Joint Committee on the National Broadband Network Answers to Questions on Notice

NBN Co Limited

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Broadband, Communications and the Digital Economy Portfolio

@ 5.07 pm

Question No: 1-12

Hansard Ref: In writing (17 September 2012)

Topic: Progress of the Rollout

Mr Hartsuyker MP asked:

- 1. How many premises have been passed by the NBN fibre network? (Please provide a breakdown by state, in addition to a national total.)
- 2. How many premises are now able to access the NBN wireless network? (Please provide a breakdown by state, in addition to a national total.)
- 3. How many premises have an active NBN fibre connection? (Please provide a breakdown by state, in addition to a national total.)
- 4. How many premises have an active NBN wireless connection? (Please provide a breakdown by state, in addition to a national total.)
- 5. How many premises have an active NBN satellite connection? (Please provide a breakdown by state, in addition to a national total.)

Answers to questions 1-5 as at end June 2012

		National total
Lots/Premises Covered	Fibre	38,914
Premises Covered	Fixed Wireless and Satellite	173,885
Premises Connected and Activated	Fibre	3,867
Premises Connected and Activated	Fixed Wireless and Satellite	9,669

6. How many premises are being passed per day on average by the NBN fibre network?

NBN Co has not done this calculation as it is not meaningful at this stage of the roll-out based on a number of factors impacting the calculation including the time taken to finalise the Definitive Agreements. With the Definitive Agreements now unconditional and NBN Co able to ramp up the rollout of the NBN fibre network, NBN Co's 2012-15 Corporate Plan is forecasting a daily run rate for FY2013 of up to 1,207 (pg 37 refers) for fibre premises passed.

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7. How many premises are being activated per day on average to the NBN fibre network?

NBN Co has not done this calculation as it is not meaningful at this stage of the roll-out based on a number of factors impacting the calculation including the time taken to finalise the Definitive Agreements. With the Definitive Agreements now unconditional and NBN Co able to ramp up the rollout of the NBN fibre network, NBN Co's 2012-15 Corporate Plan is forecasting a daily run rate for FY2013 of up to 201 (pg 37 refers) for fibre premises connected.

8. How many RSPs are currently offering broadband services over NBN Co's fibre network?

This information is available on the NBN Co website at http://www.nbnco.com.au/getting-connected/certified-service-providers.html

9. How many RSPs are currently offering broadband services over NBN Co's wireless network?

This information is available on the NBN Co website at http://www.nbnco.com.au/getting-connected/certified-service-providers.html

10. How many RSPs are currently offering broadband services over NBN Co's satellite network?

This information is available on the NBN Co website at http://www.nbnco.com.au/getting-connected/certified-service-providers.html

11. How many premises connected to the NBN Interim Satellite Service are new customers not previously receiving the Australian Broadband Guarantee?

The Australian Broadband Guarantee (ABG) services started at 256 kbps download and 64 kbps upload. In the last two years of the program, approximately 63 per cent of ABG customers were on a 512kbps download or lower service.

By comparison, NBN Co's interim satellite service (ISS) offers download speeds of 6 megabits per second and upload speeds of 1 megabit per second, with an average busy hour throughput of 30 kilobits per second per service (kbps).

The ISS offers customers in regional and rural Australia who are unable to access metro-comparable services a significant improvement over the ABG. The government expects that all ABG customers who are seeking a superior broadband service and meet the eligibility criteria will take up the ISS.

An end user may be eligible to receive an ISS if according to the Broadband Service Locator (BSL), the premises does not have access to a metro-comparable broadband service, as defined below (Metro-Comparable Service), and is one of the following:

1. a residential customer,

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- 2. a small business,
- 3. an Indigenous community organisation,
- 4. a not-for-profit organisation,
- 5. an education facility,
- 6. a health facility, or
- 7. a local government facility.

A metro-comparable broadband service means a service with the following features:

- 1. Access to the internet at a peak data speed of at least 512/128 kbps and 3GB per month usage allowance (with no restrictions within these limits on downloads or uploads or usage time);
- 2. A price to the end user over three years of no more than \$2500 (inc GST) including equipment, installation, connection, account establishment, travel costs and ongoing provision of the service; and
- 3. The service provider offering the broadband service can install the service within a reasonable period of time.

To manage the high levels of demand for the ISS, first priority for connection is given to those end users who have not previously had an ABG service and who according to the BSL cannot access a metro-comparable service. Second priority is given to those customers who previously received an ABG service, who are outside of their three year service obligation period and who according to the BSL do not have access to a metro-comparable service.

12. What is the value and payment date of each progress payment made thus far to each of the head construction contractors?

This information is commercial in confidence.