



18 November 2016

Mr Stephen Palethorpe
Secretary
Senate Education and Employment
References Committee
PO Box 6100
Parliament House
CANBERRA ACT 2600

Dear Mr Palethorpe

**Correction of information provided to the Senate Education and Employment
References Committee public hearing on 11 November 2016**

I am writing to correct information that was provided to the Committee during the public hearing held on 11 November 2016 as part of the Committee's inquiry into Government workplace bargaining policy and approach to Commonwealth public sector bargaining.

In my opening statement to the Committee I said "This additional 10 minutes a day productivity will assist in further reducing call wait times." (page 58, Hansard Proof Copy, Senate Education and Employment References Committee, Friday 11 November 2016).

The statement should have been "This additional 5 minutes a day productivity will assist in further reducing call wait times."

Yours sincerely

Barry Jackson
Deputy Secretary
Shared Services