



Ms Jeanette Radcliffe
Committee Secretary
The Senate Standing Committee on Community Affairs
PO Box 6100
Parliament House
Canberra ACT 2600

By Email: community.affairs.sen@aph.gov.au

Dear Ms Radcliffe

Clarifications to Hansard and responses to questions on notice

I am writing to clarify evidence provided by myself and Associate Professor Michael Murray at the Senate Community Affairs References Committee's public hearing held in Canberra on Friday 15 February 2019.

On page 57 of the transcript, in response to Senator Polley's question about changes in the regulation of restraint, I described the screening questions asked by quality assessors when they undertake an unannounced visit, with specific reference to questions about psychotropic medication and restraint. The precise wording of the two questions is as follows:

How many consumers at the service are currently receiving psychotropic medications? (To be captured as a rate or percent of total consumers at the service.)

How many consumers are restrained in order to manage risks to themselves or others at the service? (To be captured as a rate or percent of total consumers at the service.)

On page 57 of the transcript, in response to Senator Polley's question regarding the qualifications of quality assessors, I stated that:

*Every single quality assessor undertakes mandatory training on entering the **service**.*

For the sake of clarity, I would like to correct the record, as follows:

*Every single quality assessor undertakes mandatory training on entering the **Commission**.*

On page 66 of the transcript, in response to Senator Polley's questions regarding medical records, Associate Professor Murray stated:

*There is little doubt that management of data is going to be hugely beneficial, and **My Aged Care**, regardless of what you think of it....*

Associate Professor Murray has advised that he inadvertently referred to the wrong IT system. What he intended to say was:

*There is little doubt that management of data is going to be hugely beneficial, and **My Health Record**, regardless of what you think of it....*

I also enclose responses to the two questions taken on notice during the hearing, noting that responses to the additional questions on notice received on 22 February 2019 will be forwarded separately, by Wednesday 6 March 2019.

Please do not hesitate to contact me if you have any questions in relation to this letter.

Yours sincerely

Janet Anderson PSM
Commissioner
27 February 2019