

From: Vaccine@thephn <vaccine@thephn.com.au>
Sent: Tuesday, 23 March 2021 9:18 AM
To: Vaccine@thephn <vaccine@thephn.com.au>
Subject: Phase 1b COVID Vaccine - General Practice Update
Importance: High

Good morning,

The Department of Health have requested the below communication update be distributed to all general practices who are scheduled to commence Phase 1b vaccine rollout in **Week 1 or Week 3**.

Week 1 deliveries

There were (in some cases significant) teething issues with the deliveries last week and over the weekend. We are continuing to follow up with the VOC about any of the outstanding deliveries and to assist to delivery suppliers to try and improve their processes, including:

- Improved communication with clinics on delivery schedules;
- Meeting the timeframes that have been allocated (and communicated to practices);
- Maintaining cold-chain requirements.

Consumables – We have heard that a number of practices have received their vaccine, but not received their consumables. Again, we feeding all the input back to the VOC and we are working on an improved system.

Floods

The floods are obviously causing unavoidable delivery issues within NSW. The VOC is working with Linfox to understand how it will impact the practices in the impacted regions and we will try to keep you updated as we learn more.

Also greatly appreciate your updates to us on clinic closures and delays.

Week 3 sites/orders

The invitations for week 3 sites went out today.

Week 3 orders (from all three weekly cohorts) are due at **Midnight Wednesday 24 March.**

Kind regards,
The PHN Team.