



Senate Community Affairs Legislation Committee
Budget Estimates 2017-18
Wednesday, 31 May 2017
Daily summary

Here is the summary of today's proceedings in Community Affairs Committee Estimates.

The committee met from 9.08 am until 10.26 pm.

Of the agencies within the Social Services Portfolio, the committee heard evidence from the National Disability Insurance Agency.

Areas of interest covered today included:

- ratings of registered disability service providers under the National Disability Insurance Scheme (NDIS);
- difficulties experienced by providers and participants in lodging complaints with the National Disability Insurance Agency (NDIA);
- ICT capabilities and practices of the NDIA's Contact Centre;
- functionality and development of the NDIA's virtual assistant, NADIA;
- an update on the transition of young people in residential aged care into the NDIS;
- standardised access requirements for prospective NDIS' participants;
- drug testing trials proposed under the Better Targeting of Assistance to Support Jobseekers budget measure; and
- proposed changes to eligibility requirements for aged pension payments.

The committee has a further 2017-18 Budget Estimates hearing scheduled for 1 June 2017.