





asked a question  .

1d · 

Has anyone been able to get Coles to  release money they took out they took two payments out again plus over drew my account so lost more and now this morning I have another \$24 missing.  that's like over \$100 missing now please any help or advice is appreciated

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187 Post Reach >

Yesterday at 10:46 AM · 

**When will indue offices be open again? I transferred \$70 out of indue to my normal bank and it's still not in when usually it's the same or next day.**

-----  
Thanks indue for absolutely nothing a unauthorized transaction of 42 dollars yesterday and its beyond their capabilities to do anything cant even provide me with a detailed transaction summary so i can try and retrive my money nope nothing cheers indue

Like Reply Message 4h

Write a comment...



Welfare is a privilege and NOT a right. Cashless Welfare Card should be implemented Nation wide. If it went to a vote it would be made Nationally. The majority of people who would vote against it are Bludgers.  
WHY should the hard working Australian tax payers fund Bludgers cigarette, Alcohol, Drug and Gambling habits?  
Be a productive member of the Australian community or GET OUT.

Like Reply Message 10m

...

24 mins · 

Comment made to Indigenous woman at Kununurra big shop, woman had white card. She was told "Get your beggars card to the back of the queue, we serve people who have earned their money first!". I will let people know when I hear what has happen, if anything happen, from the complaint made.

Feel like this card dose nothing but make us feel like crap about ourselves and our situation. Had a chick at the register once look at my card and say ow I'm sorry is there anything else my tax can buy you. I felt like crying guy behind me turned around and was like go get a job. I had a job and was a full time student but people only see the card 😞



Like · Reply · 4h

I just felt so hurt I mean I had the cheapest milk the cheapest loaf of bread and a thing of two min noodles because that's all I could afford for the week I just felt like crying.

I literally had two tradies behind me this morning talking to each other saying "that's one of them junkie cards" my chip wouldn't work in the chip reader, balling my eyes out, thank god the woollies ladies was there and helping me through it

The chip reader failed like 6 times and it wouldn't let me swipe the card

· 6:45

You can't pay rent no matter what type of lease agreement you have. I have a 12 month lease agreement and I still struggle with INDUE to pay my rent. I HATE how it is no longer in my control. They have screwed me around so many times and then when I get others to pay my rent so I am not too far behind the NIGHTMARE of trying to money back to those that helped me is horrific!!! It's a joke! ( get this - I also no longer live in the "trial areas" and I've applied to get off it)

Like · Reply · Message · 1h





## ► No Cashless Debit Card/HINKLER

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### REGION

October 14 · 

I moved to the Bundy region for 8 days and because I changed my address through centerlink, they put me on this cashless card. It has been hell now I have moved back to Logan. Card had been declined on our school fees, unable to get my son's school uniforms. Trying to pay for speech, and swimming lessons , in result of this it has made me feel like I am worthless and very depressed, for the embassment that I have been in. Our rent has been declined 3 times in result of that almost losing our home. I am have filled out all the forms to get me taken off it and they have all been rejected..

[REDACTED]

I've got myself out of a domestic violence relationship with no help from any government agency now I am put back in the same position because of you. My children and I are going to be made homeless because I am not allowed to pack my Landlord despite having more than enough funds in my account to do so. Can I pay rent please? Still waiting for your phone call About how you were going to discuss all my issues like you've told GWN seven after I published the story of the indue card not being able to be used at my own local grocer I can't pay daycare fees I can't pay school phase I can't pay for educational expenses for myself to study and now I can't pay rent do you want me to kill myself?

[REDACTED]

1h · 

WHOM ELSE HAS TROUBLE PAYING RENT? This is absolutely ridiculous! Once a month this happens!! All I'm trying to do is pay rent. . I have 1300 in my account. Should be as simple as that. instead of my family going to play group this morning I'll be spending majority of the day trying to pay rent. , I'll have to no doubt walk my children and I to the community centre back and forth four times today in the 30 degree heat and serve griddle pain too because they will want some stupid declaration scanned to them , despite doctors orders to rest because I'm high risk and at risk of early labour.. the same dec that's been supplied numerous times, then it takes a least a day to process so rents already at least a day late 🤔 wonder how this will go because I'm now on a verbal contact for my lease . Bet that's not aloud



I'm on the card due to moving from fraser coast and it wont even let me pay for my education course to get into better work to therefore to not need assistance... but if I wanted too I could buy smokes, scratchies and lotto



**Like · Reply · 16h · Edited**




I've been in perpetual rental arrears for 5 months despite having over 5 grand stuck on the card. I spend roughly 3 hours a week on the phone with indue or services Australia, just to get permission pay bills and rent. Then there's a 2/3 day wait for them to release funds, after you provide affidavits on amounts owed.

I've been stranded at a petrol station once, and I've used all my cash portion for rent as there wasn't a formal lease for the one month crossover when moving house. It's an actual head @#%\$

Don't get me started on trying to buy cheap items for my new place, and my 10 months old baby. I need affidavits for those too.

## No Cashless Debit Card/HINKLER REGION

+ Invite

9m · 

These are the reasons why I have been rejected again!  
My card was declining because of Indue (they kept blaming the merchant), my daycare fees declined because of indue!! I am homeless now with my kids because indue wouldn't let me pay rent !! I never once said i had an outstanding debt with a debt collector so I dont know where the hell they got that from !!



17h · 



## Ranting

This is getting beyond the joke, i went to butcher's for some meat card got declined, also declined when getting bakery, had trouble with payment at coles and wollies, got declined at silly solly's when was getting can soft drink. I got paid today there was over \$200 in the account. Rang indue they just told me they are going to cancel my card and send me out a new one. They also said that the places i used might have had an issue yet i have always shopped at these places before and always with indue card. Im 29 weeks pregnant if this keeps happing how am i going to support my new born. Sorry for rant

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4.9K Post Reach >



Today at a ceduna fuel station paying using my indue card. at the end of the transaction, on the screen it said required signature ?? Bottom of the receipt came out with a spot to sign?

Day before it was declined at a different petrol station other side of town..

It's why I drove to this one today

Avoid the humiliation of the decline

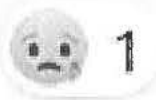


So yeah, just tried the card (cos curiosity) and it declined.

Woo hoo another decline on the card to show that I am  
crap with money.

What's the bet that any transfers meant to happen won't  
and they hold today's decline against me like the have  
the other 4

**Like · Reply · Share** · 5m · Edited



So I lost my card last week. I then blocked the card and sent for a replacement.

In Bundaberg you can go get a temporary card at the post office but I'm in Brisbane now and they had no idea what I was talking about at first so I had no money.

I had no school food today so I had to stay home.

I've just been paid but I can't access it and my rents supposed to come out tomorrow so hopefully the new card comes by then!

I've had SO many issues with it. It's ridiculous. As someone who doesn't drive or have ANY support, it's made life harder, especially when my anxiety is bad. 😞



Like · Reply · 19m



I ended up behind on my rent this year for awhile because Indue didnt process my rent payments and I couldn't just transfer it and I've also never used it before so it became a big hassle and I was behind for awhile.

Like · Reply · 19m

Couldn't buy cardboard from the newsagents because they sell scratchies so I can't buy anything from there...

Like · Reply · 18m



1

I was buying cardboard for a school project. I don't drive and a newsagent was around the corner so it would have been much simpler being able to buy cardboard for my daughter from there..


Like · Reply · 7m









· 0:10

I was without money for 12 days because my wallet was stolen and my indue card was in my stolen wallet so I had no card to access my money so I called indue and I had to wait for a new card to be sent out to me as I no longer live in the Hinkley region so I couldn't access a temporary card. Centrelink wouldn't allow the money to be transferred into my ANZ account from my indue account as I already used my limit in my last payment of a transfer of \$200. Both companies Centrelink and indue where happy to leave me and my 11yrs old daughter with no money for 12 days. I really can't wait to get back to work so this doesn't happen again. This card needs to go asap...!!

asked a question  .

...

1m · 

Can someone explain to me what's the point in turning this ridiculous  card off, if you can still bpay, zippay etc off the card when it's turned off?  or is it only to stop me from tapping my card at a shop   i've cut my card up as I'm refusing to use the card in public! I'm not going to be known as a druggie just because of this card when I've  NEVER touch drugs!   

View Insights

0 Post Reach >