

Table 1. Number of Income Management participants by location and measure as at 27 December 2024

Income Management region	IM Measures								Total Participants	Per cent Indigenous
	Disengaged Youth	Long-Term Welfare Payment Recipient	Voluntary Income Management	Child Protection	Vulnerable Welfare Payment Recipient	Vulnerable Welfare Payment Recipient – Youth	Supporting People at Risk			
<b>Northern Territory</b>	<b>2,151</b>	<b>8,684</b>	<b>1,278</b>	<b>0</b>	<b>78</b>	<b>8</b>	<b>0</b>	<b>12,199</b>	<b>88%</b>	
Alice Springs	546	2,180	450	0	n.p.	<5	0	3,200	93%	
Barkly	109	427	n.p.	0	<5	0	0	647	93%	
Katherine	333	1,180	192	0	n.p.	<5	0	1,718	92%	
Daly - Tiwi - West Arnhem	509	1,921	269	0	n.p.	<5	0	2,713	92%	
East Arnhem	410	1,452	167	0	16	0	0	2,045	93%	
Remainder of NT	244	1,524	n.p.	0	15	<5	0	1,876	64%	
<b>Western Australia</b>	<b>&lt;5</b>	<b>11</b>	<b>251</b>	<b>&lt;5</b>	<b>&lt;5</b>	<b>&lt;5</b>	<b>0</b>	<b>270</b>	<b>72%</b>	
Kimberley	<5	n.p.	144	0	0	<5	0	153	95%	
NG Lands and Kiwirrkurra Community	0	<5	n.p.	0	<5	0	0	n.p.	97%	
Greater Perth and Peel	0	<5	n.p.	<5	0	0	0	78	17%	
Remainder of WA	0	<5	<5	0	0	0	0	<5	75%	
<b>Queensland</b>	<b>8</b>	<b>13</b>	<b>n.p.</b>	<b>0</b>	<b>&lt;5</b>	<b>0</b>	<b>0</b>	<b>49</b>	<b>51%</b>	
Logan	0	<5	n.p.	0	0	0	0	16	n.p.	
Rockhampton and Livingstone	0	0	n.p.	0	<5	0	0	12	n.p.	
Remainder of QLD	8	n.p.	<5	0	<5	0	0	21	n.p.	
<b>South Australia</b>	<b>7</b>	<b>12</b>	<b>59</b>	<b>0</b>	<b>&lt;5</b>	<b>&lt;5</b>	<b>0</b>	<b>83</b>	<b>81%</b>	
Greater Adelaide	<5	<5	6	0	0	0	0	13	n.p.	
Playford	<5	0	n.p.	0	<5	<5	0	14	n.p.	
APY Lands	<5	5	40	0	<5	0	0	51	n.p.	
Remainder of SA	0	<5	<5	0	0	0	0	5	100%	
<b>Victoria</b>	<b>&lt;5</b>	<b>&lt;5</b>	<b>25</b>	<b>0</b>	<b>n.p.</b>	<b>0</b>	<b>0</b>	<b>33</b>	<b>21%</b>	
Shepparton	0	0	n.p.	0	<5	0	0	28	n.p.	
Remainder of VIC	<5	<5	<5	0	<5	0	0	5	n.p.	
<b>New South Wales</b>	<b>&lt;5</b>	<b>&lt;5</b>	<b>9</b>	<b>0</b>	<b>&lt;5</b>	<b>0</b>	<b>0</b>	<b>18</b>	<b>28%</b>	
Bankstown	0	<5	n.p.	0	<5	0	0	13	n.p.	
Remainder of NSW	<5	0	<5	0	0	0	0	5	n.p.	
<b>Other (inc. Australian Capital Territory, Tasmania, Unknown)</b>	<b>0</b>	<b>0</b>	<b>&lt;5</b>	<b>0</b>	<b>&lt;5</b>	<b>0</b>	<b>0</b>	<b>&lt;5</b>	<b>67%</b>	
<b>Total</b>	<b>2,173</b>	<b>8,724</b>	<b>1,649</b>	<b>&lt;5</b>	<b>97</b>	<b>n.p.</b>	<b>0</b>	<b>12,655</b>	<b>87%</b>	

**Table 2. Current Income Management (IM) participants with an active BasicsCard by state/territory as at 27 December 2024**

The BasicsCard is one option available to Income Management participants. Most customers, but not all, choose to use a BasicsCard to access their income managed funds. A small number of IM participants choose to use other payment options, such as direct debit or BPay.

Current Income Management participants with an active BasicsCard by state/territory	
Northern Territory	12,134
Western Australia	265
Queensland	49
South Australia	81
Victoria	32
New South Wales	14
Australian Capital Territory/Tasmania/Unknown	<5

**Table 3. Number of Income Management exemptions by Indigenous Indicator as at 27 December 2024**

Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long-Term Welfare Payment Recipient Measures of Income Management.

Exemption Type	Indigenous Indicator		Total
	Indigenous	Non-Indigenous	
Full Time Apprentices	<5	n.p.	9
Full Time Students	37	313	350
Parenting Requirements	39	29	68
< 25% of Max Payment	0	<5	<5
Auto < 25% Of Max Rate Payment	298	140	438

Table 4. Number of enhanced Income Management (enhanced IM) participants by current location, volunteers and First Nations participants as at 27 December 2024

Enhanced Income Management region	Enhanced IM Measure									
	Disengaged Youth	Long-Term Welfare Payment Recipient	Voluntary Income Management	Child Protection	Vulnerable Welfare Payment Recipient	Vulnerable Welfare Payment Recipient – Youth	Supporting People at Risk	Queensland Commission <sup>1</sup>	Total Participants	Per cent Indigenous
<b>Northern Territory</b>	<b>4,075</b>	<b>11,916</b>	<b>780</b>	<b>0</b>	<b>270</b>	<b>123</b>	<b>0</b>	<b>0</b>	<b>17,166</b>	<b>82%</b>
Alice Springs	860	2,276	186	0	88	18	0	0	3,428	88%
Barkly	245	759	52	0	23	5	0	0	1,084	92%
Katherine	815	2,104	180	0	45	16	0	0	3,161	92%
Daly - Tiwi - West Arnhem	659	2,014	163	0	43	10	0	0	2,890	90%
East Arnhem	599	1,457	131	0	16	10	0	0	2,213	93%
Rest of NT	897	3,306	68	0	55	64	0	0	4,390	55%
<b>Western Australia</b>	<b>20</b>	<b>67</b>	<b>111</b>	<b>9</b>	<b>n.p.</b>	<b>n.p.</b>	<b>0</b>	<b>0</b>	<b>222</b>	<b>78%</b>
Kimberley	7	23	18	<5	<5	<5	0	0	53	100%
NG Lands and Kiwirrkurra Community	<5	11	20	0	n.p.	5	0	0	45	100%
Greater Perth and Peel	<5	n.p.	20	<5	0	<5	0	0	39	33%
East – Kimberley	<5	22	25	<5	0	0	0	0	53	91%
Goldfields	<5	<5	28	0	0	<5	0	0	32	47%
<b>Queensland</b>	<b>5</b>	<b>n.p.</b>	<b>25</b>	<b>0</b>	<b>115</b>	<b>n.p.</b>	<b>0</b>	<b>60</b>	<b>706</b>	<b>37%</b>
Logan	5	14	9	0	83	390	0	0	501	30%
Rockhampton and Livingstone	0	<5	9	0	32	n.p.	0	0	133	38%
Cape York <sup>1</sup>	0	0	0	0	0	0	0	60	60	n.p.
Bundaberg and Hervey Bay	0	<5	7	0	0	<5	0	0	12	n.p.
<b>South Australia</b>	<b>n.p.</b>	<b>73</b>	<b>85</b>	<b>n.p.</b>	<b>n.p.</b>	<b>154</b>	<b>0</b>	<b>0</b>	<b>369</b>	<b>57%</b>
Greater Adelaide	10	32	11	n.p.	<5	n.p.	0	0	94	55%
Playford	<5	n.p.	<5	0	18	121	0	0	148	31%
APY Lands	n.p.	34	60	0	7	<5	0	0	113	92%
Ceduna	0	<5	n.p.	0	0	0	0	0	14	57%
<b>Victoria (Shepparton)</b>	<b>0</b>	<b>&lt;5</b>	<b>&lt;5</b>	<b>0</b>	<b>7</b>	<b>56</b>	<b>0</b>	<b>0</b>	<b>67</b>	<b>30%</b>
<b>New South Wales (Bankstown)</b>	<b>&lt;5</b>	<b>n.p.</b>	<b>&lt;5</b>	<b>0</b>	<b>21</b>	<b>52</b>	<b>0</b>	<b>0</b>	<b>88</b>	<b>24%</b>
<b>Out of area<sup>2</sup></b>	<b>45</b>	<b>149</b>	<b>n.p.</b>	<b>&lt;5</b>	<b>10</b>	<b>91</b>	<b>0</b>	<b>0</b>	<b>307</b>	<b>58%</b>
<b>Total</b>	<b>4,167</b>	<b>12,235</b>	<b>1,016</b>	<b>18</b>	<b>458</b>	<b>969</b>	<b>0</b>	<b>60</b>	<b>18,925</b>	<b>79%</b>

Table 5. Number of enhanced income Management (enhanced IM) participants by current location and benefit type as at 27 December 2024

Enhanced income Management region	Abstudy (Living Allowance)	Age Pension	Austudy	Carer Payment	Disability Support Pension	Family Tax Benefit	Jobseeker Payment	Parenting Payment Partnered	Parenting Payment Single	Partner Allowance	Special Benefit	Youth Allowance	Other Payments	Total Participants
<b>Northern Territory</b>	14	61	<5	n.p.	355	n.p.	9,820	1,066	3,180	0	0	2,522	n.p.	17,166
Alice Springs	<5	14	<5	23	84	11	1,837	196	665	0	0	593	<5	3,428
Barkly	<5	n.p.	0	n.p.	21	9	608	68	230	0	0	146	0	1,084
Katherine	<5	n.p.	0	15	59	n.p.	1,771	220	347	0	0	457	0	2,890
Daly - Tiwi - West Arnhem	<5	n.p.	0	16	49	<5	1,312	202	288	0	0	331	<5	2,213
East Arnhem	<5	8	0	0	0	0	0	0	0	0	0	0	0	2,213
Remainder of NT	<5	7	0	14	69	29	2,481	161	1,123	0	0	501	<5	4,390
<b>Western Australia</b>	<5	11	0	n.p.	38	0	100	9	26	0	0	30	0	222
Kimberley	0	0	0	<5	6	0	27	<5	10	0	0	5	0	53
NG Lands and Kiriwinka Community	0	0	0	<5	8	0	16	<5	<5	0	0	14	0	45
Greater Perth and Peel	<5	6	0	<5	12	0	10	<5	<5	0	0	5	0	39
East - Kimberley	0	<5	0	<5	5	0	30	<5	6	0	0	<5	0	53
Goldfields	0	<5	0	0	7	0	17	0	<5	0	0	<5	0	32
<b>Queensland</b>	<5	9	0	<5	33	<5	116	5	n.p.	0	0	n.p.	9	706
Logan	<5	0	0	0	17	0	69	0	9	0	0	n.p.	n.p.	501
Rockhampton and Livingstone	0	<5	0	<5	6	0	25	<5	<5	0	0	0	<5	133
Cape York <sup>2</sup>	0	8	0	<5	10	<5	n.p.	<5	18	0	0	0	0	60
Bundaberg and Hervey Bay	0	0	0	0	0	0	<5	0	<5	0	0	<5	<5	12
<b>South Australia</b>	0	6	0	<5	38	<5	116	8	35	0	0	160	<5	369
Greater Adelaide	0	<5	0	0	13	<5	30	0	11	0	0	37	0	94
Playford	0	0	0	0	n.p.	0	22	0	5	0	0	112	<5	148
APY Lands	0	<5	0	<5	12	0	57	8	19	0	0	11	<5	113
Ceduna	0	0	0	<5	n.p.	0	7	0	0	0	0	0	0	14
<b>Victoria (Shepparton)</b>	0	0	0	<5	8	0	<5	<5	0	0	0	53	0	67
<b>New South Wales (Bankstown)</b>	0	0	0	<5	<5	0	n.p.	0	<5	0	0	56	0	88
<b>Out of area<sup>2</sup></b>	<5	0	0	<5	<5	<5	152	n.p.	30	0	0	111	<5	307
<b>Total</b>	n.p.	87	<5	97	477	62	10,334	n.p.	3,310	0	0	3,427	18	18,925

<sup>2</sup> The Queensland Commission is the Family Responsibilities Commission who can refer participants to the program in Cape York and Doomadgee region. Breakdown of Cape York and Doomadgee participant numbers by voluntary status is not provided. Some participants may move outside enhanced IM regions and continue to be eligible for the program.

**Table 6. Number of enhanced Income Management exemptions by Indigenous Indicator as at 27th December 2024**

The Secretary of the Department of Social Services (or delegate) may determine that a person is an exempt welfare payment recipient if criteria as per sections 123UGB, 123UGC, 123UGD, 123UGF, and 123UGG of the Act are satisfied.

Exemption Type	Indigenous Indicator		Total
	Indigenous	Non-Indigenous	
Full Time Apprentices	0	0	0
Full Time Students	<5	n.p.	12
< 25% of max payment	218	185	403
Child Participating In Approved Activity	191	418	609
Special benefit	0	<5	<5

**Notes**

- Additional information on legislation, Income Management, location, data confidentiality and data caveats can be found in Income Management metadata update.
- Cells less than 5 are suppressed as less than 5. In some instances, figures may not be provided if the actual number can be derived. As a result, the sum of each row in a column may not add to equal the column totals.

