REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI01QW: Please provide the details of any fund member briefings where it was

possible to ask fund managers, executives or directors questions over the

past five years.

Answer: A closed Facebook Fund Member briefing was held on 14/11/2019. Members

were able to pre-submit questions, and post questions throughout the session.

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI02QW: Details of all ASIC fines and infringement notices incurred over the

past five years.

Answer: N/A

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI03QW: The name and company of your auditor for the past five years.

Answer: 2015 - Maree Pallisco

2016 - Maree Pallisco 2017 - Maree Pallisco 2018 - Maree Pallisco 2019 - Brett Kallio

Company for all years is Ernst & Young

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI04QW: For the past five years the total value in dollars and as a percentage of

the total value of a fund:

a. Listed investments.

b. Unlisted investments.

c. Total investments.

Answer: a. 2019 – \$1,647,750,267 / 95.5%

2018 - \$1,467,261,604 / 95.5%

2017 - \$1,506,633,301 / 95.8%

2016 - \$1,338,434,940 / 95.8%

2015 - \$1,232,268,216 / 96.4%

b. 2019 - \$74,080,892 / 4.5%

2018 - \$74,258,614 / 4.5%

2017 - \$66,132,731 / 4.2%

2016 - \$59,862,000 / 4.2%

2015 - \$47,852,000 / 3.6%

d. 2015 - \$1,280,120,216

2016 - \$1,398,296,940

2017 - \$1,572,766,032

2018 - \$1,467,261,604

2019 - \$1,721,831,158

Note: totals are as 31/12 of every year

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI05QW: For the past five years the total value in dollars and as a percentage of

the total return for the fund:

a. Listed investments.

b. Unlisted investments.

c. Total investments.

Answer: Please refer to APRA return data for the Fund return data. The

attached spreadsheet titled 'House of Representatives' contains

returns data for the Fund's unlisted returns.

[Refer to responses to REI36QW, REI40QW and REI44QW.]

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI06QW:

A copy of your asset valuation policy (covering amongst other things independence of valuation, managing conflicts of interest, frequency of valuation, publication of latest valuation timings to members etc).

ANSWER:

N/A – REI Super does not have a valuation policy as assets are not held directly.

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI07QW: Details of each individual asset currently held at a value other than

available listed market prices (an unlisted asset) wholly owned by the

fund or funds under your control, including:

- a. The asset name and location.
- b. The frequency of the revaluation of the asset.
- c. The most recent valuation.
- d. A copy of that valuation.
- e. The methodology used for its valuation.
- f. Whether the valuation was completed internally or externally.
- g. The details of any external party involved in the valuation.

Answer: This question is not applicable to REI Super

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI08QW:

Details of each individual asset currently held at a value other than available listed market prices (an unlisted asset) partly owned by the fund or funds under your control, including:

- a. The asset name and location.
- b. The frequency of the revaluation of the asset.
- c. The most recent valuation.d. A copy of that valuation.
- e. The methodology used for its valuation.
- f. Whether the valuation was completed internally or externally.

Answer:

- a. ISPT Core Fund, located in Australia
- b. Quarterly by ISPT
- c. As at 31 July 2020, value of investment is \$1,816,890
- d. Please see attached ISPT Core Fund Quarterly Report, as at 30 June
- e. Please see the attached ISPT valuation policy.
- f. Externally

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI09QW: Details of arrangements for the temporary or permanent use for

corporate venue hire (including corporate boxes), including additional non-hire costs such as catering, at sporting venues over the past five

years.

Answer: N/A

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI10QW: Details of sponsorship or sponsorship-like arrangements, marketing or

marketing-like or in-kind arrangements for the past five years.

Answer: Expenditure on sponsorships:

2015 - \$183,857.49 2016 - \$129,976.66 2017 - \$74,230.20 2018 - \$139,918.28 2019 - \$134,420.46

Organisations receiving sponsorship include:

- Real Estate Institute of VIC
- Real Estate Institute of NSW
- Real Estate Institute of QLD
- Real Estate Institute of WA
- Real Estate Institute of SA
- Real Estate Institute of TAS
- Real Estate Institute of Australia
- Real Estate Institute of NT
- Real Estate Institute of ACT
- Real Estate Employers Federation
- Strata Community Association (NSW)

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI11QW:

Details of costs for advertising campaigns for the past five years, including:

- a. The companies invited to tender for all or parts of any advertising campaign.
- b. The companies awarded campaigns.
- c. The total cost of each campaign.
- d. The cost of the campaign's development.
- e. Broadcasting (television, radio and internet) and publishing costs.
- f. Assessment reports of the efficacy of campaigns in either retaining or gaining new members.

Answer:

- a. The Creative Works
- b. The Creative Works
- c. Please refer to REI31QW
- d. Please refer to REI31QW
- e. Please refer to REI31QW
- f. Direct attribution of fund member growth via campaigns was not conducted

Note: The costs of advertising and marketing are summarised as an aggregate, as per questions REI31QW.

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI12QW: Over the last five financial years:

- a. What is the total budget for all costs associated with the fund?
- b. What were the total assets under management?
- c. What are the total number of employees?
- d. What are the total number of contractors?
- e. What are the total number of externally hired contracts, and their value?

Answer:

	Budget	Asset Under	Number of	Number of	Externally
		Management	Employees	Contractors	hired
					contractors
					& Value
2015	\$6,967,000	\$1,256,672,000	20	nil	2, \$200,000
2016	\$7,067,018	\$1,347,773,000	24	Nil	2, \$200,000
2017	\$7,583,940	\$1,487,309,000	21	Nil	2, \$207,000
2018	\$8,124,235	\$1,603,839,000	21	Nil	2, \$207,000
2019	\$8,509,987	\$1,692,346,000	21	Nil	2, \$217,000

Note: employees includes Trustee Directors.

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI13QW:

Over the last five financial years:

- a. What is the total number of member accounts?
- b. What is the total increase in the number of members as a result of the fund's default status?
- c. What is the total increase in the number of members through voluntary adoption or switching?
- d. What was the average member balance?
- e. What was the average dollar amount deducted in insurance fees per member, across all fund products in dollar terms and as a share of a member account?
- f. What was the total number of inactive accounts? (Please use the APRA definition: no contributions for two years)

ANSWERS:

- a) $FY \frac{14}{15} \frac{30,838}{}$
 - FY- 15/16 29,950
 - FY 16/17 29,533
 - FY 17/18 28,538
 - FY 18/19 27,326
- b) 5,984
- c) 276
- d) FY 14/15 \$38,688
- FY- 15/16 \$41,842
- FY 16/17 \$47,544
- FY 17/18 \$52,640
- FY 18/19 \$57,703
- e) FY 14/15 \$175.70 and 0.454% of average member balance
 - FY- 15/16 \$210.12 and 0.502% of average member balance
 - FY 16/17 \$221.71 and 0.466% of average member balance
 - FY 17/18 \$209.19 and 0.398% of average member balance
 - FY 18/19 \$202.47 and 0.35% of average member balance

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI14QW: Please provide the one, five, and ten year net return after fees, costs,

and taxes for the primary default MySuper balanced product.

Answer: 1 year: 5.49%

5 years: 7.51% 10 years: 8.61%

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI15QW:

Over the last five financial years:

- a. What was the average dollar amount deducted for administration and asset management fees per member, across all fund products? (please do not include insurance fees)
- b. What was the cost (%) of fund administration expenses as a proportion of funds under management?
- c. What was the total cost of in-house administration expenses?
- d. What was the cost of in-house administration expenses as a proportion of funds under management?
- e. What was the total cost of any external administration expenses?
- f. What was the cost of any external administration expenses as a proportion of funds under management?
- g. What was the total cost of any external administration expenses to Related Parties?
- h. What was the cost of any external administration expenses to Related Parties as a proportion of funds under management?
- i. How many staff are employed in roles considered part of the administrative cost?

Answer:

- a. 2015 \$98.26
 - 2016 \$105.18
 - 2017 \$105.89
 - 2018 \$109.28
 - 2019 \$116.95
- b. 2015 \$3,033,720
 - 2016 \$3,150,040
 - 2017 \$3,128,092
 - 2018 \$3,269,008
 - 2019 \$3,195,222
- c. N/A REI Super outsources its Administration entirely to Mercer
- d. N/A REI Super outsources its Administration entirely to Mercer
- e. 2015 \$3,033,720
 - 2016 \$3,150,040
 - 2017 \$3,128,092
 - 2018 \$3,269,008
 - 2019 \$3,195,222

- f. 2015 0.24%
 - 2016 0.23%
 - 2017 0.21%
 - 2018 0.20%
 - 2019 0.189%
- g. N/A the fund has no related parties
- h. N/A the fund has no related parties
- i. N/A REI Super outsources its Administration entirely to Mercer

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI16QW: What is the total number of statutory fines over the past five years?

Answer: 0

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS

SUPERANNUATION SECTOR

REI Super

REI17QW:

Over the last five financial years:

- a. The number of rollover requests that the fund did not pay out to another fund for each year?
- b. The average dollar value of a rollover for each year?
- c. The value of any clawback accounts and/or funds held that is used to hold funds between financial years?

ANSWERS:

a) FY - 14/15 - 428

FY- 15/16 - 422

FY - 16/17 - 615

FY - 17/18 - 860

FY - 18/19 - 851

b)

FY - 14/15 - \$22,861.94

FY- 15/16 - \$21,886.38

FY - 16/17 - \$18,930.61

FY - 17/18 - \$22,058.39

FY - 18/19 - \$26,016.97

c) N/A

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI18QW:

- a. Does the fund maintain a reserve at least partially funded through insurance premiums, rebates from an insurance company (such as profit share arrangements) or tax benefits that have arisen from insurance?
- b. The total value of that reserve?
- c. The total value of tax rebates received from the ATO on insurance premiums?

Answer:

- a. No
- b. N/A
- c. N/A

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI19QW: The number of trusts or investment vehicles the fund controls in each of

the low tax regions, including but not limited to Andorra, the Bahamas, Belize, Bermuda, the British Virgin Islands, the Cayman Islands, the Channel Islands, the Cook Islands, Hong Kong, the Isle of Man, Mauritius, Lichtenstein, Luxembourg, Monaco, Panama, St Kitts and Nevis? Or tax

efficient arrangements such as a 'double Dutch sandwich'?

Answer: 0

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI20QW:

- a. The number of accounts that have been transferred to the ATO as a result of 'Protecting your Super' legislation?
- b. The value of the money that will be paid to the ATO as a result of the 'Protecting your Super' legislation?
- c. The number of accounts that has been transferred into an eligible rollover fund in the 2019 financial year?
- d. The value of the money that has been transferred into an eligible rollover fund in the 2019 financial year?

ANSWER:

- a) The total number of inactive low-balance accounts paid to the ATO in 2019 was 263 with a total value of \$650,401.86
- b) Although initial estimates showed 1,331 potential accounts with a value \$3,204,201.14, we expect this number to reduce as members opt out, or complete any of the authorised activities
- c) 1 account transferred to AUSFund
- d) Total value \$160.14 transferred to AUSFund

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI21QW: Have you ever made a donation and/or subscription fee to the ACTU Member

Connect and/or ACTU Superannuation Partnerships program, and if so, to

what value over the past five years?

Answer: No

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI22QW: Does the fund pay any external consultants for any advocacy and

communication services, and if so can you please name them and the

costs incurred over the past five years?

Answer: Industry Super Australia (ISA)

FY 2019 - \$132,697.46 FY 2018 - \$124,669.12 FY 2017 - \$122,104.92 FY 2016 - \$120,537.96 FY 2015 - \$118,991.06

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI23QW:

- a. How many staff are employed for the purpose of policy research or analysis?
- b. How much was spent on engaging external policy and data analysis consultants?
- c. How much was spent on membership of industry advocacy organisations that provide policy and data analysis service to member funds?

Answer:

- a. None
- b. None

c. 2019 - \$132,697.46 2018 - \$124,669.12 2017 - \$122,104.92 2016 - \$120,537.96 2015 - \$118,991.06

Note: These are per financial year.

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI24QW:

In the context of building investments:

- a. Have you completed assessments of the prevalence of flammable cladding across some properties?
- b. Have you completed assessments of the prevalence of flammable cladding across all properties?
- c. Have you taken any remediation to reduce your exposure to risk to identify flammable cladding, and if so, what?
- d. Have you taken any remediation to reduce your exposure to risk to remove flammable cladding, and if so, what?
- e. Do you hold any properties where insurance has been refused or are uninsured due to defective building construction such as cladding?

Answer: This question is N/A to REI Super

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI25QW: a. What external parties manage your investments, if any?

b. What are the fee structures per member from external

management?

Answer: a. Morningstar, ISPT

b. The fee structure means the external parties above do not charge a

per member fee.

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI26QW: Governance:

- a. How many trustee board members did the fund have?
- b. What was the total salary of all trustee board members?
- c. What was the average salary of all trustee board members?
- d. Are there any performance-based assessments that determine trustee board remuneration, and if so what are they?
- e. What was the salary of the trustee board chair?
- f. What was the average length of service of all trustee board members?
- g. What is the length of service of the longest serving trustee board member?
- h. Are trustee board members asked whether they have conflicts of interest at each meeting, and if not, why not?
- i. What is the conflict of interest policy for trustee board members?
- j. Does your fund have a policy on gender diversity and/or balance for listed companies?
- k. Does your board have gender balance?

Answer:

- a. 9
- b. \$361,315 at 30 June 2019
- c. \$40,146.11
- d. No
- e. \$74,268
- f. 10.1 years
- g. 17 years
- h. Yes
- i. This is governed under the Conflict of Interest Policy
- j. This is part of the diversity policy
- k. Yes REI Super has 30% female board members

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI27QW:

In the context of the ACCC's legal action and question for competition in monopoly infrastructure entities:

- a. What are the implications for infrastructure investment returns if the ACCC is successful in its legal action?
- b. Have you analysed your infrastructure investment portfolio to examine the risk of ACCC action to reduce anti-competitive monopoly of oligopoly pricing?
- c. If so, can you provide details of the likely impact, and what is the project impact on revenue and income?

Answer:

This question is not applicable to REI Super

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI28QW:

In dollar terms, for each of your superannuation products, can you please provide annual data for the past five financial years on average, for a member with a balance of \$6,000, \$50,000 and \$15 0,000?

- a. Investment fees
- b. Administration fees
- c. Indirect costs
- d. Any other cost to a member which is incurred or foregone by way of a lesser return pre-unit price (but not included in the indirect cost ratio) including any other costs, charges, fees, direct or indirect benefits including any benefit by way of rebate, set-off, commission, in-kind, tax credit/offset retained, interest (or interest rebate) retained by any party involved in the management, custody, review, compliance, administration, servicing, asset consulting, valuation, operation and maintenance, financing, auditing, brokerage, execution, settlement, or otherwise of the assets in the fund, or their underlying assets.
- e. An aggregate total of all fees mentioned above.

Answer: Please refer to attached spreadsheet.

Global Property	0.47%	0.00% \$85.80 p.a	a. (\$1.65 per week) + 0.25% p.a.									
International Shares	0.16%	0.00% \$85.80 p.a	a. (\$1.65 per week) + 0.25% p.a.									
Cash	0.16%	0.00% \$85.80 p.a	a. (\$1.65 per week) + 0.25% p.a.									
2016												
\$6,000.00 Investm	ent fee^ p.a. Performanc	e Fee Administr	ration fee Total	\$50,000.00 Invest	ment fee^ p.a. Pe	erformance Ad	dministratio T e	otal	\$150,000.00 Inv	estment fee^ p.a. Performance Fee	Admin	istration fee Total
Growth	\$24.00	\$1.80	\$100.80 \$126.60	Growth	\$200.00	\$15.00	\$210.80	\$425.80	Growth	\$600.00	\$45.00	\$460.80 \$1,105.80
Balanced	\$18.60	\$1.20	\$100.80 \$120.60	Balanced	\$155.00	\$10.00	\$210.80	\$375.80	Balanced	\$465.00	\$30.00	\$460.80 \$955.80
Stable	\$16.20	\$0.60	\$100.80 \$117.60	Stable	\$135.00	\$5.00	\$210.80	\$350.80	Stable	\$405.00	\$15.00	\$460.80 \$880.80
Premium Income	\$9.60	\$0.00	\$100.80 \$110.40	Premium Income	\$80.00	\$0.00	\$210.80	\$290.80	Premium Income	\$240.00	\$0.00	\$460.80 \$700.80
Australian Property	\$18.00	\$0.00	\$100.80 \$118.80	Australian Property	\$150.00	\$0.00	\$210.80	\$360.80	Australian Property	\$450.00	\$0.00	\$460.80 \$910.80
Australian Shares	\$19.80	\$0.00	\$100.80 \$120.60	Australian Shares	\$165.00	\$0.00	\$210.80	\$375.80	Australian Shares	\$495.00	\$0.00	\$460.80 \$955.80
Bonds	\$28.20	\$0.00	\$100.80 \$129.00	Bonds	\$235.00	\$0.00	\$210.80	\$445.80	Bonds	\$705.00	\$0.00	\$460.80 \$1,165.80
Global Property	\$9.60	\$0.00	\$100.80 \$110.40	Global Property	\$80.00	\$0.00	\$210.80	\$290.80	Global Property	\$240.00	\$0.00	\$460.80 \$700.80
International Shares	\$9.60	\$0.00	\$100.80 \$110.40	International Shares	\$80.00	\$0.00	\$210.80	\$290.80	International Shares	\$240.00	\$0.00	\$460.80 \$700.80
Cash	\$0.00	\$0.00	\$100.80 \$100.80	Cash	\$0.00	\$0.00	\$210.80	\$210.80	Cash	\$0.00	\$0.00	\$460.80 \$460.80

\$80.00

\$80.00

\$0.00

\$25.00

\$210.80

\$210.80 **\$315.80**

\$290.80

International Shares

Cash

\$240.00

\$240.00

\$0.00

\$75.00

\$460.80 **\$700.80**

\$460.80 **\$775.80**

International Shares

Investment option

Premium Income

Australian Shares

Australian Property

2016

Cash

Growth

Bonds

Balanced Stable \$9.60

\$9.60

Investment fee[^] p.a. Performance Fee

0.51%

0.40%

0.31%

0.27%

0.16%

0.30%

0.33%

\$0.00

\$3.00

Administration fee

0.06% \$85.80 p.a. (\$1.65 per week) + 0.25% p.a.

0.03% \$85.80 p.a. (\$1.65 per week) + 0.25% p.a.

0.02% \$85.80 p.a. (\$1.65 per week) + 0.25% p.a.

0.01% \$85.80 p.a. (\$1.65 per week) + 0.25% p.a.

0.00% \$85.80 p.a. (\$1.65 per week) + 0.25% p.a.

0.00% \$85.80 p.a. (\$1.65 per week) + 0.25% p.a.

0.00% \$85.80 p.a. (\$1.65 per week) + 0.25% p.a.

\$100.80

\$100.80 **\$113.40**

\$110.40

International Shares

Cash

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI29QW:

As a percentage of the value of the member account, for each of your superannuation products, can you please provide annual data for the past five financial years on average, for a member with a balance of \$6,000, \$50,000 and \$150,000?

- a. Investment fees
- b. Administration fees
- c. Indirect costs
- d. Any other cost to a member which is incurred or foregone by way of a lesser return pre-unit price (but not included in the indirect cost ratio) including any other costs, charges, fees, direct or indirect benefits including any benefit by way of rebate, set-off, commission, in-kind, tax credit/offset retained, interest (or interest rebate) retained by any party involved in the management, custody, review, compliance, administration, servicing, asset consulting, valuation, operation and maintenance, financing, auditing, brokerage, execution, settlement, or otherwise of the assets in the fund, or their underlying assets.
- e. An aggregate total of all fees mentioned above.

Answer: Please refer to attached spreadsheet.

As a percentage of the value of the member account, for each of your superannuation products, can you please provide annual data for the past five financial years on average, for a member with a balance of \$6,000, \$50,000 and \$150,000? a. head westment fees

b. Administration fees

c.Indirect costs

e.An aggregate total of all fees	
mentioned above.	
20	റാറ

	2020													
	\$6,000.00				\$50,000.00					\$150,000.00				
Investment option	•	ect Cost ® atio p.a. (ICR)* Adminis	stration fee Total		Investment o In		direct Co Admini			Investment option				otal
Growth	0.52%	0.26%	1.68%	2.46%	Growth	0.52%	0.26%	0.42%	1.20%	Growth	0.52%	0.26%	0.31%	1.09%
Balanced	0.50%	0.28%	1.68%	2.46%	Balanced	0.50%	0.28%	0.42%	1.20%	Balanced	0.50%	0.28%	0.31%	1.09%
Stable	0.43%	0.21%	1.68%	2.32%	Stable	0.43%	0.21%	0.42%	1.06%	Stable	0.43%	0.21%	0.31%	0.95%
Premium Income	0.38%	0.07%	1.68%	2.13%	Premium Inco	0.38%	0.07%	0.42%	0.87%	Premium Income	0.38%	0.07%	0.31%	0.76%
Australian Property	0.26%	0.00%	1.68%	1.94%	Australian Pro	0.26%	0.00%	0.42%	0.68%	Australian Property	0.26%	0.00%	0.31%	0.57%
Australian Shares	0.23%	0.00%	1.68%	1.91%	Australian Sh	0.23%	0.00%	0.42%	0.65%	Australian Shares	0.23%	0.00%	0.31%	0.54%
Bonds	0.33%	0.07%	1.68%	2.08%	Bonds	0.33%	0.07%	0.42%	0.82%	Bonds	0.33%	0.07%	0.31%	0.71%
Global Property	0.31%	0.11%	1.68%	2.10%	Global Propei	0.31%	0.11%	0.42%	0.84%	Global Property	0.31%	0.11%	0.31%	0.73%
International Shares	0.24%	0.08%	1.68%	2.00%	International	0.24%	0.08%	0.42%	0.74%	International Shares	0.24%	0.08%	0.31%	0.63%
Cash	0.15%	0.05%	1.68%	1.88%	Cash	0.15%	0.05%	0.42%	0.62%	Cash	0.15%	0.05%	0.31%	0.51%
	2018													
	\$6,000				\$50,000.00					\$150,000.00				
Investment option	Investment fee^ p.a. Indired	ect Cost ® atio p.a. (ICR)* Adminis	stration fee Total		Investment o In	vestmen [.] In	direct Co Admini	stration fee Total		Investment option	Investmen ⁻ In	direct Co Admi	nistration fee T	otal
Growth	0.50%	0.44%	1.68%	2.62%	Growth	0.50%	0.44%	0.42%	1.36%	Growth	0.50%	0.44%	0.31%	1.25%
Balanced	0.47%	0.43%	1.68%	2.58%	Balanced	0.47%	0.43%	0.42%	1.32%	Balanced	0.47%	0.43%	0.31%	1.21%
Stable	0.38%	0.36%	1.68%	2.42%	Stable	0.38%	0.36%	0.42%	1.16%	Stable	0.38%	0.36%	0.31%	1.05%
Premium Income	0.32%	0.09%	1.68%	2.09%	Premium Inco	0.32%	0.09%	0.42%	0.83%	Premium Income	0.32%	0.09%	0.31%	0.72%
Australian Property	0.26%	0.00%	1.68%	1.94%	Australian Pro	0.26%	0.00%	0.42%	0.68%	Australian Property	0.26%	0.00%	0.31%	0.57%
Australian Shares	0.22%	0.00%	1.68%	1.90%	Australian Sh	0.22%	0.00%	0.42%	0.64%	Australian Shares	0.22%	0.00%	0.31%	0.53%
Bonds	0.33%	0.09%	1.68%	2.10%	Bonds	0.33%	0.09%	0.42%	0.84%	Bonds	0.33%	0.09%	0.31%	0.73%
Global Property	0.30%	0.07%	1.68%	2.05%	Global Propei	0.30%	0.07%	0.42%	0.79%	Global Property	0.30%	0.07%	0.31%	0.68%
International Shares	0.23%	0.06%	1.68%	1.97%	International	0.23%	0.06%	0.42%	0.71%	International Shares	0.23%	0.06%	0.31%	0.60%
Cash	0.15%	0.08%	1.68%	1.91%	Cash	0.15%	0.08%	0.42%	0.65%	Cash	0.15%	0.08%	0.31%	0.54%
	2017													
	2017													
	\$6,000				\$50,000.00					\$150,000.00				
Investment option	\$6,000	ect Cost∎atio p.a. (ICR)* Adminis	stration fee Total		· ·	ıvestmen [.] İn	direct Co Admini	stration fee Total		\$150,000.00 Investment option		direct Co Admi	nistration fee T	otal
Investment option Growth	\$6,000	ect Cost R atio p.a. (ICR)* Adminis 0.51%	stration fee Total 1.68%	2.70%	· ·	ivestmen In 0.51%	direct Co Admini: 0.51%	stration fee Total 0.42%	1.44%			direct Co Admi 0.51%	nistration fee Too.31%	otal 1.33%
	\$6,000 Investment fee^ p.a. Indirec			2.70% 2.61%	Investment o In Growth				1.44% 1.35%	Investment option	Investmen In			
Growth	\$6,000 Investment fee^ p.a. Indired 0.51%	0.51%	1.68%		Investment o In Growth	0.51%	0.51%	0.42%		Investment option Growth	Investmen In 0.51%	0.51%	0.31%	1.33%
Growth Balanced	\$6,000 Investment fee^ p.a. Indired 0.51% 0.47%	0.51% 0.46%	1.68% 1.68%	2.61%	Investment o In Growth Balanced Stable	0.51% 0.47%	0.51% 0.46%	0.42% 0.42%	1.35%	Investment option Growth Balanced	Investmen In 0.51% 0.47%	0.51% 0.46%	0.31% 0.31%	1.33% 1.24%
Growth Balanced Stable	\$6,000 Investment fee^ p.a. Indired 0.51% 0.47% 0.39%	0.51% 0.46% 0.32%	1.68% 1.68% 1.68%	2.61% 2.39%	Investment o In Growth Balanced Stable Premium Inco	0.51% 0.47% 0.39%	0.51% 0.46% 0.32%	0.42% 0.42% 0.42%	1.35% 1.13%	Investment option Growth Balanced Stable	0.51% 0.47% 0.39%	0.51% 0.46% 0.32%	0.31% 0.31% 0.31%	1.33% 1.24% 1.02%
Growth Balanced Stable Premium Income	\$6,000 Investment fee^ p.a. Indired 0.51% 0.47% 0.39% 0.33%	0.51% 0.46% 0.32% 0.10%	1.68% 1.68% 1.68% 1.68%	2.61% 2.39% 2.11%	Investment o In Growth Balanced Stable Premium Inco	0.51% 0.47% 0.39% 0.33%	0.51% 0.46% 0.32% 0.10%	0.42% 0.42% 0.42% 0.42%	1.35% 1.13% 0.85%	Investment option Growth Balanced Stable Premium Income	0.51% 0.47% 0.39% 0.33%	0.51% 0.46% 0.32% 0.10%	0.31% 0.31% 0.31% 0.31%	1.33% 1.24% 1.02% 0.74%
Growth Balanced Stable Premium Income Australian Property	\$6,000 Investment fee^ p.a. Indirect 0.51% 0.47% 0.39% 0.33% 0.26%	0.51% 0.46% 0.32% 0.10% 0.00%	1.68% 1.68% 1.68% 1.68%	2.61% 2.39% 2.11% 1.94%	Investment o In Growth Balanced Stable Premium Inco Australian Pro Australian Sh	0.51% 0.47% 0.39% 0.33% 0.26%	0.51% 0.46% 0.32% 0.10% 0.00%	0.42% 0.42% 0.42% 0.42% 0.42%	1.35% 1.13% 0.85% 0.68%	Investment option Growth Balanced Stable Premium Income Australian Property	0.51% 0.47% 0.39% 0.33% 0.26%	0.51% 0.46% 0.32% 0.10% 0.00%	0.31% 0.31% 0.31% 0.31% 0.31%	1.33% 1.24% 1.02% 0.74% 0.57%
Growth Balanced Stable Premium Income Australian Property Australian Shares	\$6,000 Investment fee^ p.a. Indirect 0.51% 0.47% 0.39% 0.33% 0.26% 0.30%	0.51% 0.46% 0.32% 0.10% 0.00%	1.68% 1.68% 1.68% 1.68% 1.68%	2.61% 2.39% 2.11% 1.94% 1.98%	Investment o In Growth Balanced Stable Premium Inco Australian Pro Australian Sh	0.51% 0.47% 0.39% 0.33% 0.26% 0.30%	0.51% 0.46% 0.32% 0.10% 0.00%	0.42% 0.42% 0.42% 0.42% 0.42%	1.35% 1.13% 0.85% 0.68% 0.72%	Investment option Growth Balanced Stable Premium Income Australian Property Australian Shares	0.51% 0.47% 0.39% 0.33% 0.26% 0.30%	0.51% 0.46% 0.32% 0.10% 0.00%	0.31% 0.31% 0.31% 0.31% 0.31% 0.31%	1.33% 1.24% 1.02% 0.74% 0.57% 0.61%
Growth Balanced Stable Premium Income Australian Property Australian Shares Bonds	\$6,000 Investment fee^ p.a. Indirect 0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07%	1.68% 1.68% 1.68% 1.68% 1.68% 1.68%	2.61% 2.39% 2.11% 1.94% 1.98% 2.08%	Investment o In Growth Balanced Stable Premium Inco Australian Pro Australian Sha Bonds	0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00%	0.42% 0.42% 0.42% 0.42% 0.42% 0.42%	1.35% 1.13% 0.85% 0.68% 0.72% 0.82%	Investment option Growth Balanced Stable Premium Income Australian Property Australian Shares Bonds	0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00%	0.31% 0.31% 0.31% 0.31% 0.31% 0.31%	1.33% 1.24% 1.02% 0.74% 0.57% 0.61% 0.71%
Growth Balanced Stable Premium Income Australian Property Australian Shares Bonds Global Property	\$6,000 Investment fee^ p.a. Indirect 0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33% 0.41%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10%	1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68%	2.61% 2.39% 2.11% 1.94% 1.98% 2.08% 2.19%	Investment o In Growth Balanced Stable Premium Inco Australian Pro Australian Sha Bonds Global Proper International	0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33% 0.41%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10%	0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42%	1.35% 1.13% 0.85% 0.68% 0.72% 0.82% 0.93%	Investment option Growth Balanced Stable Premium Income Australian Property Australian Shares Bonds Global Property	0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33% 0.41%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10%	0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31%	1.33% 1.24% 1.02% 0.74% 0.57% 0.61% 0.71% 0.82%
Growth Balanced Stable Premium Income Australian Property Australian Shares Bonds Global Property International Shares	\$6,000 Investment fee^ p.a. Indirect 0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33% 0.41% 0.16% 0.16%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10% 0.00%	1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68%	2.61% 2.39% 2.11% 1.94% 1.98% 2.08% 2.19% 1.84%	Investment o In Growth Balanced Stable Premium Inco Australian Pro Australian Sha Bonds Global Proper International	0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33% 0.41% 0.16%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10% 0.00%	0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42%	1.35% 1.13% 0.85% 0.68% 0.72% 0.82% 0.93% 0.58%	Investment option Growth Balanced Stable Premium Income Australian Property Australian Shares Bonds Global Property International Shares	0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33% 0.41% 0.16%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10% 0.00%	0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31%	1.33% 1.24% 1.02% 0.74% 0.57% 0.61% 0.71% 0.82% 0.47%
Growth Balanced Stable Premium Income Australian Property Australian Shares Bonds Global Property International Shares	\$6,000 Investment fee^ p.a. Indirect 0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33% 0.41% 0.16% 0.16%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10% 0.00%	1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68%	2.61% 2.39% 2.11% 1.94% 1.98% 2.08% 2.19% 1.84%	Investment o In Growth Balanced Stable Premium Inco Australian Pro Australian Sha Bonds Global Proper International Cash	0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33% 0.41% 0.16%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10% 0.00%	0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42%	1.35% 1.13% 0.85% 0.68% 0.72% 0.82% 0.93% 0.58%	Investment option Growth Balanced Stable Premium Income Australian Property Australian Shares Bonds Global Property International Shares Cash	0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33% 0.41% 0.16%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10% 0.00%	0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31%	1.33% 1.24% 1.02% 0.74% 0.57% 0.61% 0.71% 0.82% 0.47%
Growth Balanced Stable Premium Income Australian Property Australian Shares Bonds Global Property International Shares Cash	\$6,000 Investment fee^ p.a. Indirect 0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33% 0.41% 0.16% 0.16% 0.16%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10% 0.00% 0.00%	1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68%	2.61% 2.39% 2.11% 1.94% 1.98% 2.08% 2.19% 1.84%	Investment o In Growth Balanced Stable Premium Inco Australian Pro Australian Sha Bonds Global Proper International Cash	0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33% 0.41% 0.16%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10% 0.00% 0.00%	0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42%	1.35% 1.13% 0.85% 0.68% 0.72% 0.82% 0.93% 0.58%	Investment option Growth Balanced Stable Premium Income Australian Property Australian Shares Bonds Global Property International Shares Cash	0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33% 0.41% 0.16% 0.16%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10% 0.00% 0.00%	0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31%	1.33% 1.24% 1.02% 0.74% 0.57% 0.61% 0.71% 0.82% 0.47%
Growth Balanced Stable Premium Income Australian Property Australian Shares Bonds Global Property International Shares Cash	\$6,000 Investment fee^ p.a. Indirect 0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33% 0.41% 0.16% 0.16% 2016 \$6,000 Investment fee^ p.a. Perfor	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10% 0.00% 0.05%	1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68%	2.61% 2.39% 2.11% 1.94% 1.98% 2.08% 2.19% 1.84% 1.89%	Investment o International Cash	0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33% 0.41% 0.16% 0.16%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10% 0.00% 0.05%	0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42%	1.35% 1.13% 0.85% 0.68% 0.72% 0.82% 0.93% 0.58% 0.63%	Investment option Growth Balanced Stable Premium Income Australian Property Australian Shares Bonds Global Property International Shares Cash \$150,000.00	0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33% 0.41% 0.16% 0.16%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10% 0.00% 0.05%	0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31%	1.33% 1.24% 1.02% 0.74% 0.57% 0.61% 0.71% 0.82% 0.47% 0.52%
Growth Balanced Stable Premium Income Australian Property Australian Shares Bonds Global Property International Shares Cash Investment option Growth	\$6,000 Investment fee^ p.a. Indirect 0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33% 0.41% 0.16% 0.16% 0.16% 2016 \$6,000 Investment fee^ p.a. Perfor 0.51%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10% 0.00% 0.05% Adminis 0.06%	1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68%	2.61% 2.39% 2.11% 1.94% 1.98% 2.08% 2.19% 1.84% 1.89%	Investment o International Cash Stophonooo Investment o International Growth	0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33% 0.41% 0.16% 0.16%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10% 0.00% 0.05%	0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42%	1.35% 1.13% 0.85% 0.68% 0.72% 0.82% 0.93% 0.58% 0.63%	Investment option Growth Balanced Stable Premium Income Australian Property Australian Shares Bonds Global Property International Shares Cash \$150,000.00	Investmen In 0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33% 0.41% 0.16% 0.16%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10% 0.00% 0.05%	0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31%	1.33% 1.24% 1.02% 0.74% 0.57% 0.61% 0.71% 0.82% 0.47% 0.52%
Growth Balanced Stable Premium Income Australian Property Australian Shares Bonds Global Property International Shares Cash Investment option Growth Balanced	\$6,000 Investment fee^ p.a. Indired 0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33% 0.41% 0.16% 0.16% 0.16% Investment fee^ p.a. Perfor 0.51% 0.40%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10% 0.00% 0.05% Adminis 0.06% 0.03%	1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68%	2.61% 2.39% 2.11% 1.94% 1.98% 2.08% 2.19% 1.84% 1.89%	Investment o Intercept of International Cash \$50,000.00 Investment o International Cash	0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33% 0.41% 0.16% 0.16%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10% 0.00% 0.05% erforman Adminis 0.06% 0.03%	0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42%	1.35% 1.13% 0.85% 0.68% 0.72% 0.82% 0.93% 0.58% 0.63%	Investment option Growth Balanced Stable Premium Income Australian Property Australian Shares Bonds Global Property International Shares Cash \$150,000.00 Investment option Growth Balanced	Investmen In	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10% 0.00% 0.05% erforman Admi 0.06% 0.03%	0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31%	1.33% 1.24% 1.02% 0.74% 0.57% 0.61% 0.71% 0.82% 0.47% 0.52% Total 0.88% 0.74%
Growth Balanced Stable Premium Income Australian Property Australian Shares Bonds Global Property International Shares Cash Investment option Growth Balanced Stable	\$6,000 Investment fee^ p.a. Indired 0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.33% 0.41% 0.16% 0.16% 2016 \$6,000 Investment fee^ p.a. Perfor 0.51% 0.40% 0.31%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10% 0.00% 0.05% rmance Fee Adminis 0.06% 0.03% 0.02%	1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68% 1.68%	2.61% 2.39% 2.11% 1.94% 1.98% 2.08% 2.19% 1.84% 1.89% 2.25% 2.11% 2.01%	Investment o International Cash \$50,000.00 Investment o International Cash	0.51% 0.47% 0.39% 0.33% 0.26% 0.30% 0.41% 0.16% 0.16% 0.16%	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10% 0.00% 0.05% erforman Adminis 0.06% 0.03% 0.02%	0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42% 0.42%	1.35% 1.13% 0.85% 0.68% 0.72% 0.82% 0.93% 0.58% 0.63% 0.99% 0.85% 0.75%	Investment option Growth Balanced Stable Premium Income Australian Property Australian Shares Bonds Global Property International Shares Cash \$150,000.00 Investment option Growth Balanced Stable	Investmen In	0.51% 0.46% 0.32% 0.10% 0.00% 0.00% 0.07% 0.10% 0.00% 0.05% erforman Admi 0.06% 0.03% 0.02%	0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31% 0.31%	1.33% 1.24% 1.02% 0.74% 0.57% 0.61% 0.71% 0.82% 0.47% 0.52% Total 0.88% 0.74% 0.74% 0.64%
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REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI30QW:

To the extent that any of the fees and costs listed in the previous two questions are paid to a related entity or associate of the trustee, or any of their respective related entities or associates, please set out the function performed or service provided by that person, and the amount (total quantum) paid to that entity or person at a whole-of-fund level.

ANSWER:

N/A – REI Super does not have any related entities

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI31QW:

For the past five years:

- a. What was the total cost of all advertising and/or marketing?
- b. What was the total cost of all advertising and/or marketing per member?
- c. What was the total cost of all advertising per new (FY19) member?
- d. What was the total cost of all television advertising and/or marketing?
- e. What was the total cost of all radio advertising and/or marketing?
- f. What was the total cost of all print advertising and/or marketing?
- g. What was the total cost of all online advertising and/or marketing?
- h. How many in-house staff are employed in advertising and marketing roles?
- i. How much was spent on engaging external advertising and marketing consultants?
- j. Do you advertise and/or directly financial contribute to the New Daily?

Answer:

- a. 2015 \$323,290
 - 2016 \$398,442
 - 2017 \$458,493
 - 2018 \$503,587
 - 2019 \$725,716
- b. 2015 \$10.47
 - 2016 \$13.30
 - 2017 \$15.52
 - 2018 \$16.83
 - 2019 \$24.74
- c. 2015 \$120.81
 - 2016 \$139.12
 - 2017 \$162.53
 - 2018 \$198.34
 - 2019 \$309.66
- d g. The totality of advertising spending is captured in the sums above. This information is not available to this level.

- h. Currently four in-house staff on a mix of part-time and full-time basis representing the equivalent of 2.5 full time staff.
- i. This information is summarised as part of overall advertising spending.
- j. No

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI	Su	per
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REI32QW

How much money have you spent on advertising on the following platforms in the past decade:

- a. Google?
- b. Facebook?
- c. Twitter?
- d. Instagram?
- e. A non-Google search engine?
- f. Any social media platform that is not mentioned in (b) (d)?

ANSWERS:

- a) \$19,600 since February 2016
- b) \$10,933.16 since August 20113
- c) No
- d) \$286.03 since May 2019
- e) No
- f) No

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

RE	EI S	ur	oer

REI33QW

Can you provide details if you have purchased the following over the past decade:

a. Google advertisements

Remarketing (display) ads to target specific actions where conversion not registered or page visit recorded:

- 1. Join
- 2. Contributions
- 3. Advice
- 4. Changing jobs5. Combine.

An acquisition campaign specifically targeting the below keywords.

- b. Google search terms.
- -real estate funds
- -real estate fund
- -superannuation
- -superannuation australia
- -smsf
- -self managed super fund
- -super funds
- -industry super funds
- -mysuper
- -real estate superannuation
- -property super fund
- -rei super for self employed
- -australian superannuation

-superannuation calculator
-real estate super fund
-super property
-self managed super funds
-lost super
-find lost super
-find my superannuation
-my super
-super and property
-lost super search
-lost superannuation
-real estate superannuation fund
ANSWERS:
a) Remarketing (display) ads to target specific actions where conversion not registered or page visit recorded:
- Join
- Contributions
- Contributions - Advice
- Advice
- Advice - Changing jobs
- Advice - Changing jobs
- Advice- Changing jobs- Combine.
- Advice- Changing jobs- Combine.b) real estate funds
 - Advice - Changing jobs - Combine. b) real estate funds real estate fund
 - Advice - Changing jobs - Combine. b) real estate funds real estate fund superannuation
 - Advice - Changing jobs - Combine. b) real estate funds real estate fund superannuation superannuation australia
- Advice - Changing jobs - Combine. b) real estate funds real estate fund superannuation superannuation australia smsf
- Advice - Changing jobs - Combine. b) real estate funds real estate fund superannuation superannuation superannuation australia smsf self managed super fund
- Advice - Changing jobs - Combine. b) real estate funds real estate fund superannuation superannuation australia smsf self managed super fund super funds

real estate superannuation

property super fund

rei super for self employed

australian superannuation

superannuation calculator

real estate super fund

super property

self managed super funds

lost super

find lost super

find my superannuation

my super

super and property

lost super search

lost superannuation

real estate superannuation fund

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Sup	eı	ľ
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REI34QW

- a. Do you use Google Ad Words, or any Google provided or supported service to advertise any of your funds or your brand in any way whatsoever?
- b. Please list what terms you have used in Google Ad Words in the last five years to generate an impression on particular search queries.

ANSWERS:

- a) Yes, we use the Google Adwords dashboard to place directly we do not use an agency etc. The details of the advertising are detailed above in REIQW33.
- b) Please refer to REI33QW

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI35QW: What percentage of the return on investment from your unlisted

assets can be attributed to revaluations due to falling interest rates, and capital asset pricing model market yields used as the discount

rate in discounted cash flow based valuations?

Answer: This is not applicable to REI Super assets

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI36QW: How will the overall fund performance be affected if:

a. The income return of unlisted assets declines?

b. The fund can no longer purchase unlisted assets onshore?c. The fund can no longer purchase unlisted assets offshore?

Answer: a. Please refer to attached spreadsheet.

b. The Fund's exposure to unlisted assets is minimal. We do not believe this would have a material impact on overall performance.

c. The Fund has no assets offshore

How will the overall fund performance be affected if:	30/06/2020 (1 year return)	Income Return	Capital Return	Gross Returns
a. The income return of unlisted assets declines?		4.32%	-3.06%	1.26%
to 0%		0.00%	-3.06%	-3.06%
to 1%		1.00%	-3.06%	-2.06%
to 2%		2.00%	-3.06%	-1.06%
to 3%		3.00%	-3.06%	-0.06%

RETURNS - 30 JUNE 2020

	Net returns	Gr	oss returns	
	Total	Income	Capital ²	Total
1 mth	1.09%	0.03%	1.06%	1.09%
3 mths	1.80%	0.81%	1.04%	1.84%
FYTD	0.98%	4.32%	-3.06%	1.27%
1 yr	0.98%	4.32%	-3.06%	1.27%
3 yrs (p.a.)	6.71%	4.71%	2.28%	6.99%
5 yrs (p.a.)	9.39%	5.26%	4.43%	9.69%
7 yrs (p.a.)	9.57%	5.76%	4.13%	9.89%
10 yrs (p.a.)	9.39%	6.14%	3.58%	9.72%
15 yrs (p.a.)	8.28%	6.27%	2.34%	8.61%
20 yrs (p.a.)	9.05%	6.89%	2.50%	9.39%
Since inception (p.a.) ¹	9.21%	7.43%	2.19%	9.62%

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI37QW: Over the past decade:

- a. Have you ever devalued an unlisted asset?
- b. Have you ever devalued an unlisted asset by more than \$10 million?
- c. Have you ever devalued an unlisted asset by more than \$50 million?
- d. Have you ever devalued an unlisted asset by more than \$100 million?
- e. Please advise the companies and/or individual valuers that have valued your unlisted assets.

Answer: a. No

b. No c. No d. No

e. Please refer to attached ISPT valuation policy

REVIEW OF THE FOUR MAJOR BANKS	AND OTHER FINANCIAL INSTITUTIONS
SUPERANNUATION SECTOR	

REI Super

REI38QW:

What are the projected changes in income in light of the writing back of the increased investment capitalized future returns?

ANSWER:

This question is not applicable to REI Super

REVIEW OF THE FOUR MAJOR BANKS AND OTHER FINANCIAL INSTITUTIONS SUPERANNUATION SECTOR

REI Super

REI39QW:

Valuation methodologies:

- a. Have you compared your valuation methodologies and assumptions for unlisted assets with other superannuation funds, and if so, what are the differences?
- b. Are you confident that your valuation methodologies and assumptions for unlisted assets reflect their value to the fund, and how often are they reviewed?
- c. How do you compare your valuations to listed investments, including, but not limited to, whether there is a cross check to stock prices for similar assets?
- d. Have you ever calculated whether there would be a difference between valuations if unlisted assets were listed?

Answer:

This question is not applicable to REI Super.