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Senator Jordan Steele-John

Via email: Senator.Steele-John@aph.gov.au

Dear Senator Steele-John

I am writing to respond to questions you raised during the Senate Community Affairs Legislation Committee hearing on 1 April 2022 during its examination of the National Disability Insurance Agency (NDIA) in relation to Outcome 3.

The NDIA uses different treatment strategies to manage the risk of fraud or non-compliance including education, compliance action, or investigations for more serious matters.

The Agency's Fraud Intelligence function uses information sourced from internal sources and external entities, including data analytics, tip-offs, government agencies and financial institutions, to identify potential non-compliance or fraud.

The Fraud Investigation function encompasses the NDIS Fraud Taskforce which is in place to identify and investigate potentially serious and organised provider-focused fraud against the NDIS. The NDIS Fraud Taskforce is a partnership with the NDIA, Australian Federal Police and Services Australia. The Fraud Investigation function also undertakes general criminal investigations, and is responsible for the consideration of criminal prosecution action where allegations have been substantiated and referral of matters to the Commonwealth Director of Public Prosecutions.

The table below outlines the resourcing for these functions as at 28 February 2022.

Function	Number of FTE	Estimated 2021-22 internal budget allocation \$'000
Fraud Intelligence	23.3	4,139
Fraud Investigations	22.6	4,079

Note: The number of FTE for the Fraud Investigations Function includes the Agency's contribution to the NDIS Fraud Taskforce. It does not include the contribution of the other partner Agencies.

A copy of this letter has been provided to the Community Affairs Legislation Committee Chair.

Yours sincerely

Martin Hoffman
Chief Executive Officer
National Disability Insurance Agency

5 April 2022