

HOUSE OF REPRESENTATIVES STANDING COMMITTEE ON ECONOMICS
REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS
Commonwealth Bank of Australia

CBA70QON: Dr LEIGH: How many ATMs for you have?

Mr Comyn: I think that the number you've mentioned, Dr Leigh, was, I think, 2,700 or so, from the 3 and a half thousand.

Dr LEIGH: No, 3,019 was the number you gave me for 2020. So, if it is down to 2,700, that is 300 ATM closures.

Mr Comyn: Perhaps I'll take the question on notice. It's certainly in that order, which is still, I think you'd agree, a substantial fleet of ATMs around the country.

Answer: There were 2,601 CBA ATMs as at the 15th April 2021. This includes approximately 12 ATMs that are inside a branch which are currently inaccessible to customers due to the branch being temporarily closed.

Around 300 of the overall reduction in CBA ATMs between October 2020 and April 2021 is attributable to the sale of ATMs to other operators.