

CASHLESS DEBIT CARD (CDC) AND INCOME MANAGEMENT (IM) SUMMARY

List of tables

- 1.1 Total number of active CDC participants as at 30 April 2021
- 1.2 Total number of cards (original and replacements) sent to CDC participants as at 30 April 2021
- 1.3 Total number of people granted wellbeing exemptions from the CDC as at 30 April 2021
- 1.4 Total number of applications to the Ceduna Community Panel for a reduced CDC restricted portion by outcome status as at 30 April 2021
- 1.5 Total number of applications to the Kununurra and Wyndham Community Panels for a reduced CDC restricted portion by outcome status as at 30 April 2021
- 1.6 Total number of people exited from the CDC program as at 30 April 2021
- 2.1 Total number of people on IM as at 30 April 2021
- 2.2 Total number of people granted exemptions from IM as at 30 April 2021
- 2.3 Current IM customers with an active BasicsCard by state/territory as at 30 April 2021

Notes

1. Any variance from data reported prior to 28 August 2015 is due to a change in reporting method for the IM program to conform to the Australian Statistical Geography Standard (ASGS). The data represents the current residential address of income managed customers within designated statistical area(s). Any inconsistencies from data reported previously can be attributed to the fact that customers may have moved from the location where they were originally triggered onto the program.
2. To prevent customers from being identified, numbers below 5 (<5), or numbers that would identify groups of less than 5, are not provided (n.p.).
3. Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long Term Welfare Payment Recipient Measures of IM.
4. The Family Responsibilities Commission considers when participants in Cape York region commence and cease to participate in the CDC Program. As such, information on Exits (Section 124PHB) or Wellbeing exemptions (Section 124PHA) are not presented in the applicable tables.

Table 1.1: Total number of active CDC participants as at 30 April 2021, including Indigenous indicator

	Indigenous ¹	Not Identified Indigenous	Total	Indigenous Proportion
Northern Territory	0	5	5	0%
Cape York	113	5	118	96%
Bundaberg and Hervey Bay	1,188	5,505	6,693	18%
Goldfields	1,768	2,002	3,770	47%
East Kimberley	1,449	311	1,760	82%
Ceduna	782	268	1,050	74%
Total	5,300	8,096	13,396	40%

Table 1.2: Total number of cards sent to CDC participants as at 30 April 2021

	Ceduna ²	East Kimberley ²	Goldfields ²	BHB ²	Cape York ²	Northern Territory ²	Total ³
Total cards sent to CDC participants ³	8,208	16,094	16,930	17,683	146	7	59,068

Table 1.3: Total number of people granted wellbeing exemptions from the CDC as at 30 April 2021

	Ceduna ²	East Kimberley ²	Goldfields ²	BHB ²	Total
Total wellbeing exemptions granted ⁴	33	35	114	23	205

Table 1.4: Total number of applications to the Ceduna Community Panel for a reduced CDC restricted portion by outcome status as at 30 April 2021

	Indigenous	Not Identified Indigenous	Total
Applications	112	79	191
Breakdown of applications to the Panel			
Not approved	29	14	43
Approved	85	63	148
Breakdown of approved applications by percentage reduced			
70%	n.p.	n.p.	54
60%	42	43	85
50%	<5	n.p.	9

Table 1.5: Total number of applications to the Kununurra and Wyndham Community Panels for a reduced CDC restricted portion by outcome status as at 30 April 2021 ⁵

	Indigenous	Not Identified Indigenous	Total
Applications	38	14	52
Breakdown of applications to the Panel			
Not approved	n.p.	n.p.	37
Approved	n.p.	<5	15
Breakdown of approved applications by percentage reduced			
70%	n.p.	<5	11
60%	0	0	0
50%	<5	<5	<5

Table 1.6: Total number of people exited from the CDC program as at 30 April 2021⁶

	Ceduna ²	East Kimberley ²	Goldfields ²	BHB ²	Northern Territory ²	Total
Total exit applications granted ⁷	26	20	132	194	0	372

¹ This data reflects the number of people who identify as an Indigenous Australian to Services Australia. People who do not identify as an Indigenous Australian or choose not to respond to this question, are not included.

² Geographical boundaries for each CDC region are defined in section 124PD of the *Social Security (Administration) Act 1999*.

³ The total number of cards is defined as both initial and replacement cards. A card is provided to participants upon commencement of the CDC program. Replacement cards are provided if a card is lost by a participant. The figure does not include temporary cards given to participants as an interim measure while replacement cards are being sent by Indue.

⁴ Individuals are exempted from the CDC program where the Secretary (or their delegate) is satisfied that being a participant "would seriously risk that person's mental, physical or emotional wellbeing".

⁵ The Wyndham Panel only approves reductions to 70% on the quarantined percentage placed onto participants' cards.

⁶ Applications are reported against the CDC location where a participant was originally placed on the program.

⁷ A person can apply to exit the program if they can demonstrate reasonable and responsible management of their affairs, including financial affairs, in accordance with the criteria set out in the legislation.

Table 2.1: Total number of people on IM as at 30 April 2021

Total number of people on Income Management	Total	Per Cent Indigenous	Voluntary Income Management	Child Protection Measure	Vulnerable (Social Worker Assessed)	Vulnerable (Youth Triggers)	Disengaged Youth Measure	Long Term Welfare Recipient Measure	Supporting People at Risk Measure
Northern Territory	27,038	80%	2,247	19	140	278	5,570	18,740	44
□ Alice Springs	6,322	89%	709	10	28	60	1,266	4,240	9
□ Barkly	1,546	91%	171	n.p.	7	n.p.	304	1,029	11
□ Katherine	4,195	89%	388	0	24	43	964	2,767	9
□ Daly-Tiwi-West Arnhem	4,814	90%	485	0	25	n.p.	985	3,298	<5
□ East Arnhem	3,451	92%	327	0	23	n.p.	746	2,344	<5
□ Rest of Northern Territory	6,710	50%	167	<5	33	128	1,305	5,062	n.p.
Western Australia	655	68%	504	39	8	12	28	64	0
□ Kimberley	334	94%	284	<5	0	<5	14	31	0
□ Goldfields (<i>Ng Lands, Laverton and Kiwirrkurra</i>)	66	n.p.	50	0	<5	<5	<5	7	0
□ Greater Perth	215	18%	150	36	0	5	9	15	0
□ Rest of Western Australia	40	80%	20	<5	n.p.	<5	<5	11	0
South Australia	465	50%	129	8	8	193	32	95	0
□ Greater Adelaide (<i>Playford</i>)	301	29%	46	8	<5	183	n.p.	50	0
□ APY Lands	106	n.p.	72	0	n.p.	0	n.p.	19	0
□ Rest of South Australia	58	69%	11	0	0	10	11	26	0
Victoria	162	21%	47	0	8	62	22	23	0
□ Shepparton	99	19%	n.p.	0	8	46	<5	0	0
□ Rest of Victoria	63	24%	<5	0	0	16	n.p.	23	0
New South Wales	164	24%	15	0	17	94	15	23	0
□ Greater Sydney (<i>Bankstown</i>)	117	18%	n.p.	0	n.p.	75	<5	10	0
□ Rest of NSW	47	40%	<5	0	<5	19	n.p.	13	0
Queensland	881	32%	69	0	11	686	34	81	0
□ Greater Brisbane (<i>Logan</i>)	539	22%	33	0	n.p.	477	n.p.	n.p.	0

DEPARTMENT OF SOCIAL SERVICES

<input type="checkbox"/> Rockhampton	n.p.	41%	30	0	n.p.	139	0	<5	0
<input type="checkbox"/> Far North	<5	n.p.	0	0	0	0	<5	0	0
<input type="checkbox"/> Rest of Queensland	162	57%	6	0	0	70	25	61	0
ACT	<5	n.p.	0	0	0	0	<5	<5	0
Tasmania	n.p.	n.p.	<5	0	0	<5	<5	n.p.	0
Unknown¹	37	81%	<5	0	0	<5	n.p.	21	0
Total	29,413	77%	3,015	66	192	1,329	5,713	19,054	44

¹ Customers with “Unknown” locations did not have an allocated address at the time of data extraction. This often occurs because a customer is in the process of moving address.

Note: Numbers less than 5 have been withheld for privacy reasons. Numbers have not been provided (n.p.) to ensure figures cannot be derived from totals.

Table 2.2: Granted Exemptions from IM as at 30 April 2021

Exemption type	Indigenous indicator		Total
	Indigenous	Non-Indigenous	
Full Time Apprentices	5	7	12
Full Time Students	24	576	600
Parenting Requirements	486	898	1,384
Special Benefit	<5	0	<5
Regular Paid Employment	<5	11	n.p.
< 25% of Max Payment	<5	n.p.	23
Auto < 25% Of Max Rate Payment	226	636	862
Child Participating In Approved Activity	7	9	16
Total	756	2,156	2,912

Table 2.3: Current IM customers with an active BasicsCard by state/territory as at 30 April 2021

Current IM customers with an active BasicsCard by state/territory as at 30 April 2021 ¹	
Total customers with an active IM status & BasicsCard	28,460
Active IM status & BasicsCard - NT	26,258
Active IM status & BasicsCard - WA	640
Active IM status & BasicsCard - QLD	799
Active IM status & BasicsCard - SA	432
Active IM status & BasicsCard - VIC	153
Active IM status & BasicsCard - ACT/NSW/TAS/Unknown	178

¹The BasicsCard is one voluntary payment option available to customers on IM. Most customers choose to use a BasicsCard to access their income-managed funds due to the convenience and ease of use of the BasicsCard. A small number of customers choose to use other available payment options to access their income managed funds, such as direct deductions or BPay payments.