75
Northern Areas	Parenting Payment Single	64
Northern Areas	Pensioner Education Supplement	21
Northern Areas	Seniors Health Card	49
Northern Areas	Tertiary Access Payment	41
Northern Areas	Youth Allowance Jobseekers	16
Northern Areas	Youth Allowance Students	60
Northern Beaches	ABSTUDY - Non-Schooling A	36
Northern Beaches	ACCS Grandparent	3
Northern Beaches	ACCS Temporary Financial Hardship	34
Northern Beaches	ACCS Transition to Work	73
Northern Beaches	Age Pension	101
Northern Beaches	Assistance for Isolated Children	0
Northern Beaches	Austudy	54
Northern Beaches	Carer Allowance	44
Northern Beaches	Carer Payment	74
Northern Beaches	Child Care Subsidy	24
Northern Beaches	Crisis Payment	6
Northern Beaches	Dad and Partner Pay	50
Northern Beaches	Disability Support Pension	102
Northern Beaches	Essential Medical Equipment	43
Northern Beaches	Ex-Carer Allowance (Child) Health Care Card	5
Northern Beaches	Family Tax Benefit Lump Sum	13
Northern Beaches	Family Tax Benefit New Claim	61
Northern Beaches	Fares Allowance	0
Northern Beaches	Foster Child Health Care Card	38
Northern Beaches	Home Equity Access Scheme	0
Northern Beaches	JobSeeker Payment	29
Northern Beaches	Low Income Card	61
Northern Beaches	Mobility Allowance	40
Northern Beaches	Paid Parental Leave	34
Northern Beaches	Parenting Payment Partnered	58
Northern Beaches	Parenting Payment Single	68
Northern Beaches	Pensioner Education Supplement	23
Northern Beaches	Seniors Health Card	48
Northern Beaches	Special Benefit	20
Northern Beaches	Tertiary Access Payment	39
Northern Beaches	Youth Allowance Apprentice	64
Northern Beaches	Youth Allowance Jobseekers	30
Northern Beaches	Youth Allowance Students	50

LGA	SERVICE REASON	Average Days To Process
Northern Grampian	ABSTUDY - Non-Schooling A	40
Northern Grampian	ABSTUDY - Schooling A	38
Northern Grampian	ACCS Grandparent	42
Northern Grampian	ACCS Temporary Financial Hardship	28
Northern Grampian	ACCS Transition to Work	51
Northern Grampian	Age Pension	78
Northern Grampian	Austudy	75
Northern Grampian	Carer Allowance	47
Northern Grampian	Carer Payment	57
Northern Grampian	Child Care Subsidy	16
Northern Grampian	Crisis Payment	6
Northern Grampian	Dad and Partner Pay	32
Northern Grampian	Disability Support Pension	73
Northern Grampian	Essential Medical Equipment	68
Northern Grampian	Ex-Carer Allowance (Child) Health Care Card	12
Northern Grampian	Family Tax Benefit Lump Sum	12
Northern Grampian	Family Tax Benefit New Claim	45
Northern Grampian	Home Equity Access Scheme	0
Northern Grampian	JobSeeker Payment	16
Northern Grampian	Low Income Card	46
Northern Grampian	Mobility Allowance	40
Northern Grampian	Paid Parental Leave	22
Northern Grampian	Parenting Payment Partnered	50
Northern Grampian	Parenting Payment Single	48
Northern Grampian	Pensioner Education Supplement	19
Northern Grampian	Seniors Health Card	40
Northern Grampian	Special Benefit	12
Northern Grampian	Tertiary Access Payment	37
Northern Grampian	Youth Allowance Jobseekers	29
Northern Grampian	Youth Allowance Students	41
Northern Midlands	ACCS Temporary Financial Hardship	44
Northern Midlands	ACCS Transition to Work	66
Northern Midlands	Age Pension	74
Northern Midlands	Austudy	81
Northern Midlands	Carer Allowance	29
Northern Midlands	Carer Payment	60
Northern Midlands	Child Care Subsidy	20
Northern Midlands	Crisis Payment	4
Northern Midlands	Dad and Partner Pay	4
Northern Midlands	Disability Support Pension	84
Northern Midlands	Essential Medical Equipment	45
Northern Midlands	Family Tax Benefit Lump Sum	15
Northern Midlands	Family Tax Benefit New Claim	46
Northern Midlands	Fares Allowance	0
Northern Midlands	Home Equity Access Scheme	0
Northern Midlands	JobSeeker Payment	26
Northern Midlands	Low Income Card	46

LGA	SERVICE REASON	Average Days To Process
Northern Midlands	Mobility Allowance	42
Northern Midlands	Paid Parental Leave	24
Northern Midlands	Parenting Payment Partnered	66
Northern Midlands	Parenting Payment Single	69
Northern Midlands	Pensioner Education Supplement	26
Northern Midlands	Seniors Health Card	53
Northern Midlands	Special Benefit	8
Northern Midlands	Tertiary Access Payment	32
Northern Midlands	Youth Allowance Jobseekers	30
Northern Midlands	Youth Allowance Students	46
Northern Peninsula	ABSTUDY - Non-Schooling A	16
Northern Peninsula	ABSTUDY - PES	7
Northern Peninsula	ABSTUDY - Schooling A	19
Northern Peninsula	Carer Allowance	39
Northern Peninsula	Carer Payment	27
Northern Peninsula	Child Care Subsidy	22
Northern Peninsula	Crisis Payment	1
Northern Peninsula	Disability Support Pension	166
Northern Peninsula	Family Tax Benefit New Claim	50
Northern Peninsula	JobSeeker Payment	15
Northern Peninsula	Low Income Card	52
Northern Peninsula	Paid Parental Leave	25
Northern Peninsula	Parenting Payment Partnered	41
Northern Peninsula	Parenting Payment Single	29
Northern Peninsula	Seniors Health Card	42
Northern Peninsula	Stillborn Baby Payment	2
Northern Peninsula	Youth Allowance Jobseekers	13
Norwood Paynehar	ABSTUDY - Non-Schooling A	32
Norwood Paynehar	ACCS Grandparent	57
Norwood Paynehar	ACCS Temporary Financial Hardship	34
Norwood Paynehar	ACCS Transition to Work	57
Norwood Paynehar	Age Pension	105
Norwood Paynehar	Assistance for Isolated Children	0
Norwood Paynehar	Austudy	62
Norwood Paynehar	Carer Allowance	49
Norwood Paynehar	Carer Payment	98
Norwood Paynehar	Child Care Subsidy	25
Norwood Paynehar	Crisis Payment	3
Norwood Paynehar	Dad and Partner Pay	67
Norwood Paynehar	Disability Support Pension	115
Norwood Paynehar	Essential Medical Equipment	42
Norwood Paynehar	Ex-Carer Allowance (Child) Health Care Card	3
Norwood Paynehar	Family Tax Benefit Lump Sum	11
Norwood Paynehar	Family Tax Benefit New Claim	62
Norwood Paynehar	Fares Allowance	0
Norwood Paynehar	Foster Child Health Care Card	0
Norwood Paynehar	Home Equity Access Scheme	0

LGA	SERVICE REASON	Average Days To Process
Norwood Paynehan	JobSeeker Payment	27
Norwood Paynehan	Low Income Card	59
Norwood Paynehan	Mobility Allowance	22
Norwood Paynehan	Paid Parental Leave	30
Norwood Paynehan	Parenting Payment Partnered	76
Norwood Paynehan	Parenting Payment Single	67
Norwood Paynehan	Pensioner Education Supplement	30
Norwood Paynehan	Seniors Health Card	41
Norwood Paynehan	Special Benefit	28
Norwood Paynehan	Tertiary Access Payment	42
Norwood Paynehan	Youth Allowance Apprentice	60
Norwood Paynehan	Youth Allowance Jobseekers	26
Norwood Paynehan	Youth Allowance Students	53
Nungarin	Age Pension	166
Nungarin	Assistance for Isolated Children	0
Nungarin	Disability Support Pension	19
Nungarin	Family Tax Benefit New Claim	92
Nungarin	JobSeeker Payment	42
Nungarin	Paid Parental Leave	13
Nungarin	Seniors Health Card	100
Oberon	ABSTUDY - Non-Schooling A	27
Oberon	ACCS Transition to Work	70
Oberon	Age Pension	79
Oberon	Austudy	77
Oberon	Carer Allowance	50
Oberon	Carer Payment	45
Oberon	Child Care Subsidy	25
Oberon	Crisis Payment	4
Oberon	Dad and Partner Pay	92
Oberon	Disability Support Pension	117
Oberon	Essential Medical Equipment	43
Oberon	Ex-Carer Allowance (Child) Health Care Card	1
Oberon	Family Tax Benefit Lump Sum	19
Oberon	Family Tax Benefit New Claim	51
Oberon	JobSeeker Payment	22
Oberon	Low Income Card	92
Oberon	Paid Parental Leave	21
Oberon	Parenting Payment Partnered	82
Oberon	Parenting Payment Single	31
Oberon	Pensioner Education Supplement	45
Oberon	Seniors Health Card	42
Oberon	Stillborn Baby Payment	2
Oberon	Tertiary Access Payment	59
Oberon	Youth Allowance Jobseekers	19
Oberon	Youth Allowance Students	55
Onkaparinga	ABSTUDY - Non-Schooling A	30
Onkaparinga	ABSTUDY - Schooling A	14

LGA	SERVICE REASON	Average Days To Process
Onkaparinga	ACCS Grandparent	20
Onkaparinga	ACCS Temporary Financial Hardship	37
Onkaparinga	ACCS Transition to Work	68
Onkaparinga	Age Pension	79
Onkaparinga	Assistance for Isolated Children	0
Onkaparinga	Austudy	56
Onkaparinga	Carer Allowance	41
Onkaparinga	Carer Payment	63
Onkaparinga	Child Care Subsidy	24
Onkaparinga	Crisis Payment	4
Onkaparinga	Dad and Partner Pay	59
Onkaparinga	Disability Support Pension	115
Onkaparinga	Essential Medical Equipment	44
Onkaparinga	Ex-Carer Allowance (Child) Health Care Card	28
Onkaparinga	Family Tax Benefit Lump Sum	17
Onkaparinga	Family Tax Benefit New Claim	53
Onkaparinga	Fares Allowance	0
Onkaparinga	Farm Household Allowance	28
Onkaparinga	Foster Child Health Care Card	23
Onkaparinga	Home Equity Access Scheme	0
Onkaparinga	JobSeeker Payment	24
Onkaparinga	Low Income Card	60
Onkaparinga	Mobility Allowance	35
Onkaparinga	Paid Parental Leave	25
Onkaparinga	Parenting Payment Partnered	65
Onkaparinga	Parenting Payment Single	61
Onkaparinga	Pensioner Education Supplement	25
Onkaparinga	Seniors Health Card	44
Onkaparinga	Special Benefit	14
Onkaparinga	Stillborn Baby Payment	8
Onkaparinga	Tertiary Access Payment	41
Onkaparinga	Youth Allowance Apprentice	47
Onkaparinga	Youth Allowance Jobseekers	27
Onkaparinga	Youth Allowance Students	49
Orange	ABSTUDY - Non-Schooling A	33
Orange	ABSTUDY - PES	4
Orange	ABSTUDY - Schooling A	28
Orange	ACCS Grandparent	64
Orange	ACCS Temporary Financial Hardship	42
Orange	ACCS Transition to Work	59
Orange	Age Pension	69
Orange	Assistance for Isolated Children	2
Orange	Austudy	62
Orange	Carer Allowance	45
Orange	Carer Payment	67
Orange	Child Care Subsidy	23
Orange	Crisis Payment	5

LGA	SERVICE REASON	Average Days To Process
Orange	Dad and Partner Pay	78
Orange	Disability Support Pension	96
Orange	Essential Medical Equipment	38
Orange	Ex-Carer Allowance (Child) Health Care Card	59
Orange	Family Tax Benefit Lump Sum	11
Orange	Family Tax Benefit New Claim	49
Orange	Fares Allowance	0
Orange	Foster Child Health Care Card	2
Orange	Home Equity Access Scheme	0
Orange	JobSeeker Payment	17
Orange	Low Income Card	65
Orange	Mobility Allowance	32
Orange	Paid Parental Leave	28
Orange	Parenting Payment Partnered	65
Orange	Parenting Payment Single	62
Orange	Pensioner Education Supplement	26
Orange	Seniors Health Card	48
Orange	Special Benefit	13
Orange	Tertiary Access Payment	40
Orange	Youth Allowance Apprentice	78
Orange	Youth Allowance Jobseekers	24
Orange	Youth Allowance Students	50
Orroroo Carrieton	Age Pension	97
Orroroo Carrieton	Carer Allowance	66
Orroroo Carrieton	Carer Payment	99
Orroroo Carrieton	Child Care Subsidy	15
Orroroo Carrieton	Disability Support Pension	196
Orroroo Carrieton	Family Tax Benefit New Claim	74
Orroroo Carrieton	Farm Household Allowance	7
Orroroo Carrieton	JobSeeker Payment	8
Orroroo Carrieton	Low Income Card	42
Orroroo Carrieton	Paid Parental Leave	23
Orroroo Carrieton	Seniors Health Card	40
Orroroo Carrieton	Youth Allowance Students	77
Palm Island	ABSTUDY - Non-Schooling A	5
Palm Island	ABSTUDY - Schooling A	32
Palm Island	Age Pension	159
Palm Island	Carer Allowance	52
Palm Island	Carer Payment	121
Palm Island	Child Care Subsidy	28
Palm Island	Crisis Payment	2
Palm Island	Disability Support Pension	150
Palm Island	Family Tax Benefit New Claim	44
Palm Island	JobSeeker Payment	7
Palm Island	Low Income Card	22
Palm Island	Paid Parental Leave	19
Palm Island	Parenting Payment Partnered	84

LGA	SERVICE REASON	Average Days To Process
Palm Island	Parenting Payment Single	33
Palm Island	Stillborn Baby Payment	1
Palm Island	Youth Allowance Jobseekers	20
Palm Island	Youth Allowance Students	64
Palmerston	ABSTUDY - Non-Schooling A	30
Palmerston	ABSTUDY - PES	0
Palmerston	ABSTUDY - Schooling A	8
Palmerston	ACCS Grandparent	59
Palmerston	ACCS Temporary Financial Hardship	34
Palmerston	ACCS Transition to Work	56
Palmerston	Age Pension	63
Palmerston	Assistance for Isolated Children	0
Palmerston	Austudy	56
Palmerston	Carer Allowance	42
Palmerston	Carer Payment	50
Palmerston	Child Care Subsidy	25
Palmerston	Crisis Payment	4
Palmerston	Dad and Partner Pay	27
Palmerston	Disability Support Pension	96
Palmerston	Essential Medical Equipment	74
Palmerston	Family Tax Benefit Lump Sum	17
Palmerston	Family Tax Benefit New Claim	51
Palmerston	Fares Allowance	0
Palmerston	Home Equity Access Scheme	0
Palmerston	JobSeeker Payment	16
Palmerston	Low Income Card	57
Palmerston	Mobility Allowance	32
Palmerston	Paid Parental Leave	25
Palmerston	Parenting Payment Partnered	56
Palmerston	Parenting Payment Single	56
Palmerston	Pensioner Education Supplement	21
Palmerston	Seniors Health Card	37
Palmerston	Special Benefit	17
Palmerston	Stillborn Baby Payment	2
Palmerston	Tertiary Access Payment	47
Palmerston	Youth Allowance Apprentice	56
Palmerston	Youth Allowance Jobseekers	19
Palmerston	Youth Allowance Students	42
Parkes	ABSTUDY - Non-Schooling A	34
Parkes	ABSTUDY - Schooling A	24
Parkes	ACCS Temporary Financial Hardship	31
Parkes	ACCS Transition to Work	64
Parkes	Age Pension	71
Parkes	Austudy	62
Parkes	Carer Allowance	40
Parkes	Carer Payment	69
Parkes	Child Care Subsidy	28

LGA	SERVICE REASON	Average Days To Process
Parkes	Crisis Payment	6
Parkes	Dad and Partner Pay	38
Parkes	Disability Support Pension	109
Parkes	Essential Medical Equipment	52
Parkes	Ex-Carer Allowance (Child) Health Care Card	1
Parkes	Family Tax Benefit Lump Sum	25
Parkes	Family Tax Benefit New Claim	61
Parkes	Farm Household Allowance	66
Parkes	JobSeeker Payment	20
Parkes	Low Income Card	62
Parkes	Paid Parental Leave	27
Parkes	Parenting Payment Partnered	54
Parkes	Parenting Payment Single	59
Parkes	Pensioner Education Supplement	45
Parkes	Seniors Health Card	49
Parkes	Special Benefit	11
Parkes	Tertiary Access Payment	39
Parkes	Youth Allowance Apprentice	51
Parkes	Youth Allowance Jobseekers	19
Parkes	Youth Allowance Students	50
Paroo	ABSTUDY - Non-Schooling A	28
Paroo	ABSTUDY - PES	0
Paroo	ABSTUDY - Schooling A	11
Paroo	ACCS Grandparent	70
Paroo	Age Pension	0
Paroo	Assistance for Isolated Children	0
Paroo	Carer Allowance	67
Paroo	Carer Payment	124
Paroo	Child Care Subsidy	25
Paroo	Crisis Payment	2
Paroo	Disability Support Pension	88
Paroo	Family Tax Benefit Lump Sum	8
Paroo	Family Tax Benefit New Claim	32
Paroo	JobSeeker Payment	13
Paroo	Low Income Card	51
Paroo	Paid Parental Leave	28
Paroo	Parenting Payment Partnered	103
Paroo	Parenting Payment Single	48
Paroo	Seniors Health Card	3
Paroo	Youth Allowance Jobseekers	28
Paroo	Youth Allowance Students	25
Parramatta	ABSTUDY - Non-Schooling A	29
Parramatta	ABSTUDY - Schooling A	30
Parramatta	ACCS Grandparent	39
Parramatta	ACCS Temporary Financial Hardship	34
Parramatta	ACCS Transition to Work	63
Parramatta	Age Pension	94

LGA	SERVICE REASON	Average Days To Process
Parramatta	Assistance for Isolated Children	0
Parramatta	Austudy	54
Parramatta	Carer Allowance	44
Parramatta	Carer Payment	64
Parramatta	Child Care Subsidy	29
Parramatta	Crisis Payment	3
Parramatta	Dad and Partner Pay	44
Parramatta	Disability Support Pension	104
Parramatta	Essential Medical Equipment	55
Parramatta	Ex-Carer Allowance (Child) Health Care Card	4
Parramatta	Family Tax Benefit Lump Sum	12
Parramatta	Family Tax Benefit New Claim	60
Parramatta	Fares Allowance	0
Parramatta	Home Equity Access Scheme	0
Parramatta	JobSeeker Payment	27
Parramatta	Low Income Card	58
Parramatta	Mobility Allowance	31
Parramatta	Paid Parental Leave	36
Parramatta	Parenting Payment Partnered	72
Parramatta	Parenting Payment Single	59
Parramatta	Pensioner Education Supplement	21
Parramatta	Seniors Health Card	49
Parramatta	Special Benefit	34
Parramatta	Status Resolution Support Services	12
Parramatta	Stillborn Baby Payment	3
Parramatta	Tertiary Access Payment	51
Parramatta	Youth Allowance Apprentice	63
Parramatta	Youth Allowance Jobseekers	29
Parramatta	Youth Allowance Students	52
Parramatta (C)	JobSeeker Payment	78
Penrith	ABSTUDY - Non-Schooling A	33
Penrith	ABSTUDY - PES	0
Penrith	ABSTUDY - Schooling A	17
Penrith	ACCS Grandparent	26
Penrith	ACCS Temporary Financial Hardship	38
Penrith	ACCS Transition to Work	56
Penrith	Age Pension	79
Penrith	Assistance for Isolated Children	0
Penrith	Austudy	60
Penrith	Carer Allowance	47
Penrith	Carer Payment	70
Penrith	Child Care Subsidy	23
Penrith	Crisis Payment	4
Penrith	Dad and Partner Pay	52
Penrith	Disability Support Pension	94
Penrith	Essential Medical Equipment	45
Penrith	Ex-Carer Allowance (Child) Health Care Card	6

LGA	SERVICE REASON	Average Days To Process
Penrith	Family Tax Benefit Lump Sum	14
Penrith	Family Tax Benefit New Claim	54
Penrith	Fares Allowance	0
Penrith	Foster Child Health Care Card	20
Penrith	Home Equity Access Scheme	0
Penrith	JobSeeker Payment	20
Penrith	Low Income Card	61
Penrith	Mobility Allowance	33
Penrith	Paid Parental Leave	29
Penrith	Parenting Payment Partnered	61
Penrith	Parenting Payment Single	59
Penrith	Pensioner Education Supplement	24
Penrith	Seniors Health Card	40
Penrith	Special Benefit	20
Penrith	Status Resolution Support Services	17
Penrith	Stillborn Baby Payment	9
Penrith	Tertiary Access Payment	35
Penrith	Youth Allowance Apprentice	62
Penrith	Youth Allowance Jobseekers	23
Penrith	Youth Allowance Students	51
Peppermint Grove	Age Pension	0
Peppermint Grove	Child Care Subsidy	40
Peppermint Grove	Disability Support Pension	1
Peppermint Grove	Family Tax Benefit New Claim	52
Peppermint Grove	Home Equity Access Scheme	0
Peppermint Grove	JobSeeker Payment	20
Peppermint Grove	Paid Parental Leave	14
Peppermint Grove	Parenting Payment Partnered	20
Peppermint Grove	Parenting Payment Single	2
Peppermint Grove	Youth Allowance Apprentice	72
Peppermint Grove	Youth Allowance Students	34
Perenjori	Age Pension	20
Perenjori	Assistance for Isolated Children	0
Perenjori	Child Care Subsidy	22
Perenjori	Family Tax Benefit Lump Sum	12
Perenjori	Family Tax Benefit New Claim	79
Perenjori	JobSeeker Payment	8
Perenjori	Paid Parental Leave	0
Perenjori	Parenting Payment Partnered	38
Perenjori	Parenting Payment Single	2
Perenjori	Youth Allowance Jobseekers	4
Perth	ABSTUDY - Non-Schooling A	40
Perth	ABSTUDY - Schooling A	0
Perth	ACCS Grandparent	12
Perth	ACCS Temporary Financial Hardship	34
Perth	ACCS Transition to Work	73
Perth	Age Pension	83

LGA	SERVICE REASON	Average Days To Process
Perth	Austudy	55
Perth	Carer Allowance	50
Perth	Carer Payment	92
Perth	Child Care Subsidy	33
Perth	Crisis Payment	3
Perth	Dad and Partner Pay	27
Perth	Disability Support Pension	131
Perth	Essential Medical Equipment	46
Perth	Ex-Carer Allowance (Child) Health Care Card	5
Perth	Family Tax Benefit Lump Sum	14
Perth	Family Tax Benefit New Claim	45
Perth	Fares Allowance	0
Perth	Foster Child Health Care Card	66
Perth	Home Equity Access Scheme	0
Perth	JobSeeker Payment	15
Perth	Low Income Card	60
Perth	Mobility Allowance	37
Perth	Paid Parental Leave	36
Perth	Parenting Payment Partnered	44
Perth	Parenting Payment Single	38
Perth	Pensioner Education Supplement	19
Perth	Seniors Health Card	39
Perth	Special Benefit	16
Perth	Tertiary Access Payment	35
Perth	Youth Allowance Apprentice	48
Perth	Youth Allowance Jobseekers	25
Perth	Youth Allowance Students	51
Peterborough	ACCS Grandparent	24
Peterborough	Age Pension	28
Peterborough	Carer Allowance	41
Peterborough	Carer Payment	39
Peterborough	Child Care Subsidy	17
Peterborough	Crisis Payment	7
Peterborough	Disability Support Pension	137
Peterborough	Family Tax Benefit New Claim	60
Peterborough	Farm Household Allowance	139
Peterborough	Foster Child Health Care Card	41
Peterborough	JobSeeker Payment	17
Peterborough	Low Income Card	76
Peterborough	Paid Parental Leave	13
Peterborough	Parenting Payment Partnered	70
Peterborough	Parenting Payment Single	90
Peterborough	Seniors Health Card	0
Peterborough	Youth Allowance Jobseekers	29
Peterborough	Youth Allowance Students	36
Pingelly	Age Pension	72
Pingelly	Assistance for Isolated Children	0

LGA	SERVICE REASON	Average Days To Process
Pingelly	Carer Allowance	117
Pingelly	Carer Payment	105
Pingelly	Child Care Subsidy	20
Pingelly	Crisis Payment	5
Pingelly	Disability Support Pension	193
Pingelly	Family Tax Benefit Lump Sum	8
Pingelly	Family Tax Benefit New Claim	42
Pingelly	JobSeeker Payment	22
Pingelly	Low Income Card	62
Pingelly	Paid Parental Leave	16
Pingelly	Parenting Payment Partnered	93
Pingelly	Parenting Payment Single	0
Pingelly	Seniors Health Card	2
Pingelly	Youth Allowance Jobseekers	42
Plantagenet	ABSTUDY - Non-Schooling A	34
Plantagenet	ABSTUDY - Schooling A	0
Plantagenet	ACCS Grandparent	48
Plantagenet	Age Pension	84
Plantagenet	Assistance for Isolated Children	3
Plantagenet	Austudy	68
Plantagenet	Carer Allowance	64
Plantagenet	Carer Payment	102
Plantagenet	Child Care Subsidy	22
Plantagenet	Crisis Payment	2
Plantagenet	Disability Support Pension	93
Plantagenet	Essential Medical Equipment	73
Plantagenet	Ex-Carer Allowance (Child) Health Care Card	0
Plantagenet	Family Tax Benefit Lump Sum	18
Plantagenet	Family Tax Benefit New Claim	50
Plantagenet	Home Equity Access Scheme	0
Plantagenet	JobSeeker Payment	26
Plantagenet	Low Income Card	59
Plantagenet	Paid Parental Leave	45
Plantagenet	Parenting Payment Partnered	70
Plantagenet	Parenting Payment Single	40
Plantagenet	Pensioner Education Supplement	44
Plantagenet	Seniors Health Card	84
Plantagenet	Tertiary Access Payment	50
Plantagenet	Youth Allowance Jobseekers	27
Plantagenet	Youth Allowance Students	39
Playford	ABSTUDY - Non-Schooling A	40
Playford	ABSTUDY - PES	20
Playford	ABSTUDY - Schooling A	19
Playford	ACCS Grandparent	27
Playford	ACCS Temporary Financial Hardship	34
Playford	ACCS Transition to Work	66
Playford	Age Pension	72

LGA	SERVICE REASON	Average Days To Process
Playford	Assistance for Isolated Children	0
Playford	Austudy	55
Playford	Carer Allowance	50
Playford	Carer Payment	70
Playford	Child Care Subsidy	22
Playford	Crisis Payment	5
Playford	Dad and Partner Pay	37
Playford	Disability Support Pension	99
Playford	Essential Medical Equipment	42
Playford	Ex-Carer Allowance (Child) Health Care Card	8
Playford	Family Tax Benefit Lump Sum	14
Playford	Family Tax Benefit New Claim	50
Playford	Fares Allowance	0
Playford	Farm Household Allowance	40
Playford	Foster Child Health Care Card	37
Playford	Home Equity Access Scheme	0
Playford	JobSeeker Payment	21
Playford	Low Income Card	63
Playford	Mobility Allowance	28
Playford	Paid Parental Leave	24
Playford	Parenting Payment Partnered	62
Playford	Parenting Payment Single	57
Playford	Pensioner Education Supplement	26
Playford	Seniors Health Card	47
Playford	Special Benefit	26
Playford	Stillborn Baby Payment	2
Playford	Youth Allowance Apprentice	63
Playford	Youth Allowance Jobseekers	24
Playford	Youth Allowance Students	47
Porompuraaw	ABSTUDY - Non-Schooling A	7
Porompuraaw	ACCS Temporary Financial Hardship	32
Porompuraaw	Assistance for Isolated Children	0
Porompuraaw	Carer Allowance	27
Porompuraaw	Carer Payment	41
Porompuraaw	Child Care Subsidy	16
Porompuraaw	Crisis Payment	1
Porompuraaw	Disability Support Pension	250
Porompuraaw	Family Tax Benefit New Claim	24
Porompuraaw	JobSeeker Payment	0
Porompuraaw	Parenting Payment Single	11
Porompuraaw	Youth Allowance Jobseekers	33
Port Adelaide Enfield	ABSTUDY - Non-Schooling A	39
Port Adelaide Enfield	ABSTUDY - Schooling A	24
Port Adelaide Enfield	ACCS Grandparent	26
Port Adelaide Enfield	ACCS Temporary Financial Hardship	31
Port Adelaide Enfield	ACCS Transition to Work	67
Port Adelaide Enfield	Age Pension	73

LGA	SERVICE REASON	Average Days To Process
Port Adelaide Enfie	Assistance for Isolated Children	0
Port Adelaide Enfie	Austudy	56
Port Adelaide Enfie	Carer Allowance	48
Port Adelaide Enfie	Carer Payment	77
Port Adelaide Enfie	Child Care Subsidy	26
Port Adelaide Enfie	Crisis Payment	3
Port Adelaide Enfie	Dad and Partner Pay	50
Port Adelaide Enfie	Disability Support Pension	109
Port Adelaide Enfie	Double Orphan Pension	0
Port Adelaide Enfie	Essential Medical Equipment	44
Port Adelaide Enfie	Ex-Carer Allowance (Child) Health Care Card	2
Port Adelaide Enfie	Family Tax Benefit Lump Sum	17
Port Adelaide Enfie	Family Tax Benefit New Claim	51
Port Adelaide Enfie	Fares Allowance	0
Port Adelaide Enfie	Foster Child Health Care Card	39
Port Adelaide Enfie	Home Equity Access Scheme	0
Port Adelaide Enfie	JobSeeker Payment	22
Port Adelaide Enfie	Low Income Card	59
Port Adelaide Enfie	Mobility Allowance	29
Port Adelaide Enfie	Paid Parental Leave	29
Port Adelaide Enfie	Parenting Payment Partnered	59
Port Adelaide Enfie	Parenting Payment Single	52
Port Adelaide Enfie	Pensioner Education Supplement	30
Port Adelaide Enfie	Seniors Health Card	39
Port Adelaide Enfie	Special Benefit	25
Port Adelaide Enfie	Status Resolution Support Services	5
Port Adelaide Enfie	Stillborn Baby Payment	1
Port Adelaide Enfie	Tertiary Access Payment	19
Port Adelaide Enfie	Youth Allowance Apprentice	58
Port Adelaide Enfie	Youth Allowance Jobseekers	22
Port Adelaide Enfie	Youth Allowance Students	51
Port Augusta	ABSTUDY - Non-Schooling A	35
Port Augusta	ABSTUDY - Schooling A	24
Port Augusta	ACCS Grandparent	19
Port Augusta	Age Pension	69
Port Augusta	Assistance for Isolated Children	0
Port Augusta	Austudy	69
Port Augusta	Carer Allowance	54
Port Augusta	Carer Payment	69
Port Augusta	Child Care Subsidy	25
Port Augusta	Crisis Payment	3
Port Augusta	Disability Support Pension	105
Port Augusta	Essential Medical Equipment	49
Port Augusta	Ex-Carer Allowance (Child) Health Care Card	10
Port Augusta	Family Tax Benefit Lump Sum	8
Port Augusta	Family Tax Benefit New Claim	54
Port Augusta	Foster Child Health Care Card	50

LGA	SERVICE REASON	Average Days To Process
Port Augusta	JobSeeker Payment	13
Port Augusta	Low Income Card	68
Port Augusta	Mobility Allowance	32
Port Augusta	Paid Parental Leave	24
Port Augusta	Parenting Payment Partnered	90
Port Augusta	Parenting Payment Single	47
Port Augusta	Pensioner Education Supplement	16
Port Augusta	Seniors Health Card	57
Port Augusta	Special Benefit	4
Port Augusta	Stillborn Baby Payment	4
Port Augusta	Tertiary Access Payment	48
Port Augusta	Youth Allowance Jobseekers	20
Port Augusta	Youth Allowance Students	48
Port Hedland	ABSTUDY - Non-Schooling A	17
Port Hedland	ABSTUDY - Schooling A	1
Port Hedland	ACCS Grandparent	71
Port Hedland	ACCS Transition to Work	71
Port Hedland	Age Pension	85
Port Hedland	Assistance for Isolated Children	0
Port Hedland	Austudy	88
Port Hedland	Carer Allowance	85
Port Hedland	Carer Payment	88
Port Hedland	Child Care Subsidy	19
Port Hedland	Crisis Payment	3
Port Hedland	Dad and Partner Pay	23
Port Hedland	Disability Support Pension	126
Port Hedland	Essential Medical Equipment	74
Port Hedland	Family Tax Benefit Lump Sum	11
Port Hedland	Family Tax Benefit New Claim	63
Port Hedland	Fares Allowance	0
Port Hedland	Foster Child Health Care Card	6
Port Hedland	JobSeeker Payment	12
Port Hedland	Low Income Card	65
Port Hedland	Paid Parental Leave	37
Port Hedland	Parenting Payment Partnered	85
Port Hedland	Parenting Payment Single	44
Port Hedland	Pensioner Education Supplement	39
Port Hedland	Special Benefit	27
Port Hedland	Stillborn Baby Payment	1
Port Hedland	Tertiary Access Payment	16
Port Hedland	Youth Allowance Apprentice	71
Port Hedland	Youth Allowance Jobseekers	20
Port Hedland	Youth Allowance Students	37
Port Lincoln	ABSTUDY - Non-Schooling A	27
Port Lincoln	ABSTUDY - Schooling A	12
Port Lincoln	ACCS Grandparent	15
Port Lincoln	ACCS Temporary Financial Hardship	27

LGA	SERVICE REASON	Average Days To Process
Port Lincoln	ACCS Transition to Work	73
Port Lincoln	Age Pension	95
Port Lincoln	Assistance for Isolated Children	0
Port Lincoln	Austudy	56
Port Lincoln	Carer Allowance	43
Port Lincoln	Carer Payment	64
Port Lincoln	Child Care Subsidy	27
Port Lincoln	Crisis Payment	6
Port Lincoln	Dad and Partner Pay	64
Port Lincoln	Disability Support Pension	119
Port Lincoln	Essential Medical Equipment	36
Port Lincoln	Family Tax Benefit Lump Sum	26
Port Lincoln	Family Tax Benefit New Claim	57
Port Lincoln	JobSeeker Payment	20
Port Lincoln	Low Income Card	53
Port Lincoln	Mobility Allowance	40
Port Lincoln	Paid Parental Leave	28
Port Lincoln	Parenting Payment Partnered	32
Port Lincoln	Parenting Payment Single	57
Port Lincoln	Pensioner Education Supplement	26
Port Lincoln	Seniors Health Card	31
Port Lincoln	Special Benefit	63
Port Lincoln	Stillborn Baby Payment	0
Port Lincoln	Tertiary Access Payment	41
Port Lincoln	Youth Allowance Jobseekers	22
Port Lincoln	Youth Allowance Students	31
Port Macquarie-Hastings	ABSTUDY - Non-Schooling A	34
Port Macquarie-Hastings	ABSTUDY - PES	20
Port Macquarie-Hastings	ABSTUDY - Schooling A	9
Port Macquarie-Hastings	ACCS Grandparent	38
Port Macquarie-Hastings	ACCS Temporary Financial Hardship	37
Port Macquarie-Hastings	ACCS Transition to Work	56
Port Macquarie-Hastings	Age Pension	83
Port Macquarie-Hastings	Assistance for Isolated Children	0
Port Macquarie-Hastings	Austudy	53
Port Macquarie-Hastings	Carer Allowance	48
Port Macquarie-Hastings	Carer Payment	71
Port Macquarie-Hastings	Child Care Subsidy	24
Port Macquarie-Hastings	Crisis Payment	5
Port Macquarie-Hastings	Dad and Partner Pay	42
Port Macquarie-Hastings	Disability Support Pension	100
Port Macquarie-Hastings	Essential Medical Equipment	53
Port Macquarie-Hastings	Ex-Carer Allowance (Child) Health Care Card	18
Port Macquarie-Hastings	Family Tax Benefit Lump Sum	15
Port Macquarie-Hastings	Family Tax Benefit New Claim	57
Port Macquarie-Hastings	Fares Allowance	0
Port Macquarie-Hastings	Farm Household Allowance	41

LGA	SERVICE REASON	Average Days To Process
Port Macquarie-Hastings	Foster Child Health Care Card	27
Port Macquarie-Hastings	Home Equity Access Scheme	0
Port Macquarie-Hastings	JobSeeker Payment	23
Port Macquarie-Hastings	Low Income Card	58
Port Macquarie-Hastings	Mobility Allowance	37
Port Macquarie-Hastings	Paid Parental Leave	26
Port Macquarie-Hastings	Parenting Payment Partnered	64
Port Macquarie-Hastings	Parenting Payment Single	56
Port Macquarie-Hastings	Pensioner Education Supplement	23
Port Macquarie-Hastings	Seniors Health Card	47
Port Macquarie-Hastings	Special Benefit	13
Port Macquarie-Hastings	Tertiary Access Payment	37
Port Macquarie-Hastings	Youth Allowance Apprentice	64
Port Macquarie-Hastings	Youth Allowance Jobseekers	28
Port Macquarie-Hastings	Youth Allowance Students	51
Port Phillip	ABSTUDY - Non-Schooling A	36
Port Phillip	ACCS Grandparent	55
Port Phillip	ACCS Temporary Financial Hardship	34
Port Phillip	ACCS Transition to Work	48
Port Phillip	Age Pension	96
Port Phillip	Assistance for Isolated Children	3
Port Phillip	Austudy	60
Port Phillip	Carer Allowance	55
Port Phillip	Carer Payment	76
Port Phillip	Child Care Subsidy	26
Port Phillip	Crisis Payment	5
Port Phillip	Dad and Partner Pay	54
Port Phillip	Disability Support Pension	108
Port Phillip	Essential Medical Equipment	74
Port Phillip	Ex-Carer Allowance (Child) Health Care Card	2
Port Phillip	Family Tax Benefit Lump Sum	8
Port Phillip	Family Tax Benefit New Claim	58
Port Phillip	Foster Child Health Care Card	33
Port Phillip	Home Equity Access Scheme	0
Port Phillip	JobSeeker Payment	24
Port Phillip	Low Income Card	54
Port Phillip	Mobility Allowance	30
Port Phillip	Paid Parental Leave	30
Port Phillip	Parenting Payment Partnered	72
Port Phillip	Parenting Payment Single	56
Port Phillip	Pensioner Education Supplement	23
Port Phillip	Seniors Health Card	52
Port Phillip	Special Benefit	27
Port Phillip	Status Resolution Support Services	6
Port Phillip	Stillborn Baby Payment	1
Port Phillip	Tertiary Access Payment	34
Port Phillip	Youth Allowance Apprentice	71

LGA	SERVICE REASON	Average Days To Process
Port Phillip	Youth Allowance Jobseekers	29
Port Phillip	Youth Allowance Students	51
Port Pirie	ABSTUDY - Non-Schooling A	35
Port Pirie	ABSTUDY - Schooling A	23
Port Pirie	ACCS Grandparent	71
Port Pirie	ACCS Temporary Financial Hardship	26
Port Pirie	ACCS Transition to Work	47
Port Pirie	Age Pension	64
Port Pirie	Austudy	47
Port Pirie	Carer Allowance	46
Port Pirie	Carer Payment	64
Port Pirie	Child Care Subsidy	24
Port Pirie	Crisis Payment	4
Port Pirie	Dad and Partner Pay	82
Port Pirie	Disability Support Pension	103
Port Pirie	Essential Medical Equipment	43
Port Pirie	Family Tax Benefit Lump Sum	11
Port Pirie	Family Tax Benefit New Claim	52
Port Pirie	Home Equity Access Scheme	0
Port Pirie	JobSeeker Payment	24
Port Pirie	Low Income Card	49
Port Pirie	Mobility Allowance	42
Port Pirie	Paid Parental Leave	31
Port Pirie	Parenting Payment Partnered	40
Port Pirie	Parenting Payment Single	49
Port Pirie	Pensioner Education Supplement	23
Port Pirie	Seniors Health Card	42
Port Pirie	Special Benefit	8
Port Pirie	Tertiary Access Payment	34
Port Pirie	Youth Allowance Jobseekers	28
Port Pirie	Youth Allowance Students	39
Port Stephens	ABSTUDY - Non-Schooling A	31
Port Stephens	ABSTUDY - PES	3
Port Stephens	ABSTUDY - Schooling A	0
Port Stephens	ACCS Grandparent	51
Port Stephens	ACCS Temporary Financial Hardship	43
Port Stephens	ACCS Transition to Work	49
Port Stephens	Age Pension	93
Port Stephens	Assistance for Isolated Children	0
Port Stephens	Austudy	53
Port Stephens	Carer Allowance	43
Port Stephens	Carer Payment	66
Port Stephens	Child Care Subsidy	21
Port Stephens	Crisis Payment	5
Port Stephens	Dad and Partner Pay	65
Port Stephens	Disability Support Pension	108
Port Stephens	Double Orphan Pension	3

LGA	SERVICE REASON	Average Days To Process
Port Stephens	Essential Medical Equipment	41
Port Stephens	Ex-Carer Allowance (Child) Health Care Card	5
Port Stephens	Family Tax Benefit Lump Sum	17
Port Stephens	Family Tax Benefit New Claim	56
Port Stephens	Fares Allowance	0
Port Stephens	Foster Child Health Care Card	44
Port Stephens	Home Equity Access Scheme	0
Port Stephens	JobSeeker Payment	21
Port Stephens	Low Income Card	55
Port Stephens	Mobility Allowance	30
Port Stephens	Paid Parental Leave	28
Port Stephens	Parenting Payment Partnered	57
Port Stephens	Parenting Payment Single	53
Port Stephens	Pensioner Education Supplement	25
Port Stephens	Seniors Health Card	39
Port Stephens	Special Benefit	16
Port Stephens	Tertiary Access Payment	35
Port Stephens	Youth Allowance Apprentice	69
Port Stephens	Youth Allowance Jobseekers	27
Port Stephens	Youth Allowance Students	48
Prospect	ABSTUDY - Non-Schooling A	29
Prospect	ABSTUDY - PES	42
Prospect	ACCS Temporary Financial Hardship	26
Prospect	ACCS Transition to Work	64
Prospect	Age Pension	93
Prospect	Assistance for Isolated Children	3
Prospect	Austudy	71
Prospect	Carer Allowance	38
Prospect	Carer Payment	69
Prospect	Child Care Subsidy	28
Prospect	Crisis Payment	6
Prospect	Dad and Partner Pay	53
Prospect	Disability Support Pension	97
Prospect	Essential Medical Equipment	30
Prospect	Ex-Carer Allowance (Child) Health Care Card	11
Prospect	Family Tax Benefit Lump Sum	17
Prospect	Family Tax Benefit New Claim	64
Prospect	Home Equity Access Scheme	0
Prospect	JobSeeker Payment	25
Prospect	Low Income Card	59
Prospect	Mobility Allowance	42
Prospect	Paid Parental Leave	32
Prospect	Parenting Payment Partnered	76
Prospect	Parenting Payment Single	69
Prospect	Pensioner Education Supplement	25
Prospect	Seniors Health Card	46
Prospect	Special Benefit	6

LGA	SERVICE REASON	Average Days To Process
Prospect	Youth Allowance Apprentice	58
Prospect	Youth Allowance Jobseekers	25
Prospect	Youth Allowance Students	51
Pyrenees	ABSTUDY - Non-Schooling A	41
Pyrenees	ACCS Temporary Financial Hardship	26
Pyrenees	ACCS Transition to Work	65
Pyrenees	Age Pension	66
Pyrenees	Austudy	57
Pyrenees	Carer Allowance	44
Pyrenees	Carer Payment	77
Pyrenees	Child Care Subsidy	35
Pyrenees	Crisis Payment	7
Pyrenees	Disability Support Pension	104
Pyrenees	Essential Medical Equipment	69
Pyrenees	Ex-Carer Allowance (Child) Health Care Card	2
Pyrenees	Family Tax Benefit Lump Sum	13
Pyrenees	Family Tax Benefit New Claim	62
Pyrenees	Farm Household Allowance	20
Pyrenees	JobSeeker Payment	16
Pyrenees	Low Income Card	50
Pyrenees	Mobility Allowance	22
Pyrenees	Paid Parental Leave	30
Pyrenees	Parenting Payment Partnered	88
Pyrenees	Parenting Payment Single	60
Pyrenees	Pensioner Education Supplement	21
Pyrenees	Seniors Health Card	40
Pyrenees	Tertiary Access Payment	27
Pyrenees	Youth Allowance Apprentice	53
Pyrenees	Youth Allowance Jobseekers	16
Pyrenees	Youth Allowance Students	52
Quairading	ABSTUDY - Non-Schooling A	20
Quairading	ABSTUDY - Schooling A	39
Quairading	Age Pension	29
Quairading	Assistance for Isolated Children	0
Quairading	Carer Allowance	57
Quairading	Carer Payment	69
Quairading	Child Care Subsidy	28
Quairading	Crisis Payment	8
Quairading	Disability Support Pension	69
Quairading	Essential Medical Equipment	45
Quairading	Family Tax Benefit Lump Sum	42
Quairading	Family Tax Benefit New Claim	78
Quairading	JobSeeker Payment	12
Quairading	Low Income Card	9
Quairading	Paid Parental Leave	60
Quairading	Parenting Payment Single	82
Quairading	Seniors Health Card	6

LGA	SERVICE REASON	Average Days To Process
Quairading	Tertiary Access Payment	42
Quairading	Youth Allowance Jobseekers	8
Quairading	Youth Allowance Students	74
Queanbeyan-Palerang	ABSTUDY - Non-Schooling A	33
Queanbeyan-Palerang	ABSTUDY - PES	0
Queanbeyan-Palerang	ABSTUDY - Schooling A	8
Queanbeyan-Palerang	ACCS Grandparent	36
Queanbeyan-Palerang	ACCS Temporary Financial Hardship	47
Queanbeyan-Palerang	ACCS Transition to Work	54
Queanbeyan-Palerang	Age Pension	84
Queanbeyan-Palerang	Austudy	58
Queanbeyan-Palerang	Carer Allowance	46
Queanbeyan-Palerang	Carer Payment	64
Queanbeyan-Palerang	Child Care Subsidy	25
Queanbeyan-Palerang	Crisis Payment	7
Queanbeyan-Palerang	Dad and Partner Pay	60
Queanbeyan-Palerang	Disability Support Pension	106
Queanbeyan-Palerang	Double Orphan Pension	0
Queanbeyan-Palerang	Essential Medical Equipment	52
Queanbeyan-Palerang	Ex-Carer Allowance (Child) Health Care Card	1
Queanbeyan-Palerang	Family Tax Benefit Lump Sum	17
Queanbeyan-Palerang	Family Tax Benefit New Claim	57
Queanbeyan-Palerang	Foster Child Health Care Card	25
Queanbeyan-Palerang	Home Equity Access Scheme	0
Queanbeyan-Palerang	JobSeeker Payment	25
Queanbeyan-Palerang	Low Income Card	54
Queanbeyan-Palerang	Mobility Allowance	27
Queanbeyan-Palerang	Paid Parental Leave	29
Queanbeyan-Palerang	Parenting Payment Partnered	68
Queanbeyan-Palerang	Parenting Payment Single	57
Queanbeyan-Palerang	Pensioner Education Supplement	28
Queanbeyan-Palerang	Seniors Health Card	44
Queanbeyan-Palerang	Special Benefit	11
Queanbeyan-Palerang	Tertiary Access Payment	32
Queanbeyan-Palerang	Youth Allowance Apprentice	47
Queanbeyan-Palerang	Youth Allowance Jobseekers	29
Queanbeyan-Palerang	Youth Allowance Students	43
Queenscliffe	ACCS Transition to Work	53
Queenscliffe	Age Pension	56
Queenscliffe	Carer Allowance	49
Queenscliffe	Child Care Subsidy	26
Queenscliffe	Crisis Payment	3
Queenscliffe	Disability Support Pension	0
Queenscliffe	Family Tax Benefit New Claim	79
Queenscliffe	Home Equity Access Scheme	0
Queenscliffe	JobSeeker Payment	16
Queenscliffe	Low Income Card	54

LGA	SERVICE REASON	Average Days To Process
Queenscliffe	Paid Parental Leave	26
Queenscliffe	Parenting Payment Partnered	29
Queenscliffe	Parenting Payment Single	56
Queenscliffe	Seniors Health Card	48
Queenscliffe	Tertiary Access Payment	35
Queenscliffe	Youth Allowance Students	38
Quilpie	ABSTUDY - Schooling A	0
Quilpie	Age Pension	53
Quilpie	Assistance for Isolated Children	0
Quilpie	Carer Allowance	12
Quilpie	Carer Payment	2
Quilpie	Child Care Subsidy	44
Quilpie	Crisis Payment	14
Quilpie	Disability Support Pension	228
Quilpie	Family Tax Benefit Lump Sum	16
Quilpie	Family Tax Benefit New Claim	54
Quilpie	JobSeeker Payment	11
Quilpie	Low Income Card	51
Quilpie	Paid Parental Leave	31
Quilpie	Parenting Payment Partnered	184
Quilpie	Parenting Payment Single	56
Quilpie	Youth Allowance Jobseekers	8
Randwick	ABSTUDY - Non-Schooling A	34
Randwick	ABSTUDY - PES	0
Randwick	ABSTUDY - Schooling A	18
Randwick	ACCS Grandparent	2
Randwick	ACCS Temporary Financial Hardship	34
Randwick	ACCS Transition to Work	63
Randwick	Age Pension	73
Randwick	Assistance for Isolated Children	0
Randwick	Austudy	53
Randwick	Carer Allowance	48
Randwick	Carer Payment	72
Randwick	Child Care Subsidy	24
Randwick	Crisis Payment	4
Randwick	Dad and Partner Pay	61
Randwick	Disability Support Pension	101
Randwick	Essential Medical Equipment	47
Randwick	Ex-Carer Allowance (Child) Health Care Card	4
Randwick	Family Tax Benefit Lump Sum	11
Randwick	Family Tax Benefit New Claim	59
Randwick	Fares Allowance	0
Randwick	Foster Child Health Care Card	20
Randwick	Home Equity Access Scheme	0
Randwick	JobSeeker Payment	26
Randwick	Low Income Card	59
Randwick	Mobility Allowance	35

LGA	SERVICE REASON	Average Days To Process
Randwick	Paid Parental Leave	33
Randwick	Parenting Payment Partnered	65
Randwick	Parenting Payment Single	55
Randwick	Pensioner Education Supplement	25
Randwick	Seniors Health Card	43
Randwick	Special Benefit	23
Randwick	Stillborn Baby Payment	15
Randwick	Tertiary Access Payment	53
Randwick	Youth Allowance Apprentice	49
Randwick	Youth Allowance Jobseekers	28
Randwick	Youth Allowance Students	54
Ravensthorpe	ABSTUDY - Non-Schooling A	0
Ravensthorpe	ABSTUDY - Schooling A	0
Ravensthorpe	ACCS Transition to Work	64
Ravensthorpe	Age Pension	104
Ravensthorpe	Assistance for Isolated Children	1
Ravensthorpe	Austudy	71
Ravensthorpe	Carer Allowance	59
Ravensthorpe	Carer Payment	95
Ravensthorpe	Child Care Subsidy	22
Ravensthorpe	Crisis Payment	14
Ravensthorpe	Disability Support Pension	137
Ravensthorpe	Family Tax Benefit Lump Sum	12
Ravensthorpe	Family Tax Benefit New Claim	50
Ravensthorpe	Fares Allowance	0
Ravensthorpe	Foster Child Health Care Card	1
Ravensthorpe	JobSeeker Payment	21
Ravensthorpe	Low Income Card	89
Ravensthorpe	Paid Parental Leave	30
Ravensthorpe	Parenting Payment Partnered	27
Ravensthorpe	Parenting Payment Single	54
Ravensthorpe	Youth Allowance Jobseekers	29
Redland	ABSTUDY - Non-Schooling A	37
Redland	ABSTUDY - Schooling A	19
Redland	ACCS Grandparent	21
Redland	ACCS Temporary Financial Hardship	41
Redland	ACCS Transition to Work	56
Redland	Age Pension	90
Redland	Assistance for Isolated Children	0
Redland	Austudy	59
Redland	Carer Allowance	44
Redland	Carer Payment	67
Redland	Child Care Subsidy	25
Redland	Crisis Payment	5
Redland	Dad and Partner Pay	47
Redland	Disability Support Pension	111
Redland	Double Orphan Pension	4

LGA	SERVICE REASON	Average Days To Process
Redland	Essential Medical Equipment	42
Redland	Ex-Carer Allowance (Child) Health Care Card	3
Redland	Family Tax Benefit Lump Sum	9
Redland	Family Tax Benefit New Claim	57
Redland	Fares Allowance	0
Redland	Foster Child Health Care Card	20
Redland	Home Equity Access Scheme	0
Redland	JobSeeker Payment	22
Redland	Low Income Card	62
Redland	Mobility Allowance	31
Redland	Paid Parental Leave	25
Redland	Parenting Payment Partnered	66
Redland	Parenting Payment Single	60
Redland	Pensioner Education Supplement	23
Redland	Seniors Health Card	39
Redland	Special Benefit	25
Redland	Tertiary Access Payment	58
Redland	Youth Allowance Apprentice	50
Redland	Youth Allowance Jobseekers	25
Redland	Youth Allowance Students	56
Renmark Paringa	ABSTUDY - Non-Schooling A	22
Renmark Paringa	ACCS Grandparent	66
Renmark Paringa	ACCS Temporary Financial Hardship	38
Renmark Paringa	Age Pension	64
Renmark Paringa	Austudy	36
Renmark Paringa	Carer Allowance	54
Renmark Paringa	Carer Payment	82
Renmark Paringa	Child Care Subsidy	24
Renmark Paringa	Crisis Payment	5
Renmark Paringa	Dad and Partner Pay	3
Renmark Paringa	Disability Support Pension	108
Renmark Paringa	Essential Medical Equipment	42
Renmark Paringa	Ex-Carer Allowance (Child) Health Care Card	7
Renmark Paringa	Family Tax Benefit Lump Sum	11
Renmark Paringa	Family Tax Benefit New Claim	52
Renmark Paringa	Farm Household Allowance	69
Renmark Paringa	JobSeeker Payment	21
Renmark Paringa	Low Income Card	51
Renmark Paringa	Paid Parental Leave	30
Renmark Paringa	Parenting Payment Partnered	64
Renmark Paringa	Parenting Payment Single	58
Renmark Paringa	Pensioner Education Supplement	20
Renmark Paringa	Seniors Health Card	48
Renmark Paringa	Special Benefit	0
Renmark Paringa	Tertiary Access Payment	48
Renmark Paringa	Youth Allowance Jobseekers	27
Renmark Paringa	Youth Allowance Students	54

LGA	SERVICE REASON	Average Days To Process
Richmond	Assistance for Isolated Children	1
Richmond	Child Care Subsidy	8
Richmond	Crisis Payment	4
Richmond	Disability Support Pension	2
Richmond	Family Tax Benefit Lump Sum	13
Richmond	Family Tax Benefit New Claim	23
Richmond	JobSeeker Payment	10
Richmond	Low Income Card	24
Richmond	Paid Parental Leave	41
Richmond	Parenting Payment Single	26
Richmond	Tertiary Access Payment	10
Richmond	Youth Allowance Jobseekers	6
Richmond	Youth Allowance Students	47
Richmond Valley	ABSTUDY - Non-Schooling A	38
Richmond Valley	ABSTUDY - PES	11
Richmond Valley	ABSTUDY - Schooling A	27
Richmond Valley	ACCS Grandparent	30
Richmond Valley	ACCS Temporary Financial Hardship	41
Richmond Valley	ACCS Transition to Work	45
Richmond Valley	Age Pension	88
Richmond Valley	Assistance for Isolated Children	0
Richmond Valley	Austudy	64
Richmond Valley	Carer Allowance	58
Richmond Valley	Carer Payment	78
Richmond Valley	Child Care Subsidy	21
Richmond Valley	Crisis Payment	6
Richmond Valley	Dad and Partner Pay	42
Richmond Valley	Disability Support Pension	111
Richmond Valley	Essential Medical Equipment	42
Richmond Valley	Ex-Carer Allowance (Child) Health Care Card	0
Richmond Valley	Family Tax Benefit Lump Sum	29
Richmond Valley	Family Tax Benefit New Claim	48
Richmond Valley	Farm Household Allowance	116
Richmond Valley	JobSeeker Payment	19
Richmond Valley	Low Income Card	62
Richmond Valley	Mobility Allowance	35
Richmond Valley	Paid Parental Leave	22
Richmond Valley	Parenting Payment Partnered	66
Richmond Valley	Parenting Payment Single	55
Richmond Valley	Pensioner Education Supplement	27
Richmond Valley	Seniors Health Card	47
Richmond Valley	Special Benefit	29
Richmond Valley	Stillborn Baby Payment	3
Richmond Valley	Tertiary Access Payment	48
Richmond Valley	Youth Allowance Apprentice	54
Richmond Valley	Youth Allowance Jobseekers	26
Richmond Valley	Youth Allowance Students	64

LGA	SERVICE REASON	Average Days To Process
Robe	Age Pension	77
Robe	Austudy	45
Robe	Carer Allowance	0
Robe	Child Care Subsidy	30
Robe	Crisis Payment	14
Robe	Disability Support Pension	201
Robe	Family Tax Benefit New Claim	48
Robe	Fares Allowance	0
Robe	JobSeeker Payment	30
Robe	Low Income Card	67
Robe	Paid Parental Leave	13
Robe	Parenting Payment Single	92
Robe	Seniors Health Card	47
Robe	Tertiary Access Payment	56
Robe	Youth Allowance Students	41
Rockhampton	ABSTUDY - Non-Schooling A	34
Rockhampton	ABSTUDY - PES	4
Rockhampton	ABSTUDY - Schooling A	20
Rockhampton	ACCS Grandparent	48
Rockhampton	ACCS Temporary Financial Hardship	39
Rockhampton	ACCS Transition to Work	66
Rockhampton	Age Pension	76
Rockhampton	Assistance for Isolated Children	0
Rockhampton	Austudy	52
Rockhampton	Carer Allowance	48
Rockhampton	Carer Payment	63
Rockhampton	Child Care Subsidy	24
Rockhampton	Crisis Payment	5
Rockhampton	Dad and Partner Pay	45
Rockhampton	Disability Support Pension	102
Rockhampton	Essential Medical Equipment	47
Rockhampton	Ex-Carer Allowance (Child) Health Care Card	17
Rockhampton	Family Tax Benefit Lump Sum	12
Rockhampton	Family Tax Benefit New Claim	53
Rockhampton	Fares Allowance	0
Rockhampton	Farm Household Allowance	35
Rockhampton	Foster Child Health Care Card	21
Rockhampton	Home Equity Access Scheme	0
Rockhampton	JobSeeker Payment	20
Rockhampton	Low Income Card	69
Rockhampton	Mobility Allowance	29
Rockhampton	Paid Parental Leave	28
Rockhampton	Parenting Payment Partnered	67
Rockhampton	Parenting Payment Single	58
Rockhampton	Pensioner Education Supplement	23
Rockhampton	Seniors Health Card	36
Rockhampton	Special Benefit	21

LGA	SERVICE REASON	Average Days To Process
Rockhampton	Stillborn Baby Payment	10
Rockhampton	Tertiary Access Payment	43
Rockhampton	Youth Allowance Apprentice	50
Rockhampton	Youth Allowance Jobseekers	26
Rockhampton	Youth Allowance Students	53
Rockingham	ABSTUDY - Non-Schooling A	33
Rockingham	ABSTUDY - PES	33
Rockingham	ABSTUDY - Schooling A	35
Rockingham	ACCS Grandparent	56
Rockingham	ACCS Temporary Financial Hardship	33
Rockingham	ACCS Transition to Work	62
Rockingham	Age Pension	84
Rockingham	Assistance for Isolated Children	0
Rockingham	Austudy	59
Rockingham	Carer Allowance	48
Rockingham	Carer Payment	73
Rockingham	Child Care Subsidy	25
Rockingham	Crisis Payment	6
Rockingham	Dad and Partner Pay	62
Rockingham	Disability Support Pension	105
Rockingham	Essential Medical Equipment	53
Rockingham	Ex-Carer Allowance (Child) Health Care Card	3
Rockingham	Family Tax Benefit Lump Sum	12
Rockingham	Family Tax Benefit New Claim	55
Rockingham	Fares Allowance	0
Rockingham	Foster Child Health Care Card	31
Rockingham	Home Equity Access Scheme	0
Rockingham	JobSeeker Payment	22
Rockingham	Low Income Card	57
Rockingham	Mobility Allowance	28
Rockingham	Paid Parental Leave	26
Rockingham	Parenting Payment Partnered	64
Rockingham	Parenting Payment Single	59
Rockingham	Pensioner Education Supplement	25
Rockingham	Seniors Health Card	39
Rockingham	Special Benefit	20
Rockingham	Stillborn Baby Payment	2
Rockingham	Tertiary Access Payment	41
Rockingham	Youth Allowance Apprentice	55
Rockingham	Youth Allowance Jobseekers	26
Rockingham	Youth Allowance Students	51
Roper Gulf	ABSTUDY - Non-Schooling A	8
Roper Gulf	ABSTUDY - PES	20
Roper Gulf	ABSTUDY - Schooling A	12
Roper Gulf	ACCS Transition to Work	118
Roper Gulf	Age Pension	57
Roper Gulf	Assistance for Isolated Children	0

LGA	SERVICE REASON	Average Days To Process
Roper Gulf	Carer Allowance	58
Roper Gulf	Carer Payment	62
Roper Gulf	Child Care Subsidy	26
Roper Gulf	Crisis Payment	1
Roper Gulf	Disability Support Pension	122
Roper Gulf	Family Tax Benefit Lump Sum	13
Roper Gulf	Family Tax Benefit New Claim	38
Roper Gulf	JobSeeker Payment	7
Roper Gulf	Low Income Card	76
Roper Gulf	Paid Parental Leave	28
Roper Gulf	Parenting Payment Partnered	24
Roper Gulf	Parenting Payment Single	41
Roper Gulf	Stillborn Baby Payment	0
Roper Gulf	Youth Allowance Jobseekers	8
Roper Gulf	Youth Allowance Students	43
Roxby Downs	ABSTUDY - Schooling A	11
Roxby Downs	ACCS Transition to Work	78
Roxby Downs	Age Pension	38
Roxby Downs	Carer Allowance	67
Roxby Downs	Carer Payment	139
Roxby Downs	Child Care Subsidy	38
Roxby Downs	Crisis Payment	14
Roxby Downs	Disability Support Pension	144
Roxby Downs	Family Tax Benefit New Claim	60
Roxby Downs	JobSeeker Payment	27
Roxby Downs	Low Income Card	72
Roxby Downs	Paid Parental Leave	22
Roxby Downs	Parenting Payment Single	47
Roxby Downs	Pensioner Education Supplement	21
Roxby Downs	Youth Allowance Jobseekers	23
Roxby Downs	Youth Allowance Students	46
Ryde	ABSTUDY - Non-Schooling A	40
Ryde	ACCS Grandparent	90
Ryde	ACCS Temporary Financial Hardship	37
Ryde	ACCS Transition to Work	66
Ryde	Age Pension	100
Ryde	Assistance for Isolated Children	0
Ryde	Austudy	57
Ryde	Carer Allowance	52
Ryde	Carer Payment	75
Ryde	Child Care Subsidy	27
Ryde	Crisis Payment	5
Ryde	Dad and Partner Pay	50
Ryde	Disability Support Pension	115
Ryde	Essential Medical Equipment	43
Ryde	Ex-Carer Allowance (Child) Health Care Card	2
Ryde	Family Tax Benefit Lump Sum	17

LGA	SERVICE REASON	Average Days To Process
Ryde	Family Tax Benefit New Claim	64
Ryde	Fares Allowance	0
Ryde	Foster Child Health Care Card	22
Ryde	Home Equity Access Scheme	0
Ryde	JobSeeker Payment	29
Ryde	Low Income Card	61
Ryde	Mobility Allowance	28
Ryde	Paid Parental Leave	35
Ryde	Parenting Payment Partnered	75
Ryde	Parenting Payment Single	61
Ryde	Pensioner Education Supplement	24
Ryde	Seniors Health Card	45
Ryde	Special Benefit	28
Ryde	Stillborn Baby Payment	1
Ryde	Tertiary Access Payment	44
Ryde	Youth Allowance Apprentice	66
Ryde	Youth Allowance Jobseekers	36
Ryde	Youth Allowance Students	52
Salisbury	ABSTUDY - Non-Schooling A	34
Salisbury	ABSTUDY - PES	0
Salisbury	ABSTUDY - Schooling A	31
Salisbury	ACCS Grandparent	33
Salisbury	ACCS Temporary Financial Hardship	38
Salisbury	ACCS Transition to Work	64
Salisbury	Age Pension	61
Salisbury	Assistance for Isolated Children	0
Salisbury	Austudy	53
Salisbury	Carer Allowance	49
Salisbury	Carer Payment	70
Salisbury	Child Care Subsidy	23
Salisbury	Crisis Payment	5
Salisbury	Dad and Partner Pay	37
Salisbury	Disability Support Pension	110
Salisbury	Essential Medical Equipment	46
Salisbury	Ex-Carer Allowance (Child) Health Care Card	3
Salisbury	Family Tax Benefit Lump Sum	15
Salisbury	Family Tax Benefit New Claim	56
Salisbury	Fares Allowance	0
Salisbury	Farm Household Allowance	49
Salisbury	Foster Child Health Care Card	17
Salisbury	Home Equity Access Scheme	0
Salisbury	JobSeeker Payment	23
Salisbury	Low Income Card	64
Salisbury	Mobility Allowance	36
Salisbury	Paid Parental Leave	30
Salisbury	Parenting Payment Partnered	62
Salisbury	Parenting Payment Single	59

LGA	SERVICE REASON	Average Days To Process
Salisbury	Pensioner Education Supplement	24
Salisbury	Seniors Health Card	40
Salisbury	Special Benefit	35
Salisbury	Stillborn Baby Payment	3
Salisbury	Tertiary Access Payment	47
Salisbury	Youth Allowance Apprentice	52
Salisbury	Youth Allowance Jobseekers	25
Salisbury	Youth Allowance Students	51
Scenic Rim	ABSTUDY - Non-Schooling A	35
Scenic Rim	ABSTUDY - PES	0
Scenic Rim	ABSTUDY - Schooling A	20
Scenic Rim	ACCS Grandparent	0
Scenic Rim	ACCS Temporary Financial Hardship	41
Scenic Rim	ACCS Transition to Work	56
Scenic Rim	Age Pension	71
Scenic Rim	Assistance for Isolated Children	0
Scenic Rim	Austudy	59
Scenic Rim	Carer Allowance	35
Scenic Rim	Carer Payment	54
Scenic Rim	Child Care Subsidy	22
Scenic Rim	Crisis Payment	7
Scenic Rim	Dad and Partner Pay	65
Scenic Rim	Disability Support Pension	77
Scenic Rim	Essential Medical Equipment	52
Scenic Rim	Ex-Carer Allowance (Child) Health Care Card	8
Scenic Rim	Family Tax Benefit Lump Sum	14
Scenic Rim	Family Tax Benefit New Claim	55
Scenic Rim	Home Equity Access Scheme	0
Scenic Rim	JobSeeker Payment	21
Scenic Rim	Low Income Card	60
Scenic Rim	Mobility Allowance	41
Scenic Rim	Paid Parental Leave	24
Scenic Rim	Parenting Payment Partnered	60
Scenic Rim	Parenting Payment Single	51
Scenic Rim	Pensioner Education Supplement	21
Scenic Rim	Seniors Health Card	37
Scenic Rim	Special Benefit	21
Scenic Rim	Stillborn Baby Payment	5
Scenic Rim	Tertiary Access Payment	40
Scenic Rim	Youth Allowance Apprentice	40
Scenic Rim	Youth Allowance Jobseekers	27
Scenic Rim	Youth Allowance Students	55
Serpentine-Jarrahd	ABSTUDY - Non-Schooling A	52
Serpentine-Jarrahd	ABSTUDY - PES	0
Serpentine-Jarrahd	ACCS Grandparent	1
Serpentine-Jarrahd	ACCS Temporary Financial Hardship	34
Serpentine-Jarrahd	ACCS Transition to Work	61

LGA	SERVICE REASON	Average Days To Process
Serpentine-Jarrahd	Age Pension	95
Serpentine-Jarrahd	Assistance for Isolated Children	0
Serpentine-Jarrahd	Austudy	51
Serpentine-Jarrahd	Carer Allowance	48
Serpentine-Jarrahd	Carer Payment	74
Serpentine-Jarrahd	Child Care Subsidy	22
Serpentine-Jarrahd	Crisis Payment	5
Serpentine-Jarrahd	Dad and Partner Pay	55
Serpentine-Jarrahd	Disability Support Pension	81
Serpentine-Jarrahd	Essential Medical Equipment	43
Serpentine-Jarrahd	Ex-Carer Allowance (Child) Health Care Card	1
Serpentine-Jarrahd	Family Tax Benefit Lump Sum	15
Serpentine-Jarrahd	Family Tax Benefit New Claim	53
Serpentine-Jarrahd	Foster Child Health Care Card	4
Serpentine-Jarrahd	JobSeeker Payment	22
Serpentine-Jarrahd	Low Income Card	55
Serpentine-Jarrahd	Mobility Allowance	22
Serpentine-Jarrahd	Paid Parental Leave	23
Serpentine-Jarrahd	Parenting Payment Partnered	76
Serpentine-Jarrahd	Parenting Payment Single	63
Serpentine-Jarrahd	Pensioner Education Supplement	22
Serpentine-Jarrahd	Seniors Health Card	30
Serpentine-Jarrahd	Special Benefit	18
Serpentine-Jarrahd	Tertiary Access Payment	36
Serpentine-Jarrahd	Youth Allowance Apprentice	51
Serpentine-Jarrahd	Youth Allowance Jobseekers	30
Serpentine-Jarrahd	Youth Allowance Students	58
Shark Bay	ABSTUDY - Non-Schooling A	7
Shark Bay	ABSTUDY - Schooling A	0
Shark Bay	Assistance for Isolated Children	0
Shark Bay	Carer Allowance	15
Shark Bay	Child Care Subsidy	20
Shark Bay	Crisis Payment	4
Shark Bay	Dad and Partner Pay	37
Shark Bay	Disability Support Pension	100
Shark Bay	Essential Medical Equipment	4
Shark Bay	Family Tax Benefit Lump Sum	5
Shark Bay	Family Tax Benefit New Claim	94
Shark Bay	Fares Allowance	0
Shark Bay	JobSeeker Payment	23
Shark Bay	Low Income Card	95
Shark Bay	Parenting Payment Single	30
Shark Bay	Seniors Health Card	0
Shark Bay	Youth Allowance Jobseekers	5
Shellharbour	ABSTUDY - Non-Schooling A	32
Shellharbour	ABSTUDY - PES	20
Shellharbour	ABSTUDY - Schooling A	17

LGA	SERVICE REASON	Average Days To Process
Shellharbour	ACCS Grandparent	58
Shellharbour	ACCS Temporary Financial Hardship	33
Shellharbour	ACCS Transition to Work	65
Shellharbour	Age Pension	70
Shellharbour	Assistance for Isolated Children	0
Shellharbour	Austudy	52
Shellharbour	Carer Allowance	41
Shellharbour	Carer Payment	57
Shellharbour	Child Care Subsidy	22
Shellharbour	Crisis Payment	6
Shellharbour	Dad and Partner Pay	54
Shellharbour	Disability Support Pension	92
Shellharbour	Essential Medical Equipment	50
Shellharbour	Ex-Carer Allowance (Child) Health Care Card	29
Shellharbour	Family Tax Benefit Lump Sum	14
Shellharbour	Family Tax Benefit New Claim	55
Shellharbour	Foster Child Health Care Card	31
Shellharbour	Home Equity Access Scheme	0
Shellharbour	JobSeeker Payment	23
Shellharbour	Low Income Card	63
Shellharbour	Mobility Allowance	26
Shellharbour	Paid Parental Leave	25
Shellharbour	Parenting Payment Partnered	57
Shellharbour	Parenting Payment Single	53
Shellharbour	Pensioner Education Supplement	22
Shellharbour	Seniors Health Card	43
Shellharbour	Special Benefit	15
Shellharbour	Stillborn Baby Payment	0
Shellharbour	Tertiary Access Payment	36
Shellharbour	Youth Allowance Apprentice	56
Shellharbour	Youth Allowance Jobseekers	26
Shellharbour	Youth Allowance Students	51
Shoalhaven	ABSTUDY - Non-Schooling A	38
Shoalhaven	ABSTUDY - PES	8
Shoalhaven	ABSTUDY - Schooling A	25
Shoalhaven	ACCS Grandparent	21
Shoalhaven	ACCS Temporary Financial Hardship	36
Shoalhaven	ACCS Transition to Work	67
Shoalhaven	Age Pension	81
Shoalhaven	Assistance for Isolated Children	0
Shoalhaven	Austudy	54
Shoalhaven	Carer Allowance	39
Shoalhaven	Carer Payment	63
Shoalhaven	Child Care Subsidy	25
Shoalhaven	Crisis Payment	5
Shoalhaven	Dad and Partner Pay	46
Shoalhaven	Disability Support Pension	112

LGA	SERVICE REASON	Average Days To Process
Shoalhaven	Essential Medical Equipment	55
Shoalhaven	Ex-Carer Allowance (Child) Health Care Card	10
Shoalhaven	Family Tax Benefit Lump Sum	15
Shoalhaven	Family Tax Benefit New Claim	52
Shoalhaven	Home Equity Access Scheme	0
Shoalhaven	JobSeeker Payment	21
Shoalhaven	Low Income Card	56
Shoalhaven	Mobility Allowance	35
Shoalhaven	Paid Parental Leave	30
Shoalhaven	Parenting Payment Partnered	63
Shoalhaven	Parenting Payment Single	57
Shoalhaven	Pensioner Education Supplement	21
Shoalhaven	Seniors Health Card	42
Shoalhaven	Special Benefit	14
Shoalhaven	Stillborn Baby Payment	12
Shoalhaven	Tertiary Access Payment	40
Shoalhaven	Youth Allowance Apprentice	56
Shoalhaven	Youth Allowance Jobseekers	28
Shoalhaven	Youth Allowance Students	51
Singleton	ABSTUDY - Non-Schooling A	29
Singleton	ABSTUDY - PES	1
Singleton	ABSTUDY - Schooling A	29
Singleton	ACCS Grandparent	70
Singleton	ACCS Temporary Financial Hardship	40
Singleton	ACCS Transition to Work	62
Singleton	Age Pension	72
Singleton	Assistance for Isolated Children	0
Singleton	Austudy	57
Singleton	Carer Allowance	40
Singleton	Carer Payment	73
Singleton	Child Care Subsidy	25
Singleton	Crisis Payment	5
Singleton	Dad and Partner Pay	65
Singleton	Disability Support Pension	111
Singleton	Essential Medical Equipment	46
Singleton	Ex-Carer Allowance (Child) Health Care Card	4
Singleton	Family Tax Benefit Lump Sum	17
Singleton	Family Tax Benefit New Claim	58
Singleton	Farm Household Allowance	27
Singleton	JobSeeker Payment	20
Singleton	Low Income Card	62
Singleton	Paid Parental Leave	21
Singleton	Parenting Payment Partnered	52
Singleton	Parenting Payment Single	62
Singleton	Pensioner Education Supplement	29
Singleton	Seniors Health Card	30
Singleton	Special Benefit	9

LGA	SERVICE REASON	Average Days To Process
Singleton	Tertiary Access Payment	40
Singleton	Youth Allowance Apprentice	9
Singleton	Youth Allowance Jobseekers	26
Singleton	Youth Allowance Students	51
Snowy Monaro	ABSTUDY - Non-Schooling A	55
Snowy Monaro	ABSTUDY - PES	4
Snowy Monaro	ABSTUDY - Schooling A	0
Snowy Monaro	ACCS Temporary Financial Hardship	45
Snowy Monaro	ACCS Transition to Work	56
Snowy Monaro	Age Pension	92
Snowy Monaro	Assistance for Isolated Children	0
Snowy Monaro	Austudy	55
Snowy Monaro	Carer Allowance	47
Snowy Monaro	Carer Payment	79
Snowy Monaro	Child Care Subsidy	24
Snowy Monaro	Crisis Payment	7
Snowy Monaro	Dad and Partner Pay	28
Snowy Monaro	Disability Support Pension	102
Snowy Monaro	Essential Medical Equipment	56
Snowy Monaro	Ex-Carer Allowance (Child) Health Care Card	0
Snowy Monaro	Family Tax Benefit Lump Sum	21
Snowy Monaro	Family Tax Benefit New Claim	61
Snowy Monaro	Fares Allowance	0
Snowy Monaro	Farm Household Allowance	21
Snowy Monaro	JobSeeker Payment	24
Snowy Monaro	Low Income Card	60
Snowy Monaro	Mobility Allowance	35
Snowy Monaro	Paid Parental Leave	27
Snowy Monaro	Parenting Payment Partnered	69
Snowy Monaro	Parenting Payment Single	56
Snowy Monaro	Pensioner Education Supplement	20
Snowy Monaro	Seniors Health Card	36
Snowy Monaro	Special Benefit	5
Snowy Monaro	Stillborn Baby Payment	4
Snowy Monaro	Tertiary Access Payment	42
Snowy Monaro	Youth Allowance Apprentice	74
Snowy Monaro	Youth Allowance Jobseekers	26
Snowy Monaro	Youth Allowance Students	50
Snowy Valleys	ABSTUDY - Non-Schooling A	27
Snowy Valleys	ABSTUDY - Schooling A	23
Snowy Valleys	ACCS Grandparent	61
Snowy Valleys	ACCS Temporary Financial Hardship	70
Snowy Valleys	ACCS Transition to Work	107
Snowy Valleys	Age Pension	80
Snowy Valleys	Assistance for Isolated Children	0
Snowy Valleys	Austudy	51
Snowy Valleys	Carer Allowance	32

LGA	SERVICE REASON	Average Days To Process
Snowy Valleys	Carer Payment	30
Snowy Valleys	Child Care Subsidy	24
Snowy Valleys	Crisis Payment	10
Snowy Valleys	Dad and Partner Pay	3
Snowy Valleys	Disability Support Pension	111
Snowy Valleys	Essential Medical Equipment	45
Snowy Valleys	Ex-Carer Allowance (Child) Health Care Card	28
Snowy Valleys	Family Tax Benefit Lump Sum	9
Snowy Valleys	Family Tax Benefit New Claim	49
Snowy Valleys	Farm Household Allowance	57
Snowy Valleys	Home Equity Access Scheme	0
Snowy Valleys	JobSeeker Payment	21
Snowy Valleys	Low Income Card	53
Snowy Valleys	Mobility Allowance	40
Snowy Valleys	Paid Parental Leave	23
Snowy Valleys	Parenting Payment Partnered	51
Snowy Valleys	Parenting Payment Single	51
Snowy Valleys	Pensioner Education Supplement	26
Snowy Valleys	Seniors Health Card	34
Snowy Valleys	Special Benefit	39
Snowy Valleys	Tertiary Access Payment	41
Snowy Valleys	Youth Allowance Apprentice	68
Snowy Valleys	Youth Allowance Jobseekers	26
Snowy Valleys	Youth Allowance Students	58
Somerset	ABSTUDY - Non-Schooling A	37
Somerset	ABSTUDY - PES	2
Somerset	ABSTUDY - Schooling A	14
Somerset	ACCS Grandparent	53
Somerset	ACCS Temporary Financial Hardship	17
Somerset	ACCS Transition to Work	43
Somerset	Age Pension	85
Somerset	Assistance for Isolated Children	0
Somerset	Austudy	73
Somerset	Carer Allowance	55
Somerset	Carer Payment	80
Somerset	Child Care Subsidy	21
Somerset	Crisis Payment	6
Somerset	Dad and Partner Pay	89
Somerset	Disability Support Pension	115
Somerset	Essential Medical Equipment	58
Somerset	Ex-Carer Allowance (Child) Health Care Card	4
Somerset	Family Tax Benefit Lump Sum	25
Somerset	Family Tax Benefit New Claim	49
Somerset	Farm Household Allowance	43
Somerset	Foster Child Health Care Card	0
Somerset	Home Equity Access Scheme	0
Somerset	JobSeeker Payment	26

LGA	SERVICE REASON	Average Days To Process
Somerset	Low Income Card	61
Somerset	Mobility Allowance	36
Somerset	Paid Parental Leave	21
Somerset	Parenting Payment Partnered	82
Somerset	Parenting Payment Single	51
Somerset	Pensioner Education Supplement	26
Somerset	Seniors Health Card	51
Somerset	Special Benefit	29
Somerset	Stillborn Baby Payment	1
Somerset	Tertiary Access Payment	43
Somerset	Youth Allowance Apprentice	30
Somerset	Youth Allowance Jobseekers	29
Somerset	Youth Allowance Students	42
Sorell	ABSTUDY - Non-Schooling A	35
Sorell	ABSTUDY - Schooling A	21
Sorell	ACCS Grandparent	78
Sorell	ACCS Temporary Financial Hardship	47
Sorell	ACCS Transition to Work	55
Sorell	Age Pension	87
Sorell	Austudy	62
Sorell	Carer Allowance	43
Sorell	Carer Payment	58
Sorell	Child Care Subsidy	21
Sorell	Crisis Payment	6
Sorell	Dad and Partner Pay	43
Sorell	Disability Support Pension	117
Sorell	Essential Medical Equipment	53
Sorell	Family Tax Benefit Lump Sum	15
Sorell	Family Tax Benefit New Claim	48
Sorell	Home Equity Access Scheme	0
Sorell	JobSeeker Payment	21
Sorell	Low Income Card	57
Sorell	Mobility Allowance	20
Sorell	Paid Parental Leave	23
Sorell	Parenting Payment Partnered	65
Sorell	Parenting Payment Single	54
Sorell	Pensioner Education Supplement	23
Sorell	Seniors Health Card	42
Sorell	Special Benefit	9
Sorell	Tertiary Access Payment	15
Sorell	Youth Allowance Apprentice	60
Sorell	Youth Allowance Jobseekers	23
Sorell	Youth Allowance Students	42
South Burnett	ABSTUDY - Non-Schooling A	37
South Burnett	ABSTUDY - PES	0
South Burnett	ABSTUDY - Schooling A	28
South Burnett	ACCS Grandparent	37

LGA	SERVICE REASON	Average Days To Process
South Burnett	ACCS Temporary Financial Hardship	42
South Burnett	ACCS Transition to Work	44
South Burnett	Age Pension	74
South Burnett	Assistance for Isolated Children	1
South Burnett	Austudy	44
South Burnett	Carer Allowance	42
South Burnett	Carer Payment	61
South Burnett	Child Care Subsidy	22
South Burnett	Crisis Payment	5
South Burnett	Dad and Partner Pay	37
South Burnett	Disability Support Pension	101
South Burnett	Essential Medical Equipment	40
South Burnett	Ex-Carer Allowance (Child) Health Care Card	0
South Burnett	Family Tax Benefit Lump Sum	14
South Burnett	Family Tax Benefit New Claim	49
South Burnett	Fares Allowance	0
South Burnett	Farm Household Allowance	58
South Burnett	Home Equity Access Scheme	0
South Burnett	JobSeeker Payment	20
South Burnett	Low Income Card	63
South Burnett	Mobility Allowance	22
South Burnett	Paid Parental Leave	28
South Burnett	Parenting Payment Partnered	65
South Burnett	Parenting Payment Single	48
South Burnett	Pensioner Education Supplement	23
South Burnett	Seniors Health Card	44
South Burnett	Special Benefit	14
South Burnett	Tertiary Access Payment	34
South Burnett	Youth Allowance Apprentice	42
South Burnett	Youth Allowance Jobseekers	20
South Burnett	Youth Allowance Students	45
South Gippsland	ABSTUDY - Non-Schooling A	39
South Gippsland	ACCS Grandparent	36
South Gippsland	ACCS Transition to Work	66
South Gippsland	Age Pension	93
South Gippsland	Austudy	36
South Gippsland	Carer Allowance	45
South Gippsland	Carer Payment	68
South Gippsland	Child Care Subsidy	23
South Gippsland	Crisis Payment	4
South Gippsland	Dad and Partner Pay	49
South Gippsland	Disability Support Pension	118
South Gippsland	Essential Medical Equipment	58
South Gippsland	Ex-Carer Allowance (Child) Health Care Card	10
South Gippsland	Family Tax Benefit Lump Sum	17
South Gippsland	Family Tax Benefit New Claim	58
South Gippsland	Farm Household Allowance	71

LGA	SERVICE REASON	Average Days To Process
South Gippsland	Foster Child Health Care Card	9
South Gippsland	Home Equity Access Scheme	0
South Gippsland	JobSeeker Payment	26
South Gippsland	Low Income Card	57
South Gippsland	Mobility Allowance	21
South Gippsland	Paid Parental Leave	29
South Gippsland	Parenting Payment Partnered	60
South Gippsland	Parenting Payment Single	64
South Gippsland	Pensioner Education Supplement	25
South Gippsland	Seniors Health Card	38
South Gippsland	Special Benefit	14
South Gippsland	Tertiary Access Payment	35
South Gippsland	Youth Allowance Apprentice	51
South Gippsland	Youth Allowance Jobseekers	25
South Gippsland	Youth Allowance Students	44
South Perth	ABSTUDY - Non-Schooling A	30
South Perth	ABSTUDY - Schooling A	46
South Perth	ACCS Grandparent	48
South Perth	ACCS Temporary Financial Hardship	39
South Perth	ACCS Transition to Work	63
South Perth	Age Pension	92
South Perth	Assistance for Isolated Children	0
South Perth	Austudy	61
South Perth	Carer Allowance	48
South Perth	Carer Payment	78
South Perth	Child Care Subsidy	26
South Perth	Crisis Payment	6
South Perth	Dad and Partner Pay	28
South Perth	Disability Support Pension	97
South Perth	Essential Medical Equipment	51
South Perth	Family Tax Benefit Lump Sum	11
South Perth	Family Tax Benefit New Claim	66
South Perth	Fares Allowance	0
South Perth	Home Equity Access Scheme	0
South Perth	JobSeeker Payment	26
South Perth	Low Income Card	64
South Perth	Mobility Allowance	46
South Perth	Paid Parental Leave	39
South Perth	Parenting Payment Partnered	89
South Perth	Parenting Payment Single	61
South Perth	Pensioner Education Supplement	33
South Perth	Seniors Health Card	45
South Perth	Special Benefit	45
South Perth	Stillborn Baby Payment	4
South Perth	Tertiary Access Payment	31
South Perth	Youth Allowance Apprentice	40
South Perth	Youth Allowance Jobseekers	24

LGA	SERVICE REASON	Average Days To Process
South Perth	Youth Allowance Students	57
Southern Downs	ABSTUDY - Non-Schooling A	5
Southern Downs	ABSTUDY - Schooling A	11
Southern Downs	ACCS Grandparent	0
Southern Downs	ACCS Temporary Financial Hardship	44
Southern Downs	ACCS Transition to Work	62
Southern Downs	Age Pension	88
Southern Downs	Assistance for Isolated Children	1
Southern Downs	Austudy	59
Southern Downs	Carer Allowance	45
Southern Downs	Carer Payment	67
Southern Downs	Child Care Subsidy	22
Southern Downs	Crisis Payment	5
Southern Downs	Dad and Partner Pay	31
Southern Downs	Disability Support Pension	98
Southern Downs	Essential Medical Equipment	46
Southern Downs	Ex-Carer Allowance (Child) Health Care Card	17
Southern Downs	Family Tax Benefit Lump Sum	13
Southern Downs	Family Tax Benefit New Claim	56
Southern Downs	Farm Household Allowance	82
Southern Downs	Foster Child Health Care Card	10
Southern Downs	Home Equity Access Scheme	0
Southern Downs	JobSeeker Payment	20
Southern Downs	Low Income Card	63
Southern Downs	Mobility Allowance	31
Southern Downs	Paid Parental Leave	26
Southern Downs	Parenting Payment Partnered	56
Southern Downs	Parenting Payment Single	54
Southern Downs	Pensioner Education Supplement	21
Southern Downs	Seniors Health Card	34
Southern Downs	Special Benefit	27
Southern Downs	Tertiary Access Payment	40
Southern Downs	Youth Allowance Apprentice	53
Southern Downs	Youth Allowance Jobseekers	27
Southern Downs	Youth Allowance Students	49
Southern Grampian	ABSTUDY - Non-Schooling A	0
Southern Grampian	ACCS Grandparent	7
Southern Grampian	ACCS Temporary Financial Hardship	41
Southern Grampian	ACCS Transition to Work	47
Southern Grampian	Age Pension	49
Southern Grampian	Assistance for Isolated Children	0
Southern Grampian	Austudy	57
Southern Grampian	Carer Allowance	62
Southern Grampian	Carer Payment	103
Southern Grampian	Child Care Subsidy	23
Southern Grampian	Crisis Payment	9
Southern Grampian	Dad and Partner Pay	29

LGA	SERVICE REASON	Average Days To Process
Southern Grampian	Disability Support Pension	88
Southern Grampian	Double Orphan Pension	1
Southern Grampian	Ex-Carer Allowance (Child) Health Care Card	1
Southern Grampian	Family Tax Benefit Lump Sum	11
Southern Grampian	Family Tax Benefit New Claim	49
Southern Grampian	Fares Allowance	0
Southern Grampian	Farm Household Allowance	45
Southern Grampian	Foster Child Health Care Card	16
Southern Grampian	Home Equity Access Scheme	0
Southern Grampian	JobSeeker Payment	17
Southern Grampian	Low Income Card	52
Southern Grampian	Mobility Allowance	21
Southern Grampian	Paid Parental Leave	26
Southern Grampian	Parenting Payment Partnered	63
Southern Grampian	Parenting Payment Single	60
Southern Grampian	Pensioner Education Supplement	37
Southern Grampian	Seniors Health Card	41
Southern Grampian	Tertiary Access Payment	39
Southern Grampian	Youth Allowance Apprentice	48
Southern Grampian	Youth Allowance Jobseekers	22
Southern Grampian	Youth Allowance Students	34
Southern Mallee	Age Pension	45
Southern Mallee	Assistance for Isolated Children	0
Southern Mallee	Austudy	66
Southern Mallee	Carer Allowance	24
Southern Mallee	Carer Payment	3
Southern Mallee	Child Care Subsidy	22
Southern Mallee	Crisis Payment	3
Southern Mallee	Disability Support Pension	9
Southern Mallee	Essential Medical Equipment	27
Southern Mallee	Family Tax Benefit Lump Sum	12
Southern Mallee	Family Tax Benefit New Claim	48
Southern Mallee	Home Equity Access Scheme	0
Southern Mallee	JobSeeker Payment	13
Southern Mallee	Low Income Card	115
Southern Mallee	Paid Parental Leave	22
Southern Mallee	Parenting Payment Partnered	24
Southern Mallee	Parenting Payment Single	0
Southern Mallee	Seniors Health Card	181
Southern Mallee	Tertiary Access Payment	45
Southern Mallee	Youth Allowance Jobseekers	16
Southern Mallee	Youth Allowance Students	37
Southern Midlands	ABSTUDY - Non-Schooling A	19
Southern Midlands	ABSTUDY - Schooling A	7
Southern Midlands	ACCS Temporary Financial Hardship	28
Southern Midlands	ACCS Transition to Work	79
Southern Midlands	Age Pension	86

LGA	SERVICE REASON	Average Days To Process
Southern Midlands	Austudy	80
Southern Midlands	Carer Allowance	42
Southern Midlands	Carer Payment	63
Southern Midlands	Child Care Subsidy	20
Southern Midlands	Crisis Payment	3
Southern Midlands	Disability Support Pension	90
Southern Midlands	Essential Medical Equipment	43
Southern Midlands	Ex-Carer Allowance (Child) Health Care Card	30
Southern Midlands	Family Tax Benefit Lump Sum	0
Southern Midlands	Family Tax Benefit New Claim	56
Southern Midlands	Farm Household Allowance	29
Southern Midlands	Home Equity Access Scheme	0
Southern Midlands	JobSeeker Payment	27
Southern Midlands	Low Income Card	50
Southern Midlands	Mobility Allowance	2
Southern Midlands	Paid Parental Leave	19
Southern Midlands	Parenting Payment Partnered	83
Southern Midlands	Parenting Payment Single	35
Southern Midlands	Pensioner Education Supplement	27
Southern Midlands	Seniors Health Card	52
Southern Midlands	Youth Allowance Jobseekers	19
Southern Midlands	Youth Allowance Students	51
Stirling	ABSTUDY - Non-Schooling A	45
Stirling	ABSTUDY - PES	26
Stirling	ABSTUDY - Schooling A	22
Stirling	ACCS Grandparent	45
Stirling	ACCS Temporary Financial Hardship	36
Stirling	ACCS Transition to Work	49
Stirling	Age Pension	91
Stirling	Assistance for Isolated Children	0
Stirling	Austudy	57
Stirling	Carer Allowance	43
Stirling	Carer Payment	66
Stirling	Child Care Subsidy	26
Stirling	Crisis Payment	5
Stirling	Dad and Partner Pay	47
Stirling	Disability Support Pension	109
Stirling	Essential Medical Equipment	37
Stirling	Ex-Carer Allowance (Child) Health Care Card	3
Stirling	Family Tax Benefit Lump Sum	11
Stirling	Family Tax Benefit New Claim	58
Stirling	Fares Allowance	0
Stirling	Foster Child Health Care Card	0
Stirling	Home Equity Access Scheme	0
Stirling	JobSeeker Payment	23
Stirling	Low Income Card	60
Stirling	Mobility Allowance	39

LGA	SERVICE REASON	Average Days To Process
Stirling	Paid Parental Leave	34
Stirling	Parenting Payment Partnered	66
Stirling	Parenting Payment Single	58
Stirling	Pensioner Education Supplement	25
Stirling	Seniors Health Card	41
Stirling	Special Benefit	31
Stirling	Stillborn Baby Payment	3
Stirling	Tertiary Access Payment	57
Stirling	Youth Allowance Apprentice	84
Stirling	Youth Allowance Jobseekers	26
Stirling	Youth Allowance Students	54
Stonnington	ABSTUDY - Non-Schooling A	43
Stonnington	ACCS Temporary Financial Hardship	31
Stonnington	ACCS Transition to Work	82
Stonnington	Age Pension	87
Stonnington	Austudy	54
Stonnington	Carer Allowance	53
Stonnington	Carer Payment	65
Stonnington	Child Care Subsidy	25
Stonnington	Crisis Payment	7
Stonnington	Dad and Partner Pay	56
Stonnington	Disability Support Pension	118
Stonnington	Essential Medical Equipment	60
Stonnington	Ex-Carer Allowance (Child) Health Care Card	3
Stonnington	Family Tax Benefit Lump Sum	18
Stonnington	Family Tax Benefit New Claim	59
Stonnington	Fares Allowance	0
Stonnington	Foster Child Health Care Card	7
Stonnington	Home Equity Access Scheme	0
Stonnington	JobSeeker Payment	28
Stonnington	Low Income Card	57
Stonnington	Mobility Allowance	21
Stonnington	Paid Parental Leave	33
Stonnington	Parenting Payment Partnered	76
Stonnington	Parenting Payment Single	64
Stonnington	Pensioner Education Supplement	17
Stonnington	Seniors Health Card	44
Stonnington	Special Benefit	19
Stonnington	Status Resolution Support Services	8
Stonnington	Tertiary Access Payment	37
Stonnington	Youth Allowance Apprentice	65
Stonnington	Youth Allowance Jobseekers	27
Stonnington	Youth Allowance Students	53
Strathbogie	ABSTUDY - Schooling A	11
Strathbogie	ACCS Grandparent	1
Strathbogie	ACCS Transition to Work	61
Strathbogie	Age Pension	73

LGA	SERVICE REASON	Average Days To Process
Strathbogie	Assistance for Isolated Children	0
Strathbogie	Austudy	69
Strathbogie	Carer Allowance	53
Strathbogie	Carer Payment	53
Strathbogie	Child Care Subsidy	27
Strathbogie	Crisis Payment	7
Strathbogie	Dad and Partner Pay	83
Strathbogie	Disability Support Pension	132
Strathbogie	Essential Medical Equipment	0
Strathbogie	Family Tax Benefit Lump Sum	18
Strathbogie	Family Tax Benefit New Claim	60
Strathbogie	Farm Household Allowance	15
Strathbogie	Home Equity Access Scheme	0
Strathbogie	JobSeeker Payment	25
Strathbogie	Low Income Card	65
Strathbogie	Mobility Allowance	18
Strathbogie	Paid Parental Leave	32
Strathbogie	Parenting Payment Partnered	74
Strathbogie	Parenting Payment Single	55
Strathbogie	Pensioner Education Supplement	43
Strathbogie	Seniors Health Card	41
Strathbogie	Tertiary Access Payment	19
Strathbogie	Youth Allowance Apprentice	62
Strathbogie	Youth Allowance Jobseekers	13
Strathbogie	Youth Allowance Students	50
Strathfield	ABSTUDY - Non-Schooling A	50
Strathfield	ABSTUDY - PES	1
Strathfield	ABSTUDY - Schooling A	19
Strathfield	ACCS Temporary Financial Hardship	51
Strathfield	ACCS Transition to Work	37
Strathfield	Age Pension	78
Strathfield	Assistance for Isolated Children	0
Strathfield	Austudy	57
Strathfield	Carer Allowance	61
Strathfield	Carer Payment	75
Strathfield	Child Care Subsidy	30
Strathfield	Crisis Payment	8
Strathfield	Dad and Partner Pay	43
Strathfield	Disability Support Pension	77
Strathfield	Essential Medical Equipment	23
Strathfield	Family Tax Benefit Lump Sum	12
Strathfield	Family Tax Benefit New Claim	71
Strathfield	Home Equity Access Scheme	0
Strathfield	JobSeeker Payment	28
Strathfield	Low Income Card	59
Strathfield	Paid Parental Leave	43
Strathfield	Parenting Payment Partnered	84

LGA	SERVICE REASON	Average Days To Process
Strathfield	Parenting Payment Single	77
Strathfield	Pensioner Education Supplement	33
Strathfield	Seniors Health Card	52
Strathfield	Special Benefit	38
Strathfield	Tertiary Access Payment	41
Strathfield	Youth Allowance Apprentice	49
Strathfield	Youth Allowance Jobseekers	31
Strathfield	Youth Allowance Students	54
Streaky Bay	ACCS Transition to Work	76
Streaky Bay	Age Pension	116
Streaky Bay	Assistance for Isolated Children	0
Streaky Bay	Carer Allowance	141
Streaky Bay	Carer Payment	157
Streaky Bay	Child Care Subsidy	18
Streaky Bay	Disability Support Pension	139
Streaky Bay	Family Tax Benefit Lump Sum	9
Streaky Bay	Family Tax Benefit New Claim	95
Streaky Bay	Home Equity Access Scheme	0
Streaky Bay	JobSeeker Payment	10
Streaky Bay	Low Income Card	37
Streaky Bay	Paid Parental Leave	22
Streaky Bay	Parenting Payment Partnered	0
Streaky Bay	Parenting Payment Single	89
Streaky Bay	Seniors Health Card	33
Streaky Bay	Tertiary Access Payment	19
Streaky Bay	Youth Allowance Apprentice	68
Streaky Bay	Youth Allowance Students	43
Subiaco	ABSTUDY - Non-Schooling A	58
Subiaco	ABSTUDY - PES	1
Subiaco	ACCS Temporary Financial Hardship	28
Subiaco	Age Pension	105
Subiaco	Assistance for Isolated Children	0
Subiaco	Austudy	74
Subiaco	Carer Allowance	43
Subiaco	Carer Payment	85
Subiaco	Child Care Subsidy	28
Subiaco	Crisis Payment	7
Subiaco	Dad and Partner Pay	54
Subiaco	Disability Support Pension	125
Subiaco	Essential Medical Equipment	23
Subiaco	Family Tax Benefit Lump Sum	31
Subiaco	Family Tax Benefit New Claim	64
Subiaco	Home Equity Access Scheme	0
Subiaco	JobSeeker Payment	32
Subiaco	Low Income Card	66
Subiaco	Paid Parental Leave	26
Subiaco	Parenting Payment Partnered	29

LGA	SERVICE REASON	Average Days To Process
Subiaco	Parenting Payment Single	106
Subiaco	Pensioner Education Supplement	20
Subiaco	Seniors Health Card	40
Subiaco	Special Benefit	13
Subiaco	Tertiary Access Payment	39
Subiaco	Youth Allowance Jobseekers	25
Subiaco	Youth Allowance Students	61
Sunshine Coast	ABSTUDY - Non-Schooling A	35
Sunshine Coast	ABSTUDY - PES	2
Sunshine Coast	ABSTUDY - Schooling A	25
Sunshine Coast	ACCS Grandparent	33
Sunshine Coast	ACCS Temporary Financial Hardship	37
Sunshine Coast	ACCS Transition to Work	58
Sunshine Coast	Age Pension	94
Sunshine Coast	Assistance for Isolated Children	1
Sunshine Coast	Austudy	55
Sunshine Coast	Carer Allowance	45
Sunshine Coast	Carer Payment	70
Sunshine Coast	Child Care Subsidy	26
Sunshine Coast	Crisis Payment	5
Sunshine Coast	Dad and Partner Pay	61
Sunshine Coast	Disability Support Pension	110
Sunshine Coast	Double Orphan Pension	1
Sunshine Coast	Essential Medical Equipment	44
Sunshine Coast	Ex-Carer Allowance (Child) Health Care Card	5
Sunshine Coast	Family Tax Benefit Lump Sum	14
Sunshine Coast	Family Tax Benefit New Claim	56
Sunshine Coast	Fares Allowance	0
Sunshine Coast	Farm Household Allowance	163
Sunshine Coast	Foster Child Health Care Card	7
Sunshine Coast	Home Equity Access Scheme	0
Sunshine Coast	JobSeeker Payment	25
Sunshine Coast	Low Income Card	63
Sunshine Coast	Mobility Allowance	33
Sunshine Coast	Paid Parental Leave	27
Sunshine Coast	Parenting Payment Partnered	70
Sunshine Coast	Parenting Payment Single	59
Sunshine Coast	Pensioner Education Supplement	25
Sunshine Coast	Seniors Health Card	40
Sunshine Coast	Special Benefit	16
Sunshine Coast	Stillborn Baby Payment	3
Sunshine Coast	Tertiary Access Payment	37
Sunshine Coast	Youth Allowance Apprentice	54
Sunshine Coast	Youth Allowance Jobseekers	25
Sunshine Coast	Youth Allowance Students	51
Sunshine Coast (R)	Austudy	48
Surf Coast	ABSTUDY - Non-Schooling A	49

LGA	SERVICE REASON	Average Days To Process
Surf Coast	ACCS Temporary Financial Hardship	28
Surf Coast	ACCS Transition to Work	49
Surf Coast	Age Pension	102
Surf Coast	Assistance for Isolated Children	0
Surf Coast	Austudy	43
Surf Coast	Carer Allowance	38
Surf Coast	Carer Payment	73
Surf Coast	Child Care Subsidy	23
Surf Coast	Crisis Payment	4
Surf Coast	Dad and Partner Pay	42
Surf Coast	Disability Support Pension	113
Surf Coast	Ex-Carer Allowance (Child) Health Care Card	2
Surf Coast	Family Tax Benefit Lump Sum	13
Surf Coast	Family Tax Benefit New Claim	51
Surf Coast	Fares Allowance	0
Surf Coast	Farm Household Allowance	35
Surf Coast	Foster Child Health Care Card	40
Surf Coast	Home Equity Access Scheme	0
Surf Coast	JobSeeker Payment	29
Surf Coast	Low Income Card	58
Surf Coast	Mobility Allowance	42
Surf Coast	Paid Parental Leave	30
Surf Coast	Parenting Payment Partnered	68
Surf Coast	Parenting Payment Single	66
Surf Coast	Pensioner Education Supplement	19
Surf Coast	Seniors Health Card	45
Surf Coast	Tertiary Access Payment	57
Surf Coast	Youth Allowance Apprentice	61
Surf Coast	Youth Allowance Jobseekers	26
Surf Coast	Youth Allowance Students	46
Sutherland	ABSTUDY - Non-Schooling A	36
Sutherland	ABSTUDY - Schooling A	36
Sutherland	ACCS Grandparent	59
Sutherland	ACCS Temporary Financial Hardship	33
Sutherland	ACCS Transition to Work	64
Sutherland	Age Pension	96
Sutherland	Assistance for Isolated Children	0
Sutherland	Austudy	62
Sutherland	Carer Allowance	47
Sutherland	Carer Payment	73
Sutherland	Child Care Subsidy	23
Sutherland	Crisis Payment	4
Sutherland	Dad and Partner Pay	49
Sutherland	Disability Support Pension	109
Sutherland	Essential Medical Equipment	55
Sutherland	Ex-Carer Allowance (Child) Health Care Card	14
Sutherland	Family Tax Benefit Lump Sum	14

LGA	SERVICE REASON	Average Days To Process
Sutherland	Family Tax Benefit New Claim	58
Sutherland	Fares Allowance	0
Sutherland	Foster Child Health Care Card	4
Sutherland	Home Equity Access Scheme	0
Sutherland	JobSeeker Payment	25
Sutherland	Low Income Card	66
Sutherland	Mobility Allowance	30
Sutherland	Paid Parental Leave	30
Sutherland	Parenting Payment Partnered	58
Sutherland	Parenting Payment Single	63
Sutherland	Pensioner Education Supplement	24
Sutherland	Seniors Health Card	43
Sutherland	Special Benefit	22
Sutherland	Stillborn Baby Payment	1
Sutherland	Tertiary Access Payment	42
Sutherland	Youth Allowance Apprentice	60
Sutherland	Youth Allowance Jobseekers	28
Sutherland	Youth Allowance Students	51
Swan	ABSTUDY - Non-Schooling A	31
Swan	ABSTUDY - PES	11
Swan	ABSTUDY - Schooling A	21
Swan	ACCS Grandparent	62
Swan	ACCS Temporary Financial Hardship	44
Swan	ACCS Transition to Work	58
Swan	Age Pension	86
Swan	Assistance for Isolated Children	0
Swan	Austudy	61
Swan	Carer Allowance	48
Swan	Carer Payment	66
Swan	Child Care Benefit Registered Care	222
Swan	Child Care Subsidy	25
Swan	Crisis Payment	5
Swan	Dad and Partner Pay	50
Swan	Disability Support Pension	102
Swan	Essential Medical Equipment	39
Swan	Ex-Carer Allowance (Child) Health Care Card	4
Swan	Family Tax Benefit Lump Sum	13
Swan	Family Tax Benefit New Claim	57
Swan	Fares Allowance	0
Swan	Foster Child Health Care Card	36
Swan	Home Equity Access Scheme	0
Swan	JobSeeker Payment	22
Swan	Low Income Card	59
Swan	Mobility Allowance	36
Swan	Paid Parental Leave	29
Swan	Parenting Payment Partnered	61
Swan	Parenting Payment Single	60

LGA	SERVICE REASON	Average Days To Process
Swan	Pensioner Education Supplement	25
Swan	Seniors Health Card	43
Swan	Special Benefit	22
Swan	Status Resolution Support Services	10
Swan	Stillborn Baby Payment	5
Swan	Tertiary Access Payment	49
Swan	Youth Allowance Apprentice	61
Swan	Youth Allowance Jobseekers	24
Swan	Youth Allowance Students	50
Swan Hill	ABSTUDY - Non-Schooling A	36
Swan Hill	ABSTUDY - PES	3
Swan Hill	ABSTUDY - Schooling A	33
Swan Hill	ACCS Grandparent	73
Swan Hill	ACCS Temporary Financial Hardship	25
Swan Hill	ACCS Transition to Work	45
Swan Hill	Age Pension	81
Swan Hill	Assistance for Isolated Children	0
Swan Hill	Austudy	55
Swan Hill	Carer Allowance	48
Swan Hill	Carer Payment	67
Swan Hill	Child Care Subsidy	23
Swan Hill	Crisis Payment	8
Swan Hill	Dad and Partner Pay	31
Swan Hill	Disability Support Pension	107
Swan Hill	Essential Medical Equipment	61
Swan Hill	Ex-Carer Allowance (Child) Health Care Card	0
Swan Hill	Family Tax Benefit Lump Sum	13
Swan Hill	Family Tax Benefit New Claim	56
Swan Hill	Fares Allowance	0
Swan Hill	JobSeeker Payment	22
Swan Hill	Low Income Card	52
Swan Hill	Paid Parental Leave	33
Swan Hill	Parenting Payment Partnered	64
Swan Hill	Parenting Payment Single	58
Swan Hill	Pensioner Education Supplement	35
Swan Hill	Seniors Health Card	42
Swan Hill	Special Benefit	29
Swan Hill	Tertiary Access Payment	39
Swan Hill	Youth Allowance Apprentice	48
Swan Hill	Youth Allowance Jobseekers	34
Swan Hill	Youth Allowance Students	47
Sydney	ABSTUDY - Non-Schooling A	30
Sydney	ABSTUDY - PES	5
Sydney	ABSTUDY - Schooling A	14
Sydney	ACCS Grandparent	84
Sydney	ACCS Temporary Financial Hardship	29
Sydney	ACCS Transition to Work	57

LGA	SERVICE REASON	Average Days To Process
Sydney	Age Pension	79
Sydney	Assistance for Isolated Children	0
Sydney	Austudy	52
Sydney	Carer Allowance	53
Sydney	Carer Payment	66
Sydney	Child Care Subsidy	28
Sydney	Crisis Payment	3
Sydney	Dad and Partner Pay	54
Sydney	Disability Support Pension	110
Sydney	Essential Medical Equipment	56
Sydney	Ex-Carer Allowance (Child) Health Care Card	9
Sydney	Family Tax Benefit Lump Sum	12
Sydney	Family Tax Benefit New Claim	63
Sydney	Fares Allowance	0
Sydney	Home Equity Access Scheme	0
Sydney	JobSeeker Payment	24
Sydney	Low Income Card	58
Sydney	Mobility Allowance	32
Sydney	Paid Parental Leave	38
Sydney	Parenting Payment Partnered	63
Sydney	Parenting Payment Single	56
Sydney	Pensioner Education Supplement	25
Sydney	Seniors Health Card	39
Sydney	Special Benefit	29
Sydney	Status Resolution Support Services	5
Sydney	Stillborn Baby Payment	1
Sydney	Tertiary Access Payment	30
Sydney	Youth Allowance Apprentice	43
Sydney	Youth Allowance Jobseekers	27
Sydney	Youth Allowance Students	52
Tablelands	ABSTUDY - Non-Schooling A	31
Tablelands	ABSTUDY - PES	6
Tablelands	ABSTUDY - Schooling A	15
Tablelands	ACCS Grandparent	13
Tablelands	ACCS Temporary Financial Hardship	27
Tablelands	ACCS Transition to Work	65
Tablelands	Age Pension	80
Tablelands	Assistance for Isolated Children	0
Tablelands	Austudy	59
Tablelands	Carer Allowance	45
Tablelands	Carer Payment	60
Tablelands	Child Care Subsidy	22
Tablelands	Crisis Payment	4
Tablelands	Dad and Partner Pay	17
Tablelands	Disability Support Pension	81
Tablelands	Essential Medical Equipment	50
Tablelands	Ex-Carer Allowance (Child) Health Care Card	7

LGA	SERVICE REASON	Average Days To Process
Tablelands	Family Tax Benefit Lump Sum	13
Tablelands	Family Tax Benefit New Claim	59
Tablelands	Fares Allowance	0
Tablelands	Farm Household Allowance	20
Tablelands	Home Equity Access Scheme	0
Tablelands	JobSeeker Payment	22
Tablelands	Low Income Card	62
Tablelands	Mobility Allowance	44
Tablelands	Paid Parental Leave	31
Tablelands	Parenting Payment Partnered	65
Tablelands	Parenting Payment Single	60
Tablelands	Pensioner Education Supplement	24
Tablelands	Seniors Health Card	41
Tablelands	Special Benefit	2
Tablelands	Stillborn Baby Payment	14
Tablelands	Tertiary Access Payment	38
Tablelands	Youth Allowance Apprentice	51
Tablelands	Youth Allowance Jobseekers	26
Tablelands	Youth Allowance Students	59
Tammin	Carer Allowance	2
Tammin	Carer Payment	2
Tammin	Crisis Payment	0
Tammin	Disability Support Pension	80
Tammin	Family Tax Benefit New Claim	24
Tammin	JobSeeker Payment	13
Tammin	Low Income Card	9
Tammin	Parenting Payment Partnered	0
Tammin	Parenting Payment Single	103
Tammin	Pensioner Education Supplement	159
Tammin	Stillborn Baby Payment	0
Tammin	Youth Allowance Jobseekers	5
Tamworth	ABSTUDY - Non-Schooling A	43
Tamworth	ABSTUDY - PES	0
Tamworth	ABSTUDY - Schooling A	21
Tamworth	ACCS Grandparent	56
Tamworth	ACCS Temporary Financial Hardship	39
Tamworth	ACCS Transition to Work	54
Tamworth	Age Pension	79
Tamworth	Assistance for Isolated Children	0
Tamworth	Austudy	38
Tamworth	Carer Allowance	38
Tamworth	Carer Payment	68
Tamworth	Child Care Subsidy	24
Tamworth	Crisis Payment	5
Tamworth	Dad and Partner Pay	61
Tamworth	Disability Support Pension	88
Tamworth	Double Orphan Pension	1

LGA	SERVICE REASON	Average Days To Process
Tamworth	Essential Medical Equipment	41
Tamworth	Ex-Carer Allowance (Child) Health Care Card	9
Tamworth	Family Tax Benefit Lump Sum	15
Tamworth	Family Tax Benefit New Claim	54
Tamworth	Fares Allowance	0
Tamworth	Farm Household Allowance	69
Tamworth	Foster Child Health Care Card	12
Tamworth	Home Equity Access Scheme	0
Tamworth	JobSeeker Payment	19
Tamworth	Low Income Card	61
Tamworth	Mobility Allowance	38
Tamworth	Paid Parental Leave	25
Tamworth	Parenting Payment Partnered	56
Tamworth	Parenting Payment Single	57
Tamworth	Pensioner Education Supplement	22
Tamworth	Seniors Health Card	35
Tamworth	Special Benefit	20
Tamworth	Stillborn Baby Payment	15
Tamworth	Tertiary Access Payment	34
Tamworth	Youth Allowance Apprentice	50
Tamworth	Youth Allowance Jobseekers	27
Tamworth	Youth Allowance Students	50
Tasman	ABSTUDY - Non-Schooling A	13
Tasman	ABSTUDY - Schooling A	21
Tasman	ACCS Grandparent	6
Tasman	Age Pension	91
Tasman	Assistance for Isolated Children	3
Tasman	Austudy	62
Tasman	Carer Allowance	19
Tasman	Carer Payment	0
Tasman	Child Care Subsidy	26
Tasman	Crisis Payment	3
Tasman	Disability Support Pension	165
Tasman	Family Tax Benefit Lump Sum	26
Tasman	Family Tax Benefit New Claim	41
Tasman	Home Equity Access Scheme	0
Tasman	JobSeeker Payment	40
Tasman	Low Income Card	65
Tasman	Paid Parental Leave	31
Tasman	Parenting Payment Partnered	81
Tasman	Parenting Payment Single	59
Tasman	Seniors Health Card	34
Tasman	Special Benefit	7
Tasman	Tertiary Access Payment	21
Tasman	Youth Allowance Jobseekers	7
Tasman	Youth Allowance Students	57
Tatiara	Age Pension	93

LGA	SERVICE REASON	Average Days To Process
Tatiara	Assistance for Isolated Children	0
Tatiara	Austudy	87
Tatiara	Carer Allowance	30
Tatiara	Carer Payment	61
Tatiara	Child Care Subsidy	33
Tatiara	Crisis Payment	7
Tatiara	Dad and Partner Pay	51
Tatiara	Disability Support Pension	118
Tatiara	Essential Medical Equipment	35
Tatiara	Family Tax Benefit Lump Sum	11
Tatiara	Family Tax Benefit New Claim	64
Tatiara	Farm Household Allowance	20
Tatiara	JobSeeker Payment	19
Tatiara	Low Income Card	63
Tatiara	Paid Parental Leave	33
Tatiara	Parenting Payment Partnered	94
Tatiara	Parenting Payment Single	78
Tatiara	Seniors Health Card	22
Tatiara	Special Benefit	1
Tatiara	Tertiary Access Payment	25
Tatiara	Youth Allowance Jobseekers	23
Tatiara	Youth Allowance Students	40
Tea Tree Gully	ABSTUDY - Non-Schooling A	25
Tea Tree Gully	ABSTUDY - Schooling A	43
Tea Tree Gully	ACCS Grandparent	71
Tea Tree Gully	ACCS Temporary Financial Hardship	38
Tea Tree Gully	ACCS Transition to Work	64
Tea Tree Gully	Age Pension	91
Tea Tree Gully	Assistance for Isolated Children	0
Tea Tree Gully	Austudy	54
Tea Tree Gully	Carer Allowance	37
Tea Tree Gully	Carer Payment	64
Tea Tree Gully	Child Care Subsidy	25
Tea Tree Gully	Crisis Payment	5
Tea Tree Gully	Dad and Partner Pay	65
Tea Tree Gully	Disability Support Pension	103
Tea Tree Gully	Essential Medical Equipment	46
Tea Tree Gully	Ex-Carer Allowance (Child) Health Care Card	2
Tea Tree Gully	Family Tax Benefit Lump Sum	12
Tea Tree Gully	Family Tax Benefit New Claim	56
Tea Tree Gully	Fares Allowance	0
Tea Tree Gully	Foster Child Health Care Card	18
Tea Tree Gully	Home Equity Access Scheme	0
Tea Tree Gully	JobSeeker Payment	24
Tea Tree Gully	Low Income Card	60
Tea Tree Gully	Mobility Allowance	35
Tea Tree Gully	Paid Parental Leave	27

LGA	SERVICE REASON	Average Days To Process
Tea Tree Gully	Parenting Payment Partnered	60
Tea Tree Gully	Parenting Payment Single	69
Tea Tree Gully	Pensioner Education Supplement	22
Tea Tree Gully	Seniors Health Card	41
Tea Tree Gully	Special Benefit	16
Tea Tree Gully	Stillborn Baby Payment	24
Tea Tree Gully	Tertiary Access Payment	40
Tea Tree Gully	Youth Allowance Apprentice	71
Tea Tree Gully	Youth Allowance Jobseekers	25
Tea Tree Gully	Youth Allowance Students	51
Temora	ABSTUDY - Non-Schooling A	72
Temora	ABSTUDY - Schooling A	12
Temora	ACCS Transition to Work	63
Temora	Age Pension	121
Temora	Austudy	54
Temora	Carer Allowance	30
Temora	Carer Payment	46
Temora	Child Care Subsidy	19
Temora	Crisis Payment	7
Temora	Disability Support Pension	128
Temora	Ex-Carer Allowance (Child) Health Care Card	23
Temora	Family Tax Benefit Lump Sum	28
Temora	Family Tax Benefit New Claim	47
Temora	JobSeeker Payment	15
Temora	Low Income Card	64
Temora	Paid Parental Leave	33
Temora	Parenting Payment Partnered	78
Temora	Parenting Payment Single	55
Temora	Pensioner Education Supplement	21
Temora	Seniors Health Card	38
Temora	Special Benefit	44
Temora	Tertiary Access Payment	37
Temora	Youth Allowance Jobseekers	38
Temora	Youth Allowance Students	48
Tenterfield	ABSTUDY - Non-Schooling A	36
Tenterfield	ABSTUDY - PES	7
Tenterfield	ABSTUDY - Schooling A	26
Tenterfield	ACCS Temporary Financial Hardship	62
Tenterfield	ACCS Transition to Work	59
Tenterfield	Age Pension	70
Tenterfield	Assistance for Isolated Children	0
Tenterfield	Austudy	56
Tenterfield	Carer Allowance	43
Tenterfield	Carer Payment	69
Tenterfield	Child Care Subsidy	20
Tenterfield	Crisis Payment	5
Tenterfield	Disability Support Pension	161

LGA	SERVICE REASON	Average Days To Process
Tenterfield	Essential Medical Equipment	43
Tenterfield	Family Tax Benefit Lump Sum	17
Tenterfield	Family Tax Benefit New Claim	52
Tenterfield	Fares Allowance	0
Tenterfield	Farm Household Allowance	0
Tenterfield	Home Equity Access Scheme	0
Tenterfield	JobSeeker Payment	21
Tenterfield	Low Income Card	63
Tenterfield	Mobility Allowance	22
Tenterfield	Paid Parental Leave	37
Tenterfield	Parenting Payment Partnered	73
Tenterfield	Parenting Payment Single	71
Tenterfield	Pensioner Education Supplement	21
Tenterfield	Seniors Health Card	40
Tenterfield	Tertiary Access Payment	42
Tenterfield	Youth Allowance Apprentice	50
Tenterfield	Youth Allowance Jobseekers	29
Tenterfield	Youth Allowance Students	58
The Hills	ABSTUDY - Non-Schooling A	40
The Hills	ABSTUDY - Schooling A	21
The Hills	ACCS Temporary Financial Hardship	31
The Hills	ACCS Transition to Work	55
The Hills	Age Pension	100
The Hills	Assistance for Isolated Children	0
The Hills	Austudy	61
The Hills	Carer Allowance	53
The Hills	Carer Payment	90
The Hills	Child Care Subsidy	24
The Hills	Crisis Payment	4
The Hills	Dad and Partner Pay	58
The Hills	Disability Support Pension	113
The Hills	Double Orphan Pension	8
The Hills	Essential Medical Equipment	36
The Hills	Ex-Carer Allowance (Child) Health Care Card	6
The Hills	Family Tax Benefit Lump Sum	17
The Hills	Family Tax Benefit New Claim	63
The Hills	Fares Allowance	0
The Hills	Foster Child Health Care Card	26
The Hills	Home Equity Access Scheme	0
The Hills	JobSeeker Payment	30
The Hills	Low Income Card	61
The Hills	Mobility Allowance	20
The Hills	Paid Parental Leave	33
The Hills	Parenting Payment Partnered	62
The Hills	Parenting Payment Single	64
The Hills	Pensioner Education Supplement	25
The Hills	Seniors Health Card	46

LGA	SERVICE REASON	Average Days To Process
The Hills	Special Benefit	36
The Hills	Status Resolution Support Services	21
The Hills	Tertiary Access Payment	37
The Hills	Youth Allowance Apprentice	64
The Hills	Youth Allowance Jobseekers	28
The Hills	Youth Allowance Students	54
The Hills Shire (A)	Age Pension	188
The Hills Shire (A)	Parenting Payment Single	137
Three Springs	ABSTUDY - Non-Schooling A	78
Three Springs	Age Pension	73
Three Springs	Child Care Subsidy	12
Three Springs	Family Tax Benefit New Claim	39
Three Springs	JobSeeker Payment	18
Three Springs	Low Income Card	6
Three Springs	Paid Parental Leave	20
Three Springs	Parenting Payment Single	103
Three Springs	Youth Allowance Jobseekers	46
Three Springs	Youth Allowance Students	84
Tiwi Islands	ABSTUDY - Non-Schooling A	6
Tiwi Islands	ABSTUDY - Schooling A	0
Tiwi Islands	Age Pension	37
Tiwi Islands	Assistance for Isolated Children	0
Tiwi Islands	Carer Allowance	42
Tiwi Islands	Carer Payment	52
Tiwi Islands	Child Care Subsidy	12
Tiwi Islands	Crisis Payment	1
Tiwi Islands	Disability Support Pension	133
Tiwi Islands	Family Tax Benefit New Claim	53
Tiwi Islands	JobSeeker Payment	11
Tiwi Islands	Low Income Card	9
Tiwi Islands	Paid Parental Leave	13
Tiwi Islands	Parenting Payment Partnered	18
Tiwi Islands	Parenting Payment Single	30
Tiwi Islands	Youth Allowance Jobseekers	9
Tiwi Islands	Youth Allowance Students	55
Toodyay	ABSTUDY - Non-Schooling A	24
Toodyay	ACCS Transition to Work	42
Toodyay	Age Pension	118
Toodyay	Assistance for Isolated Children	0
Toodyay	Austudy	50
Toodyay	Carer Allowance	53
Toodyay	Carer Payment	61
Toodyay	Child Care Subsidy	30
Toodyay	Crisis Payment	7
Toodyay	Dad and Partner Pay	9
Toodyay	Disability Support Pension	157
Toodyay	Essential Medical Equipment	75

LGA	SERVICE REASON	Average Days To Process
Toodyay	Family Tax Benefit Lump Sum	25
Toodyay	Family Tax Benefit New Claim	57
Toodyay	Foster Child Health Care Card	0
Toodyay	Home Equity Access Scheme	0
Toodyay	JobSeeker Payment	21
Toodyay	Low Income Card	46
Toodyay	Paid Parental Leave	19
Toodyay	Parenting Payment Partnered	45
Toodyay	Parenting Payment Single	50
Toodyay	Pensioner Education Supplement	21
Toodyay	Seniors Health Card	50
Toodyay	Stillborn Baby Payment	30
Toodyay	Tertiary Access Payment	22
Toodyay	Youth Allowance Jobseekers	23
Toodyay	Youth Allowance Students	50
Toowoomba	ABSTUDY - Non-Schooling A	35
Toowoomba	ABSTUDY - PES	23
Toowoomba	ABSTUDY - Schooling A	15
Toowoomba	ACCS Grandparent	28
Toowoomba	ACCS Temporary Financial Hardship	37
Toowoomba	ACCS Transition to Work	107
Toowoomba	Age Pension	86
Toowoomba	Assistance for Isolated Children	0
Toowoomba	Austudy	59
Toowoomba	Carer Allowance	48
Toowoomba	Carer Payment	66
Toowoomba	Child Care Subsidy	26
Toowoomba	Crisis Payment	4
Toowoomba	Dad and Partner Pay	41
Toowoomba	Disability Support Pension	98
Toowoomba	Essential Medical Equipment	53
Toowoomba	Ex-Carer Allowance (Child) Health Care Card	2
Toowoomba	Family Tax Benefit Lump Sum	14
Toowoomba	Family Tax Benefit New Claim	51
Toowoomba	Fares Allowance	0
Toowoomba	Farm Household Allowance	19
Toowoomba	Foster Child Health Care Card	11
Toowoomba	Home Equity Access Scheme	0
Toowoomba	JobSeeker Payment	20
Toowoomba	Low Income Card	61
Toowoomba	Mobility Allowance	36
Toowoomba	Paid Parental Leave	26
Toowoomba	Parenting Payment Partnered	55
Toowoomba	Parenting Payment Single	56
Toowoomba	Pensioner Education Supplement	25
Toowoomba	Seniors Health Card	46
Toowoomba	Special Benefit	21

LGA	SERVICE REASON	Average Days To Process
Toowoomba	Stillborn Baby Payment	1
Toowoomba	Tertiary Access Payment	40
Toowoomba	Youth Allowance Apprentice	55
Toowoomba	Youth Allowance Jobseekers	24
Toowoomba	Youth Allowance Students	48
Torres	ABSTUDY - Non-Schooling A	20
Torres	ABSTUDY - PES	2
Torres	ABSTUDY - Schooling A	51
Torres	ACCS Temporary Financial Hardship	26
Torres	ACCS Transition to Work	89
Torres	Age Pension	76
Torres	Austudy	35
Torres	Carer Allowance	37
Torres	Carer Payment	59
Torres	Child Care Subsidy	28
Torres	Crisis Payment	3
Torres	Disability Support Pension	168
Torres	Family Tax Benefit Lump Sum	18
Torres	Family Tax Benefit New Claim	62
Torres	JobSeeker Payment	21
Torres	Low Income Card	28
Torres	Paid Parental Leave	34
Torres	Parenting Payment Partnered	63
Torres	Parenting Payment Single	48
Torres	Pensioner Education Supplement	21
Torres	Seniors Health Card	71
Torres	Special Benefit	10
Torres	Tertiary Access Payment	41
Torres	Youth Allowance Jobseekers	34
Torres	Youth Allowance Students	60
Torres Strait Island	ABSTUDY - Non-Schooling A	11
Torres Strait Island	ABSTUDY - PES	9
Torres Strait Island	ACCS Transition to Work	77
Torres Strait Island	Age Pension	29
Torres Strait Island	Assistance for Isolated Children	0
Torres Strait Island	Austudy	6
Torres Strait Island	Carer Allowance	68
Torres Strait Island	Carer Payment	65
Torres Strait Island	Child Care Subsidy	19
Torres Strait Island	Crisis Payment	4
Torres Strait Island	Disability Support Pension	127
Torres Strait Island	Family Tax Benefit Lump Sum	20
Torres Strait Island	Family Tax Benefit New Claim	47
Torres Strait Island	JobSeeker Payment	14
Torres Strait Island	Low Income Card	66
Torres Strait Island	Paid Parental Leave	15
Torres Strait Island	Parenting Payment Partnered	44

LGA	SERVICE REASON	Average Days To Process
Torres Strait Island	Parenting Payment Single	50
Torres Strait Island	Pensioner Education Supplement	22
Torres Strait Island	Special Benefit	6
Torres Strait Island	Tertiary Access Payment	62
Torres Strait Island	Youth Allowance Apprentice	74
Torres Strait Island	Youth Allowance Jobseekers	18
Townsville	ABSTUDY - Non-Schooling A	30
Townsville	ABSTUDY - PES	6
Townsville	ABSTUDY - Schooling A	24
Townsville	ACCS Grandparent	51
Townsville	ACCS Temporary Financial Hardship	42
Townsville	ACCS Transition to Work	60
Townsville	Age Pension	82
Townsville	Assistance for Isolated Children	0
Townsville	Austudy	58
Townsville	Carer Allowance	43
Townsville	Carer Payment	61
Townsville	Child Care Subsidy	24
Townsville	Crisis Payment	4
Townsville	Dad and Partner Pay	37
Townsville	Disability Support Pension	101
Townsville	Essential Medical Equipment	47
Townsville	Ex-Carer Allowance (Child) Health Care Card	5
Townsville	Family Tax Benefit Lump Sum	15
Townsville	Family Tax Benefit New Claim	52
Townsville	Fares Allowance	0
Townsville	Foster Child Health Care Card	44
Townsville	Home Equity Access Scheme	0
Townsville	JobSeeker Payment	19
Townsville	Low Income Card	58
Townsville	Mobility Allowance	29
Townsville	Paid Parental Leave	26
Townsville	Parenting Payment Partnered	54
Townsville	Parenting Payment Single	55
Townsville	Pensioner Education Supplement	25
Townsville	Seniors Health Card	38
Townsville	Special Benefit	17
Townsville	Stillborn Baby Payment	11
Townsville	Tertiary Access Payment	44
Townsville	Youth Allowance Apprentice	53
Townsville	Youth Allowance Jobseekers	21
Townsville	Youth Allowance Students	52
Towong	ABSTUDY - Non-Schooling A	16
Towong	ACCS Grandparent	30
Towong	ACCS Transition to Work	36
Towong	Age Pension	123
Towong	Assistance for Isolated Children	0

LGA	SERVICE REASON	Average Days To Process
Towong	Austudy	56
Towong	Carer Allowance	71
Towong	Carer Payment	89
Towong	Child Care Subsidy	29
Towong	Crisis Payment	12
Towong	Disability Support Pension	147
Towong	Family Tax Benefit Lump Sum	17
Towong	Family Tax Benefit New Claim	76
Towong	JobSeeker Payment	34
Towong	Low Income Card	47
Towong	Paid Parental Leave	36
Towong	Parenting Payment Partnered	22
Towong	Parenting Payment Single	99
Towong	Pensioner Education Supplement	21
Towong	Seniors Health Card	49
Towong	Special Benefit	19
Towong	Tertiary Access Payment	45
Towong	Youth Allowance Apprentice	49
Towong	Youth Allowance Jobseekers	55
Towong	Youth Allowance Students	47
Trayning	ABSTUDY - Non-Schooling A	1
Trayning	Age Pension	76
Trayning	Carer Allowance	125
Trayning	Carer Payment	133
Trayning	Crisis Payment	0
Trayning	Disability Support Pension	10
Trayning	Family Tax Benefit New Claim	42
Trayning	JobSeeker Payment	5
Trayning	Low Income Card	35
Trayning	Paid Parental Leave	73
Trayning	Parenting Payment Single	32
Trayning	Pensioner Education Supplement	26
Trayning	Youth Allowance Jobseekers	58
Trayning	Youth Allowance Students	5
Tumby Bay	ABSTUDY - Schooling A	0
Tumby Bay	Age Pension	81
Tumby Bay	Carer Allowance	34
Tumby Bay	Child Care Subsidy	27
Tumby Bay	Disability Support Pension	147
Tumby Bay	Essential Medical Equipment	0
Tumby Bay	Ex-Carer Allowance (Child) Health Care Card	2
Tumby Bay	Family Tax Benefit Lump Sum	20
Tumby Bay	Family Tax Benefit New Claim	51
Tumby Bay	JobSeeker Payment	16
Tumby Bay	Low Income Card	72
Tumby Bay	Paid Parental Leave	28
Tumby Bay	Parenting Payment Partnered	97

LGA	SERVICE REASON	Average Days To Process
Tumby Bay	Parenting Payment Single	54
Tumby Bay	Pensioner Education Supplement	21
Tumby Bay	Seniors Health Card	46
Tumby Bay	Tertiary Access Payment	45
Tumby Bay	Youth Allowance Jobseekers	31
Tumby Bay	Youth Allowance Students	33
Tweed	ABSTUDY - Non-Schooling A	39
Tweed	ABSTUDY - PES	11
Tweed	ABSTUDY - Schooling A	24
Tweed	ACCS Grandparent	81
Tweed	ACCS Temporary Financial Hardship	36
Tweed	ACCS Transition to Work	61
Tweed	Age Pension	87
Tweed	Assistance for Isolated Children	0
Tweed	Austudy	54
Tweed	Carer Allowance	42
Tweed	Carer Payment	68
Tweed	Child Care Subsidy	23
Tweed	Crisis Payment	6
Tweed	Dad and Partner Pay	67
Tweed	Disability Support Pension	113
Tweed	Essential Medical Equipment	39
Tweed	Ex-Carer Allowance (Child) Health Care Card	4
Tweed	Family Tax Benefit Lump Sum	17
Tweed	Family Tax Benefit New Claim	49
Tweed	Fares Allowance	0
Tweed	Home Equity Access Scheme	0
Tweed	JobSeeker Payment	25
Tweed	Low Income Card	57
Tweed	Mobility Allowance	38
Tweed	Paid Parental Leave	26
Tweed	Parenting Payment Partnered	65
Tweed	Parenting Payment Single	60
Tweed	Pensioner Education Supplement	26
Tweed	Seniors Health Card	41
Tweed	Special Benefit	13
Tweed	Stillborn Baby Payment	1
Tweed	Tertiary Access Payment	29
Tweed	Youth Allowance Apprentice	53
Tweed	Youth Allowance Jobseekers	29
Tweed	Youth Allowance Students	45
Unincorp. Other Te	ABSTUDY - Non-Schooling A	21
Unincorp. Other Te	ABSTUDY - Schooling A	0
Unincorp. Other Te	Age Pension	147
Unincorp. Other Te	Carer Allowance	98
Unincorp. Other Te	Carer Payment	106
Unincorp. Other Te	Child Care Subsidy	44

LGA	SERVICE REASON	Average Days To Process
Unincorp. Other Tel	Crisis Payment	1
Unincorp. Other Tel	Disability Support Pension	78
Unincorp. Other Tel	Family Tax Benefit Lump Sum	15
Unincorp. Other Tel	Family Tax Benefit New Claim	67
Unincorp. Other Tel	Fares Allowance	0
Unincorp. Other Tel	JobSeeker Payment	10
Unincorp. Other Tel	Low Income Card	25
Unincorp. Other Tel	Paid Parental Leave	20
Unincorp. Other Tel	Parenting Payment Partnered	39
Unincorp. Other Tel	Parenting Payment Single	50
Unincorp. Other Tel	Seniors Health Card	43
Unincorp. Other Tel	Tertiary Access Payment	52
Unincorp. Other Tel	Youth Allowance Jobseekers	29
Unincorp. Other Tel	Youth Allowance Students	38
Unincorporated AC	ABSTUDY - Non-Schooling A	40
Unincorporated AC	ABSTUDY - PES	14
Unincorporated AC	ABSTUDY - Schooling A	11
Unincorporated AC	ACCS Grandparent	53
Unincorporated AC	ACCS Temporary Financial Hardship	39
Unincorporated AC	ACCS Transition to Work	57
Unincorporated AC	Age Pension	87
Unincorporated AC	Assistance for Isolated Children	5
Unincorporated AC	Austudy	55
Unincorporated AC	Carer Allowance	40
Unincorporated AC	Carer Payment	63
Unincorporated AC	Child Care Subsidy	26
Unincorporated AC	Crisis Payment	4
Unincorporated AC	Dad and Partner Pay	47
Unincorporated AC	Disability Support Pension	110
Unincorporated AC	Essential Medical Equipment	45
Unincorporated AC	Ex-Carer Allowance (Child) Health Care Card	9
Unincorporated AC	Family Tax Benefit Lump Sum	13
Unincorporated AC	Family Tax Benefit New Claim	62
Unincorporated AC	Fares Allowance	0
Unincorporated AC	Farm Household Allowance	32
Unincorporated AC	Foster Child Health Care Card	35
Unincorporated AC	Home Equity Access Scheme	0
Unincorporated AC	JobSeeker Payment	22
Unincorporated AC	Low Income Card	59
Unincorporated AC	Mobility Allowance	37
Unincorporated AC	Paid Parental Leave	33
Unincorporated AC	Parenting Payment Partnered	63
Unincorporated AC	Parenting Payment Single	60
Unincorporated AC	Pensioner Education Supplement	25
Unincorporated AC	Seniors Health Card	41
Unincorporated AC	Special Benefit	29
Unincorporated AC	Status Resolution Support Services	8

LGA	SERVICE REASON	Average Days To Process
Unincorporated AC	Stillborn Baby Payment	8
Unincorporated AC	Tertiary Access Payment	42
Unincorporated AC	Youth Allowance Apprentice	61
Unincorporated AC	Youth Allowance Jobseekers	26
Unincorporated AC	Youth Allowance Students	50
Unincorporated NS	Age Pension	164
Unincorporated NS	Assistance for Isolated Children	0
Unincorporated NS	Child Care Subsidy	43
Unincorporated NS	Family Tax Benefit Lump Sum	13
Unincorporated NS	Family Tax Benefit New Claim	59
Unincorporated NS	Home Equity Access Scheme	0
Unincorporated NS	JobSeeker Payment	2
Unincorporated NS	Low Income Card	113
Unincorporated NS	Paid Parental Leave	34
Unincorporated NS	Seniors Health Card	5
Unincorporated NT	ABSTUDY - Non-Schooling A	14
Unincorporated NT	ACCS Grandparent	71
Unincorporated NT	ACCS Temporary Financial Hardship	74
Unincorporated NT	ACCS Transition to Work	71
Unincorporated NT	Age Pension	78
Unincorporated NT	Assistance for Isolated Children	0
Unincorporated NT	Austudy	69
Unincorporated NT	Carer Allowance	15
Unincorporated NT	Carer Payment	18
Unincorporated NT	Child Care Subsidy	28
Unincorporated NT	Crisis Payment	3
Unincorporated NT	Dad and Partner Pay	46
Unincorporated NT	Disability Support Pension	81
Unincorporated NT	Ex-Carer Allowance (Child) Health Care Card	8
Unincorporated NT	Family Tax Benefit Lump Sum	18
Unincorporated NT	Family Tax Benefit New Claim	51
Unincorporated NT	Farm Household Allowance	2
Unincorporated NT	JobSeeker Payment	14
Unincorporated NT	Low Income Card	69
Unincorporated NT	Paid Parental Leave	33
Unincorporated NT	Parenting Payment Partnered	35
Unincorporated NT	Parenting Payment Single	43
Unincorporated NT	Seniors Health Card	52
Unincorporated NT	Tertiary Access Payment	0
Unincorporated NT	Youth Allowance Jobseekers	14
Unincorporated NT	Youth Allowance Students	70
Unincorporated SA	ABSTUDY - Non-Schooling A	14
Unincorporated SA	ABSTUDY - PES	0
Unincorporated SA	Age Pension	58
Unincorporated SA	Assistance for Isolated Children	0
Unincorporated SA	Carer Allowance	56
Unincorporated SA	Carer Payment	101

LGA	SERVICE REASON	Average Days To Process
Unincorporated SA	Child Care Subsidy	15
Unincorporated SA	Crisis Payment	1
Unincorporated SA	Disability Support Pension	169
Unincorporated SA	Double Orphan Pension	1
Unincorporated SA	Family Tax Benefit Lump Sum	13
Unincorporated SA	Family Tax Benefit New Claim	48
Unincorporated SA	JobSeeker Payment	11
Unincorporated SA	Low Income Card	70
Unincorporated SA	Paid Parental Leave	62
Unincorporated SA	Parenting Payment Partnered	33
Unincorporated SA	Parenting Payment Single	47
Unincorporated SA	Seniors Health Card	54
Unincorporated SA	Youth Allowance Jobseekers	10
Unincorporated SA	Youth Allowance Students	24
Unincorporated Vic	Age Pension	15
Unincorporated Vic	Assistance for Isolated Children	0
Unincorporated Vic	Carer Allowance	80
Unincorporated Vic	Carer Payment	80
Unincorporated Vic	Child Care Subsidy	24
Unincorporated Vic	Disability Support Pension	251
Unincorporated Vic	JobSeeker Payment	67
Unincorporated Vic	Low Income Card	92
Unincorporated Vic	Paid Parental Leave	26
Unley	ABSTUDY - Non-Schooling A	53
Unley	ACCS Temporary Financial Hardship	8
Unley	ACCS Transition to Work	33
Unley	Age Pension	94
Unley	Austudy	60
Unley	Carer Allowance	45
Unley	Carer Payment	91
Unley	Child Care Subsidy	27
Unley	Crisis Payment	5
Unley	Dad and Partner Pay	54
Unley	Disability Support Pension	114
Unley	Essential Medical Equipment	45
Unley	Ex-Carer Allowance (Child) Health Care Card	0
Unley	Family Tax Benefit Lump Sum	13
Unley	Family Tax Benefit New Claim	60
Unley	Fares Allowance	0
Unley	Foster Child Health Care Card	0
Unley	JobSeeker Payment	22
Unley	Low Income Card	73
Unley	Mobility Allowance	31
Unley	Paid Parental Leave	33
Unley	Parenting Payment Partnered	75
Unley	Parenting Payment Single	62
Unley	Pensioner Education Supplement	23

LGA	SERVICE REASON	Average Days To Process
Unley	Seniors Health Card	38
Unley	Special Benefit	17
Unley	Youth Allowance Apprentice	57
Unley	Youth Allowance Jobseekers	32
Unley	Youth Allowance Students	50
Upper Gascoyne	Assistance for Isolated Children	3
Upper Gascoyne	Child Care Subsidy	115
Upper Gascoyne	Crisis Payment	6
Upper Gascoyne	Family Tax Benefit New Claim	105
Upper Gascoyne	JobSeeker Payment	22
Upper Gascoyne	Mobility Allowance	41
Upper Gascoyne	Youth Allowance Jobseekers	14
Upper Hunter	ABSTUDY - Non-Schooling A	10
Upper Hunter	ABSTUDY - Schooling A	0
Upper Hunter	ACCS Temporary Financial Hardship	99
Upper Hunter	ACCS Transition to Work	68
Upper Hunter	Age Pension	81
Upper Hunter	Assistance for Isolated Children	0
Upper Hunter	Carer Allowance	29
Upper Hunter	Carer Payment	68
Upper Hunter	Child Care Subsidy	27
Upper Hunter	Crisis Payment	6
Upper Hunter	Dad and Partner Pay	100
Upper Hunter	Disability Support Pension	124
Upper Hunter	Essential Medical Equipment	0
Upper Hunter	Family Tax Benefit Lump Sum	12
Upper Hunter	Family Tax Benefit New Claim	69
Upper Hunter	Fares Allowance	0
Upper Hunter	Farm Household Allowance	55
Upper Hunter	JobSeeker Payment	21
Upper Hunter	Low Income Card	50
Upper Hunter	Paid Parental Leave	28
Upper Hunter	Parenting Payment Partnered	36
Upper Hunter	Parenting Payment Single	60
Upper Hunter	Pensioner Education Supplement	23
Upper Hunter	Seniors Health Card	46
Upper Hunter	Special Benefit	8
Upper Hunter	Stillborn Baby Payment	3
Upper Hunter	Tertiary Access Payment	32
Upper Hunter	Youth Allowance Jobseekers	33
Upper Hunter	Youth Allowance Students	47
Upper Lachlan	ABSTUDY - Non-Schooling A	57
Upper Lachlan	ACCS Transition to Work	84
Upper Lachlan	Age Pension	95
Upper Lachlan	Assistance for Isolated Children	0
Upper Lachlan	Carer Allowance	32
Upper Lachlan	Carer Payment	66

LGA	SERVICE REASON	Average Days To Process
Upper Lachlan	Child Care Subsidy	34
Upper Lachlan	Crisis Payment	10
Upper Lachlan	Dad and Partner Pay	56
Upper Lachlan	Disability Support Pension	91
Upper Lachlan	Essential Medical Equipment	46
Upper Lachlan	Ex-Carer Allowance (Child) Health Care Card	11
Upper Lachlan	Family Tax Benefit Lump Sum	17
Upper Lachlan	Family Tax Benefit New Claim	66
Upper Lachlan	Farm Household Allowance	44
Upper Lachlan	Home Equity Access Scheme	0
Upper Lachlan	JobSeeker Payment	24
Upper Lachlan	Low Income Card	29
Upper Lachlan	Paid Parental Leave	28
Upper Lachlan	Parenting Payment Partnered	32
Upper Lachlan	Parenting Payment Single	55
Upper Lachlan	Pensioner Education Supplement	17
Upper Lachlan	Seniors Health Card	34
Upper Lachlan	Tertiary Access Payment	24
Upper Lachlan	Youth Allowance Jobseekers	34
Upper Lachlan	Youth Allowance Students	62
Uralla	ABSTUDY - Non-Schooling A	29
Uralla	ABSTUDY - Schooling A	74
Uralla	ACCS Transition to Work	71
Uralla	Age Pension	70
Uralla	Assistance for Isolated Children	0
Uralla	Austudy	58
Uralla	Carer Allowance	64
Uralla	Carer Payment	102
Uralla	Child Care Subsidy	31
Uralla	Crisis Payment	16
Uralla	Disability Support Pension	119
Uralla	Essential Medical Equipment	36
Uralla	Ex-Carer Allowance (Child) Health Care Card	226
Uralla	Family Tax Benefit Lump Sum	19
Uralla	Family Tax Benefit New Claim	53
Uralla	Fares Allowance	0
Uralla	Home Equity Access Scheme	0
Uralla	JobSeeker Payment	28
Uralla	Low Income Card	73
Uralla	Paid Parental Leave	20
Uralla	Parenting Payment Partnered	53
Uralla	Parenting Payment Single	54
Uralla	Pensioner Education Supplement	32
Uralla	Seniors Health Card	38
Uralla	Stillborn Baby Payment	0
Uralla	Tertiary Access Payment	57
Uralla	Youth Allowance Apprentice	53

LGA	SERVICE REASON	Average Days To Process
Uralla	Youth Allowance Jobseekers	49
Uralla	Youth Allowance Students	64
Victor Harbor	ACCS Temporary Financial Hardship	39
Victor Harbor	ACCS Transition to Work	45
Victor Harbor	Age Pension	84
Victor Harbor	Assistance for Isolated Children	0
Victor Harbor	Austudy	56
Victor Harbor	Carer Allowance	38
Victor Harbor	Carer Payment	61
Victor Harbor	Child Care Subsidy	25
Victor Harbor	Crisis Payment	5
Victor Harbor	Dad and Partner Pay	13
Victor Harbor	Disability Support Pension	107
Victor Harbor	Essential Medical Equipment	45
Victor Harbor	Family Tax Benefit Lump Sum	15
Victor Harbor	Family Tax Benefit New Claim	48
Victor Harbor	Foster Child Health Care Card	31
Victor Harbor	Home Equity Access Scheme	0
Victor Harbor	JobSeeker Payment	21
Victor Harbor	Low Income Card	68
Victor Harbor	Paid Parental Leave	32
Victor Harbor	Parenting Payment Partnered	54
Victor Harbor	Parenting Payment Single	53
Victor Harbor	Pensioner Education Supplement	26
Victor Harbor	Seniors Health Card	40
Victor Harbor	Special Benefit	9
Victor Harbor	Tertiary Access Payment	37
Victor Harbor	Youth Allowance Apprentice	89
Victor Harbor	Youth Allowance Jobseekers	24
Victor Harbor	Youth Allowance Students	52
Victoria Daly	ABSTUDY - Non-Schooling A	7
Victoria Daly	ABSTUDY - Schooling A	0
Victoria Daly	ACCS Grandparent	0
Victoria Daly	Age Pension	35
Victoria Daly	Assistance for Isolated Children	1
Victoria Daly	Carer Allowance	75
Victoria Daly	Carer Payment	90
Victoria Daly	Child Care Subsidy	33
Victoria Daly	Crisis Payment	2
Victoria Daly	Disability Support Pension	70
Victoria Daly	Family Tax Benefit New Claim	18
Victoria Daly	JobSeeker Payment	8
Victoria Daly	Low Income Card	75
Victoria Daly	Paid Parental Leave	22
Victoria Daly	Parenting Payment Partnered	21
Victoria Daly	Parenting Payment Single	28
Victoria Daly	Seniors Health Card	106

LGA	SERVICE REASON	Average Days To Process
Victoria Daly	Special Benefit	2
Victoria Daly	Stillborn Baby Payment	0
Victoria Daly	Youth Allowance Jobseekers	15
Victoria Park	ABSTUDY - Non-Schooling A	34
Victoria Park	ACCS Temporary Financial Hardship	28
Victoria Park	ACCS Transition to Work	63
Victoria Park	Age Pension	102
Victoria Park	Assistance for Isolated Children	0
Victoria Park	Austudy	61
Victoria Park	Carer Allowance	57
Victoria Park	Carer Payment	79
Victoria Park	Child Care Subsidy	26
Victoria Park	Crisis Payment	6
Victoria Park	Dad and Partner Pay	48
Victoria Park	Disability Support Pension	122
Victoria Park	Essential Medical Equipment	124
Victoria Park	Family Tax Benefit Lump Sum	16
Victoria Park	Family Tax Benefit New Claim	55
Victoria Park	Fares Allowance	0
Victoria Park	Foster Child Health Care Card	7
Victoria Park	Home Equity Access Scheme	0
Victoria Park	JobSeeker Payment	22
Victoria Park	Low Income Card	61
Victoria Park	Mobility Allowance	21
Victoria Park	Paid Parental Leave	32
Victoria Park	Parenting Payment Partnered	70
Victoria Park	Parenting Payment Single	51
Victoria Park	Pensioner Education Supplement	25
Victoria Park	Seniors Health Card	38
Victoria Park	Special Benefit	33
Victoria Park	Tertiary Access Payment	47
Victoria Park	Youth Allowance Apprentice	58
Victoria Park	Youth Allowance Jobseekers	26
Victoria Park	Youth Allowance Students	57
Victoria Plains	Assistance for Isolated Children	1
Victoria Plains	Carer Allowance	63
Victoria Plains	Carer Payment	63
Victoria Plains	Child Care Subsidy	15
Victoria Plains	Disability Support Pension	124
Victoria Plains	Family Tax Benefit Lump Sum	1
Victoria Plains	Family Tax Benefit New Claim	32
Victoria Plains	JobSeeker Payment	30
Victoria Plains	Low Income Card	77
Victoria Plains	Parenting Payment Partnered	22
Victoria Plains	Parenting Payment Single	67
Victoria Plains	Pensioner Education Supplement	35
Victoria Plains	Special Benefit	19

LGA	SERVICE REASON	Average Days To Process
Victoria Plains	Youth Allowance Jobseekers	12
Vincent	ABSTUDY - Non-Schooling A	41
Vincent	ABSTUDY - Schooling A	31
Vincent	ACCS Temporary Financial Hardship	40
Vincent	ACCS Transition to Work	57
Vincent	Age Pension	104
Vincent	Austudy	59
Vincent	Carer Allowance	38
Vincent	Carer Payment	58
Vincent	Child Care Subsidy	24
Vincent	Crisis Payment	5
Vincent	Dad and Partner Pay	32
Vincent	Disability Support Pension	134
Vincent	Ex-Carer Allowance (Child) Health Care Card	1
Vincent	Family Tax Benefit Lump Sum	27
Vincent	Family Tax Benefit New Claim	60
Vincent	Fares Allowance	0
Vincent	Foster Child Health Care Card	7
Vincent	Home Equity Access Scheme	0
Vincent	JobSeeker Payment	25
Vincent	Low Income Card	64
Vincent	Mobility Allowance	14
Vincent	Paid Parental Leave	32
Vincent	Parenting Payment Partnered	56
Vincent	Parenting Payment Single	70
Vincent	Pensioner Education Supplement	23
Vincent	Seniors Health Card	50
Vincent	Special Benefit	8
Vincent	Tertiary Access Payment	42
Vincent	Youth Allowance Apprentice	53
Vincent	Youth Allowance Jobseekers	20
Vincent	Youth Allowance Students	45
Wagait	ABSTUDY - Non-Schooling A	65
Wagait	Age Pension	164
Wagait	Carer Allowance	16
Wagait	Child Care Subsidy	12
Wagait	Family Tax Benefit New Claim	91
Wagait	JobSeeker Payment	28
Wagait	Paid Parental Leave	54
Wagait	Parenting Payment Single	26
Wagait	Pensioner Education Supplement	21
Wagait	Tertiary Access Payment	43
Wagait	Youth Allowance Students	43
Wagga Wagga	ABSTUDY - Non-Schooling A	32
Wagga Wagga	ABSTUDY - PES	3
Wagga Wagga	ABSTUDY - Schooling A	41
Wagga Wagga	ACCS Grandparent	24

LGA	SERVICE REASON	Average Days To Process
Wagga Wagga	ACCS Temporary Financial Hardship	38
Wagga Wagga	ACCS Transition to Work	62
Wagga Wagga	Age Pension	80
Wagga Wagga	Assistance for Isolated Children	0
Wagga Wagga	Austudy	64
Wagga Wagga	Carer Allowance	43
Wagga Wagga	Carer Payment	60
Wagga Wagga	Child Care Subsidy	25
Wagga Wagga	Crisis Payment	4
Wagga Wagga	Dad and Partner Pay	59
Wagga Wagga	Disability Support Pension	95
Wagga Wagga	Essential Medical Equipment	49
Wagga Wagga	Ex-Carer Allowance (Child) Health Care Card	4
Wagga Wagga	Family Tax Benefit Lump Sum	14
Wagga Wagga	Family Tax Benefit New Claim	50
Wagga Wagga	Fares Allowance	0
Wagga Wagga	Farm Household Allowance	17
Wagga Wagga	Foster Child Health Care Card	5
Wagga Wagga	Home Equity Access Scheme	0
Wagga Wagga	JobSeeker Payment	19
Wagga Wagga	Low Income Card	60
Wagga Wagga	Mobility Allowance	26
Wagga Wagga	Paid Parental Leave	26
Wagga Wagga	Parenting Payment Partnered	55
Wagga Wagga	Parenting Payment Single	56
Wagga Wagga	Pensioner Education Supplement	25
Wagga Wagga	Seniors Health Card	39
Wagga Wagga	Special Benefit	8
Wagga Wagga	Stillborn Baby Payment	3
Wagga Wagga	Tertiary Access Payment	33
Wagga Wagga	Youth Allowance Apprentice	61
Wagga Wagga	Youth Allowance Jobseekers	26
Wagga Wagga	Youth Allowance Students	50
Wagga Wagga	ACCS Transition to Work	123
Wagga Wagga	Age Pension	89
Wagga Wagga	Assistance for Isolated Children	1
Wagga Wagga	Austudy	81
Wagga Wagga	Carer Allowance	74
Wagga Wagga	Carer Payment	39
Wagga Wagga	Child Care Subsidy	44
Wagga Wagga	Crisis Payment	5
Wagga Wagga	Dad and Partner Pay	0
Wagga Wagga	Disability Support Pension	47
Wagga Wagga	Essential Medical Equipment	49
Wagga Wagga	Family Tax Benefit Lump Sum	14
Wagga Wagga	Family Tax Benefit New Claim	48
Wagga Wagga	JobSeeker Payment	19
Wagga Wagga	ACCS Transition to Work	123
Wagga Wagga	Age Pension	89
Wagga Wagga	Assistance for Isolated Children	1
Wagga Wagga	Austudy	81
Wagga Wagga	Carer Allowance	74
Wagga Wagga	Carer Payment	39
Wagga Wagga	Child Care Subsidy	44
Wagga Wagga	Crisis Payment	5
Wagga Wagga	Dad and Partner Pay	0
Wagga Wagga	Disability Support Pension	47
Wagga Wagga	Essential Medical Equipment	49
Wagga Wagga	Family Tax Benefit Lump Sum	14
Wagga Wagga	Family Tax Benefit New Claim	48
Wagga Wagga	JobSeeker Payment	19

LGA	SERVICE REASON	Average Days To Process
Wagin	Low Income Card	64
Wagin	Paid Parental Leave	12
Wagin	Parenting Payment Partnered	58
Wagin	Parenting Payment Single	47
Wagin	Seniors Health Card	36
Wagin	Tertiary Access Payment	60
Wagin	Youth Allowance Jobseekers	46
Wagin	Youth Allowance Students	39
Wakefield	ABSTUDY - PES	0
Wakefield	ACCS Transition to Work	53
Wakefield	Age Pension	58
Wakefield	Assistance for Isolated Children	0
Wakefield	Austudy	64
Wakefield	Carer Allowance	69
Wakefield	Carer Payment	67
Wakefield	Child Care Subsidy	30
Wakefield	Crisis Payment	9
Wakefield	Dad and Partner Pay	87
Wakefield	Disability Support Pension	100
Wakefield	Family Tax Benefit Lump Sum	7
Wakefield	Family Tax Benefit New Claim	57
Wakefield	Foster Child Health Care Card	26
Wakefield	Home Equity Access Scheme	0
Wakefield	JobSeeker Payment	27
Wakefield	Low Income Card	63
Wakefield	Paid Parental Leave	22
Wakefield	Parenting Payment Partnered	95
Wakefield	Parenting Payment Single	56
Wakefield	Pensioner Education Supplement	25
Wakefield	Seniors Health Card	53
Wakefield	Special Benefit	11
Wakefield	Tertiary Access Payment	29
Wakefield	Youth Allowance Jobseekers	19
Wakefield	Youth Allowance Students	51
Walcha	ABSTUDY - Non-Schooling A	52
Walcha	ACCS Transition to Work	76
Walcha	Age Pension	102
Walcha	Assistance for Isolated Children	0
Walcha	Carer Allowance	26
Walcha	Carer Payment	15
Walcha	Child Care Subsidy	43
Walcha	Crisis Payment	7
Walcha	Dad and Partner Pay	23
Walcha	Disability Support Pension	96
Walcha	Family Tax Benefit Lump Sum	10
Walcha	Family Tax Benefit New Claim	47
Walcha	Fares Allowance	0

LGA	SERVICE REASON	Average Days To Process
Walcha	Foster Child Health Care Card	53
Walcha	JobSeeker Payment	19
Walcha	Low Income Card	68
Walcha	Paid Parental Leave	14
Walcha	Parenting Payment Partnered	42
Walcha	Parenting Payment Single	53
Walcha	Pensioner Education Supplement	20
Walcha	Seniors Health Card	67
Walcha	Special Benefit	3
Walcha	Tertiary Access Payment	40
Walcha	Youth Allowance Jobseekers	4
Walcha	Youth Allowance Students	72
Walgett	ABSTUDY - Non-Schooling A	43
Walgett	ABSTUDY - Schooling A	21
Walgett	ACCS Temporary Financial Hardship	55
Walgett	Age Pension	65
Walgett	Assistance for Isolated Children	0
Walgett	Austudy	72
Walgett	Carer Allowance	55
Walgett	Carer Payment	56
Walgett	Child Care Subsidy	22
Walgett	Crisis Payment	3
Walgett	Disability Support Pension	128
Walgett	Ex-Carer Allowance (Child) Health Care Card	11
Walgett	Family Tax Benefit Lump Sum	9
Walgett	Family Tax Benefit New Claim	51
Walgett	JobSeeker Payment	12
Walgett	Low Income Card	51
Walgett	Paid Parental Leave	30
Walgett	Parenting Payment Partnered	49
Walgett	Parenting Payment Single	49
Walgett	Pensioner Education Supplement	38
Walgett	Seniors Health Card	77
Walgett	Special Benefit	15
Walgett	Tertiary Access Payment	35
Walgett	Youth Allowance Jobseekers	14
Walgett	Youth Allowance Students	41
Walkerville	ABSTUDY - Non-Schooling A	50
Walkerville	ACCS Temporary Financial Hardship	46
Walkerville	Age Pension	128
Walkerville	Austudy	51
Walkerville	Carer Allowance	51
Walkerville	Carer Payment	75
Walkerville	Child Care Subsidy	26
Walkerville	Crisis Payment	3
Walkerville	Dad and Partner Pay	52
Walkerville	Disability Support Pension	130

LGA	SERVICE REASON	Average Days To Process
Walkerville	Ex-Carer Allowance (Child) Health Care Card	0
Walkerville	Family Tax Benefit Lump Sum	9
Walkerville	Family Tax Benefit New Claim	68
Walkerville	JobSeeker Payment	26
Walkerville	Low Income Card	68
Walkerville	Mobility Allowance	45
Walkerville	Paid Parental Leave	39
Walkerville	Parenting Payment Single	109
Walkerville	Pensioner Education Supplement	33
Walkerville	Seniors Health Card	51
Walkerville	Special Benefit	6
Walkerville	Stillborn Baby Payment	29
Walkerville	Youth Allowance Jobseekers	3
Walkerville	Youth Allowance Students	53
Wandering	Assistance for Isolated Children	0
Wandering	Carer Allowance	15
Wandering	Child Care Subsidy	34
Wandering	Disability Support Pension	70
Wandering	Family Tax Benefit Lump Sum	8
Wandering	Family Tax Benefit New Claim	71
Wandering	Home Equity Access Scheme	0
Wandering	JobSeeker Payment	15
Wandering	Low Income Card	24
Wandering	Parenting Payment Single	34
Wandering	Youth Allowance Jobseekers	5
Wangaratta	ABSTUDY - Non-Schooling A	28
Wangaratta	ACCS Grandparent	33
Wangaratta	ACCS Temporary Financial Hardship	62
Wangaratta	ACCS Transition to Work	48
Wangaratta	Age Pension	79
Wangaratta	Assistance for Isolated Children	0
Wangaratta	Austudy	53
Wangaratta	Carer Allowance	34
Wangaratta	Carer Payment	62
Wangaratta	Child Care Subsidy	25
Wangaratta	Crisis Payment	7
Wangaratta	Dad and Partner Pay	62
Wangaratta	Disability Support Pension	115
Wangaratta	Essential Medical Equipment	52
Wangaratta	Ex-Carer Allowance (Child) Health Care Card	0
Wangaratta	Family Tax Benefit Lump Sum	20
Wangaratta	Family Tax Benefit New Claim	62
Wangaratta	Farm Household Allowance	126
Wangaratta	Home Equity Access Scheme	0
Wangaratta	JobSeeker Payment	20
Wangaratta	Low Income Card	57
Wangaratta	Mobility Allowance	33

LGA	SERVICE REASON	Average Days To Process
Wangaratta	Paid Parental Leave	32
Wangaratta	Parenting Payment Partnered	67
Wangaratta	Parenting Payment Single	53
Wangaratta	Pensioner Education Supplement	31
Wangaratta	Seniors Health Card	42
Wangaratta	Special Benefit	9
Wangaratta	Tertiary Access Payment	45
Wangaratta	Youth Allowance Apprentice	59
Wangaratta	Youth Allowance Jobseekers	22
Wangaratta	Youth Allowance Students	49
Wanneroo	ABSTUDY - Non-Schooling A	31
Wanneroo	ABSTUDY - PES	2
Wanneroo	ABSTUDY - Schooling A	17
Wanneroo	ACCS Grandparent	37
Wanneroo	ACCS Temporary Financial Hardship	39
Wanneroo	ACCS Transition to Work	61
Wanneroo	Age Pension	89
Wanneroo	Assistance for Isolated Children	0
Wanneroo	Austudy	55
Wanneroo	Carer Allowance	49
Wanneroo	Carer Payment	72
Wanneroo	Child Care Subsidy	25
Wanneroo	Crisis Payment	6
Wanneroo	Dad and Partner Pay	54
Wanneroo	Disability Support Pension	114
Wanneroo	Double Orphan Pension	1
Wanneroo	Essential Medical Equipment	48
Wanneroo	Ex-Carer Allowance (Child) Health Care Card	4
Wanneroo	Family Tax Benefit Lump Sum	11
Wanneroo	Family Tax Benefit New Claim	56
Wanneroo	Fares Allowance	0
Wanneroo	Foster Child Health Care Card	4
Wanneroo	Home Equity Access Scheme	0
Wanneroo	JobSeeker Payment	25
Wanneroo	Low Income Card	59
Wanneroo	Mobility Allowance	37
Wanneroo	Paid Parental Leave	26
Wanneroo	Parenting Payment Partnered	63
Wanneroo	Parenting Payment Single	63
Wanneroo	Pensioner Education Supplement	23
Wanneroo	Seniors Health Card	40
Wanneroo	Special Benefit	27
Wanneroo	Stillborn Baby Payment	9
Wanneroo	Tertiary Access Payment	46
Wanneroo	Youth Allowance Apprentice	42
Wanneroo	Youth Allowance Jobseekers	27
Wanneroo	Youth Allowance Students	55

LGA	SERVICE REASON	Average Days To Process
Waratah-Wynyard	ABSTUDY - Non-Schooling A	26
Waratah-Wynyard	ABSTUDY - Schooling A	21
Waratah-Wynyard	ACCS Transition to Work	67
Waratah-Wynyard	Age Pension	83
Waratah-Wynyard	Assistance for Isolated Children	0
Waratah-Wynyard	Austudy	64
Waratah-Wynyard	Carer Allowance	42
Waratah-Wynyard	Carer Payment	54
Waratah-Wynyard	Child Care Subsidy	25
Waratah-Wynyard	Crisis Payment	5
Waratah-Wynyard	Dad and Partner Pay	47
Waratah-Wynyard	Disability Support Pension	114
Waratah-Wynyard	Essential Medical Equipment	44
Waratah-Wynyard	Ex-Carer Allowance (Child) Health Care Card	15
Waratah-Wynyard	Family Tax Benefit Lump Sum	9
Waratah-Wynyard	Family Tax Benefit New Claim	49
Waratah-Wynyard	Fares Allowance	0
Waratah-Wynyard	JobSeeker Payment	18
Waratah-Wynyard	Low Income Card	64
Waratah-Wynyard	Mobility Allowance	37
Waratah-Wynyard	Paid Parental Leave	30
Waratah-Wynyard	Parenting Payment Partnered	50
Waratah-Wynyard	Parenting Payment Single	63
Waratah-Wynyard	Pensioner Education Supplement	28
Waratah-Wynyard	Seniors Health Card	42
Waratah-Wynyard	Special Benefit	13
Waratah-Wynyard	Tertiary Access Payment	43
Waratah-Wynyard	Youth Allowance Apprentice	69
Waratah-Wynyard	Youth Allowance Jobseekers	17
Waratah-Wynyard	Youth Allowance Students	48
Waroona	ABSTUDY - Non-Schooling A	45
Waroona	ABSTUDY - Schooling A	0
Waroona	ACCS Grandparent	70
Waroona	ACCS Transition to Work	60
Waroona	Age Pension	73
Waroona	Carer Allowance	44
Waroona	Carer Payment	63
Waroona	Child Care Subsidy	19
Waroona	Crisis Payment	13
Waroona	Disability Support Pension	163
Waroona	Essential Medical Equipment	53
Waroona	Family Tax Benefit Lump Sum	11
Waroona	Family Tax Benefit New Claim	50
Waroona	JobSeeker Payment	21
Waroona	Low Income Card	76
Waroona	Paid Parental Leave	25
Waroona	Parenting Payment Partnered	71

LGA	SERVICE REASON	Average Days To Process
Waroona	Parenting Payment Single	52
Waroona	Pensioner Education Supplement	36
Waroona	Seniors Health Card	56
Waroona	Special Benefit	35
Waroona	Youth Allowance Apprentice	55
Waroona	Youth Allowance Jobseekers	30
Waroona	Youth Allowance Students	61
Warren	ACCS Transition to Work	92
Warren	Age Pension	43
Warren	Assistance for Isolated Children	1
Warren	Austudy	34
Warren	Carer Allowance	28
Warren	Carer Payment	42
Warren	Child Care Subsidy	16
Warren	Crisis Payment	6
Warren	Disability Support Pension	174
Warren	Essential Medical Equipment	69
Warren	Family Tax Benefit New Claim	57
Warren	JobSeeker Payment	14
Warren	Low Income Card	30
Warren	Paid Parental Leave	23
Warren	Parenting Payment Partnered	48
Warren	Parenting Payment Single	66
Warren	Tertiary Access Payment	8
Warren	Youth Allowance Jobseekers	64
Warren	Youth Allowance Students	59
Warrnambool	ABSTUDY - Non-Schooling A	36
Warrnambool	ABSTUDY - Schooling A	27
Warrnambool	ACCS Grandparent	105
Warrnambool	ACCS Temporary Financial Hardship	35
Warrnambool	ACCS Transition to Work	53
Warrnambool	Age Pension	83
Warrnambool	Assistance for Isolated Children	0
Warrnambool	Austudy	59
Warrnambool	Carer Allowance	32
Warrnambool	Carer Payment	63
Warrnambool	Child Care Subsidy	24
Warrnambool	Crisis Payment	5
Warrnambool	Dad and Partner Pay	52
Warrnambool	Disability Support Pension	83
Warrnambool	Essential Medical Equipment	43
Warrnambool	Ex-Carer Allowance (Child) Health Care Card	4
Warrnambool	Family Tax Benefit Lump Sum	13
Warrnambool	Family Tax Benefit New Claim	51
Warrnambool	Foster Child Health Care Card	4
Warrnambool	Home Equity Access Scheme	0
Warrnambool	JobSeeker Payment	21

LGA	SERVICE REASON	Average Days To Process
Warrnambool	Low Income Card	52
Warrnambool	Mobility Allowance	18
Warrnambool	Paid Parental Leave	22
Warrnambool	Parenting Payment Partnered	66
Warrnambool	Parenting Payment Single	51
Warrnambool	Pensioner Education Supplement	24
Warrnambool	Seniors Health Card	40
Warrnambool	Special Benefit	22
Warrnambool	Stillborn Baby Payment	1
Warrnambool	Tertiary Access Payment	39
Warrnambool	Youth Allowance Apprentice	63
Warrnambool	Youth Allowance Jobseekers	20
Warrnambool	Youth Allowance Students	50
Warrumbungle	ABSTUDY - Non-Schooling A	30
Warrumbungle	ABSTUDY - Schooling A	16
Warrumbungle	ACCS Grandparent	0
Warrumbungle	ACCS Temporary Financial Hardship	26
Warrumbungle	ACCS Transition to Work	70
Warrumbungle	Age Pension	52
Warrumbungle	Assistance for Isolated Children	0
Warrumbungle	Carer Allowance	48
Warrumbungle	Carer Payment	51
Warrumbungle	Child Care Subsidy	23
Warrumbungle	Crisis Payment	8
Warrumbungle	Disability Support Pension	74
Warrumbungle	Essential Medical Equipment	40
Warrumbungle	Ex-Carer Allowance (Child) Health Care Card	0
Warrumbungle	Family Tax Benefit Lump Sum	19
Warrumbungle	Family Tax Benefit New Claim	57
Warrumbungle	Farm Household Allowance	70
Warrumbungle	Home Equity Access Scheme	0
Warrumbungle	JobSeeker Payment	20
Warrumbungle	Low Income Card	66
Warrumbungle	Mobility Allowance	30
Warrumbungle	Paid Parental Leave	28
Warrumbungle	Parenting Payment Partnered	61
Warrumbungle	Parenting Payment Single	44
Warrumbungle	Pensioner Education Supplement	27
Warrumbungle	Seniors Health Card	62
Warrumbungle	Special Benefit	12
Warrumbungle	Tertiary Access Payment	48
Warrumbungle	Youth Allowance Jobseekers	25
Warrumbungle	Youth Allowance Students	54
Wattle Range	ABSTUDY - Non-Schooling A	33
Wattle Range	ACCS Grandparent	5
Wattle Range	ACCS Temporary Financial Hardship	31
Wattle Range	ACCS Transition to Work	92

LGA	SERVICE REASON	Average Days To Process
Wattle Range	Age Pension	81
Wattle Range	Austudy	50
Wattle Range	Carer Allowance	20
Wattle Range	Carer Payment	37
Wattle Range	Child Care Subsidy	21
Wattle Range	Crisis Payment	8
Wattle Range	Dad and Partner Pay	63
Wattle Range	Disability Support Pension	143
Wattle Range	Essential Medical Equipment	49
Wattle Range	Family Tax Benefit Lump Sum	5
Wattle Range	Family Tax Benefit New Claim	48
Wattle Range	Fares Allowance	0
Wattle Range	Farm Household Allowance	62
Wattle Range	Home Equity Access Scheme	0
Wattle Range	JobSeeker Payment	17
Wattle Range	Low Income Card	58
Wattle Range	Paid Parental Leave	23
Wattle Range	Parenting Payment Partnered	42
Wattle Range	Parenting Payment Single	50
Wattle Range	Pensioner Education Supplement	21
Wattle Range	Seniors Health Card	30
Wattle Range	Tertiary Access Payment	40
Wattle Range	Youth Allowance Jobseekers	24
Wattle Range	Youth Allowance Students	36
Waverley	ABSTUDY - Non-Schooling A	45
Waverley	ACCS Grandparent	85
Waverley	ACCS Temporary Financial Hardship	35
Waverley	ACCS Transition to Work	111
Waverley	Age Pension	85
Waverley	Assistance for Isolated Children	0
Waverley	Austudy	63
Waverley	Carer Allowance	52
Waverley	Carer Payment	99
Waverley	Child Care Subsidy	25
Waverley	Crisis Payment	2
Waverley	Dad and Partner Pay	51
Waverley	Disability Support Pension	105
Waverley	Ex-Carer Allowance (Child) Health Care Card	5
Waverley	Family Tax Benefit Lump Sum	12
Waverley	Family Tax Benefit New Claim	58
Waverley	Foster Child Health Care Card	5
Waverley	Home Equity Access Scheme	0
Waverley	JobSeeker Payment	27
Waverley	Low Income Card	50
Waverley	Mobility Allowance	40
Waverley	Paid Parental Leave	35
Waverley	Parenting Payment Partnered	94

LGA	SERVICE REASON	Average Days To Process
Waverley	Parenting Payment Single	59
Waverley	Pensioner Education Supplement	24
Waverley	Seniors Health Card	40
Waverley	Special Benefit	14
Waverley	Status Resolution Support Services	0
Waverley	Stillborn Baby Payment	28
Waverley	Tertiary Access Payment	69
Waverley	Youth Allowance Apprentice	55
Waverley	Youth Allowance Jobseekers	24
Waverley	Youth Allowance Students	54
Weddin	ABSTUDY - Non-Schooling A	51
Weddin	ACCS Transition to Work	72
Weddin	Age Pension	84
Weddin	Assistance for Isolated Children	1
Weddin	Austudy	67
Weddin	Carer Allowance	38
Weddin	Carer Payment	100
Weddin	Child Care Subsidy	27
Weddin	Crisis Payment	14
Weddin	Disability Support Pension	100
Weddin	Essential Medical Equipment	50
Weddin	Family Tax Benefit Lump Sum	3
Weddin	Family Tax Benefit New Claim	61
Weddin	JobSeeker Payment	26
Weddin	Low Income Card	56
Weddin	Paid Parental Leave	31
Weddin	Parenting Payment Partnered	51
Weddin	Parenting Payment Single	57
Weddin	Pensioner Education Supplement	21
Weddin	Seniors Health Card	52
Weddin	Tertiary Access Payment	49
Weddin	Youth Allowance Apprentice	43
Weddin	Youth Allowance Jobseekers	21
Weddin	Youth Allowance Students	29
Weipa	ABSTUDY - Non-Schooling A	25
Weipa	ABSTUDY - Schooling A	12
Weipa	ACCS Temporary Financial Hardship	39
Weipa	ACCS Transition to Work	66
Weipa	Austudy	51
Weipa	Carer Allowance	66
Weipa	Carer Payment	66
Weipa	Child Care Subsidy	25
Weipa	Crisis Payment	3
Weipa	Disability Support Pension	0
Weipa	Family Tax Benefit Lump Sum	0
Weipa	Family Tax Benefit New Claim	42
Weipa	JobSeeker Payment	13

LGA	SERVICE REASON	Average Days To Process
Weipa	Low Income Card	58
Weipa	Paid Parental Leave	20
Weipa	Parenting Payment Partnered	29
Weipa	Parenting Payment Single	60
Weipa	Tertiary Access Payment	47
Weipa	Youth Allowance Jobseekers	16
Weipa	Youth Allowance Students	49
Wellington	ABSTUDY - Non-Schooling A	39
Wellington	ACCS Grandparent	46
Wellington	ACCS Temporary Financial Hardship	74
Wellington	ACCS Transition to Work	58
Wellington	Age Pension	81
Wellington	Assistance for Isolated Children	0
Wellington	Austudy	47
Wellington	Carer Allowance	45
Wellington	Carer Payment	68
Wellington	Child Care Subsidy	23
Wellington	Crisis Payment	6
Wellington	Dad and Partner Pay	0
Wellington	Disability Support Pension	86
Wellington	Double Orphan Pension	17
Wellington	Essential Medical Equipment	60
Wellington	Ex-Carer Allowance (Child) Health Care Card	0
Wellington	Family Tax Benefit Lump Sum	16
Wellington	Family Tax Benefit New Claim	51
Wellington	Farm Household Allowance	22
Wellington	Foster Child Health Care Card	13
Wellington	Home Equity Access Scheme	0
Wellington	JobSeeker Payment	22
Wellington	Low Income Card	52
Wellington	Mobility Allowance	27
Wellington	Paid Parental Leave	24
Wellington	Parenting Payment Partnered	68
Wellington	Parenting Payment Single	51
Wellington	Pensioner Education Supplement	26
Wellington	Seniors Health Card	37
Wellington	Special Benefit	15
Wellington	Status Resolution Support Services	8
Wellington	Tertiary Access Payment	40
Wellington	Youth Allowance Apprentice	50
Wellington	Youth Allowance Jobseekers	24
Wellington	Youth Allowance Students	44
Wentworth	ABSTUDY - Non-Schooling A	32
Wentworth	ABSTUDY - Schooling A	21
Wentworth	ACCS Grandparent	16
Wentworth	ACCS Temporary Financial Hardship	37
Wentworth	ACCS Transition to Work	74

LGA	SERVICE REASON	Average Days To Process
Wentworth	Age Pension	47
Wentworth	Assistance for Isolated Children	0
Wentworth	Austudy	68
Wentworth	Carer Allowance	33
Wentworth	Carer Payment	66
Wentworth	Child Care Subsidy	34
Wentworth	Crisis Payment	4
Wentworth	Dad and Partner Pay	0
Wentworth	Disability Support Pension	96
Wentworth	Essential Medical Equipment	42
Wentworth	Family Tax Benefit Lump Sum	16
Wentworth	Family Tax Benefit New Claim	48
Wentworth	Farm Household Allowance	78
Wentworth	Foster Child Health Care Card	6
Wentworth	JobSeeker Payment	23
Wentworth	Low Income Card	43
Wentworth	Paid Parental Leave	30
Wentworth	Parenting Payment Partnered	38
Wentworth	Parenting Payment Single	52
Wentworth	Pensioner Education Supplement	21
Wentworth	Seniors Health Card	58
Wentworth	Stillborn Baby Payment	0
Wentworth	Tertiary Access Payment	29
Wentworth	Youth Allowance Jobseekers	29
Wentworth	Youth Allowance Students	33
West Arnhem	ABSTUDY - Non-Schooling A	9
West Arnhem	ABSTUDY - Schooling A	3
West Arnhem	Age Pension	0
West Arnhem	Assistance for Isolated Children	0
West Arnhem	Carer Allowance	55
West Arnhem	Carer Payment	61
West Arnhem	Child Care Subsidy	30
West Arnhem	Crisis Payment	1
West Arnhem	Disability Support Pension	139
West Arnhem	Family Tax Benefit New Claim	33
West Arnhem	JobSeeker Payment	7
West Arnhem	Low Income Card	108
West Arnhem	Paid Parental Leave	49
West Arnhem	Parenting Payment Partnered	12
West Arnhem	Parenting Payment Single	24
West Arnhem	Stillborn Baby Payment	0
West Arnhem	Youth Allowance Jobseekers	4
West Arthur	Age Pension	204
West Arthur	Assistance for Isolated Children	3
West Arthur	Austudy	30
West Arthur	Child Care Subsidy	64
West Arthur	Disability Support Pension	233

LGA	SERVICE REASON	Average Days To Process
West Arthur	Family Tax Benefit New Claim	92
West Arthur	JobSeeker Payment	20
West Arthur	Low Income Card	62
West Arthur	Mobility Allowance	46
West Arthur	Paid Parental Leave	45
West Arthur	Seniors Health Card	25
West Coast	ACCS Grandparent	74
West Coast	ACCS Transition to Work	46
West Coast	Age Pension	55
West Coast	Assistance for Isolated Children	1
West Coast	Austudy	58
West Coast	Carer Allowance	28
West Coast	Carer Payment	63
West Coast	Child Care Subsidy	23
West Coast	Crisis Payment	8
West Coast	Disability Support Pension	112
West Coast	Family Tax Benefit Lump Sum	1
West Coast	Family Tax Benefit New Claim	53
West Coast	JobSeeker Payment	17
West Coast	Low Income Card	65
West Coast	Paid Parental Leave	19
West Coast	Parenting Payment Partnered	40
West Coast	Parenting Payment Single	71
West Coast	Pensioner Education Supplement	30
West Coast	Youth Allowance Jobseekers	17
West Coast	Youth Allowance Students	49
West Daly	ABSTUDY - Non-Schooling A	12
West Daly	ABSTUDY - Schooling A	3
West Daly	Age Pension	0
West Daly	Assistance for Isolated Children	0
West Daly	Carer Allowance	38
West Daly	Carer Payment	38
West Daly	Crisis Payment	0
West Daly	Disability Support Pension	104
West Daly	Family Tax Benefit New Claim	32
West Daly	JobSeeker Payment	2
West Daly	Paid Parental Leave	30
West Daly	Parenting Payment Partnered	49
West Daly	Parenting Payment Single	8
West Daly	Stillborn Baby Payment	0
West Daly	Youth Allowance Jobseekers	7
West Tamar	ABSTUDY - Non-Schooling A	49
West Tamar	ABSTUDY - Schooling A	7
West Tamar	ACCS Temporary Financial Hardship	51
West Tamar	ACCS Transition to Work	61
West Tamar	Age Pension	77
West Tamar	Austudy	55

LGA	SERVICE REASON	Average Days To Process
West Tamar	Carer Allowance	44
West Tamar	Carer Payment	61
West Tamar	Child Care Subsidy	20
West Tamar	Crisis Payment	5
West Tamar	Dad and Partner Pay	73
West Tamar	Disability Support Pension	118
West Tamar	Essential Medical Equipment	48
West Tamar	Ex-Carer Allowance (Child) Health Care Card	1
West Tamar	Family Tax Benefit Lump Sum	23
West Tamar	Family Tax Benefit New Claim	42
West Tamar	Fares Allowance	0
West Tamar	Home Equity Access Scheme	0
West Tamar	JobSeeker Payment	24
West Tamar	Low Income Card	56
West Tamar	Mobility Allowance	47
West Tamar	Paid Parental Leave	24
West Tamar	Parenting Payment Partnered	75
West Tamar	Parenting Payment Single	57
West Tamar	Pensioner Education Supplement	23
West Tamar	Seniors Health Card	41
West Tamar	Special Benefit	7
West Tamar	Tertiary Access Payment	27
West Tamar	Youth Allowance Jobseekers	25
West Tamar	Youth Allowance Students	42
West Torrens	ABSTUDY - Non-Schooling A	42
West Torrens	ABSTUDY - PES	7
West Torrens	ACCS Grandparent	0
West Torrens	ACCS Temporary Financial Hardship	50
West Torrens	ACCS Transition to Work	58
West Torrens	Age Pension	90
West Torrens	Assistance for Isolated Children	0
West Torrens	Austudy	54
West Torrens	Carer Allowance	44
West Torrens	Carer Payment	59
West Torrens	Child Care Subsidy	25
West Torrens	Crisis Payment	4
West Torrens	Dad and Partner Pay	41
West Torrens	Disability Support Pension	104
West Torrens	Essential Medical Equipment	32
West Torrens	Ex-Carer Allowance (Child) Health Care Card	1
West Torrens	Family Tax Benefit Lump Sum	17
West Torrens	Family Tax Benefit New Claim	56
West Torrens	Fares Allowance	0
West Torrens	Home Equity Access Scheme	0
West Torrens	JobSeeker Payment	26
West Torrens	Low Income Card	62
West Torrens	Mobility Allowance	35

LGA	SERVICE REASON	Average Days To Process
West Torrens	Paid Parental Leave	32
West Torrens	Parenting Payment Partnered	69
West Torrens	Parenting Payment Single	64
West Torrens	Pensioner Education Supplement	25
West Torrens	Seniors Health Card	42
West Torrens	Special Benefit	20
West Torrens	Stillborn Baby Payment	9
West Torrens	Tertiary Access Payment	41
West Torrens	Youth Allowance Apprentice	51
West Torrens	Youth Allowance Jobseekers	32
West Torrens	Youth Allowance Students	57
West Wimmera	ABSTUDY - Non-Schooling A	61
West Wimmera	ACCS Temporary Financial Hardship	40
West Wimmera	ACCS Transition to Work	70
West Wimmera	Age Pension	82
West Wimmera	Assistance for Isolated Children	0
West Wimmera	Austudy	44
West Wimmera	Carer Allowance	27
West Wimmera	Carer Payment	36
West Wimmera	Child Care Subsidy	23
West Wimmera	Crisis Payment	9
West Wimmera	Disability Support Pension	61
West Wimmera	Essential Medical Equipment	44
West Wimmera	Family Tax Benefit Lump Sum	13
West Wimmera	Family Tax Benefit New Claim	66
West Wimmera	Fares Allowance	0
West Wimmera	Home Equity Access Scheme	0
West Wimmera	JobSeeker Payment	15
West Wimmera	Low Income Card	67
West Wimmera	Paid Parental Leave	20
West Wimmera	Parenting Payment Partnered	38
West Wimmera	Parenting Payment Single	70
West Wimmera	Pensioner Education Supplement	34
West Wimmera	Seniors Health Card	60
West Wimmera	Tertiary Access Payment	55
West Wimmera	Youth Allowance Apprentice	41
West Wimmera	Youth Allowance Students	16
Western Downs	ABSTUDY - Non-Schooling A	23
Western Downs	ABSTUDY - PES	0
Western Downs	ABSTUDY - Schooling A	24
Western Downs	ACCS Grandparent	46
Western Downs	ACCS Temporary Financial Hardship	38
Western Downs	ACCS Transition to Work	62
Western Downs	Age Pension	64
Western Downs	Assistance for Isolated Children	0
Western Downs	Austudy	42
Western Downs	Carer Allowance	54

LGA	SERVICE REASON	Average Days To Process
Western Downs	Carer Payment	69
Western Downs	Child Care Subsidy	23
Western Downs	Crisis Payment	5
Western Downs	Dad and Partner Pay	38
Western Downs	Disability Support Pension	107
Western Downs	Essential Medical Equipment	36
Western Downs	Family Tax Benefit Lump Sum	16
Western Downs	Family Tax Benefit New Claim	52
Western Downs	Farm Household Allowance	111
Western Downs	Foster Child Health Care Card	11
Western Downs	Home Equity Access Scheme	0
Western Downs	JobSeeker Payment	18
Western Downs	Low Income Card	59
Western Downs	Mobility Allowance	27
Western Downs	Paid Parental Leave	31
Western Downs	Parenting Payment Partnered	54
Western Downs	Parenting Payment Single	56
Western Downs	Pensioner Education Supplement	26
Western Downs	Seniors Health Card	39
Western Downs	Special Benefit	18
Western Downs	Stillborn Baby Payment	1
Western Downs	Tertiary Access Payment	36
Western Downs	Youth Allowance Apprentice	51
Western Downs	Youth Allowance Jobseekers	18
Western Downs	Youth Allowance Students	44
Westonia	Child Care Subsidy	16
Westonia	Paid Parental Leave	20
Whitehorse	ABSTUDY - Non-Schooling A	28
Whitehorse	ACCS Grandparent	47
Whitehorse	ACCS Temporary Financial Hardship	38
Whitehorse	ACCS Transition to Work	64
Whitehorse	Age Pension	92
Whitehorse	Assistance for Isolated Children	0
Whitehorse	Austudy	55
Whitehorse	Carer Allowance	47
Whitehorse	Carer Payment	75
Whitehorse	Child Care Subsidy	26
Whitehorse	Crisis Payment	6
Whitehorse	Dad and Partner Pay	50
Whitehorse	Disability Support Pension	121
Whitehorse	Double Orphan Pension	1
Whitehorse	Essential Medical Equipment	49
Whitehorse	Ex-Carer Allowance (Child) Health Care Card	10
Whitehorse	Family Tax Benefit Lump Sum	16
Whitehorse	Family Tax Benefit New Claim	65
Whitehorse	Fares Allowance	0
Whitehorse	Home Equity Access Scheme	0

LGA	SERVICE REASON	Average Days To Process
Whitehorse	JobSeeker Payment	26
Whitehorse	Low Income Card	60
Whitehorse	Mobility Allowance	27
Whitehorse	Paid Parental Leave	34
Whitehorse	Parenting Payment Partnered	72
Whitehorse	Parenting Payment Single	60
Whitehorse	Pensioner Education Supplement	23
Whitehorse	Seniors Health Card	45
Whitehorse	Special Benefit	22
Whitehorse	Status Resolution Support Services	10
Whitehorse	Stillborn Baby Payment	2
Whitehorse	Tertiary Access Payment	39
Whitehorse	Youth Allowance Apprentice	63
Whitehorse	Youth Allowance Jobseekers	30
Whitehorse	Youth Allowance Students	51
Whitsunday	ABSTUDY - Non-Schooling A	25
Whitsunday	ABSTUDY - Schooling A	25
Whitsunday	ACCS Temporary Financial Hardship	21
Whitsunday	ACCS Transition to Work	53
Whitsunday	Age Pension	86
Whitsunday	Assistance for Isolated Children	2
Whitsunday	Austudy	53
Whitsunday	Carer Allowance	36
Whitsunday	Carer Payment	52
Whitsunday	Child Care Subsidy	23
Whitsunday	Crisis Payment	5
Whitsunday	Dad and Partner Pay	76
Whitsunday	Disability Support Pension	88
Whitsunday	Essential Medical Equipment	43
Whitsunday	Ex-Carer Allowance (Child) Health Care Card	3
Whitsunday	Family Tax Benefit Lump Sum	18
Whitsunday	Family Tax Benefit New Claim	46
Whitsunday	Fares Allowance	0
Whitsunday	Home Equity Access Scheme	0
Whitsunday	JobSeeker Payment	20
Whitsunday	Low Income Card	59
Whitsunday	Mobility Allowance	31
Whitsunday	Paid Parental Leave	27
Whitsunday	Parenting Payment Partnered	54
Whitsunday	Parenting Payment Single	58
Whitsunday	Pensioner Education Supplement	21
Whitsunday	Seniors Health Card	46
Whitsunday	Special Benefit	25
Whitsunday	Stillborn Baby Payment	4
Whitsunday	Tertiary Access Payment	43
Whitsunday	Youth Allowance Apprentice	57
Whitsunday	Youth Allowance Jobseekers	24

LGA	SERVICE REASON	Average Days To Process
Whitsunday	Youth Allowance Students	40
Whittlesea	ABSTUDY - Non-Schooling A	40
Whittlesea	ABSTUDY - PES	2
Whittlesea	ACCS Grandparent	16
Whittlesea	ACCS Temporary Financial Hardship	36
Whittlesea	ACCS Transition to Work	51
Whittlesea	Age Pension	72
Whittlesea	Assistance for Isolated Children	0
Whittlesea	Austudy	51
Whittlesea	Carer Allowance	50
Whittlesea	Carer Payment	70
Whittlesea	Child Care Subsidy	24
Whittlesea	Crisis Payment	6
Whittlesea	Dad and Partner Pay	56
Whittlesea	Disability Support Pension	112
Whittlesea	Essential Medical Equipment	49
Whittlesea	Ex-Carer Allowance (Child) Health Care Card	2
Whittlesea	Family Tax Benefit Lump Sum	14
Whittlesea	Family Tax Benefit New Claim	56
Whittlesea	Foster Child Health Care Card	33
Whittlesea	Home Equity Access Scheme	0
Whittlesea	JobSeeker Payment	26
Whittlesea	Low Income Card	55
Whittlesea	Mobility Allowance	30
Whittlesea	Paid Parental Leave	32
Whittlesea	Parenting Payment Partnered	65
Whittlesea	Parenting Payment Single	64
Whittlesea	Pensioner Education Supplement	23
Whittlesea	Seniors Health Card	42
Whittlesea	Special Benefit	24
Whittlesea	Status Resolution Support Services	16
Whittlesea	Stillborn Baby Payment	0
Whittlesea	Tertiary Access Payment	37
Whittlesea	Youth Allowance Apprentice	69
Whittlesea	Youth Allowance Jobseekers	31
Whittlesea	Youth Allowance Students	51
Whittlesea (C)	Child Care Subsidy	0
Whittlesea (C)	JobSeeker Payment	3
Whyalla	ABSTUDY - Non-Schooling A	22
Whyalla	ABSTUDY - Schooling A	41
Whyalla	ACCS Grandparent	77
Whyalla	ACCS Temporary Financial Hardship	47
Whyalla	ACCS Transition to Work	73
Whyalla	Age Pension	74
Whyalla	Assistance for Isolated Children	0
Whyalla	Austudy	79
Whyalla	Carer Allowance	57

LGA	SERVICE REASON	Average Days To Process
Whyalla	Carer Payment	62
Whyalla	Child Care Subsidy	25
Whyalla	Crisis Payment	5
Whyalla	Dad and Partner Pay	61
Whyalla	Disability Support Pension	112
Whyalla	Essential Medical Equipment	47
Whyalla	Ex-Carer Allowance (Child) Health Care Card	0
Whyalla	Family Tax Benefit Lump Sum	18
Whyalla	Family Tax Benefit New Claim	53
Whyalla	Fares Allowance	0
Whyalla	Foster Child Health Care Card	0
Whyalla	Home Equity Access Scheme	0
Whyalla	JobSeeker Payment	18
Whyalla	Low Income Card	54
Whyalla	Mobility Allowance	27
Whyalla	Paid Parental Leave	21
Whyalla	Parenting Payment Partnered	59
Whyalla	Parenting Payment Single	57
Whyalla	Pensioner Education Supplement	27
Whyalla	Seniors Health Card	45
Whyalla	Special Benefit	15
Whyalla	Tertiary Access Payment	46
Whyalla	Youth Allowance Apprentice	97
Whyalla	Youth Allowance Jobseekers	18
Whyalla	Youth Allowance Students	49
Wickepin	Age Pension	94
Wickepin	Assistance for Isolated Children	0
Wickepin	Child Care Subsidy	9
Wickepin	Disability Support Pension	152
Wickepin	Family Tax Benefit Lump Sum	15
Wickepin	Family Tax Benefit New Claim	29
Wickepin	JobSeeker Payment	38
Wickepin	Paid Parental Leave	28
Wickepin	Parenting Payment Partnered	74
Wickepin	Parenting Payment Single	73
Wickepin	Youth Allowance Jobseekers	7
Williams	Age Pension	162
Williams	Assistance for Isolated Children	0
Williams	Carer Allowance	17
Williams	Child Care Subsidy	56
Williams	Crisis Payment	0
Williams	Disability Support Pension	84
Williams	Family Tax Benefit Lump Sum	9
Williams	Family Tax Benefit New Claim	65
Williams	JobSeeker Payment	21
Williams	Low Income Card	22
Williams	Paid Parental Leave	29

LGA	SERVICE REASON	Average Days To Process
Williams	Parenting Payment Partnered	130
Williams	Parenting Payment Single	60
Williams	Seniors Health Card	21
Williams	Tertiary Access Payment	49
Williams	Youth Allowance Jobseekers	42
Williams	Youth Allowance Students	50
Willoughby	ABSTUDY - Non-Schooling A	47
Willoughby	ACCS Temporary Financial Hardship	36
Willoughby	ACCS Transition to Work	88
Willoughby	Age Pension	95
Willoughby	Austudy	60
Willoughby	Carer Allowance	46
Willoughby	Carer Payment	70
Willoughby	Child Care Subsidy	31
Willoughby	Crisis Payment	6
Willoughby	Dad and Partner Pay	59
Willoughby	Disability Support Pension	144
Willoughby	Essential Medical Equipment	47
Willoughby	Family Tax Benefit Lump Sum	8
Willoughby	Family Tax Benefit New Claim	69
Willoughby	Fares Allowance	0
Willoughby	Home Equity Access Scheme	0
Willoughby	JobSeeker Payment	28
Willoughby	Low Income Card	57
Willoughby	Mobility Allowance	40
Willoughby	Paid Parental Leave	35
Willoughby	Parenting Payment Partnered	88
Willoughby	Parenting Payment Single	52
Willoughby	Pensioner Education Supplement	22
Willoughby	Seniors Health Card	45
Willoughby	Special Benefit	51
Willoughby	Tertiary Access Payment	54
Willoughby	Youth Allowance Apprentice	44
Willoughby	Youth Allowance Jobseekers	30
Willoughby	Youth Allowance Students	56
Wiluna	ABSTUDY - Non-Schooling A	1
Wiluna	Age Pension	14
Wiluna	Assistance for Isolated Children	0
Wiluna	Carer Allowance	31
Wiluna	Crisis Payment	5
Wiluna	Family Tax Benefit New Claim	26
Wiluna	JobSeeker Payment	7
Wiluna	Parenting Payment Partnered	15
Wiluna	Parenting Payment Single	4
Wiluna	Special Benefit	0
Wiluna	Youth Allowance Jobseekers	12
Wingecarribee	ABSTUDY - Non-Schooling A	35

LGA	SERVICE REASON	Average Days To Process
Wingecarribee	ABSTUDY - Schooling A	40
Wingecarribee	ACCS Grandparent	24
Wingecarribee	ACCS Temporary Financial Hardship	28
Wingecarribee	ACCS Transition to Work	65
Wingecarribee	Age Pension	92
Wingecarribee	Assistance for Isolated Children	0
Wingecarribee	Austudy	50
Wingecarribee	Carer Allowance	53
Wingecarribee	Carer Payment	85
Wingecarribee	Child Care Subsidy	25
Wingecarribee	Crisis Payment	4
Wingecarribee	Dad and Partner Pay	50
Wingecarribee	Disability Support Pension	120
Wingecarribee	Essential Medical Equipment	45
Wingecarribee	Ex-Carer Allowance (Child) Health Care Card	25
Wingecarribee	Family Tax Benefit Lump Sum	14
Wingecarribee	Family Tax Benefit New Claim	59
Wingecarribee	Fares Allowance	0
Wingecarribee	Foster Child Health Care Card	7
Wingecarribee	Home Equity Access Scheme	0
Wingecarribee	JobSeeker Payment	21
Wingecarribee	Low Income Card	66
Wingecarribee	Mobility Allowance	35
Wingecarribee	Paid Parental Leave	29
Wingecarribee	Parenting Payment Partnered	67
Wingecarribee	Parenting Payment Single	61
Wingecarribee	Pensioner Education Supplement	23
Wingecarribee	Seniors Health Card	37
Wingecarribee	Special Benefit	7
Wingecarribee	Tertiary Access Payment	46
Wingecarribee	Youth Allowance Apprentice	71
Wingecarribee	Youth Allowance Jobseekers	25
Wingecarribee	Youth Allowance Students	54
Winton	ABSTUDY - Non-Schooling A	58
Winton	Age Pension	63
Winton	Assistance for Isolated Children	0
Winton	Carer Allowance	67
Winton	Carer Payment	95
Winton	Child Care Subsidy	6
Winton	Crisis Payment	4
Winton	Disability Support Pension	120
Winton	Family Tax Benefit Lump Sum	29
Winton	Family Tax Benefit New Claim	102
Winton	JobSeeker Payment	24
Winton	Low Income Card	102
Winton	Paid Parental Leave	26
Winton	Parenting Payment Single	49

LGA	SERVICE REASON	Average Days To Process
Winton	Tertiary Access Payment	93
Winton	Youth Allowance Apprentice	62
Winton	Youth Allowance Jobseekers	42
Wodonga	ABSTUDY - Non-Schooling A	22
Wodonga	ABSTUDY - Schooling A	22
Wodonga	ACCS Grandparent	46
Wodonga	ACCS Temporary Financial Hardship	27
Wodonga	ACCS Transition to Work	54
Wodonga	Age Pension	87
Wodonga	Assistance for Isolated Children	0
Wodonga	Austudy	54
Wodonga	Carer Allowance	45
Wodonga	Carer Payment	66
Wodonga	Child Care Subsidy	29
Wodonga	Crisis Payment	5
Wodonga	Dad and Partner Pay	23
Wodonga	Disability Support Pension	110
Wodonga	Double Orphan Pension	25
Wodonga	Essential Medical Equipment	54
Wodonga	Ex-Carer Allowance (Child) Health Care Card	2
Wodonga	Family Tax Benefit Lump Sum	15
Wodonga	Family Tax Benefit New Claim	47
Wodonga	Fares Allowance	0
Wodonga	Foster Child Health Care Card	17
Wodonga	Home Equity Access Scheme	0
Wodonga	JobSeeker Payment	22
Wodonga	Low Income Card	57
Wodonga	Mobility Allowance	26
Wodonga	Paid Parental Leave	24
Wodonga	Parenting Payment Partnered	50
Wodonga	Parenting Payment Single	56
Wodonga	Pensioner Education Supplement	25
Wodonga	Seniors Health Card	40
Wodonga	Special Benefit	22
Wodonga	Stillborn Baby Payment	17
Wodonga	Tertiary Access Payment	34
Wodonga	Youth Allowance Apprentice	47
Wodonga	Youth Allowance Jobseekers	23
Wodonga	Youth Allowance Students	43
Wodonga (C)	Paid Parental Leave	15
Wollondilly	ABSTUDY - Non-Schooling A	51
Wollondilly	ABSTUDY - PES	0
Wollondilly	ABSTUDY - Schooling A	44
Wollondilly	ACCS Temporary Financial Hardship	40
Wollondilly	ACCS Transition to Work	57
Wollondilly	Age Pension	85
Wollondilly	Assistance for Isolated Children	0

LGA	SERVICE REASON	Average Days To Process
Wollondilly	Austudy	46
Wollondilly	Carer Allowance	52
Wollondilly	Carer Payment	74
Wollondilly	Child Care Subsidy	23
Wollondilly	Crisis Payment	7
Wollondilly	Dad and Partner Pay	48
Wollondilly	Disability Support Pension	93
Wollondilly	Essential Medical Equipment	30
Wollondilly	Ex-Carer Allowance (Child) Health Care Card	7
Wollondilly	Family Tax Benefit Lump Sum	14
Wollondilly	Family Tax Benefit New Claim	56
Wollondilly	Foster Child Health Care Card	22
Wollondilly	Home Equity Access Scheme	0
Wollondilly	JobSeeker Payment	26
Wollondilly	Low Income Card	51
Wollondilly	Mobility Allowance	43
Wollondilly	Paid Parental Leave	25
Wollondilly	Parenting Payment Partnered	73
Wollondilly	Parenting Payment Single	66
Wollondilly	Pensioner Education Supplement	31
Wollondilly	Seniors Health Card	46
Wollondilly	Special Benefit	14
Wollondilly	Status Resolution Support Services	85
Wollondilly	Stillborn Baby Payment	3
Wollondilly	Tertiary Access Payment	34
Wollondilly	Youth Allowance Apprentice	53
Wollondilly	Youth Allowance Jobseekers	25
Wollondilly	Youth Allowance Students	53
Wollongong	ABSTUDY - Non-Schooling A	37
Wollongong	ABSTUDY - PES	0
Wollongong	ABSTUDY - Schooling A	16
Wollongong	ACCS Grandparent	32
Wollongong	ACCS Temporary Financial Hardship	42
Wollongong	ACCS Transition to Work	49
Wollongong	Age Pension	70
Wollongong	Assistance for Isolated Children	0
Wollongong	Austudy	52
Wollongong	Carer Allowance	49
Wollongong	Carer Payment	66
Wollongong	Child Care Subsidy	23
Wollongong	Crisis Payment	5
Wollongong	Dad and Partner Pay	49
Wollongong	Disability Support Pension	102
Wollongong	Double Orphan Pension	1
Wollongong	Essential Medical Equipment	47
Wollongong	Ex-Carer Allowance (Child) Health Care Card	3
Wollongong	Family Tax Benefit Lump Sum	11

LGA	SERVICE REASON	Average Days To Process
Wollongong	Family Tax Benefit New Claim	54
Wollongong	Fares Allowance	0
Wollongong	Foster Child Health Care Card	24
Wollongong	Home Equity Access Scheme	0
Wollongong	JobSeeker Payment	22
Wollongong	Low Income Card	59
Wollongong	Mobility Allowance	24
Wollongong	Paid Parental Leave	29
Wollongong	Parenting Payment Partnered	57
Wollongong	Parenting Payment Single	54
Wollongong	Pensioner Education Supplement	25
Wollongong	Seniors Health Card	44
Wollongong	Special Benefit	16
Wollongong	Stillborn Baby Payment	10
Wollongong	Tertiary Access Payment	48
Wollongong	Youth Allowance Apprentice	61
Wollongong	Youth Allowance Jobseekers	23
Wollongong	Youth Allowance Students	50
Wongan-Ballidu	ACCS Transition to Work	113
Wongan-Ballidu	Age Pension	133
Wongan-Ballidu	Assistance for Isolated Children	0
Wongan-Ballidu	Carer Allowance	38
Wongan-Ballidu	Carer Payment	116
Wongan-Ballidu	Child Care Subsidy	36
Wongan-Ballidu	Crisis Payment	6
Wongan-Ballidu	Disability Support Pension	124
Wongan-Ballidu	Family Tax Benefit Lump Sum	14
Wongan-Ballidu	Family Tax Benefit New Claim	54
Wongan-Ballidu	JobSeeker Payment	27
Wongan-Ballidu	Low Income Card	67
Wongan-Ballidu	Mobility Allowance	42
Wongan-Ballidu	Paid Parental Leave	13
Wongan-Ballidu	Parenting Payment Partnered	101
Wongan-Ballidu	Parenting Payment Single	52
Wongan-Ballidu	Seniors Health Card	40
Wongan-Ballidu	Special Benefit	11
Wongan-Ballidu	Youth Allowance Jobseekers	15
Woodanilling	Age Pension	97
Woodanilling	Assistance for Isolated Children	0
Woodanilling	Carer Allowance	50
Woodanilling	Carer Payment	80
Woodanilling	Child Care Subsidy	11
Woodanilling	Disability Support Pension	72
Woodanilling	Family Tax Benefit New Claim	151
Woodanilling	JobSeeker Payment	29
Woodanilling	Paid Parental Leave	20
Woodanilling	Parenting Payment Partnered	103

LGA	SERVICE REASON	Average Days To Process
Woodanilling	Parenting Payment Single	51
Woodanilling	Youth Allowance Jobseekers	23
Woollahra	ACCS Temporary Financial Hardship	37
Woollahra	Age Pension	90
Woollahra	Austudy	47
Woollahra	Carer Allowance	53
Woollahra	Carer Payment	89
Woollahra	Child Care Subsidy	26
Woollahra	Crisis Payment	5
Woollahra	Dad and Partner Pay	26
Woollahra	Disability Support Pension	117
Woollahra	Family Tax Benefit Lump Sum	11
Woollahra	Family Tax Benefit New Claim	65
Woollahra	Fares Allowance	0
Woollahra	Home Equity Access Scheme	0
Woollahra	JobSeeker Payment	29
Woollahra	Low Income Card	67
Woollahra	Mobility Allowance	20
Woollahra	Paid Parental Leave	32
Woollahra	Parenting Payment Partnered	95
Woollahra	Parenting Payment Single	54
Woollahra	Pensioner Education Supplement	13
Woollahra	Seniors Health Card	42
Woollahra	Special Benefit	19
Woollahra	Youth Allowance Jobseekers	34
Woollahra	Youth Allowance Students	55
Woorabinda	ABSTUDY - Non-Schooling A	18
Woorabinda	ABSTUDY - Schooling A	16
Woorabinda	Age Pension	5
Woorabinda	Carer Allowance	40
Woorabinda	Carer Payment	53
Woorabinda	Child Care Subsidy	22
Woorabinda	Crisis Payment	2
Woorabinda	Disability Support Pension	100
Woorabinda	Family Tax Benefit New Claim	42
Woorabinda	JobSeeker Payment	4
Woorabinda	Low Income Card	20
Woorabinda	Mobility Allowance	40
Woorabinda	Parenting Payment Single	47
Woorabinda	Pensioner Education Supplement	2
Woorabinda	Stillborn Baby Payment	0
Woorabinda	Youth Allowance Jobseekers	12
Wudinna	Age Pension	164
Wudinna	Austudy	47
Wudinna	Carer Allowance	9
Wudinna	Child Care Subsidy	30
Wudinna	Disability Support Pension	35

LGA	SERVICE REASON	Average Days To Process
Wudinna	Family Tax Benefit Lump Sum	19
Wudinna	Family Tax Benefit New Claim	59
Wudinna	JobSeeker Payment	20
Wudinna	Low Income Card	42
Wudinna	Paid Parental Leave	25
Wudinna	Parenting Payment Partnered	13
Wudinna	Seniors Health Card	30
Wudinna	Tertiary Access Payment	85
Wudinna	Youth Allowance Jobseekers	0
Wudinna	Youth Allowance Students	39
Wujal Wujal	Carer Allowance	1
Wujal Wujal	Carer Payment	1
Wujal Wujal	Child Care Subsidy	19
Wujal Wujal	Crisis Payment	9
Wujal Wujal	Disability Support Pension	134
Wujal Wujal	Family Tax Benefit New Claim	6
Wujal Wujal	JobSeeker Payment	8
Wujal Wujal	Low Income Card	116
Wujal Wujal	Paid Parental Leave	7
Wujal Wujal	Parenting Payment Single	6
Wujal Wujal	Youth Allowance Jobseekers	2
Wyalkatchem	ABSTUDY - Non-Schooling A	98
Wyalkatchem	Age Pension	80
Wyalkatchem	Assistance for Isolated Children	0
Wyalkatchem	Carer Payment	95
Wyalkatchem	Disability Support Pension	92
Wyalkatchem	Family Tax Benefit New Claim	58
Wyalkatchem	JobSeeker Payment	31
Wyalkatchem	Low Income Card	75
Wyalkatchem	Paid Parental Leave	115
Wyalkatchem	Parenting Payment Single	50
Wyalkatchem	Seniors Health Card	97
Wyalkatchem	Youth Allowance Jobseekers	58
Wyndham	ABSTUDY - Non-Schooling A	33
Wyndham	ABSTUDY - PES	1
Wyndham	ABSTUDY - Schooling A	31
Wyndham	ACCS Grandparent	28
Wyndham	ACCS Temporary Financial Hardship	37
Wyndham	ACCS Transition to Work	64
Wyndham	Age Pension	86
Wyndham	Assistance for Isolated Children	0
Wyndham	Austudy	55
Wyndham	Carer Allowance	52
Wyndham	Carer Payment	73
Wyndham	Child Care Subsidy	25
Wyndham	Crisis Payment	4
Wyndham	Dad and Partner Pay	48

LGA	SERVICE REASON	Average Days To Process
Wyndham	Disability Support Pension	106
Wyndham	Double Orphan Pension	2
Wyndham	Essential Medical Equipment	46
Wyndham	Ex-Carer Allowance (Child) Health Care Card	11
Wyndham	Family Tax Benefit Lump Sum	15
Wyndham	Family Tax Benefit New Claim	59
Wyndham	Fares Allowance	0
Wyndham	Farm Household Allowance	47
Wyndham	Foster Child Health Care Card	37
Wyndham	Home Equity Access Scheme	0
Wyndham	JobSeeker Payment	24
Wyndham	Low Income Card	61
Wyndham	Mobility Allowance	33
Wyndham	Paid Parental Leave	35
Wyndham	Parenting Payment Partnered	67
Wyndham	Parenting Payment Single	56
Wyndham	Pensioner Education Supplement	27
Wyndham	Seniors Health Card	42
Wyndham	Special Benefit	31
Wyndham	Status Resolution Support Services	7
Wyndham	Stillborn Baby Payment	7
Wyndham	Youth Allowance Apprentice	62
Wyndham	Youth Allowance Jobseekers	26
Wyndham	Youth Allowance Students	54
Wyndham (C)	Youth Allowance Jobseekers	17
Wyndham-East Kim	ABSTUDY - Non-Schooling A	15
Wyndham-East Kim	ABSTUDY - Schooling A	2
Wyndham-East Kim	ACCS Grandparent	61
Wyndham-East Kim	Age Pension	69
Wyndham-East Kim	Assistance for Isolated Children	0
Wyndham-East Kim	Austudy	46
Wyndham-East Kim	Carer Allowance	25
Wyndham-East Kim	Carer Payment	40
Wyndham-East Kim	Child Care Subsidy	27
Wyndham-East Kim	Crisis Payment	3
Wyndham-East Kim	Dad and Partner Pay	67
Wyndham-East Kim	Disability Support Pension	79
Wyndham-East Kim	Family Tax Benefit Lump Sum	14
Wyndham-East Kim	Family Tax Benefit New Claim	48
Wyndham-East Kim	JobSeeker Payment	11
Wyndham-East Kim	Low Income Card	70
Wyndham-East Kim	Mobility Allowance	22
Wyndham-East Kim	Paid Parental Leave	36
Wyndham-East Kim	Parenting Payment Partnered	49
Wyndham-East Kim	Parenting Payment Single	44
Wyndham-East Kim	Seniors Health Card	22
Wyndham-East Kim	Youth Allowance Jobseekers	9

LGA	SERVICE REASON	Average Days To Process
Wyndham-East Kim	Youth Allowance Students	54
Yalgoo	Assistance for Isolated Children	0
Yalgoo	Crisis Payment	0
Yalgoo	Disability Support Pension	166
Yalgoo	JobSeeker Payment	1
Yalgoo	Paid Parental Leave	42
Yankalilla	Age Pension	79
Yankalilla	Assistance for Isolated Children	0
Yankalilla	Carer Allowance	51
Yankalilla	Carer Payment	57
Yankalilla	Child Care Subsidy	26
Yankalilla	Crisis Payment	4
Yankalilla	Disability Support Pension	99
Yankalilla	Ex-Carer Allowance (Child) Health Care Card	0
Yankalilla	Family Tax Benefit Lump Sum	14
Yankalilla	Family Tax Benefit New Claim	73
Yankalilla	Foster Child Health Care Card	4
Yankalilla	Home Equity Access Scheme	0
Yankalilla	JobSeeker Payment	20
Yankalilla	Low Income Card	44
Yankalilla	Mobility Allowance	44
Yankalilla	Paid Parental Leave	29
Yankalilla	Parenting Payment Partnered	67
Yankalilla	Parenting Payment Single	62
Yankalilla	Seniors Health Card	53
Yankalilla	Tertiary Access Payment	30
Yankalilla	Youth Allowance Jobseekers	36
Yankalilla	Youth Allowance Students	63
Yarra	ABSTUDY - Non-Schooling A	36
Yarra	ABSTUDY - PES	0
Yarra	ACCS Grandparent	103
Yarra	ACCS Temporary Financial Hardship	42
Yarra	ACCS Transition to Work	55
Yarra	Age Pension	79
Yarra	Austudy	54
Yarra	Carer Allowance	50
Yarra	Carer Payment	65
Yarra	Child Care Subsidy	24
Yarra	Crisis Payment	4
Yarra	Dad and Partner Pay	62
Yarra	Disability Support Pension	116
Yarra	Essential Medical Equipment	64
Yarra	Ex-Carer Allowance (Child) Health Care Card	3
Yarra	Family Tax Benefit Lump Sum	14
Yarra	Family Tax Benefit New Claim	56
Yarra	Fares Allowance	0
Yarra	Foster Child Health Care Card	10

LGA	SERVICE REASON	Average Days To Process
Yarra	Home Equity Access Scheme	0
Yarra	JobSeeker Payment	27
Yarra	Low Income Card	62
Yarra	Mobility Allowance	29
Yarra	Paid Parental Leave	34
Yarra	Parenting Payment Partnered	58
Yarra	Parenting Payment Single	64
Yarra	Pensioner Education Supplement	31
Yarra	Seniors Health Card	43
Yarra	Special Benefit	30
Yarra	Status Resolution Support Services	7
Yarra	Stillborn Baby Payment	31
Yarra	Tertiary Access Payment	52
Yarra	Youth Allowance Apprentice	52
Yarra	Youth Allowance Jobseekers	30
Yarra	Youth Allowance Students	49
Yarra Ranges	ABSTUDY - Non-Schooling A	40
Yarra Ranges	ABSTUDY - PES	0
Yarra Ranges	ACCS Grandparent	39
Yarra Ranges	ACCS Temporary Financial Hardship	34
Yarra Ranges	ACCS Transition to Work	55
Yarra Ranges	Age Pension	95
Yarra Ranges	Assistance for Isolated Children	0
Yarra Ranges	Austudy	54
Yarra Ranges	Carer Allowance	42
Yarra Ranges	Carer Payment	65
Yarra Ranges	Child Care Subsidy	23
Yarra Ranges	Crisis Payment	6
Yarra Ranges	Dad and Partner Pay	49
Yarra Ranges	Disability Support Pension	106
Yarra Ranges	Essential Medical Equipment	56
Yarra Ranges	Ex-Carer Allowance (Child) Health Care Card	5
Yarra Ranges	Family Tax Benefit Lump Sum	14
Yarra Ranges	Family Tax Benefit New Claim	59
Yarra Ranges	Fares Allowance	0
Yarra Ranges	Foster Child Health Care Card	30
Yarra Ranges	Home Equity Access Scheme	0
Yarra Ranges	JobSeeker Payment	25
Yarra Ranges	Low Income Card	55
Yarra Ranges	Mobility Allowance	31
Yarra Ranges	Paid Parental Leave	28
Yarra Ranges	Parenting Payment Partnered	65
Yarra Ranges	Parenting Payment Single	60
Yarra Ranges	Pensioner Education Supplement	23
Yarra Ranges	Seniors Health Card	42
Yarra Ranges	Special Benefit	15
Yarra Ranges	Stillborn Baby Payment	10

LGA	SERVICE REASON	Average Days To Process
Yarra Ranges	Tertiary Access Payment	46
Yarra Ranges	Youth Allowance Apprentice	54
Yarra Ranges	Youth Allowance Jobseekers	26
Yarra Ranges	Youth Allowance Students	50
Yarrabah	ABSTUDY - Non-Schooling A	18
Yarrabah	ABSTUDY - PES	28
Yarrabah	ABSTUDY - Schooling A	29
Yarrabah	ACCS Temporary Financial Hardship	4
Yarrabah	Age Pension	106
Yarrabah	Carer Allowance	63
Yarrabah	Carer Payment	66
Yarrabah	Child Care Subsidy	25
Yarrabah	Crisis Payment	4
Yarrabah	Disability Support Pension	103
Yarrabah	Essential Medical Equipment	0
Yarrabah	Family Tax Benefit New Claim	52
Yarrabah	JobSeeker Payment	12
Yarrabah	Low Income Card	40
Yarrabah	Mobility Allowance	21
Yarrabah	Paid Parental Leave	12
Yarrabah	Parenting Payment Partnered	31
Yarrabah	Parenting Payment Single	54
Yarrabah	Seniors Health Card	47
Yarrabah	Stillborn Baby Payment	6
Yarrabah	Youth Allowance Jobseekers	11
Yarrabah	Youth Allowance Students	26
Yarriambiack	ACCS Temporary Financial Hardship	62
Yarriambiack	ACCS Transition to Work	26
Yarriambiack	Age Pension	72
Yarriambiack	Assistance for Isolated Children	0
Yarriambiack	Austudy	55
Yarriambiack	Carer Allowance	40
Yarriambiack	Carer Payment	77
Yarriambiack	Child Care Subsidy	31
Yarriambiack	Crisis Payment	4
Yarriambiack	Disability Support Pension	64
Yarriambiack	Essential Medical Equipment	44
Yarriambiack	Family Tax Benefit Lump Sum	7
Yarriambiack	Family Tax Benefit New Claim	47
Yarriambiack	Fares Allowance	0
Yarriambiack	Home Equity Access Scheme	0
Yarriambiack	JobSeeker Payment	29
Yarriambiack	Low Income Card	54
Yarriambiack	Paid Parental Leave	25
Yarriambiack	Parenting Payment Partnered	81
Yarriambiack	Parenting Payment Single	71
Yarriambiack	Pensioner Education Supplement	23

LGA	SERVICE REASON	Average Days To Process
Yarriambiack	Seniors Health Card	44
Yarriambiack	Tertiary Access Payment	51
Yarriambiack	Youth Allowance Jobseekers	25
Yarriambiack	Youth Allowance Students	34
Yass Valley	ABSTUDY - Non-Schooling A	26
Yass Valley	ACCS Transition to Work	43
Yass Valley	Age Pension	78
Yass Valley	Assistance for Isolated Children	0
Yass Valley	Austudy	67
Yass Valley	Carer Allowance	31
Yass Valley	Carer Payment	77
Yass Valley	Child Care Subsidy	24
Yass Valley	Crisis Payment	11
Yass Valley	Dad and Partner Pay	93
Yass Valley	Disability Support Pension	122
Yass Valley	Double Orphan Pension	0
Yass Valley	Essential Medical Equipment	40
Yass Valley	Ex-Carer Allowance (Child) Health Care Card	3
Yass Valley	Family Tax Benefit Lump Sum	20
Yass Valley	Family Tax Benefit New Claim	64
Yass Valley	JobSeeker Payment	26
Yass Valley	Low Income Card	63
Yass Valley	Paid Parental Leave	28
Yass Valley	Parenting Payment Partnered	75
Yass Valley	Parenting Payment Single	50
Yass Valley	Pensioner Education Supplement	21
Yass Valley	Seniors Health Card	38
Yass Valley	Tertiary Access Payment	37
Yass Valley	Youth Allowance Apprentice	60
Yass Valley	Youth Allowance Jobseekers	23
Yass Valley	Youth Allowance Students	52
Yilgarn	ABSTUDY - Non-Schooling A	13
Yilgarn	ACCS Transition to Work	88
Yilgarn	Age Pension	103
Yilgarn	Assistance for Isolated Children	0
Yilgarn	Carer Allowance	80
Yilgarn	Carer Payment	80
Yilgarn	Child Care Subsidy	47
Yilgarn	Disability Support Pension	165
Yilgarn	Family Tax Benefit Lump Sum	26
Yilgarn	Family Tax Benefit New Claim	45
Yilgarn	JobSeeker Payment	15
Yilgarn	Paid Parental Leave	117
Yilgarn	Parenting Payment Single	44
Yilgarn	Tertiary Access Payment	1
Yilgarn	Youth Allowance Jobseekers	35
York	ABSTUDY - Non-Schooling A	22

LGA	SERVICE REASON	Average Days To Process
York	ABSTUDY - Schooling A	45
York	ACCS Grandparent	76
York	Age Pension	104
York	Assistance for Isolated Children	0
York	Carer Allowance	21
York	Carer Payment	53
York	Child Care Subsidy	10
York	Crisis Payment	4
York	Disability Support Pension	128
York	Essential Medical Equipment	61
York	Family Tax Benefit Lump Sum	35
York	Family Tax Benefit New Claim	51
York	Home Equity Access Scheme	0
York	JobSeeker Payment	18
York	Low Income Card	58
York	Mobility Allowance	48
York	Paid Parental Leave	22
York	Parenting Payment Partnered	93
York	Parenting Payment Single	46
York	Pensioner Education Supplement	51
York	Seniors Health Card	42
York	Youth Allowance Jobseekers	27
York	Youth Allowance Students	30
Yorke Peninsula	ABSTUDY - Non-Schooling A	62
Yorke Peninsula	ABSTUDY - PES	15
Yorke Peninsula	ABSTUDY - Schooling A	7
Yorke Peninsula	ACCS Transition to Work	64
Yorke Peninsula	Age Pension	76
Yorke Peninsula	Assistance for Isolated Children	0
Yorke Peninsula	Carer Allowance	43
Yorke Peninsula	Carer Payment	64
Yorke Peninsula	Child Care Subsidy	28
Yorke Peninsula	Crisis Payment	7
Yorke Peninsula	Dad and Partner Pay	67
Yorke Peninsula	Disability Support Pension	98
Yorke Peninsula	Essential Medical Equipment	51
Yorke Peninsula	Ex-Carer Allowance (Child) Health Care Card	9
Yorke Peninsula	Family Tax Benefit Lump Sum	14
Yorke Peninsula	Family Tax Benefit New Claim	45
Yorke Peninsula	Home Equity Access Scheme	0
Yorke Peninsula	JobSeeker Payment	23
Yorke Peninsula	Low Income Card	63
Yorke Peninsula	Paid Parental Leave	29
Yorke Peninsula	Parenting Payment Partnered	66
Yorke Peninsula	Parenting Payment Single	60
Yorke Peninsula	Pensioner Education Supplement	29
Yorke Peninsula	Seniors Health Card	43

LGA	SERVICE REASON	Average Days To Process
Yorke Peninsula	Special Benefit	7
Yorke Peninsula	Tertiary Access Payment	61
Yorke Peninsula	Youth Allowance Apprentice	50
Yorke Peninsula	Youth Allowance Jobseekers	27
Yorke Peninsula	Youth Allowance Students	62
UNKNOWN	ABSTUDY - Non-Schooling A	19
UNKNOWN	ACCS CWB Application	12
UNKNOWN	ACCS CWB Certificate - Exc Circ - SA	12
UNKNOWN	ACCS CWB Determination - Exc Circ - SA	12
UNKNOWN	Age Pension	38
UNKNOWN	Assistance for Isolated Children	0
UNKNOWN	Austudy	47
UNKNOWN	Bereavement Allowance	0
UNKNOWN	Carer Allowance	15
UNKNOWN	Carer Payment	47
UNKNOWN	Child Care Subsidy	36
UNKNOWN	Crisis Payment	3
UNKNOWN	Dad and Partner Pay	41
UNKNOWN	Disability Support Pension	111
UNKNOWN	Family Tax Benefit Lump Sum	7
UNKNOWN	Family Tax Benefit New Claim	71
UNKNOWN	JobSeeker Payment	20
UNKNOWN	Low Income Card	66
UNKNOWN	Paid Parental Leave	28
UNKNOWN	Parenting Payment Partnered	109
UNKNOWN	Parenting Payment Single	5
UNKNOWN	Pensioner Education Supplement	21
UNKNOWN	Seniors Health Card	58
UNKNOWN	Special Benefit	57
UNKNOWN	Tertiary Access Payment	34
UNKNOWN	Youth Allowance Apprentice	83
UNKNOWN	Youth Allowance Jobseekers	27
UNKNOWN	Youth Allowance Students	50



Services
Australia

Services Australia Telephony Report

1 January 2024 - 1 May 2024

	Handled Calls ^a	Answered		Terminated by customer ^d	ASA ^e (mm:ss)	Congestion messages ^f
		Self-Managed ^b	By Service Officer ^c			
Centrelink (Social Security and Welfare - SSW)	14,117,463	5,112,582	3,084,702	1,158,196	28:26	4,761,983
Disabilities, Sickness and Carers ^g	1,170,970	240,184	148,568	74,457	46:26	707,761
Employment Services ^h	2,067,447	347,049	213,338	124,952	50:40	1,382,108
Families and Parenting ⁱ	2,795,919	245,215	430,782	194,397	50:23	1,925,525
Older Australians ^j	769,090	277,956	160,054	94,156	46:29	236,924
Youth and Students ^k	732,616	125,213	99,110	44,768	43:59	463,525
Other ^l	6,581,421	3,876,965	2,032,850	625,466	17:58	46,140
- Participation ^m			25,461	19,104	54:29	10,814
- Emergency Management	63,475	25,083	34,526	3,866	4:48	
- Income Management ⁿ			21,919	10,757	32:57	
- BasicsCard enquiry, BasicsCard balance enquiry	1,017,382	444,094	459,684	113,604	9:19	
- Balance enquiry	557,264	557,264				
Payments and Integrity (separated from SSW)	225,241	20,635	179,461	25,145	5:53	
Health Customer	613,030	8,233	604,797	320,921	25:22	741,770
Medicare	493,822	8,233	485,589	280,972	27:11	298,022
Australian Immunisation Register	19,175		19,175	11,289	18:46	
Medicare myGov						
Centrelink Aged Care	61,341		61,341	22,171	26:21	443,748
Other	38,692		38,692	6,489	4:08	
Health Provider	1,259,625	725,442	534,183	117,661	6:28	
Medicare Provider	868,194	725,442	142,752	22,768	4:19	
PBS General	52,443		52,443	7,223	3:12	
PBS Improved Monitoring Entitlements.	73,875		73,875	6,543	1:50	
Other	265,113		265,113	81,127	9:33	
Health PBS Authorities	1,196,179	N/A	1,196,179	55,377	1:39	
Child Support	423,365	N/A	423,365	73,792	11:48	
Compliance	36,867		36,867	2,344	2:08	
Mainstream	326,302		326,302	60,334	13:12	
Multicultural and Tailored Services	17,021		17,021	1,571	1:47	
New Customers	35,296		35,296	8,720	15:08	
Specialised Assessments	7,879		7,879	823	5:22	

a. 'Handled calls' are calls that have reached the Agency and include:

- Centrelink successful IVR calls
- Payments and Integrity successful IVR calls
- Health Customer - answered calls, calls handled in Health Customer IVR applications (Child Dental Benefits Scheme, Office Locator and from 10 July 2017 Tax Statement)
- Health Provider - answered calls, calls handled in the Health Provider IVR application (Optometric and Concessional Entitlement Status Confirmation)
- Health PBS - Answered calls
- Child Support - Answered calls

b. 'Self -Managed' are calls that are finalised in the IVR and include:

- Centrelink (SSW) - calculated as 'Handled Calls' minus sum('Answered', 'Terminated by Customers' and 'Congested messages').
These are calls completed in the IVR and not required to be answered by a Customer Service Officer. These are calls handled in a number of IVR applications (Reporting Employment Income, Advance Payments, Urgent Payments, Document Requests, BasicsCard Balance Enquiry, Payment Information, Debt)
- Health Customer - calculated as 'Handled Calls' minus 'Answered'. These are calls handled in the Customer IVR application (Child Dental Benefits Scheme, Office Locator and from 10 July 2017 Tax Statement)
- Health Provider - calculated as 'Handled Calls' minus 'Answered'. These are calls handled in the Health Provider IVR application (Optometric and Concessional Entitlement Status Confirmation)

c. 'Answered calls' are calls answered by a Service Officer.

d. 'Terminated by customer' calls are calls that have progressed through the IVR, entered a queue waiting to be answered and the call is ended, (hung up), before it is answered by a Service Officer. 'Terminated by customer calls' were formerly known as 'Abandoned calls'.

e. 'Average Speed of Answer' (ASA) is the average time it takes for a call waiting in the queue to be answered. The speed of answer is measured from when a call leaves the IVR menu (i.e. joins the queue to be answered) to when it is answered by a Service Officer.

f. 'Congestion Messaging' is activated in periods of high demand and provide an alternative service option for customers when their call cannot be answered.

The message encourages callers to conduct their business through self-service options rather than repeatedly calling. Congestion Messaging is not used on Child Support lines.

* Congestion Messaging is influenced by a number of factors, including annual peaks in demand - such as Students and Families peak periods, and policy changes made throughout the year. In 2022-23, there has also been an influx of emergency payment demand as the Agency supports people impacted by numerous weather related events and the sustained demand

g. 'Disabilities, Sickness and Carers' includes calls associated with Carer Allowance, Carer Payment, Disability Support Pension and Mobility Allowance.

h. 'Employment Services' includes calls associated with JobSeeker Payment, Special Benefit, Assurance of Support, Crisis Payment and Employment Services Providers.

i. 'Families and Parenting' includes calls associated with Child Care Subsidy, Dad and Partner Pay, Double Orphan Pension, Family Tax Benefit, Parental Leave Pay and Parenting Payment.

j. 'Older Australians' includes calls associated with Age Pension, Commonwealth Seniors Health Card Bereavement assistance, Pensioner Concession Card and the Pension Loans Scheme.

k. 'Youth and Students' includes calls associated with Austudy, Low Income Health Care Card, Pensioner Education Supplement and Youth Allowance.

l. 'Other' includes several telephone lines including Australian Victim of Terrorism Overseas Payment, Income Management (including Basics Card), myGov, Emergency response, NDIA (National Disability Insurance Agency), APIS (Australian Passport Information Service), International Services and Multilingual services and Payments and Integrity.









The 'Participation', Emergency Management', 'Income Management', 'BasicsCard enquiry', 'BasicsCard balance enquiry' and 'Balance enquiry' lines are subsets of the 'Other' total.

m. 'Participation' includes calls are associated with activity tested recipients who may not have met obligations. Primarily recipients are required to actively participate in approved activities. This line differs from the Employment Services line as its purpose is for compliance discussions with recipients.

n. Income Management and BasicsCard share the same 1800 phone number which is why handled calls are counted for both call types. Calls can only be separated once the customer has made a selection in the IVR.

6. The volume and percentage of social security and welfare and health calls which were answered after 60 minutes from 1 January 2024 to 1 May 2024.

Program	Total Answered calls	Answered 60+ minutes	% Answered 60+ minutes
Health	2,335,159	9,383	0.4%
Social Security and Welfare	3,084,702	600,906	19.5%

Status March 2024 – December 2023				
Major Programs	March 2024	February 2024	January 2024	December 2023
GovERP Program				
Health Delivery Modernisation Program (Phase 3)				



* The status of a program is reported against a traffic light system of Red, Amber and Green. The status colour is established taking into account key milestones, budget, financial benefits, business outcomes and risk. The resulting colour assists in determining whether remedial activities are required.

Status March 2024 – December 2023

Major Projects	March 2024	February 2024	January 2024	December 2023
Farm Household Allowance Changes 2019/2020	▲	▲	●	●
MyMedicare	●	●	●	●
Ceasing Pay Doctor via claimant cheques and other changes	●	▲	●	▲
Support at Home and Single Assessment Workforce	●	●	●	●
PIP Indigenous Health Incentive (IHI) Reform	●	●	●	▲
Social Security Agreements – Republics of Serbia and Bosnia-Herzegovina	◆	◆	◆	◆
Enhanced Paid Parental Leave	●	▲	●	●
Cashless Welfare Reform - Abolish Cashless Debit Card and Reform Income Management	●	●	●	●
Activity Test changes for Indigenous children	●	●	●	●
24x7 Registered Nurse Supplement	●	●	●	●
Enhancing the Pacific Australia Labour Mobility Scheme	▲	▲	▲	▲
Pacific Engagement Visa (PEV)	●	●	▲	▲
Future Aged Care ICT Platform - Government Provider Management System (GPMS) Interface Modernisation	▲	▲	◆	◆
WIP-DS - Additional Incentive Payments	●	●	●	●
Pharmaceutical Benefits Scheme (PBS) XML Replacement	●	●	●	●
Digital Data Request	▲	▲	▲	●
Early Childhood Education and Care (ECEC) Data Lake Sub-Tenancy	●	●	●	●
New Impairment Tables for Disability Support Pension	●	●	●	●
Delivering the Startup Year Election Commitment	●	●	▲	●

Status March 2024 – December 2023

Major Projects	March 2024	February 2024	January 2024	December 2023
Commissioner of Taxation vs Douglas, proactive remediation program (Child Support)	●	●	●	●
Addition of Shingrix to the AIR as a standard vaccine	●	●	●	●
Energy Bill Relief Fund	●	●	●	●
Pharmacy - Changes to the Australian Immunisation Register (AIR) to introduce new reporting fields	●	●	●	●
WIP-PS Increased payments to support multidisciplinary care	●	●	●	●
Places to People: Embedding Choice in Residential Aged Care	▲	▲	●	●
Chronic Wound Consumables Scheme Product Ordering Portal	●	●	●	●
General Practice in Aged Care Incentive	◆	◆	◆	◆
Assistance for IVF - Assisted Reproductive Technology Storage Funding Payment System	●	▲	●	●
Supporting Bulk Billing in General Practice & Medicare Item Maintenance (NIM) System Re-Platforming	◆	◆	◆	◆
Child Support: Accepting accredited DNA Evidence	◆	◆	●	●
Improved Access to Allied Health Professionals as Part of Multidisciplinary Teams in Regional, Rural and Remote Australia (WIP - Practice Stream)	●	●	●	-
Decommission Restrict Access to the Relocation Scholarship	●	●	●	▲
Decommission Align PES and EdEP to study loads	▲	●	●	●
Boosting Employment Support - Budget 2023-24 - Extend Time to Work Employment Service (TWES) program for one year (to 30 June 2024)	●	●	●	●
Improve child support rules for young people aged 18	◆	●	●	●
COVID-19 Aged Care Outbreak Management Support (ACOMS) Supplement	●	●	●	●
Farm Household Allowance realignment	◆	●	●	-

Status March 2024 – December 2023

Major Projects	March 2024	February 2024	January 2024	December 2023
Decommission - Pension Supplement	●	●	▲	●
Decommission - Enhanced Residency Requirements for pensioners	●	▲	▲	●
Decommission - Apply a Consistent Four-year newly Arrived Resident's Waiting Period Across Payments	●	▲	▲	●
ParentsNext Interim Approach & Co-Design	●	●	●	●
Limit back dated claims	●	●	●	●
CCS and ParentsNext Replacement Service	●	●	-	-
Equitable and Improved Refundable Accommodation Deposit (RAD)/Refundable Accommodation Contribution (RAC) Information	◆	◆	-	-
Medicare Benefits Schedule (MBS) enhancements - 1 March 2024	●	●	▲	◆
Extend the Temporary Work Bonus Measure	●	●	●	●
Youpla Resolution Payment	●	●	●	-
Extend Employment Nil Rate Period	●	●	●	-
Better Targeting Employment Services	●	●	▲	-
New Pre-Employment Service for Parents	●	●	●	●
COVID-19 Vaccine Claims Scheme	●	●	●	-
Digital Identity Enhancing the Ecosystem	●	▲	▲	●
Implementing Phishing Resistant Credentials in myGov	●	●	●	●
Digital Identity Interim Oversight Authority	◆	◆	◆	◆
Drug Test Trial Decommission	●	●	●	●
Debt Management Capability Enhancements to Treat Cases where Payments are to be Returned	●	●	●	●
Medicare Fraud System Future State Analysis	●	●	▲	▲

Status March 2024 – December 2023				
Major Projects	March 2024	February 2024	January 2024	December 2023
Uplifting evaluation capability among policy officers	●	●	●	●

Red


Amber


Green


* The status of a program is reported against a traffic light system of Red, Amber and Green. The status colour is established taking into account key milestones, budget, financial benefits, business outcomes and risk. The resulting colour assists in determining whether remedial activities are required.

8. The latest customer demand by financial year (weekly) as at week ending 12 May 2024.

Customer demand by Week					
Includes, Face to Face, Telephony, SSW claims, SSW non claims, Health work and Child Support.					
Date	2023-24	2022-23	2021-22	2020-21	2019-20
9/07/2023	1,762,829	2,540,579	2,693,836	2,301,613	2,256,531
16/07/2023	1,841,523	2,141,326	2,624,205	2,296,926	2,232,928
23/07/2023	1,771,241	2,239,343	2,698,231	2,318,717	2,176,099
30/07/2023	1,748,059	2,140,699	2,907,963	2,217,359	2,204,135
6/08/2023	1,711,646	2,097,156	3,177,883	2,175,971	2,171,283
13/08/2023	1,687,514	2,074,746	3,209,416	2,192,967	2,137,705
20/08/2023	1,651,164	1,988,522	3,310,480	2,135,453	2,070,786
27/08/2023	1,682,588	1,979,638	3,182,346	2,130,835	2,103,632
3/09/2023	1,719,315	1,991,751	3,086,417	2,027,535	2,097,961
10/09/2023	1,725,153	1,980,711	3,048,022	2,079,573	2,101,416
17/09/2023	1,843,230	1,981,873	2,942,209	2,039,073	2,121,810
24/09/2023	1,887,577	1,904,505	2,842,656	2,138,892	2,103,439
1/10/2023	1,675,030	1,644,295	2,768,900	2,181,745	2,026,136
8/10/2023	1,651,865	1,837,189	2,753,041	2,020,132	2,015,394
15/10/2023	1,804,255	1,764,739	2,601,569	1,899,064	1,867,961
22/10/2023	1,693,263	1,923,126	3,166,539	2,111,978	2,082,474
29/10/2023	1,684,260	1,965,181	2,942,749	2,063,518	2,066,007
5/11/2023	1,682,012	1,927,502	2,695,433	2,200,555	2,088,783
12/11/2023	1,610,145	1,839,146	2,496,726	2,053,221	2,004,050
19/11/2023	1,687,353	1,877,940	2,546,367	2,143,528	2,074,730
26/11/2023	1,644,430	1,843,878	2,522,222	2,162,330	2,086,811
3/12/2023	1,649,854	1,859,016	2,521,872	2,237,862	2,080,994
10/12/2023	1,634,522	1,879,066	2,346,810	2,241,979	2,086,439
17/12/2023	1,639,677	1,846,597	2,381,431	2,327,598	2,095,166
24/12/2023	1,660,803	1,813,744	2,434,326	2,307,948	2,195,171
31/12/2023	687,353	1,738,399	2,135,724	1,771,529	845,620
7/01/2024	1,254,634	689,374	873,669	887,460	1,332,885
14/01/2024	1,629,744	1,408,632	1,868,309	2,160,037	2,060,894
21/01/2024	1,622,238	1,841,862	2,218,839	2,175,905	2,062,533
28/01/2024	1,434,139	1,887,176	2,310,944	2,312,838	2,114,696
4/02/2024	1,697,281	1,594,032	1,892,687	1,920,181	1,955,495
11/02/2024	1,679,309	1,906,983	2,345,253	2,366,970	2,212,340
18/02/2024	1,667,771	1,917,512	2,333,892	2,289,547	2,156,385
25/02/2024	1,720,307	1,861,465	2,250,510	2,316,961	2,130,145
3/03/2024	1,704,848	1,901,406	2,197,334	2,427,195	2,142,781
10/03/2024	1,711,287	1,931,657	2,340,631	2,291,077	2,152,534
17/03/2024	1,648,150	1,966,631	2,400,668	2,145,540	2,092,593
24/03/2024	1,726,230	1,855,876	2,326,943	2,297,722	2,248,437
31/03/2024	1,439,999	1,953,266	2,390,857	2,363,256	2,528,687
7/04/2024	1,434,739	1,901,707	2,279,628	2,053,096	2,463,726
14/04/2024	1,647,206	1,581,980	2,259,898	2,013,645	2,112,416
21/04/2024	1,710,351	1,546,794	1,855,930	2,338,532	2,285,162
28/04/2024	1,460,531	1,882,932	1,891,921	2,439,562	2,961,364
5/05/2024	1,714,993	1,601,186	1,910,442	2,315,661	2,959,915
12/05/2024	1,625,690	1,820,957	2,162,951	2,352,163	2,760,528
19/05/2024	-	1,861,117	2,674,002	2,365,048	2,373,102
26/05/2024	-	1,805,041	2,534,409	2,326,774	2,195,819
2/06/2024	-	1,819,575	2,120,090	2,335,689	2,196,942
9/06/2024	-	1,797,834	2,041,419	2,386,226	2,119,378
16/06/2024	-	1,788,090	2,038,158	2,336,595	2,072,164
23/06/2024	-	1,694,460	1,899,968	2,166,625	2,188,704
30/06/2024	-	1,779,106	2,144,024	2,417,015	2,168,564

9. The latest (as at 1 May 2024) Agency Service Level (daily), and if possible, for each month of this financial year.

Monthly Service Level				
Month	Telephony	Face to Face	Overall	
Apr-24	52.8%	61.9%	55.6%	
Mar-24	55.0%	61.7%	57.0%	
Feb-24	53.0%	64.7%	56.6%	
Jan-24	48.7%	65.3%	53.9%	
Dec-23	48.6%	72.1%	55.4%	
Nov-23	46.8%	71.0%	53.8%	
Oct-23	45.1%	68.7%	51.7%	
Sep-23	49.7%	67.1%	54.6%	
Aug-23	51.9%	72.7%	57.5%	
Jul-23	50.2%	70.3%	55.3%	

Daily Service Level				
Date	Telephony	Face to Face	Overall	
1/05/2024	52.4%	66.1%	56.6%	
30/04/2024	52.9%	64.1%	56.3%	
29/04/2024	51.1%	56.6%	52.8%	
28/04/2024	77.2%		77.2%	
27/04/2024	74.7%		74.7%	
26/04/2024	49.1%	59.0%	52.4%	
25/04/2024	98.4%		98.4%	
24/04/2024	58.0%	65.7%	60.3%	
23/04/2024	57.3%	63.6%	59.2%	
22/04/2024	56.2%	59.2%	57.2%	
21/04/2024	66.5%		66.5%	
20/04/2024	61.5%		61.5%	
19/04/2024	49.8%	63.7%	54.3%	
18/04/2024	56.8%	67.0%	59.9%	
17/04/2024	54.0%	64.4%	57.2%	
16/04/2024	57.8%	63.3%	59.5%	
15/04/2024	56.6%	58.8%	57.3%	
14/04/2024	73.7%	88.9%	73.8%	
13/04/2024	66.7%	100.0%	66.7%	
12/04/2024	52.5%	66.1%	56.9%	
11/04/2024	52.5%	66.8%	57.0%	
10/04/2024	50.3%	65.7%	55.1%	
9/04/2024	51.6%	63.1%	55.0%	
8/04/2024	53.2%	58.4%	54.9%	
7/04/2024	63.4%		63.4%	
6/04/2024	53.3%		53.3%	
5/04/2024	43.9%	64.5%	50.4%	
4/04/2024	51.2%	61.3%	54.4%	
3/04/2024	53.7%	57.9%	55.0%	
2/04/2024	40.2%	53.9%	44.3%	
1/04/2024	97.0%		97.0%	
31/03/2024	99.2%		99.2%	

Daily Service Level			
Date	Telephony	Face to Face	Overall
30/03/2024	82.5%		82.5%
29/03/2024	99.0%		99.0%
28/03/2024	55.8%	70.3%	60.2%
27/03/2024	54.7%	67.7%	58.7%
26/03/2024	54.8%	61.5%	56.8%
25/03/2024	48.6%	55.2%	50.5%
24/03/2024	70.9%		70.9%
23/03/2024	68.5%		68.5%
22/03/2024	54.8%	65.3%	58.2%
21/03/2024	58.0%	66.9%	60.8%
20/03/2024	49.3%	63.7%	53.7%
19/03/2024	59.1%	61.3%	59.7%
18/03/2024	51.0%	53.5%	51.8%
17/03/2024	70.5%	100.0%	70.5%
16/03/2024	59.8%		59.8%
15/03/2024	52.4%	63.0%	55.9%
14/03/2024	52.8%	62.7%	55.8%
13/03/2024	59.9%	61.7%	60.4%
12/03/2024	59.7%	58.9%	59.4%
11/03/2024	57.1%	59.2%	57.7%
10/03/2024	75.1%		75.1%
9/03/2024	73.8%		73.8%
8/03/2024	50.7%	61.3%	54.1%
7/03/2024	61.0%	62.3%	61.4%
6/03/2024	55.3%	63.2%	57.8%
5/03/2024	51.1%	59.1%	53.6%
4/03/2024	55.4%	55.3%	55.4%
3/03/2024	58.9%		58.9%
2/03/2024	68.2%		68.2%
1/03/2024	50.8%	64.6%	55.3%
29/02/2024	55.7%	68.9%	59.8%
28/02/2024	55.3%	66.2%	58.7%
27/02/2024	55.1%	64.5%	58.1%
26/02/2024	51.6%	59.1%	54.0%
25/02/2024	50.2%		50.2%
24/02/2024	59.1%		59.1%
23/02/2024	49.2%	67.6%	55.2%
22/02/2024	53.5%	70.0%	58.5%
21/02/2024	56.7%	67.7%	60.2%
20/02/2024	53.5%	64.8%	56.9%
19/02/2024	47.4%	58.6%	50.9%
18/02/2024	66.8%		66.8%
17/02/2024	63.8%		63.8%
16/02/2024	48.0%	65.7%	53.8%
15/02/2024	57.6%	67.6%	60.7%
14/02/2024	60.4%	68.2%	62.8%
13/02/2024	55.6%	67.3%	59.2%
12/02/2024	53.1%	62.3%	55.9%

Daily Service Level			
Date	Telephony	Face to Face	Overall
11/02/2024	70.5%		70.5%
10/02/2024	69.9%		69.9%
9/02/2024	51.6%	65.6%	56.2%
8/02/2024	55.2%	65.8%	58.5%
7/02/2024	55.3%	62.9%	57.7%
6/02/2024	50.9%	63.6%	54.5%
5/02/2024	41.4%	58.2%	46.7%
4/02/2024	75.8%	100.0%	75.8%
3/02/2024	61.3%	100.0%	61.5%
2/02/2024	46.2%	64.0%	52.1%
1/02/2024	56.3%	64.9%	59.0%
31/01/2024	52.2%	64.8%	56.2%
30/01/2024	50.8%	61.9%	54.2%
29/01/2024	44.9%	57.2%	48.9%
28/01/2024	65.7%	100.0%	66.0%
27/01/2024	71.6%	91.7%	71.8%
26/01/2024	99.4%	90.0%	99.2%
25/01/2024	52.8%	67.8%	57.5%
24/01/2024	53.4%	68.0%	57.9%
23/01/2024	43.8%	65.7%	50.6%
22/01/2024	52.2%	59.0%	54.4%
21/01/2024	68.3%	94.3%	68.6%
20/01/2024	65.7%	97.5%	66.1%
19/01/2024	54.7%	67.9%	59.0%
18/01/2024	52.3%	67.0%	56.9%
17/01/2024	46.5%	67.6%	52.9%
16/01/2024	43.5%	67.9%	51.0%
15/01/2024	50.2%	60.4%	53.4%
14/01/2024	77.9%	100.0%	78.0%
13/01/2024	67.2%	93.2%	67.8%
12/01/2024	45.1%	69.7%	53.1%
11/01/2024	45.0%	70.6%	53.0%
10/01/2024	51.0%	69.6%	56.8%
9/01/2024	50.8%	64.8%	55.2%
8/01/2024	40.9%	60.4%	47.1%
7/01/2024	67.0%	98.6%	67.7%
6/01/2024	67.7%	99.1%	68.3%
5/01/2024	40.3%	65.2%	48.8%
4/01/2024	44.1%	65.8%	51.3%
3/01/2024	55.0%	65.9%	58.5%
2/01/2024	42.8%	69.6%	51.1%
1/01/2024	99.5%	96.1%	99.4%
31/12/2023	96.5%	97.9%	96.5%
30/12/2023	76.2%	96.6%	76.8%
29/12/2023	48.2%	77.7%	57.5%
28/12/2023	43.9%	73.1%	53.0%
27/12/2023	98.9%	98.2%	98.9%
26/12/2023	93.9%		93.9%

Daily Service Level			
Date	Telephony	Face to Face	Overall
25/12/2023	99.9%		99.9%
24/12/2023	92.6%	95.5%	92.7%
23/12/2023	84.1%	100.0%	84.5%
22/12/2023	55.3%	81.1%	62.8%
21/12/2023	46.3%	77.0%	55.1%
20/12/2023	47.6%	75.1%	55.4%
19/12/2023	47.2%	75.4%	55.2%
18/12/2023	42.2%	68.3%	49.9%
17/12/2023	72.7%		72.7%
16/12/2023	72.1%		72.1%
15/12/2023	41.3%	73.6%	51.1%
14/12/2023	49.0%	73.0%	55.8%
13/12/2023	45.5%	74.0%	53.6%
12/12/2023	49.3%	67.4%	54.5%
11/12/2023	49.0%	65.3%	53.7%
10/12/2023	80.0%		80.0%
9/12/2023	67.2%		67.2%
8/12/2023	47.7%	73.5%	55.5%
7/12/2023	50.9%	72.7%	57.3%
6/12/2023	52.8%	71.7%	58.4%
5/12/2023	48.3%	70.5%	54.7%
4/12/2023	43.1%	63.6%	49.3%
3/12/2023	72.8%		72.8%
2/12/2023	56.7%		56.7%
1/12/2023	44.3%	70.4%	52.4%
30/11/2023	47.3%	72.2%	54.5%
29/11/2023	47.7%	70.6%	53.9%
28/11/2023	52.2%	71.5%	57.6%
27/11/2023	43.6%	64.9%	50.1%
26/11/2023	76.5%		76.5%
25/11/2023	67.0%		67.0%
24/11/2023	41.9%	73.4%	51.5%
23/11/2023	45.2%	73.0%	53.0%
22/11/2023	48.4%	71.7%	55.2%
21/11/2023	50.0%	71.1%	55.9%
20/11/2023	41.9%	67.5%	49.4%
19/11/2023	83.0%		83.0%
18/11/2023	70.9%		70.9%
17/11/2023	43.5%	72.8%	52.6%
16/11/2023	50.1%	73.3%	56.8%
15/11/2023	50.7%	72.9%	57.0%
14/11/2023	50.4%	71.1%	56.0%
13/11/2023	45.0%	65.2%	51.0%
12/11/2023	86.2%	100.0%	86.2%
11/11/2023	72.2%	100.0%	72.2%
10/11/2023	43.3%	72.1%	52.1%
9/11/2023	43.8%	73.1%	52.3%
8/11/2023	51.9%	72.5%	58.2%

Daily Service Level			
Date	Telephony	Face to Face	Overall
7/11/2023	58.7%	75.8%	63.4%
6/11/2023	40.6%	65.1%	48.0%
5/11/2023	78.4%	82.6%	78.4%
4/11/2023	87.0%	82.6%	87.0%
3/11/2023	38.0%	71.9%	48.4%
2/11/2023	43.8%	72.5%	52.0%
1/11/2023	41.4%	72.5%	50.4%
31/10/2023	42.4%	71.1%	50.4%
30/10/2023	38.4%	63.7%	45.8%
29/10/2023	63.5%	100.0%	63.5%
28/10/2023	60.4%		60.4%
27/10/2023	40.1%	70.1%	49.4%
26/10/2023	43.9%	69.7%	51.4%
25/10/2023	44.6%	70.7%	52.1%
24/10/2023	43.9%	68.8%	51.1%
23/10/2023	38.5%	60.8%	45.2%
22/10/2023	75.5%	100.0%	75.5%
21/10/2023	58.8%	100.0%	58.8%
20/10/2023	41.7%	72.1%	51.1%
19/10/2023	44.3%	73.0%	52.5%
18/10/2023	41.9%	72.2%	50.5%
17/10/2023	44.0%	71.9%	52.0%
16/10/2023	41.5%	65.4%	48.5%
15/10/2023	84.7%		84.7%
14/10/2023	92.0%		92.0%
13/10/2023	48.5%	70.1%	54.6%
12/10/2023	48.6%	73.1%	55.1%
11/10/2023	47.2%	69.4%	53.2%
10/10/2023	47.3%	69.5%	53.4%
9/10/2023	44.8%	70.6%	52.0%
8/10/2023	84.6%		84.6%
7/10/2023	74.4%		74.4%
6/10/2023	47.1%	68.1%	53.3%
5/10/2023	47.8%	68.5%	53.7%
4/10/2023	45.4%	67.8%	51.6%
3/10/2023	46.0%	63.9%	50.8%
2/10/2023	43.8%	61.9%	48.1%
1/10/2023	82.3%		82.3%
30/09/2023	72.0%		72.0%
29/09/2023	45.5%	73.5%	53.6%
28/09/2023	47.4%	72.1%	54.4%
27/09/2023	45.9%	70.0%	52.9%
26/09/2023	45.6%	64.4%	51.1%
25/09/2023	47.8%	59.7%	51.3%
24/09/2023	80.9%		80.9%
23/09/2023	67.8%		67.8%
22/09/2023	45.2%	66.6%	51.9%
21/09/2023	44.1%	63.2%	49.7%


Daily Service Level				
Date	Telephony	Face to Face	Overall	
20/09/2023	43.6%	65.4%	50.1%	
19/09/2023	46.2%	62.8%	51.0%	
18/09/2023	46.3%	57.3%	49.6%	
17/09/2023	84.9%	100.0%	84.9%	
16/09/2023	77.2%		77.2%	
15/09/2023	46.9%	65.8%	52.7%	
14/09/2023	51.6%	66.0%	55.9%	
13/09/2023	50.9%	68.7%	55.8%	
12/09/2023	52.8%	65.1%	56.1%	
11/09/2023	46.9%	63.7%	51.5%	
10/09/2023	85.3%		85.3%	
9/09/2023	72.2%		72.2%	
8/09/2023	48.9%	75.0%	56.1%	
7/09/2023	56.1%	74.7%	61.0%	
6/09/2023	56.0%	75.0%	61.0%	
5/09/2023	61.2%	71.4%	63.9%	
4/09/2023	49.8%	66.9%	54.5%	
3/09/2023	75.9%		75.9%	
2/09/2023	82.0%		82.0%	
1/09/2023	51.5%	73.6%	57.7%	
31/08/2023	55.8%	75.0%	60.8%	
30/08/2023	56.3%	75.3%	61.4%	
29/08/2023	54.7%	73.6%	59.8%	
28/08/2023	45.8%	65.7%	51.3%	
27/08/2023	75.7%		75.7%	
26/08/2023	70.7%		70.7%	
25/08/2023	51.1%	74.4%	58.2%	
24/08/2023	53.4%	73.6%	59.0%	
23/08/2023	53.3%	74.6%	59.4%	
22/08/2023	54.2%	73.8%	59.6%	
21/08/2023	47.0%	67.5%	52.8%	
20/08/2023	76.4%	100.0%	76.4%	
19/08/2023	77.3%		77.3%	
18/08/2023	47.6%	74.3%	55.3%	
17/08/2023	53.0%	74.3%	58.8%	
16/08/2023	49.8%	73.2%	56.2%	
15/08/2023	56.5%	73.0%	61.1%	
14/08/2023	51.5%	68.6%	56.1%	
13/08/2023	80.4%		80.4%	
12/08/2023	80.2%		80.2%	
11/08/2023	47.9%	74.5%	55.5%	
10/08/2023	50.3%	74.6%	56.9%	
9/08/2023	48.5%	74.7%	55.6%	
8/08/2023	47.9%	73.4%	54.7%	
7/08/2023	51.0%	68.6%	55.8%	
6/08/2023	82.7%	100.0%	82.7%	
5/08/2023	82.4%		82.4%	
4/08/2023	45.0%	72.2%	52.6%	

Daily Service Level			
Date	Telephony	Face to Face	Overall
3/08/2023	52.9%	74.0%	58.6%
2/08/2023	55.1%	74.0%	60.1%
1/08/2023	55.1%	72.6%	59.8%
31/07/2023	54.5%	66.3%	57.7%
30/07/2023	91.5%		91.5%
29/07/2023	86.4%	100.0%	86.4%
28/07/2023	47.0%	73.4%	54.3%
27/07/2023	51.7%	74.3%	57.5%
26/07/2023	48.8%	72.6%	54.9%
25/07/2023	50.3%	72.8%	56.0%
24/07/2023	50.8%	67.4%	55.1%
23/07/2023	91.2%	100.0%	91.2%
22/07/2023	85.6%		85.6%
21/07/2023	43.4%	72.4%	51.4%
20/07/2023	49.7%	74.5%	56.1%
19/07/2023	54.2%	72.6%	59.0%
18/07/2023	49.4%	70.5%	54.9%
17/07/2023	47.1%	65.8%	52.0%
16/07/2023	79.5%		79.5%
15/07/2023	65.2%		65.2%
14/07/2023	44.1%	73.6%	52.2%
13/07/2023	48.6%	71.7%	54.4%
12/07/2023	52.5%	71.4%	57.3%
11/07/2023	49.2%	70.8%	54.7%
10/07/2023	50.7%	61.1%	53.5%
9/07/2023	68.6%		68.6%
8/07/2023	67.7%		67.7%
7/07/2023	38.0%	71.7%	47.0%
6/07/2023	48.2%	74.2%	54.8%
5/07/2023	57.4%	71.6%	61.0%
4/07/2023	55.6%	71.1%	59.5%
3/07/2023	46.1%	62.9%	50.5%
2/07/2023	79.7%		79.7%
1/07/2023	74.1%		74.1%

10a. SQ23-000703 - Centrelink Calls

Services Australia Telephony Report FYTD as at 31 March 2023 & 31 March 2024

	Answered											
	Handled Calls		Self-Managed		By Service Officer		Terminated by customer		ASA (mm:ss)		Congestion messages	
	31-Mar-23	31-Mar-24	31-Mar-23	31-Mar-24	31-Mar-23	31-Mar-24	31-Mar-23	31-Mar-24	31-Mar-23	31-Mar-24	31-Mar-23	31-Mar-24
Centrelink (Social Security and Welfare - SSW)	31,873,109	33,288,257	11,841,043	11,600,348	10,020,792	7,214,734	3,013,974	3,205,127	21:19	31:55	6,997,300	11,268,048
Disabilities, Sickness and Carers ^g	2,366,056	3,021,711	562,420	548,698	754,694	318,331	231,392	165,521	28:23	47:49	817,550	1,989,161
Employment Services ^h	4,136,324	4,706,598	874,141	748,532	1,103,849	539,146	339,468	288,626	29:29	49:21	1,818,866	3,130,294
Families and Parenting ⁱ	6,109,017	6,591,894	487,306	513,588	1,677,827	1,109,381	514,757	542,844	31:24	51:59	3,429,127	4,426,081
Older Australians ^j	1,901,829	1,949,590	626,118	668,672	625,020	381,900	193,553	226,887	28:11	47:16	457,138	672,131
Youth and Students ^k	1,210,723	1,566,422	254,855	268,842	393,651	215,287	108,452	98,329	27:16	45:38	453,765	983,964
Other ^l	16,149,160	15,452,042	9,036,203	8,852,016	5,465,751	4,650,689	1,626,352	1,882,920	14:23	22:08	20,854	66,417
- Participation ^m					56,901	69,479	14,608	41,034	14:22	41:29		131
- Emergency Management	957,261	100,105	410,481	44,674	454,493	50,222	92,287	5,209	11:34	4:21		
- Income Management ⁿ					66,798	52,446	6,398	19,306	5:06	24:40		
- BasicsCard enquiry, BasicsCard balance enq	2,875,100	2,493,816	1,200,267	1,093,797	1,174,025	979,818	500,808	420,201	13:29	16:38		
- Balance enquiry	1,517,035	1,401,877	1,517,035	1,401,877								
Payments and Integrity (separated from SSW)	686,091	628,952	146,433	113,009	516,394	462,693	23,264	53,250	1:34	4:51		
Health Customer	2,111,791	1,516,901	17,184	17,195	2,094,607	1,499,706	629,951	773,546	11:43	23:26	4,067	1,126,086
Medicare	1,353,083	1,206,244	17,184	17,195	1,335,899	1,189,049	473,222	657,975	14:13	25:02		
Australian Immunisation Register	172,822	44,571	0	0	172,822	44,571	42,017	19,361	7:35	13:08		
Medicare myGov	197,204		0		197,204		30,310		4:46			
Centrelink Aged Care	236,785	177,971	0	0	236,785	177,971	73,287	78,519	12:45	24:09	4,045	477,327
Other	151,897	88,115	0	0	151,897	88,115	11,115	17,691	1:50	5:36	22	648,759
Health Provider	3,369,865	2,927,082	1,913,685	1,660,494	1,456,180	1,266,588	140,609	223,249	2:27	5:03		
Medicare Provider	2,357,051	2,021,862	1,913,685	1,660,494	443,366	361,368	55,560	42,865	3:28	3:18		
PBS General	126,190	128,974	0	0	126,190	128,974	10,237	14,029	1:47	2:26		
PBS Improved Monitoring Entitlements.	199,381	189,567	0	0	199,381	189,567	11,565	15,098	1:22	1:35		
Other	687,243	586,679	0	0	687,243	586,679	63,247	151,257	2:14	7:50		
Health PBS Authorities	3,256,699	2,903,774	N/A	N/A	3,256,699	2,903,774	50,651	130,604	0:39	1:36		
Child Support	1,104,518	1,008,405	N/A	N/A	1,104,518	1,008,405	118,944	161,604	6:19	10:05		
Compliance	85,704	82,459			85,704	82,459	3,242	4,475	1:20	1:52		
Mainstream	864,642	786,443			864,642	786,443	104,093	137,819	7:20	11:29		
Multicultural and Tailored Services	27,789	36,614			27,789	36,614	2,009	2,889	1:10	1:22		
New Customers	100,919	83,212			100,919	83,212	8,799	15,101	4:31	10:25		
Specialised Assessments	25,464	19,677			25,464	19,677	801	1,320	1:34	3:21		

- 
- a. 'Handled calls' are calls that have reached the Agency and include:
- Centrelink successful IVR calls
 - Payments and Integrity successful IVR calls
 - Health Customer - answered calls, calls handled in Health Customer IVR applications (Child Dental Benefits Scheme, Office Locator and from 10 July 2017 Tax Statement)
 - Health Provider - answered calls, calls handled in the Health Provider IVR application (Optometric and Concessional Entitlement Status Confirmation)
 - Health PBS - Answered calls
 - Child Support - Answered calls
- b. 'Self -Managed' are calls that are finalised in the IVR and include:
- Centrelink (SSW) - calculated as 'Handled Calls' minus sum('Answered', 'Terminated by Customers' and 'Congested messages').
These are calls completed in the IVR and not required to be answered by a Customer Service Officer. These are calls handled in a number of IVR applications (Reporting Employment Income, Advance Payments, Urgent Payments, Document Requests, BasicsCard Balance Enquiry, Payment Information, Debt)
 - Health Customer - calculated as 'Handled Calls' minus 'Answered'. These are calls handled in the Customer IVR application (Child Dental Benefits Scheme, Office Locator and from 10 July 2017 Tax Statement)
 - Health Provider - calculated as 'Handled Calls' minus 'Answered'. These are calls handled in the Health Provider IVR application (Optometric and Concessional Entitlement Status Confirmation)
- c. 'Answered calls' are calls answered by a Service Officer.
- d. 'Terminated by customer' calls are calls that have progressed through the IVR, entered a queue waiting to be answered and the call is ended, (hung up), before it is answered by a Service Officer. 'Terminated by customer calls' were formerly known as 'Abandoned calls'.
- e. 'Average Speed of Answer' (ASA) is the average time it takes for a call waiting in the queue to be answered. The speed of answer is measured from when a call leaves the IVR menu (i.e. joins the queue to be answered) to when it is answered by a Service Officer.
- f. 'Congestion Messaging' is activated in periods of high demand and provide an alternative service option for customers when their call cannot be answered.
The message encourages callers to conduct their business through self-service options rather than repeatedly calling. Congestion Messaging is not used on Child Support lines.
* Congestion Messaging is influenced by a number of factors, including annual peaks in demand - such as Students and Families peak periods, and policy changes made throughout the year. In 2022-23, there has also been an influx of emergency payment demand as the Agency supports people impacted by numerous weather related events and the sustained demand
- g. 'Disabilities, Sickness and Carers' includes calls associated with Carer Allowance, Carer Payment, Disability Support Pension and Mobility Allowance.
- h. 'Employment Services' includes calls associated with JobSeeker Payment, Special Benefit, Assurance of Support, Crisis Payment and Employment Services Providers.
- i. 'Families and Parenting' includes calls associated with Child Care Subsidy, Dad and Partner Pay, Double Orphan Pension, Family Tax Benefit, Parental Leave Pay and Parenting Payment.
- j. 'Older Australians' includes calls associated with Age Pension, Commonwealth Seniors Health Card Bereavement assistance, Pensioner Concession Card and the Pension Loans Scheme.
- k. 'Youth and Students' includes calls associated with Austudy, Low Income Health Care Card, Pensioner Education Supplement and Youth Allowance.
- l. 'Other' includes several telephone lines including Australian Victim of Terrorism Overseas Payment, Income Management (including Basics Card), myGov, Emergency response, NDIA (National Disability Insurance Agency), APIS (Australian Passport Information Service), International Services and Multilingual services and Payments and Integrity.
The 'Participation', Emergency Management', 'Income Management', 'BasicsCard enquiry', 'BasicsCard balance enquiry' and 'Balance enquiry' lines are subsets of the 'Other' total.
- m. 'Participation' includes calls are associated with activity tested recipients who may not have met obligations. Primarily recipients are required to actively participate in approved activities.
This line differs from the Employment Services line as its purpose is for compliance discussions with recipients.
- n. Income Management and BasicsCard share the same 1800 phone number which is why handled calls are counted for both call types. Calls can only be separated once the customer has made a selection in the IVR.

10b. SQ23-000710 – Congestion Messaging Statistics.

Repeat calls continue to be counted within the reported congestion results.

10c. SQ23-000711 - Claims Processing

As at 31 March 2024, the average days to process Social Security & Welfare (SSW) claims has reduced for four claim types when compared to the 2022-23 financial year:

Double Orphan Pension

Family Tax Benefit Lump Sum

Pensioner Education

Supplement Stillborn Baby

Payment

10d. SQ23-000842 - Social Worker Call Wait Times

In the 2023-24 financial year as at **31 March 2024**, the average speed of answer for the Social Work Line (main queue – social security and welfare originating calls) was:

16 minutes and 54 seconds

In the 2023-24 financial year as at **31 March 2024**, the average speed of answer of the Social Work High Risk Line (social security and welfare originating calls) was:

4 minutes 25 seconds

10e. SQ23-000427 Participation and Employment Services calls received

During the 2023-24 financial year, as at 31 March 2024, **110,513 (0.26%)** of the total calls received by Services Australia (the Agency) were specifically for Participation related issues.

Participation calls are associated with activity tested customers who may not have met obligations. A large number of customers discuss mutual obligation related issues with their other business via the Employment Services line.

The Employment Services line received **827,772** calls during the 2023-24 financial year, as at 31 March 2024. This is **7.6%** of total Social Security and Welfare received calls and **4.4%** of total received calls to the Agency.

10f. SQ23-000690 - Average Speed of Answer

2023-24 financial year as at 31 March 2024		
Calls answered after 60 Minutes		
Program	Volume	%
Social Security and Welfare	1,561,598	21.60%

11. Number of people who have transitioned or accessed enhanced Income Management since its introduction broken down by:

- a. Area
- b. Indigenous status
- c. Payment type
- d. Cost per person

Answer

a. b. and c.

The Department of Social Services' Australian Government Income Management Program data includes the number of enhanced Income Management participants by location, Indigenous status and payment type.

This data is publicly available on data.gov.au and is updated monthly. The data for May 2024 is available at the following link: [Data Summary as at 03 May 2024](#)

d.

It is not possible to calculate the cost per customer for enhanced Income Management (IM). This is due to:

- changing volumes of customers across IM and enhanced IM programs since 4 September 2023; and
- the establishment costs of enhanced IM in both the previous and the current financial years (for example, ICT build costs and implementation and procurement-related costs) meaning that regular operating costs and the volume of customers on each program have not yet stabilised.

12. Please provide average processing times for the Disability Support Pension to the latest available date

a. By primary medical condition

2023-2024 FYTD as at 31 March 2024

Medical	Average Days To Process
INTELLECTUAL/ LEARNING	55
UROGENITAL SYSTEM	129
INFECTIOUS DISEASES	90
MUSCULO/SKELETAL & CONNECTIVE TISSUE	116
VISCERAL DISORDER	99
REPRODUCTIVE SYSTEM	96
ACQUIRED BRAIN IMPAIRMENT	105
SENSE ORGANS	98
GASTRO-INTESTINAL SYSTEM	109
INHERITED DISORDERS	134
ENDOCRINE & IMMUNE SYSTEM	116
PSYCHOLOGICAL/PSYCHIATRIC	123
CONGENITAL ABNORMALITIES	90
CANCER/TUMOUR	50
CIRCULATORY SYSTEM	117
CHRONIC PAIN	135
POORLY DEFINED CAUSE	125
NERVOUS SYSTEM	106
AMPUTATION	112
RESPIRATORY SYSTEM	110
SKIN DISORDER & BURNS	115
OTHER	103

Note: Other indicates the claim may not have had sufficient information about the medical condition to be able to categorise it.

Please provide average processing times for the Disability Support Pension to the latest available date
b. LGA – Please see attached DSP ADTP LGA spreadsheet.

2023-24 FYTD as at 31 March 2024

LGA	CLAIM TYPE	AVERAGE DAYS TO PROCESS
Unknown	Disability Support Pension	101
Adelaide	Disability Support Pension	89
Adelaide Hills	Disability Support Pension	98
Adelaide Plains	Disability Support Pension	84
Albany	Disability Support Pension	121
Albury	Disability Support Pension	96
Alexandrina	Disability Support Pension	96
Alice Springs	Disability Support Pension	73
Alpine	Disability Support Pension	86
Anangu Pitjantjatjara Yankunytjatjara	Disability Support Pension	69
Ararat	Disability Support Pension	83
Armadale	Disability Support Pension	96
Armidale	Disability Support Pension	84
Ashburton	Disability Support Pension	118
Augusta Margaret River	Disability Support Pension	91
Aurukun	Disability Support Pension	92
Ballarat	Disability Support Pension	84
Ballina	Disability Support Pension	88
Balonne	Disability Support Pension	92
Balranald	Disability Support Pension	83
Banana	Disability Support Pension	72
Banyule	Disability Support Pension	91
Barcaldine	Disability Support Pension	47
Barkly	Disability Support Pension	89
Barossa	Disability Support Pension	89
Barunga West	Disability Support Pension	65
Bass Coast	Disability Support Pension	106
Bassendean	Disability Support Pension	76
Bathurst	Disability Support Pension	97
Baw Baw	Disability Support Pension	94
Bayside (NSW)	Disability Support Pension	86
Bayside (Vic.)	Disability Support Pension	100
Bayswater	Disability Support Pension	93
Bega Valley	Disability Support Pension	96
Bellingen	Disability Support Pension	107
Belmont	Disability Support Pension	91
Belyuen	Disability Support Pension	39
Benalla	Disability Support Pension	93
Berri Barmera	Disability Support Pension	75
Berrigan	Disability Support Pension	112
Beverley	Disability Support Pension	159
Blackall Tambo	Disability Support Pension	69
Blacktown	Disability Support Pension	89

LGA	CLAIM TYPE	AVERAGE DAYS TO PROCESS
Bland	Disability Support Pension	71
Blayney	Disability Support Pension	63
Blue Mountains	Disability Support Pension	103
Boddington	Disability Support Pension	128
Bogan	Disability Support Pension	89
Boroondara	Disability Support Pension	94
Boulia	Disability Support Pension	12
Bourke	Disability Support Pension	91
Boyup Brook	Disability Support Pension	155
Break O'Day	Disability Support Pension	70
Brewarrina	Disability Support Pension	89
Bridgetown-Greenbushes	Disability Support Pension	117
Brighton	Disability Support Pension	76
Brimbank	Disability Support Pension	90
Brisbane	Disability Support Pension	92
Broken Hill	Disability Support Pension	92
Brookton	Disability Support Pension	93
Broome	Disability Support Pension	96
Broomehill-Tambellup	Disability Support Pension	152
Bruce Rock	Disability Support Pension	99
Buloke	Disability Support Pension	90
Bunbury	Disability Support Pension	103
Bundaberg	Disability Support Pension	89
Burdekin	Disability Support Pension	94
Burke	Disability Support Pension	235
Burnie	Disability Support Pension	77
Burnside	Disability Support Pension	84
Burwood	Disability Support Pension	101
Busselton	Disability Support Pension	105
Byron	Disability Support Pension	94
Cabonne	Disability Support Pension	101
Cairns	Disability Support Pension	89
Cambridge	Disability Support Pension	88
Camden	Disability Support Pension	90
Campaspe	Disability Support Pension	84
Campbelltown (NSW)	Disability Support Pension	90
Campbelltown (SA)	Disability Support Pension	93
Canada Bay	Disability Support Pension	90
Canning	Disability Support Pension	89
Canterbury-Bankstown	Disability Support Pension	90
Capel	Disability Support Pension	101
Cardinia	Disability Support Pension	91
Carnamah	Disability Support Pension	7
Carnarvon	Disability Support Pension	101
Carpentaria	Disability Support Pension	149
Carrathool	Disability Support Pension	69
Casey	Disability Support Pension	89

LGA	CLAIM TYPE	AVERAGE DAYS TO PROCESS
Cassowary Coast	Disability Support Pension	84
Ceduna	Disability Support Pension	118
Central Coast (NSW)	Disability Support Pension	94
Central Coast (Tas.)	Disability Support Pension	91
Central Darling	Disability Support Pension	99
Central Desert	Disability Support Pension	80
Central Goldfields	Disability Support Pension	90
Central Highlands (Qld)	Disability Support Pension	87
Central Highlands (Tas.)	Disability Support Pension	95
Cessnock	Disability Support Pension	97
Chapman Valley	Disability Support Pension	131
Charles Sturt	Disability Support Pension	90
Charters Towers	Disability Support Pension	72
Cherbourg	Disability Support Pension	95
Chittering	Disability Support Pension	126
Christmas Island	Disability Support Pension	78
Circular Head	Disability Support Pension	83
Clare and Gilbert Valleys	Disability Support Pension	100
Claremont	Disability Support Pension	78
Clarence	Disability Support Pension	94
Clarence Valley	Disability Support Pension	101
Cleve	Disability Support Pension	132
Cloncurry	Disability Support Pension	49
Cobar	Disability Support Pension	61
Cockburn	Disability Support Pension	100
Coffs Harbour	Disability Support Pension	95
Colac Otway	Disability Support Pension	90
Collie	Disability Support Pension	72
Cooper Pedy	Disability Support Pension	89
Cook	Disability Support Pension	85
Coolamon	Disability Support Pension	123
Coolgardie	Disability Support Pension	73
Coomalie	Disability Support Pension	88
Coonamble	Disability Support Pension	64
Coorong	Disability Support Pension	119
Coorow	Disability Support Pension	76
Cootamundra-Gundagai	Disability Support Pension	85
Copper Coast	Disability Support Pension	109
Corangamite	Disability Support Pension	92
Cottesloe	Disability Support Pension	68
Cowra	Disability Support Pension	80
Cranbrook	Disability Support Pension	98
Croydon	Disability Support Pension	148
Cuballing	Disability Support Pension	65
Cue	Disability Support Pension	228
Cumberland	Disability Support Pension	92
Cunderdin	Disability Support Pension	65

LGA	CLAIM TYPE	AVERAGE DAYS TO PROCESS
Dalwallinu	Disability Support Pension	301
Dandaragan	Disability Support Pension	72
Dardanup	Disability Support Pension	67
Darebin	Disability Support Pension	98
Darwin	Disability Support Pension	82
Denmark	Disability Support Pension	95
Derby-West Kimberley	Disability Support Pension	98
Derwent Valley	Disability Support Pension	79
Devonport	Disability Support Pension	86
Donnybrook-Balingup	Disability Support Pension	87
Doomadgee	Disability Support Pension	66
Dorset	Disability Support Pension	84
Douglas	Disability Support Pension	103
Dowerin	Disability Support Pension	117
Dubbo	Disability Support Pension	90
Dumbleyung	Disability Support Pension	30
Dundas	Disability Support Pension	53
Dungog	Disability Support Pension	81
East Arnhem	Disability Support Pension	97
East Fremantle	Disability Support Pension	84
East Gippsland	Disability Support Pension	95
East Pilbara	Disability Support Pension	106
Edward River	Disability Support Pension	97
Elliston	Disability Support Pension	154
Esperance	Disability Support Pension	95
Eurobodalla	Disability Support Pension	85
Exmouth	Disability Support Pension	46
Fairfield	Disability Support Pension	99
Federation	Disability Support Pension	99
Flinders (Qld)	Disability Support Pension	57
Flinders (Tas.)	Disability Support Pension	105
Flinders Ranges	Disability Support Pension	97
Forbes	Disability Support Pension	66
Franklin Harbour	Disability Support Pension	125
Frankston	Disability Support Pension	94
Fraser Coast	Disability Support Pension	95
Fremantle	Disability Support Pension	101
Gannawarra	Disability Support Pension	84
Gawler	Disability Support Pension	96
George Town	Disability Support Pension	91
Georges River	Disability Support Pension	93
Gilgandra	Disability Support Pension	59
Gingin	Disability Support Pension	111
Gladstone	Disability Support Pension	93
Glamorgan-Spring Bay	Disability Support Pension	97
Glen Eira	Disability Support Pension	98
Glen Innes Severn	Disability Support Pension	81

LGA	CLAIM TYPE	AVERAGE DAYS TO PROCESS
Glenelg	Disability Support Pension	100
Glenorchy	Disability Support Pension	90
Gnowangerup	Disability Support Pension	118
Gold Coast	Disability Support Pension	93
Golden Plains	Disability Support Pension	86
Goomalling	Disability Support Pension	48
Goondiwindi	Disability Support Pension	60
Gosnells	Disability Support Pension	95
Goulburn Mulwaree	Disability Support Pension	96
Goyder	Disability Support Pension	151
Grant	Disability Support Pension	87
Greater Bendigo	Disability Support Pension	91
Greater Dandenong	Disability Support Pension	86
Greater Geelong	Disability Support Pension	92
Greater Geraldton	Disability Support Pension	120
Greater Hume	Disability Support Pension	81
Greater Shepparton	Disability Support Pension	96
Griffith	Disability Support Pension	79
Gunnedah	Disability Support Pension	96
Gwydir	Disability Support Pension	95
Gympie	Disability Support Pension	90
Halls Creek	Disability Support Pension	100
Harvey	Disability Support Pension	84
Hawkesbury	Disability Support Pension	86
Hay	Disability Support Pension	96
Hepburn	Disability Support Pension	121
Hilltops	Disability Support Pension	81
Hinchinbrook	Disability Support Pension	89
Hindmarsh	Disability Support Pension	115
Hobart	Disability Support Pension	90
Hobsons Bay	Disability Support Pension	89
Holdfast Bay	Disability Support Pension	82
Hope Vale	Disability Support Pension	94
Hornsby	Disability Support Pension	94
Horsham	Disability Support Pension	73
Hume	Disability Support Pension	95
Hunters Hill	Disability Support Pension	79
Huon Valley	Disability Support Pension	84
Indigo	Disability Support Pension	89
Inner West	Disability Support Pension	82
Inverell	Disability Support Pension	85
Ipswich	Disability Support Pension	87
Irwin	Disability Support Pension	99
Isaac	Disability Support Pension	87
Jerramungup	Disability Support Pension	85
Joondalup	Disability Support Pension	96
Junee	Disability Support Pension	90

LGA	CLAIM TYPE	AVERAGE DAYS TO PROCESS
Kalamunda	Disability Support Pension	82
Kalgoorlie-Boulder	Disability Support Pension	79
Kangaroo Island	Disability Support Pension	88
Karoonda East Murray	Disability Support Pension	95
Karratha	Disability Support Pension	119
Katanning	Disability Support Pension	112
Katherine	Disability Support Pension	89
Kellerberrin	Disability Support Pension	53
Kempsey	Disability Support Pension	98
Kent	Disability Support Pension	226
Kentish	Disability Support Pension	108
Kiama	Disability Support Pension	94
Kimba	Disability Support Pension	121
King Island	Disability Support Pension	81
Kingborough	Disability Support Pension	92
Kingston (SA)	Disability Support Pension	74
Kingston (Vic.)	Disability Support Pension	94
Knox	Disability Support Pension	90
Kojoonup	Disability Support Pension	124
Kondinin	Disability Support Pension	71
Koorda	Disability Support Pension	38
Kowanyama	Disability Support Pension	5
Ku-ring-gai	Disability Support Pension	91
Kulin	Disability Support Pension	30
Kwinana	Disability Support Pension	88
Kyogle	Disability Support Pension	87
Lachlan	Disability Support Pension	98
Lake Grace	Disability Support Pension	4
Lake Macquarie	Disability Support Pension	93
Lane Cove	Disability Support Pension	94
Latrobe (Tas.)	Disability Support Pension	90
Latrobe (Vic.)	Disability Support Pension	91
Launceston	Disability Support Pension	87
Laverton	Disability Support Pension	119
Leeton	Disability Support Pension	111
Leonora	Disability Support Pension	169
Light	Disability Support Pension	93
Lismore	Disability Support Pension	94
Litchfield	Disability Support Pension	78
Lithgow	Disability Support Pension	100
Liverpool	Disability Support Pension	92
Liverpool Plains	Disability Support Pension	94
Livingstone	Disability Support Pension	74
Lockhart	Disability Support Pension	89
Lockhart River	Disability Support Pension	66
Lockyer Valley	Disability Support Pension	94
Loddon	Disability Support Pension	106

LGA	CLAIM TYPE	AVERAGE DAYS TO PROCESS
Logan	Disability Support Pension	87
Logan (C)	Disability Support Pension	0
Longreach	Disability Support Pension	97
Lower Eyre Peninsula	Disability Support Pension	77
Loxton Waikerie	Disability Support Pension	69
MacDonnell	Disability Support Pension	93
Macedon Ranges	Disability Support Pension	103
Mackay	Disability Support Pension	89
Maitland	Disability Support Pension	86
Mandurah	Disability Support Pension	100
Manjimup	Disability Support Pension	108
Manningham	Disability Support Pension	90
Mansfield	Disability Support Pension	106
Maralinga Tjarutja	Disability Support Pension	93
Maranoa	Disability Support Pension	105
Mareeba	Disability Support Pension	109
Maribyrnong	Disability Support Pension	88
Marion	Disability Support Pension	93
Maroondah	Disability Support Pension	99
Meander Valley	Disability Support Pension	96
Meekatharra	Disability Support Pension	98
Melbourne	Disability Support Pension	85
Melton	Disability Support Pension	87
Melville	Disability Support Pension	105
Menzies	Disability Support Pension	86
Merredin	Disability Support Pension	116
Mid Murray	Disability Support Pension	96
Mid-Coast	Disability Support Pension	86
Mid-Western	Disability Support Pension	86
Mildura	Disability Support Pension	68
Mitcham	Disability Support Pension	99
Mitchell	Disability Support Pension	84
Moira	Disability Support Pension	96
Monash	Disability Support Pension	85
Moonee Valley	Disability Support Pension	93
Moora	Disability Support Pension	51
Moorabool	Disability Support Pension	91
Morawa	Disability Support Pension	161
Moree Plains	Disability Support Pension	72
Moreland	Disability Support Pension	85
Moreton Bay	Disability Support Pension	94
Mornington	Disability Support Pension	54
Mornington Peninsula	Disability Support Pension	96
Mosman	Disability Support Pension	79
Mosman Park	Disability Support Pension	117
Mount Alexander	Disability Support Pension	110
Mount Barker	Disability Support Pension	90

LGA	CLAIM TYPE	AVERAGE DAYS TO PROCESS
Mount Gambier	Disability Support Pension	99
Mount Isa	Disability Support Pension	92
Mount Magnet	Disability Support Pension	62
Mount Remarkable	Disability Support Pension	123
Moyne	Disability Support Pension	116
Mukinbudin	Disability Support Pension	88
Mundaring	Disability Support Pension	107
Murray	Disability Support Pension	94
Murray Bridge	Disability Support Pension	89
Murray River	Disability Support Pension	99
Murrindindi	Disability Support Pension	89
Murrumbidgee	Disability Support Pension	46
Murweh	Disability Support Pension	84
Muswellbrook	Disability Support Pension	84
Nambucca Valley	Disability Support Pension	93
Nannup	Disability Support Pension	94
Napranum	Disability Support Pension	76
Naracoorte Lucindale	Disability Support Pension	152
Narembeen	Disability Support Pension	43
Narrabri	Disability Support Pension	83
Narrandera	Disability Support Pension	87
Narrogin	Disability Support Pension	85
Narromine	Disability Support Pension	88
Nedlands	Disability Support Pension	61
Newcastle	Disability Support Pension	94
Ngaanyatjarraku	Disability Support Pension	75
Nillumbik	Disability Support Pension	81
Noosa	Disability Support Pension	101
North Burnett	Disability Support Pension	84
North Sydney	Disability Support Pension	108
Northam	Disability Support Pension	104
Northampton	Disability Support Pension	61
Northern Areas	Disability Support Pension	76
Northern Beaches	Disability Support Pension	86
Northern Grampians	Disability Support Pension	60
Northern Midlands	Disability Support Pension	91
Northern Peninsula Area	Disability Support Pension	119
Norwood Payneham and St Peters	Disability Support Pension	91
Nungarin	Disability Support Pension	32
Oberon	Disability Support Pension	90
Onkaparinga	Disability Support Pension	98
Orange	Disability Support Pension	92
Orroroo Carrieton	Disability Support Pension	102
Palm Island	Disability Support Pension	105
Palmerston	Disability Support Pension	88
Parkes	Disability Support Pension	85
Paroo	Disability Support Pension	78

LGA	CLAIM TYPE	AVERAGE DAYS TO PROCESS
Parramatta	Disability Support Pension	89
Penrith	Disability Support Pension	83
Peppermint Grove	Disability Support Pension	64
Perth	Disability Support Pension	96
Peterborough	Disability Support Pension	82
Pingelly	Disability Support Pension	161
Plantagenet	Disability Support Pension	85
Playford	Disability Support Pension	91
Pormpuraaw	Disability Support Pension	191
Port Adelaide Enfield	Disability Support Pension	93
Port Augusta	Disability Support Pension	97
Port Hedland	Disability Support Pension	106
Port Lincoln	Disability Support Pension	82
Port Macquarie-Hastings	Disability Support Pension	86
Port Phillip	Disability Support Pension	95
Port Pirie	Disability Support Pension	94
Port Stephens	Disability Support Pension	97
Prospect	Disability Support Pension	76
Pyrenees	Disability Support Pension	109
Quairading	Disability Support Pension	78
Queanbeyan-Palerang	Disability Support Pension	88
Queenscliffe	Disability Support Pension	41
Quilpie	Disability Support Pension	140
Randwick	Disability Support Pension	87
Ravensthorpe	Disability Support Pension	88
Redland	Disability Support Pension	97
Renmark Paringa	Disability Support Pension	98
Richmond	Disability Support Pension	3
Richmond Valley	Disability Support Pension	97
Robe	Disability Support Pension	138
Rockhampton	Disability Support Pension	86
Rockingham	Disability Support Pension	95
Roper Gulf	Disability Support Pension	89
Roxby Downs	Disability Support Pension	149
Ryde	Disability Support Pension	99
Salisbury	Disability Support Pension	89
Scenic Rim	Disability Support Pension	79
Serpentine-Jarrahdale	Disability Support Pension	85
Shark Bay	Disability Support Pension	91
Shellharbour	Disability Support Pension	93
Shoalhaven	Disability Support Pension	95
Singleton	Disability Support Pension	102
Snowy Monaro	Disability Support Pension	86
Snowy Valleys	Disability Support Pension	91
Somerset	Disability Support Pension	99
Sorell	Disability Support Pension	91
South Burnett	Disability Support Pension	85

LGA	CLAIM TYPE	AVERAGE DAYS TO PROCESS
South Gippsland	Disability Support Pension	94
South Perth	Disability Support Pension	91
Southern Downs	Disability Support Pension	89
Southern Grampians	Disability Support Pension	88
Southern Mallee	Disability Support Pension	35
Southern Midlands	Disability Support Pension	94
Stirling	Disability Support Pension	99
Stonnington	Disability Support Pension	91
Strathbogie	Disability Support Pension	105
Strathfield	Disability Support Pension	73
Streaky Bay	Disability Support Pension	128
Subiaco	Disability Support Pension	116
Sunshine Coast	Disability Support Pension	94
Surf Coast	Disability Support Pension	84
Sutherland	Disability Support Pension	92
Swan	Disability Support Pension	88
Swan Hill	Disability Support Pension	94
Sydney	Disability Support Pension	88
Tablelands	Disability Support Pension	83
Tammin	Disability Support Pension	113
Tamworth	Disability Support Pension	93
Tasman	Disability Support Pension	115
Tatiara	Disability Support Pension	118
Tea Tree Gully	Disability Support Pension	91
Temora	Disability Support Pension	132
Tenterfield	Disability Support Pension	114
The Hills	Disability Support Pension	89
Three Springs	Disability Support Pension	0
Tiwi Islands	Disability Support Pension	114
Toodyay	Disability Support Pension	106
Toowoomba	Disability Support Pension	89
Torres	Disability Support Pension	134
Torres Strait Island	Disability Support Pension	69
Townsville	Disability Support Pension	92
Towong	Disability Support Pension	103
Tumby Bay	Disability Support Pension	147
Tweed	Disability Support Pension	87
Unincorp. Other Territories	Disability Support Pension	83
Unincorporated ACT	Disability Support Pension	93
Unincorporated NT	Disability Support Pension	95
Unincorporated SA	Disability Support Pension	119
Unincorporated Vic	Disability Support Pension	143
Unley	Disability Support Pension	85
Upper Hunter	Disability Support Pension	115
Upper Lachlan	Disability Support Pension	109
Uralla	Disability Support Pension	98
Victor Harbor	Disability Support Pension	92

LGA	CLAIM TYPE	AVERAGE DAYS TO PROCESS
Victoria Daly	Disability Support Pension	70
Victoria Park	Disability Support Pension	100
Victoria Plains	Disability Support Pension	108
Vincent	Disability Support Pension	98
Wagga Wagga	Disability Support Pension	86
Wagin	Disability Support Pension	75
Wakefield	Disability Support Pension	105
Walcha	Disability Support Pension	105
Walgett	Disability Support Pension	106
Walkerville	Disability Support Pension	98
Wandering	Disability Support Pension	59
Wangaratta	Disability Support Pension	80
Wanneroo	Disability Support Pension	96
Waratah-Wynyard	Disability Support Pension	90
Waroona	Disability Support Pension	131
Warren	Disability Support Pension	129
Warrnambool	Disability Support Pension	88
Warrumbungle	Disability Support Pension	52
Wattle Range	Disability Support Pension	85
Waverley	Disability Support Pension	98
Weddin	Disability Support Pension	114
Weipa	Disability Support Pension	32
Wellington	Disability Support Pension	81
Wentworth	Disability Support Pension	100
West Arnhem	Disability Support Pension	122
West Arthur	Disability Support Pension	127
West Coast	Disability Support Pension	93
West Daly	Disability Support Pension	83
West Tamar	Disability Support Pension	83
West Torrens	Disability Support Pension	92
West Wimmera	Disability Support Pension	75
Western Downs	Disability Support Pension	88
Whitehorse	Disability Support Pension	98
Whitsunday	Disability Support Pension	84
Whittlesea	Disability Support Pension	93
Whyalla	Disability Support Pension	95
Wickepin	Disability Support Pension	78
Williams	Disability Support Pension	119
Willoughby	Disability Support Pension	95
Wiluna	Disability Support Pension	81
Wingecarribee	Disability Support Pension	107
Winton	Disability Support Pension	69
Wodonga	Disability Support Pension	84
Wollondilly	Disability Support Pension	99
Wollongong	Disability Support Pension	89
Wongan-Ballidu	Disability Support Pension	46
Woodanilling	Disability Support Pension	70

LGA	CLAIM TYPE	AVERAGE DAYS TO PROCESS
Woollahra	Disability Support Pension	137
Woorabinda	Disability Support Pension	96
Wudinna	Disability Support Pension	18
Wujal Wujal	Disability Support Pension	92
Wyalkatchem	Disability Support Pension	167
Wyndham	Disability Support Pension	87
Wyndham-East Kimberley	Disability Support Pension	78
Yalgoo	Disability Support Pension	289
Yankalilla	Disability Support Pension	89
Yarra	Disability Support Pension	86
Yarra Ranges	Disability Support Pension	95
Yarrabah	Disability Support Pension	70
Yarriambiack	Disability Support Pension	66
Yass Valley	Disability Support Pension	98
Yilgarn	Disability Support Pension	56
York	Disability Support Pension	113
Yorke Peninsula	Disability Support Pension	95

13. Please provide the number of participants currently on JobSeeker and Youth Allowance, and other payments who are currently awaiting assessment for the Disability Support Pension.

Report Date	Service Reason - Claim	Benefit Type	Total Claims On Hand
26-Apr-24	Disability Support Pension	JobSeeker Payment	23,526
26-Apr-24	Disability Support Pension	Youth Allowance	1,670
26-Apr-24	Disability Support Pension	Other Payment	1,652

Notes:

-The following payments are included in the 'OTH' category: ABSTUDY, Age Pension, Austudy, Carers Payment, Parenting Payment, Farm Household Allowance and Special Benefit.

-Customers who have a benefit status of Current or Suspended are included in the results

-Customers showing as current on Disability Support Pension have been excluded from the results.

PURPOSE

The P3 Framework articulates Services Australia's overarching approach, pathway and disciplines to support the delivery of programs and projects.

This framework ensures a **portfolio focus**, **strengthens best practice** and provides a **streamlined, principles-based approach** to ensure successful delivery outcomes.

P3 IS DEFINED AS:

PROJECT

A body of work with a defined budget and/or resourcing and end-date to deliver a particular output of value to the Agency.

PROGRAM

A group of related projects managed in a coordinated way to obtain benefit, synergies and deliver a cohesive outcome.

PORTFOLIO

All projects and programs grouped together to facilitate effective management of that work to meet strategic objectives.

GOVERNANCE

Good governance provides transparent decision making and ensures the agency is well placed to deliver project and program outcomes, with assurance that we are meeting our performance, quality and delivery obligations.



These are the governance escalation points available for programs/projects to manage approvals, risks and deviations from expected outcomes. Use of these points will vary based on size, complexity and specific circumstances of each project or program within the portfolio.



Project, Program and Portfolio Framework

PRINCIPLES



ROLE*	DEFINITION
Executive	Responsible for Agency strategic direction and objectives, control frameworks and outcomes. Ultimate responsibility for the delivery of the portfolio objectives.
Senior Responsible Officer	One identified officer to be accountable for successful delivery of a program or project and its outputs or outcomes.
Business/System Owner	Responsible for ensuring a program or project's deliverables are fit for purpose and operating.
ICT Delivery Partner	Responsible for system development and delivery quality and ensuring the project's technical integrity.
Project/Program/Delivery Manager	Responsible for the management of a program or project consistent with approved plan.
Project/Program/Delivery Team	Responsible for delivery of a program or project consistent with approved plan.
Enterprise Portfolio Management Office	Responsible for developing and maintaining best practice portfolio management foundations, providing tailored support to the P3 community to uphold best practice (including stewarding investment decisions and portfolio health) and building broader capability across the agency in portfolio management disciplines.
Assurer	Provides objective internal and external assurance and advice to a program or project in order to support successful delivery.
Enabling partners	Provide advice and support to program and project delivery across relevant disciplines (e.g. finance, legal etc).

CAPABILITY

The right skills, capabilities and experiences are applied to programs and projects to support successful and controlled delivery. The agency supports ongoing P3 capability and the sourcing of necessary skills.

RISK BASED CONTROLS

Programs and projects are categorised based on size, complexity and risk. This is used to ensure the right level of control, oversight and support is applied, without imposing unnecessary burden.

TOOLS & RESOURCES

P3 GUIDANCE

- Change Guide
- Benefits Guide
- Delivery Guide

SRO Hub, Training, Tools, Resources

* This list is a snapshot of key roles and does not represent the entire spectrum of roles within the P3 community.

