

HOUSE OF REPRESENTATIVES STANDING COMMITTEE ON ECONOMICS

REVIEW OF THE FOUR MAJOR BANKS

Suncorp

SCB11QON:

Dr LEIGH: Dr Mulino raised the issue of the banning of unfair contract terms, which ensures that insurance companies can't deny claims based on unfair terms in insurance contracts. The Insurance Council of Australia, of which Suncorp is a member, has been actively lobbying against those reforms. Do you support the Insurance Council's position?

Mr Carter: I'm running the bank and the wealth business. I'm not intimately involved in the insurance business. I'd be happy on behalf of Suncorp, though, to take that question on notice and respond.

Answer:

Suncorp accepted the findings of the Royal Commission's final report and has moved to implement the recommendations relevant to our business. Our feedback to Government around Royal Commission reforms has focused on ensuring these reforms are designed well and address the issues raised by Justice Hayne.

Suncorp expressed support for the Unfair Contract Terms regime applying to insurance in our submission to Treasury's consultation in August.

Suncorp's position also differed from the ICA's on the issue of the narrow definition of 'main subject matter' for the application of the UCT regime to insurance contracts. As set out in our submission in response to the Exposure Draft Bill, Suncorp accepts the narrow definition and recognises the strong protections that this approach will provide for our customers.