

Department/Agency: Australian Competition and Consumer Commission

Question: 6

Topic: House of Representatives Standing Committee on Economics - ACCC Annual Report 2016 – ACCC experience in analysing speed monitoring data

Date: 22 August 2017

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Hansard page number: [Enter page number here]

Question:

Has the ACCC previously undertaken statistical analysis of broadband speed data captured by monitoring hardware? If yes: when and please detail for what purpose? Please provide links to any reports that were published.

Answer:

No, the ACCC has not previously undertaken statistical analysis of broadband speeds as captured by monitoring hardware.

In 2015, the ACCC completed a pilot broadband performance monitoring and reporting program and published the following report:

https://www.accc.gov.au/system/files/The%20ACCC%27s%20Pilot%20Broadband%20Performance%20Monitoring%20%26%20Reporting%20Program%20-%20Report%20on%20findings_0_0.pdf.

The pilot program tested approximately 90 Melbourne-based home fixed-line broadband connections over a three-month period, and focused on the technical and practical elements of introducing a future monitoring and reporting program.