

CASHLESS DEBIT CARD (CDC) AND INCOME MANAGEMENT (IM) SUMMARY

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Notes

1. Any variance from data reported prior to 28 August 2015 is due to a change in reporting method for the IM program to conform to the Australian Statistical Geography Standard (ASGS). The data represents the current residential address of income managed customers within designated statistical area(s). Any inconsistencies from data reported previously can be attributed to the fact that customers may have moved from the location where they were originally triggered onto the program.
2. To prevent customers from being identified, numbers below 5 (<5), or numbers that would identify groups of less than 5, are not provided (n/p).
3. Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long Term Welfare Payment Recipient Measures of IM.

Table 1.1: Total number of active CDC participants as at 31 January 2020, including Indigenous indicator

	Indigenous*	Not Identified Indigenous	Total	Indigenous Proportion
Bundaberg and Hervey Bay	1,057	5,075	6,132	17%
Goldfields	1,649	1,844	3,493	47%
East Kimberley	1,301	283	1,584	82%
Ceduna	710	231	941	75%
Total	4,717	7,433	12,150	39%

* This data reflects the number of people who identify as being Indigenous. People who do not identify as Indigenous or choose not to respond to this question, are not included.

Table 1.2 Total number of Indue cards sent to CDC customers as at 31 January 2020

	Ceduna*	East Kimberley*	Goldfields*	BHB*	Total**
Total Indue cards** sent to Cashless Debit Card participants	6,154	12,133	11,034	10,581	39,902

Table 1.3: Total number of people granted wellbeing exemptions from the CDC as at 31 January 2020

	Ceduna*	East Kimberley*	Goldfields*	BHB*	Total
Total participants exempt***	33	33	95	8	169

Table 1.4: Total number of applications to the Ceduna Community Panel for a reduced CDC restricted portion by outcome status as at 31 January 2020

	Indigenous	Not Identified Indigenous	Total
Applications	114	77	191
Breakdown of applications to the Panel			
Not approved	n/p	<5	39
Approved	85	63	148
Waiting assessment	<5	<5	<5
Withdrawn	<5	<5	<5
Breakdown of approved applications by percentage reduced to			
70%	39	15	54
60%	42	43	85
50%	<5	<5	<5

Table 1.5: Total number of applications to the Kununurra and Wyndham Community Panels for a reduced CDC restricted portion by outcome status as at 31 January 2020

	Indigenous	Not Identified Indigenous	Total
Applications	38	14	52
Breakdown of applications to the Panel			
Not approved	n/p	<5	35
Approved	n/p	<5	15
Waiting assessment	<5	0	<5
Withdrawn	<5	0	<5
Breakdown of approved applications by percentage reduced to			
70%	n/p	<5	11
60%	0	0	0
50%	<5	<5	<5

Note: The Wyndham Panel only approves reductions to 70% on the quarantined percentage placed onto participants' cards.

***Geographical boundaries for each 'trial area' are specified in section 124PD of the *Social Security (Administration) Act 1999*.**

****The total number of Indue cards** is defined as both initial and replacement cards. A card is provided to participants upon commencement of the CDC trial. Replacement cards are provided if a card is lost by a participant. The figure does not include temporary cards given to participants as an interim measure while replacement cards are being sent by Indue.

*****Individuals are exempted from the CDC trial** where the Secretary (or their delegate) is satisfied that being a trial participant "would seriously risk that person's mental, physical or emotional wellbeing".

Table 2.1: Total number of people on IM as at 31 January 2020

Total number of people on Income Management	Total	Indigenous	Voluntary Income Management	Child Protection Measure	Vulnerable (Social Worker Assessed)	Vulnerable (Youth Triggers)	Disengaged Youth Measure	Long Term Welfare Recipient Measure	Supporting People at Risk Measure	Cape York Measure
Northern Territory	22,647	83%	2,429	24	126	290	3,988	15,725	65	0
<input type="checkbox"/> Alice Springs	5,633	90%	782	10	20	73	972	3,766	10	0
<input type="checkbox"/> Barkly	1,428	91%	180	<5	n/p	24	265	935	14	0
<input type="checkbox"/> Katherine	3,700	89%	458	0	25	38	711	2,460	8	0
<input type="checkbox"/> Daly-Tiwi-West Arnhem	4,198	90%	508	0	29	n/p	715	2,915	n/p	0
<input type="checkbox"/> East Arnhem	2,919	92%	324	n/p	23	12	499	2,051	<5	0
<input type="checkbox"/> Rest of Northern Territory	4,769	55%	177	<5	n/p	117	826	3,598	25	0
Western Australia	813	69%	626	84	<5	n/p	27	61	0	0
<input type="checkbox"/> Kimberley	371	96%	322	n/p	0	0	16	22	0	0
<input type="checkbox"/> Goldfields (<i>Ng Lands, Laverton and Kiwirrkurra</i>)	84	98%	69	0	<5	5	<5	7	0	0
<input type="checkbox"/> Greater Perth	302	25%	204	72	0	<5	n/p	18	0	0
<input type="checkbox"/> Rest of Western Australia	56	82%	31	<5	<5	<5	<5	14	0	0
South Australia	519	52%	166	17	10	209	22	95	0	0
<input type="checkbox"/> Greater Adelaide (<i>Playford</i>)	338	32%	66	n/p	<5	196	12	44	0	0
<input type="checkbox"/> APY Lands	128	98%	92	0	n/p	<5	n/p	22	0	0
<input type="checkbox"/> Rest of South Australia	53	70%	8	<5	0	n/p	<5	29	0	0
Victoria	167	22%	56	0	6	68	11	26	0	0
<input type="checkbox"/> Shepparton	111	18%	51	0	n/p	54	n/p	n/p	0	0
<input type="checkbox"/> Rest of Victoria	56	29%	5	0	n/p	14	n/p	n/p	0	0
New South Wales	128	22%	17	0	n/p	73	<5	20	0	0
<input type="checkbox"/> Greater Sydney (<i>Bankstown</i>)	95	14%	n/p	0	13	56	<5	11	0	0

Total number of people on Income Management	Total	Indigenous	Voluntary Income Management	Child Protection Measure	Vulnerable (Social Worker Assessed)	Vulnerable (Youth Triggers)	Disengaged Youth Measure	Long Term Welfare Recipient Measure	Supporting People at Risk Measure	Cape York Measure
<input type="checkbox"/> Rest of NSW	33	45%	<5	0	<5	17	<5	9	0	0
Queensland	991	41%	88	0	12	640	24	79	0	148
<input type="checkbox"/> Greater Brisbane (<i>Logan</i>)	450	23%	40	0	n/p	388	<5	14	0	0
<input type="checkbox"/> Rockhampton	195	34%	32	0	n/p	154	<5	<5	0	0
<input type="checkbox"/> Far North (<i>Cape York</i>)	75	93%	0	0	0	0	<5	<5	0	72
<input type="checkbox"/> Rest of Queensland	271	63%	16	0	<5	98	19	61	0	76
ACT	<5	67%	0	0	0	<5	0	<5	0	0
Tasmania	n/p	13%	<5	0	0	<5	0	<5	0	0
Unknown*	45	82%	<5	0	0	<5	8	30	0	0
Total	25,231	79%	3,386	125	172	1,301	4,084	16,040	65	148

*There are a small number of people who are captured as Income Management participants in CDC locations. This is because some individuals are in the process of being transitioned from IM to the CDC at the point of data extraction.

**Customers with "Unknown" locations did not have an allocated address at the time of data extraction. This often occurs because a customer is in the process of moving address.

***Numbers <5 have been withheld for privacy reasons. Numbers have not been provided (n/p) to ensure figures cannot be derived from totals.

Table 2.2: Granted Exemptions from IM as at 31 January 2020

Exemption type	Indigenous indicator		
	Indigenous	Non-Indigenous	Total
Full Time Apprentices	<5	<5	6
Full Time Students	19	459	478
Parenting Requirements	485	729	1,214
Special Benefit	n/p	<5	<5
Regular Paid Employment	n/p	<5	<5
< 25% of Max Payment	6	12	18
Total	512	1,208	1,720

Table 2.3: Current IM customers with an active BasicsCard by state/territory as at 31 January 2020

Current Income Management customers with an active BasicsCard by state/territory as at 31 January 2020***	
Total customers with an active Income Management Status & BasicsCard	24,866
Active IM status & BasicsCard - NT	22,344
Active IM status & BasicsCard - WA	799
Active IM status & BasicsCard - QLD	914
Active IM Satus & BasicsCard - SA	493
Active IM status & BasicsCard - VIC	153
Active IM status & BasicsCard - ACT/NSW/TAS/Unknown	163

***The BasicsCard is one voluntary payment option available to customers on Income Management. Most customers choose to use a BasicsCard to access their income-managed funds due to the convenience and ease of use of the BasicsCard. A small number of customers choose to use other available payment options to access their income managed funds, such as direct deductions or BPay payments.