

CASHLESS DEBIT CARD (CDC) AND INCOME MANAGEMENT (IM) SUMMARY

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Notes

1. Any variance from data reported prior to 28 August 2015 is due to a change in reporting method for the IM program to conform to the Australian Statistical Geography Standard (ASGS). The data represent the current residential address of income managed customers within designated statistical area(s). Any inconsistencies from data reported previously can be attributed to the fact that customers may have moved from the location where they were originally triggered onto the program.
2. To prevent customers from being identified, numbers below 5 (<5), or numbers that would identify groups of less than 5, are not provided (n.p.).
3. Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long Term Welfare Payment Recipient Measures of IM.
4. The Family Responsibilities Commission considers when participants in Cape York region commence and cease to participate in the CDC Program. As such, information on exits (Section 124PHB) or wellbeing exemptions (Section 124PHA) are not presented in the applicable tables.

Table 1.1: Total number of active CDC participants as at 31 December 2021, including Indigenous indicator

	Indigenous ¹	Not identified Indigenous	Total	Indigenous Proportion
Northern Territory	1,528	639	2,167	71%
Cape York	157	6	163	96%
Bundaberg and Hervey Bay	1,256	5,314	6,570	19%
Goldfields	1,943	1,974	3,917	50%
East Kimberley	1,622	338	1,960	83%
Ceduna	834	275	1,109	75%
Total	7,340	8,546	15,886	46%

Table 1.2: Total number of cards sent to CDC participants as at 31 December 2021

	Ceduna ²	East Kimberley ²	Goldfields ²	BHB ²	Cape York ²	Northern Territory ²	Total ³
Total cards sent to CDC participants ³	9,461	18,396	20,612	22,451	413	3,129	74,462

Table 1.3: Total number of people granted wellbeing exemptions from the CDC as at 31 December 2021

	Ceduna ²	East Kimberley ²	Goldfields ²	BHB ²	Cape York ²	Northern Territory ²	Total
Total wellbeing exemptions granted ⁴	35	35	120	38	N/A	0	228

Table 1.4: Total number of applications to the Ceduna Community Panel for a reduced CDC restricted portion by outcome status as at 31 December 2021

	Indigenous	Not identified Indigenous	Total
Applications	112	79	191
Breakdown of applications to the Panel			
Not approved	29	14	43
Approved	85	63	148
Breakdown of approved applications by percentage reduced			
70%	n.p.	n.p.	54
60%	42	43	85
50%	n.p.	n.p.	9

Table 1.5: Total number of applications to the Kununurra and Wyndham Community Panels for a reduced CDC restricted portion by outcome status as at 31 December 2021 ⁵

	Indigenous	Not identified Indigenous	Total
Applications	38	14	52
Breakdown of applications to the Panel			
Not approved	n.p.	n.p.	37
Approved	n.p.	<5	15
Breakdown of approved applications by percentage reduced			
70%	n.p.	n.p.	n.p.
60%	0	0	0
50%	<5	<5	<5

Table 1.6: Total number of people exited from the CDC program as at 31 December 2021

	Ceduna ²	East Kimberley ²	Goldfields ²	BHB ²	Northern Territory ²	Total
Total exit applications granted ⁶	36	n.p.	183	329	<5	580

¹ These data reflect the number of people who identify as an Indigenous Australian to Services Australia. People who do not identify as an Indigenous Australian or choose not to respond to this question are not included.

² Geographical boundaries for each CDC region are defined in section 124PD of the *Social Security (Administration) Act 1999*.

³ The total number of cards is defined as both initial and replacement cards. A card is provided to participants upon commencement of the CDC program. Replacement cards are provided if a card is lost by a participant. The figure does not include temporary cards given to participants as an interim measure while replacement cards are being sent by Indue.

⁴ Individuals are exempted from the CDC program where the Secretary (or their delegate) is satisfied that being a participant “would seriously risk that person’s mental, physical or emotional wellbeing”.

⁵ The Wyndham Panel only approves reductions to 70% on the quarantined percentage placed onto participants’ cards.

⁶ A person can apply to exit the program if they can demonstrate reasonable and responsible management of their affairs, including financial affairs, in accordance with the criteria set out in the legislation.

Table 2.1: Total number of people on IM as at 31 December 2021

Total number of people on Income Management	Total	Per cent Indigenous ²	Voluntary Income Management	Child Protection Measure	Vulnerable (Social Worker Assessed)	Vulnerable (Youth Triggers)	Disengaged Youth Measure	Long Term Welfare Recipient Measure	Supporting People at Risk Measure
Northern Territory	24,801	83%	2,085	18	132	261	4,904	17,390	11
□ Alice Springs	6,185	90%	680	n.p.	31	60	1,199	4,204	<5
□ Barkly	1,430	93%	156	n.p.	6	20	275	961	<5
□ Katherine	4,035	90%	350	0	n.p.	48	881	2,730	<5
□ Daly-Tiwi-West Arnhem	4,825	91%	437	0	n.p.	23	975	3,365	<5
□ East Arnhem	3,391	92%	307	0	23	12	707	2,342	0
□ Rest of Northern Territory	4,935	54%	155	<5	n.p.	98	867	3,788	<5
Western Australia	571	69%	466	31	n.p.	n.p.	16	41	0
□ Kimberley	280	95%	253	0	0	<5	n.p.	18	0
□ Goldfields (<i>Ng Lands, Laverton and Kiwirrkurra</i>)	71	n.p.	58	0	<5	<5	<5	<5	0
□ Greater Perth	186	n.p.	135	31	0	<5	<5	12	0
□ Rest of Western Australia	34	82%	20	0	<5	<5	<5	n.p.	0
South Australia	378	48%	117	n.p.	n.p.	168	14	57	0
□ Greater Adelaide (<i>Playford</i>)	245	n.p.	38	n.p.	<5	159	n.p.	24	0
□ APY Lands	91	n.p.	70	0	<5	<5	<5	14	0
□ Rest of South Australia	42	69%	9	0	<5	n.p.	5	19	0
Victoria	140	24%	44	0	8	67	n.p.	15	0
□ Shepparton	101	21%	n.p.	0	n.p.	51	<5	0	0
□ Rest of Victoria	39	31%	<5	0	n.p.	16	n.p.	15	0
New South Wales	110	16%	14	0	13	66	<5	n.p.	0
□ Greater Sydney (<i>Bankstown</i>)	89	12%	n.p.	0	13	56	0	n.p.	0
□ Rest of NSW	21	33%	<5	0	0	10	<5	6	0

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Total number of people on Income Management	Total	Per cent Indigenous ²	Voluntary Income Management	Child Protection Measure	Vulnerable (Social Worker Assessed)	Vulnerable (Youth Triggers)	Disengaged Youth Measure	Long Term Welfare Recipient Measure	Supporting People at Risk Measure
Queensland	686	34%	62	<5	n.p.	524	15	76	0
<input type="checkbox"/> Greater Brisbane (<i>Logan</i>)	405	25%	33	0	n.p.	356	<5	10	0
<input type="checkbox"/> Rockhampton	151	n.p.	24	0	n.p.	120	0	<5	0
<input type="checkbox"/> Far North	<5	n.p.	0	0	0	<5	0	<5	0
<input type="checkbox"/> Rest of Queensland	n.p.	50%	5	<5	0	n.p.	n.p.	62	0
ACT	0	0%	0	0	0	0	0	0	0
Tasmania	n.p.	n.p.	<5	0	0	<5	0	<5	0
Unknown¹	n.p.	n.p.	<5	0	0	<5	9	41	0
Total	26,745	81%	2,792	63	175	1,100	4,967	17,637	11

¹ Customers with 'Unknown' locations did not have an allocated address at the time of data extraction. This often occurs because a customer is in the process of moving address.

² The percentage of participants who identify as Indigenous is not provided where this refers to a small number of participants, or where necessary to ensure that other figures cannot be derived.

Note: Numbers less than 5 have been withheld for privacy reasons. Numbers have not been provided (n.p.) to ensure figures cannot be derived from totals.

Table 2.2: Granted exemptions from IM as at 31 December 2021

Exemption type	Indigenous indicator		Total
	Indigenous	Non-Indigenous	
Full Time Apprentices	n.p.	7	12
Full Time Students	26	485	511
Parenting Requirements	420	861	1,281
Special Benefit	<5	<5	<5
Regular Paid Employment	7	18	25
< 25% of Max Payment	9	26	35
Auto < 25% of Max Rate Payment	229	555	784
Child Participating in Approved Activity	7	n.p.	n.p.
Total	704	1,958	2,662

Table 2.3: Current IM customers with an active BasicsCard by state/territory as at 31 December 2021

Current IM customers with an active BasicsCard by state/territory as at 31 December 2021 ¹	
Total customers with an active IM status & BasicsCard	26,160
Active IM status & BasicsCard - NT	24,395
Active IM status & BasicsCard - WA	563
Active IM status & BasicsCard - QLD	601
Active IM status & BasicsCard - SA	336
Active IM status & BasicsCard - VIC	123
Active IM status & BasicsCard - ACT/NSW/TAS/Unknown	142

¹ The BasicsCard is one voluntary payment option available to customers on IM. Most customers choose to use a BasicsCard to access their income-managed funds due to the convenience and ease of use of the BasicsCard. A small number of customers choose to use other available payment options to access their income managed funds, such as direct deductions or BPay payments.