

Date	Activity
25 August 2021	Application lodged for NDIS for Felicity Anderson diagnosed with Myalgic Encephalomyelitis (ME)
8 September 2021 # 431730433	Application rejected for NDIS on the grounds that "all treatment options for ME have not been exhausted" (despite a GP letter August 2021 stating "all clinical or pharmaceutical based treatments are exhausted and I consider Felicity to be permanently disabled", and similar advice from her specialist).
8 September 2021	Emailed to ask for clarification of which specific treatments were considered to not have been tried for ME. No reply from NDIS since then.
13 September 2021	Phoned the NDIS to discuss the rejection further and ask specifically which treatments were considered to not have been tried. I was advised that they could not contact the Access Team about this nor investigate my claim and they asked us to submit a "Review of a Reviewable decision" form if we believed the rejection to be incorrect.
17/20 September 2021 #7003084752	Formally requested review of the decision, using the "Review of a Reviewable decision" form, as we believe that over the last few years all treatment options for ME have been thoroughly investigated and tried for Felicity.
28/01/2022	Emailed to request a decision on the review as no correspondence had been received. No reply.
02/02/2022 #7003702330	Phoned the NDIS hotline to request a decision on the review as we had received no correspondence. I was told that an email with a decision had been sent to us in late 2021. I requested that a copy be sent to me as we have no record of that. I was then informed by the staff member that they would notify the relevant NDIS team and that I would be sent that email and be phoned by the end of next week (11/02/2022). No correspondence since then.
14/02/2022	Still have had no correspondence or been formally advised as to the outcome of the appeal, nor any reply on which treatments are considered not to have been tried.