Inquiry into the NDIS Quality and Safeguards Commission

As part of the committee’s role to inquire into the implementation, performance and governance of the National Disability Insurance Scheme (NDIS), the committee will inquire and report on the operation of the NDIS Quality and Safeguards Commission since it commenced operation on 1 July 2018.

The terms of reference for the committee’s inquiry can be found on the following page, and on the committee’s webpage.

Making a submission

The committee is looking at any systemic, ongoing issues and concerns with the operation of the Commission, as outlined in the terms of reference.

To assist the committee in considering your submission, please answer the following questions, and provide this page as a cover sheet to your submission.

|  |  |
| --- | --- |
| **QUESTIONS** | **RESPONSE** |
| Does your submission relate to the NDIS Quality and Safeguards Commission? | Yes  No |
| Does your submission relate to events affecting an NDIS participant after 1 July 2018? | Yes  No |
| Which terms of references does your submission relate to? |  |
| What state or territory do you reside in? |  |

Confidentiality of personal accounts

Please note that all personal accounts will be considered confidential in the first instance. The committee will then consider whether it is appropriate to make all, or some, of the submission public. If you wish for your submission to remain confidential, please bring this to the attention of the committee when submitting.

Please contact the secretariat on the details below should you have any questions about making a submission.

Inquiry into the NDIS Quality and Safeguards Commission

TERMS OF REFERENCE

As part of the committee’s role to inquire into the implementation, performance and governance of the National Disability Insurance Scheme (NDIS), the committee will inquire and report on the operation of the NDIS Quality and Safeguards Commission since it commenced operation on 1 July 2018, with particular reference to:

1. The monitoring, investigation and enforcement powers available to the Commission, and how those powers are exercised in practice;
2. The effectiveness of the Commission in responding to concerns, complaints and reportable incidents – including allegations of abuse and neglect of NDIS participants;
3. The adequacy and effectiveness of the NDIS Code of Conduct and the NDIS Practice Standards;
4. The adequacy and effectiveness of provider registration and worker screening arrangements, including the level of transparency and public access to information regarding the decisions and actions taken by the Commission.
5. The effectiveness of communication and engagement between the Commission and state and territory authorities;
6. The human and financial resources available to the Commission, and whether these resources are adequate for the Commission to properly execute its functions;
7. Management of the transition period, including impacts on other commonwealth and state‑based oversight, safeguarding, and community engagement programs; and
8. Any related matters.