

# REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

#### Zurich Master Superannuation Fund (ZMSF)

#### ZU105QW

QUESTION	ANSWER
In dollar terms, how much advertising space did your fund book (directly or indirectly through a	
broker or agent) in the second half of 2020 that was	
unused on:	
a. radio?	a. Nil
b. television?	b. Nil
c. print?	c. Nil



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#### Zurich Master Superannuation Fund (ZMSF)

#### ZU106QW

QUESTION	ANSWER
In minutes, how much advertising space did your fund book (directly or indirectly through a broker or agent) in the second half of 2020 that was unused	
on:	
a. radio? b. television?	a. Nil b. Nil
c. print?	c. Nil



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#### Zurich Master Superannuation Fund (ZMSF)

#### ZU107QW

QUESTION	AN	SWER					
Please complete the table for the last five financial years outlining your financial contribution to Industry Super Australia.		Financial year	2015/ 2016	2016 /2017	2017/ 2018	2018/ 2019	2019/ 2020
		Contribution (\$)	Nil	Nil	Nil	Nil	Nil
		applicable. 1					



# REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

#### Zurich Master Superannuation Fund (ZMSF)

#### ZU108QW

QUESTION	ANSWER
What is your current policy on whether your funds are permitted to invest in:	
a. residential property?	<ul> <li>The Fund is unable to invest in residential property</li> </ul>
b. Build-to-Rent housing?	<ul> <li>b. The Fund is unable to invest in Build-to-Rent housing</li> </ul>
c. social housing?	c. The Fund is unable to invest in social housing



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#### ZU109QW

QUESTION	ANSWER
What data do you have on the home ownership rates of fund members?	The Fund does not collect data on home ownership rates of members.



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#### Zurich Master Superannuation Fund (ZMSF)

### ZU110QW

QUESTION	ANSWER
Have you ever: a. completed internal research that includes retirement outcomes for fund members who own their home in retirement, compared to those who do not?	a. No
b. commissioned external research that includes retirement outcomes for fund members who own their home in retirement, compared to those who do not?	b. No



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#### Zurich Master Superannuation Fund (ZMSF)

### ZU111QW

QUESTION	ANSWER					
For the last five financial years, please complete the table for the average return on all your investments.		2015/	2016	2017/	2018/	2019/
	Financial year	2015,	/2017	2017	2010/	2015/
	Average return (%)*	1.84%	5.90%	8.95%	6.86%	-4.93%
	*Performance for	the Zu	rich Su	perann	uation	Plan



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#### Zurich Master Superannuation Fund (ZMSF)

### ZU112QW

QUESTION	ANSWER					
For the last five financial years, please complete						
the table for investments across all your funds in all forms of residential property:	Financial year	2015/ 2016	2016 /2017	2017/ 2018	2018/ 2019	2019/ 2020
a. in nominal value	Nominal value \$	Nil	Nil	Nil	Nil	Nil
b. as a share of your total portfolio	Share of Portfolio(%)	Nil	Nil	Nil	Nil	Nil
c. the average return on investment.	Average return(%)	N/A	N/A	N/A	N/A	N/A



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#### ZU113QW

QUESTION	ANSWER					
For the last five financial years, please complete the table for investments across all your funds in	Financial year	2015/ 2016	2016 /2017	2017/ 2018	2018/ 2019	2019/ 2020
Build-to-Rent property: a. in nominal value	Nominal value \$	Nil	Nil	Nil	Nil	Nil
<ul><li>b. as a share of your total portfolio</li><li>c. the average return on investment.</li></ul>	Share of Portfolio(%) Average return(%)	Nil N/A	Nil N/A	Nil N/A	Nil N/A	Nil N/A
		1		1	1	



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#### Zurich Master Superannuation Fund (ZMSF)

#### ZU114QW

QUESTION	ANSWER					
For the last five financial years, please complete	-	-		-	-	
the table for investments across all your funds in social housing property:	Financial year	2015/ 2016	2016 /2017	2017/ 2018	2018/ 2019	2019/ 2020
a. in nominal value	Nominal value \$	Nil	Nil	Nil	Nil	Nil
b. as a share of your total portfolio	Share of Portfolio(%)	Nil	Nil	Nil	Nil	Nil
c. the average return on investment.	Average return(%)	N/A	N/A	N/A	N/A	N/A



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#### Zurich Master Superannuation Fund (ZMSF)

### **ZU115QW**

QUESTION	ANSWER
Please outline your policy on:	
a. Fund members using their superannuation fund for a deposit to buy their first home.	a. Members of the Zurich Master Superannuation Fund are not able to access their superannuation for a deposit to buy their first home.
<ul> <li>b. Retirees using their superannuation to:</li> <li>i. renovate their home</li> <li>ii. pay rent.</li> </ul>	<ul> <li>b. (i) &amp; (ii) The Trustee of the ZMSF does not monitor the reason that retirees access a lump sum amount from their account.</li> </ul>



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#### Zurich Master Superannuation Fund (ZMSF)

#### ZU116QW

QUESTION	ANSWER
Within your fund, what percentage of retirees in each of the last five financial years used their superannuation to:	
a. renovate their home?	a. The Trustee of the ZMSF does not monitor the reason that retirees access a lump sum amount from their account.
b. clear their remaining mortgage?	b. The Trustee of the ZMSF does not monitor the reason that retirees access a lump sum amount from their account.



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#### Zurich Master Superannuation Fund (ZMSF)

### ZU117QW

QUESTION	ANSWER
Insurance premiums	
a. Have you ever deducted insurance premiums from fund members for insurance policies that they are not covered by?	a. No. Insurance in the Zurich Master Superannuation Fund is not a default arrangement. Members apply for insurances they need and premiums are deducted from their account for that cover.
b. Have you ever completed an audit to identify if insurance premiums have been deducted from fund members for insurance policies that they are not covered by?	b. No. Refer ZU117QW(a).



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#### Zurich Master Superannuation Fund (ZMSF)

## ZU118QW

QUESTION		ANSWER
Material distributed to members		
a)	<ul> <li>Have you ever distributed materials to members that state and/or suggest that:</li> <li>i. members have coverage under insurance policies that they do not have?</li> </ul>	No.
	<ul> <li>ii. members are required to keep a minimum balance in their superannuation fund?</li> </ul>	No.
	<ul> <li>iii. their employer may be unwilling to contribute to another superannuation fund?</li> </ul>	No.
	iv. members require a statement of any kind from their employer to move away from your fund?	No.
b)	Have you ever completed an audit of materials distributed to members that state and/or suggest that members have coverage under insurance policies that they do not have?	No. Insurance in the Zurich Master Superannuation Fund is not a default arrangement. Members apply for insurances they need and premiums are deducted from their account for that cover.
c)	<ul> <li>Have you ever completed an audit to establish whether you have distributed materials to members that state and/or suggest that: <ol> <li>they are required to keep a minimum balance in their superannuation fund?</li> <li>their employer may be unwilling to contribute to another superannuation fund?</li> </ol> </li> <li>they require a statement of any kind from their employer to move away from your fund?</li> </ul>	No. No.

The trustee of the Zurich Master Superannuation Fund is Equity Trustees Superannuation Limited ABN 50 055 641 757, AFSL 229757, RSE L0001458 and is administered by Zurich Australia Limited ABN 92 000 010 195, AFSL 232 510 5 Blue Street, North Sydney NSW 2059