



Mr Jason Wilson
foi+request-41-b297af6f@righttoknow.org.au

Dear Mr Wilson

Request for access to documents under *Freedom of Information Act 1982*

I refer to your email to the Department of Parliamentary Services (DPS) on 11 January 2013, receipt of which was acknowledged on 15 January 2013.

In your email, you requested access under the *Freedom of Information Act 1982* to information about the volume of email received by Senators and Members in the period 2000 to 2012.

The figures below are the annual (financial year) total numbers of all emails transmitted across the internet and within the Parliamentary Computing Network (PCN). The table comprises email traffic relating to all users of the PCN, including Senators and Members and their staff, and all staff of the parliamentary departments. All email in Parliament House (and to electorate offices) is delivered via the aph.gov.au domain name. The data is unable to be broken down into the categories of Senators, Members or their staff.

I note that ministerial email is managed by the Department of Prime Minister and Cabinet.

Emails transmitted across the internet and within the PCN

Year	Internet email traffic ¹	Internal email traffic
99/00	3,950,000	1,327,428
00/01	4,940,000	1,308,913
01/02	8,480,000	5,885,661
02/03	11,940,000	8,575,797
03/04	12,110,000	10,495,271
04/05	14,517,016	12,492,416
05/06	17,190,000	14,216,896
06/07	19,196,371	14,445,727
07/08	26,963,482	13,341,454
08/09	31,019,589	14,879,063
09/10	51,129,211	16,109,758
10/11	37,036,081	14,601,490
11/12	24,511,705	14,590,814

¹ As reported in the Annual Reports of the Department of Parliamentary Services (from 2005-06) and the Department of the Parliamentary Reporting Staff (1999-2000 to 2003-04). No figure was reported in the Annual Report 2004-05.

Note: Figures for 1999-2000 to 2003-04 and 2005-06 are rounded to the nearest 10,000.

Review of decision

Under section 54 of the FOI Act, you may apply for an internal review of this decision within 30 days of receiving this correspondence. If you choose to seek an internal review, you will subsequently have a right to apply to the Australian Information Commissioner for a review of the internal review decision.

Alternatively, under section 54L of the FOI Act, you may seek review of this decision by the Australian Information Commissioner without first going to internal review. Your application must be made within 60 days of receiving this notice.

The Information Commissioner is an independent office holder who may review decisions of agencies and Ministers under the FOI Act. More information and contact details for the Information Commissioner are available on the Information Commissioner's website www.oaic.gov.au.

You may also complain to either the Australian Information Commissioner or the Commonwealth Ombudsman about action taken by the Department in relation to the application. The Ombudsman will consult with the Information Commissioner before investigating a complaint about the handling of an FOI request.

If you wish to discuss any aspect of this matter, please contact me on (02) 6277 5565 or by email at eija.seittenranta@aph.gov.au.

Yours sincerely



Eija Seittenranta
Chief Information Officer

13/2/2013