

Appendixes

# Appendix A: Agency resource and outcome expense statements

This section details the PBO's resources and expenses for 2013–14.

The tables in this appendix correspond to tables for 2013–14 in the PBO's Portfolio Budget Statements 2014–15:

- The agency resource statement (Table A1) provides information about the various funding sources that the PBO was able to draw on during the year.
- The outcome expense statement (Table A2) provides information about expenses during the year.

**Table A1: Agency resource statement** 

		Actual available appropriation for 2013–14	Payments made 2013–14	Balance remaining 2013–14
		\$'000 (a)	\$'000 (b)	\$'000 (a)–(b)
Ordinary Annual Services				
Departmental appropriation <sup>1</sup>		10,636	8,732	1,904
Total ordinary annual services	Α	10,636	8,732	1,904
Special appropriation				
Special appropriation limited by amount [Parliamentary Service Act 1999 section 64D]		6,000	700	5,300
Total special appropriation	В	6,000	700	5,300
Total resourcing and payments	A+B	16,636	9,432	7,204

<sup>&</sup>lt;sup>1</sup> Appropriation (Parliamentary Departments) Act (No. 1) 2013–14. This includes prior year departmental appropriation and section 31 relevant agency receipts.

Table A2: Outcome expense statement

	Budget* 2013–14	Actual expenses 2013–14	Variation 2013–14
	\$'000 (a)	\$'000 (b)	\$'000 (a)–(b)
Outcome 1			
Departmental expenses			
Departmental appropriation <sup>1</sup>	6,990	6,540	450
Expenses not requiring appropriation in the Budget year <sup>2</sup>	502	451	51
Total expenses for Outcome 1	7,492	6,991	501
	2013–14	2012–13	
Average staffing level (number)	35	18	

<sup>\*</sup> Full year budget including any subsequent adjustment made to the 2013–14 Budget.

<sup>&</sup>lt;sup>1</sup> Departmental appropriation combines ordinary annual services *Appropriation (Parliamentary Departments) Act (No. 1) 2013–14* and revenue from independent sources (section 31).

<sup>&</sup>lt;sup>2</sup> Expenses not requiring appropriation in the budget year are made up of depreciation and amortisation expense and resources received free of charge.

#### Appendix B: Staffing statistics, 30 June 2014

Table B1: Employee numbers by classification level, gender and employment status

Classification	Male	Female	Ongoing	Non-ongoing	Total
Parliamentary Service Level 4	-	2	1	1	2
Parliamentary Service Level 5	-	1	1	_	1
Parliamentary Service Level 6	2	2	4	_	4
Parliamentary Executive Level 1	9	6	15	_	15
Parliamentary Executive Level 2	4	2	6	_	6
Senior Executive Service Band 1	3	1	4	_	4
Senior Executive Service Band 2	2	-	2	_	2
Parliamentary Budget Officer*	1	-	1	_	1
Total	21	14	34	1	35

<sup>\*</sup> The Parliamentary Budget Officer is a statutory appointment and is not an employee of the Parliamentary Budget Office.

All staff are located at Parliament House, Canberra. As at 30 June 2014, all employees were engaged on a full-time basis.

Table B2: Remuneration by classification level

Classification	Min. salary \$†	Max. salary \$†
Parliamentary Service Level 4	61,800	66,950
Parliamentary Service Level 5	69,010	75,705
Parliamentary Service Level 6	79,310	89,095
Parliamentary Executive Level 1	99,910	115,360
Parliamentary Executive Level 2	118,450	141,110
Senior Executive Service Band 1	206,000	236,900
Senior Executive Service Band 2	257,500	298,700
Parliamentary Budget Officer*	N/A	N/A

<sup>†</sup> SES amounts reflect total remuneration rather than salary amounts. Non-SES amounts include salary amounts, but exclude superannuation.

<sup>\*</sup> The remuneration of the Parliamentary Budget Officer is determined by the Remuneration Tribunal.

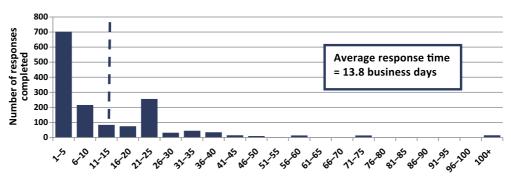
## Appendix C: Other statistics

Table C1: Costing and budget analysis requests from parliamentarians and parliamentary parties—2013–14 by quarter

	2012–13	2013–14				
	Total	Q1	Q2	Q3	Q4	Total
Requests outstanding at start of period	-	463	-	-	60	463
Requests received in period	1,146	825	201	69	195	1,290
Requests withdrawn in period	19	121	1	-	40	162
Requests completed in period	664	1,167	200	9	144	1,520
Average time to completion (business days)	33.9	14.2	2.9	12.9	26.0	13.8
Requests outstanding at end of period	463	_	_	60	71	71

Figure C1 shows the time taken by the PBO to complete requests received from parliamentarians and parliamentary parties.

Figure C1: Response times to requests received from parliamentarians and parliamentary parties—2013–14



Response time (business days taken)

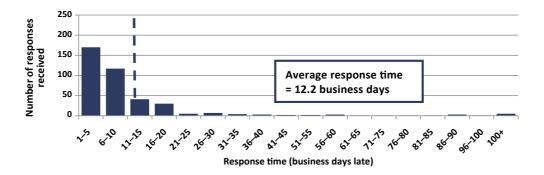
Business days taken	Count	Proportion %	Cumulative %
1–5	702	46	46
6–10	216	14	60
11–15	84	6	66
16–20	75	5	71
21–25	256	17	88
26–30	32	2	90
31–35	45	3	93
36–40	35	2	95
41–45	15	1	96
46–50	10	1	97
51–55	2	0	97
56–60	14	1	98
61–65	1	0	98
66–70	1	0	98
71–75	14	1	99
76–80	1	0	99
81–85	2	0	99
100+	15	1	100
Total	1520	100	_

Table C2: Information requests to agencies—2013–14 by quarter

	2012–13			2013–14		
	Total	Q1	Q2	Q3	Q4	Total
Requests outstanding at start of period	-	29	15	6	7	29
Requests sent in period	360	234	16	43	95	388
Requests received in period	331	248	25	42	82	397
Requests received by due date	149	129	10	27	40	206
Requests received after due date	182	119	15	15	42	191
Average time taken to respond (business days)	12.0	10.1	29.1	12.6	13.3	12.2
Average punctuality (business days late)	3.0	4.8	21.9	1.9	3.8	5.3
Average lateness of late requests (business days)	6.5	10.4	37.7	7.5	8.7	12.0
Requests outstanding at end of period	29	15	6	7	20	20

Figure C2 shows the time taken by government agencies to respond to information requests from the PBO.

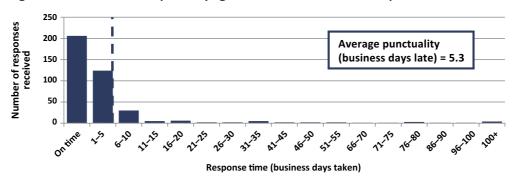
Figure C2: Agencies' response time for completed information requests—2013–14



Business days taken	Responses received	Proportion (%)	Cumulative (%)
1–5	170	43	43
6–10	117	29	72
11–15	41	10	83
16–20	30	8	90
21–25	5	1	91
26–30	7	2	93
31–35	4	1	94
36–40	3	1	95
41–45	2	1	95
51–55	2	1	96
56–60	3	1	97
61–65	1	0	97
71–75	1	0	97
76–80	1	0	97
81–85	1	0	98
86–90	3	1	98
96–100	1	0	99
100+	5	1	100
Total	397	100	-

Figure C3 shows that while the majority of requests (52 per cent) to government agencies were responded to on time (i.e. on or before the due date), the average timeliness of responses received in 2013–14 was around 5.3 business days late.

Figure C3: Timeliness of response by agencies to PBO information requests—2013–14



Business days late	Responses received	Proportion (%)	Cumulative (%)
On time	206	52	52
1–5	124	31	83
6–10	30	8	91
11–15	5	1	92
16–20	6	2	93
21–25	2	1	94
26–30	2	1	94
31–35	5	1	96
41–45	2	1	96
46–50	2	1	97
51–55	2	1	97
66–70	1	0	97
71–75	1	0	98
76–80	3	1	98
86–90	1	0	99
96–100	1	0	99
100+	4	1	100
Total	397	100	-

### Appendix D: Other mandatory information

Table D1 provides information relating to a number of mandatory reporting requirements for the PBO. Where no reportable activity occurred against a mandatory requirement or the requirement was not applicable to the PBO in 2013–14, it is identified in Appendix E.

**Table D1: Other mandatory information** 

Requirement	Comment
Information Publication Scheme	The Parliamentary Budget Officer and the Parliamentary Budget Office are defined as exempt agencies in section 7(1) and Division 1 of Part I of Schedule 2 of the <i>Freedom of Information Act 1982</i> .  Section 45A of the Freedom of Information Act also protects the
	confidentiality of documents related to PBO requests that may be held by other agencies.
Work health and safety	The following information for the 2013–14 reporting period is provided in accordance with Schedule 2, Part 4 of the Work Health and Safety Act 2011:
	No incidents were reported to Comcare.
	The PBO was not subject to any Comcare investigations.
	Comcare did not issue any notices under the Work Health and Safety Act.
	All new employees completed an induction program, which included information on work health and safety issues, an outline of the legislative and policy framework, and information on their obligations as employees.
	Workstation ergonomic assessments were offered to all employees and provided to those who requested them.
Advertising and market research	The PBO did not undertake any advertising campaigns in 2013–14.
	In 2013–14 the PBO paid \$285 (including GST) for recruitment advertising. The PBO did not engage any other advertising or market research services.

Requirement	Comment
Ecologically sustainable development and environmental performance	As the PBO is located in Parliament House, all facilities and environmental management activities are undertaken by DPS and included in its annual report.
Disability reporting mechanisms	Since 1994, Commonwealth departments and agencies have reported on their performance as policy adviser, purchaser, employer, regulator and provider under the Commonwealth Disability Strategy. In 2007–08, reporting on the employer role was transferred to the Australian Public Service Commission's <i>State of the Service Report</i> and the <i>APS Statistical Bulletin</i> . These reports are available at www.apsc.gov.au. Since 2010–11, departments and agencies have no longer been required to report on these functions.
	The Commonwealth Disability Strategy has been overtaken by the National Disability Strategy 2010–2020, which sets out a 10-year national policy framework to improve the lives of people with disability, promote participation and create a more inclusive society. A high-level, two-yearly report will track progress against each of the six outcome areas of the strategy and present a picture of how people with disability are faring. The first of these reports will be available in late 2014 and will be available at www.dss.gov.au.
	The PBO is not subject to the Australian Public Service Commission reporting requirements but has provided information in this report about the PBO's support for the elimination of disability discrimination. Specifically the PBO has:
	<ul> <li>published reports on the PBO website in a format to improve accessibility</li> </ul>
	<ul> <li>ensured its permanent office accommodation provides suitable access for all employees of, and visitors to, the PBO.</li> </ul>

## Appendix E: List of requirements

Letter of transmittal Table of contents  v Index  84–6 Glossary  82 Contact officer(s) Internet home page address and internet address for report iv eview by Parliamentary Budget Officer Parliamentary Budget Officer's review 3–4 Summary of significant issues and developments 3–4, 9 Overview of the department's performance and financial results 4, 9–21 Outlook for following year 21, 26 Significant issues and developments—portfolio Not applicab epartmental overview Role and functions 5 Organisational structure 6 Outcome and program structures differ from Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements accompanying any other additional appropriation bills (other portfolio structure Portfolio structure Review of performance Review of performance during the year in relation to programs and contribution to outcomes Actual performance in relation to deliverables and key performance indicators set out in Portfolio Budget Statements, Portfolio Additional Estimates Statements, Portfolio Additional Estimates Statements, Portfolio Additional Estimates Statements accompance indicators set out in Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio Statements or other portfolio Statements accompance in relation to deliverables and key performance indicators set out in Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements	escription	Page no.
Index  Glossary  82  Contact officer(s)  Internet home page address and internet address for report  iv  eview by Parliamentary Budget Officer  Parliamentary Budget Officer's review  3-4  Summary of significant issues and developments  Overview of the department's performance and financial results  4, 9-21  Outlook for following year  21, 26  Significant issues and developments—portfolio  Not applicab  epartmental overview  Role and functions  5  Organisational structure  Outcome and program structures differ from Portfolio Budget  Statements, Portfolio Additional Estimates Statements or other portfolio statements accompanying any other additional appropriation bills (other portfolio statements), details of variation and reasons for change  Portfolio structure  Review of performance during the year in relation to programs and contribution to outcomes  Actual performance in relation to deliverables and key performance indicators set out in Portfolio Budget Statements, Portfolio Additional Estimates Statements, Portfolio Additional Estimates Statements or other portfolio Additional Estimates Statements or other portfolio Budget Statements or Portfolio Additional Estimates Statements or Other portfolio Budget Statements or Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change		
Glossary  Contact officer(s)  iv  Internet home page address and internet address for report  iv  Eview by Parliamentary Budget Officer  Parliamentary Budget Officer's review  Summary of significant issues and developments  Overview of the department's performance and financial results  4, 9–21  Outlook for following year  Significant issues and developments—portfolio  Not applicable partmental overview  Role and functions  5  Organisational structure  Outcome and program structures differ from Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements), details of variation and reasons for change  Portfolio structure  Review of performance during the year in relation to programs and contribution to outcomes  Actual performance in relation to deliverables and key performance indicators set out in Portfolio Budget Statements, Portfolio Additional Estimates Statements  Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements  Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements, Portfolio Additional Estimates Statements  Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change	Table of contents	V
Contact officer(s)  Internet home page address and internet address for report  iv  eview by Parliamentary Budget Officer  Parliamentary Budget Officer's review  Summary of significant issues and developments  Overview of the department's performance and financial results  4, 9–21  Outlook for following year  Significant issues and developments—portfolio  Not applicable epartmental overview  Role and functions  Organisational structure  Outcome and program structure  Where outcome and program structures differ from Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements, details of variation and reasons for change  Portfolio structure  Review of performance during the year in relation to programs and contribution to outcomes  Actual performance in relation to deliverables and key performance indicators set out in Portfolio Budget Statements  Where performance targets differ from the Portfolio Budget Statements or Other portfolio Additional Estimates Statements  Where performance targets differ from the Portfolio Budget Statements or Other portfolio Additional Estimates Statements or Other portfolio Budget Statements  Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change	Index	84–6
Internet home page address and internet address for report  Parliamentary Budget Officer  Parliamentary Budget Officer's review  3–4  Summary of significant issues and developments  Overview of the department's performance and financial results  4, 9–21  Outlook for following year  21, 26  Significant issues and developments—portfolio  Not applicab  Partmental overview  Role and functions  Organisational structure  Outcome and program structure  Where outcome and program structures differ from Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements accompanying any other additional appropriation bills (other portfolio structure  Review of performance during the year in relation to programs and contribution to outcomes  Actual performance in relation to deliverables and key performance indicators set out in Portfolio Budget Statements Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change	Glossary	82
Parliamentary Budget Officer  Parliamentary Budget Officer's review  Summary of significant issues and developments  Overview of the department's performance and financial results  4, 9–21  Outlook for following year  Significant issues and developments—portfolio  Not applicab epartmental overview  Role and functions  Organisational structure  6  Outcome and program structure  Where outcome and program structures differ from Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements, details of variation and reasons for change  Portfolio structure  Review of performance during the year in relation to programs and contribution to outcomes  Actual performance in relation to deliverables and key performance indicators set out in Portfolio Budget Statements, Portfolio Additional Estimates Statements  Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements  Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change	Contact officer(s)	iv
Parliamentary Budget Officer's review  Summary of significant issues and developments  Overview of the department's performance and financial results  4, 9–21  Outlook for following year  Significant issues and developments—portfolio  Not applicable partmental overview  Role and functions  Organisational structure  6  Outcome and program structure  Where outcome and program structures differ from Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements accompanying any other additional appropriation bills (other portfolio structure  Portfolio structure  Review of performance during the year in relation to programs and contribution to outcomes  Actual performance in relation to deliverables and key performance indicators set out in Portfolio Budget Statements  Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change  Not applicable of Portfolio Additional Estimates Statements, Portfolio Budget Statements  Not applicable of Portfolio Additional Estimates Statements, Portfolio Budget Statements  Not applicable of Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change	Internet home page address and internet address for report	iv
Overview of the department's performance and financial results  4, 9–21  Outlook for following year  21, 26  Significant issues and developments—portfolio  Portfolio Statements of performance and financial results  Outlook for following year  21, 26  Not applicable partmental overview  Role and functions  5  Organisational structure  6  Outcome and program structure  Where outcome and program structures differ from Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements accompanying any other additional appropriation bills (other portfolio statements), details of variation and reasons for change  Portfolio structure  Review of performance  Review of performance during the year in relation to programs and contribution to outcomes  Actual performance in relation to deliverables and key performance indicators set out in Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements  Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change	eview by Parliamentary Budget Officer	
Overview of the department's performance and financial results  4, 9–21  Outlook for following year  21, 26  Significant issues and developments—portfolio  Not applicab  epartmental overview  Role and functions  5  Organisational structure  6  Outcome and program structure  Where outcome and program structures differ from Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements accompanying any other additional appropriation bills (other portfolio statements), details of variation and reasons for change  Portfolio structure  Review of performance during the year in relation to programs and contribution to outcomes  Actual performance in relation to deliverables and key performance indicators set out in Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements  Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change	Parliamentary Budget Officer's review	3–4
Outlook for following year  Significant issues and developments—portfolio  Portfolio Significant issues and developments—portfolio  Role and functions  Organisational structure  Outcome and program structure  Outcome and program structure  Where outcome and program structures differ from Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements accompanying any other additional appropriation bills (other portfolio statements), details of variation and reasons for change  Portfolio structure  Review of performance  Review of performance during the year in relation to programs and contribution to outcomes  Actual performance in relation to deliverables and key performance indicators set out in Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements  Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change	Summary of significant issues and developments	3–4, 9
epartmental overview  Role and functions  Organisational structure  Outcome and program structures differ from Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements), details of variation and reasons for change  Portfolio structure  Review of performance during the year in relation to programs and contribution to outcomes  Actual performance in relation to deliverables and key performance indicators set out in Portfolio Budget Statements  Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change	Overview of the department's performance and financial results	4, 9–21
Role and functions 5 Organisational structure 6 Outcome and program structure 5 Where outcome and program structures differ from Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements accompanying any other additional appropriation bills (other portfolio structure Portfolio structure Not applicab Portfolio structure Not applicab Portfolio structure Review of performance during the year in relation to programs and contribution to outcomes  Actual performance in relation to deliverables and key performance indicators set out in Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements  Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change	Outlook for following year	21, 26
Role and functions  Organisational structure  Outcome and program structure  Where outcome and program structures differ from Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements accompanying any other additional appropriation bills (other portfolio statements), details of variation and reasons for change  Portfolio structure  Review of performance  Review of performance during the year in relation to programs and contribution to outcomes  Actual performance in relation to deliverables and key performance indicators set out in Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements  Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change	Significant issues and developments—portfolio	Not applicabl
Organisational structure  Outcome and program structure  Where outcome and program structures differ from Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements accompanying any other additional appropriation bills (other portfolio structure  Portfolio structure  Review of performance  Review of performance during the year in relation to programs and contribution to outcomes  Actual performance in relation to deliverables and key performance indicators set out in Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements  Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change	epartmental overview	
Outcome and program structure 5  Where outcome and program structures differ from Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements accompanying any other additional appropriation bills (other portfolio statements), details of variation and reasons for change  Portfolio structure Not applicab  eport on performance  Review of performance during the year in relation to programs and contribution to outcomes  Actual performance in relation to deliverables and key performance indicators set out in Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements  Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change	Role and functions	5
Where outcome and program structures differ from Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements accompanying any other additional appropriation bills (other portfolio statements), details of variation and reasons for change  Portfolio structure  Review of performance  Review of performance during the year in relation to programs and contribution to outcomes  Actual performance in relation to deliverables and key performance indicators set out in Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements  Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change	Organisational structure	6
Statements, Portfolio Additional Estimates Statements or other portfolio statements accompanying any other additional appropriation bills (other portfolio statements), details of variation and reasons for change  Portfolio structure  Review of performance  Review of performance during the year in relation to programs and contribution to outcomes  Actual performance in relation to deliverables and key performance indicators set out in Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements  Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change	Outcome and program structure	5
Review of performance during the year in relation to programs and contribution to outcomes  Actual performance in relation to deliverables and key performance indicators set out in Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements  Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change	Statements, Portfolio Additional Estimates Statements or other portfolio statements accompanying any other additional appropriation bills (other	Not applicabl
Review of performance during the year in relation to programs and contribution to outcomes  Actual performance in relation to deliverables and key performance indicators set out in Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements  Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change	Portfolio structure	Not applicabl
Actual performance in relation to deliverables and key performance indicators set out in Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements  Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change	eport on performance	
indicators set out in Portfolio Budget Statements, Portfolio Additional Estimates Statements or other portfolio statements  Where performance targets differ from the Portfolio Budget Statements or Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change		9–21
or Portfolio Additional Estimates Statements, details of both former and new targets and reasons for the change	indicators set out in Portfolio Budget Statements, Portfolio Additional	9–21
Narrative discussion and analysis of performance 9–21	or Portfolio Additional Estimates Statements, details of both former and	Not applicab
	Narrative discussion and analysis of performance	9–21

escription	Page no.
Trend information	9–21
Significant changes in nature of principal functions/services	Not applicable
Performance of purchaser/provider arrangements	Not applicable
Factors, events or trends influencing departmental performance	9–21
Contribution of risk management in achieving objectives	25–26
Performance against service charter customer service standards, complaints data, and the department's response to complaints	Not applicable
Discussion and analysis of the department's financial performance	4
Discussion of any significant changes from the prior year, from budget or anticipated to have a significant impact on future operations	Not applicable
Agency resource statement and summary resource table by outcomes	67–8
anagement and accountability	
Agency heads are required to certify that their agency complies with the Commonwealth Fraud Control Guidelines	iii
Statement of the main corporate governance practices in place	25–7
Names of the senior executives and their responsibilities	6
Senior management committees and their roles	25
Corporate and operational planning and associated performance reporting and review	9, 26–8
Internal audit arrangements including approach adopted to identify areas of significant financial or operational risk and arrangements to manage those risks	25
Policy and practices on the establishment and maintenance of appropriate ethical standards	28
How nature and amount of remuneration for SES officers is determined	27
Significant developments in external scrutiny	26–7
Judicial decisions and decisions of administrative tribunals and by the Australian Information Commissioner	26
Reports by the Auditor-General, a parliamentary committee, the Commonwealth Ombudsman or an agency capability review	3–4, 14, 18–19, 21, 26–7
Assessment of effectiveness in managing and developing human resources to achieve departmental objectives	27–8
Workforce planning, staff turnover and retention	27–8

Description	Page no.
Impact and feature of enterprise or collective agreements, individual flexibility arrangements, determinations, common law contracts and Australian workplace agreements	27
Training and development undertaken and its impact	4, 21
Work health and safety performance	75
Productivity gains	Not applicable
Statistics on staffing	69
Enterprise or collective agreements, individual flexibility arrangements, determinations, common law contracts and Australian workplace agreements	27
Performance pay	27
Assessment of effectiveness of assets management	28
Assessment of purchasing against core policies and principles	29
The annual report must include a summary statement detailing the number of new consultancy services contracts let during the year; the total actual expenditure on all new consultancy contracts let during the year (inclusive of GST); the number of ongoing consultancy contracts that were active in the reporting year; and the total actual expenditure in the reporting year on the ongoing consultancy contracts (inclusive of GST). The annual report must include a statement noting that information on contracts and consultancies is available through the AusTender website.	29
Absence of provisions in contracts allowing access by the Auditor-General	29
Contracts exempted from publication in AusTender	29
Financial statements	31–64
Other mandatory information	
Work health and safety (Schedule 2, Part 4 of the Work Health and Safety Act 2011)	75
Advertising and market research (section 311A of the <i>Commonwealth Electoral Act 1918</i> ) and statement on advertising campaigns	75
Ecologically sustainable development and environmental performance (section 516A of the <i>Environment Protection and Biodiversity Conservation Act 1999</i> )	76
Compliance with the agency's obligations under the Carer Recognition Act 2010	Not applicable
Grant programs	Not applicable

Description	Page no.
Disability reporting—explicit and transparent reference to agency-level information available through other reporting mechanisms	76
Information Publication Scheme statement	75
Correction of material errors in previous annual report	Not applicable
Agency resource statements and resources for outcomes	67–8
List of requirements	77–80