

CASHLESS DEBIT CARD (CDC) AND INCOME MANAGEMENT (IM)

SUMMARY

List of tables

- 1.1 Total number of people triggered onto the CDC as at 5 January 2018
- 1.2 Total number of Indue cards (original and replacements) sent to CDC customers as at 5 January 2018
- 1.3 Total number of people granted exemptions from the CDC as at 11 January 2018
- 2.1 Total number of people on IM as at 29 December 2018
- 2.2 Total number of people granted exemptions from IM as at 29 December 2018
- 2.3 Current IM customers with an active BasicsCard by state/territory as at 29 December 2017

Notes

- 1. Any variance from data reported prior to 28 August 2015 is due to a change in reporting method for the IM program to conform to the Australian Statistical Geography Standard (ASGS). The data represents the current residential address of income managed customers within designated statistical area(s). Any inconsistencies from data reported previously can be attributed to the fact that customers may have moved from the location where they were originally triggered onto the program.
- 2. To prevent customers from being identified, numbers below 5 (<5), or numbers that would identify groups of less than 5, are not provided (n/p).
- 3. Full time students receiving ABSTUDY or Austudy are not included in the granted exemptions, full-time student data, as those payments are not subject to the Disengaged Youth or Long Term Welfare Payment Recipient Measures of IM.

Table 1.1: Total number of people triggered onto the CDC as at 5 January 2018

	Ceduna*	East Kimberley**	Total
Total participants switched on	817	1358	2175

Table 1.2 Total number of Indue cards sent to CDC customers as at 5 January 2018

	Ceduna*	East Kimberley**	Total
Total Indue cards*** sent to Cashless Debit Card participants	3124	5885	9009

Table 1.3: Total number of people granted exemption from the CDC as at 11 January 2018

	Ceduna*	East Kimberley**	Total
Total participants exempt****	25	21	46

***Ceduna refers to Ceduna and the surrounding region** as defined in the *Social Security (Administration) (Specified Trial Area — Ceduna and Surrounding Region) Determination 2015*.

Ceduna is defined as the area of the District Council of Ceduna defined in accordance with the *Local Government Area Act 1999* (SA). This area is commonly referred to as the Ceduna Local Government Area. **Surrounding Region** is defined as the area composed of and limited to the Australian Bureau of Statistics' 2011 Australian Statistical Geography Standard (ASGS) Statistical Area Level 1s (SA1) of 40601113409, 40601113410, 40601113501 and 40601113502.

****East Kimberley refers to East Kimberley and various Included Communities** as defined in the *Social Security (Administration) (Trial Area — East Kimberley) Determination 2016*. **East Kimberley** is the area composed of and limited to the Australian Bureau of Statistics' 2011 Australian Statistical Geography Standard (ASGS) Statistical Area Level 1s (SA1) of 5120801, 5120802, 5120805, 5120807, 5120808, 5120810, 5120811, 5120812, 5120814, 5120815, 5120816, 5120817, and 5120818. **Included Communities** are the communities listed in Schedule 1 of the determination; these are: Alligator Hole, Bell Springs, Cockatoo Springs, Dingo Springs, Four Mile, Geboowama, Gulberang, Hollow Springs, Ngulwirriwirri, Red Creek, Dillon Springs, Wuggabun, Woolah, Glen Hill, Munthanmar, Mud Springs and Miniata.

*****The total number of Indue cards** is defined as both initial and replacement cards. A card is provided to participants upon commencement of the CDC trial. Replacement cards are provided if a card is lost by a participant. The figure does not include temporary cards given to participants as an interim measure while replacement cards are being sent by Indue.

******Individuals are exempted from the CDC trial** where the Secretary (or their delegate) is satisfied that being a trial participant "would seriously risk that person's mental, physical or emotional wellbeing".

Table 2.1: Total number of people on IM as at 29 December 2017

Total Number of People on Income Management	Total	Per cent Indigenous	Voluntary Income Management	Child Protection Measure	Vulnerable (Social Worker Assessed)	Vulnerable (Youth Triggers)	Disengaged Youth Measure	Long Term Welfare Recipient Measure	Supporting People at Risk Measure	Cape York Measure
Northern Territory	21807	82%	2811	n/p	138	293	3970	14550	0	<5
<input type="checkbox"/> Alice Springs	5538	88%	892	23	20	94	991	3518	0	0
<input type="checkbox"/> Barkly	1461	90%	207	n/p	n/p	23	268	950	0	0
<input type="checkbox"/> Katherine	3557	88%	526	n/p	28	45	641	2311	0	<5
<input type="checkbox"/> Daly-Tiwi-West Arnhem	4250	90%	609	0	35	23	835	2748	0	0
<input type="checkbox"/> East Arnhem	2867	91%	382	8	26	9	488	1954	0	0
<input type="checkbox"/> Rest of Northern Territory	4134	52%	195	<5	n/p	99	747	3069	0	0
Western Australia	1111	65%	860	103	14	21	33	80	0	0
<input type="checkbox"/> Kimberley*	496	95%	417	20	0	<5	n/p	41	0	0
<input type="checkbox"/> Goldfields (<i>Ng Lands, Laverton and Kiwirrkurra</i>)	114	96%	86	<5	n/p	n/p	n/p	6	0	0
<input type="checkbox"/> Greater Perth	436	22%	325	79	0	7	8	17	0	0
<input type="checkbox"/> Rest of Western Australia	65	71%	32	<5	<5	6	5	16	0	0
South Australia	585	46%	228	18	8	237	19	75	0	0
<input type="checkbox"/> Greater Adelaide (<i>Playford</i>)	369	22%	84	n/p	<5	227	n/p	34	0	0
<input type="checkbox"/> Western & West Coast (<i>Ceduna Region*</i>)	<5	100%	0	0	0	0	0	<5	0	0
<input type="checkbox"/> APY Lands	164	94%	136	0	n/p	<5	<5	n/p	0	0
<input type="checkbox"/> Rest of South Australia	n/p	67%	8	<5	0	n/p	11	21	0	0
Victoria	217	19%	94	0	n/p	75	n/p	35	0	0
<input type="checkbox"/> Shepparton	151	20%	n/p	0	n/p	52	0	<5	0	0
<input type="checkbox"/> Rest of Victoria	66	17%	<5	0	0	23	n/p	n/p	0	0
New South Wales	155	16%	n/p	0	n/p	90	<5	26	0	0
<input type="checkbox"/> Greater Sydney (<i>Bankstown</i>)	113	10%	16	0	16	67	0	14	0	0
<input type="checkbox"/> Rest of NSW	42	33%	<5	0	<5	23	<5	12	0	0
Queensland	1131	37%	133	<5	n/p	673	35	103	0	170
<input type="checkbox"/> Greater Brisbane (<i>Logan</i>)	537	20%	77	0	8	434	<5	n/p	0	0
<input type="checkbox"/> Rockhampton	213	26%	n/p	0	n/p	159	<5	0	0	0

Total Number of People on Income Management	Total	Per Cent Indigenous	Voluntary Income Management	Child Protection Measure	Vulnerable (Social Worker Assessed)	Vulnerable (Youth Triggers)	Disengaged Youth Measure	Long Term Welfare Recipient Measure	Supporting People at Risk Measure	Cape York Measure
<input type="checkbox"/> Far North (<i>Cape York</i>)	106	87%	0	0	0	0	0	<5	0	n/p
<input type="checkbox"/> Rest of Queensland	275	63%	n/p	<5	0	80	29	85	0	n/p
ACT	<5	33%	0	0	0	<5	<5	<5	0	0
Tasmania	10	20%	0	0	0	<5	<5	<5	0	0
Unknown**	25	56%	<5	0	<5	<5	<5	14	0	0
Total***	25044	78%	4148	166	200	1398	4074	14887	0	171

*There are a small number of people who are captured as Income Management participants in CDC locations. This is because some individuals are in the process of being transitioned from IM to the CDC at the point of data extraction.

**Customers with “Unknown” locations did not have an allocated address at the time of data extraction. This often occurs because a customer is in the process of moving address.

***Numbers <5 have been withheld for privacy reasons. Numbers have not been provided (n/p) to ensure figures cannot be derived from totals.

Table 2.2: Granted Exemptions from IM as at 29 December 2017

Exemption type	Indigenous indicator		
	Indigenous	Non-Indigenous	Total
Full Time Apprentices	<5	n/p	11
Full Time Students	24	436	460
Parenting Requirements	602	939	1541
Special Benefit	0	<5	<5
Regular Paid Employment	<5	<5	<5
< 25% of Max Payment	<5	n/p	12
Total	631	1397	2028

Table 2.3: Current IM customers with an active BasicsCard by state/territory as at 29 December 2017

Current Income Management customers with an active BasicsCard by state/territory as at 29 December 2017***	
Total customers with an active Income Management Status & BasicsCard	24081
Active IM status & BasicsCard - NT	21131
Active IM status & BasicsCard - WA	1079
Active IM status & BasicsCard - QLD	988
Active IM Status & BasicsCard - SA	543
Active IM status & BasicsCard - VIC	195
Active IM status & BasicsCard - ACT/NSW/TAS/Unknown	145

***The BasicsCard is one voluntary payment option available to customers on Income Management. Most customers choose to use a BasicsCard to access their income managed funds due to the convenience and ease of use of the BasicsCard. A small number of customers choose to use other available payment options to access their income managed funds, such as direct deductions or BPay payments.