

CASHLESS DEBIT CARD (CDC) AND INCOME MANAGEMENT (IM) SUMMARY

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Notes

1. Any variance from data reported prior to 28 August 2015 is due to a change in reporting method for the IM program to conform to the Australian Statistical Geography Standard (ASGS). The data represents the current residential address of income managed customers within designated statistical area(s). Any inconsistencies from data reported previously can be attributed to the fact that customers may have moved from the location where they were originally triggered onto the program.
2. To prevent customers from being identified, numbers below 5 (<5), or numbers that would identify groups of less than 5, are not provided (n/p).
3. Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long Term Welfare Payment Recipient Measures of IM.

Table 1.1: Total number of people triggered onto the CDC as at 30 March 2018

	Ceduna*	East Kimberley*	Goldfields*	Total
Total participants switched on	848	1384	238	2470

Table 1.2 Total number of Indue cards sent to CDC customers as at 31 March 2018

	Ceduna*	East Kimberley*	Goldfields*	Total
Total Indue cards** sent to Cashless Debit Card participants	3468	6557	238	10263

Table 1.3: Total number of people granted exemption from the CDC as at 31 March 2018

	Ceduna*	East Kimberley*	Goldfields*	Total
Total participants exempt***	26	29	<5	n/p

Table 1.4: Total number of applications to the Ceduna Community Panel for a reduced CDC restricted portion by outcome status as at 31 March 2018

	Aboriginal	Non-Aboriginal	Does not wish to answer	Total
Applications	109	n/p	<5	179
Breakdown of applications to the Panel				
Not approved	27	8	0	35
Approved	77	57	<5	n/p
Waiting assessment	<5	0	0	<5
Withdrawn	<5	<5	0	<5
Breakdown of approved applications				
70%	n/p	n/p	0	52
60%	n/p	38	<5	n/p
50%	<5	<5	0	<5

Table 1.5: Total number of applications to the Kununurra and Wyndham Community Panels for a reduced CDC restricted portion by outcome status as at 31 March 2018

	Aboriginal	Non-Aboriginal	Does not wish to answer	Total
Applications	n/p	14	<5	48
Breakdown of applications to the Panels				
Not approved	21	n/p	<5	33
Approved	9	<5	<5	n/p
Waiting assessment	0	0	0	0
Withdrawn	<5	0	0	<5
Breakdown of approved applications*				
70%	n/p	<5	<5	n/p
60%	0	0	0	0
50%	<5	<5	0	n/p

* Note: The Wyndham Panel only approves reductions to 70% on the quarantined percentage placed onto participants' cards.

***Geographical boundaries for each 'trial area' are specified in section 124PD of the *Social Security (Administration) Act 1999*.**

****The total number of Indue cards** is defined as both initial and replacement cards. A card is provided to participants upon commencement of the CDC trial. Replacement cards are provided if a card is lost by a participant. The figure does not include temporary cards given to participants as an interim measure while replacement cards are being sent by Indue.

*****Individuals are exempted from the CDC trial** where the Secretary (or their delegate) is satisfied that being a trial participant "would seriously risk that person's mental, physical or emotional wellbeing".

Table 2.1: Total number of people on IM as at 30 March 2018

Number of People on Income Management	Total	Per cent Indigenous	Voluntary Income Management	Child Protection Measure	Vulnerable (Social Worker Assessed)	Vulnerable (Youth Triggers)	Disengaged Youth Measure	Long Term Welfare Recipient Measure	Supporting People at Risk Measure	Cape York Measure
Northern Territory	22069	82%	2786	43	143	295	4096	14706	0	0
<input type="checkbox"/> Alice Springs	5614	89%	906	18	25	91	1001	3573	0	0
<input type="checkbox"/> Barkly	1436	89%	207	10	8	18	267	926	0	0
<input type="checkbox"/> Katherine	3629	88%	520	<5	n/p	43	707	2331	0	0
<input type="checkbox"/> Daly-Tiwi-West Arnhem	4299	89%	598	<5	n/p	30	851	2784	0	0
<input type="checkbox"/> East Arnhem	2817	91%	355	5	27	8	508	1914	0	0
<input type="checkbox"/> Rest of Northern Territory	4274	53%	200	<5	n/p	105	762	3178	0	0
Western Australia	1058	65%	811	104	13	21	25	84	0	0
<input type="checkbox"/> Kimberley*	481	95%	405	21	0	<5	n/p	40	0	0
<input type="checkbox"/> Goldfields (<i>Ng Lands, Laverton and Kiwirrkurra</i>)	109	94%	78	0	n/p	n/p	<5	10	0	0
<input type="checkbox"/> Greater Perth	411	21%	302	78	0	8	5	18	0	0
<input type="checkbox"/> Rest of Western Australia	57	67%	26	5	<5	<5	<5	16	0	0
South Australia	581	44%	187	20	9	239	36	90	0	0
<input type="checkbox"/> Greater Adelaide (<i>Playford</i>)	372	23%	85	n/p	<5	221	18	27	0	0
<input type="checkbox"/> Western & West Coast (<i>Ceduna Region*</i>)	<5	100%	0	0	0	0	0	<5	0	0
<input type="checkbox"/> APY Lands	133	91%	93	0	n/p	<5	8	n/p	0	0
<input type="checkbox"/> Rest of South Australia	n/p	65%	9	<5	0	n/p	10	39	0	0
Victoria	185	19%	92	0	n/p	67	<5	16	0	0
<input type="checkbox"/> Shepparton	142	19%	n/p	0	n/p	46	0	<5	0	0
<input type="checkbox"/> Rest of Victoria	43	19%	<5	0	0	21	<5	n/p	0	0
New South Wales	172	19%	25	0	19	101	8	19	0	0
<input type="checkbox"/> Greater Sydney (<i>Bankstown</i>)	120	8%	n/p	0	18	71	<5	8	0	0
<input type="checkbox"/> Rest of NSW	52	42%	n/p	0	<5	30	<5	11	0	0
Queensland	1164	40%	134	0	13	709	42	118	0	148
<input type="checkbox"/> Greater Brisbane (<i>Logan</i>)	548	22%	77	0	n/p	438	11	n/p	0	0
<input type="checkbox"/> Rockhampton	236	31%	n/p	0	n/p	186	0	<5	0	0

Total Number of People on Income Management	Total	Per Cent Indigenous	Voluntary Income Management	Child Protection Measure	Vulnerable (Social Worker Assessed)	Vulnerable (Youth Triggers)	Disengaged Youth Measure	Long Term Welfare Recipient Measure	Supporting People at Risk Measure	Cape York Measure
<input type="checkbox"/> Far North (<i>Cape York</i>)	86	90%	0	0	0	0	0	<5	0	n/p
<input type="checkbox"/> Rest of Queensland	294	67%	n/p	0	0	85	31	100	0	n/p
ACT	<5	100%	0	0	0	0	0	<5	0	0
Tasmania	<5	0%	0	0	0	0	<5	<5	0	0
Unknown**	36	86%	<5	0	<5	<5	8	24	0	0
Total***	25270	78%	4037	167	204	1433	4220	15061	0	148

*There are a small number of people who are captured as Income Management participants in CDC locations. This is because some individuals are in the process of being transitioned from IM to the CDC at the point of data extraction.

**Customers with “Unknown” locations did not have an allocated address at the time of data extraction. This often occurs because a customer is in the process of moving address.

***Numbers <5 have been withheld for privacy reasons. Numbers have not been provided (n/p) to ensure figures cannot be derived from totals.

Table 2.2: Granted Exemptions from IM as at 30 March 2018

Exemption type	Indigenous indicator		
	Indigenous	Non-Indigenous	Total
Full Time Apprentices	<5	n/p	8
Full Time Students	28	399	427
Parenting Requirements	587	930	1517
Special Benefit	0	<5	<5
Regular Paid Employment	0	<5	<5
< 25% of Max Payment	<5	n/p	8
Total	618	1345	1963

Table 2.3: Current IM customers with an active BasicsCard by state/territory as at 30 March 2018

Current Income Management customers with an active BasicsCard by state/territory as at 30 March 2018***	
Total customers with an active Income Management Status & BasicsCard	24314
Active IM status & BasicsCard - NT	21328
Active IM status & BasicsCard - WA	1026
Active IM status & BasicsCard - QLD	1056
Active IM Satus & BasicsCard - SA	573
Active IM status & BasicsCard - VIC	171
Active IM status & BasicsCard - ACT/NSW/TAS/Unknown	152

***The BasicsCard is one voluntary payment option available to customers on Income Management. Most customers choose to use a BasicsCard to access their income managed funds due to the convenience and ease of use of the BasicsCard. A small number of customers choose to use other available payment options to access their income managed funds, such as direct deductions or BPay payments.